Sony Ericsson User guide Aino™ Scroll to a function and select Info, if available. In some cases, Info appears under Options. information is shown.

Important information

Please read the *Important information* before you use your mobile phone.

Experience more. Discover

Fill it with pop and let it rock. Share your life in pictures. Or why not go online for the latest updates? Your new phone is the key to a wider world. And it's just around the corner. Get started with this User quide. And join us online to get the full picture. Music, games, apps, updates, downloads, support and more. All in one place:

Don't forget to update your phone software. See Updating your phone on page 30.

User guide in the phone

An extended User guide is available in your phone.

• Select Menu > Settings > User help > User guide.

Touch instructions

structions highlighted by a grey line refer to touch screen

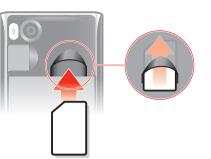
Phone overview

- 1 Ear speaker
- 2 Screen
- 3 Selection keys 4 Call key
- 5 Activity menu key 6 Navigation key
- 7 C key (Clear) 8 Volume kev
- 9 End key, On/off key
- 10 Camera key/shutter key



Getting started

To insert the SIM card



Remove the battery cover.
 Slide the SIM card into its holder with the gold-coloured

To insert the battery



1 Insert the battery with the label side up and the

connectors facing each other.

2 Attach the battery cover.

Turning on the phone

To turn on the phone



- Press and hold down ().
 Enter your SIM card PIN (Persif requested, and select OK.
- 3 Select a language.
- 4 Follow the instructions that appear.
- If you want to correct a mistake when you enter your PIN, press C.

In addition to this User guide, Feature guides and more information are available at

There are also help functions in your phone. See the following instructions on how to access then

Select Menu > Settings > User help > Tips and tricks.

To view the phone status
• Press the volume key. Phone, memory and battery

Supported services and features

 Some of the services and features described in this
 User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or

Charging the battery

The phone battery is partly charged when you buy it.

Maximising battery performance

 Charge your phone often. The battery lasts longer if you charge it frequently.

 If you are in an area with no coverage, your phone repeatedly scans for available networks. This consumes power. If you cannot move to an area with better coverage, turn off your phone temporarily.

Turn off 3G, Bluetooth™ wireless technology and Wi-

- Fi™ when you do not need these functions. . Do not cover the phone antenna when you are engaged
- Go to www.sonyericsson.com/support to learn more about how to maximise your battery's performance

Touch functionality

Your phone has touch functionality which is activated when the phone is closed.

Navigating the touch screen



Touch to select or activate an item on the screen



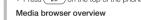
ouch and move your finger quickly left, right, up or down, respectively. Touch and hold Touch and let your finger remain on the item to activate it or to have an

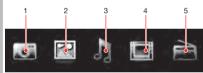
options menu appear.

Using touch functionality

- Press on top of the phone.

 - Drag to the top of the screen.
 - Press n on the top of the phone.





- 2 Photo 3 Music
- 4 Video 5 Radio

- 1 Unlock the screen.
 - 2 Tap one of the items.
 - 3 To go back, tap on the top part of the screen, or X.

Navigation

11 Screen lock key

14 Memory card slot

(under the cover)

and USB cable

12 Flash light

13 Camera lens

15 Connector for

16 Phone antenna

17 Loudspeake

- When Menu appears on the screen, press the centre
- selection key to select Menu.

0

If Menu does not appear on the screen, press , and then press the centre selection key to select Menu.



- Press 🗻.
- Press 🗻.

To delete items
• Press C to delete items such as numbers, letters, pictures and sounds.

contacts facing down.

- Activity menu
 The activity menu gives you quick access to:
- . New events missed calls and new message Running apps – applications that are running in the
- My shortcuts add your favourite functions to access them quickly.

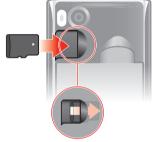
 Internet connect conveniently to the Internet.
- To open the activity ment
 Press 🗗.

Memory card

You may have to purchase a memory card separately.

Your phone supports a microSD™ memory card, adding more storage space to your phone. This type of card can also be used as a portable memory card with other compatible devices. You can move content between a memory card and the

To insert a memory card



Remove the battery cover and insert the memory card with the gold-coloured contacts facing down.

Entering text

You can use multitap text input or Quick text input 2 to enter text. The Quick text input method uses a dictionary application in your phone.

Stereo Streaming Bluetooth™

To change the writing language • When you enter text, press and hold down (# 34 %).

- When you enter text, press and hold down (*+).

When you enter text, press (#***). To enter our him. To enter our him. To enter our him. To enter our him.

- 1 When you enter text, press (#...*) until [1] appears at the top of the screen.
 2 To enter a number, press (1...) (9).
- To enter a number from text input mode, you can press and hold down (0 9).
- When you enter text, press (** +) briefly.
 Scroll to a symbol and select Insert.
- To select from the most commonly used punctuation marks, you can also press 1.
- 1 Select, for example, Menu > Messaging > Write new >
- Select, for example, where x wessaging > write new > Message.

 2 If \(\frac{x}{2} \) is not displayed, press and hold down \(\frac{x}{2} + \) to change to Quick text input.

 3 Press each key only once, even if the letter you want is
- not the first letter on the key. For example, to write the word "Jane", press (5), (2), (6), (3). Write the whole word before looking at the suggestions.
- 4 To view word suggestions, press (** +) or press the
- 5 Press to accept a suggestion and add a space.
- 1 Select, for example, Menu > Messaging > Write new >

- 2 If ∠ is displayed, press and hold down ★ + to change to multitap text input.
 3 Press 2 9 repeatedly until the desired letter appears. 4 Press 🗀 to add a space.
- To add words to the phone dictionary

 1 When you enter text using Quick text input, select Options > Spell word. 2 Write the word using multitap input and select Save

You need to turn on your phone and be within range of a

Answering calls You can answer calls without opening the phone. To answer a call when screen lock is or

Drag from left to right.

To reject a call when screen lock is on





 Tap Do not hold your phone to your ear when using the loudspeaker. This could damage your hearing.



 Drag to the right and then to the left. reject a call when screen lock is off



Tap

one during a call peaker during a call

1 Enter a phone number (with international country code and area code, if applicable).

o turn off the ringtone before answering a call when screen



 Drag to the right. answering a call when screer



Tap

Tap
 Tap

Making and answering calls

2 Press C. You can call numbers from your contacts and call list.

To make international calls

1 Press and hold down (** +) until a "+" sign appears.

2 Enter the country code, area code (without the first zero)

3 Press C.

To change the ear speaker volume during a call · Press the volume key up or down. Emergency calls Your phone supports international emergency numbers, for

example, 112 or 911, You can normally use these numbers

To make an emergency call • Enter 112 (the international emergency number) and

SIM card.

1 Select Menu > Contacts. Select Menu > Contacts.
 Scroll to New contact and select Options > Special numbers > Emergency numbers.

To call a number from the call list
1 Press and scroll to a tab.
2 Scroll to a name or a number and press .

Contacts

add a phone contact
 Select Menu > Contacts.
 Scroll to New contact and select Add.

3 Enter the name and select OK.

To call with Smart search

1 Press (0 +) - (9) to enter a sequence of (at least two) digits. All entries which match the sequence of digits or nding letters are shown in a list.

To adjust speaker or music volume

• During a call, or when listening to music or the FM radio, swipe your finger along the volume touch area

To listen to music 1 Press (▶■) to start the media player in your phone. 2 To start and pause the music, press (▶■) on the

Listening to music

headset. • When you listen to music, press (►) or (◄).

Press and hold or until you reach the desired position. position.

tening to the Radio Make sure your headset has a connection to the phone.
 Start the radio in your phone.

Press and hold or until you reach the desired

• Press \longrightarrow or \bigcirc

Imaging

position.

The phone must be closed before you can use the camera. You can take photos and record videos to view, save or send. When the phone is closed, you can find saved photos and videos in 🧰 or 📠. When the phone is open, you can



• Press .

to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network. In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the

press 🌈.

You can view information about answered [] , dialled [] and missed or rejected _____ calls.

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

You can synchronise your contacts using the Sony Ericsson PC Suite.

Seriet rine rame and select OK.
 Scroll to New number: and select Add.
 Enter the number and select OK.
 Select a number option.
 Scroll between the tabs and add information to the fields.
 Select Save.

2 Scroll to a contact or a phone number and press .

5 On/off kev 6 Charger connector 7 Next/Play-Pause/Previous keys 8 Music/battery/status light

Headset MH100

1 Microphone

3 Earpiece connector

4 Volume touch area

2 Call key

If you are using a headset other than the MH100, go to www.sonyericsson.com/support for more information.

find saved photos and videos in **Media** and in **File** manager. Use Media Go™ to transfer content to and from vour phone. For more information, see *Transferring content* to and from a computer on page 28. • Tap 6 Using the still camera To take a photo by tapping the screen is automatically saved. Press the volume key Using the video camera ord a video by tapping the screen Activate the camera.
 If the video camera is not selected, tap 2 If the video carriera is not select
3 Tap .
4 To start recording, tap the scre o pause the recording, tap . To continue recording, Backing up and restoring content in the phone on page 25.

3 Select Transfer to or from Device using Media Go™ and 4 Wait until the phone appears in Media Go™ Move files between your phone and the computer in Media GoTM.

Before backing up and restoring, you need to install the Sony Ericsson PC Suite, which is available through PC a memory card. You can move content bety memory card and the phone memory. See Handling Back up your phone content regularly to make sure you do not lose it.

2 Follow the instructions in the Sony Ericsson PC Suite on

3 Tap ...
4 Tap a spot in the viewfinder where you want the focus to be. The photo is taken as soon as focus is set. The photo

return to the viewfinder and to take another photo,

You can listen to music, audio books and podcasts. Use Media $\text{Go}^{\intercal M}$ to transfer content to and from your phone. For more information, see *Transferring content to and from a* computer on page 28.

7 To return to the viewfinder and to record another video, tap 5.

You can view, enhance and organise photos and videos on your computer by installing the Adobe™ Photoshop™ Album Starter Edition. It is available for download at

Use Media Go™ to transfer content to and from your phone.

You can add a photo to a contact, use the photo during

phone startup, as a wallpaper in standby, or as a screen

Select Menu > Media > Photo > Camera album.
 Select a month.
 Scroll to a photo and select View.

Working with photos

4 Select Options > Use as.

5 Select an option

Accessing music in your phone When the phone is closed, you can browse and play music using the music player in the media browser. More music features are available in Media and File manager, which you can access when the phone is open.

2 Tap a category.

3 Flick left or right to browse through your music.

4 Tap an album or a playlist to view its content. 5 To go back, tap outside the list and then tap the top part

of the screen.

1 Tap ...
2 Tap a category.
3 Flick left or right to browse through your music.
4 Tap an album or a playlist.

5 To play a track, tap the title. • Tap ...

 Touch and hold so or You can also drag right or left to fast forward or rewind.

To view the current play queue
• Tap the album art. Tap = ...

To return to the music player

Tap In the lower part of the screen.

Using the music mini player You can use the music mini player for quick access to music controls when the screen lock is on.

1 To view the screen, press (Dm) on top of the phone.
2 Tap the status bar at the bottom of the screen.

3 Tap ==.

Do not use your phone as a radio in places where this

Connect a handsfree to the phone.
When the phone is closed, unlock the screen.

Transferring and handling content

You can transfer and handle content such as pictures and

You are not allowed to exchange some copyright-protected material. I identifies a protected item.

Handling content in the phone
You can use File manager in your phone, to handle content
saved in the phone memory or on a memory card. Tabs and

icons in **File manager** show where the content is saved. If the memory is full, delete some content to create space.

1 Select More than one term in a loider
1 Select Menu > Organiser > File manager.
2 Scroll to a folder and select Open.
3 Select Options > Mark > Mark several.

4 For each item you want to mark, scroll to the item and select Mark.

To move items between the phone memory and the

Select Menu > Organiser > File manager.
 Find an item and select Options > Manage file >

Move.
3 Select Memory card or Phone

4 Scroll to a folder and select Open.

5 Select Paste

Sending content to another phone

You can send content, for example, in messages or using Bluetooth wireless technology.

1 Scroll to an item and select Options > Send.

Make sure the receiving device supports the transfer

Using a USB cable

. Explore content in your phone

You can connect your phone to a computer with a USB cable. If you are using a PC, you are asked to install PC Companion the first time you connect.

You may have to purchase a USB cable separately.Only use a USB cable supported by your phone.

To disconnect the USB cable safely Do not disconnect the USB cable when transferring content as this may corrupt the content.

Computer: Right-click the Safely Remove Hardware icon in Microsoft® Windows® Explorer.
 Select the drives you want to disconnect. Select Stop.
 Wait until you are notified that it is safe to remove the drive. Disconnect the USB cable.

Use your phone as a modem.
 Install PC Software used to synchronise, transfer and back up phone content.
For more information, go to

www.sonyericsson.com/support to read Feature guides.

To download Mac® compatible software, go to

1 Connect your phone to a PC using a USB cable

supported by your phone.

2 Computer: Follow the instructions.

 Microsoft® Windows Vista™ PC Companion PC Companion lets you:

Microsoft® Windows® XP. Service Pack 2 or higher

Transferring content to and from a

Required operating systems

computer

You can use Media Go™ to transfer media content betwee your phone and a computer. Media Go™ is available for download through PC Companion or from

Dragging and dropping contentYou can drag and drop content between your phone, a

Connect your phone to a computer using a USB cable.

card appear as external disks in Microsoft® Windows®

3 Drag and drop selected files between the phone and the

You need one of these operating systems to use Sony Ericsson PC software:

2 Computer: Wait until the phone memory and memory

nemory card and a computer in Microsoft Windows

To download Mac® compatible software, go to

To transfer content using Media Go™

1 Connect the phone to a computer with a USB cable

supported by your phone.

2 Computer: Select Start/Programs/Sony/Media Go™.

You can back up and restore contacts, the calendar, tasks, notes and bookmarks using the Sony Ericsson PC Suite. Companion or from www.sonyericsson.com/support.
You can back up and restore contacts in your phone using

To make a backup using the Sony Ericsson PC Suite

1 Computer: Start the Sony Ericsson PC Suite from Start/
Programs/Sony Ericsson/Sony Ericsson PC Suite.

Go to the backup and restore section in the Sony Ericsson PC Suite and make a backup of your phone content.

Updating your phone

You can update your phone to the most recent software for optimal performance and to get the latest enhancements ou need a USB cable and an Internet-connected PC.

Remember to back up your phone content before updating. See *Backing up and restoring* on page 29.

If you cannot use the Internet, see I cannot use Internetbased services on page 33.

2 Enter a web address, a search phrase or the name of a

3 Scroll to an item in the list and select Go to or Search.

1 When you are browsing the web, select and then select .
2 Select Exit browser.

PIN codes

SIM protection

This lock only protects your subscription. Your phone will work with a new SIM card. If the lock is on, you have to enter

a FIN (Festorial tolently Notiniber). If you enter your PIN incorrectly three times in a row, the SIM card is blocked and you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your

1 When PIN blocked appears, enter your PUK and select

1 Select Menu > Settings > General > PIN codes > SIM

protection > Change PIN.
2 Enter your PIN and select OK.
3 Enter a new four-to-eight-digit PIN and select OK.
4 Re-enter the new PIN and select OK. If Codes do not match appears, you entered the new
 PIN incorrectly. If Incorrect PIN appears, you entered the old PIN incorrectly.

Flight mode

a PIN (Personal Identity Number).

network operator.

2 Enter a new four-to-eight-digit PIN and select OK.
3 Re-enter the new PIN and select OK.

In **Flight mode** the network and radio transceivers are turned off to prevent disturbance to sensitive equipment.

When the flight mode menu is activated you are asked to select a mode the next time you turn on your phone

Normal mode – full functionality
 Flight mode – limited functionality

Select Menu > Settings > General > Flight mode >

Continue > Show at startup. When the flight mode menu is activated, turn off your

2 Turn on your phone and select Flight mode.

Troubleshooting

Some problems can be fixed using Update Service. Using Update Service on a regular basis will optimise the phone's performance. See *Updating your phone* on page 30. Some problems will require you to call your network

For more support go to www.sonyericsson.com/support.

Common questions

I have problems with memory capacity or the phone is working slowly
Restart your phone every day to free memory or do a

Master reset
If you select Reset settings, the changes that you have

Induct to settings will be deleted.

If you select Reset all, your settings and content, such as contacts, messages, pictures, sounds and downloaded games, will be deleted. You may also lose content that was in the phone at purchase.

1 Select Menu > Settings > General > Master reset.

2 Select an option.3 Follow the instructions that appear. I cannot charge the phone or battery capacity is low

The charger is not properly connected or the battery connection is poor. Remove the battery and clean the The battery is worn out and needs to be replaced. See

Charging the battery on page 8. No battery icon appears when I start charging the

It may take a few minutes before the battery icon appears on the screen. Some menu options appear in grey
A service is not activated. Contact your network operator.

I cannot use Internet-based services Your subscription does not include data capability. Settings are missing or incorrect. You can download settings using the Settings download

1 Select Menu > Settings > User help > Settings

2 Follow the instructions that appear Contact your network operator or service provider for more information.

I cannot send messages from my phone

number. The number is supplied by your service centure number. The number is supplied by your service provider and is usually saved on the SIM card. If the number of your service centre is not saved on your SIM card, you must enter the number yourself.

o send most picture messages, you must set an MMS (Multimedia Messaging Service) profile and the address of your message server. If no MMS profile or message server you message serve. I mid wind profile or message serve exists, you can receive all the settings automatically from your network operator, download settings using the Settings download, or go

1 Select Menu > Settings > Connectivity > Message

Select Menu > Settings > Connectivity > Message settings > Text message and scroll to Service centre. The number is shown if it is saved on the SIM card.

If there is no number shown, select Edit.

Scroll to New service centre and select Add.

Enter the number, including the international "+" sign and

5 Select Save.

To select an MMS profile

1 Select Menu > Settings > Connectivity > Message

settings > Multim. message.

2 Select an existing profile or create a new one.

1 Select Menu > Settings > Connectivity > Message

settings > Multim. message.
2 Scroll to a profile and select Options > Edit. 3 Scroll to Message server and select Edit.

4 Enter the address and select OK > Save. I cannot synchronise or transfer content between my phone and the computer, when using a USB

Cable.
The software or the USB drivers have not been properly installed. Go to www.sonyericsson.com/support to read Feature guides which contain detailed installation instructions and troubleshooting sections.

Error messages

Insert SIM There is no SIM card in your phone or you may have inserted

See To insert the SIM card on page 5.
The SIM card connectors need cleaning. If the card is damaged, contact your network operator.

Insert correct SIM card
Your phone is set to work only with certain SIM cards.
Check if you are using the correct operator SIM card.

Incorrect PIN/Incorrect PIN2

You have entered your PIN or PIN2 incorrect

Enter the correct PIN or PIN2 and select OK

PIN blocked/PIN2 blocked You have entered your PIN or PIN2 code incorrectly three

To unblock, see SIM protection on page 31. No netw. coverage

times in a row

 Your phone is in flight mode. See Flight mode on Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage

where you are. . The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. Please contact the nearest Sony Ericsson service location.

Emergency calls only

You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112. See *Emergency calls* on page 18.

Legal information

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ctiveSync are registered trademarks or trademarks of Microsoft
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Il illustrations are for illustration only and may not accurately depict the ctual phone.

Sony Ericsson

Sony Ericsson

FCC Statement Declaration of Conformity

Sony Ericsson MH100

FCC Statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Any change or modification not expressly approved by Sony Ericsson may void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no quarantee that interference will not occur in a

particular installation.

If this equipment does cause harmful interference to radio or

If this equipment does cause narmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada Statement

This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaration of Conformity for MH100

We, Sony Ericsson Mobile Communications AB of Nya Vattentornet S-221 88 Lund. Sweden

declare under our sole responsibility that our product Sony Ericsson type DDA-000205 and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.3.2 and EN 60950-1:2006 following the provisions of Radio Equipment and Telecommunication Equipment directive 1999/5/EC.

Lund, June 2009 Place & date of issue



Jacob Sten, Head of Product Business Unit Accessories We fulfil the requirements of the R&TTE Directive (1999/5/EC). www.sonyericsson.com



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