Digital Media Player
NWZ-A15/A17

Use this manual when you have troubles or when you need to know how to use your WALKMAN®.

The color of Walkman sold in some countries/regions may differ from those shown above.

LDAC is added to the supported Bluetooth codecs when you update the system software of your Walkman to version 1.10 or later.
Setting wireless playback quality (system software version 1.10 or later)

Some functions are added to your Walkman when you update its system software to version 1.20 or later. In particular, the ability to switch the memory to use while connected to a computer is added.
Selecting the memory to use

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Troubleshooting

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List of Topics

How to Use

Troubleshooting

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Getting Started

Customer Registration Website

Before Use

Enjoying Using Your Walkman

Parts and Controls

Power/Charging

Initial Settings

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Basic Operations

microSD Card

Home Menu/Option Menu

Connecting Your Walkman to Your Computer

Initializing/Updating

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Transferring Content

Operation Flow for Transferring Content to Your Walkman
Installing Media Go
Installing Content Transfer
Importing Content to the Software
Transferring Content to Your Walkman
Deleting Content from Your Walkman
Operating with Media Go

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Music

Playing Music
Deleting Songs
Using Bookmarks
Using Karaoke Function
Using Language Study Function
Using Dance Mode
Displaying Lyrics
SensMe™ Channels
Music Settings

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Photos/Videos/Podcasts

Viewing Photos
Watching Videos
Playing Podcasts
Photo Settings
Video Settings

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FM Radio

Listening to FM Radio

FM Radio Settings

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Bluetooth

What Is the Bluetooth Function?
Connecting with Bluetooth Audio Devices
Listening to Sound Using a Bluetooth Audio Device
Sending/Receiving Content via a Bluetooth Connection
Information of Bluetooth Audio Devices
Bluetooth Settings
Notes on the Bluetooth Function

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Setting wireless playback quality (system software version 1.10 or later)

You can set whether to prioritize the stability of the connection or the sound quality for a Bluetooth connection as you like.

1. From the Home menu, select [Settings].
2. Select [Bluetooth Settings] - [Wireless Playback Quality] - desired setting.

[Prioritize Sound Quality]
Sound is transmitted in high quality, but the connection may become unstable depending on the usage environment.

[Standard]
Both sound quality and connection are stable.

[Prioritize Connection]
The sound quality may not be as good as the other mode, but the connection status will most likely be stable. This setting is recommended if the connection is unstable.

[Select]
You can set the wireless playback quality setting of your choice. However, the setting may be changed depending on the status of the connected Bluetooth audio device.

Hint

- Change the setting to [Prioritize Connection] if the connection is unstable due to the usage environment.
- The wireless playback quality setting is automatically selected depending on the status of the connected Bluetooth audio device when [Prioritize Sound Quality], [Standard] or [Prioritize Connection] is selected. The selected mode is displayed when the connection is established.
- The [Wireless Playback Quality] setting switches to [Standard] when you have updated the system software of your Walkman from a version earlier than 1.10 to version 1.10 or later. The wireless playback quality setting switches to [Standard] also when the Walkman has been reset to the factory settings.

Note

- The [Wireless Playback Quality] setting cannot be changed while your Walkman is connected to a Bluetooth audio device. To change the setting, disconnect the connection.
- Changing the [Wireless Playback Quality] setting may not have any effect depending on the settings of the connected Bluetooth audio device.

Related Topic

- Disconnecting a Bluetooth audio device
- Connecting with a paired Bluetooth audio device
- Updating the system software of your Walkman
- Resetting to the factory settings
- Setting wireless playback quality (system software version earlier than 1.10)

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Selecting the memory to use

You can select the memory to store content and other data on from [System Storage] or [SD Card].

1. From the Home menu, select [SD Card Settings].
2. Select the menu items using either of the procedures below.
   - To transfer content from a computer: Select [Location for USB Transfer] - [System Storage] or [SD Card].
   - To receive content via a Bluetooth connection: Select [Location for Received File] - [System Storage] or [SD Card].

Hint

- [System Storage] is selected at the time of purchase.
- If you have updated the system software of your Walkman to version 1.20 or later, the memory to use can be switched while your Walkman is connected to a computer to transfer content such as music from the computer. Follow the instructions shown on the display of the Walkman to switch the memory.

Note

- Music content with copyright protection cannot be transferred to a microSD card.
- You cannot exchange data between the memory of your Walkman and a microSD card.

Related Topic

- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Receiving content via a Bluetooth connection

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NFC

What Is the NFC Function?

Connecting with One Touch (NFC)

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Settings

Music Settings
Photo Settings
Video Settings
FM Radio Settings
Bluetooth Settings
Alarm/Sleep Timer Settings
Common Settings
Language Settings

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Announcement

Precautions

Customer Support Website

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Specifications

Specifications

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Troubleshooting

What Can I Do to Solve a Problem?

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Q&A

Operation

Sound

Power

Connection to a Computer

Displaying/Playing/Deleting Content

FM Radio

Bluetooth

NFC

Other

Message

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How to Use

Getting Started

Customer Registration Website

- Customer registration website

Before Use

- Before first use
- Walkman instruction manuals
- How to use the operating explanations

Enjoying Using Your Walkman

- 3 steps to listening to music
- Various ways to enjoy using your Walkman

Parts and Controls

- Parts and controls

Power/Charging

- Turning the power on
- Turning the power off
- Using the HOLD switch
- Charging the battery
- Charging in the battery care mode
- Extending the battery life
- Notes on charging the battery

Initial Settings

- Selecting the display language
- Setting the date and time
- Setting the date display format
- Setting the time display format

Basic Operations

microSD Card

- Inserting a microSD card
- Removing a microSD card
- Selecting the memory to use

- Formatting a microSD card
- Notes on microSD cards

Home Menu/Option Menu

- Home menu
- How to use the Home menu
- How to use the option menu
- List of icons displayed in the information area

Connecting Your Walkman to Your Computer

- Connecting to a computer
- Notes on connecting your Walkman to a computer

Initializing/Updating

- Resetting your Walkman
- Resetting to the factory settings
- Formatting memory
- Updating the system software of your Walkman

Transferring Content

Operation Flow for Transferring Content to Your Walkman

- Preparing content using a Windows computer
- Preparing content using a Mac computer

Installing Media Go

- About Media Go
- Installing Media Go

Installing Content Transfer

- About Content Transfer
- Installing Content Transfer

Importing Content to the Software

- Importing content from media using Media Go
- Importing content on your Windows computer into Media Go
- Importing podcasts into Media Go

Transferring Content to Your Walkman

- Transferring content using Media Go
- Transferring iTunes content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Notes for transferring content such as music from your computer

Deleting Content from Your Walkman

- Deleting content from your Walkman using Media Go
- Deleting content from your Walkman using Content Transfer
- Deleting content received from a Bluetooth connection

- Deleting content from your Walkman using Explorer
- Deleting content from your Walkman using the Finder

Operating with Media Go

- Playing live albums with no gaps in between songs
- Deleting content imported to Media Go
- Inputting the lyrics information using Media Go

Music

Playing Music

- Preparing music
- Playing music
- Volume operation (Only for countries/areas complying with European Directives)
- Browsing the music playback screen
- Music playback operations
- Browsing the music list screen
- Searching for songs
- Playing playlist songs
- Choosing an album from the cover art images
- Enjoying High-Resolution Audio

Deleting Songs

- Deleting songs

Using Bookmarks

- What is the bookmark function?
- Adding a song to a bookmark list
- Changing the default bookmark list
- Changing the order of bookmarked songs
- Removing songs from a bookmark list

Using Karaoke Function

- What is the karaoke function?
- Using the karaoke function
- Changing the key (pitch) of a song

Using Language Study Function

- What is the language study function?
- Using the language study function
- Rewinding and replaying 3 seconds
- Repeating the same section

Using Dance Mode

- What is the dance mode?
- Using the dance mode
- Practicing the same section in the dance mode
- Changing the speed of a song for playback in the dance mode

Displaying Lyrics

- What is the Display Lyrics function?
- Adding lyrics to songs
- Making lyrics information in a text file
- Displaying lyrics

SensMe™ Channels

- What is SensMe™ Channels?
- Playing songs using SensMe™ Channels
- Analyzing songs on your Walkman

Music Settings

- Shuffle playback
- Repeat playback
- Setting the playback range
- Adjusting the playback speed
- Enjoying various sound quality
- Enjoying music with the recommended sound quality
- Enabling sound effects for High-Resolution Audio files
- Upscaling compressed audio to quality almost that of High-Resolution Audio
- Customizing sound quality settings
- Presetting your equalizer settings
- Moderating the differences in volume level between songs
- Selecting the album display format

Photos/Videos/Podcasts

Viewing Photos

- Preparing photos
- Viewing photos
- Browsing the photo screen
- Operations on the photo screen
- Deleting photos

Watching Videos

- Preparing videos
- Watching videos
- Browsing the video playback screen
- Operations on the video playback screen
- Searching for videos
- Browsing scenes from thumbnails
- Deleting videos

Playing Podcasts

- What is a podcast?
- Preparing podcasts
- Playing podcasts

- Browsing the podcast playback screen
- Operations for audio podcast playback
- Operations for video podcast playback
- Deleting podcast episodes

Photo Settings

- Selecting how the photo list is displayed

Video Settings

- Displaying a video to match the screen size
- Playing only the sound of a video
- Playing videos continually
- Changing the order of videos

FM Radio

Listening to FM Radio

- Listening to FM radio
- Browsing the FM radio screen
- FM radio operations
- Presetting broadcast stations automatically
- Presetting broadcast stations manually
- Deleting preset broadcast stations

FM Radio Settings

- Changing the FM radio scan sensitivity
- Setting monaural/auto for FM radio

Bluetooth

What Is the Bluetooth Function?

- What is the Bluetooth function?
- What can your Walkman do with the Bluetooth function?
- What is pairing?

Connecting with Bluetooth Audio Devices

- Steps to use Bluetooth connection
- Pairing and connecting with a Bluetooth audio device
- Connecting with a paired Bluetooth audio device
- Making a Bluetooth connection using the NFC function
- Disconnecting a Bluetooth audio device

Listening to Sound Using a Bluetooth Audio Device

- Listening to sound using a Bluetooth audio device

Sending/Receiving Content via a Bluetooth Connection

- Steps to transfer content via a Bluetooth connection
- Sending content via a Bluetooth connection
- Receiving content via a Bluetooth connection

- Playing content received via a Bluetooth connection
- Deleting content received via a Bluetooth connection
- Entering a passkey to make a Bluetooth connection

Information of Bluetooth Audio Devices

- Displaying the pairing information of Bluetooth audio devices
- Deleting the pairing information of Bluetooth audio devices

Bluetooth Settings

- Setting automatic Bluetooth connection at startup
- Setting wireless playback quality (system software version earlier than 1.10)
- Setting wireless playback quality (system software version 1.10 or later)
- Setting sound effects during a Bluetooth connection
- Displaying Bluetooth information on your Walkman

Notes on the Bluetooth Function

- Notes on the Bluetooth function

NFC

What Is the NFC Function?

- What is the NFC function?

Connecting with One Touch (NFC)

- Making a Bluetooth connection using the NFC function

Settings

Music Settings

- Shuffle playback
- Repeat playback
- Setting the playback range
- Adjusting the playback speed
- Enjoying various sound quality
- Enjoying music with the recommended sound quality
- Enabling sound effects for High-Resolution Audio files
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- Presetting your equalizer settings
- Moderating the differences in volume level between songs
- Selecting the album display format

Photo Settings

- Selecting how the photo list is displayed

Video Settings

- Displaying a video to match the screen size
- Playing only the sound of a video
- Playing videos continually

- Changing the order of videos

FM Radio Settings

- Changing the FM radio scan sensitivity
- Setting monaural/auto for FM radio

Bluetooth Settings

- Setting automatic Bluetooth connection at startup
- Setting wireless playback quality (system software version earlier than 1.10)
- Setting wireless playback quality (system software version 1.10 or later)
- Setting sound effects during a Bluetooth connection
- Displaying Bluetooth information on your Walkman

Alarm/Sleep Timer Settings

- Setting the alarm to on/off
- Setting the alarm time
- Setting a song as the alarm sound
- Setting the sleep timer

Common Settings

- Displaying your Walkman information
- Limiting the volume
- Setting the operation sound
- Setting the screen off timer
- Adjusting the screen brightness
- Setting a photo as wallpaper
- Setting the date and time
- Setting the date display format
- Setting the time display format
- Resetting to the factory settings
- Formatting memory
- Rebuilding the library manually
- Using USB connection mode

Language Settings

- Selecting the display language

Announcement

Precautions

- Notes on handling your Walkman
- Notes on headphones
- Notes on the software
- Maintenance of your Walkman

Customer Support Website

- Customer support website

Specifications

Specifications

- Specifications
- Battery life
- Maximum recordable number of songs and time (Approx.)
- Maximum recordable time of videos (Approx.)
- Supported formats
- System requirements
- Contents

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Troubleshooting

Troubleshooting

What Can I Do to Solve a Problem?

- What can I do to solve a problem?
- Customer support website

Q&A

Operation

- Your Walkman does not operate or the power does not turn on.
- Your Walkman does not work properly.
- Your Walkman power turns off or on automatically.
- You want your Walkman screen to stay on longer before it turns off automatically.
- The date and time have been reset.
- A drink (water, coffee, etc.) was spilled on your Walkman, or the Walkman was washed in the washing machine.
- You want to back up the content such as music stored on your Walkman.
- You want to find the product name (model name) of your Walkman.
- An alarm (beep) is heard and the message [Check the volume level] is displayed.

Sound

- There is no sound.
- Content such as music suddenly stops during playback.
- Noise is generated.
- Volume cannot be turned up, or the volume remains low when the playback volume is turned up.
- Sound can only be heard from one side of the headphones.
- Sound is interrupted or skips.
- Sound is interrupted between songs.
- The sound effect settings do not seem to have any effect.

Power

- You cannot charge your Walkman.
- How long is the life of the built-in rechargeable battery?
- The rechargeable battery needs to be replaced.
- The battery life is short.
- How long is the standard battery duration?
- How long does it take to charge the battery?

- The battery runs out fast when you turn on the battery care mode.

Connection to a Computer

- The computer does not recognize your Walkman.
- The computer does not recognize a microSD card inserted in your Walkman.
- Even if you use “Safely Remove Hardware” on the computer, [Connected USB (Storage in use: system storage)] or [Connected USB (Storage in use: SD card)] remains displayed on your Walkman screen.
- You cannot install software to your computer.
- The progress bar on the install screen does not proceed while installing the software.
- Your Walkman is not recognized by Media Go.
- Content such as music cannot be transferred from the computer to your Walkman.
- Only a small amount of content such as music can be transferred to your Walkman.

Displaying/Playing/Deleting Content

- You cannot play content such as music transferred to your Walkman.
- Content such as music suddenly stops during playback.
- Playback progresses to the next album when repeat playback is set.
- Songs are only played within a limited range such as within one album.
- You cannot stop playback.
- Songs are not displayed in the order they were transferred in.
- Songs are not played back in the expected order.
- Sound is interrupted between songs.
- You cannot adjust the playback speed.
- Sound is distorted or noise can be heard when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].
- Vocals are not suppressed even when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].
- The content such as music is displayed repeatedly.
- Thumbnails such as cover art are not displayed.
- Lyrics are not displayed.
- [□] is displayed in the screen.
- [Unknown] is displayed for the album name or artist name.
- You cannot delete content such as music using the Walkman functions.
- You cannot play a podcast episode.
- You cannot continually play podcast episodes.
- You cannot register podcasts to a bookmark list.
- You cannot find your desired channel.
- [Morning] is always displayed for the time-based channel.
- Unsuitable songs for selected time-based channels are played.
- Audio podcasts are not played by SensMe™ Channels.

FM Radio

- You cannot hear FM radio broadcasts.
- There is a lot of noise in an FM radio broadcast and the sound quality is poor.

Bluetooth

- Pairing cannot be done.
- You cannot connect via the Bluetooth function.
- The screen to enter the passkey appears when pairing with a Bluetooth device.
- You cannot hear sound from the Bluetooth audio device.
- You cannot operate your Walkman from a Bluetooth audio device.
- Sound skips or noise is generated during a Bluetooth connection.
- Sound effects do not seem to have any effect when listening to sound via a Bluetooth audio device.
- Video sound is delayed when listening to sound via a Bluetooth audio device.
- You cannot display or delete content such as music received using the Bluetooth function.
- The cover art of a song received using the Bluetooth function is not displayed.

NFC

- You cannot connect with one touch (NFC).

Other

- Your Walkman gets warm.

Message

- Message list

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Customer Registration Website

Customer registration website

View information on websites where you can register your Walkman.

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Before Use

Before first use

Be sure to read this manual before you use your Walkman for the first time.

Walkman instruction manuals

There are a wide variety of instruction manuals available in addition to this Help Guide.

How to use the operating explanations

This section explains how the operating explanations are written in this Help Guide.

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Enjoying Using Your Walkman

3 steps to listening to music

This section explains how you can start enjoying using your Walkman after purchase in three simple steps.

Various ways to enjoy using your Walkman

Your Walkman can do more than simply play back music. Get to know more about various ways you can enjoy using the Walkman.

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Parts and Controls

Parts and controls

This section introduces the functions of buttons, jacks, and other parts of your Walkman.

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Power/Charging

Turning the power on
Turn on the power to start your Walkman.

Turning the power off
Turn off the power when not using your Walkman.

Using the HOLD switch
You can use the HOLD switch to prevent the buttons from being pressed and operated accidentally.

Charging the battery
Charge your Walkman by connecting it to a computer.

Charging in the battery care mode
In the [Battery Care] mode, your Walkman stops charging at about 90 % of the full charge, reducing deterioration of the battery.

Extending the battery life
This section introduces various ways to reduce battery consumption such as frequently turning the power off and changing various settings.

Notes on charging the battery
This section contains various notes about charging your Walkman.

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Initial Settings

Selecting the display language

This section explains how to set the language for menus and messages.

Setting the date and time

Set the date and time when you purchase a new Walkman, or if you have not used your Walkman for a prolonged period and the date and time have been reset.

Setting the date display format

You can change the date format for displaying the current date.

Setting the time display format

You can change the time format for displaying the current time.

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microSD Card

Inserting a microSD card
This section explains how to insert a microSD card into your Walkman.

Removing a microSD card
This section explains how to remove a microSD card from your Walkman.

Selecting the memory to use
Select the memory to use from [System Storage] or [SD Card].

Formatting a microSD card
Format a microSD card (not supplied) and delete all data stored on it. The folder structure is also reset to its default status.

Notes on microSD cards
This section contains notes on microSD cards.

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Home Menu/Option Menu

Home menu
View the list of items in the Home menu.

How to use the Home menu
This section explains the basic operations of the Home menu, which is the starting point of each function.

How to use the option menu
Display the option menu to change the settings of each function.

List of icons displayed in the information area
A list of the icons displayed on your Walkman is shown.

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Connecting Your Walkman to Your Computer

Connecting to a computer

Connect your Walkman to a computer via USB to charge the Walkman or transfer data.

Notes on connecting your Walkman to a computer

This section contains notes on connecting your Walkman to a computer.

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Initializing/Updating

Resetting your Walkman

Reset your Walkman if operations become unstable.

Resetting to the factory settings

Reset your Walkman to the default settings.

Formatting memory

Initialize your Walkman by formatting the memory.

Updating the system software of your Walkman

Add new features to your Walkman by installing the latest system software.

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Operation Flow for Transferring Content to Your Walkman

Preparing content using a Windows computer

Installing Media Go (built into the memory of your Walkman) enables you to import CDs, download and manage content from online music services, and transfer them to the Walkman.

Preparing content using a Mac computer

Installing Content Transfer (built into the memory of your Walkman) enables you to transfer content to the Walkman.

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Installing Media Go

About Media Go

Media Go is software that allows you to import various content to your Windows computer, manage the content and transfer it to your Walkman.

Installing Media Go

Connect your Walkman to your Windows computer and install Media Go.

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Installing Content Transfer

About Content Transfer

Content Transfer is software that allows you to transfer content managed with iTunes or the Finder to your Walkman.

Installing Content Transfer

Connect your Walkman to your Mac computer and install Content Transfer.

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Importing Content to the Software

Importing content from media using Media Go

This section explains how to import music from CDs by using Media Go.

Importing content on your Windows computer into Media Go

You can organize a wide range of content such as music, photos and videos that you have already imported to your Windows computer using other software together using Media Go.

Importing podcasts into Media Go

Media Go has a wide range of podcast functions, and you can use Media Go to manage your podcast subscriptions.

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Transferring Content to Your Walkman

Transferring content using Media Go

Use Media Go to transfer content or playlists that are also managed on your computer to your Walkman.

Transferring iTunes content using Media Go

Use Media Go to transfer content on your computer or managed with iTunes to your Walkman.

Transferring content using Content Transfer

Use Content Transfer to transfer content or playlists on your Mac computer or managed with iTunes to your Walkman.

Transferring content using Explorer

Use drag-and-drop in Windows Explorer to directly transfer content to your Walkman.

Transferring content using the Finder

Use drag-and-drop in the Finder to directly transfer content to your Walkman.

Notes for transferring content such as music from your computer

When transferring files and folders to your Walkman by drag-and-drop, you need to make sure that the default folder names remain unchanged and the hierarchy is correct.

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Deleting Content from Your Walkman

Deleting content from your Walkman using Media Go

Use Media Go to delete content stored on your Walkman.

Deleting content from your Walkman using Content Transfer

Use Content Transfer to delete content stored on your Walkman.

Deleting content received from a Bluetooth connection

You can delete content received from a Bluetooth connection using your Walkman.

Deleting content from your Walkman using Explorer

Use Windows Explorer to delete content stored on your Walkman.

Deleting content from your Walkman using the Finder

Use the Finder to delete content stored on your Walkman.

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Operating with Media Go

Playing live albums with no gaps in between songs

Songs that are recorded continuously on a live or concert album can be played with no gaps in between the songs on your Walkman.

Deleting content imported to Media Go

Use Media Go to delete content imported to Media Go.

Inputting the lyrics information using Media Go

Input lyrics information using Media Go and display lyrics when playing songs on your Walkman.

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Playing Music

Preparing music
You need to transfer music from your computer to your Walkman in order to listen to music on the Walkman.

Playing music
Play music that you transferred from your computer to your Walkman.

Volume operation (Only for countries/areas complying with European Directives)
An alarm (beep) and a warning [Check the volume level] are meant to protect your ears when you turn the volume up to a level that is harmful for your ears for the first time.

Browsing the music playback screen
This section explains how to browse the information on the music playback screen.

Music playback operations
Use various operations on the music playback screen.

Browsing the music list screen
View the song list or album list screen.

Searching for songs
You can search for songs using various categories including album, artist, genre and bookmarks.

Playing playlist songs
Playlists (lists of songs to play) created using Media Go can be transferred and played on your Walkman.

Choosing an album from the cover art images
You can choose an album from the cover art images in the music playback screen by registering jacket photos using Media Go.

Enjoying High-Resolution Audio
Play High-Resolution Audio files with High-Resolution Audio quality.

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Deleting Songs

Deleting songs

Delete songs transferred to your Walkman.

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Using Bookmarks

What is the bookmark function?

The bookmark function is a useful function that allows you to play just your favorite songs, or rearrange the order in which songs are played.

Adding a song to a bookmark list

You can add songs to bookmark lists.

Changing the default bookmark list

You can change the bookmark list that is set as the default bookmark list.

Changing the order of bookmarked songs

You can change the order of songs that are registered to a bookmark.

Removing songs from a bookmark list

You can remove one or all songs from a bookmark list.

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Using Karaoke Function

What is the karaoke function?

This function lets you enjoy singing karaoke by suppressing the vocals of the currently-playing song and changing the key (pitch) of the song.

Using the karaoke function

You can change settings for the karaoke effects that suppress the vocals of a song.

Changing the key (pitch) of a song

You can change the key of a song when using the karaoke function.

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Using Language Study Function

What is the language study function?

You can play content at a speed that suits you, and listen repeatedly to the desired section.

Using the language study function

You can use content transferred to your Walkman as an effective language study tool.

Rewinding and replaying 3 seconds

When using the language study function, you can rewind about 3 seconds of the currently-playing audio file to listen to it again (Quick Replay).

Repeating the same section

When using the language study function, you can repeatedly play the desired section of a currently-playing audio file (A-B repeat).

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Using Dance Mode

What is the dance mode?

The dance mode lets you repeatedly play sections of a song and change the speed of songs to enable effective dance practice.

Using the dance mode

The dance mode enables effective dance practice.

Practicing the same section in the dance mode

When using the dance mode, you can repeatedly play the desired section of a currently-playing audio file (A-B repeat playback).

Changing the speed of a song for playback in the dance mode

You can adjust the playback speed from 0.5 times to twice the normal speed in increments of 0.05.

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Displaying Lyrics

What is the Display Lyrics function?

The lyrics are scrolled automatically when you play songs on your Walkman.

Adding lyrics to songs

The preparation that is necessary for displaying lyrics is explained.

Making lyrics information in a text file

You can also make lyrics information in a text file.

Displaying lyrics

The lyrics information added to the song is displayed on your Walkman as the song progresses.

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SensMe™ Channels

What is SensMe™ Channels?

SensMe™ Channels is a function that automatically groups songs by theme, and plays them. Play songs according to your mood, current activity, the time of day, etc.

Playing songs using SensMe™ Channels

Play songs to fit your mood, current activity, the time of day, etc., by selecting a particular channel.

Analyzing songs on your Walkman

Songs that have not been analyzed yet can be analyzed on your Walkman.

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Music Settings

Shuffle playback
Play songs in random order.

Repeat playback
Play songs repeatedly.

Setting the playback range
Set the playback range.

Adjusting the playback speed
You can adjust the playback speed from 0.5 times to twice the normal speed (DPC (Digital Pitch Control)).

Enjoying various sound quality
Enjoy music with either the recommended or your desired sound quality settings.

Enjoying music with the recommended sound quality
The [ClearAudio+] function allows you to easily enjoy the audio you are listening to with the recommended sound quality settings.

Enabling sound effects for High-Resolution Audio files
Sound effects for High-Resolution Audio files can be enabled by downsampling the High-Resolution Audio files to CD quality.

Upscaling compressed audio to quality almost that of High-Resolution Audio
The [DSEE HX] function upscales the audio file to quality almost that of High-Resolution Audio quality and reproduces the clear high-range sound that is often lost.

Customizing sound quality settings
You can use various functions to set the desired sound quality.

Presetting your equalizer settings
You can preset the values of CLEAR BASS and the 5 band equalizer as custom settings.

Moderating the differences in volume level between songs

This function prevents large differences in volume level from occurring when continually playing songs that are recorded at different levels.

Selecting the album display format

Select the album list display format. The cover art registered in Media Go is displayed in the album list.

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Viewing Photos

Preparing photos

You need to transfer photos onto your Walkman from your computer in order to view them on the Walkman.

Viewing photos

You can view photos that you have transferred onto your Walkman.

Browsing the photo screen

This section explains how to view the information displayed on the photo screen.

Operations on the photo screen

You can display the next/previous photo and consecutively display photos in the photo screen.

Deleting photos

You can delete photos that have been transferred onto your Walkman.

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Watching Videos

Preparing videos
You need to transfer videos onto your Walkman from your computer in order to view them on the Walkman.

Watching videos
You can watch videos that you have transferred onto your Walkman.

Browsing the video playback screen
This section explains how to view the information displayed on the video playback screen.

Operations on the video playback screen
You can use operations such as playback, fast forward and fast rewind on the video playback screen.

Searching for videos
You can quickly search for and play the desired video from the video playback screen or list screen.

Browsing scenes from thumbnails
You can display thumbnails as a guide for selecting a scene or chapter to play.

Deleting videos
You can delete videos that have been transferred onto your Walkman.

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Playing Podcasts

What is a podcast?

A podcast is an audio or video file that is published on the Internet, and is downloaded for playback by using RSS. Software such as Media Go can be used to register podcasts, download episodes, and transfer the episodes onto your Walkman.

Preparing podcasts

You need to transfer podcasts onto your Walkman from your computer in order to enjoy them on the Walkman.

Playing podcasts

You can play podcast episodes that have been transferred onto your Walkman.

Browsing the podcast playback screen

This section explains how to view the information displayed on the podcast playback screen.

Operations for audio podcast playback

You can use operations such as playback, fast forward and fast rewind on the audio podcast screen.

Operations for video podcast playback

You can use operations such as playback, fast forward and fast rewind on the video podcast screen.

Deleting podcast episodes

You can delete podcast episodes that have been transferred onto your Walkman.

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Photo Settings

Selecting how the photo list is displayed

You can select how the photo list is displayed.

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Video Settings

Displaying a video to match the screen size

You can change the size of a video being played to match the screen size.

Playing only the sound of a video

You can turn off the video screen, allowing you to enjoy only the sound of a video.

Playing videos continually

You can play videos in the order of the video list.

Changing the order of videos

You can change the order in which videos are displayed in the video list.

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Listening to FM Radio

Listening to FM radio
Listen to FM radio on your Walkman.

Browsing the FM radio screen
This section explains how to browse the information on the FM radio screen.

FM radio operations
Select the desired frequency or preset number on the FM radio screen.

Presetting broadcast stations automatically
You can search for and automatically preset up to 30 receivable FM broadcast stations in your area.

Presetting broadcast stations manually
You can manually preset receivable FM broadcast stations.

Deleting preset broadcast stations
You can delete preset FM broadcast stations.

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FM Radio Settings

Changing the FM radio scan sensitivity

You can change the scan sensitivity if the FM radio reception sensitivity is too strong, causing many unwanted broadcast stations to be received.

Setting monaural/auto for FM radio

You can change this setting if noise occurs during FM reception.

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What Is the Bluetooth Function?

What is the Bluetooth function?

The Bluetooth function is based on short-range wireless technology used in devices such as headphones and mini stereo music systems to connect digital devices.

What can your Walkman do with the Bluetooth function?

You can listen to music and send/receive files wirelessly.

What is pairing?

The registration between Bluetooth devices is called “pairing.” Once the devices are paired, you can easily connect your Walkman to the Bluetooth device from the next time onwards using a simple operation.

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Connecting with Bluetooth Audio Devices

Steps to use Bluetooth connection

Steps to listen to music stored on your Walkman using the other Bluetooth audio device.

Pairing and connecting with a Bluetooth audio device

To connect with a Bluetooth audio device for the first time, your Walkman needs to be paired with it.

Connecting with a paired Bluetooth audio device

Connect your Walkman to a Bluetooth audio device if they are paired but not connected with each other.

Making a Bluetooth connection using the NFC function

You can pair and connect to a Bluetooth audio device that has the NFC function simply by touching your Walkman to the device.

Disconnecting a Bluetooth audio device

End the connection between your Walkman and a Bluetooth audio device.

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Listening to Sound Using a Bluetooth Audio Device

Listening to sound using a Bluetooth audio device

Once paired and connected, you can listen to sound from your Walkman wirelessly through the Bluetooth audio device.

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Sending/Receiving Content via a Bluetooth Connection

Steps to transfer content via a Bluetooth connection

You can transfer content to/from another Bluetooth device. Pairing in advance is not necessary.

Sending content via a Bluetooth connection

You can send content stored on your Walkman to another device via a Bluetooth connection.

Receiving content via a Bluetooth connection

Your Walkman can receive content from a Bluetooth device via a Bluetooth connection.

Playing content received via a Bluetooth connection

You can play content transferred via a Bluetooth connection on your Walkman.

Deleting content received via a Bluetooth connection

You can delete content received by your Walkman via a Bluetooth connection.

Entering a passkey to make a Bluetooth connection

When the screen to enter the passkey is displayed while pairing, check and enter the passkey of the other Bluetooth device.

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Information of Bluetooth Audio Devices

Displaying the pairing information of Bluetooth audio devices

Once paired, you can display the pairing information of the connected Bluetooth audio device such as the model name, BD address, and the profile when connected.

Deleting the pairing information of Bluetooth audio devices

You can delete the pairing information of Bluetooth audio devices.

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Bluetooth Settings

Setting automatic Bluetooth connection at startup

You can set your Walkman to connect to a Bluetooth audio device automatically at startup.

Setting wireless playback quality (system software version earlier than 1.10)

You can set whether to prioritize the sound quality or the stability of the connection during a Bluetooth connection.

Setting wireless playback quality (system software version 1.10 or later)

You can set the stability or the sound quality for a Bluetooth connection.

Setting sound effects during a Bluetooth connection

You can select whether or not to apply sound effects such as [Equalizer] and [Dynamic Normalizer] when you send content from your Walkman to a Bluetooth audio device.

Displaying Bluetooth information on your Walkman

Display Bluetooth information such as Bluetooth version and profile.

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Notes on the Bluetooth Function

Notes on the Bluetooth function

This section contains notes for using Bluetooth connections.

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Disconnecting a Bluetooth audio device

Disconnect the connection between your Walkman and a Bluetooth audio device.

1. From the Home menu, select [Bluetooth].
2. Select [Disconnect Audio Device].

Hint

- If the Bluetooth audio device you want to connect with has an NFC function, disconnection can be done with one touch.

Note

- The Bluetooth connection is disconnected automatically in the following cases:
  - The remaining battery power of your Walkman is low.
  - The battery of your Walkman has run out.
  - Your Walkman is connected to a computer via USB.
- When you end the Bluetooth connection using the Bluetooth audio device, your Walkman enters the connection standby mode. If you do not make another Bluetooth connection within 5 minutes after this, the Bluetooth function of the Walkman turns off automatically.
- A Bluetooth connection is held for 24 hours even if no content is played during that time. However, the length of the time may be shorter depending on the Bluetooth audio device.

Related Topic

- Steps to use Bluetooth connection
- Making a Bluetooth connection using the NFC function

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Connecting with a paired Bluetooth audio device

Connect your Walkman to a Bluetooth audio device if they are paired but not connected with each other. You will need to do this when the connection is lost, for example, by turning off either the Walkman or the Bluetooth audio device.

1. Turn on the Bluetooth audio device you want your Walkman to connect with and put the device in connection standby status.
   Refer to the operating instructions supplied with the Bluetooth audio device for details.
2. From the Home menu of your Walkman, select [Bluetooth].
3. Select [Connect to Audio Device].
   If the Bluetooth audio device is not paired with your Walkman, pair it first.
4. Select the Bluetooth audio device to connect with.
   The [Processing Connection] screen is displayed.
5. Confirm that the Bluetooth audio device is connected to your Walkman.
   When the connection is made successfully, is displayed in the information area of your Walkman and next to the icon of the connected Bluetooth audio device.

About the Bluetooth status icons

: The Bluetooth function is on but no devices are connected.
: The Bluetooth function is on and your Walkman is connected to Bluetooth audio device(s).
No icon: The Bluetooth function is off.

Hint

- The behavior of your Walkman while connected with a Bluetooth audio device is as follows.
  - If you connect a USB charger (not supplied), your Walkman is charged while holding the Bluetooth connection.
  - If you make a USB connection, the USB connection is prioritized.
- If multiple names for a Bluetooth audio device are displayed, check the BD address of the Bluetooth audio device you want to connect with. Refer to the operating instructions supplied with the Bluetooth audio device for details on the BD address.
- If the Bluetooth audio device you want to connect with has an NFC function, pairing and connection can be made with one touch.

Related Topic

- Pairing and connecting with a Bluetooth audio device
- Making a Bluetooth connection using the NFC function
- Listening to sound using a Bluetooth audio device
- Disconnecting a Bluetooth audio device

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Updating the system software of your Walkman

You can add new features to your Walkman by installing the latest system software. For details on the latest system software information and how to install it, visit the customer support website for your area.

1. Download the update program to your computer from the website.
2. Connect your Walkman to your computer and start the update program.
3. Follow the on-screen instructions to update the system software of your Walkman.

Hint

- To confirm the version information of your Walkman, select [Settings] - [Common Settings] - [Unit Information].

Note

- The [Wireless Playback Quality] setting switches to [Standard] when you have updated the system software of your Walkman from a version earlier than 1.10 to version 1.10 or later. Change the setting again as desired.

Related Topic

- Customer support website
- Connecting to a computer
- Displaying your Walkman information
- Setting wireless playback quality (system software version 1.10 or later)

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Resetting to the factory settings

Your Walkman can be reset to the factory settings (*1). Resetting the Walkman will not delete content such as music.

(*1) If you have updated the system software of your Walkman to version 1.10 or later, [Wireless Playback Quality] is reset to [Standard], not to the factory setting.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Reset/Format] - [Reset All Settings] - [Yes].

Note

- If you reset your Walkman to the factory settings, the pairing information of the connected Bluetooth devices will be deleted.

Related Topic

- Resetting your Walkman
- Formatting memory
- Updating the system software of your Walkman
- Setting wireless playback quality (system software version 1.10 or later)

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Setting wireless playback quality (system software version earlier than 1.10)

You can set whether to prioritize the sound quality or the stability of the connection.

1. From the Home menu, select [Settings].
2. Select [Bluetooth Settings] - [Wireless Playback Quality] - desired setting.

[Prioritize Connection]
The sound quality may not be as good as in other modes, but the connection status will most likely be stable. This setting is recommended if the connection is unstable.

[Prioritize Sound Quality]
Sound is transmitted in high quality, but the connection may become unstable.

Hint

- Select [Prioritize Sound Quality] to play songs with aptX Codec.

Note

- The wireless playback quality setting cannot be changed while your Walkman is connected to a Bluetooth audio device. To change the setting, disconnect the connection.
- Changing the wireless playback quality setting of your Walkman may not have any effect depending on the settings of the Bluetooth audio device.

Related Topic

- Disconnecting a Bluetooth audio device
- Connecting with a paired Bluetooth audio device
- Setting wireless playback quality (system software version 1.10 or later)

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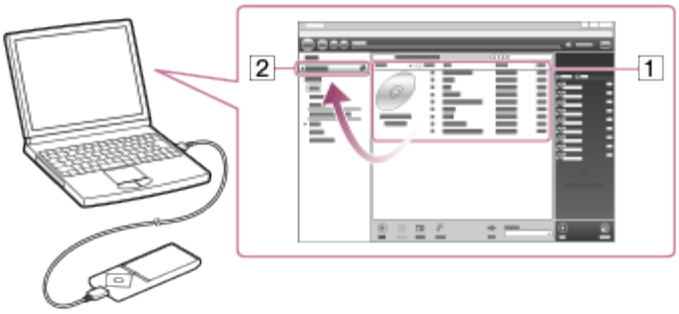
Transferring content using Media Go

Transfer content such as music or playlists managed with Media Go on your computer to your Walkman. Content with copyright protection cannot be transferred.



1. Connect your Walkman to a running computer via USB, and then start Media Go.
2. Select the desired content (1) on Music Library of Media Go, and drag-and-drop it to your “WALKMAN (model name)” (2).
   Media Go recognizes the type of data by the filename extension and sends it to the appropriate folder of your Walkman.

Note

- Media Go does not support content that uses Windows Media digital rights management technology (“WM-DRM”).

Related Topic

- Selecting the memory to use
- Connecting to a computer
- Importing content from media using Media Go
- Importing content on your Windows computer into Media Go
- Importing podcasts into Media Go

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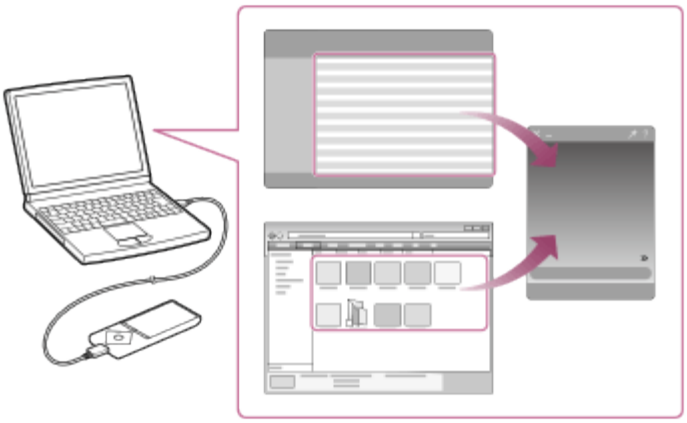
Transferring content using Content Transfer

Transfer content such as music or playlists on your Mac computer or managed with iTunes to your Walkman. Content with copyright protection cannot be transferred.



1. Connect your Walkman to a running computer via USB, and then start Content Transfer.
2. Display the desired content on the Finder or the desired content or playlists on iTunes.
3. Drag-and-drop the content or playlists you want to transfer to Content Transfer.
   Content is transferred to your Walkman.

Related Topic

- Selecting the memory to use
- Connecting to a computer

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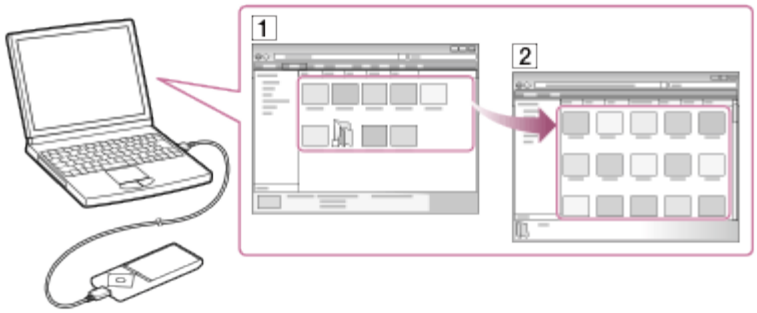
Transferring content using Explorer

Content such as music can be directly transferred by drag-and-drop using Windows Explorer.



1. Connect your Walkman to a running computer via USB.
2. Open the “WALKMAN” folder using the procedure below that corresponds to your computer.
   To transfer content on a microSD card, select the folder that has the same name as the microSD card instead of “WALKMAN.”
   - Windows 7 or earlier:
     Select “Start” – “Computer,” and then open the “WALKMAN” folder.
   - Windows 8:
     Select “Desktop” from the “Start screen” to open “File Explorer.” In the “Computer” list, open the “WALKMAN” folder.
   - Windows 8.1:
     Select “Desktop” to open “File Explorer.” In the “This PC” list, open the “WALKMAN” folder.
3. Open the folder to which you want to transfer content.
   To transfer music files or folders: “MUSIC” folder
   To transfer photo files or folders: “PICTURE” or “DCIM” folder
   To transfer video files or folders: “VIDEO” folder
   To transfer podcast folders and episode files: “PODCASTS” folder
4. Drag-and-drop the desired files or folders (1) to the applicable folder (2) in the “WALKMAN” folder.

Note

- Do not change folder name or delete the “MUSIC” folder.
- Some songs may not be played back on your Walkman due to copyright protection.

- Depending on the language setting of your Walkman, the information of the transferred content may not be displayed correctly.

Related Topic

- Selecting the memory to use
- Connecting to a computer
- Selecting the display language
- Notes for transferring content such as music from your computer

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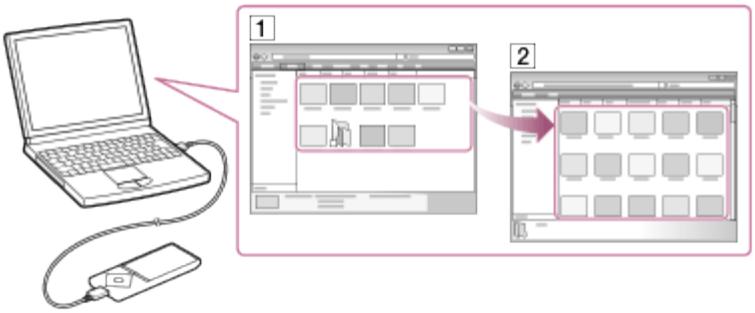
Transferring content using the Finder

Content such as music can be directly transferred by drag-and-drop using the Finder.



1. Connect your Walkman to a running computer via USB.
2. Select “WALKMAN” in the sidebar of the Finder.
   To store content on a microSD card, select the folder that has the same name as the microSD card instead of “WALKMAN.”
3. Open the folder to which you want to transfer content.
   To transfer music files or folders: “MUSIC” folder
   To transfer photo files or folders: “PICTURE” or “DCIM” folder
   To transfer video files or folders: “VIDEO” folder
   To transfer podcast folders and episode files: “PODCASTS” folder
4. Drag-and-drop the desired files or folders (1) to the applicable folder (2) in the “WALKMAN” folder.

Note

- Do not change folder name or delete the “MUSIC” folder.
- Some songs may not be played back on your Walkman due to copyright protection.
- Do not disconnect your Walkman while the data is transferred. Otherwise, data being transferred or stored on the Walkman may be damaged. If the Walkman is disconnected while files are being transferred, unnecessary files may be left in the Walkman. In this case, transfer usable files back to the computer and format the Walkman.
- Depending on the language setting of your Walkman, the information of the transferred content may not be displayed correctly.

Related Topic

- Selecting the memory to use
- Connecting to a computer
- Selecting the display language
- Notes for transferring content such as music from your computer

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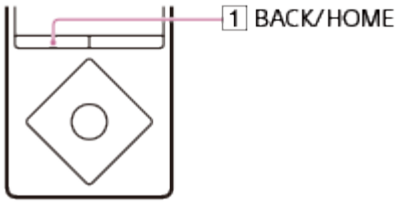
Receiving content via a Bluetooth connection

Your Walkman can receive content from a Bluetooth device via a Bluetooth connection.



1. On your Walkman, select the memory ([System Storage] or [SD Card]) as the destination for receiving content.
2. From the Home menu, select [Settings].
3. Select [Bluetooth Settings] - [Autoconnect at Startup] - desired device.
4. From the Home menu, select [Bluetooth].
5. Select [Receive File].
   Your Walkman enters standby state to receive a file.
6. Send content from the other Bluetooth device to your Walkman.
   The BD address (alphanumeric code) of your Walkman is displayed under the model name on the Walkman. When the Bluetooth device displays the receiver's BD address, make sure that the BD addresses displayed on the device and on the Walkman are the same. (Some Bluetooth devices may not display the receiver's BD address.)
   A pairing process is performed when the device establishes a Bluetooth connection with your Walkman for the first time. When authentication codes (alphanumeric codes) appear on the Walkman and on the Bluetooth device, check that they are the same.
7. Press the button (1) after receiving content.
   Your Walkman is released from standby status.

Hint

- The received content is stored in the "RECEIVED" folder of the device selected in step 3 above. Although your Walkman can receive files in unsupported formats, these files cannot be displayed or played. You need to use Windows Explorer or the Mac Finder to search for them in the "RECEIVED" folder.
- If files of the same name are received, a file number is added between the filename and extension.
- If your Walkman receives files in unsupported formats, these files cannot be displayed or played.

Note

- If the pairing or transfer times out and stops, send the content from the Bluetooth device again.
- Content transfer may fail if the Bluetooth device is too far from your Walkman, or there is interference from other devices. In these cases, reduce the distance between the Walkman and the Bluetooth device, and keep a good distance from other devices or turn them off if possible.
- Playback stops when your Walkman receives content.
- The maximum receivable file size is 4 GB.

Related Topic

- Selecting the memory to use
- Entering a passkey to make a Bluetooth connection
- Sending content via a Bluetooth connection

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What Is the NFC Function?

What is the NFC function?

This function enables easy data communication between various devices, such as mobile phones and IC tags, simply by touching the devices together.

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Connecting with One Touch (NFC)

Making a Bluetooth connection using the NFC function

You can pair and connect to a Bluetooth audio device that has the NFC function simply by touching your Walkman to the device.

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Music Settings

Shuffle playback
Play songs in random order.

Repeat playback
Play songs repeatedly.

Setting the playback range
Set the playback range.

Adjusting the playback speed
You can adjust the playback speed from 0.5 times to twice the normal speed (DPC (Digital Pitch Control)).

Enjoying various sound quality
Enjoy music with either the recommended or your desired sound quality settings.

Enjoying music with the recommended sound quality
The [ClearAudio+] function allows you to easily enjoy the audio you are listening to with the recommended sound quality settings.

Enabling sound effects for High-Resolution Audio files
Sound effects for High-Resolution Audio files can be enabled by downsampling the High-Resolution Audio files to CD quality.

Upscaling compressed audio to quality almost that of High-Resolution Audio
The [DSEE HX] function upscales the audio file to quality almost that of High-Resolution Audio quality and reproduces the clear high-range sound that is often lost.

Customizing sound quality settings
You can use various functions to set the desired sound quality.

Presetting your equalizer settings
You can preset the values of CLEAR BASS and the 5 band equalizer as custom settings.

Moderating the differences in volume level between songs

This function prevents large differences in volume level from occurring when continually playing songs that are recorded at different levels.

Selecting the album display format

Select the album list display format. The cover art registered in Media Go is displayed in the album list.

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Photo Settings

Selecting how the photo list is displayed

You can select how the photo list is displayed.

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Video Settings

Displaying a video to match the screen size

You can change the size of a video being played to match the screen size.

Playing only the sound of a video

You can turn off the video screen, allowing you to enjoy only the sound of a video.

Playing videos continually

You can play videos in the order of the video list.

Changing the order of videos

You can change the order in which videos are displayed in the video list.

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FM Radio Settings

Changing the FM radio scan sensitivity

You can change the scan sensitivity if the FM radio reception sensitivity is too strong, causing many unwanted broadcast stations to be received.

Setting monaural/auto for FM radio

You can change this setting if noise occurs during FM reception.

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Bluetooth Settings

Setting automatic Bluetooth connection at startup

You can set your Walkman to connect to a Bluetooth audio device automatically at startup.

Setting wireless playback quality (system software version earlier than 1.10)

You can set whether to prioritize the sound quality or the stability of the connection during a Bluetooth connection.

Setting wireless playback quality (system software version 1.10 or later)

You can set the stability or the sound quality for a Bluetooth connection.

Setting sound effects during a Bluetooth connection

You can select whether or not to apply sound effects such as [Equalizer] and [Dynamic Normalizer] when you send content from your Walkman to a Bluetooth audio device.

Displaying Bluetooth information on your Walkman

Display Bluetooth information such as Bluetooth version and profile.

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Alarm/Sleep Timer Settings

Setting the alarm to on/off

You can set the alarm function to on or off.

Setting the alarm time

You can set the time at which the alarm sounds, repeat settings and alarm sound settings.

Setting a song as the alarm sound

You can select a song from those transferred to your Walkman as the alarm sound.

Setting the sleep timer

You can change the set time of the sleep timer. Your Walkman power switches off automatically at the set time.

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Common Settings

Displaying your Walkman information
Display information on your Walkman, such as the model name and system software version.

Limiting the volume
You can use AVLS (Automatic Volume Limiter System) to limit the maximum volume.

Setting the operation sound
You can change the operation sounds of your Walkman.

Setting the screen off timer
You can set the time after which the screen is turned off when there are no operations. You can preserve battery power by setting this to a shorter time.

Adjusting the screen brightness
You can set the screen brightness to one of five levels. You can preserve battery power by setting this to a lower level.

Setting a photo as wallpaper
You can set your desired photo as the wallpaper.

Setting the date and time
Set the date and time when you purchase a new Walkman, or if you have not used your Walkman for a prolonged period and the date and time have been reset.

Setting the date display format
You can change the date format for displaying the current date.

Setting the time display format
You can change the time format for displaying the current time.

Resetting to the factory settings
Reset your Walkman to the default settings.

Formatting memory

Initialize your Walkman by formatting the memory.

Rebuilding the library manually

Rebuild the library of your Walkman to add content stored in [System Storage] or [SD Card] to the library again.

Using USB connection mode

Set your Walkman to USB connection mode (connection standby state) to allow your Walkman to connect via USB more reliably.

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Language Settings

Selecting the display language

This section explains how to set the language for menus and messages.

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Precautions

Notes on handling your Walkman

Important information for using your Walkman is explained.

Notes on headphones

Important notes for the headphones are explained.

Notes on the software

Important notes for the software are explained.

Maintenance of your Walkman

Important notes for cleaning your Walkman are explained.

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Customer Support Website

Customer support website

Visit the customer support website if you have any questions or issues with your Walkman.

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Specifications

Specifications
Details on the Walkman specifications (size, weight, and memory size, etc.) are shown.

Battery life
The estimated battery usage hours based on typical usage conditions and settings are explained.

Maximum recordable number of songs and time (Approx.)
The maximum recordable number of songs and time are explained.

Maximum recordable time of videos (Approx.)
The maximum recordable time of videos is explained.

Supported formats
The file formats that are supported by your Walkman are explained.

System requirements
Details on the system requirements needed to use your Walkman (the operating system version and memory size, etc.) are shown.

Contents
A list of the supplied items with your Walkman is shown.

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What Can I Do to Solve a Problem?

What can I do to solve a problem?

This section contains solutions for when your Walkman does not function as expected or if a problem occurs during operation.

Customer support website

Visit the customer support website if you have any questions or issues with your Walkman.

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Operation

Your Walkman does not operate or the power does not turn on.

Your Walkman does not work properly.

Your Walkman power turns off or on automatically.

You want your Walkman screen to stay on longer before it turns off automatically.

The date and time have been reset.

A drink (water, coffee, etc.) was spilled on your Walkman, or the Walkman was washed in the washing machine.

You want to back up the content such as music stored on your Walkman.

You want to find the product name (model name) of your Walkman.

An alarm (beep) is heard and the message [Check the volume level] is displayed.

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Sound

There is no sound.

Content such as music suddenly stops during playback.

Noise is generated.

Volume cannot be turned up, or the volume remains low when the playback volume is turned up.

Sound can only be heard from one side of the headphones.

Sound is interrupted or skips.

Sound is interrupted between songs.

The sound effect settings do not seem to have any effect.

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Power

- You cannot charge your Walkman.
- How long is the life of the built-in rechargeable battery?
- The rechargeable battery needs to be replaced.
- The battery life is short.
- How long is the standard battery duration?
- How long does it take to charge the battery?
- The battery runs out fast when you turn on the battery care mode.

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Connection to a Computer

The computer does not recognize your Walkman.

The computer does not recognize a microSD card inserted in your Walkman.

Even if you use “Safely Remove Hardware” on the computer, [Connected USB (Storage in use: system storage)] or [Connected USB (Storage in use: SD card)] remains displayed on your Walkman screen.

You cannot install software to your computer.

The progress bar on the install screen does not proceed while installing the software.

Your Walkman is not recognized by Media Go.

Content such as music cannot be transferred from the computer to your Walkman.

Only a small amount of content such as music can be transferred to your Walkman.

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Displaying/Playing/Deleting Content

You cannot play content such as music transferred to your Walkman.

Content such as music suddenly stops during playback.

Playback progresses to the next album when repeat playback is set.

Songs are only played within a limited range such as within one album.

You cannot stop playback.

Songs are not displayed in the order they were transferred in.

Songs are not played back in the expected order.

Sound is interrupted between songs.

You cannot adjust the playback speed.

Sound is distorted or noise can be heard when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

Vocals are not suppressed even when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

The content such as music is displayed repeatedly.

Thumbnails such as cover art are not displayed.

Lyrics are not displayed.

[□] is displayed in the screen.

[Unknown] is displayed for the album name or artist name.

You cannot delete content such as music using the Walkman functions.

You cannot play a podcast episode.

You cannot continually play podcast episodes.

You cannot register podcasts to a bookmark list.

You cannot find your desired channel.

[Morning] is always displayed for the time-based channel.

Unsuitable songs for selected time-based channels are played.

Audio podcasts are not played by SensMe™ Channels.

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FM Radio

- You cannot hear FM radio broadcasts.
- There is a lot of noise in an FM radio broadcast and the sound quality is poor.

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Bluetooth

- Pairing cannot be done.
- You cannot connect via the Bluetooth function.
- The screen to enter the passkey appears when pairing with a Bluetooth device.
- You cannot hear sound from the Bluetooth audio device.
- You cannot operate your Walkman from a Bluetooth audio device.
- Sound skips or noise is generated during a Bluetooth connection.
- Sound effects do not seem to have any effect when listening to sound via a Bluetooth audio device.
- Video sound is delayed when listening to sound via a Bluetooth audio device.
- You cannot display or delete content such as music received using the Bluetooth function.
- The cover art of a song received using the Bluetooth function is not displayed.

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NFC

You cannot connect with one touch (NFC).

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Other

Your Walkman gets warm.

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Message

Message list

This section explains messages and their causes and solutions.

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Customer registration website

We recommend that you register your Walkman so we can provide better customer support. Visit one of the following websites to register the Walkman.

For customers in the USA:

http://www.sony.com/walkmanreg/

For customers in Canada:

English

http://www.Sony.ca/Registration

French

http://www.Sony.ca/Enregistrement

For customers in Latin America:

http://www.sony-latin.com/registration

For customers in Europe:

http://walkman.sony-europe.com/usb-registration

For customers in Asia/Oceania/Middle East/Africa:

English/Korean/Traditional Chinese

http://www.sony-asia.com/dmpwalkman/register/

Simplified Chinese

https://www.sonystyle.com.cn/b2c_sony/b2c/productRegister.do

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Before first use

Thank you for purchasing this Walkman.

This “Help Guide” explains how to transfer content to your Walkman, and how to use the various functions. Browse this “Help Guide” for necessary information.

The printed manuals (supplied), such as “Quick Start Guide,” also contain important information for you. For information about the customer support website, see “Customer support website.”

- For information on laws, regulations and trademark rights, refer to “Important Information” contained in the supplied software. To read it, install the supplied software on your computer.
- All other trademarks and registered trademarks are trademarks or registered trademarks of their respective holders. In this manual, TM and ® marks are not specified.

About model names mentioned in this “Help Guide”

Depending on the country/region in which you have purchased your Walkman, some models may not be available.

Computer system requirements when connecting your Walkman

See “System requirements” for details on computer system requirements.

Battery charging

The battery might be low when you use your Walkman for the first time. Charge the battery before using the Walkman.

About microSD cards

In this “Help Guide,” microSD cards, microSDHC cards and microSDXC cards are called “microSD cards.”

About images used in this “Help Guide”

The screens and illustrations shown are for reference only and may differ from the actual product or screen.

Design and specifications are subject to change without notice.

Related Topic

- System requirements
- Customer support website
- Charging the battery

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Walkman instruction manuals

The operations of this Walkman are explained in the following instruction manuals.

Quick Start Guide (paper)

Describes the basic operating instructions (provided only in some languages).

Help Guide

You are currently viewing the Help Guide. This contains information such as explanations of Walkman operations and software.

Important Information

Contains information on trademark rights, laws, and regulations. You can read it by installing the software (supplied) on your computer.

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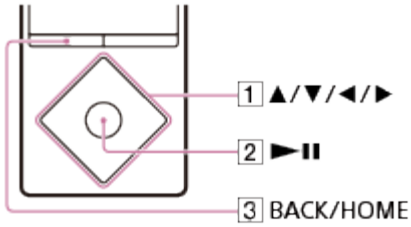
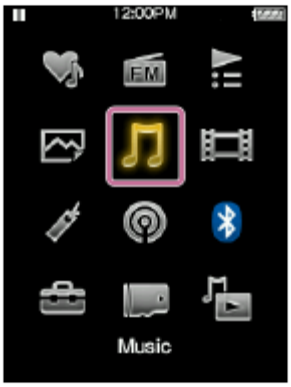
How to use the operating explanations

This Help Guide shows icons on your Walkman as follows: [Music], [Settings]. Items such as menus on the screen are shown as follows: [Album], [Play Mode].



Press the button (1) to select items. Press the button (2) to confirm.

Home menu



Press and hold the button (3) to display the Home menu.

Note

- Except for some special cases, operating explanations assume that you are starting from the Home menu. Operations may differ from the explanation in situations such as during playback of music.
- If a function or setting can be done in more than one way, the simpler method is explained.

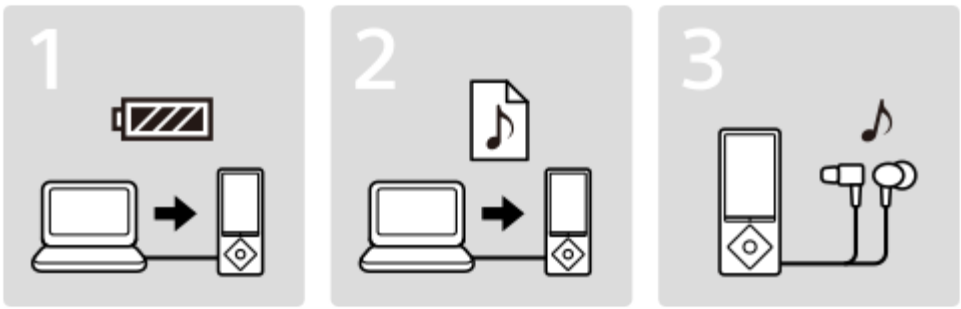
Related Topic

- Home menu
- How to use the Home menu

Digital Media Player
NWZ-A15/A17

3 steps to listening to music

Be sure to charge the battery before you use your Walkman for the first time. You can transfer music while charging the battery. You can listen to your music as soon as the transfer has completed.



1. Connect your Walkman to a computer.
   You can charge the battery by connecting your Walkman via a USB connection to a computer that is turned on and running.

2. Import music to your computer and transfer the music to your Walkman.
   For Windows users
   - Recommended: Install Media Go, which is pre-installed in the built-in memory of your Walkman.
     You can transfer music that you have imported from CDs or downloaded from online music services to your Walkman.
   - You can transfer music by drag-and-drop directly from Windows Explorer to your Walkman.

   For Mac users
   - Recommended: Install Content Transfer, which is pre-installed in the built-in memory of your Walkman.
     You can transfer music and playlists that are managed with iTunes to your Walkman by an easy operation.
   - You can transfer music by drag-and-drop directly from the Finder to your Walkman.

3. Enjoy your music!
   Connect the headphones, unlock the HOLD function, and turn on your Walkman. Then simply select the music you want to listen to to start playback!

Related Topic

- Charging the battery

- Importing content from media using Media Go
- Transferring content using Media Go
- Transferring content using Content Transfer
- Turning the power on
- Playing music

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Various ways to enjoy using your Walkman

Your Walkman can do more than simply play back music. Get to know more about various ways you can enjoy using the Walkman.

Watching videos

You can transfer videos from your computer to your Walkman and enjoy watching them on the Walkman.

Viewing photos

You can enjoy viewing photos stored on your Walkman while you are listening to music. You can also set a photo as the wallpaper of the Walkman.

Listening to podcasts

You can enjoy listening and watching podcast episodes that you downloaded to your computer on your Walkman.

Listening to FM radio

You can enjoy listening to FM radio on your Walkman.

Related Topic

- Watching videos
- Viewing photos
- Playing podcasts
- Listening to FM radio

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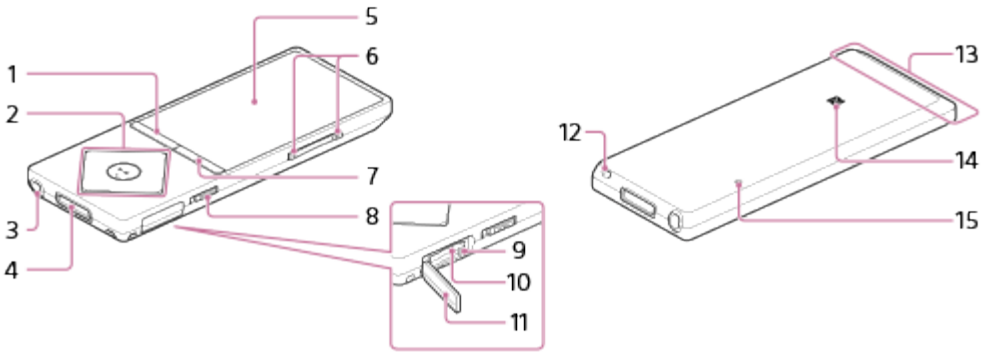
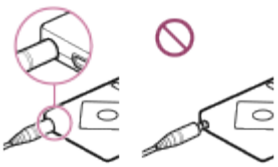
Parts and controls

This section explains the functions of buttons, jacks, and other parts of your Walkman.



1. BACK/HOME button
   Press to go up one list screen level or to return to the previous menu.
   Press and hold to display the Home menu.
2. 5-way button
   Press to start playback or navigate through the on-screen menus of your Walkman.
   There is a tactile dot on the ►II button to help you operate the buttons without looking.
3. Headphone jack (*1)
   Insert the headphone plug until it clicks into place.
   Sound will be impaired if the headphones are not connected properly.



4. WM-PORT jack
   Connect the USB cable (supplied) or other accessories that support WM-PORT (not supplied).
5. Display
6. VOL (Volume) +/– button
   Press to adjust the volume.
   There is a tactile dot on the + button to help you operate the buttons without looking.
7. OPTION/PWR OFF (Option/Power off) button
   Press to display the option menu.
   Press and hold to turn the screen off and enter standby mode.
8. HOLD switch

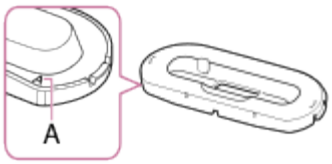
Set the HOLD switch to protect your Walkman against accidental operation during transportation.
Slide the HOLD switch in the direction of the arrow (→) to disable all operation buttons. Slide the HOLD switch to the opposite position to release the HOLD function.

9. Access lamp
10. microSD card slot
    Open the cover before inserting a microSD card. Insert a microSD card until it clicks into place to increase the available memory of your Walkman.
11. Slot cover
12. Strap hole
    Use to attach a strap (not supplied).
13. Built-in Bluetooth antenna
    Do not cover the antenna part with your hands or other object when a Bluetooth connection is active. Doing so may interrupt the connection.
14. N-mark
    Touch a Bluetooth audio device equipped with the NFC function to this mark to connect it to your Walkman.
15. RESET button
    Press the RESET button with a small pin, etc. to reset your Walkman.

(*1) Sound is not emitted from the wired headphones while your Walkman is connected to a device via a Bluetooth connection. Disconnect the Bluetooth connection to use wired headphones.

Installing your Walkman in a peripheral device such as a cradle

You may need to use an adaptor to install your Walkman in a peripheral device such as a cradle. In this case, use the adaptor (Type A) supplied with the device.



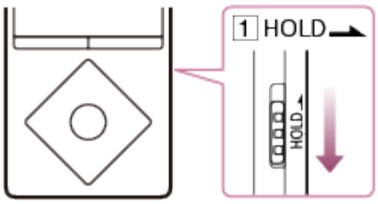
Related Topic

- Turning the power on
- Turning the power off
- Home menu
- How to use the Home menu
- How to use the option menu
- Using the HOLD switch
- Inserting a microSD card
- Resetting your Walkman

Digital Media Player
NWZ-A15/A17

Turning the power on

Turn on the power to start your Walkman.



1. Slide the switch (1) to unlock your Walkman.
2. Press any button.

Hint

- If there is no operation, the screen will be turned off. To turn on the screen, press any button.
- Set the date and time before you start to use your Walkman.
- If there is no operation for an extended period, your Walkman will be turned off automatically. When you turn on the Walkman again, it will take a while before the power comes on.

Related Topic

- Turning the power off
- Using the HOLD switch
- Setting the date and time
- Setting the screen off timer

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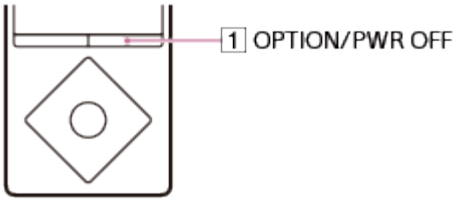
Turning the power off

Turn off the power when not using your Walkman.



1. Press and hold the button (1).
   [POWER OFF] appears.

Hint

- If there is no operation for an extended period, your Walkman will be turned off automatically.

Related Topic

- Parts and controls
- Turning the power on
- Setting the screen off timer

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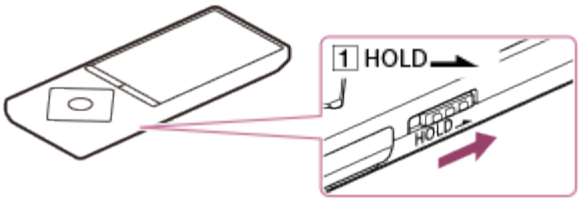
Using the HOLD switch

You can use the HOLD switch to prevent the buttons from being pressed and operated accidentally.



1. Slide the switch (1) in the direction of the arrow.
   The HOLD function is enabled and all operation buttons are disabled.

Hint

- Slide the switch (1) in the opposite position to release the HOLD function.
- HOLD flashes at the top of the screen if buttons are pressed while the HOLD function is enabled.

Related Topic
Parts and controls

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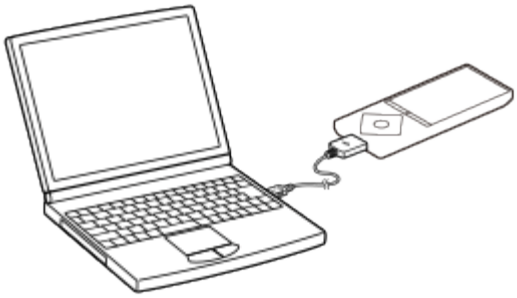
NWZ-A15/A17

Charging the battery

Charge your Walkman by connecting it to a computer.



1. Connect your Walkman to a running computer via USB.
   The battery status icon shows Full when charging is complete.
2. Disconnect your Walkman from the computer when charging is complete.

Hint

- Using the [Battery Care] mode shortens the usage time for that charge but reduces deterioration of the battery.
- For information about the time to fully charge the battery, see “Specifications.”

Note

- When you charge your Walkman when it has not been used for a long period of time or when you use it for the first time, your computer may not recognize it. The Walkman should start operating normally again after charging for about 10 minutes.

Related Topic

- Connecting to a computer
- Charging in the battery care mode
- Extending the battery life
- Notes on charging the battery
- Specifications
- Selecting the memory to use

Digital Media Player
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Charging in the battery care mode

You can reduce deterioration of the battery by using the [Battery Care] mode. The battery duration is approximately 10 % shorter in the [Battery Care] mode, as your Walkman stops charging at about 90 % of the full charge.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Battery Care] - [On].

Note

- In the [Battery Care] mode, the first bar of the battery indicator will disappear somewhat more quickly than normal. This is because your Walkman stops charging at about 90 % of the full charge, and is not a malfunction.

Related Topic

- Charging the battery
- Extending the battery life
- Notes on charging the battery

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Extending the battery life

You can reduce battery consumption by using your Walkman as follows.
For a comparison of battery life based on set effects, default settings and functions, see “Battery life.”

- Turn off the power manually.
- Set a shorter time for [Screen Off Timer].
- Set [Display Lyrics] to a setting other than [On (Screen Always On)].
- Set [Dance/Karaoke/Language] to a setting other than [Maximum Karaoke Mode] or [Minimum Karaoke Mode].
- Adjust the screen brightness.
- Set all sound quality settings to off.
- Disconnect the Bluetooth audio device when not in use.
- Turn off the NFC function when not in use.

Related Topic

- Turning the power off
- Setting the screen off timer
- Displaying lyrics
- Using the karaoke function
- Adjusting the screen brightness
- Customizing sound quality settings
- Battery life

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Notes on charging the battery

- The charging time differs depending on the battery usage conditions.
- If the battery life is reduced to about half of its normal life even if sufficiently charged, it has probably worn out. Please contact your nearest Sony dealer.
- If you charge your Walkman when it has not been used for a long period of time, your computer may not recognize it, or the Walkman may not respond. Charge the Walkman for about 10 minutes, after which it should start operating normally again.
- When the ambient temperature exceeds the recommended range, is displayed on the screen and charging is forcibly stopped. Charge the battery in an ambient temperature between 5 °C to 35 °C (41 ºF to 95 ºF).
- The number of times the battery can be recharged from complete discharge is approximately 500 times. This number may vary depending on the conditions under which you use your Walkman.
- To prevent battery deterioration, charge the battery at least once every six months to one year.
- Charging is not guaranteed with homebuilt or modified computers.
- Operation with a USB port extended with a USB hub is only guaranteed when a self-powered USB hub that carries an authorized logo is used.
- Do not leave your Walkman connected for an extended period of time to a laptop computer that is not connected to an AC power supply. Doing so may discharge the computer's battery.
- Do not turn on, restart, wake up from sleep mode, or shut down the computer with your Walkman connected to the computer via USB. Doing so may cause the Walkman to malfunction. Disconnect the Walkman from the computer before conducting these operations.
- Your Walkman may become hot while charging. This is not a malfunction.
- The battery indicator scales are not equal. Refer the battery indicator as a guide.
- [Do not disconnect.] is displayed when transferring data between your Walkman and the computer. Do not remove the USB cable when [Do not disconnect.] is displayed. Doing so may result in a loss of the data being transferred and data on the Walkman.

Related Topic

- Selecting the memory to use

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Selecting the display language

You can select the language for menus and messages.

1. From the Home menu, select [Settings].
2. Select [Language Settings] - desired language setting.

Hint

- Select the display language before transferring content.

Related Topic
How to use the Home menu

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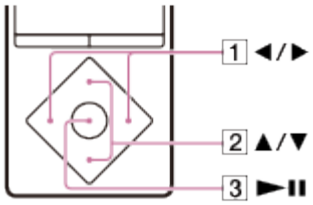
Digital Media Player
NWZ-A15/A17

Setting the date and time

You can set the current date and time.



1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Clock Settings] - [Set Date-Time].
3. Press the button (1) to select “Year,” “Month,” “Day,” “Hour” or “Minute.”
4. Press the button (2) to select numbers, and press the button (3).

Hint

- You can select [12-hour] or [24-hour] for the time display format.

Note

- If you leave your Walkman for a long time without using it and the battery is completely discharged, the date and time you have set will be reset and [--:--] will be displayed.
- The clock may gain or lose up to 60 seconds per month.

Related Topic

- Setting the date display format
- Setting the time display format

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Setting the date display format

You can set the date format for displaying the current date as [YYYY/MM/DD] (year/month/day), [MM/DD/YYYY] (month/day/year), or [DD/MM/YYYY] (day/month/year).

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Clock Settings] - [Date Display Format] - desired format.

Related Topic

- Setting the date and time
- Setting the time display format

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Setting the time display format

You can select [12-hour] or [24-hour] for the time display style.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Clock Settings] - [Time Display Format] - desired format.

Related Topic
Setting the date and time
Setting the date display format

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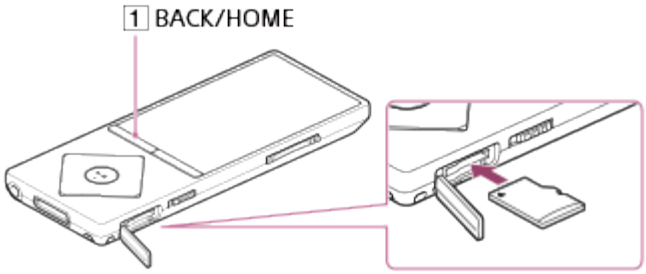
Inserting a microSD card

You can store content such as music on microSD cards in addition to [System Storage].



1. From the Home menu, select [SD Card Settings].
2. Select [Insert/Remove SD Card] - [Yes].
   An image of a microSD card is displayed on the screen and your Walkman enters the [Insert/Remove SD Card] status. Playback of music or videos stops.
3. Open the microSD card slot cover.
4. While in the [Insert/Remove SD Card] status, insert a microSD card into the microSD card slot with the gold contact pins side facing down, until it clicks into place.
5. Close the microSD card slot cover.
6. Press the button (1) to exit the [Insert/Remove SD Card] status.
   The library is updated and you can access the content stored on the microSD card.

Note

- If the microSD card is not recognized, remove it and then insert it into your Walkman again.
- Do not insert any liquids, metal, flammable substances or any object other than a microSD card into the microSD card slot.

Related Topic

- Removing a microSD card
- Selecting the memory to use

- Formatting a microSD card
- Notes on microSD cards

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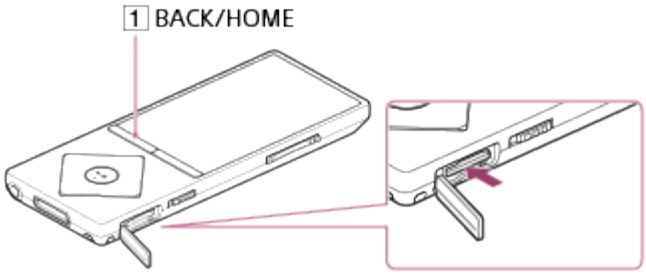
Digital Media Player
NWZ-A15/A17

Removing a microSD card

You can remove a microSD card from your Walkman.



1. From the Home menu, select [SD Card Settings].
2. Select [Insert/Remove SD Card] - [Yes].
   An image of a microSD card is displayed on the screen and your Walkman enters the [Insert/Remove SD Card] status. Playback of music or videos stops.
3. Open the microSD card slot cover.
4. While in the [Insert/Remove SD Card] status, check that the access lamp is off and push the microSD card into the microSD card slot. When the microSD card pops out, remove it from the slot.
5. Close the microSD card slot cover.
6. Press the button (1) to exit the [Insert/Remove SD Card] status.
   Your Walkman starts updating the library.

Note

- Data relating to content stored on a microSD card, such as analysis results by [SensMe™ Channels] and bookmarks, is deleted once the microSD card is removed from your Walkman and is not recovered even when the microSD card is reinserted correctly. The data needs to be set every time you insert the microSD card.

Related Topic

- Inserting a microSD card
- Notes on microSD cards

Digital Media Player
NWZ-A15/A17

Formatting a microSD card

Before using a microSD card (not supplied) in your Walkman for the first time, be sure to format the microSD card using the Walkman by following the steps below. Formatting a microSD card will delete all data stored on the microSD card, so be careful not to delete important data.

1. From the Home menu, select [SD Card Settings].
2. Select [Format SD Card] - [Yes].
   All data stored on the microSD card is deleted.

Note

- Be sure to format the microSD card using your Walkman when you use it on the Walkman for the first time.

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Notes on microSD cards

- Use a microSD card (not supplied) that has been formatted using your Walkman. Operations of microSD cards formatted with computers or other devices are not guaranteed.
- If you format a microSD card containing data, the data will be deleted. Be careful not to delete important data.
- Do not leave a microSD card within the reach of small children. They might accidentally swallow it.
- Do not insert or remove a microSD card when your Walkman is not in the [Insert/Remove SD Card] status. Doing so may cause a malfunction in your Walkman.
- We do not guarantee the operation of all types of compatible microSD cards with your Walkman.
- Data may be corrupted in the following cases:
  - When a microSD card is removed or your Walkman is turned off during a read or write operation.
  - When a microSD card is used in locations subject to static electricity or electrical noise.
- We assume no responsibility for any loss or damage of stored data.
- We recommend that you save a backup copy of important data.
- Do not touch the terminal of a microSD card with your hand or a metal object.
- Do not strike, bend or drop a microSD card.
- Do not disassemble or modify a microSD card.
- Do not expose a microSD card to water.
- Do not use a microSD card under the following conditions:
  - Locations beyond the required operating conditions, including locations such as the hot interior of a car parked in the sun and/or in the summer, outdoor areas exposed to direct sunlight, or near a heater.
  - Humid locations or locations with corrosive substances present.
- When using a microSD card, make sure to check the correct insertion direction into the microSD card slot.
- Do not insert foreign objects into the microSD card slot.

Related Topic

- Formatting a microSD card
- Inserting a microSD card
- Removing a microSD card

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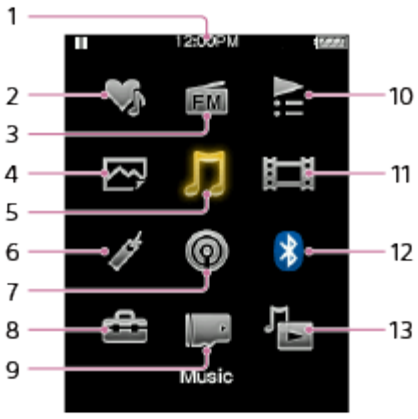
NWZ-A15/A17

Home menu

The following list shows the items in the Home menu.



1. Information area
2. [SensMe™ Channels]
   Play songs using SensMe™ Channels.
3. [FM Radio]
   Listen to FM radio broadcasts.
4. [Photos]
   View photos transferred to your Walkman.
5. [Music]
   Listen to songs transferred to your Walkman.
6. [Bookmark]
   Classify songs transferred to your Walkman according to personal taste.
7. [Podcasts]
   Play podcast episodes transferred to your Walkman.
8. [Settings]
   Set up your Walkman and its functions.
9. [SD Card Settings]
   Set up functions regarding the microSD card.
10. [Playlists]
    Play songs from playlists transferred using Media Go, etc. to your Walkman.
11. [Videos]
    Watch videos transferred to your Walkman.
12. [Bluetooth]

13. [Go to song playback screen]
Display the music playback screen.

Related Topic

- How to use the Home menu
- Playing songs using SensMe™ Channels
- Listening to FM radio
- Viewing photos
- Playing music
- Adding a song to a bookmark list
- Playing podcasts
- Playing playlist songs
- Watching videos

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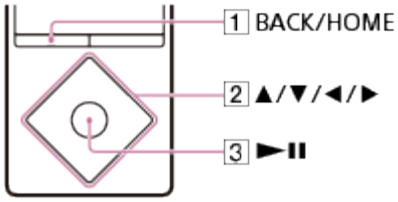
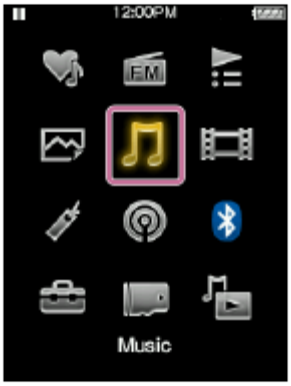
How to use the Home menu

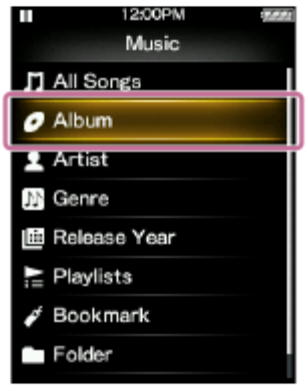
The Home menu is the starting point for all applications such as those for searching for songs and changing settings.



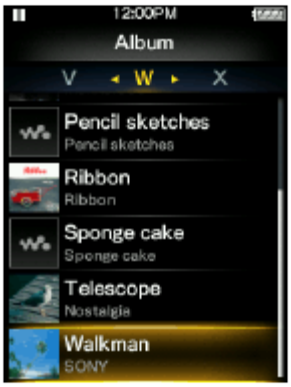
1. Press and hold the button (1) until the Home menu appears.
2. Press the button (2) to select the desired menu (for example ♫ [Music]) and then press the button (3) to confirm.



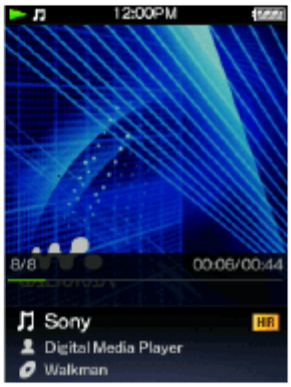
3. Press the button (2) to select the desired function (for example [Album]) and then press the button (3) to confirm.



4. Press the button (2) to select the desired content (for example a desired album) and then press the button (3) to confirm.



5. Press the button ([2]) to select the desired content (for example a desired song) and then press the button ([3]) to confirm.



Hint

- Press the button ([1]) to return to the previous screen during an operation.
- Press and hold the button ([1]) to return to the Home menu during an operation.

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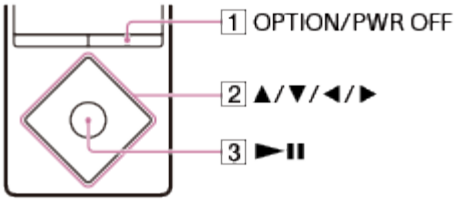
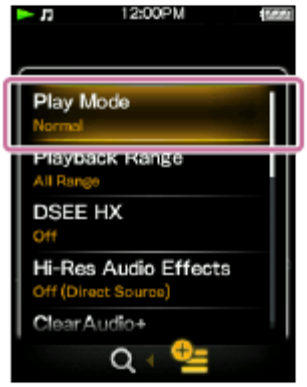
Digital Media Player
NWZ-A15/A17

How to use the option menu

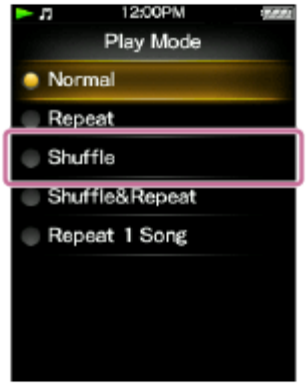
Display the option menu by pressing the OPTION/PWR OFF button. The option menu items vary depending on the function and allow you to change the settings.



1. Press the button (1) while your Walkman is playing, for example while in the music playback screen.
2. Press the button (2) to select the desired menu (for example [Play Mode]) and then press the button (3) to confirm.



3. Press the button (2) to select the desired menu (for example [Shuffle]) and then press the button (3) to confirm.



Hint

- To dismiss the option menu, press the button ([1]) while the option menu is displayed.

Related Topic
Playing music

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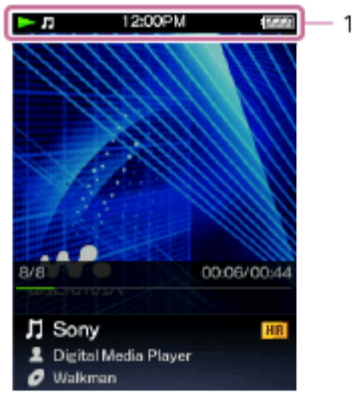
List of icons displayed in the information area

The icons vary according to the playback status, setting and screen.



1. Information area

Icons in the information area

Playback status
► (play), ❚❚ (pause), ►► (fast forward), ◄◄ (fast rewind), ►►| (find the beginning of the next song), |◄◄ (find the beginning of the previous (or current) song), etc.

HOLD indication
HOLD

Remaining battery power

Alarm timer

Sleep timer

Music functions available
♫

Bluetooth status (When a Bluetooth connection is established, this icon turns blue.)

,

Related Topic

- Music playback operations
- Using the HOLD switch
- Setting the alarm to on/off
- Setting the sleep timer
- Playing music
- Pairing and connecting with a Bluetooth audio device

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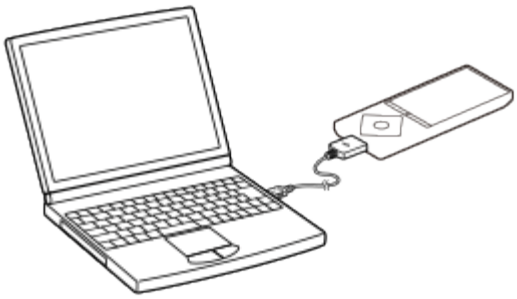
Digital Media Player
NWZ-A15/A17

Connecting to a computer

Connect your Walkman to a computer via USB to charge the Walkman or transfer data.



1. Connect your Walkman to a running computer via USB.

Hint

- If your computer fails to establish a USB connection with your Walkman and neither [Connected USB (Storage in use: system storage)] or [Connected USB (Storage in use: SD card)] is not displayed, go to the Home menu and select [Settings] - [Common Settings] - [USB Connection Mode] - [Yes].
- If you are prompted to make a Windows operation, click “Cancel” or “×.”
- When you exchange the data between your Walkman and a computer, select the memory to use ([System Storage] or [SD Card]) on the Walkman before connecting to the computer via USB.

Related Topic

- Notes on connecting your Walkman to a computer
- Transferring content using Media Go
- Transferring content using Content Transfer
- Charging the battery
- Selecting the memory to use

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Notes on connecting your Walkman to a computer

- Your Walkman cannot be operated while connected to a computer if the system software version of the Walkman is earlier than 1.20. If you have updated the system software to version 1.20 or later, the memory to use can be switched even while the Walkman is connected to a computer, although all other operations will not be available.
- Do not disconnect your Walkman from your computer when transferring data between the Walkman and the computer via USB. Doing so may result in loss of the data being transferred and data on the Walkman.
- Do not turn on, restart, wake up from sleep mode, or shut down the computer with your Walkman connected to the computer via USB. Doing so may cause the Walkman to malfunction. Disconnect the Walkman from the computer before conducting those operations.

Related Topic
Selecting the memory to use

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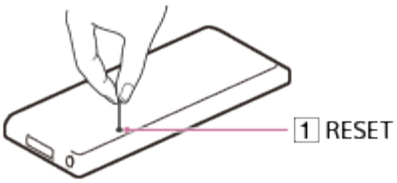
Digital Media Player
NWZ-A15/A17

Resetting your Walkman

Try resetting your Walkman if operations become unstable. Before resetting the Walkman, disconnect the Walkman from your computer and check that no content such as music is being played. Otherwise, the data may be damaged.



1. Press the button (1) with a pen or a paper clip, etc. to reset your Walkman.

Note

- Resetting your Walkman will not delete any data or reset any settings.

Related Topic

- Resetting to the factory settings
- Formatting memory

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Formatting memory

You can initialize your Walkman by formatting the memory.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Reset/Format] - [Format System Storage] or [Format SD Card] - [Yes].
3. Follow the on-screen instructions to format the memory.

Note

- Be sure not to initialize (format) the memory of your Walkman using a computer. If you have formatted it with a computer, format it again using the Walkman.
- Formatting the memory erases all content data (songs, etc., including the sample data installed at the factory, the supplied software installer, and the “Help Guide”). Be sure to check the data stored in the memory and export any important data to your computer before formatting.

Related Topic
Resetting your Walkman
Resetting to the factory settings

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Digital Media Player
NWZ-A15/A17

Preparing content using a Windows computer

Installing Media Go (built into the memory of your Walkman) enables you to import CDs, download and manage content from online music services, and transfer them to the Walkman.

1. Install Media Go (built into the memory of your Walkman) on your Windows computer.
2. Import content to Media Go.
   You can import music, photos or videos on media or your Windows computer to Media Go.
3. Transfer the content to your Walkman.
   Transfer the imported content from Media Go to your Walkman.

Hint

- You can also transfer content directly from Windows Explorer to your Walkman by drag-and-drop.

Related Topic

- About Media Go
- Installing Media Go
- Importing content from media using Media Go
- Importing content on your Windows computer into Media Go
- Importing podcasts into Media Go
- Transferring content using Media Go
- Transferring iTunes content using Media Go
- Transferring content using Explorer
- Notes for transferring content such as music from your computer
- Deleting content from your Walkman using Media Go
- Deleting content from your Walkman using Explorer

Digital Media Player
NWZ-A15/A17

Preparing content using a Mac computer

Installing Content Transfer (built into the memory of your Walkman) enables you to transfer content to the Walkman.

1. Install Content Transfer (built into the memory of your Walkman) on your Mac computer.
2. Drag-and-drop the content on your Mac computer to Content Transfer.
   The content is transferred to your Walkman.

Hint

- You can also transfer content directly from iTunes or the Finder to your Walkman by drag-and-drop.

Related Topic

- About Content Transfer
- Installing Content Transfer
- Transferring content using Content Transfer
- Transferring content using the Finder
- Notes for transferring content such as music from your computer
- Deleting content from your Walkman using the Finder

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Digital Media Player
NWZ-A15/A17

About Media Go

Media Go is software for your Windows computer that allows you to import various content such as music, photos or videos to your Windows computer and manage stored content on your Windows computer. You can transfer content that you have imported from CDs or downloaded from online music services to your Walkman. If you have already managed content such as music with iTunes, etc., you can use Media Go to transfer the content to the Walkman.

Related Topic
Installing Media Go
Importing content from media using Media Go
Transferring content using Media Go
Transferring iTunes content using Media Go

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Digital Media Player
NWZ-A15/A17

Installing Media Go

Install Media Go to your Windows computer.

1. Connect your Walkman to your Windows computer via USB.
2. Open the “WALKMAN” folder using the procedure below that corresponds to your computer.
   - Windows 7 or earlier:
     Select “Start” – “Computer,” and open the “WALKMAN” folder.
   - Windows 8:
     Select “Desktop” from the “Start screen” to open “File Explorer.” In the “Computer” list, open the “WALKMAN” folder.
   - Windows 8.1:
     Select “Desktop” to open “File Explorer.” In the “This PC” list, open the “WALKMAN” folder.
3. Double-click “FOR_WINDOWS.”
4. Double-click “MediaGo_WM(.exe)” in the folder.
   The setup file is extracted.
   Depending on the version of Windows, a “User Account Control” screen may appear. In this case, click “Yes.”
5. Follow the on-screen instructions to install Media Go.
   When you click “Finish” after installation, Media Go automatically starts.

Hint

- During installation, you may be prompted to install additional software components that are necessary to run Media Go. If prompted, follow the on-screen instructions to download and install the components.
- When your Windows computer is connected to the Internet, the latest version of Media Go is automatically searched and downloaded. If a message to install the latest version of Media Go appears, click the message and follow the on-screen instructions to install the software.

Note

- Depending on the environment, restarting your computer may be required. Follow the on-screen instructions.

Related Topic

- Selecting the memory to use

- Connecting to a computer
- About Media Go
- Importing content from media using Media Go
- Transferring content using Media Go

4-540-313-13(1)

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Digital Media Player
NWZ-A15/A17

About Content Transfer

Content Transfer is software for your Mac computer that allows you to transfer content such as music, photos or videos managed with iTunes or the Finder to your Walkman easily. You can transfer files, folders, and playlists to the appropriate folder of the Walkman simply by drag-and-drop.

Related Topic
Installing Content Transfer
Transferring content using Content Transfer

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Digital Media Player
NWZ-A15/A17

Installing Content Transfer

Install Content Transfer to your Mac computer.

1. Connect your Walkman to your Mac computer via USB.
2. Select “WALKMAN” in the sidebar of the Finder.
3. Double-click the “FOR_MAC” folder.
4. Double-click “ContentTransfer.pkg.”
   The installer starts.
5. Follow the on-screen instructions to install Content Transfer.
   is displayed in the Dock when the installation is completed. Click to start Content Transfer.

Related Topic

- Selecting the memory to use
- Connecting to a computer
- About Content Transfer
- Transferring content using Content Transfer

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NWZ-A15/A17

Importing content from media using Media Go

Use Media Go to import content such as music on your Windows computer. This section explains how to import music from CDs. Your computer must be connected to the Internet to obtain CD information such as song names and artist names automatically.

1. Start up Media Go and insert an audio CD into the CD drive of your Windows computer.
   Media Go detects the CD and displays a window for CD information. When Media Go obtains the CD information (CD title, song name, artist name, etc.), it is displayed in this window.
2. Click “Import CD” (1).
   Wait until all content such as music has been imported.

Hint

- For details about how to use Media Go, refer to the help of Media Go.
- Recommended file formats for ripping CDs are FLAC for higher sound quality and AAC (.mp4) and MP3 (.mp3) for normal sound quality. Music in these formats can be transferred to your Walkman more effectively.
- Media Go obtains the CD information from a database on the Internet. Information on some CDs may not be available in the database. If information on your CD is missing, you can add it manually after importing the CD. For information about adding and editing CD information, refer to the help of Media Go.

Note

- Imported content is limited to private use only. Use of content for other purposes requires the permission of the copyright holders.
- Commercial DVDs and Blu-ray discs cannot be imported into Media Go.

Related Topic

- Installing Media Go
- Transferring content using Media Go

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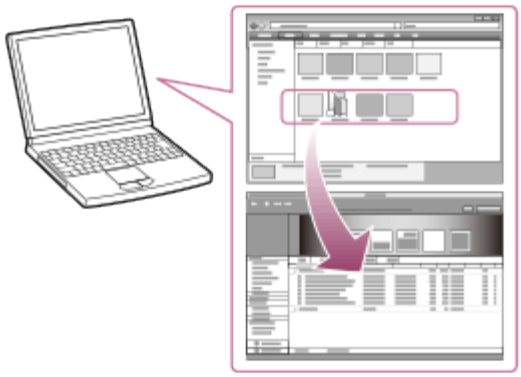
NWZ-A15/A17

Importing content on your Windows computer into Media Go

Import content such as music imported to your Windows computer into Media Go.



1. Start Media Go.
2. Select the type of content you want to import from “Library.”
3. Drag-and-drop the content into the Content List area.

Hint

- You can also import data organized by programs such as iTunes by selecting “File” - “Add/Remove Media from Library” in Media Go. For details, refer to the help of Media Go.

Note

- Copy-protected videos cannot be imported into Media Go.
- Some video formats cannot be imported or played.

Related Topic
Transferring content using Media Go

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NWZ-A15/A17

Importing podcasts into Media Go

Media Go has a wide range of podcast functions on Windows, and you can use Media Go to manage your podcast subscriptions. The podcast directory is also convenient for finding the latest content or content you are interested in. For details on importing podcasts, refer to the help of Media Go.

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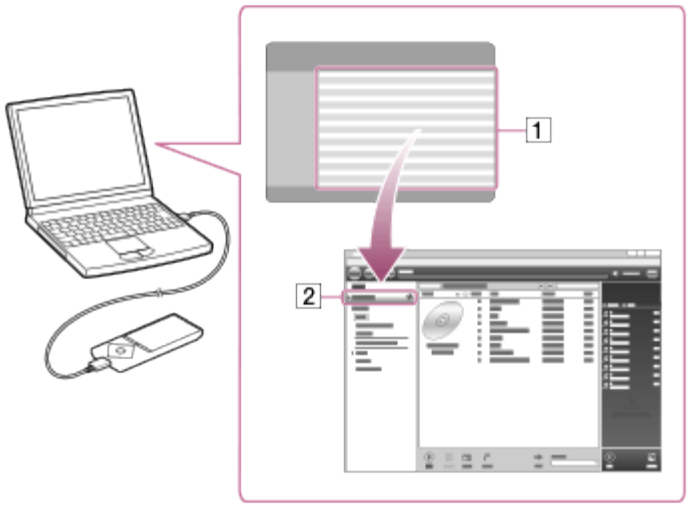
NWZ-A15/A17

Transferring iTunes content using Media Go

Media Go supports transfer of data from iTunes to your Walkman. Transfer content such as music managed with iTunes on your computer to the Walkman. Content with copyright protection cannot be transferred.



1. Connect your Walkman to a running computer via USB, and then start Media Go.
2. Start iTunes.
3. Select the desired content from iTunes (1), and drag-and-drop it to your “Walkman (model name)” (2).
   Media Go recognizes the type of data by the filename extension and sends it to the appropriate folder of your Walkman.

Hint

- You can also transfer playlists created with iTunes to your Walkman. Use iTunes to export playlists in m3u file format. Then use Media Go to import the m3u files and transfer the playlists to the Walkman.

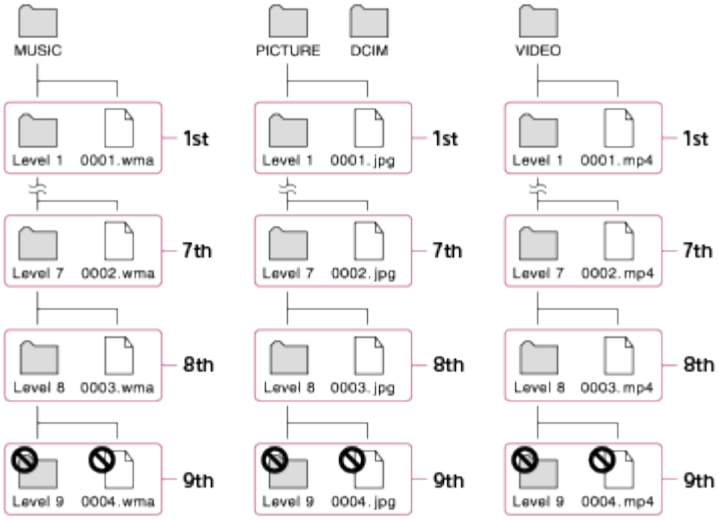
Related Topic

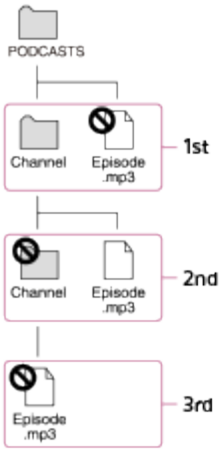
- Selecting the memory to use
- Connecting to a computer
- Transferring content using Media Go

Digital Media Player
NWZ-A15/A17

Notes for transferring content such as music from your computer

Drag-and-drop content such as music or folders into the correct folder as shown in the following illustrations. Your Walkman can play back content stored in the 1st to 8th level of each folder. The Walkman can play back podcast episodes in the 2nd level of the “PODCASTS” folder.





Note

- Do not rename the following default folders.
  - MUSIC
  - PICTURE and DCIM
  - VIDEO
  - PODCASTS

Otherwise, they will not be recognized by your Walkman anymore.

- Some songs may not be played back on your Walkman due to copyright protection.

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NWZ-A15/A17

Deleting content from your Walkman using Media Go

You can use Media Go to delete content stored on your Walkman.

1. Connect your Walkman to a running computer via USB.
2. Start Media Go.
3. Double-click “WALKMAN (model name)” and select the type of content you want to delete.
   The content list is displayed.
4. Select the content you want to delete.
5. Click “Edit” - “Delete.”
   A window to confirm the deletion of the item is displayed.
6. Click “Yes.”

Related Topic

- Connecting to a computer
- Transferring content using Media Go

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Deleting content from your Walkman using Content Transfer

You can use Content Transfer to delete content stored on your Walkman.

1. Connect your Walkman to a running computer via USB.
2. Start Content Transfer.
3. Click » at the right bottom of the screen.
4. Click the icon of the folder (such as “Music”) that contains the content you want to delete.
   The content list is displayed.
5. Select the content you want to delete.
6. Click “Delete.”
   The selected content is deleted.

Related Topic

- Connecting to a computer
- Transferring content using Content Transfer

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Digital Media Player
NWZ-A15/A17

Deleting content received from a Bluetooth connection

You can delete content received from a Bluetooth connection using your Walkman.

1. From the Home menu, select ♫ [Music].
2. Select [Received Songs] - [System Storage] or [SD Card] - desired song.
3. On the music playback screen of the received song, display the option menu and select [Delete This Song] - [Yes].

Related Topic

- How to use the option menu
- Receiving content via a Bluetooth connection
- Playing music

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Digital Media Player
NWZ-A15/A17

Deleting content from your Walkman using Explorer

Delete content stored on your Walkman using Windows Explorer.

1. Connect your Walkman to a running computer via USB.
2. Open the “WALKMAN” folder using the procedure below that corresponds to your computer.
   To delete content stored on a microSD card, select the folder that has the same name as the microSD card instead of “WALKMAN.”
   - Windows 7 or earlier:
     Select “Start” - “Computer,” and open the “WALKMAN” folder.
   - Windows 8:
     Select “Desktop” from the “Start screen” to open “File Explorer.” In the “Computer” list, open the “WALKMAN” folder.
   - Windows 8.1:
     Select “Desktop” to open “File Explorer.” In the “This PC” list, open the “WALKMAN” folder.
3. Open the folder containing the file(s) you want to delete.
   To delete a music file or a folder that contains music: “MUSIC” folder
   To delete a photo file or a folder that contains photos: “PICTURE” or “DCIM” folder
   To delete a video file or a folder that contains videos: “VIDEO” folder
   To delete a podcast episode file or a podcast folder: “PODCASTS” folder
4. Select the content you want to delete.
5. Delete the content.

Note

- Do not change folder name or delete the “MUSIC” folder.

Related Topic

- Selecting the memory to use
- Connecting to a computer
- Transferring content using Explorer

Digital Media Player
NWZ-A15/A17

Deleting content from your Walkman using the Finder

Delete content stored on your Walkman using the Mac Finder.

1. Connect your Walkman to a running computer via USB.
2. Open a folder under “WALKMAN” from the sidebar of the Finder.
   To delete content stored on a microSD card, select the folder that has the same name as the microSD card instead of “WALKMAN.”
3. Open the folder containing the file(s) you want to delete.
   To delete a music file or a folder that contains music: “MUSIC” folder
   To delete a photo file or a folder that contains photos: “PICTURE” or “DCIM” folder
   To delete a video file or a folder that contains videos: “VIDEO” folder
   To delete a podcast episode file or a podcast folder: “PODCASTS” folder
4. Select the content you want to delete.
5. Delete the content.

Note

- Do not change folder name or delete the “MUSIC” folder.

Related Topic

- Selecting the memory to use
- Connecting to a computer
- Transferring content using the Finder

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Playing live albums with no gaps in between songs

Songs that are recorded continuously on a live or concert album can be played with no gaps in between the songs on your Walkman. For gapless playback, import (rip) all songs on the album in the FLAC, AAC, or MP3 format at once into Media Go version 2.7 or later, and then transfer them to the Walkman.

Note

- Songs are played with gaps in between the songs in the following situations.
  - When a setting other than [Off] in [DPC (Speed Control)] is selected.
  - When [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

Related Topic

- Adjusting the playback speed
- Using the karaoke function

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Digital Media Player
NWZ-A15/A17

Deleting content imported to Media Go

You can delete content imported to Media Go.

1. Start Media Go.
2. Select the type of content you want to delete from “Library.”
   The content list is displayed.
3. Select the content you want to delete.
4. Click “Edit” - “Delete.”
   A “Confirm Delete” window is displayed.
5. Select a method to delete the content.
6. Click “OK.”

Related Topic
Deleting content from your Walkman using Media Go

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Inputting the lyrics information using Media Go

Use Media Go (version 2.7 or later) to input lyrics information to display lyrics when playing songs on your Walkman.

1. Start Media Go.
2. Select the song you want to add the lyrics information to and right-click on the song to select “Properties.”
3. Input the lyrics information.
   For details about how to input the lyrics, refer to the help of Media Go.

Hint

- For details about how to use Media Go, refer to the help of Media Go.

Note

- If lyrics information input using Media Go is not displayed on your Walkman, delete the song from the Walkman and transfer it again.

Related Topic

- What is the Display Lyrics function?
- Displaying lyrics
- Deleting content from your Walkman using Media Go
- Transferring content using Media Go

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Digital Media Player
NWZ-A15/A17

Preparing music

You need to transfer music from your computer to your Walkman in order to listen to music on the Walkman. After importing songs from a CD or your computer to Media Go, use Media Go to transfer them to the Walkman. You can also transfer them by drag-and-drop from Windows Explorer. For a Mac computer, you can use Content Transfer to transfer the songs from iTunes, etc. You can also transfer them by drag-and-drop from the Mac Finder.

Related Topic

- Connecting to a computer
- Importing content from media using Media Go
- Importing content on your Windows computer into Media Go
- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Notes for transferring content such as music from your computer

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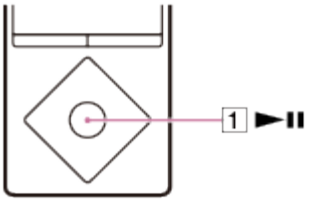
Playing music

Play music transferred to your Walkman.



1. From the Home menu, select ♫ [Music].
2. Select the desired search method and items until a song list appears, and then select the desired song. Playback starts and the music playback screen is displayed. To pause playback, press the button (1).

Note

- If there is no operation for an extended period while paused, your Walkman will be turned off automatically. In this case, turn on the power before performing step 1 above.
- Depending on the way of transferring songs to your Walkman, songs might be played in different order from the song order on your computer. When you specify a song order other than that on your Walkman, edit the playlists with a function of Media Go or iTunes, and then transfer them to your Walkman.

Related Topic

- Preparing music
- Setting the screen off timer
- Browsing the music playback screen
- Setting wireless playback quality (system software version earlier than 1.10)

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Volume operation (Only for countries/areas complying with European Directives)

An alarm (beep) and a warning [Check the volume level] are meant to protect your ears when you turn the volume up to a level that is harmful for your ears for the first time. You can cancel the alarm and warning by pressing any button.

Note

- You can turn up the volume after canceling the alarm and warning.
- After the initial warning, the alarm and warning repeat every 20 cumulative hours that the volume is set to a level that is harmful for your ears. When this happens, the volume is turned down automatically.
- If the volume is set to a level that is harmful for your ears and you turn off your Walkman, the volume is turned down to a level that is safe for your ears automatically.
- The alarm (beep) does not sound when connected to a Bluetooth audio device.

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Browsing the music playback screen

The following items are displayed on the music playback screen.

1. Information area
   The playback status, remaining battery power, etc. are displayed.
2. Current song number/Total number of songs to be played
3. Elapsed current song time/Total current song time
4. Time line bar
5. Music setting icons
   - [Repeat] from the [Play Mode] settings
   - [Shuffle] from the [Play Mode] settings
   - [Shuffle & Repeat] from the [Play Mode] settings
   - [Repeat 1 Song] from the [Play Mode] settings
   - [Selected Range] from the [Playback Range] settings
   - A-B Repeat
   - Lyrics or [Dance/Karaoke/Language] function
   - -6 to +6 Key (pitch) of a song
6. HR High-Resolution Audio icon
7. Song title
8. Artist name
9. Album title

Note

- The elapsed time and the time line bar indications may be unstable and inaccurate when playing variable bit rate (VBR) songs.

Related Topic

- Playing music
- List of icons displayed in the information area
- Music playback operations
- Repeat playback
- Shuffle playback
- Setting the playback range
- Customizing sound quality settings
- Repeating the same section
- Practicing the same section in the dance mode
- Displaying lyrics
- Changing the key (pitch) of a song

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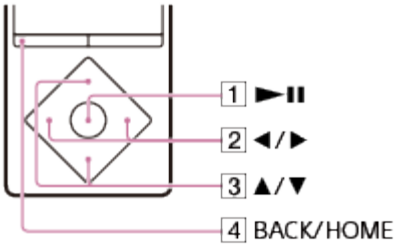
NWZ-A15/A17

Music playback operations

The following operations are available on the music playback screen.



To play/pause

Press the button (1).

To fast forward or rewind

Press and hold the button (2).

To go to the beginning of the next song or go to the beginning of the previous (or current) song

Press the button (2).

To browse cover art to select an album

Press the button (3).
Cover art can only be browsed when [Dance/Karaoke/Language] is set to [Off].

To add a song to the bookmark list

Press and hold the button (1).
Songs can be added to the bookmark list individually. Albums cannot be added.

To return to the list screen

Press the button (4).

Hint

- If there is no operation for an extended period while paused, your Walkman will be turned off automatically.

Related Topic

- Playing music

- Browsing the music playback screen
- Browsing the music list screen
- Shuffle playback
- Repeat playback
- Setting the playback range
- Setting the screen off timer

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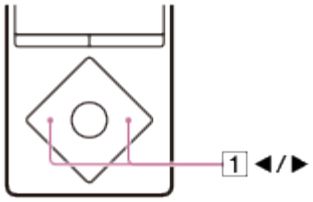
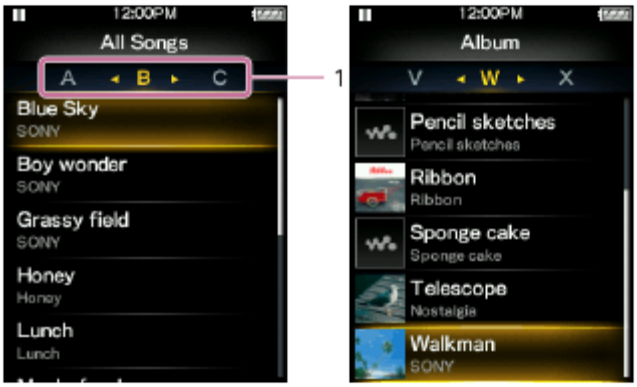
Browsing the music list screen

The music list screen displays lists such as the song list and album list.





1. Index
   The index displays a list of song or album names, along with each letter of the alphabet. Navigate the index by pressing the button (1) to move to the next or previous letters.

Hint

- The display format of the album list can be changed so that only the cover art is displayed.

Related Topic
Playing music
Selecting the album display format

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Searching for songs

You can quickly search a song by artist, genre, etc.

1. On the music playback screen or the list screen, display the option menu and select (Search) - desired search method - desired song.

Hint

- “The” at the beginning of artist names is ignored when arranging the [Artist] list.
- The [All Songs], [Album], [Artist] and [Genre] lists are arranged in alphanumeric order. The [Release Year] list is arranged in reverse chronological order. In the [Folder] list, folders are displayed in name order first, then files are displayed in name order. Upper and lower case letters are not distinguished.
- You can search for songs from [All Songs], [Album], [Artist], [Genre], [Release Year], [Playlists], [Bookmark], [Folder] or [Received Songs].
- [Playlists] are created by using software like Media Go. For information on how to create a playlist, refer to the Help of your software.
- [Folder] does not include the songs received using the Bluetooth function.
- The [Received Songs] list contains songs received using the Bluetooth function and the pre-installed sample data.

Related Topic

Playing music
How to use the option menu
Music playback operations
Playing playlist songs
Adding a song to a bookmark list
Receiving content via a Bluetooth connection

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Playing playlist songs

You can transfer and play playlists created by using software like Media Go. For information on how to create a playlist, refer to the Help of your software.

1. From the Home menu, select [Playlists].
2. Select desired playlist - desired song.

Note

- Cover art images registered to a playlist are not displayed on your Walkman.

Related Topic
Playing music
Transferring content using Media Go
Transferring content using Content Transfer

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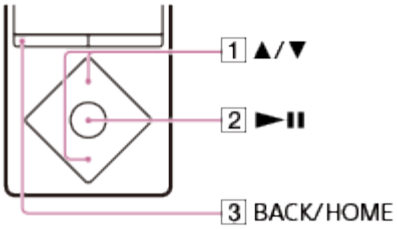
Choosing an album from the cover art images

If you register cover art images to albums using Media Go beforehand, you can choose an album by selecting a cover art image (Album scroll). For details on how to register cover art images to albums, refer to the Help of Media Go.



1. Press the button (1) in the music playback screen to browse cover art images.
2. Choose the cover art image registered to your desired album, then press the button (2).

Hint

- To return to the music playback screen during this operation, press the button (3).

Note

- Set the [Dance/Karaoke/Language] function to [Off] when using the album scroll function.
- Cover art appears only when a cover art image is registered to the album or song.
- Cover art in some formats may not be displayed on your Walkman.

Related Topic

- Playing music
- Browsing the music playback screen
- Using the karaoke function

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Enjoying High-Resolution Audio

You can play High-Resolution Audio files with High-Resolution Audio quality.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Hi-Res Audio Effects] - [Off (Direct Source)].
   If you select this setting, you can play High-Resolution Audio files with the High-Resolution sound quality just as it is.
3. Play the High-Resolution Audio file.

Note

- High-Resolution Audio files are skipped when using the karaoke function, the language study function, the dance mode, or the DPC (Digital Pitch Control) function.
- Sound effects such as [ClearAudio+], [Dynamic Normalizer], [Equalizer] and [VPT (Surround)] for High-Resolution Audio files cannot be enabled with High-Resolution sound quality.

Related Topic

- Playing music
- Using the karaoke function
- Using the language study function
- Using the dance mode
- Adjusting the playback speed
- Enabling sound effects for High-Resolution Audio files

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Deleting songs

To delete songs from your Walkman, use the software on your computer that you used to transfer the songs. If you used Windows Explorer to transfer the songs, use Windows Explorer to delete them. If you used the Finder on a Mac to transfer the songs, use the Finder on a Mac to delete the songs. You can delete songs that are received via a Bluetooth connection using your Walkman.

Hint

- Sample music is pre-installed on your Walkman. If you want to delete it, use the software.

Note

- Do not delete or rename the “MUSIC” folder. Otherwise, songs may not be recognized by your Walkman.

Related Topic

- Deleting content from your Walkman using Media Go
- Deleting content from your Walkman using Content Transfer
- Deleting content from your Walkman using Explorer
- Deleting content from your Walkman using the Finder
- Deleting content received from a Bluetooth connection

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What is the bookmark function?

With the bookmark function, you can classify songs according to personal taste, and listen to your favorite songs as a collective group.

Related Topic
Adding a song to a bookmark list

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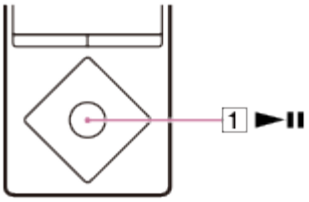
NWZ-A15/A17

Adding a song to a bookmark list

You can add songs to bookmark lists.



1. In the music playback screen or list screen, press and hold the button (1).

Hint

- You can add songs to bookmark lists other than the default bookmark list by using the option menu on the music playback screen or list screen. Display the option menu and select [Add to Bookmark] - desired bookmark list.
- Up to 100 songs can be added to a bookmark list.

Note

- Bookmark list information cannot be imported to Media Go.
- If you add songs stored on a microSD card to bookmark lists, the bookmark lists are cleared when you remove the microSD card from your Walkman.

Related Topic

- Browsing the music playback screen
- Browsing the music list screen
- How to use the option menu
- Changing the default bookmark list
- Changing the order of bookmarked songs
- Removing songs from a bookmark list

Digital Media Player
NWZ-A15/A17

Changing the default bookmark list

You can change the bookmark list that is set as the default bookmark list.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Default Bookmark List] - desired default bookmark list.

Related Topic
Adding a song to a bookmark list

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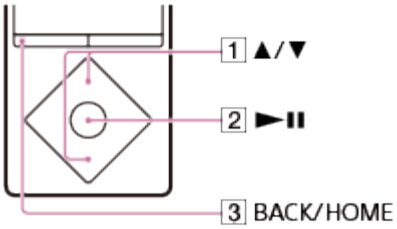
Changing the order of bookmarked songs

The order of songs in a bookmark list can be changed.



1. From the Home menu, select ♫ [Music].
2. Select [Bookmark] - desired bookmark list.
3. On the bookmark list screen, display the option menu and select [Edit Song Order].
4. Repeat the procedure below to sort songs.
   i. Press the button (1) to select a song, then press the button (2).
   A double-headed arrow appears to the left of the selected song.
   ii. Press the button (1) to move the song to the desired location.
   iii. Press the button (2) to fix the location of the song.
5. After sorting, press the button (3) to return to the bookmark list screen.

Related Topic

- How to use the option menu
- Adding a song to a bookmark list

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Digital Media Player
NWZ-A15/A17

Removing songs from a bookmark list

You can remove one or all of the songs from a bookmark list.

1. From the Home menu, select ♫ [Music].
2. Select [Bookmark] - desired bookmark list - desired song.
3. On the music playback screen, display the option menu and select [Remove from Bookmark].

Hint

- To remove all songs from a bookmark list, display the option menu after selecting [Bookmark], and select [Clear Bookmark List].

Related Topic

- Adding a song to a bookmark list
- How to use the option menu

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What is the karaoke function?

You can suppress the vocals of the currently-playing song and change the key of the song to enjoy karaoke.

Related Topic
Using the karaoke function

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NWZ-A15/A17

Using the karaoke function

You can set the karaoke function to suppress the vocals of songs.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Dance/Karaoke/Language] - [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

Hint

- You can also display lyrics using the Display Lyrics function.

Note

- The following functions are not available when using the karaoke function.
  - Album scroll function
  - [Screen Off Timer] (while the music playback screen is displayed)
  - [DPC (Speed Control)] function
  - [VPT (Surround)] function
  - [DSEE HX] function
- The effects of vocal suppression differ among songs. Depending on the song, the vocal may hardly be suppressed or the effect may work negatively.
- High-Resolution Audio files are skipped when using the karaoke function.

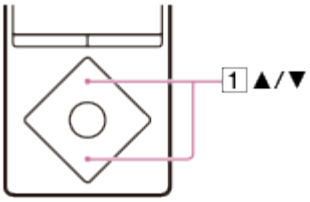
Related Topic

- Displaying lyrics
- Choosing an album from the cover art images
- Setting the screen off timer
- Adjusting the playback speed
- Customizing sound quality settings
- Upscaling compressed audio to quality almost that of High-Resolution Audio
- Enjoying High-Resolution Audio

Digital Media Player
NWZ-A15/A17

Changing the key (pitch) of a song

You can change the key of a song to make it easier to sing when using the karaoke function.



1. Press the button (1) during playback to raise or lower the key in the karaoke function.

Note

- The key reverts to normal in the following situations.
  - When the next song starts
  - When a setting other than karaoke in [Dance/Karaoke/Language] is selected

Related Topic

- Using the karaoke function
- Playing music
- Browsing the music playback screen

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What is the language study function?

You can use the language study function to play content at a speed that suits you, and listen repeatedly to the desired section. If your language content has text, you can use this function with the Display Lyrics function to play the content while reading the text on the screen for effective listening practice.

Related Topic
Using the language study function
Displaying lyrics

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Using the language study function

You can learn a language using content transferred to your Walkman. While using the language study function, you can rewind little by little, or listen repeatedly to a desired section.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Dance/Karaoke/Language] - [Language Study].

Hint

- You can also activate the language study function for audio podcasts by selecting [Settings] - [Podcast Settings] - [Podcast Language Study] - [On] from the Home menu.

Note

- The following functions are not available when using the language study function.
  - Album scroll function
  - [DSEE HX] function
- High-Resolution Audio files are skipped when using the language study function.

Related Topic

- Rewinding and replaying 3 seconds
- Repeating the same section
- Playing podcasts
- Choosing an album from the cover art images
- Upscaling compressed audio to quality almost that of High-Resolution Audio
- Enjoying High-Resolution Audio

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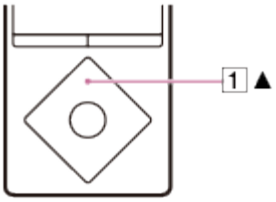
NWZ-A15/A17

Rewinding and replaying 3 seconds

You can rewind about 3 seconds to listen to part of the currently-playing audio file again while using the language study function (Quick Replay).



1. On the music playback screen, press the button (1) during playback or pause while using the language study function.
   You can rewind the audio file 3 seconds, 6 seconds, 9 seconds, and so on according to the number of presses.

Hint

- When point A (starting point of A-B repeat) is set, playback returns to point A if you press the button within 3 seconds of point A.

Related Topic

- Using the language study function
- Playing music
- Repeating the same section

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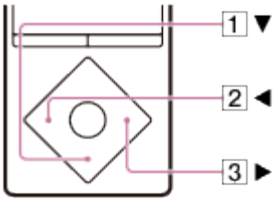
NWZ-A15/A17

Repeating the same section

You can set a specified section (from point A to point B) in an audio file, and play this section repeatedly while using the language study function (A-B repeat).



1. Operation guidance
2. Point A (starting point of A-B repeat)
3. Point B (ending point of A-B repeat)
4. Section A-B (playback repeat section)

1. Press the button ([1]) to specify point A during playback in the language study function.
2. Press the button ([1]) to specify point B.
   Allow an interval of at least 1 second between point A and B. If you press the button ([1]) within 1 second of point A, you cannot set point B.

A-B repeat operations

During A-B repeat, you can pause, resume playback, fast forward, fast rewind and [Quick Replay] as usual. In addition to this, you can perform the following operations.

To return to point A

Press the button (2).

To proceed to point B and exit A-B repeat

Press the button (3).

To exit A-B repeat

Press the button (1).

Note

- If point B is not set, the section from point A to the end of the audio file is played back repeatedly.

Related Topic
Using the language study function
Playing music
Music playback operations
Rewinding and replaying 3 seconds

4-540-313-13(1)

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NWZ-A15/A17

What is the dance mode?

You can use the dance mode to repeatedly play a section of a song and finely change the speed of the song. This enables effective dance practice.

Related Topic
Using the dance mode
Practicing the same section in the dance mode
Changing the speed of a song for playback in the dance mode

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Using the dance mode

You can use the dance mode for effective dance practice.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Dance/Karaoke/Language] - [Dance].

Note

- The following functions are not available while using the dance mode.
  - Album scroll function
  - [DSEE HX] function
- High-Resolution Audio files are skipped when using the dance mode.

Related Topic

- Choosing an album from the cover art images
- Upscaling compressed audio to quality almost that of High-Resolution Audio
- Enjoying High-Resolution Audio

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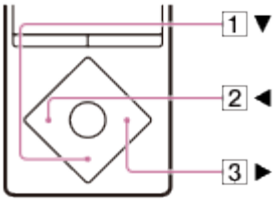
Practicing the same section in the dance mode

While using the dance mode, you can play back a specified section (from point A to point B) in an audio file repeatedly (A-B repeat).



1. Operation guidance
2. Point A (starting point of A-B repeat)
3. Point B (ending point of A-B repeat)
4. Section A-B (playback repeat section)

1. Press the button ([1]) to specify point A.
2. Press the button ([1]) to specify point B.
   Allow an interval of at least 1 second between point A and B. If you press the button ([1]) within 1 second of point A, you cannot set point B.

A-B repeat operations

During A-B repeat, you can pause, resume playback, fast forward and fast rewind as usual. In addition to this, you can perform the following operations.

To return to point A

Press the button (2).

To proceed to point B and exit A-B repeat

Press the button (3).

To exit A-B repeat

Press the button (1).

Note

- If point B is not set, the section from point A to the end of the audio file is played back repeatedly.

Related Topic
Using the dance mode
Playing music
Music playback operations

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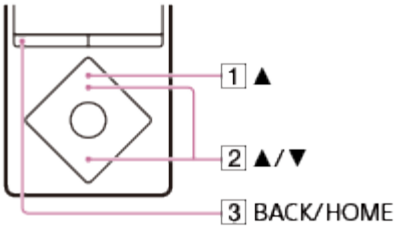
Changing the speed of a song for playback in the dance mode

You can adjust the playback speed from 0.5 times to twice the normal speed in increments of 0.05. This enables you to play areas with difficult moves slowly while using the dance mode.



1. In the music playback screen, press the button (1).
   The speed adjustment screen is displayed.
2. Press the button (2) to adjust the speed.

Hint

- To return to the original music playback screen, press the button (3).

Related Topic

- Using the dance mode
- Playing music

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What is the Display Lyrics function?

The Display Lyrics function enables you to display the lyrics of a song, for example by transferring lyrics information for that song to your Walkman.

Related Topic
Adding lyrics to songs
Displaying lyrics

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Adding lyrics to songs

Your Walkman has a Display Lyrics function that enables you to display the lyrics of a song corresponding to the progression of the song. To display the lyrics, you need to prepare the lyrics information and transfer it to the Walkman. Prepare the lyrics information in the following ways:

- Use Media Go (version 2.7 or later) to input the lyrics information.
- Create a text file (an LRC file) that contains the lyrics information.

Related Topic

- Inputting the lyrics information using Media Go
- Displaying lyrics
- Making lyrics information in a text file

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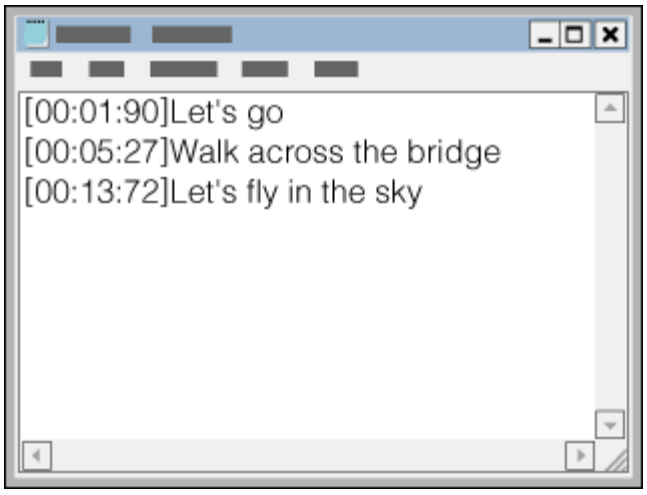
Making lyrics information in a text file

You can also make lyrics information in a text file.

1. Open the “Notepad” by following one of the procedures below depending on the operating system of your computer.
   - Windows 7 or earlier:
     Click “Start” - “All programs” - “Accessories” - “Notepad.”
   - Windows 8.1 or Windows 8:
     Right-click on “Start screen” - “Accessories” - “Notepad.”
2. Type the lyrics text into “Notepad.”
3. Play the audio file to check the time (minutes, seconds and hundredths of a second) for displaying each text line, then enter the time information.



   - You can enter the time information to the left of the text line in the following format.
     minutes:seconds:hundredths of a second
   - About 40 alphabetical characters (single-byte characters) are recommended for displaying on the screen of your Walkman.
   - Time information must be entered in chronological order.
   - You can separate seconds and hundredths of a second by a period instead of a colon.

     [00:01.90]Let's go

   - You can omit hundredths of a second.

[00:02]Let's go

4. After finishing lyrics text input, save it as a file.
   i. Select “File.”
   ii. Select “Save As...” to open the “Save As” screen.
   iii. Select “All Files” in the “Save as type:” list at the bottom of the screen.
   iv. Select “UTF-8” in the “Encode:” list.
   v. Enter the file name into the “File name:” text box.
   vi. Click “Save” to save the LRC file.

   - The file name must be the same as the audio file, with the extension “.lrc.”
   - The maximum size for an LRC file is 512 KB.
   - If a text line cannot fit in the screen, it will be wrapped (up to 3 lines).
   - Characters beyond 3 lines will not be displayed.
   - CR, CRLF and LF line breaks are all recognized properly.
   - Blank text lines are skipped.

5. Connect your Walkman to your computer via USB.

6. Open the “WALKMAN” folder using the procedure below that corresponds to your computer.
   To store the file on a microSD card, select the folder that has the same name as the microSD card instead of “WALKMAN.”
   - Windows 7 or earlier:
     Select “Start” – “Computer,” and open the “WALKMAN” folder.
   - Windows 8:
     Select “Desktop” from the “Start screen” to open “File Explorer.” In the “Computer” list, open the “WALKMAN” folder.
   - Windows 8.1:
     Select “Desktop” to open “File Explorer.” In the “This PC” list, open the “WALKMAN” folder.

7. Create a new folder in the “MUSIC” folder under “WALKMAN,” then drag-and-drop both the audio file and the LRC file into the new folder to transfer them.

Hint

- With a Mac computer, you can create lyrics information using “TextEdit,” etc. Enter the lyrics or time information in the “Plain text” setting by following the same procedure as above. To save it, the file name must be the same as the audio file, with the extension “.lrc.” When you transfer the text file to your Walkman, create a new folder in the “MUSIC” folder under “WALKMAN,” then transfer the two files into the new folder.

Copyright notice

When creating LRC files using copyrighted materials authored by others, created LRC files are limited to private use only. Use of LRC files beyond this limitation requires the permission of the copyright holders.

Related Topic

- Selecting the memory to use
- Connecting to a computer
- Transferring content using Explorer
- Transferring content using the Finder

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NWZ-A15/A17

Displaying lyrics

When you play songs to which lyrics have been previously added, the lyrics are displayed on your Walkman as the song progresses.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Display Lyrics] - desired setting.

Hint

- If [On (Screen Always On)] is set, the music playback screen does not turn off regardless of the Screen Off Timer settings.
- Lyrics are displayed even if [Off] is selected when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

Note

- The timing at which the lyrics are displayed may not exactly match the progress of the song.
- You cannot display lyrics on the podcast playback screen.
- You cannot display lyrics information from still images.

Related Topic

- Adding lyrics to songs
- Playing music
- Setting the screen off timer
- Using the karaoke function
- Playing podcasts

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Digital Media Player
NWZ-A15/A17

What is SensMe™ Channels?

SensMe™ Channels is a function that automatically groups songs by theme. You can play songs according to your mood, current activity, the time of day, etc. by selecting a channel.
To use SensMe™ Channels, songs must first be analyzed either on your computer before transferring them to your Walkman or on the Walkman.

Hint

- SensMe™ Channels is achieved by the following technologies.
  - 12 TONE ANALYSIS on your Walkman by Low-Complexity Music Information Retrieval technology developed by Sony
  - Music file transfer from software and devices that support the 12 TONE ANALYSIS technology developed by Sony

Related Topic

- Playing songs using SensMe™ Channels
- Analyzing songs on your Walkman

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NWZ-A15/A17

Playing songs using SensMe™ Channels

Play songs to fit your mood, current activity, the time of day, etc., by selecting a particular channel.

1. From the Home menu, select [SensMe™ Channels] - desired channel.

Hint

- Depending on the analysis, a song may be selected by several channels or not selected at all. However, all songs can be played using the [Shuffle All] channel.
- The result of the analysis may vary every time you perform [Updating Channels].
- To listen to [Morning], [Daytime], [Evening], [Night] or [Midnight] according to the timetable, [Set Date-Time] needs to be set. If [Set Date-Time] is not set, [Morning] will be selected.
- If you use the [SensMe™ Channels] function or change channels, the songs are played from the most melodic and rhythmical section.
  If you analyze songs on your Walkman, the songs are played back from approximately 45 seconds into the songs, as the songs do not have information about the most melodic and rhythmical section. Also, if a song is shorter than 90 seconds, playback starts roughly from the middle of the song.
- Songs are played in random order. Each time you select a channel, the order of playback will vary.
- If there are no songs for [Morning], [Daytime], [Evening], [Night] or [Midnight], all songs will be played in random order in those channels.

Note

- Depending on the file format, certain songs cannot be analyzed by 12 TONE ANALYSIS of Media Go. For these files, perform [Updating Channels] from the option menu.
- You cannot play podcast episodes using [SensMe™ Channels].
- Channels that do not contain any songs are not displayed in the list.
- When playing a time-based channel, the channel will not shift to the next time-based channel even if the set time has passed. To listen to the next time-based channel, change to another channel and go back.

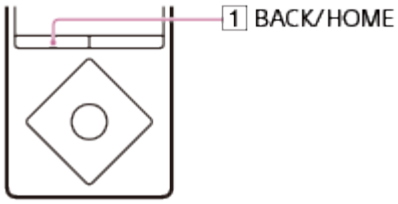
Related Topic

- What is SensMe™ Channels?
- Analyzing songs on your Walkman
- Setting the date and time
- Playing podcasts

Digital Media Player
NWZ-A15/A17

Analyzing songs on your Walkman

If you have transferred songs that have not been analyzed yet and want to listen to them using SensMe™ Channels, analyze them on your Walkman.



1. From the Home menu, select [SensMe™ Channels].
2. Display the option menu and select [Updating Channels].
   Your Walkman starts analyzing songs. When analyzing is finished, the [SensMe™ Channels] screen is displayed.

Hint

- To stop analyzing, press the button (1). All songs analyzed up to the point where you stopped analyzing will be playable by [SensMe™ Channels].

Note

- If the alarm goes off during the analysis, the analysis will be stopped.
- Your Walkman cannot analyze songs during a Bluetooth connection.
- Your Walkman analyzes all songs that have not been analyzed yet at once. You cannot analyze songs individually.
- The results of the analysis may vary between your Walkman, Media Go, and other devices.
- When there are many songs to be analyzed, it may take time to complete analysis.

Related Topic

- Playing songs using SensMe™ Channels
- How to use the option menu
- Setting the alarm to on/off
- Pairing and connecting with a Bluetooth audio device
- Connecting with a paired Bluetooth audio device

Digital Media Player
NWZ-A15/A17

Shuffle playback

Play songs in random order. The playback range of songs can be changed.

1. On the music playback screen, display the option menu and select [Play Mode] - [Shuffle] or [Shuffle & Repeat].

Note

- When [Play Mode] is selected and [Shuffle] or [Shuffle & Repeat] with [Playback Range] is set to [All Range], your Walkman will not shuffle all of the songs at once. Instead, the Walkman will select an artist, album, etc. and play all corresponding songs in random order before moving on to another artist or album. To shuffle all songs at once, start from [All Songs]. If you start from a bookmark list, only the songs on the selected bookmark list will be played.

Related Topic

- Playing music
- How to use the option menu
- Browsing the music playback screen
- Music playback operations
- Repeat playback
- Setting the playback range
- List of icons displayed in the information area

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Digital Media Player
NWZ-A15/A17

Repeat playback

Play songs repeatedly. The playback range of songs can be changed.

1. On the music playback screen, display the option menu and select [Play Mode] - desired setting.

Note

- When [Play Mode] is selected and [Shuffle] or [Shuffle & Repeat] with [Playback Range] is set to [All Range], your Walkman will not shuffle all of the songs at once. Instead, the Walkman will select an artist, album, etc. and play all corresponding songs in random order before moving on to another artist or album. To shuffle all songs at once, start from [All Songs]. If you start from a bookmark list, only the songs on the selected bookmark list will be played.

Related Topic

- Playing music
- How to use the option menu
- Browsing the music playback screen
- Music playback operations
- Shuffle playback
- Setting the playback range
- List of icons displayed in the information area

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Setting the playback range

Set the playback range.

1. On the music playback screen, display the option menu and select [Playback Range] - desired setting.

[All Range]
Plays back all songs in the built-in memory and microSD card by the selected search method ([All Songs], [Album], [Artist], etc.).
Select this to play all albums in the music menu in order.

[Selected Range]
Plays songs in the folder (artist, album, etc.) containing the currently playing song.

Note

- If you start playback from a bookmark list, only the songs in the bookmark list are played. Songs in other bookmark lists are not played even if [Playback Range] is set to [All Range].

Related Topic

- Playing music
- How to use the option menu
- Browsing the music playback screen
- Music playback operations

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Digital Media Player
NWZ-A15/A17

Adjusting the playback speed

You can adjust the playback speed from 0.5 times to twice the normal speed by using the DPC (Digital Pitch Control) function. The audio is played back in natural tones by means of digital processing.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [DPC (Speed Control)] - desired setting.

Hint

- The speed can be adjusted finely on a dedicated screen when using the dance mode.
- The [DPC (Speed Control)] setting also affects the playback speed of audio podcasts.

Note

- The speed cannot be adjusted when set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].
- High-Resolution Audio files are skipped when adjusting the playback speed.
- The [DSEE HX] function is not available when [DPC (Speed Control)] is activated.

Related Topic

- Playing music
- Using the karaoke function
- Changing the speed of a song for playback in the dance mode
- Playing podcasts
- Enjoying High-Resolution Audio
- Upscaling compressed audio to quality almost that of High-Resolution Audio

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Digital Media Player
NWZ-A15/A17

Enjoying various sound quality

Enjoy music with either the recommended or your desired sound quality settings.

To enjoy music with the recommended sound quality settings

Turn on the [ClearAudio+] function.

To set the sound quality yourself

Change the settings of various functions.

Hint

- The following settings are not applied if [ClearAudio+] is turned on.
  - [Equalizer]
  - [VPT (Surround)]

Related Topic

- Enjoying music with the recommended sound quality
- Customizing sound quality settings

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Enjoying music with the recommended sound quality

Turn on the ClearAudio+™ function to easily enjoy the audio you are listening to with the recommended sound quality settings.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [ClearAudio+] - [On].

Hint

- To enable the sound effects for High-Resolution Audio files, select [Settings] – [Music Settings] – [Hi-Res Audio Effects] – [On (Downsampling)] from the Home menu. When you select this setting, High-Resolution Audio files are downsampled to CD quality.

Note

- [Sound Settings] is not applied if [ClearAudio+] is turned on. [Sound Settings] is resumed when [ClearAudio+] is turned off.

Related Topic

- Enabling sound effects for High-Resolution Audio files
- Customizing sound quality settings

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Digital Media Player
NWZ-A15/A17

Enabling sound effects for High-Resolution Audio files

Sound effects for High-Resolution Audio files cannot be enabled because the high sound quality is applied just as it is. However, the sound effects for High-Resolution Audio files can be enabled by downsampling the High-Resolution Audio files to CD quality.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Hi-Res Audio Effects] – [On (Downsampling)].
   High-Resolution Audio files are downsampled to CD quality.
3. Enable desired sound effects.

Note

- High-Resolution Audio files are skipped when using the karaoke function, the language study function, the dance mode, or the DPC (Digital Pitch Control) function.
- Sound effects for High-Resolution Audio files cannot be enabled with the High-Resolution sound quality.

Related Topic

- Enjoying High-Resolution Audio
- Using the karaoke function
- Using the language study function
- Using the dance mode
- Adjusting the playback speed
- Enjoying music with the recommended sound quality
- Moderating the differences in volume level between songs
- Enjoying various sound quality

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Upscaling compressed audio to quality almost that of High-Resolution Audio

The [DSEE HX] function upscales the audio file to quality almost that of High-Resolution Audio quality and reproduces the clear high-range sound that is often lost.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [DSEE HX] - [On].

Note

- Other sound effects cannot be enabled when the [DSEE HX] function is on.
- The [DSEE HX] function cannot be enabled while listening to sound on the other Bluetooth audio device.

Related Topic

- Adjusting the playback speed
- Enjoying music with the recommended sound quality
- Moderating the differences in volume level between songs
- Enjoying various sound quality

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Digital Media Player
NWZ-A15/A17

Customizing sound quality settings

You can use various functions to set the desired sound quality.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Sound Settings] - desired function - desired setting.

Equalizer function

You can set the sound quality according to the music genre. You can also preset your equalizer settings as a custom setting.

VPT (Surround) function

You can set sound effects and enrich the sound reproduction quality of the audio playback. VPT, which stands for Virtualphones Technology, is a proprietary sound processing technology developed by Sony.

Hint

- You can also set some sound quality items from the option menu in the music playback screen.

Note

- The following settings cannot be changed while the [ClearAudio+] function is set to on.
  - [Equalizer]
  - [VPT (Surround)]
- Sound effects such as [ClearAudio+], [Dynamic Normalizer], [Equalizer] and [VPT (Surround)] for High-Resolution Audio files cannot be enabled if you set [Hi-Res Audio Effects] to [Off (Direct Source)].
- Sound effects such as [ClearAudio+], [Dynamic Normalizer], [Equalizer] and [VPT (Surround)] cannot be enabled if you set [DSEE HX] to [On].

Related Topic

Enjoying music with the recommended sound quality
Presetting your equalizer settings

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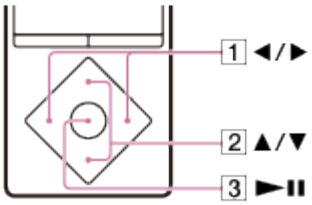
NWZ-A15/A17

Presetting your equalizer settings

You can preset the values of CLEAR BASS and the 5 band equalizer as custom settings. Increasing the CLEAR BASS setting value allows your Walkman to reproduce dynamic deep bass without distortion, even at a high volume.



1. In the music playback screen, display the option menu and select [Sound Settings] - [Equalizer] - [Custom 1] or [Custom 2].
2. Press the button (1) to select CLEAR BASS or the frequency range setting, and press the button (2) to adjust the setting level.
3. Press the button (3) to confirm.

Note

- To change the equalizer setting, set the [ClearAudio+] function to off.

Related Topic

- How to use the option menu
- Enjoying music with the recommended sound quality
- Customizing sound quality settings

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NWZ-A15/A17

Moderating the differences in volume level between songs

You can moderate the volume between songs to minimize the differences in volume level (Dynamic Normalizer). You can use this setting to prevent the volume of certain songs from being too high or too low when shuffling songs from multiple albums with different recording levels.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Dynamic Normalizer] - desired setting.

Related Topic
Shuffle playback

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NWZ-A15/A17

Selecting the album display format

Select the album list display format. The cover art registered in Media Go is displayed in the album list. For details on registering cover art, refer to the help of Media Go.

1. From the Home menu, select [Settings].
2. Select [Music Settings] - [Album Display Format] - desired display format.

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NWZ-A15/A17

Preparing photos

You need to transfer photo content onto your Walkman from your computer in order to view photos on the Walkman. After importing the photo content you want to display onto your computer, use Media Go to transfer the photos to the Walkman. For a Mac computer, you can use Content Transfer to transfer them. You can also transfer them by drag-and-drop from Windows Explorer or the Mac Finder.

Related Topic

- Connecting to a computer
- Importing content from media using Media Go
- Importing content on your Windows computer into Media Go
- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Notes for transferring content such as music from your computer

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Digital Media Player
NWZ-A15/A17

Viewing photos

You can view photos that you have transferred onto your Walkman. The Walkman uses landscape display when viewing photos.

1. From the Home menu, select [Photos].
2. Select the desired search method, then browse the list until the photo you want to select appears.
3. Select the desired photo.

Hint

- Playback of songs continues while searching for photos in the photo screen, photo folder or photo list screen.

Note

- If a photo is too large or the data is corrupted, is displayed and the photo cannot be displayed.

Related Topic

- Preparing photos
- Browsing the photo screen
- Operations on the photo screen

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Digital Media Player
NWZ-A15/A17

Browsing the photo screen

The following information is shown on the photo screen.

1. Information area
   The current photo number, total number of photos, current time, remaining battery power, etc. are displayed.
2. Photo file name
3. Shooting date and time

Hint

- These indications disappear after a while. They will appear again with button operations.

Related Topic

- Viewing photos
- List of icons displayed in the information area
- Operations on the photo screen

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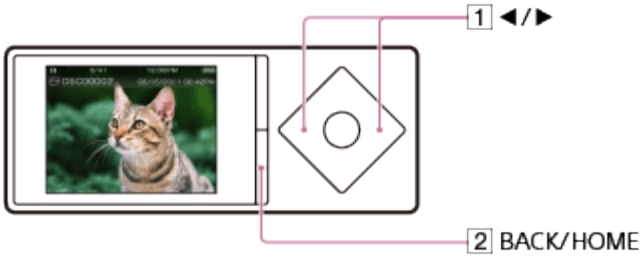
Digital Media Player
NWZ-A15/A17

Operations on the photo screen

You can use the following operations in the photo screen. Your Walkman uses landscape display when viewing photos.



Display the previous or next photo

Press the button (1).

Scroll through the previous or next photos

Press and hold the button (1).

Return to the list screen

Press the button (2).

Related Topic
Viewing photos
Browsing the photo screen

4-540-313-13(1)

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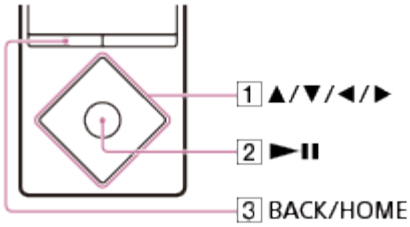
Digital Media Player
NWZ-A15/A17

Deleting photos

You can delete photos that have been transferred onto your Walkman.



1. From the Home menu, select [Photos].
2. Select the folder that contains the photo you want to delete.
3. In the photo list screen, display the option menu and select [Select a Photo to Delete].
   The delete photo screen is displayed.
4. Repeat the following steps to delete photos.
   i. Press the button (1) to select the photo you want to delete and press the button (2) to confirm.
   ii. Select [Yes].
5. Press the button (3) when you have finished deleting.

Hint

- You can also delete photos while viewing them. While the photo you want to delete is displayed, display the option menu and select [Delete Photo] - [Yes].

Related Topic

- Viewing photos
- Browsing the photo screen
- How to use the option menu

Digital Media Player
NWZ-A15/A17

Preparing videos

You need to transfer video content onto your Walkman from your computer in order to watch videos on the Walkman. After importing the video content you want to play onto your computer, use Media Go to transfer the videos to the Walkman. For a Mac computer, you can use Content Transfer to transfer them. You can also transfer them by drag-and-drop from Windows Explorer or the Mac Finder.

- You can add thumbnails on your computer for video content to be imported by drag-and-drop. Create them according to the following rules.
  - Files must be JPEG format
  - The file size must be 160 (horizontal) x 120 (vertical) dots
  - The file name must be “(same name as the video file).jpg”
  - Place in the same folder as the video file
- You can change the order in which videos are displayed in the list according to criteria such as the date the videos were imported or the titles of the videos.

Related Topic

- Connecting to a computer
- Importing content from media using Media Go
- Importing content on your Windows computer into Media Go
- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Notes for transferring content such as music from your computer

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Digital Media Player
NWZ-A15/A17

Watching videos

You can watch videos that you have transferred onto your Walkman. The maximum resolution of video content playable on the Walkman is 720×480 dots.

1. From the Home menu, select [Videos].
2. Select the desired search method, then browse the list until the video you want to select appears.
3. Select the video.

Hint

- If you want to play only the sound of video, set the [On-Hold Display] option to [No] and then enable the HOLD mode. The screen turns off and you can listen only to the sound.

Note

- The sound quality settings are not applied while playing a video.

Related Topic

- Preparing videos
- Browsing the video playback screen
- Operations on the video playback screen
- Searching for videos
- Browsing scenes from thumbnails
- Playing only the sound of a video

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Digital Media Player
NWZ-A15/A17

Browsing the video playback screen

The following items are displayed on the video playback screen.

1. Information area
   The playback status, current time, remaining battery power, etc. are displayed.
2. Total time
3. Progress bar
4. Elapsed time

Hint

- These indications disappear after a while. They will appear again with button operations.

Related Topic
Watching videos
List of icons displayed in the information area
Operations on the video playback screen

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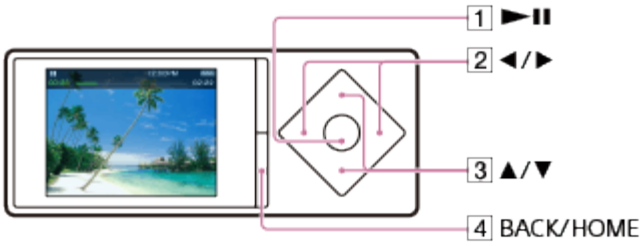
Digital Media Player
NWZ-A15/A17

Operations on the video playback screen

You can use the following operations in the video playback screen. Your Walkman uses landscape display when playing videos.



Play/pause

Press the button (1).

Fast forward/fast rewind

Press the button (2) during playback and press the button (1) at the desired point. You can also press and hold the button (2) during playback or while paused and release it at the desired point.
Press the button (2) during fast forward or fast rewind to change between three fast forward and fast rewind speeds (10x, 30x and 100x).

Go back or forward slightly

Press the button (2) while paused.

Go to the previous or next scene or chapter

Press the button (3).
If no chapters are set for the video, the scene jumps back or forward in five minute increments.

Return to the list screen

Press the button (4).

Hint

- Your Walkman automatically enters playback standby if there is no operation for a fixed period of time while paused.
- The speed of fast forward/fast rewind while paused varies according to the length of the video.

Related Topic

- Watching videos

- Browsing the video playback screen

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Digital Media Player
NWZ-A15/A17

Searching for videos

You can search for a desired video quickly to play back.

1. On the video playback screen or the list screen, display the option menu and select (Search) - desired search method - desired video.

Hint

- The [Received Videos] list has only videos received using the Bluetooth function.

Related Topic
Watching videos
How to use the option menu

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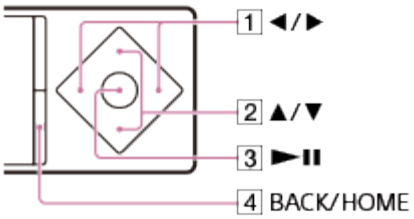
Digital Media Player
NWZ-A15/A17

Browsing scenes from thumbnails

You can display thumbnails as a guide for selecting a scene or chapter to play.



1. On the video playback screen, display the option menu and select [Scene Scroll].
2. Press the button (1) to scroll through images.

   1. Scene interval setting
      You can set the interval of scenes displayed as thumbnails. Press the button (2) to select the desired interval.

3. Select the desired image, then press the button (3) to play.

Hint

- For videos with chapters, you can set your Walkman so that a thumbnail of each chapter is displayed.
- To go back to the original video playback screen during operations, press the button (4).

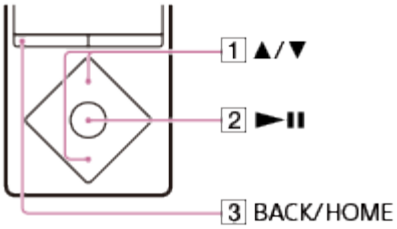
Related Topic

- Watching videos
- How to use the option menu

Digital Media Player
NWZ-A15/A17

Deleting videos

You can delete videos that have been transferred onto your Walkman.



1. From the Home menu, select [Videos].
2. Select the folder that contains the video you want to delete.
3. In the video list screen, display the option menu and select [Select a Video to Delete].
   The delete video screen is displayed.
4. Repeat the following steps to delete videos.
   i. Press the button (1) to select the video you want to delete and press the button (2) to confirm.
   ii. Select [Yes].
5. Press the button (3) when you have finished deleting.

Hint

- You can also delete videos while viewing them. While the video you want to delete is displayed, display the option menu and select [Delete Video] - [Yes].

Related Topic

- Watching videos
- Browsing the video playback screen
- How to use the option menu

Digital Media Player
NWZ-A15/A17

What is a podcast?

A podcast is a group of audio or video files that is published on the Internet. The files, called episodes, can be downloaded to a computer for playback automatically by using RSS. Many news sites, corporations, and individuals publish podcasts by using RSS. You can subscribe to a podcast by using your computer. When the latest episodes are added to the podcast, you can download them to your computer and transfer them to your Walkman using Media Go. For a Mac computer, you can use Content Transfer to transfer them. You can also transfer them by drag-and-drop from Windows Explorer or the Mac Finder.

Related Topic

- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder

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NWZ-A15/A17

Preparing podcasts

You need to transfer podcast episodes onto your Walkman from your computer in order to enjoy them on the Walkman. After importing the podcast episodes you want to play onto your computer, use Media Go to transfer them to the Walkman. For a Mac computer, you can use Content Transfer to transfer them. You can also transfer them by drag-and-drop from Windows Explorer or the Mac Finder.

Related Topic

- Connecting to a computer
- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Notes for transferring content such as music from your computer

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NWZ-A15/A17

Playing podcasts

You can play an episode transferred to your Walkman.

1. From the Home menu, select [Podcasts].
2. Select the memory ([System Storage] or [SD Card]) that contains the episode you want to play.
3. Browse the list until the episode you want to select appears.
4. Select the desired episode.

Note

- You cannot play podcast episodes continuously.
- The sound quality settings are not applied while playing a video podcast.

Hint

- When [Podcast Language Study] is set to [On], you can use the [Quick Replay] function and the A-B repeat function on the podcast's audio playback screen.

Related Topic

- Preparing podcasts
- Browsing the podcast playback screen
- Operations for audio podcast playback
- Operations for video podcast playback
- Rewinding and replaying 3 seconds
- Repeating the same section
- Adjusting the playback speed

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Browsing the podcast playback screen

There are 2 podcast playback screens: an audio podcast playback screen and a video podcast playback screen.

Audio podcast playback screen

1. Information area
   The playback status, current time, remaining battery power, etc. are displayed.
2. Elapsed time
3. Total time
4. Progress bar

Video podcast playback screen

1. Information area
   The playback status, current time, remaining battery power, etc. are displayed.
2. Total time
3. Progress bar

4. Elapsed time

Hint

- These indications disappear after a while. They will appear again with button operations.

Related Topic

- Playing podcasts
- List of icons displayed in the information area
- Operations for audio podcast playback
- Operations for video podcast playback

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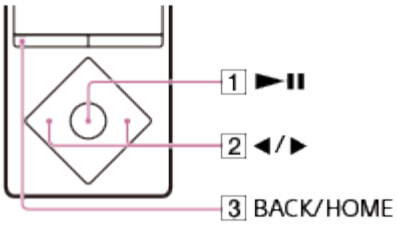
Operations for audio podcast playback

You can use the following operations in the audio podcast screen.



Play/pause

Press the button (1).

Fast forward/fast rewind

Press and hold the button (2).

Go to the start of the episode being played

Press the button (2).
Pressing either the button (2) returns to the start of the episode being played.

Go to the next episode

Press the button (3) to display the episode list and select the episode you want to play.

Return to the list screen

Press the button (3).

Hint

- Your Walkman automatically enters playback standby if there is no operation for a fixed period of time while paused.

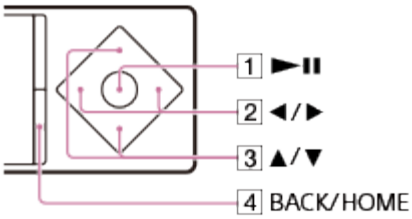
Related Topic

- Playing podcasts
- Browsing the podcast playback screen
- Operations for video podcast playback

Digital Media Player
NWZ-A15/A17

Operations for video podcast playback

You can use the following operations in the video podcast screen. Your Walkman uses landscape display.



Play/pause

Press the button (1).

Fast forward/fast rewind

Press the button (2) during playback and press the button (1) at the desired point. You can also press and hold the button (2) during playback or while paused and release it at the desired point.
Press the button (2) during fast forward or fast rewind to change between three fast forward and fast rewind speeds (10x, 30x and 100x).
If you fast-forward to the end of the episode, playback pauses. If you fast-rewind to the beginning of the episode during playback, playback restarts automatically. If you fast-rewind to the beginning of the episode while paused, playback remains paused. These buttons may not work as described above depending on the episode.

Go back/forward slightly

Press the button (2) while paused.

Go to the previous or next scene or chapter

Press the button (3).
If no chapters are set for the video, the scene jumps in five minute increments.

Return to the list screen

Press the button (4).

Hint

- Your Walkman automatically enters playback standby if there is no operation for a fixed period of time while paused.
- The speed of fast forward/fast rewind while paused varies according to the length of the episode.

Related Topic

- Playing podcasts
- Browsing the podcast playback screen
- Operations for audio podcast playback

4-540-313-13(1)

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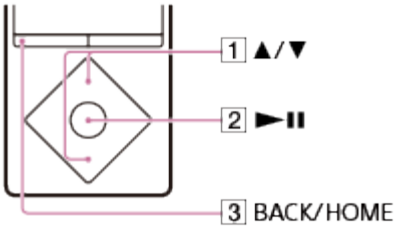
Deleting podcast episodes

You can delete podcast episodes that have been transferred onto your Walkman.



1. From the Home menu, select [Podcasts].
2. Select the memory ([System Storage] or [SD Card]) and the folder that contains the episode you want to delete.
3. On the episode list screen, display the option menu and select [Delete Episode].
   The [Delete Episode] screen is displayed.
4. Repeat the following steps to delete episodes.
   i. Press the button (1) to select the episode you want to delete and press the button (2) to confirm.
   ii. Select [Yes].
5. Press the button (3) to return to the original list screen.

Hint

- You can also delete podcast episodes while playing them. While the episode you want to delete is playing, display the option menu and select [Delete This Episode] - [Yes].
- To delete all podcasts, display the option menu in the podcast list screen and select [Delete Podcast] - podcast you want to delete - [Yes] - [Delete All Podcasts].

Related Topic

- Playing podcasts
- Browsing the podcast playback screen
- How to use the option menu

Digital Media Player
NWZ-A15/A17

Selecting how the photo list is displayed

You can select a photo list display format.

1. On the photo list screen, display the option menu and select [Photo List Format] - desired photo list format.

Note

- Thumbnails may not be displayed depending on the file format.

Related Topic

- Viewing photos
- How to use the option menu

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Displaying a video to match the screen size

You can change the size of a video being played to match the screen size.

1. On the video playback screen, display the option menu and select [Zoom Settings] - desired setting.

[Auto]
The video image is resized to fit the display area, maintaining the original aspect ratio. When a 4:3 (2) video image is displayed, it is resized to fit the screen size. When a 16:9 (1) video image is displayed, black bands appear on the top and bottom of the screen.

1

2

[Full]
The video image is resized to fill the available display area, maintaining the aspect ratio. When a 4:3 (2) video image is displayed, it is resized as it is. When a 16:9 (1) video image is displayed, the right/left sides of the image (dotted line frame) are trimmed to fit.

1

2

[Off]
Videos are displayed in the resolution in which they were saved. If video resolution is too high, the left, right, top and bottom of the screen will be cut. If video resolution is too low, black bars will appear on the right, left, top and bottom of the screen.

Related Topic

- Watching videos

- How to use the option menu

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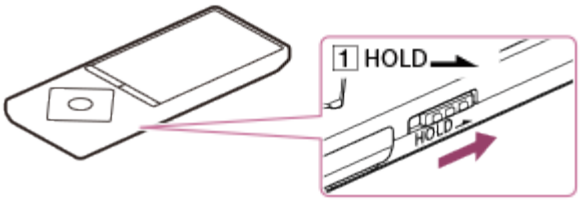
Playing only the sound of a video

You can turn off the video screen and enjoy only the sound of a video. Turning off the video screen saves battery power for longer battery life.



1. In the video playback screen, display the option menu and select [On-Hold Display] - [No].
2. Set the switch (1) to the HOLD position.

Related Topic

- Watching videos
- How to use the option menu

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Playing videos continually

You can play videos in the order of the video list.

1. From the Home menu, select [Settings].
2. Select [Video Settings] - [Continuous Playback] - [On].

Related Topic
Watching videos

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Changing the order of videos

You can arrange the video list by date or by title.

1. In the video list screen, display the option menu and select [Order of Video List] - desired video list order.

Note

- The [Order of Video List] function may not work depending on the screen.

Related Topic

- Watching videos
- How to use the option menu

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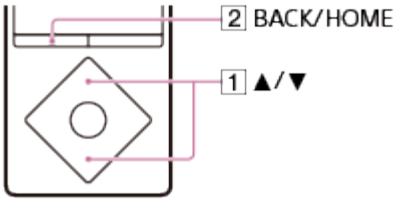
Listening to FM radio

Listen to FM radio on your Walkman. You cannot listen to FM radio without connecting headphones as the cord of the headphones works as the antenna. Extend the cord as long as possible.



1. From the Home menu, select FM [FM Radio].
2. Press the button (1) to select the desired frequency.
   To turn off FM radio, press the button (2).

Note

- The sound quality settings are not applied while listening to FM radio.
- You cannot listen to FM radio while your Walkman connects via Bluetooth.

Related Topic

- Browsing the FM radio screen
- FM radio operations
- Presetting broadcast stations automatically
- Presetting broadcast stations manually

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NWZ-A15/A17

Browsing the FM radio screen

The following items are displayed on the FM radio screen.

1. Frequency
2. Preset number

Related Topic
Listening to FM radio
FM radio operations

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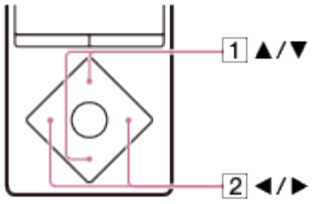
NWZ-A15/A17

FM radio operations

The following operations are available on the FM radio screen. You cannot listen to FM radio without connecting headphones as the cord of the headphones works as the antenna. Extend the cord as long as possible.



To select the previous or next frequency

Press the button (1).

To select the previous or next receivable station

Press and hold the button (1). Searching starts and stops at a receivable broadcast station.

To select the previous or next preset number

Press the button (2).

Hint

- Preset numbers can only be used to select a broadcast station if one or more broadcast stations are saved as preset. Preset the receivable broadcast stations in advance.
- If the reception sensitivity is too strong and causes many unwanted broadcast stations to be received while searching, change the scan sensitivity setting.

Related Topic

- Browsing the FM radio screen
- Listening to FM radio
- Presetting broadcast stations automatically
- Presetting broadcast stations manually
- Changing the FM radio scan sensitivity
- Setting monaural/auto for FM radio

Digital Media Player
NWZ-A15/A17

Presetting broadcast stations automatically

You can use [Auto Preset] to automatically search for and preset broadcast stations that can be received in your area.

1. In the FM radio screen, display the option menu and select [Auto Preset] - [Yes].
   Receivable broadcast stations will be preset in order of frequency (low to high).

Hint

- If the reception sensitivity is too strong and causes many unwanted broadcast stations to be received while searching, set the scan sensitivity to [Low].
- You can preset up to 30 stations.

Note

- Using [Auto Preset] clears all saved presets.

Related Topic

- Listening to FM radio
- How to use the option menu
- Presetting broadcast stations manually
- Deleting preset broadcast stations
- Changing the FM radio scan sensitivity

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Presetting broadcast stations manually

You can manually preset receivable broadcast stations.

1. In the FM radio screen, select the frequency you want to save to preset.
   The preset numbers are rearranged in order of frequency (low to high).
2. Display the option menu and select [Save to Preset].

Hint

- You can preset up to 30 stations.

Related Topic

- Listening to FM radio
- How to use the option menu
- Presetting broadcast stations automatically
- Deleting preset broadcast stations

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Digital Media Player
NWZ-A15/A17

Deleting preset broadcast stations

You can delete preset broadcast stations.

1. On the FM radio screen, select the preset number of the frequency you want to delete from preset.
2. Display the option menu and select [Delete from Preset].

Related Topic

- Listening to FM radio
- How to use the option menu
- Presetting broadcast stations automatically
- Presetting broadcast stations manually
- FM radio operations

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Changing the FM radio scan sensitivity

Sometimes the reception sensitivity may be too strong when receiving an FM radio broadcast station, causing many unwanted broadcast stations to be received. In such cases, set the scan sensitivity to low.

1. On the FM radio screen, display the option menu and select [Scan Sensitivity] - desired setting.

Related Topic

- Listening to FM radio
- Presetting broadcast stations automatically
- How to use the option menu

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Setting monaural/auto for FM radio

If noise occurs during FM reception, set [Mono/Auto] to [Mono]. If you set it to [Auto], stereo or monaural is selected automatically, depending on reception conditions.

1. In the FM radio screen, display the option menu and select [Mono/Auto] - desired setting.

Related Topic
Listening to FM radio
FM radio operations
How to use the option menu

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What is the Bluetooth function?

The Bluetooth function enables wireless data transfer between devices that support Bluetooth wireless technology. You can transfer data between these devices at a range of up to 10 meters in an open area.
You do not need to use a cable for connection, since the Bluetooth function uses wireless technology, nor is it necessary for the devices to face one another, as is the case with infrared technology. For example, you can use Bluetooth devices in a bag or pocket.

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What can your Walkman do with the Bluetooth function?

You can listen to sound on Bluetooth audio devices by sending data from your Walkman. You can also use the Walkman to send and receive content.

Listening to music

You can use a Bluetooth audio device to listen to music wirelessly.

Sending/receiving content

You can transfer content to/from another Bluetooth device.

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What is pairing?

The registration between Bluetooth devices is called “pairing.” Once the devices are paired, you can easily connect your Walkman to the Bluetooth device from the next time onwards using a simple operation.

Connecting your Walkman to Bluetooth audio devices

Bluetooth audio devices need to be paired with each other beforehand. Once Bluetooth audio devices are paired, there is no need for pairing again, except in the following cases.

- When the pairing information of your Walkman on the Bluetooth audio device is deleted.
- When your Walkman is formatted and all pairing information is deleted.
- When the pairing information is deleted by any operations other than above.

Transferring content to/from another Bluetooth device

Pairing in advance is not necessary because this is executed when your Walkman sends or receives content via a Bluetooth connection. The pairing information is stored on the Walkman but is deleted in the following cases.

- When the pairing information of your Walkman on the Bluetooth device is deleted.
- When your Walkman is reset to the factory settings.
- When the pairing information is deleted by any operations other than above.

Note

- Your Walkman cannot be paired if the number of paired devices exceeds 20. If you want to pair another device, delete an unnecessary paired device beforehand.

Related Topic

- Pairing and connecting with a Bluetooth audio device
- Resetting to the factory settings
- Sending content via a Bluetooth connection
- Receiving content via a Bluetooth connection

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Steps to use Bluetooth connection

To listen to sound from Bluetooth audio devices on your Walkman, the following steps are required.

1. Pair your Walkman and a Bluetooth audio device.

2. Establish a Bluetooth connection between your Walkman and the Bluetooth audio device.

3. Play sound on your Walkman.

Hint

- Your Walkman may not be connected depending on the profile of the Bluetooth audio device.
- Your Walkman can send information such as the song titles, the settings of the Walkman or the battery status to certain Bluetooth audio devices.
- You can wirelessly control the volume of certain Bluetooth audio devices using the VOL button of your Walkman.
- You can select whether or not to apply the following sound effects when you send content from your Walkman to a Bluetooth audio device.
  - [Equalizer]
  - [VPT (Surround)]
  - [Dynamic Normalizer]

Related Topic

- Pairing and connecting with a Bluetooth audio device

- Connecting with a paired Bluetooth audio device
- Listening to sound using a Bluetooth audio device
- Disconnecting a Bluetooth audio device
- Customizing sound quality settings

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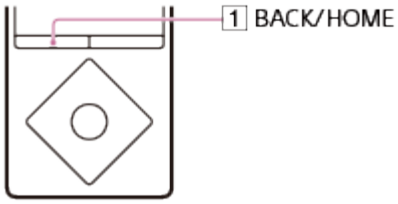
Pairing and connecting with a Bluetooth audio device

To connect with a Bluetooth audio device for the first time, your Walkman needs to be paired with it.



1. Place your Walkman and the Bluetooth audio device within 1 meter of each other.
2. Put the Bluetooth audio device you want to connect with in pairing mode.
   Refer to the operating instructions supplied with the Bluetooth audio device for details.
3. From the Home menu of your Walkman, select [Bluetooth].
4. Select [Add Device (Pairing)].
   The [Scan Peripheral Device] screen appears and is displayed in the information area.
5. Select the Bluetooth audio device you want to connect with.
   It may take time until the Bluetooth audio device is detected and displayed on your Walkman.
6. Confirm that the pairing is completed and the Bluetooth connection is made automatically.
   After the pairing is completed, the Bluetooth connection between your Walkman and the Bluetooth audio device is made. A message that the connection has been completed is displayed and in the information area changes to . Start playback on the Walkman and you will hear the sound through the Bluetooth audio device.

To cancel pairing

Press the button (1) while pairing.

If the Bluetooth audio device is not detected

[No devices found; ensure a device is available to connect with, and search again via the Option menu.] is displayed if the Bluetooth audio device is not detected by your Walkman. Search for the Bluetooth audio device again by displaying the option menu and selecting [Search Again].

If the pairing is not completed

The screen for aborting the connection appears if the pairing fails to be completed, and the screen returns to where you are asked to select [Add Device (Pairing)]. Operate again from the [Scan Peripheral Device] screen.

Hint

- If more than one name for the Bluetooth audio device is displayed, check the BD address of the device you want to pair with. Refer to the operating instructions supplied with the Bluetooth audio device for details on the BD address.
- If the Bluetooth audio device you want to connect with has an NFC function, pairing and connection can be made with one touch.
- You can pair your Walkman with one Bluetooth audio device at a time. To pair more than one device, repeat the procedures above for each device.

Note

- When pairing starts, playback of content such as music stops automatically and the operations on your Walkman become unavailable.
- If the pairing is timed out, for example if you could not finish entering the pass key in time, perform the operation again by selecting [Bluetooth] from the Home menu.

Related Topic

- Entering a passkey to make a Bluetooth connection
- Connecting with a paired Bluetooth audio device
- Making a Bluetooth connection using the NFC function
- Listening to sound using a Bluetooth audio device
- Disconnecting a Bluetooth audio device

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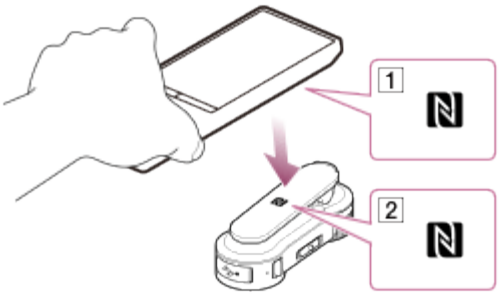
Making a Bluetooth connection using the NFC function

Simply touch your Walkman to a Bluetooth audio device that has the NFC function to automatically turn on the power of the Bluetooth audio device, pair the Walkman and the Bluetooth audio device, and make a Bluetooth connection.



1. If the Bluetooth audio device has an NFC switch, set the NFC switch to on.
2. Touch your Walkman to the Bluetooth audio device.
   Touch the mark of your Walkman (1) to the mark of the Bluetooth audio device (2). Hold together until instructions appear on the screen of the Walkman.
3. Follow the on-screen instructions to complete the connection.

Hint

- Touch the devices together again to disconnect.
- Take the following measures if the connection is poor.
  - Slowly move your Walkman over the mark of the Bluetooth audio device (2).
  - If your Walkman is in a case, remove the case.
  - From the Home menu, select [Settings] - [Common Settings] - [NFC Settings] - [On].

Note

- One-touch connections (NFC) cannot be made while the HOLD function of your Walkman is enabled. Release the HOLD function before touching the devices together to make a one-touch connection.
- One-touch connections (NFC) cannot be made while your Walkman is in standby mode and the screen is off. Turn the screen on before touching the devices together to make a one-touch connection.
- One-touch connections (NFC) cannot be made while listening to FM radio. Stop FM radio before touching the devices together to make a one-touch connection.

Related Topic

- Using the HOLD switch
- Turning the power on

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Listening to sound using a Bluetooth audio device

Once paired and connected, you can listen to sound from your Walkman wirelessly through the Bluetooth audio device.

1. Confirm that the Bluetooth connection between the Bluetooth audio device and your Walkman is active.
   is displayed in the information area of your Walkman.
2. Play music on your Walkman.

Hint

- You can change the setting so that the Bluetooth audio device is automatically connected when you turn on your Walkman.
- The following operations are available with some Bluetooth audio devices. The available operations vary depending on the Bluetooth audio device you use.
  - Play/Pause
  - Fast forward/rewind
  - Go to the beginning of the next song
  - Go to the beginning of the current song
  - Skip to the previous/next folder
  - Adjust the volume

  Your Walkman may not operate depending on the connection status.

Note

- Sound is not emitted from the following devices while connecting via a Bluetooth connection.
  - Headphones connected to the headphone jack
  - Operation sounds set to on
  - Speakers or USB digital output devices connected to the WM-PORT jack
- You cannot listen to FM radio while connecting via a Bluetooth connection. Use the headphones to listen to FM radio.
- Sound may skip depending on the usage environment or the settings. Take the following measures to reduce sound skipping.
  - Place your Walkman and the Bluetooth audio device close together.
  - Set [Wireless Playback Quality] to [Standard](*1) or [Prioritize Connection].
  - Set [Dance/Karaoke/Language] to [Off].
  - Set [DPC (Speed Control)] to [Off].

(*1) [Standard] is available when you have updated the system software of your Walkman to version 1.10 or later.

Related Topic

- Steps to use Bluetooth connection
- Pairing and connecting with a Bluetooth audio device
- Connecting with a paired Bluetooth audio device
- Setting automatic Bluetooth connection at startup
- Setting wireless playback quality (system software version earlier than 1.10)
- Setting wireless playback quality (system software version 1.10 or later)
- Making a Bluetooth connection using the NFC function
- Disconnecting a Bluetooth audio device
- Updating the system software of your Walkman

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NWZ-A15/A17

Steps to transfer content via a Bluetooth connection

You can transfer content to/from another Bluetooth device via a Bluetooth connection. Pairing in advance is not necessary because this is executed when your Walkman sends or receives content via a Bluetooth connection. The pairing information is stored on the Walkman.

Sending content

Your Walkman can send content to the other Bluetooth device.

Receiving content

Your Walkman can receive content from the other Bluetooth device.

Note

- Copyright laws may prohibit content transfer without the copyright holder's permission for purposes other than your personal/private enjoyment.
- Some Bluetooth devices may not be able to receive files sent from your Walkman. For details on how to use the Bluetooth function of your device, refer to the manual of that device.

Related Topic

- Sending content via a Bluetooth connection

- Receiving content via a Bluetooth connection

4-540-313-13(1)

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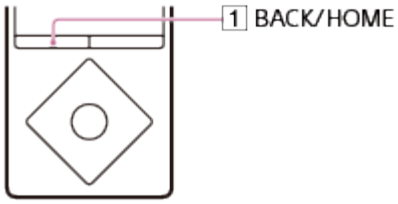
Sending content via a Bluetooth connection

You can send content stored on your Walkman to another device via a Bluetooth connection.



1. Set the Bluetooth device to standby status to receive content.
   Refer to the operating instructions supplied with the Bluetooth device for details.
2. In the music playback screen, display the option menu and select [Send File].
   The copyright warning message appears when you send a file. Follow the on-screen instructions.
3. Display the option menu and select [Search for a Device].
   The [Scan Peripheral Device] screen is displayed.
   Skip this step if you have sent content to the same device before.
4. Select the desired device.
   Check the BD address (alphanumeric code) displayed under the model name to make sure that the BD address on the screen matches that of the Bluetooth device. To locate the BD address of the Bluetooth device, refer to the operating instructions supplied with the device.
   A pairing process is performed when the device establishes a Bluetooth connection with your Walkman for the first time. When authentication codes (alphanumeric codes) appear on the Walkman and on the Bluetooth device, check that they are the same.
   A message confirming the connection appears and file transfer begins.
5. Check that the content transfer is completed.
   Exit the content reception standby status on the Bluetooth device.

To cancel pairing

Press the button (1) while pairing.

If the Bluetooth device is not detected

[No devices found; ensure a device is available to connect with, and search again via the Option menu.] is displayed if the Bluetooth device is not detected by your Walkman. Search for the Bluetooth device again by displaying the option

menu and selecting [Search Again].

If the pairing is not completed

The screen for aborting the connection appears if the pairing fails to be completed and the screen returns to where you are asked to select [Add Device (Pairing)]. Perform this operation again from the [Scan Peripheral Device] screen.

Note

- Files protected by DRM (Digital Rights Management) cannot be sent.
- Content transfer may fail if the Bluetooth device is too far from your Walkman, or there is interference from other devices. In these cases, reduce the distance between the Walkman and the Bluetooth device, and keep a good distance from other devices or turn them off if possible.
- Playback is stopped when your Walkman sends content.
- LRC files for songs and thumbnails for videos cannot be sent.
- Cover art for songs may not be sent.

Related Topic

- How to use the option menu
- Entering a passkey to make a Bluetooth connection
- Receiving content via a Bluetooth connection

4-540-313-13(1)

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NWZ-A15/A17

Playing content received via a Bluetooth connection

You can play content transferred via a Bluetooth connection on your Walkman.

1. Select the desired content.
   - For music content, from the Home menu, select [Music] - [Received Songs] - [System Storage] or [SD Card] - desired content.
   - For photo content, from the Home menu, select [Photos] - [Received Photos] - [System Storage] or [SD Card] - desired content.
   - For video content, from the Home menu, select [Videos] - [Received Videos] - [System Storage] or [SD Card] - desired content.

Hint

- To play received podcasts, select [System Storage] or [SD Card] under [Received Songs] for an audio podcast or select [System Storage] or [SD Card] under [Received Videos] for a video podcast.
- The latest content is shown on the top in the content list screens.

Related Topic

- Sending content via a Bluetooth connection
- Deleting content received via a Bluetooth connection

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Deleting content received via a Bluetooth connection

You can delete content received by your Walkman via a Bluetooth connection.

1. Select the content you want to delete.
   - To delete music, from the Home menu, select [Music] - [Received Songs] - [System Storage] or [SD Card] - the content you want to delete.
   - To delete photos, from the Home menu, select [Photos] - [Received Photos] - [System Storage] or [SD Card] - the content you want to delete.
   - To delete videos, from the Home menu, select [Videos] - [Received Videos] - [System Storage] or [SD Card] - the content you want to delete.

2. In the playback screen, display the option menu and select [Delete This Song], [Delete Photo] or [Delete Video] - [Yes].

Hint

- To delete all content received via a Bluetooth connection, from the Home menu, select [Settings] - [Bluetooth Settings] - [Delete All Received Files] - [Yes].
- To delete all content in “RECEIVED” folder under [System Storage] or [SD Card], select [Delete All Received Files].

Related Topic

- Playing content received via a Bluetooth connection
- How to use the option menu

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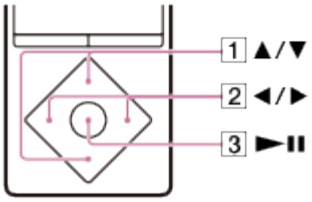
Entering a passkey to make a Bluetooth connection

When the screen to enter the passkey is displayed while pairing, check and enter the passkey of the other Bluetooth device. “Passkey” may also be called “Pass code,” “PIN code,” “PIN number,” or “Password.” The passkey of your Walkman is “0000.” For the passkey of the Bluetooth device, refer to the operating instructions of the Bluetooth device.



1. Press the button (1) to select the number and press the button (2) to move the cursor.
2. Press the button (3) to enter.

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Displaying the pairing information of Bluetooth audio devices

Once paired, you can display the pairing information of the connected Bluetooth audio device such as the model name, BD address, and the profile when connected.

1. From the Home menu, select [Bluetooth].
2. Select [Manage Added Devices] - desired device.
   The pairing information of the Bluetooth audio device is displayed. The information differs depending on the Bluetooth audio device.

Related Topic
Pairing and connecting with a Bluetooth audio device

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Deleting the pairing information of Bluetooth audio devices

Your Walkman cannot be paired if the number of paired devices exceeds the maximum number. If you want to pair another device, delete an unnecessary paired device beforehand.

1. From the Home menu, select [Bluetooth].
2. Select [Manage Added Devices].
3. Display the option menu and select [Delete Device] - device you want to delete - [Yes].

Note

- To connect with a deleted Bluetooth audio device, you need to pair with it again.

Related Topic

- Pairing and connecting with a Bluetooth audio device
- How to use the option menu

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Setting automatic Bluetooth connection at startup

You can set your Walkman to connect to a Bluetooth audio device automatically at startup.

1. From the Home menu, select [Settings].
2. Select [Bluetooth Settings] - [Autoconnect at Startup] - desired setting.

Hint

- You can select a device from the paired Bluetooth audio devices displayed on the [Autoconnect at Startup] screen to connect to your Walkman automatically at startup.

Note

- Your Walkman may not be connected automatically while the alarm goes off.

Related Topic

- Connecting with a paired Bluetooth audio device
- Setting the alarm time

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Setting sound effects during a Bluetooth connection

You can select whether or not to apply the following sound effects when you send content from your Walkman to a Bluetooth audio device.

- [Equalizer]
- [VPT (Surround)]
- [Dynamic Normalizer]
- [ClearAudio+]

1. From the Home menu, select [Settings].
2. Select [Bluetooth Settings] - [Sound Effect Preset] - desired device - desired setting.
   When you select [On], the sound effect setting is applied.

Note

- For details about the sound effect settings on the other Bluetooth audio device, refer to the operating instructions supplied with the device.

Related Topic

- Listening to sound using a Bluetooth audio device
- Customizing sound quality settings
- Enjoying music with the recommended sound quality

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Displaying Bluetooth information on your Walkman

Display Bluetooth information such as Bluetooth version and profile.

1. From the Home menu, select [Settings].
2. Select [Bluetooth Settings] - [Bluetooth Information].

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Notes on the Bluetooth function

- Bluetooth wireless technology allows connection at a distance of up to about 10 meters. However, the effective range may vary depending on obstructions (people, metals, walls, etc.) or signal status.
- The Bluetooth antenna (aerial) is built into your Walkman. You can improve the sensitivity of Bluetooth communications by turning the built-in Bluetooth antenna (aerial) in the direction of the connected Bluetooth device. The communication distance shortens if there are obstructions between the connected device and the Walkman.
- The following conditions may cause noise, breakup of sound, or changes in playback speed.
  - When using inside a metal bag.
  - When using inside a backpack or shoulder bag.
  - When using in an area with a wireless LAN, in an area where devices such as microwave ovens, mobile phones and mobile gaming devices with a communication function are in use nearby, or in other areas where electromagnetic waves are being emitted.
  - When the antenna (aerial) built into your Walkman is covered by your hand or blocked by people in situations such as riding in a crowded train.
- Because Bluetooth and wireless LAN (IEEE802.11b/g) devices use the same frequency (2.4 GHz), signal interference may occur, resulting in communication speed decrease, noise, or inability to connect, if Bluetooth communications are used near a wireless LAN device. In such cases, take the following measures.
  - Perform Bluetooth communications at least 10 meters away from the wireless LAN device when connecting your Walkman and a Bluetooth device.
  - Place your Walkman and the Bluetooth device as close together as possible.
  - Turn off the wireless LAN device when performing Bluetooth communications within about 10 meters of a wireless LAN device.
- Due to a characteristic of Bluetooth wireless technology, the sound played on the receiving Bluetooth device lags slightly behind the sound of the sending device.
- Radio waves emitted from a Bluetooth device may affect the operation of equipment such as electronic medical devices. Turn off your Walkman and other Bluetooth devices in the following locations as failure to do so may cause an accident.
  - In hospitals, near priority seats on trains, in airplanes, in places such as gasoline stations where flammable gases are present, near automatic doors or fire alarms
- Your Walkman supports security functions that comply with the Bluetooth standard to provide a secure connection when Bluetooth technology is used, but security may not be sufficient depending on the settings. Be careful when connecting using Bluetooth technology.
- Sony bears no responsibility whatsoever for information leaks that occur as a result of using Bluetooth technology.
- Your Walkman is not guaranteed to connect with all Bluetooth devices.
  - Bluetooth devices you connect to must conform to the Bluetooth standard specified by Bluetooth SIG and be certified.
  - Even if the connected device conforms to the above-mentioned Bluetooth standard, some devices may not be connected or work correctly depending on the features or specifications of the device.

- Depending on the device to be connected, the Bluetooth connection may take some time to be established.

Related Topic
Parts and controls

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What is the NFC function?

This function is for close-range wireless communication between various devices, such as mobile phones and IC tags. You can perform easy data communication simply by touching the devices together in the marked spot.

Related Topic
Making a Bluetooth connection using the NFC function

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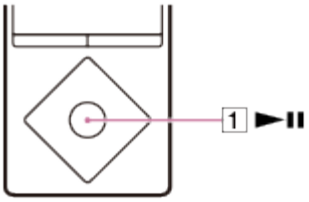
Setting the alarm to on/off

You can set the alarm timer to on/off.



1. From the Home menu, select [Settings].
2. Select [Alarm/Sleep Timer] - [Alarm Settings] - [Alarm On/Off] - desired setting.

Hint

- Press the button (1) to stop the alarm.

Note

- When the alarm timer is set to [On], is displayed in the information area.
- The alarm will automatically stop after 60 minutes.
- When using headphones, the alarm volume is limited by the AVLS function, regardless of the [AVLS (Volume Limit)] settings.
- Do not fall asleep while wearing headphones. If you sleep wearing headphones, the headphone cord may wind around your neck, which may cause suffocation.
- The alarm will not sound in the following situations.
  - While connected to a computer
  - While in USB connection mode
  - While processing a Bluetooth connection (though the alarm icon flashes in the information area)
- Set the alarm timer to [Off] if you intend not to use your Walkman for a long time.

Related Topic

- List of icons displayed in the information area
- Limiting the volume
- Connecting to a computer

- Listening to sound using a Bluetooth audio device

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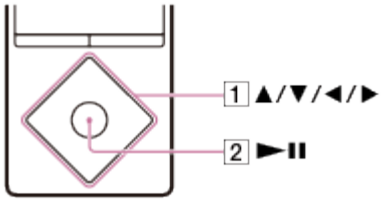
Setting the alarm time

You can set the alarm time, repeat setting and alarm sound.



1. From the Home menu, select [Settings].
2. Select [Alarm/Sleep Timer] - [Alarm Settings] - desired item.
3. Press the button (1) to select the item you want to set.
   If you have selected [Alarm Time], press the button (2) to confirm.

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Setting a song as the alarm sound

You can select a song as the alarm sound.

1. In the music playback screen, display the option menu and select [Set As Alarm Song].

Related Topic
Playing music
How to use the option menu

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Setting the sleep timer

You can change the set time for the sleep timer.

1. From the Home menu, select [Settings].
2. Select [Alarm/Sleep Timer] - [Sleep Timer Settings] - desired setting.
   After setting the sleep timer, appears in the information area.

Note

- The sleep timer will not be activated in the following situations.
  - While using [Auto Preset] for the FM radio
  - While the alarm is going off
  - If the power of your Walkman is turned off before the sleep timer is activated
  - When your Walkman is connected to a computer via USB
  - While processing a Bluetooth connection
  - While deleting content on your Walkman

Related Topic

- Presetting broadcast stations automatically
- Setting the alarm time
- Turning the power off
- Connecting to a computer
- Listening to sound using a Bluetooth audio device

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Displaying your Walkman information

Display information such as model name and system software version.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Unit Information].

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Limiting the volume

You can use AVLS (Automatic Volume Limiter System) to limit the maximum volume. This prevents the volume from getting too high and disturbing others, causing discomfort to your ears, or preventing you from hearing sounds around you, and it allows you to listen at a more comfortable volume.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [AVLS (Volume Limit)] - desired setting.

Note

- When using headphones, regardless of the [AVLS (Volume Limit)] settings, the alarm volume is limited by [AVLS (Volume Limit)].
- [AVLS (Volume Limit)] does not work during Bluetooth connections.

Related Topic
Volume operation (Only for countries/areas complying with European Directives)

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Setting the operation sound

You can turn the operation sounds of your Walkman on or off.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Beep Settings] - desired setting.

Note

- There is no beep during a Bluetooth connection.

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Setting the screen off timer

You can set the time after which the screen is turned off when there are no operations.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Screen Off Timer] - desired setting.

Note

- The screen does not turn off in the following situations:
  - While playing or deleting videos or video podcasts
  - While playing songs in the playback screen with [Display Lyrics] set to [On (Screen Always On)] for music
  - While playing songs in the playback screen with [Dance/Karaoke/Language] set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode] for music
  - While accessing, creating or restoring databases
  - While the alarm is going off
  - While processing Bluetooth connections
  - While scanning FM radio broadcast stations
  - While presetting FM radio broadcast stations automatically
- The screen brightness is lowered while your Walkman is connected to a computer.

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Adjusting the screen brightness

You can set the display brightness to one of five levels.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Brightness] - desired setting.

Hint

- Regardless of the brightness setting, the brightness of the screen may be low while connecting to a computer and charging.

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Setting a photo as wallpaper

You can set your desired photo as the wallpaper by designating a photo stored on your Walkman.

1. On the photo screen, display the option menu and select [Set as Wallpaper].

Related Topic
Viewing photos
How to use the option menu

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Rebuilding the library manually

Rebuild the library of your Walkman to add content stored in [System Storage] or [SD Card] to the library again.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [Reset/Format] - [Rebuild Library] - [Yes].

Hint

- If rebuilding of the library fails to be completed, format [System Storage].

Note

- Rebuilding the library erases the following data.
  - Bookmarks
  - Alarm settings
  - The results of analysis by [SensMe™ Channels]
  - The current song and the elapsed time
  - The elapsed time of each video
  - Wallpaper settings

  Set them again after rebuilding is completed.

Related Topic

- Formatting memory
- Adding a song to a bookmark list
- Setting a song as the alarm sound
- Analyzing songs on your Walkman
- Setting a photo as wallpaper

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Using USB connection mode

When connecting to a computer via USB, some computers may fail to establish a USB connection to your Walkman, causing it not to display [Connected USB (Storage in use: system storage)] or [Connected USB (Storage in use: SD card)].
In such a case, before connecting, display the USB connection standby screen to allow your Walkman to focus on establishing a USB connection with more reliability.

1. From the Home menu, select [Settings].
2. Select [Common Settings] - [USB Connection Mode] - [Yes].
   Your Walkman enters USB connection standby mode, displaying the USB connection standby screen. After connecting to a computer via USB, [Connected USB (Storage in use: system storage)] or [Connected USB (Storage in use: SD card)] appears.

Related Topic
Connecting to a computer

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Notes on handling your Walkman

Warning

- Be sure not to short-circuit the terminals of your Walkman with metallic objects.
- Do not spill water on your Walkman or allow any foreign object to enter it. This may cause fire or electric shock. If this occurs, turn off the Walkman immediately, disconnect the Walkman from your computer, and consult your nearest Sony dealer or Sony Service Center.
- Do not place your Walkman in fire.
- Do not take apart or modify your Walkman. Doing so can result in electric shock. Consult your nearest Sony dealer or Sony Service Center for exchange of rechargeable batteries, internal checks, or repair.
- Do not put any heavy object on top of your Walkman or apply a strong shock to it.
  This may cause malfunction or damage.

The following descriptions are important for using your Walkman. Be sure to follow the instructions below.

- Charging time differs depending on battery usage conditions.
- If the battery life is reduced to about half of its normal life even if sufficiently charged, it has probably worn out. Please contact your nearest Sony dealer.
- Do not touch the rechargeable battery with bare hands if it is leaking. Consult your nearest Sony dealer if the battery has leaked as battery liquid may remain in your Walkman. If the liquid gets into your eyes, do not rub your eyes as this may lead to blindness. Wash out your eyes with clean water and consult a doctor.
  If the liquid gets onto your body or clothes, wash it off immediately. Failure to do so may cause burns or injury. Consult a doctor if you are burned or injured by the liquid from the battery.
- Heat may build up in your Walkman while charging if it is used for an extended period of time.
- Note that condensation may form temporarily in cases such as when your Walkman is moved quickly from a low-temperature environment to a high-temperature environment, or used in a room where a heater has just been turned on. Condensation is a phenomenon where moisture in the air adheres to surfaces such as metal panels and then changes to liquid. If condensation forms in the Walkman, leave it turned off until the condensation disappears. If you use the Walkman with condensation present, a malfunction may result.
- If you use your Walkman in a cold location, images may appear with black bands around them. This is not a malfunction of the Walkman.
- If your Walkman causes interference to radio or television reception, turn the Walkman off and move it away from the radio or television.
- Mild tingling may be felt on your ears in particularly dry air conditions. This is a result of static electricity accumulated in the body, and it is not a malfunction of your Walkman.
  This effect can be minimized by wearing clothes made from natural materials.
- When using a strap (not supplied), be careful to avoid catching it on objects you pass by.
  Also, be careful not to swing your Walkman by the strap to avoid bumping people.

- Refrain from using your Walkman as is requested by in-flight announcements during takeoff or landing in an aircraft.
- If you see lightning or hear thunder, take off the headphones immediately and refrain from using your Walkman.
- Never use your Walkman where it will be subjected to extreme light, temperatures, humidity or vibration. For example, never leave the Walkman in a car parked in the sun or in direct sunlight. It may become discolored, distorted or damaged.
- Do not leave your Walkman in a place subject to excessive dust.
- Do not leave your Walkman on an unstable surface or in an inclined position.
- When unplugging the headphones from your Walkman, make sure to hold the headphone plug. Pulling by the headphone cord itself may damage it.
- Do not apply strong force to the surface of the display. This may cause a distortion in colors or brightness, or it may cause a malfunction of the display.
- Be sure to follow the precautions below when using your Walkman. Failure to do so may warp the casing or cause the Walkman to malfunction.
  - Do not sit down with your Walkman in your back pocket.

  - Do not put your Walkman in a bag with the headphones/earphones cord wrapped around it and subject the bag to strong impact.

- Do not expose your Walkman to water. The Walkman is not waterproof. Be sure to follow the precautions below.
  - Be careful not to drop your Walkman into a sink or other container filled with water.
  - Do not use your Walkman in humid locations or wet weather such as rain or snow.
  - Do not get your Walkman wet.
    If you touch your Walkman with wet hands or put the Walkman in a damp article of clothing, the Walkman may get wet, which may cause a malfunction.

- Sample data is pre-installed on your Walkman.
- Sample data is not installed in some countries/regions.
- If you delete the sample data, you cannot restore it, and we will not supply any replacement data.
- Sony is not responsible for incomplete recording/downloading or damaged data due to problems with your Walkman or computer.

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Notes on headphones

Road safety

Avoid listening with your headphones in situations where hearing must not be impaired.

Preventing hearing damage

Avoid using the headphones at a high volume. Hearing experts advise against continuous, loud, and extended play. If you experience a ringing in your ears, reduce the volume or discontinue use.
Do not turn the volume up high all at once, especially when using headphones. Turn up the volume gradually to avoid excessive levels hurting your ears.

Consideration for others

Keep the volume at a moderate level. This will allow you to hear outside sounds and to be considerate to the people around you.

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Notes on the software

- Copyright laws prohibit reproducing the software or the manual accompanying it, in whole or in part, or renting the software without the permission of the copyright holder.
- In no event will Sony be liable for any financial damage or loss of profits, including claims made by third parties, arising out of the use of the supplied software.
- The supplied software cannot be used with equipment other than that to which it is designated.
- Please note that, due to continued efforts to improve quality, the software specifications may be changed without notice.
- Operation of your Walkman with software other than that supplied is not covered by the warranty.
- The explanations in this manual assume that you are familiar with the basic operations of your computer. For details on the use of your computer and operating system, please refer to the respective manuals.

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Maintenance of your Walkman

- Clean your Walkman with a soft cloth, such as a cleaning cloth for eyeglasses.
- If the headphone plug is dirty, it may cause noise or sound skipping. To enjoy listening with good sound, wipe the headphone plug occasionally with a soft dry cloth.
- Should your Walkman become excessively dirty, clean it with a soft cloth slightly moistened with water or mild detergent solution, being careful not to allow water to get inside the Walkman and headphones.
- Do not use any type of abrasive pad, scouring powder, or solvent such as alcohol or benzene as doing so may damage the surface of your Walkman.

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Customer support website

If you have any questions or issues with your Walkman, or would like information on compatible items with the Walkman, visit one of the following websites.

For customers in the USA:

http://www.sony.com/walkmansupport

For customers in Canada:

English

http://www.sony.ca/ElectronicsSupport/

French

http://www.sony.ca/ElectronicsSupport/

For customers in Latin America:

http://www.sony-latin.com/index.crp

For customers in Europe:

http://www.sony.eu/dna/wm/

For customers in Asia/Oceania/Middle East/Africa:

English

http://www.sony-asia.com/support

Korean

https://scs.sony.co.kr/scs/handler/ProductSupport

Simplified Chinese

http://service.sony.com.cn/KB/

Traditional Chinese

http://service.sony.com.tw/

For customers who purchased the overseas models:

http://www.sony.co.jp/overseas/support/

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Specifications

Display

Size/resolution

2.2-inch (5.6 cm), QVGA (320 x 240 Pixels), 262,144 colors

Panel type

TFT color display with white LED-backlight

Interface

USB

Hi-Speed USB (USB 2.0 compliant)

Headphone

Stereo mini-jack

WM-PORT

WM-PORT (multiple connecting terminal): 22 pins

External memory

microSD (up to 2 GB)
microSDHC (up to 32 GB)
microSDXC (64 GB and more)

FM radio

FM Frequency range

87.5 MHz to 108.0 MHz

Antenna

Headphone cord antenna

Bluetooth

Bluetooth Specifications

- Communication system: Bluetooth specification version 3.0
- Frequency band: 2.4 GHz band (2.4000 GHz - 2.4835 GHz)
- Modulation method: FHSS
- Compatible Bluetooth profiles (*1)

  - A2DP (Advanced Audio Distribution Profile)
  - AVRCP (Audio Video Remote Control Profile)
  - OPP (Object Push Profile)
- Supported Codecs (*2): SBC (*3)/aptX/LDAC (*4)

Output (headphones)

Frequency response
20 Hz to 40,000 Hz (when playing data file, single signal measurement)

Sound Effects

- DSEE HX (On/Off)
- ClearAudio+ (On/Off)
- 5 Band equalizer (None/Heavy/Pop/Jazz/Unique/Custom 1/Custom 2) & Clear Bass
- VPT (None/Studio/Live/Club/Arena/Matrix)
- Dynamic Normalizer (On/Off)
- DPC (Speed Control) (x0.5/x0.75/x0.9/Off/x1.1/x1.25/x1.5/x1.75/x2.0)

Power Source

Built-in Rechargeable lithium-ion Battery
USB power (from a computer via a USB connector of the player)

Charging Time

USB-based charging
Approx. 4 hours

Operating temperature

5 °C to 35 °C (41 ºF to 95 ºF)

Dimensions

w/h/d, projecting parts not included

43.6 mm x 109 mm x 8.7 mm (1 3/4 inches x 4 3/8 inches x 11/32 inches)

w/h/d

44.4 mm x 109.1 mm x 9.1 mm (1 3/4 inches x 4 3/8 inches x 3/8 inches)

Mass

66 g (2.4 oz)

Capacity (User available capacity) (*5)

NWZ-A15: 16 GB
NWZ-A17: 64 GB

(*1) Bluetooth profiles are standardized according to the purpose of the Bluetooth device.
(*2) Codec indicates the audio signal compression and conversion format.
(*3) SBC stands for Subband Codec.

(*4) LDAC is available when you have updated the system software of your Walkman to version 1.10 or later.
(*5) Available capacity may vary. A portion of the memory is used for data management functions.

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Battery life

The time below may differ depending on ambient temperature or the status of use.

Battery Life (continuous playback)

Actual battery life may vary depending on settings. The estimated battery usage hours shown below are based on typical usage conditions with “Settings for battery life measurement” as shown below.

Music

MP3 128 kbps
Bluetooth OFF: Approx. 50 Hrs
Bluetooth ON: Approx. 23 Hrs

Linear PCM 1,411 kbps
Bluetooth OFF: Approx. 51 Hrs
Bluetooth ON: Approx. 23 Hrs

FLAC 96 kHz/24 bit
Bluetooth OFF: Approx. 40 Hrs
Bluetooth ON: Approx. 16 Hrs

FLAC 192 kHz/24 bit
Bluetooth OFF: Approx. 30 Hrs
Bluetooth ON: Approx. 11 Hrs

Video

MPEG-4 384 kbps
Bluetooth OFF: Approx. 14 Hrs
Bluetooth ON: Approx. 10 Hrs

FM Radio

Approx. 22 Hrs

Note

- Even if the player is turned off for an extended period, a small amount of battery power is still consumed.
- Battery life may vary depending on volume setting, conditions of use and ambient temperature.

Settings for battery life measurement

Common Settings

Screen Off Timer (*1) (*2): 30 Sec (default setting: 30 Sec)
Brightness (*3): 3 (default setting: 3)
Battery Care (*4): Off (default setting: Off)
NFC Settings: On (default setting: On)

Music Settings

DSEE HX (*5): Off (default setting: Off)
Hi-Res Audio Effects (*6)(*7): Off (default setting: Off)
ClearAudio+ (*8): Off (default setting: Off)
Equalizer (*9): None (default setting: None)
VPT (Surround) (*9): None (default setting: None)
Dynamic Normalizer (*9): Off (default setting: Off)
Dance/Karaoke/Language (*10): Off (default setting: Off)
DPC (Speed Control) (*11): Off (default setting: Off)

Bluetooth Settings

Wireless Playback Quality (*12): Prioritize Connection (default setting: Prioritize Connection)

(*1) The [Off] setting shortens the battery life about 70 % compared with the [30 Sec] setting.

(*2) The longer the waiting time, the shorter the battery life for continuous music playback.

(*3) The [5] setting shortens the battery life for continuous video playback by about 45 % compared with the [3] setting.

(*4) The [On] setting shortens the battery life about 10 % compared with the [Off] setting.

(*5) The [On] setting shortens the battery life about 40 % compared with the [Off] setting.

(*6) When playing a High-Res sound source, the [On (Downsampling)] setting shortens the battery life about 45 % compared with the [Off (Direct Source)] setting.

(*7) When playing a High-Res sound source and [Hi-Res Audio Effects] sets [On (Downsampling)], the setting of [Equalizer] to other than [None], [VPT (Surround)] to other than [None], and [Dynamic Normalizer] to [On] shorten the battery life for continuous music playback by about 55 % compared with setting them to off.

(*8) The [On] setting shortens the battery life about 30 % compared with the [Off] setting.

(*9) Setting [Equalizer] to other than [None], [VPT (Surround)] to other than [None], [DSEE (Sound Enhance)] to [On] and [Dynamic Normalizer] to [On] shortens the battery life for continuous music playback by about 30 % compared with setting them to [None] or [Off].

(*10) The [Maximum Karaoke Mode] setting shortens the battery life for continuous music playback by about 75 % compared with the [Off] setting.

(*11) The [x2.0] setting shortens the battery life for continuous music playback by about 45 % compared with the [Off] setting.

(*12) The [Prioritize Sound Quality] setting shortens the battery life up to about 40 % compared with the [Prioritize Connection] setting.

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Digital Media Player
NWZ-A15/A17

Maximum recordable number of songs and time (Approx.)

The approximate times are based on the case in which you transfer or record only 4 minute songs.

Number

NWZ-A15 (16 GB)

MP3 128 kbps: Approx. 3,600 songs
Linear PCM 1,411 kbps: Approx. 330 songs
FLAC 96 kHz/24 bit: Approx. 100 songs
FLAC 192 kHz/24 bit: Approx. 50 songs

NWZ-A17 (64 GB)

MP3 128 kbps: Approx. 15,000 songs
Linear PCM 1,411 kbps: Approx. 1,400 songs
FLAC 96 kHz/24 bit: Approx. 400 songs
FLAC 192 kHz/24 bit: Approx. 200 songs

Time

NWZ-A15 (16 GB)

MP3 128 kbps: Approx. 213 hr. 20 min.
Linear PCM 1,411 kbps: Approx. 19 hr. 20 min.
FLAC 96 kHz/24 bit: Approx. 6 hr. 00 min.
FLAC 192 kHz/24 bit: Approx. 2 hr. 40 min.

NWZ-A17 (64 GB)

MP3 128 kbps: Approx. 1,000 hr. 00 min.
Linear PCM 1,411 kbps: Approx. 86 hr. 40 min.
FLAC 96 kHz/24 bit: Approx. 26 hr. 40 min.
FLAC 192 kHz/24 bit: Approx. 13 hr. 20 min.

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Digital Media Player
NWZ-A15/A17

Maximum recordable time of videos (Approx.)

The approximate times are estimated in the case where only videos are transferred. The time may differ, depending on the conditions under which the player is used.

NWZ-A15 (16 GB)

Video: 384 kbps/Music: 128 kbps
Approx. 49 hr. 00 min.

NWZ-A17 (64 GB)

Video: 384 kbps/Music: 128 kbps
Approx. 228 hr. 00 min.

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Digital Media Player
NWZ-A15/A17

Supported formats

Music (Music player)

Audio Formats

MP3
Media File format: MP3 (MPEG-1 Layer3) file format
File extension: .mp3
Bit rate: 32 kbps to 320 kbps (Supports variable bit rate (VBR))
Sample Rate (*1): 32, 44.1, 48 kHz

WMA (*2)
Media File format: ASF file format
File extension: .wma
Bit rate: 32 kbps to 192 kbps (Supports variable bit rate (VBR))
Sample Rate (*1): 44.1 kHz

FLAC
Media File format: FLAC file format
File extension: .flac
Sample Rate (*1): 8, 11.025, 12, 16, 22.05, 24, 32, 44.1, 48, 88.2, 96, 176.4, 192 kHz

Linear PCM
Media File format: Wave-Riff file format
File extension: .wav
Sample Rate (*1): 8, 11.025, 12, 16, 22.05, 24, 32, 44.1, 48, 88.2, 96, 176.4, 192 kHz

AAC (*3)
Media File format: MP4 file format
File extension: .mp4, .m4a, .3gp
Bit rate: 16 kbps to 320 kbps (Supports variable bit rate (VBR)) (*4)
Sample Rate (*1): 11.025, 12, 16, 22.05, 24, 32, 44.1, 48 kHz

HE-AAC
Media File format: MP4 file format
File extension: .mp4,.m4a,.3gp
Bit rate: 32 kbps to 144 kbps
Sample Rate (*1): 11.025, 12, 16, 22.05, 24, 32, 44.1, 48 kHz

Apple Lossless

Media File format: MP4 file format
File extension: .m4a, .mp4
Bit depth : 16, 24 bit
Sample Rate (*1): 8, 11.025, 12, 16, 22.05, 24, 32, 44.1, 48, 88.2, 96, 176.4, 192 kHz

AIFF

Media File format: AIFF file format
File extension: .aif, .aiff, .afc, .aifc
Bit depth: 16, 24 bit
Sample Rate (*1): 8, 11.025, 12, 16, 22.05, 24, 32, 44.1, 48, 88.2, 96, 176.4, 192 kHz

Video

Video Formats

AVC (H.264/AVC)

Media File format: MP4 file format, “Memory Stick” video format
File extension: .mp4, .m4v
Profile: Baseline Profile
Level: 1.2, 1.3, 2, 2.1, 2.2, 3
Bitrate: Max 10 Mbps
Frame rate: Max 30 fps
Resolution: Max 720 x 480 (*5)

MPEG-4

Media File format: MP4 file format, “Memory Stick” video format
File extension: .mp4, .m4v
Profile: Simple Profile
Bitrate: Max 6 Mbps
Frame rate: Max 30 fps
Resolution: Max 720 x 480 (*5)

Windows Media Video 9

Media File format: ASF file format
File extension: .wmv
Profile: VC1 simple profile, main profile
Bitrate: Max 6 Mbps
Frame rate: Max 30 fps
Resolution: Max 720 x 480 (*5)

Audio Formats

AAC-LC (for AVC, MPEG-4)

Channel number: Max 2 channels
Sample Rate (*1): 24, 32, 44.1, 48 kHz
Bit rate: Max 288 kbps/channel

WMA (for Windows Media Video 9) (*6)

Bit rate: 32 kbps to 192 kbps (Supports variable bit rate (VBR))
Sample Rate (*1): 44.1 kHz

Photo (*7) (Photo Viewer)

Photo Formats

JPEG
Media File format: Compatible with DCF 2.0/Exif 2.21 file format
File extension: .jpg
Profile: Baseline Profile
Number of pixels: Max. 4,096 x 4,096 pixels (16,000,000 pixels)

(*1) Sample Rate may not correspond to all encoders.
(*2) Copyright protected WMA files cannot be played back.
(*3) Copyright protected AAC-LC files cannot be played back.
(*4) Non-standard bit rates or non-guaranteed bit rates are included depending on the Sample Rate.
(*5) These numbers indicate the maximum resolution of playable video, and do not indicate the player’s display resolution. The display resolution is 320 x 240.
(*6) Some WMV files can be played back only by transferring using Windows Media Player.
(*7) Some photo files cannot be played back, depending on their file formats.

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Digital Media Player
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System requirements

- Computer
  - Windows Vista® Home Basic (Service Pack 2 or later)
  - Windows Vista® Home Premium (Service Pack 2 or later)
  - Windows Vista® Business (Service Pack 2 or later)
  - Windows Vista® Ultimate (Service Pack 2 or later)
  - Windows® 7 Starter (Service Pack 1 or later)
  - Windows® 7 Home Basic (Service Pack 1 or later)
  - Windows® 7 Home Premium (Service Pack 1 or later)
  - Windows® 7 Professional (Service Pack 1 or later)
  - Windows® 7 Ultimate (Service Pack 1 or later)
  - Windows® 8
  - Windows® 8 Pro
  - Windows® 8.1
  - Windows® 8.1 Pro
  - Mac OS® X v10.6 or later

  Pre-installed OS only supported.
  “Compatibility mode” for Windows XP (included with Windows Vista and Windows 7) is not supported.
- CPU: 1 GHz processor (2.6 GHz recommended for video playback on PC)
- RAM: 1 GB or more (2 GB RAM required for Windows 8 64-bit)
- Hard Disk Drive/Solid State Drive: 600 MB or more of available space
- Web browser: Internet Explorer 7 or later
- Internet connection (for Gracenote® MusicID® service, podcast features, Store access, or online help)

Not supported by the following environments:

- Personally constructed computers or operating systems
- An environment that is an upgrade of the original manufacturer-installed operating system
- Multi-boot environment

We do not guarantee operation for all computers even if they meet the above System Requirements.

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Contents

List of accessories and manuals supplied with your Walkman.

- Walkman (1)
- USB Cable (1)
- Quick Start Guide

Headphones and microSD Card are not supplied with your Walkman.

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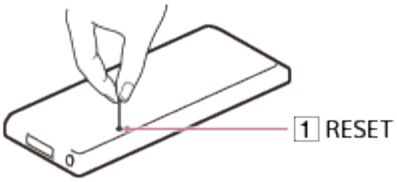
Digital Media Player
NWZ-A15/A17

What can I do to solve a problem?

If your Walkman does not function as expected, try the following steps to resolve the issue.
Before resetting your Walkman, disconnect the Walkman from your computer and check that no content such as music is being played back. Otherwise, the data may be damaged. You can then reset the Walkman safely.



1. Check the topic on the issue in “Q&A.”
2. Connect your Walkman to your computer to charge the battery.
   You may be able to resolve some issues by charging the battery.
3. Press the button (1) with a pen or paper clip, etc. to reset your Walkman.
4. Check information on the issue in the help of the software having problems.
5. Look up information on the issue on one of the customer support websites.
6. If the approaches listed above fail to resolve the issue, consult your nearest Sony dealer.

Note

- Data will not be deleted, nor will any settings be changed by resetting.

Related Topic

- Charging the battery
- Resetting your Walkman
- Customer support website

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Your Walkman does not operate or the power does not turn on.

- If you transfer a lot of content such as music to your Walkman at once, it will take time to build the database on the Walkman. Therefore, it will take more than 1 minute until the Walkman becomes operable again after you disconnect the Walkman from your computer.
- If the HOLD switch is set to the HOLD position, slide the switch to the opposite position.
- If your Walkman contains moisture condensation, wait a few hours to let the Walkman dry out.
- If the remaining battery power is low or insufficient, charge the battery.
- If your Walkman still does not operate after charging the battery, press the RESET button with a pen or a paper clip, etc., to reset the Walkman.

Related Topic

- Parts and controls
- Charging the battery
- Selecting the memory to use
- Resetting your Walkman

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Your Walkman does not work properly.

- Your Walkman may not work properly if the USB device (e.g. computer) to which it is connected is turned on or off without disconnecting the Walkman.
  Reset your Walkman by pressing the RESET button with a pen or a paper clip, etc.

Related Topic
Resetting your Walkman

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Your Walkman power turns off or on automatically.

- If a malfunction occurs, your Walkman turns off and then on again automatically.

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You want your Walkman screen to stay on longer before it turns off automatically.

- You can set the screen off timer settings in [Screen Off Timer].

Related Topic
Setting the screen off timer

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The date and time have been reset.

- If you leave your Walkman for a while with the battery used up, the date and time may be reset. This is not a malfunction. Charge the battery, and then set the date and time again.

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A drink (water, coffee, etc.) was spilled on your Walkman, or the Walkman was washed in the washing machine.

- If you spill a drink on your Walkman or wash it in a washing machine, liquid may get inside the Walkman. Stop using the Walkman immediately and consult your nearest Sony dealer.

Related Topic
Customer support website

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NWZ-A15/A17

You want to back up the content such as music stored on your Walkman.

- Connect to a computer and copy the files onto the computer.
- If you have already deleted content transferred to your Walkman from Media Go, transfer the content from the Walkman to Media Go again.

Related Topic

- Connecting to a computer
- Transferring content using Media Go
- Transferring content using Explorer
- Transferring content using the Finder

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You want to find the product name (model name) of your Walkman.

- The model name is the alphabetical name starting with NW that is printed on the back of your Walkman. If the Walkman is inside a case, you need to remove it from the case to find the name.

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An alarm (beep) is heard and the message [Check the volume level] is displayed.

- An alarm (beep) and a warning [Check the volume level] are meant to protect your ears when you turn the volume up to a level that is harmful for your ears for the first time. You can cancel the alarm and warning by pressing any button.
- You can turn up the volume after canceling the alarm and warning.
- After the initial warning, the alarm and warning repeat every 20 cumulative hours that the volume is set to a level that is harmful for your ears. When this happens, the volume is turned down automatically.

Related Topic
Volume operation (Only for countries/areas complying with European Directives)

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There is no sound.

- Check that the volume level is not set to zero.
- Check whether the plug is inserted firmly in the headphone jack. Sound will be impaired if the headphones are not connected properly. Insert the plug until it clicks into place.
- If the plug is dirty, wipe it clean with a soft dry cloth.
- Sound is not emitted from the headphones connected to the headphone jack when a Bluetooth audio device is connected via a Bluetooth connection.
- If there is no sound from a Bluetooth audio device, pairing or connection may not have been completed. Check the Bluetooth connection.
- If the problem persists after performing the remedies above, use a pen or paper clip, etc., to press the RESET button and reset your Walkman.

Related Topic
Parts and controls
Playing music
Disconnecting a Bluetooth audio device
Resetting your Walkman

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NWZ-A15/A17

Content such as music suddenly stops during playback.

- The remaining battery power is low or the battery has run out.
- The content may not be supported on your Walkman. Select and play other content.
- If a Bluetooth audio device is connected, check the connection status.

Related Topic

- Supported formats
- Connecting with a paired Bluetooth audio device

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Noise is generated.

- If using your Walkman near a device that emits radio waves such as a mobile phone, move the Walkman away from the device.
- The content such as music on your Walkman may be corrupted. Connect the Walkman to a Windows computer and use Media Go or Windows Explorer to delete the content in which the noise occurred from the Walkman. If you use a Mac computer, use the Finder to delete the corrupted content. After you have deleted the corrupted content, transfer the content from the computer to the Walkman again. Do not perform any other tasks on the computer while transferring content to the Walkman. Doing so may cause the content to be corrupted.
- If the plug is dirty, wipe it clean with a soft, dry cloth.
- If your Walkman is connected to a Bluetooth audio device, check the connection status.

Related Topic

- Deleting content from your Walkman using Media Go
- Deleting content from your Walkman using the Finder
- Deleting content from your Walkman using Explorer
- Transferring content using Media Go
- Transferring content using Explorer
- Transferring content using Content Transfer
- Transferring content using the Finder
- Connecting with a paired Bluetooth audio device

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NWZ-A15/A17

Volume cannot be turned up, or the volume remains low when the playback volume is turned up.

- If the HOLD switch is in the HOLD position, slide it to the opposite position.
- If the AVLS (Volume Limit) setting is activated, deactivate it.
- When listening on a Bluetooth audio device, turn up the volume control of the Bluetooth audio device.
- If the volume level cannot be adjusted directly on the Bluetooth audio device, increase the volume on your Walkman.

Related Topic
Parts and controls
Limiting the volume

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Sound can only be heard from one side of the headphones.

- Sound will not be output properly if the plug is not inserted correctly into the jack. Insert the headphone plug until it clicks into place.
- Wires inside the headphone cable may be broken due to unnecessary force, etc. being applied to the cable.

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NWZ-A15/A17

Sound is interrupted or skips.

- The sound may be interrupted or skip depending on the environment where your Walkman is used or the settings of the Walkman.
  Following the procedures below may reduce the amount of skipping or interruptions.
  - Set all sound quality settings to off.
  - Set [DPC (Speed Control)] to [Off].
  - Set [Dance/Karaoke/Language] to [Off].
- If you are listening to music using the Bluetooth function, see “Notes on the Bluetooth function.”

Related Topic

- Customizing sound quality settings
- Adjusting the playback speed
- Notes on the Bluetooth function

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Sound is interrupted between songs.

- Set [DPC (Speed Control)] to [Off].
- Set [Dance/Karaoke/Language] to [Off].

Related Topic
Adjusting the playback speed
Using the karaoke function
Using the language study function
Using the dance mode

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The sound effect settings do not seem to have any effect.

- Sound effect settings are not applied in the following cases.
  - During video playback
  - During podcast playback
  - While listening to FM radio
  - When [Off (Direct Source)] is selected in [Hi-Res Audio Effects]
  - When [On] is selected in [DSEE HX]

Related Topic
Watching videos
Playing podcasts
Listening to FM radio

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You cannot charge your Walkman.

- The battery cannot be charged while is displayed because the protection function is engaged. Charge the battery within the ambient temperature range of 5 °C to 35 °C (41 ºF to 95 ºF).
- You need to turn the computer power on in order to charge your Walkman. Check whether the computer is in standby (sleep) or hibernation status.
- Check that the USB connection to the computer is made properly.
- There may be bad electrical contact in the connector. Disconnect your Walkman, and then reconnect it.
- Use the supplied USB cable.
- Your Walkman may not be able to connect properly to your computer when using a USB hub. Connect the Walkman directly to a USB connector on your computer.
- Check whether the operating system and operating system version installed on the computer are compatible with your Walkman.
- The battery may have deteriorated if you have not used your Walkman for more than a year. Contact your nearest Sony dealer.
- If the remedies above do not solve the problem, use a pen or paper clip, etc. to press the RESET button and reset your Walkman, and then connect again using USB.

Related Topic

- Charging the battery
- System requirements
- Resetting your Walkman
- Customer support website

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Digital Media Player
NWZ-A15/A17

How long is the life of the built-in rechargeable battery?

- This will differ depending on the environment where your Walkman is used, but on average the built-in rechargeable battery can be charged approximately 500 times. The battery life becomes shorter and capacity is reduced as a result of the number of times it is recharged or used, and the environment in which it is used. When the usable battery life is half the usual time even when the battery is fully charged, the battery should be replaced.
- Consult your nearest Sony dealer for more details on the life of the built-in battery.

Related Topic
Customer support website

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The rechargeable battery needs to be replaced.

- To replace rechargeable batteries, your Walkman needs to be taken apart professionally. Do not take apart the Walkman by yourself.
- Consult your nearest Sony dealer or Sony Service Center for replacement of rechargeable batteries.

Related Topic
Customer support website

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NWZ-A15/A17

The battery life is short.

- If your Walkman is used in an environment where the temperature is below 5 °C (41 ºF), the battery life becomes shorter due to characteristics of the battery. This is not a malfunction.
- Charge the battery until it is full.
- More battery power is consumed when the Bluetooth function is used.
- When [Battery Care] is set to [On], the maximum recharge capacity is limited to about 90 %, resulting in the first bar of the battery indication disappearing quickly.
- You can preserve the battery life and get more use from each charge by changing your Walkman settings and managing the power appropriately.
- Depending on the environment in which your Walkman is used, the battery may deteriorate if it is not used for over a year. Contact your nearest Sony dealer.
- If the usable battery life is half that when new even after sufficiently charging the battery, your battery may have deteriorated. Contact your nearest Sony dealer.

Related Topic

- Charging the battery
- Extending the battery life
- Customer support website

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How long is the standard battery duration?

- For details on the battery duration, see “Battery life.”

Related Topic
Battery life

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How long does it take to charge the battery?

- For details on the charging time, see “Specifications.”

Related Topic
Specifications

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The battery runs out fast when you turn on the battery care mode.

- When charging the battery in battery care mode, the battery status icon is full when charging is complete. However, the time it takes for the first bar of the battery indication to disappear is quicker than when the battery is charged to 100 %.

Related Topic
Charging in the battery care mode

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Digital Media Player
NWZ-A15/A17

The computer does not recognize your Walkman.

- If the remaining battery power is low, charge the battery.
- When you use your Walkman for the first time, or if you have not used the Walkman for a long time, it may take a few minutes to be recognized by the computer. Check that the computer recognizes the Walkman after you have connected it to the computer for about 10 minutes.
- Make sure that the USB connection to the computer is made properly and securely.
- Use the supplied USB cable.
- Your Walkman may not be recognized if connected via a USB hub. Connect the Walkman directly to the USB connector on your computer.
- Change the setting to [USB Connection Mode].
- If the approaches listed above fail to resolve the issue, press the RESET button with a pen or a paper clip, etc., to reset your Walkman, and then try the USB connection again.

Related Topic

- Charging the battery
- Connecting to a computer
- Using USB connection mode
- Resetting your Walkman

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Digital Media Player
NWZ-A15/A17

The computer does not recognize a microSD card inserted in your Walkman.

- Change the setting to [SD Card] as the memory to use.
- Make sure that no data is being transferred by checking your Walkman screen. Disconnect the USB cable from your computer, and then connect it again.
- Back up all of the data on the microSD card (not supplied) to your computer, and then initialize (format) the microSD card with your Walkman.

Related Topic
Selecting the memory to use
Connecting to a computer
Formatting a microSD card

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Digital Media Player
NWZ-A15/A17

Even if you use “Safely Remove Hardware” on the computer, [Connected USB (Storage in use: system storage)] or [Connected USB (Storage in use: SD card)] remains displayed on your Walkman screen.

- When using Windows Vista, Windows 7, Windows 8 or Windows 8.1, the Walkman screen remains as [Connected USB.]. This is not a problem provided that the "Safely Remove Hardware" operation is complete. Disconnect your Walkman from the computer.

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Digital Media Player
NWZ-A15/A17

You cannot install software to your computer.

- Media Go can be also obtained by downloading it via the Internet. If you cannot find the “MediaGo_WM(.exe)” file or the installation does not start even though you double-clicked the file, download Media Go from the following website and install it by following the on-screen instructions. http://mediago.sony.com/enu/
- If other software is running, it may interfere with the installation. Be sure to quit all other software before installing this software. Particularly, be sure to disconnect from the Internet and quit security software as it can put a heavy load on the computer.
- There may not be enough free space on the hard drive. Check the amount of free hard drive space required to install the software, and then delete any unnecessary files.
- With a Windows computer, you may not be able to install the software if your account does not have administrator privileges or if you have not logged in as a computer administrator. Log in using an account with administrator privileges or as the computer's administrator. Furthermore, if two-byte characters are used in the user name, create a new account using only one-byte characters in the user name.
- With a Windows computer, a message dialog may be hidden by the install screen, making the install process seem stopped. Press and hold the “Alt” key while pressing the “Tab” key several times. When the dialog is displayed, follow the instructions in the dialog box.

Related Topic

- System requirements
- Installing Media Go
- Installing Content Transfer

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The progress bar on the install screen does not proceed while installing the software.

- Wait until the installation is completed, because it is progressing properly. Installation may take 30 minutes or more depending on the computer used.

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Your Walkman is not recognized by Media Go.

- Your Walkman may not be recognized by the computer. Disconnect the Walkman from the computer, and then reconnect it.
- The software may have failed to install correctly. Use the installer to re-install the software. The imported data will remain untouched.
- [Location for USB Transfer] may be set to [SD Card] and a microSD card may not be inserted. Insert a microSD card.
- If the remedies above do not solve the problem, use a pen or paper clip, etc. to press the RESET button and reset your Walkman, and then connect again via USB.

Related Topic

- Connecting to a computer
- Installing Media Go
- Inserting a microSD card
- Resetting your Walkman

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Content such as music cannot be transferred from the computer to your Walkman.

- Check that the USB connection to the computer is made properly.
- Use the supplied USB cable.
- You may not be able to transfer content when using a USB hub. Connect directly to the USB connector on your computer.
- The version of the installed software may be earlier than that of the supplied Media Go. Install the supplied Media Go or the latest version through the Internet.
- To transfer content to a microSD card (not supplied), set the destination for transferring content to the microSD card, and then reconnect your Walkman to your computer.
- There is not enough free space in your Walkman, or the number of files has exceeded the maximum number of transferable files. Delete any unnecessary content to increase free space. For details on the number of files recordable, see the following.
  - “Maximum recordable number of songs and time (Approx.)”
  - “Maximum recordable time of videos (Approx.)”
- Songs with a limited playing period or playing count may not be transferred due to restrictions set by copyright holders. For details on the settings of each audio file, contact the distributor.
- Some of the content on your Walkman may be damaged. Copy the content that you need onto the computer and initialize (format) the Walkman.
- If the software is not compatible with your Walkman, install compatible software and use the compatible software to transfer content.
- You may be attempting to transfer corrupted content. Delete the content that cannot be transferred from the computer, and import this content to the computer again. Do not perform any other tasks on the computer when transferring content to your computer. Doing so may cause the content to be corrupted.
- You may be attempting to transfer a file that is not in playable format. See “Supported formats.”
- Transferring may be stopped due to noise such as static electricity accumulated in the computer. This happens to protect data. Disconnect your Walkman, and then reconnect it.

Related Topic

- Connecting to a computer
- Installing Media Go
- Maximum recordable number of songs and time (Approx.)
- Maximum recordable time of videos (Approx.)
- Supported formats

Digital Media Player
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Only a small amount of content such as music can be transferred to your Walkman.

- There is not enough free memory space on your Walkman. Delete any unnecessary content to increase free space.
- Set the destination for transferring content to the microSD card (not supplied) and transfer the content.
- If content that cannot be played on your Walkman is stored on the Walkman, less content can be transferred. Transfer content other than that which you want to play on the Walkman back to the computer in order to increase the available space.

Related Topic

- Maximum recordable number of songs and time (Approx.)
- Maximum recordable time of videos (Approx.)
- Selecting the memory to use

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You cannot play content such as music transferred to your Walkman.

- If the remaining battery power is low or insufficient, charge the battery. If your Walkman still does not operate after charging the battery, press the RESET button with a pen or a paper clip, etc. to reset the Walkman.
- The data hierarchy levels of the content such as music transferred by drag-and-drop may not be correct. Place them in the appropriate folder and hierarchy.
- Transferred files are not in a playable format. See “Supported formats” for details on playable formats.
- When you transfer audio MP4 files by drag-and-drop, place them in the “MUSIC” folder of your Walkman.
- The transferred content may be damaged. When you transfer content, make sure that no other tasks are running on your computer until transferring is completed. Otherwise, the content may be damaged. Delete the unplayable content from your Walkman and transfer it again. If the Walkman is still unable to play the content, format the built-in flash memory of the Walkman using the function of the Walkman and then transfer the content again.
- If you change the file names or location of the content such as music that was transferred from your computer to your Walkman, the content may not be recognized by the Walkman. Return it to the correct name and location.
- If you have initialized (formatted) the built-in flash memory of your Walkman using Windows Explorer, initialize (format) it again using the Walkman. If you have initialized (formatted) the Walkman using the Mac Finder, initialize (format) it again using the Walkman.

Related Topic

Charging the battery
Resetting your Walkman
Transferring content using Explorer
Transferring content using the Finder
Supported formats
Deleting content from your Walkman using Media Go
Deleting content from your Walkman using Explorer
Deleting content from your Walkman using the Finder
Formatting memory

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Playback progresses to the next album when repeat playback is set.

- If [Playback Range] is set to [All Range], change the playback range settings to [Selected Range].

Related Topic
Setting the playback range

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Songs are only played within a limited range such as within one album.

- If [Playback Range] is set to [Selected Range], change the playback range settings to [All Range].

Related Topic
Setting the playback range

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You cannot stop playback.

- When you press and hold the ►II button, songs can be added to the bookmark list individually and playback of the songs continues. When you press the ►II button, playback of the song stops.

Related Topic
Playing music
Adding a song to a bookmark list

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Songs are not displayed in the order they were transferred in.

- Songs are not displayed in the order they were transferred in. To transfer songs in a specific order, create a playlist using software on your computer and transfer the playlist to your Walkman. For details on playlists, refer to the help of the software you are using.

Related Topic
Transferring content using Media Go
Transferring content using Content Transfer

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Songs are not played back in the expected order.

- If songs are being played back using shuffle, cancel shuffle to return to normal playback.
- When tracks are transferred from the computer using drag-and-drop, the track order may be different from the album track order. Create a playlist using software on your computer and transfer the playlist to your Walkman. For details on playlists, refer to the help of the software you are using.
- If you want to repeat a song in an album, select [Settings] - [Music Settings] - [Playback Range] -[Selected Range], and then play the song by selecting [Music] - [Album] from the Home menu.

Related Topic
Shuffle playback
Transferring content using Media Go
Transferring content using Content Transfer
Setting the playback range

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You cannot adjust the playback speed.

- The playback speed cannot be adjusted when the karaoke function is in use. Set [Dance/Karaoke/Language] to [Off].

Related Topic
Adjusting the playback speed
Using the karaoke function
Using the language study function
Using the dance mode

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Sound is distorted or noise can be heard when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

- The sound may be distorted or noise may be heard depending on the song. Songs recorded to a high bitrate of 128 kbps or higher have less distortion or noise. Import the songs to the computer again from a source such as a music CD at a bitrate of 128 kbps or higher, and then transfer these songs to your Walkman.

Related Topic

- Using the karaoke function
- Importing content from media using Media Go
- Transferring content using Media Go
- Transferring content using Content Transfer

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Vocals are not suppressed even when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode].

- Even when [Dance/Karaoke/Language] is set to [Maximum Karaoke Mode] or [Minimum Karaoke Mode], the vocal suppression effects differ depending on the effects (sound effects) already used in the song itself. For this reason, there are some songs in which the vocals are barely suppressed, or in which the opposite effects occur.

Related Topic
Using the karaoke function
Customizing sound quality settings

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The content such as music is displayed repeatedly.

- Content is displayed repeatedly when you transfer content using 2 or more software programs, for example when you transferred content using Media Go and then transferred the same content using software other than Media Go.
- When you import a compilation album using Media Go, it may be imported as multiple albums. If this happens, edit the data using Media Go so that they are put together as an album, and then transfer it to your Walkman again. For details on how to edit, refer to the help of Media Go.

Related Topic
Transferring content using Media Go
Transferring content using Content Transfer

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Thumbnails such as cover art are not displayed.

- Register the cover art in Media Go or iTunes. Cover art may not be displayed for songs transferred from Windows Explorer or the Mac Finder.
- When you transfer video content to your Walkman using Windows Explorer or the Mac Finder, transfer a JPEG file with the same name as the video content in the “VIDEO” folder as well.
- If photos do not have thumbnails that comply with Exif file format, the thumbnails cannot be displayed.
- To attach cover art to a song that has already been transferred to your Walkman, delete the music content from the Walkman, add the cover art to the content on your computer, and then transfer the content to the Walkman again.
- Your Walkman is unable to display a thumbnail for video content that has been transferred to the Walkman via a Bluetooth connection. Connect the Walkman to a computer via USB and transfer the video content to the Walkman again using software.
- Depending on the software used to register the cover art to the song, the cover art may not be sent if the song is sent via a Bluetooth connection. Connect your Walkman to a computer via USB and transfer the song to the Walkman again using software.

Related Topic

- Transferring content using Media Go
- Transferring content using Content Transfer
- Transferring content using Explorer
- Transferring content using the Finder
- Receiving content via a Bluetooth connection
- Playing content received via a Bluetooth connection

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Lyrics are not displayed.

- There is no lyrics data for the songs. See “Adding lyrics to songs.”
- Create an LRC file for the song to display lyrics.
- The file name or file format is incorrect.
  See “Making lyrics information in a text file” for information on the file naming rule and file format.
- Your Walkman is unable to display lyrics information for songs that have been transferred to the Walkman using a Bluetooth connection, even if the songs have lyrics information, due to system restrictions. Connect the Walkman to a computer via USB and transfer the song to the Walkman again using software.

Related Topic

- Adding lyrics to songs
- Making lyrics information in a text file
- Displaying lyrics
- Transferring content using Media Go
- Transferring content using Content Transfer

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[□] is displayed in the screen.

- Some types of characters and symbols may not be displayed correctly on your Walkman in the following cases:
  - A language that is not supported by your Walkman is used in the text.
  - User-defined characters or special symbols are used in the text.
- Replace the characters of the content that has been transferred to your Walkman using software with displayable characters in the software and transfer the content to the Walkman again.

Related Topic

- Inputting the lyrics information using Media Go
- Transferring content using Media Go
- Transferring content using Content Transfer

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[Unknown] is displayed for the album name or artist name.

- Information such as the album or artist name is not contained in the data. You can add an album or artist name to content such as music transferred using software and transfer the content to your Walkman again.
- Information such as the song title, album or artist name cannot be added to WAV files due to the file specifications. To attach such information, convert the file to a format that supports data attachment such as FLAC, and then add the information to the file before transferring it to your Walkman again.

Related Topic
Transferring content using Media Go
Transferring content using Content Transfer

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Digital Media Player
NWZ-A15/A17

You cannot delete content such as music using the Walkman functions.

- You cannot delete content transferred using software such as Media Go or iTunes by using the function on your Walkman. Delete them using the software that you used to transfer them.
- You cannot delete content transferred using Windows Explorer by using the function on your Walkman. Delete the content using Windows Explorer.
- You cannot delete content transferred using the Finder by using the function on the Walkman. Delete the content using the Finder.

Related Topic

- Deleting content from your Walkman using Media Go
- Deleting content from your Walkman using Content Transfer
- Deleting content from your Walkman using Explorer
- Deleting content from your Walkman using the Finder

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You cannot play a podcast episode.

- Your Walkman may not support the file format of the episode. Check the file formats playable on the Walkman.

Related Topic
Supported formats

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Digital Media Player
NWZ-A15/A17

You cannot continually play podcast episodes.

- You cannot continually play episodes from the podcast library.

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Digital Media Player
NWZ-A15/A17

You cannot register podcasts to a bookmark list.

- You cannot register podcasts to a bookmark list.

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You cannot find your desired channel.

- If there are no songs to match the theme of a channel, the channel is not displayed on the SensMe™ Channels screen.

Related Topic
Playing songs using SensMe™ Channels
Analyzing songs on your Walkman

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NWZ-A15/A17

[Morning] is always displayed for the time-based channel.

- If you have not set the clock of your Walkman, [Morning] always appears for the time-based channel. Set the clock of the Walkman.

Related Topic
Setting the date and time
Playing songs using SensMe™ Channels

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Unsuitable songs for selected time-based channels are played.

- If there are no songs to match the theme of the time-based channel, all of the songs in your Walkman are played in random order.

Related Topic
Playing songs using SensMe™ Channels
Analyzing songs on your Walkman

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Audio podcasts are not played by SensMe™ Channels.

- Audio podcasts are not analyzed by 12 TONE ANALYSIS and you therefore cannot play them using SensMe™ Channels.

Related Topic
Playing podcasts
Playing songs using SensMe™ Channels

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You cannot hear FM radio broadcasts.

- The headphone cord functions as an antenna. FM broadcasts cannot be received when the headphones are not connected.
- The received station may not be fully tuned in. Fully tune in to a station for the best reception.
- FM radio is not available during a Bluetooth connection.

Related Topic
Listening to FM radio
FM radio operations
Connecting with a paired Bluetooth audio device

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NWZ-A15/A17

There is a lot of noise in an FM radio broadcast and the sound quality is poor.

- The FM signal may be weak inside a building or vehicle. Listen to the FM broadcast near a window if the signal is weak inside a building or vehicle.
- The headphone cord functions as an antenna. Extend the headphone cord as far as possible.
- When [Mono/Auto] is set to [Auto], the reception sensitivity is set automatically according to the reception status. Set [Mono/Auto] to [Mono].
- When using a device that emits radio signals, such as a mobile phone, keep it away from your Walkman.

Related Topic
Setting monaural/auto for FM radio

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Pairing cannot be done.

- Pair the devices within the Bluetooth communications range.
- If the supported profiles are different, your Walkman and Bluetooth device cannot be paired. See "Specifications."
- Your Walkman cannot be paired if the number of paired devices exceeds the maximum number. If you want to pair another device, delete unnecessary paired devices in advance.

Related Topic
Specifications
Pairing and connecting with a Bluetooth audio device
Disconnecting a Bluetooth audio device

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Digital Media Player
NWZ-A15/A17

You cannot connect via the Bluetooth function.

- Turn on the Bluetooth device and set it up for a Bluetooth connection.
- Your Walkman cannot connect with devices that are not paired. Check that the Walkman has been paired with the Bluetooth device.
- The pairing information might have been deleted. Make the pairing operation again.
- Make sure the Bluetooth audio device supports the A2DP profile.
- If your Walkman and the Bluetooth device are too far from each other, a Bluetooth connection may not be established or may be interrupted. Place the Walkman and Bluetooth device closer.

Related Topic

- Displaying the pairing information of Bluetooth audio devices
- Pairing and connecting with a Bluetooth audio device
- Connecting with a paired Bluetooth audio device

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The screen to enter the passkey appears when pairing with a Bluetooth device.

- A passkey may need to be entered when establishing a connection with certain Bluetooth devices. Enter the same passkey on your Walkman and the Bluetooth device. The passkey on the Walkman is “0000.” Refer to the manual for your Bluetooth device for instructions on how to enter the passkey on the Bluetooth device.

Related Topic
Entering a passkey to make a Bluetooth connection

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You cannot hear sound from the Bluetooth audio device.

- Check the volume on the connected Bluetooth audio device.
- It may not be possible to adjust the volume of certain Bluetooth audio devices. Turn up the volume of your Walkman.
- Make sure your Walkman starts playback.
- Turn on the connected Bluetooth audio device and make sure the Bluetooth function is activated.
- Make sure the Bluetooth connection is not disconnected.
- If your Walkman does not recognize playback operations on the Bluetooth audio device, the profile of the connected Bluetooth audio device may not support AVRCP. Perform the operations on the Walkman.

Related Topic

- Playing music
- Pairing and connecting with a Bluetooth audio device
- Connecting with a paired Bluetooth audio device

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You cannot operate your Walkman from a Bluetooth audio device.

- Depending on the Bluetooth audio device, you might not be able to operate your Walkman from the Bluetooth audio device. In this case, operate the Walkman itself.

Related Topic
Connecting with a paired Bluetooth audio device

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Sound skips or noise is generated during a Bluetooth connection.

- Devices using the 2.4 GHz frequency, such as a wireless LAN device, cordless telephone, or microwave oven, may disturb the Bluetooth connection. Use your Walkman and the connected Bluetooth audio device away from these electronic devices.
- The Bluetooth connection is impeded by obstructions such as metal, walls or people. Remove any obstructions or change the location to enable proper communication.
- The Bluetooth connection may become unstable depending on the combination of the usage environment and the method of connecting with the Bluetooth audio device.
  The Bluetooth connection may be stabilized by performing the following measures.
  – Set [Wireless Playback Quality] to [Standard](*1) or [Prioritize Connection].

(*1) [Standard] is available when you have updated the system software of your Walkman to version 1.10 or later.

Related Topic

- Connecting with a paired Bluetooth audio device
- Setting wireless playback quality (system software version earlier than 1.10)
- Setting wireless playback quality (system software version 1.10 or later)
- Updating the system software of your Walkman

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Sound effects do not seem to have any effect when listening to sound via a Bluetooth audio device.

- Sound effects may not be enabled. Set [Sound Effect Preset] to [On].

Related Topic
Setting sound effects during a Bluetooth connection

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Video sound is delayed when listening to sound via a Bluetooth audio device.

- The sound of videos may lag slightly behind the picture with certain Bluetooth audio devices.

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You cannot display or delete content such as music received using the Bluetooth function.

- Make sure the transferred content is supported by your Walkman. Unsupported content will not be displayed on the screen. To delete unsupported content, use Windows Explorer or the Mac Finder, or delete all transferred content.

Related Topic
Deleting content from your Walkman using Explorer
Deleting content from your Walkman using the Finder
Deleting content received from a Bluetooth connection
Supported formats

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The cover art of a song received using the Bluetooth function is not displayed.

- Depending on the software used to register the cover art to the song, the cover art may not be sent if the song is sent via a Bluetooth connection. Connect your Walkman to a computer via USB and transfer the content to the Walkman again using software.

Related Topic
Transferring content using Media Go
Transferring content using Content Transfer

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You cannot connect with one touch (NFC).

- When a dialog is displayed on the screen, follow the on-screen instructions to complete the connection. When you connect your Walkman and the Bluetooth audio device for the first time, you need not only to touch the marks together but also to pair the devices.
- If your Walkman does not recognize the Bluetooth audio device, slowly move the Walkman in all directions with the N-mark touching over the N-mark of the Bluetooth audio device.
- If a clip or case is attached to the device to connect with or to your Walkman, remove the clip or case.
- The NFC reception sensitivity of the device you use may be insufficient to make a one-touch connection (NFC). In this case, make the Bluetooth connection with pairing.
- One-touch connection (NFC) cannot be made while your Walkman is connected to a computer, as the Walkman is inoperable during that time. Disconnect the Walkman from the computer and try again.
- Depending on the Bluetooth audio device, the NFC function or the power may need to be turned on. Refer to the operating instructions of the Bluetooth audio device for details.
- One-touch connections (NFC) cannot be made while the HOLD function of your Walkman is enabled. Release the HOLD function before touching the devices together to make a one-touch connection.
- One-touch connections (NFC) cannot be made while your Walkman is in standby mode and the screen is off. Turn the screen on before touching the devices together to make a one-touch connection.

Related Topic

- Making a Bluetooth connection using the NFC function
- Pairing and connecting with a Bluetooth audio device
- Connecting with a paired Bluetooth audio device
- Using the HOLD switch
- Turning the power on

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Your Walkman gets warm.

- Depending on the way you use your Walkman, the Walkman may become warm while the battery is being charged or the Walkman is performing intensive data processing. This is not a malfunction.

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Message list

[Unable to set photo as wallpaper.] is displayed.

You are trying to set a photo that is too large as wallpaper.
Reduce the file size of the selected photo.

[System software update failed.] is displayed.

The update of the system software failed to be completed.
Follow the instructions displayed on your computer to retry updating the system software.

[Check the volume level] is displayed.

- An alarm (beep) and a warning [Check the volume level] are used to protect your ears when you turn the volume up to a level that is harmful to your ears for the first time. You can cancel the alarm and warning by pressing any button.
- You can turn up the volume after canceling the alarm and warning.
- After the initial warning, the alarm and warning repeat for every 20 cumulative hours that the volume is set to a level that is harmful for your ears. When this happens, the volume is turned down automatically.

Related Topic

- Supported formats
- Setting a photo as wallpaper
- Updating the system software of your Walkman
- Volume operation (Only for countries/areas complying with European Directives)

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