SONY

Startup guide

## Xperia® T2 Ultra
D5316

Welcome

Important Information

Before you use your device, please read the *Important Information* provided in your device regarding warranty, safety and handling information.
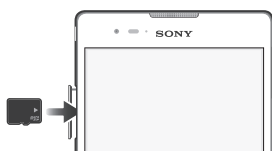
Assembly

Please use the SIM card included in the box. This new card will allow you to use the Wi-Fi Calling feature, ISIS Mobile Wallet™ feature and other enhanced device features.
For help transferring contacts from your previous SIM card, please ask a retail store representative to help you.
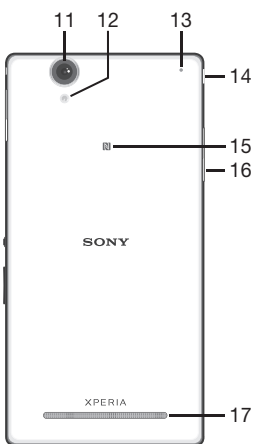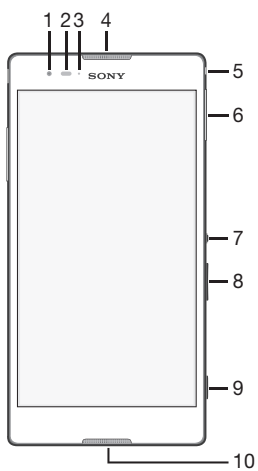
To insert the micro SIM card
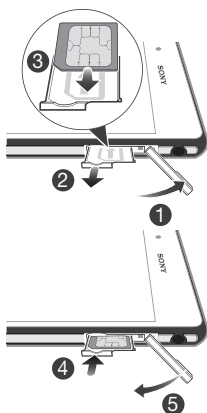
To insert a memory card

Basics

Overview

1. Front camera lens
2. Proximity sensor/Light sensor
3. Charging light/Notification light
4. Speaker
5. Headset jack
6. Micro SIM card slot cover
7. Power key
8. Volume/Zoom key
9. Camera key

10. Microphone
11. Main camera lens
12. Camera light
13. Second microphone
14. Charger/USB port cover
15. NFC™ detection area
16. Memory card slot cover
17. Loudspeaker

! Use the accessories provided with your device, or other compatible accessories for optimal performance.

Turning on the device

Make sure that the battery is charged for at least 30 minutes before you turn on the device for the first time.

To turn on the device
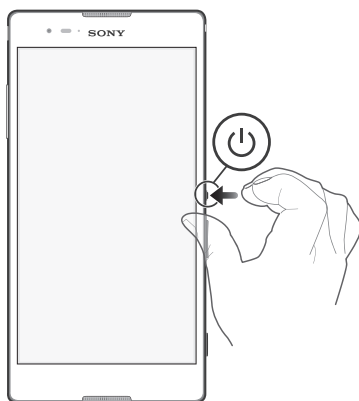
1 Press and hold down the power key ⏻ until the device vibrates.
2 Wait a while for the device to start.

Waking up the screen

To activate the screen
• Briefly press the power key ⏻.

To unlock the screen
• Place a finger on the lower part of the screen and swipe up or down.

Setting up your device

What is Android™?

Android is your device's operating system. Since Android is developed by Google™, your device is preloaded with several Google™ services, such as Google Maps™ and Google™ web search. To use some of the services provided by Google™, you need a Google account.
Android provides backup options through Gmail™ account sync to restore contacts, Wi-Fi settings, and app data to/from Android devices.

Google™ account

With a Google™ account, you can use Gmail™ to send emails, Hangouts™ to chat with friends, and Google Play™ to download applications and games, music, movies and books.

To set up a Google™ account on your device
1 From your Home screen, tap ⬚⬚⬚.
2 Find and tap **Settings** > **Add account** > **Google**.
3 Follow the registration wizard to create a Google™ account, or sign in if you already have an account.

- You can also sign in to or create a Google™ account from the setup guide the first time you start your device. Or you can go online and create an account at *www.google.com/accounts*.

Basic settings

The first time you start your device, a setup guide explains basic device functions and helps you enter essential settings. You can also access the setup guide later.

To access the setup guide manually
1 From the Home screen, tap ⬚⬚⬚.
2 Tap **Settings** > **Setup guide**.

Transferring content to your new device

Transferring content (such as contacts, messages, photos and video clips) to your new device can sometimes be complicated, but help is available. You can transfer content from several device brands, including iPhone, Samsung, HTC and Nokia. You need:

- An Internet-connected PC or Apple® Mac® computer.
- A USB cable for your old device.
- A USB cable for your new Android™ device.
- Your old device and new Android™ device.

Get started transferring your contacts

Sony's migration wizard, called Xperia Transfer™, helps reduce the barriers that consumers face when moving the content (contacts, photos, video clips, messages, music and more) from their old phone to their new Xperia® smartphone and is part of the latest versions of the PC Companion and Bridge for Mac software.

If you are a PC user, use the PC Companion program to transfer your contacts. It's free, and the installation files are already saved on your new device. PC Companion also offers a range of other features, including help to update your device software. For Apple® Mac® computer users, the Sony™ Bridge for Mac application is available to help you transfer your contacts. It's also free and downloadable from *www.sonymobile.com/support*.

To install PC Companion

1 **New device**: Turn on your new Android™ device and connect it to a PC using a USB cable.
2 **New device**: Tap **Install** to install PC Companion on the PC.
3 **Computer**: If a popup window appears to notify you about available PC software, select *Run Startme.exe*.
4 **Computer**: Click *Install* to start the installation and then follow the instructions to complete the installation.

To install Sony™ Bridge for Mac

1 Using your Apple Mac computer, go to *www.sonymobile.com/support*, then search for and download the Sony™ Bridge for Mac application to a folder on the computer.
2 After the download is complete, open the folder and double-click the *Sony Bridge for Mac.dmg* file to start the installation.
3 Follow the instructions on your Apple® Mac® computer to complete the installation.

To transfer content to your new Xperia® smartphone

1 Make sure that PC Companion is installed on your PC or that Sony™ Bridge for Mac application is installed on your Apple® Mac® computer.

2 Connect your old device to your PC or Apple®
  Mac® and back up content following PC Companion
  or Bridge for Mac instructions.
3 Connect your new Xperia® smartphone to your PC or
  Mac using the USB cable that came with the
  smartphone.
4 Start the PC Companion or Bridge for Mac on your
  computer and click **Xperia Transfer™**. Then the
  Welcome screen appears. Click **Start**.
5 Select the content you want to transfer and click
  Next. The content of your old device is now
  transferred to your Xperia® smartphone.

Backing up content of your device

Use the Back up & restore application to make
backups of content to a memory card or a USB storage
device. Such backups can be used to restore your
content and some settings in cases where your data
gets lost or deleted.
See the relevant section of the User guide for more
detailed information. An online User guide as well as a
downloadable version is available at
www.sonymobile.com/support.

Finding your way

Home screen

The Home screen is the starting point for using your
device. You can customise it with applications,
widgets, shortcuts, folders, themes, and wallpaper.
You can also add extra panes.
The Home screen extends beyond the regular screen
display width, so you need to flick left or right to view
content in all of the Home screen's panes.
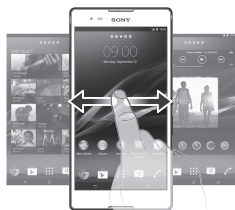
To go to the Home screen
• Press ⌂.

Application screen

The Application screen, which you open from your
Home screen, contains the applications that come pre-
installed on your device as well as the applications you
download.
The Application screen extends beyond the regular
screen width, so you need to flick left and right to view
all content.

To open the Application screen

• From your Home screen, tap ⋮⋮⋮.

To open an application
• From your Home screen or the Application screen,
tap the application.

Status and notifications

The status bar at the top of your screen shows what's
going on in your device. For example, new message
and calendar notifications appear here.

Checking notifications and ongoing activities

You can drag down the status bar to open the Notification panel and get more information. For example, you can use the panel to open a new message or view a calendar event. You can also open some applications that run in the background, such as the music player.

To open the Notification panel

• Drag the status bar downwards.

Using the keys
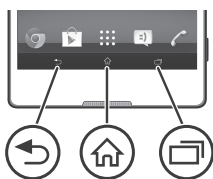
⤺ Back
    • Go back to the previous screen
    • Close the on-screen keypad, a dialog box, an options menu, the Notification panel, or an application

⌂ Home
    • Go to the Home screen

▭ Task
    • Tap to open a window showing your most recently used applications and a small apps bar

More basics

Calling

To make a call by dialling
1 From your Home screen, tap ⠿.
2 Find and tap **Phone**.
3 Enter the number of the recipient and tap 📞.

To end a call
• Tap 📵.

To answer a call

• Drag 📞 to the right across the screen.

MMS and text messaging

To create and send a message
1 From your Home screen, tap ⠿, then find and tap
   ⊡.
2 Tap ✐.
3 Tap ⋮, then tap **Add recipient** and select a contact
   from the Contacts list. If the recipient is not listed as
   a contact, enter the recipient's number manually and
   tap ➕.
4 When you are finished adding recipients, tap **Done**.
5 Tap **Write message** and enter your message text.
6 If you want to add a media file, tap 📎 and select an
   option.
7 To send the message, tap **Send**.

Wi-Fi calling

❗ To use Wi-Fi Calling you should use the SIM card
shipped with your device. A different SIM card may
not work with the Wi-Fi Calling feature. Also, you
must have a 911 emergency address registered
with your account. Log into your account at
www.t-mobile.com. Go to your profile and click
Customer Info to register your address.

About Wi-Fi Calling

Wi-Fi Calling can improve your coverage and allows
you to make phone calls and send messages over a
Wi-Fi network (when a Wi-Fi network is available).
Unless your rate plan provides otherwise, Wi-Fi Calling
minutes count the same as T-Mobile cellular calling
minutes on your phone bill.

Settings menu

View and change settings for your device from the
Settings menu.

To access your device settings
1 From your Home screen, tap ⠿.
2 Find and tap **Settings**.

Wireless Emergency Alert

Wireless Emergency Alert ("WEA"), also known as Commercial Mobile Alert System ("CMAS"), is a personalized emergency alert system designed to alert you of nearby threats or emergencies. Your phone is capable of receiving three kinds of alert messages:
• Presidential Alerts
• Imminent Threats to Safety Alerts
• Amber Alerts

Your phone notifies you in the following ways:
• Transmit a unique tone
• Vibrate with a unique cadence
• Display the alert message

Opt out of WEA alerts

You cannot turn off the Presidential Alert, but you can turn off the Imminent Alerts and Amber Alerts. To turn off:

1 From your Home screen, tap ⠿, then find and tap ꙮ.
2 Tap ⠿, then tap **Settings** > **Emergency alerts**.
3 Unmark the relevant checkboxes.

Additional Information

There is no additional charge to receive WEA alerts. Alerts may not be available: (1) while on active calls; (2) if a subscriber is outside the TMobile coverage area; or (3) due to interference concerns. You cannot forward or reply to WEA alerts. Currently, WEA alerts will only be in English (no other languages available). Occasionally, a duplicate of previously received alert may display again. For more information and FAQs see *www.t-mobile.com/CMAS*.

Troubleshooting

My device is not responding

If your device hangs, or if you cannot restart it normally, you can force the device to shut down.

To force the device to shut down
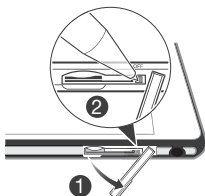
1 Detach the cover of the micro SIM card slot.
2 Using the tip of a pen or a similar object, press and hold down the OFF button until the device shuts down.

! Do not use overly sharp objects that could damage the OFF button.

The device does not recognise my wired headset

• Make sure the wired headset that you are using complies to the CTIA standard. Your device supports the CTIA standard, and may not be fully compatible with other standards such as OMTP.
• If you have a wireless headset that is compatible with your device, try using that instead.

My battery runs out quickly

The following tips can help you improve battery life:
• Use STAMINA mode to minimise battery consumption when the screen is inactive.
• Disable all data connections over mobile networks to save power when you're not using the Internet. Doing so does not prevent your device from transmitting data over other wireless networks.
• Turn off GPS, Bluetooth® and Wi-Fi® connections when you don't need these features.
• Lower the screen brightness level or turn off X-Reality for mobile.

Information about safeguarding handsets

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Remote locking and wiping capabilities are also available to T-Mobile customers that have elected to subscribe to the Mobile Security service offered by our partner, Asurion, along with insurance to help replace lost or stolen devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit: *www.t-mobile.com/devicesecurity* and *http://www.t-mobile.com/Company/PrivacyResources.aspx*.

❗ Mobile Security is a service provided by Asurion Mobile Applications and is not an insurance product.

Approved firmware versions

This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

Legal information

SonyD5316

Google Play™ is not available in all countries. Some of the services and features described in this Startup guide are not supported in all countries/regions or by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

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Your device has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony, are entirely responsible for additional content that you download to or forward from your device. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony be liable in any way for your improper use of additional content or other third party content.

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See regulatory information such as the CE mark in the label tray of the device.

All product and company names mentioned herein are the trademarks or registered trademarks of their respective owners. Any rights not expressly granted herein are reserved. All other trademarks are property of their respective owners.

Visit *www.sonymobile.com* for more information.

All illustrations are for illustration only and may not accurately depict the actual device.

This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft.

Product compliance: This product has been manufactured by or on behalf of Sony Mobile Communications, Mobilvägen, SE-221 88 Lund, Sweden. Inquiries related to product compliance based on national legislation shall be addressed to Sony Mobile Quality Officer, Sony Mobile Communications AB, Mobilvägen, SE-221 88 Lund, Sweden. For any service or guarantee matters, please refer to the contact details provided in the separate service or guarantee documents.

Wi-Fi: Device will not transition between Wi-Fi and the cellular network. Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile Terms and Conditions.

Wi-Fi Calling: Wi-Fi connection required; may decrement plan minutes. See your selected service for details.

Messaging/Data: You will be charged for all messages and data sent by or to you through the network, regardless of whether or not data is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays or errors in any T-Mobile generated alerts or notifications. Your data session, plan, or service may be **slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

Downloads/Applications: T-Mobile is not responsible for any third party content or Web site you may be able to access using your phone. Additional charges may apply; not all downloads available on all phones. You obtain no rights in downloads; duration of use may be limited and downloads may be stored solely for use with your phone. T-Mobile is not responsible for any download lost due to your error. T-Mobile is not responsible for Apps, including download, installation, use, transmission failure, interruption or delay, third party advertisements you may encounter while using an App, alterations any App may make to the functionality of your device, **including any changes that may affect your T-Mobile plan, service, or billing, or any content or website you may be able to access through an App**.

Hearing Aid Compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the

different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

FCC Caution: Please notice Sony Mobile did NOT perform the testing of Hearing Aid Compatibility of VoLTE and VoIP over Wi-Fi for CMRS air interfaces because the test instrumentation for it was not readily available at the time testing.

Devices, accessories, and screen images are simulated. See brochures and **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, charges for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi Calling.**

FCC Caution: This device shall only be assigned to FCC approved access point when using 5 GHz WLAN for indoor and outdoor operation. This is because operation in the frequency band 5.15 GHz to 5.25 GHz is only permitted for indoor use.

FCC Caution: Your device can only connect to an FCC approved access point when using 5 GHz WLAN for indoor and outdoor operation. This is because operation in the 5.15 GHz to 5.25 GHz frequency band is only permitted for indoor use.

To view the CE mark and the FCC ID
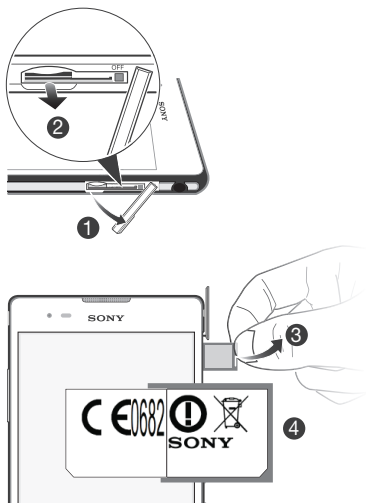
1 Make sure your device is turned off, then detach the cover of the micro SIM card slot.
2 Remove the micro SIM card and the card holder.
3 Insert a sharp object (such as a pen with a fine tip) into the hole in the label tray, then drag the tray out gently at an upwards angle. The FCC ID is now viewable.
4 To view the CE mark, turn the label tray over and peel away the label.

The FCC ID is not available in all markets.

Our support to you – Xperia® Care

User guide

A User guide for your device is available at *www.sonymobile.com/support*.

Support in your device

Get user support directly in your device using the Support application.

To access the Support application
1 From your Application screen, find and tap .
2 Find and tap the required support item.

Support on the web

Visit *www.sonymobile.com/support* to access a range of support and get the most from your device.

Customer support

Customer support – if all else fails. Access the relevant support number at *www.sonymobile.com* by clicking the Contact us link at the bottom of the page.

Learn more

Learn more about how we can support you with Xperia® Care at *www.sonymobile.com/support*.

Additional support

For more information and additional support, please visit *www.t-mobile.com/support* where you can:
- Register for *my.t-mobile.com* to check your minutes, pay your bill, upgrade your device, and change your rate plan. Review your device's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

If you are a new T-Mobile customer and your service has not yet been activated, call Customer Care at 1-800-937-8997 and a T-Mobile Activation representative will assist you.

You can also access account and device information from your device.

1 From your Home screen, tap ⠿
2 Find and tap **T-Mobile My Account**

Learn more about your device

You can visit the following sites to learn more about your device:
- Help for Setting Up Your New Android Device: *http://support.t-mobile.com/docs/DOC-2501*.
- Help for Your Device: *http://support.t-mobile.com/community/phones_data_devices/android*.

Accessories

Whether you want a charger, a fashionable carrying case, a Bluetooth® headset, or you just want to browse for fun extras, T-Mobile is the place to shop for all your phone accessories.

To purchase accessories for your phone, visit T-Mobile.com, call 1.800.204.2449, or visit your nearest T-Mobile store.

Accessory selection subject to change and may vary by location.

www.sonymobile.com