au

SOT31

Basic Manual

The following items are not included in the package.
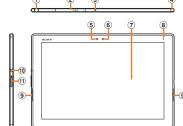- microSD memory card
- AC adapter
- Earphones
- microUSB cable

❖**Information**
- Purchase a specified charger (sold separately).
- Illustrations used in this manual are just images for explanations. They may be different from actual ones.

Getting Ready

Names and functions of parts

① Headset connection terminal
② microSD memory card/au Nano IC Card (LTE) slot
③ Microphone*1
④ TV antenna
⑤ Light sensor: Auto-control for display brightness
⑥ Front camera lens
⑦ Display (Touch panel)
⑧ Notification LED
⑨ Speaker*1
⑩ Power key/Screen lock key: ⊚
⑪ Volume key/Zoom key
⑫ microUSB connection terminal
⑬ Built-in antenna*2
⑭ Wi-Fi® antenna*2
⑮ au Nano IC Card (LTE)
⑯ Nameplate*3
⑰ Camera lens
⑱ 🄽 mark

*1 Do not jab with a sharp object such as a needle. Doing so may cause a fault.

❶

Preface

Thank you for buying "Xperia™ Z4 Tablet" (simply called the "product" from here on).
Before using the product, read "Basic Manual" (this manual) and "取扱説明書 (詳細版) (Full Instruction Manual)" (Japanese) to ensure safe use and handling.

About Operating Instructions

■ Basic Manual (this manual)
Handles only basic operations for main features.
For detailed descriptions on various functions, refer to the "Instruction Manual" (Japanese) application installed on the product or "取扱説明書 (詳細版) (Full Instruction Manual) (Japanese)" available on the au homepage.
http://www.au.kddi.com/support/mobile/guide/manual/
- Company names and product names referred to in this manual are trademarks or registered trademarks of respective companies. The TM, ® marks may be omitted in this manual.

■ "Instruction Manual" (Japanese) application
This product allows you to use the "Instruction Manual" (Japanese) application on the product to confirm detailed operational procedures.
Certain functions can be directly activated from the application screens on which their operations are described.
From the Home screen, [▦]▶[お客さまサポート (Customer support)]▶[Basic Manual]
- When you activate for the first time, follow the onscreen instructions to download and install application.

❷

---

*2 The antenna is built in. Covering around the antenna by the hand may affect the quality of communication.
*3 Do not remove the nameplate with stickers of CE mark, FCC ID and IMEI information printed.

❖**Information**
- Battery is built into the main unit and not removable by customers.

CE mark and FCC ID

1 Open the slot cover, and insert a fingernail into the hook at the edge of the label tray, then pull it out straight.

au Micro IC Card (LTE)

Your phone number etc. is recorded in the au Micro IC Card (LTE).

❸

For Those Requiring an English Instruction Manual
You can download the English version of the Basic Manual from the au homepage (available in approximately one month after the product is released).
Download URL:
http://www.au.kddi.com/support/mobile/guide/manual/

Safety Precautions

Before you start using the product, make sure to read the "Cautions on using Xperia™ Z4 Tablet" to ensure correct use.
Before you assume that the product is malfunctioning, check for possible remedies in the following au Customer Support site of au homepage:
http://www.au.kddi.com/support/mobile/trouble/repair

Regarding notations used in this document

- In this manual, keys (key icons) are represented by simplified illustrations such as [↩], [⌂], [▭], ⊚.
- Operations of tapping menu items/icons/buttons on the screen etc. are indicated as [(name of the item etc.)].
- Screen illustrations shown in this manual may look different from the actual screens. In some cases, minor details or a part of a screen may be omitted.
- In this manual, "microSD™ memory card", "microSDHC™ memory card" and "microSDXC™ memory card" are abbreviated as "microSD memory card" or "microSD".
- All of the indicated amounts exclude tax unless otherwise specified.

❹

- "The Company" as appears on the product refers to the following companies:
  Sold by: KDDI CORPORATION, OKINAWA CELLULAR TELEPHONE COMPANY
  Manufactured by: Sony Mobile Communications Inc.

Using au 災害対策 (au Disaster Countermeasure)

You can use 災害用伝言板 (Disaster Message Board) service, 緊急速報メール (Emergency Rapid Mail) service that distributes 緊急地震速報 (Earthquake Early Warning), 災害・避難情報 (Disaster and Evacuation Information) and 津波警報 (Tsunami Warning), and 災害用音声お届けサービス (Disaster Voice Messaging Service).

1 From the Home screen, [au災害対策 (au Disaster Countermeasure)]
au災害対策 (au Disaster Countermeasure) menu appears.

■ Using 災害用伝言板 (Disaster Message Board)
Disaster Message Board service enables you to register information of well-being from an area of distress via LTE NET in case of large-scale disaster such as earthquake with a seismic intensity of over 6 lower.

1 au災害対策 (au Disaster Countermeasure) menu▶[災害用伝言板 (Disaster Message Board)]

❖**Information**
- To register information of well-being, E-mail address (〜ezweb.ne.jp) is required. Set up E-mail address beforehand.

■ Using 緊急速報メール (Emergency Rapid Mail)
Emergency Rapid Mail is a service that distributes Earthquake Early Warning or Tsunami Warning delivered from the meteorological bureau or Disaster and Evacuation Information delivered from the government or local public organization to all au devices in specified areas simultaneously.

❺

When you receive Earthquake Early Warning, ensure your safety and take proper action according to the situation around you. When you receive a Tsunami Warning, draw away from sea coast immediately and evacuate to safe place such as upland or well-built high building.

1 au災害対策 (au Disaster Countermeasure) menu▶[緊急速報メール (Emergency Rapid Mail)]

❖**Information**
- Reception of Emergency Rapid Mail is notified by a special warning tone and vibration. It is not possible to change the warning tone. *Earthquake Early Warning is notified by warning tone and voice sound ("地震です" (It is an earthquake)), and vibration.
- Earthquake Early Warning may not arrive before strong tremors in areas near the epicenter.
- Tsunami Warning is a major tidal wave/seismic sea wave notification delivered from the meteorological bureau to the area including target coast.
- Disaster and Evacuation Information is a service that distributes bulletins concerning residents' safety including evacuation advisories, evacuation orders and other warnings issued by the national and local governments.
- The service is available only in Japan (it cannot be used overseas).
- No information fee or communication charge is required for receiving Emergency Rapid Mail.
- KDDI is not liable for damages suffered by customers resulting from the service's information, lack or delay in the information caused by transmission or system breakdowns, or other events that are outside the responsibility of KDDI.
- Refer to the Japan Meteorological Agency web page for details about distribution of Earthquake Early Warning.
  http://www.jma.go.jp/

❻

- You cannot receive Emergency Rapid Mail when your device is turned off.
- Emergency Rapid Mail may not be received when your device is communicating such as while sending/receiving SMS/e-mail or using the browser, or if you are in a place where signal does not reach even in the service area (e.g. in a tunnel, basement) or in a place with a poor reception.
- You cannot receive the Emergency Rapid Mail that the reception is failed.
- This delivery system is different from Earthquake Early Warning provided through TV, radio, or other communication procedures, which means that the time the Earthquake Early Warning arrives may vary.
- Information from someplace other than your current location may be received.

■ Using 災害用音声お届けサービス (Disaster Voice Messaging Service)
Disaster Voice Messaging Service is a service which allows you to record your voice and send someone you want to inform your well-being in case of a large-scale disaster.

1 au災害対策 (au Disaster Countermeasure) menu▶[災害用音声お届けサービス (Disaster Voice Messaging Service)]

❖**Information**
- To use Wi-Fi®, initial settings via 4G (LTE/WiMAX 2+)/3G network is required.
- Voice message can be recorded for up to 30 seconds.
- Voice messages cannot be saved or played if the product does not have available memory.

❼

■ Using 災害情報／義援金サイト (Disaster information/Donation website)
You can check history of Disaster and Evacuation Information delivered by local government, disaster information portal, donation website, etc.

1 au災害対策 (au Disaster Countermeasure) menu▶[災害情報／義援金サイト (Disaster information/Donation website)]▶Follow the onscreen instructions

Do you have everything?

Before your start using the product, make sure that you have all the following packaged with the product.
- Xperia™ Z4 Tablet*1
- Sony Mobile TV antenna input microUSB conversion cable 01 (conversion cable) (01SOHKA)

*1 Including warranty
- 取扱説明書 (Instruction Manual) (Japanese)
- Xperia™ Z4 Tabletのご利用にあたっての注意事項 (Cautions on using Xperia™ Z4 Tablet) (Japanese)
- 設定ガイド (Setting Guide) (Japanese)

❽

Charging

When you purchase your product, the internal battery is not fully charged. Charge the battery before use.

❖**Information**
- When the charging starts, notification LED lights according to the battery level. To check the battery level, see the status bar in the top of the Home screen. Alternatively, from the Home screen, [▦]▶[Settings]▶[About tablet]▶[Status] and see "Battery level".
- When you start charging with the product powered off, the power turns on even though operation is not available. Do not charge the battery in a place where the use is prohibited such as in airplane or hospital.
- It may take longer to complete for charging while using the camera function.
- You cannot charge the battery by connecting the Desktop Holder to a PC.
- Be sure to attach the supplied attachment to the Desktop holder when charging. If the product is installed without the attachment attached, charging fails.

■ Charging with the Desktop Holder
Charging with the supplied Desktop Holder (SOT31PUA) and Common AC Adapter 05 (sold separately) is explained.
Attach the supplied attachment to the Desktop holder before use.

❾

---

1 Fitting to the shape of the installation part of the Desktop holder, install the supplied attachment then press firmly so that there are no gaps to the Desktop holder

2 Insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (▲) facing down, straight into the microUSB connection terminal on the back side of the Desktop Holder

3 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet

4 Install the product to the Desktop Holder and move it left or right until it clicks
When the product and the magnetic connector of the Desktop Holder are connected correctly, the notification LED of the product turns on.

❿

---

1 Open the microUSB connection terminal cover of the product while hooking the groove with your fingernail, and insert the microUSB plug of Common AC Adapter 05 (sold separately), with the engraved side (▲) facing up, straight into the microUSB connection terminal of the product

2 Insert the power plug of Common AC Adapter 05 (sold separately) into an outlet
Notification LED lights on the product.

3 When charging is complete, remove the microUSB plug of Common AC Adapter 05 (sold separately) from the product and close the microUSB connection terminal cover firmly

4 Remove Common AC Adapter 05 (sold separately) from the outlet

■ Charging with the AC Adapter
Charging with Common AC Adapter 05 (sold separately) is explained.

⓫

Using au 災害対策 — continued

au Micro IC Card (LTE)

IC (metal) part

au LTE Ⓢ

Front   Back

Attaching/removing the au Micro IC Card (LTE)

Before attaching/removing the au Micro IC Card (LTE), make sure to turn off the product.

■ Attaching the au Micro IC Card (LTE)

1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail

2 Hook the projection of the tray (❶) with your fingernail to slide the tray straight out, then remove the tray from the product

⓬

---

3 Set au Micro IC Card (LTE) into the tray with IC (metal) part facing up (❷), insert the tray with the card into the main unit and press it all the way
Pay attention to the position of the notch and pressing tray.

4 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

■ Removing au Micro IC Card (LTE)

1 Open the cover while hooking the groove of microSD memory card/au Micro IC Card (LTE) slot cover with your fingernail

2 Hook the projection of the tray with your fingernail to slide the tray straight out, then remove the tray from the main unit

3 Remove au Micro IC Card (LTE) out of the tray, insert the tray into the main unit and then press it all the way
Pay attention to the direction of pushing the tray.

4 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

⓭

■ Turning the power off

1 ⊚ (over 1 sec)
2 [Power off]▶[OK]

❖**Information**
- Press ⊚ for over 1 second and long-touch "Power off" ▶ [OK] to restart product in safe mode.

■ Force-quitting

1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (RED) with a fine-tipped object for approximately three seconds, and release your finger after it vibrates three times

Turning on (Initial settings)

Turning the power on

1 ⊚ (over 1 sec)
The product vibrates and after a while the lock screen appears.
When you turn on the product for the first time, follow the onscreen instructions to set the initial settings.

2 Swipe (flick) the screen up or down

❖**Information**
- Pressing the OFF button (RED) by a sharp object such as needle may cause malfunction.
- Alternatively, press and hold ⊚ and upper part of the volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.

⓮

Initial settings

When you turn on the product for the first time, follow the onscreen instructions to set language, functions, service, etc. For details, refer to "Setting Guide".

❖**Information**
- To change the language later, from the Home screen, [▦] ▶[設定 (Settings)]▶[言語と入力 (Language & input)]▶[地域／言語 (Language)]. To make settings, from the Home screen, [▦]▶[Settings]▶[Setup guide]. To make settings for au service etc., from the Home screen, [▦]▶[お客さまサポート (Customer support)]▶[au Easy Setting].

Screen Lock

When the screen lock is set, the backlight turns off to avoid the keys and touch panel from false operations.
When the specified time elapses, the product's screen backlight turns off automatically and screen lock is activated.

1 While the screen is displayed, ⊚

■ Unlocking screen
The lock screen appears when turning the power on or the backlight on by pressing ⊚.

1 Swipe (flick) the screen up or down on the lock screen

❖**Information**
- On the lock screen, long-touch "🄼" and drag it to "🄾" to activate the camera.

⓯

❖**Information**
- Insert a microSD memory card in the appropriate direction. Inserting a microSD memory card forcefully into the slot could result in failure to remove the microSD memory card or damage.
  ・Do not touch the IC (metal) part of the au Micro IC Card (LTE).
  ・Insert in the correct direction.
  ・Do not use force to attach or remove.
- Do not lose the au Micro IC Card (LTE) after it has been removed.

Attaching/Removing microSD memory card

■ Attaching microSD memory card

1 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail.

2 Check the orientation for inserting, and insert it until it clicks
Insert the microSD memory card with the contact side down.

3 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

⓰

■ Removing microSD memory card
Be sure to unmount microSD memory card before removing.

1 From the Home screen, [▦]▶[Settings]▶[Storage]▶[Unmount SD card]▶[OK]
When it is unmounted, "▯ SD card safe to remove" appears on the status bar to notify you that reading and writing from/to the microSD memory card are disabled.

2 Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your finger

3 Press the microSD memory card all the way until it clicks, then pull out the microSD memory card slowly
"▯ Removed SD card" appears on status bar to inform that the microSD memory card is removed.

4 Close the microSD memory card/au Micro IC Card (LTE) slot cover, press it firmly to ensure that there are no gaps between the cover and the main unit

⓱

Basic Operation

Key icons

The followings are the main functions of [↩], [⌂], [▭] keys located at the bottom of the screen.

↩ Back	Return to the previous screen. Close a dialog box, menu, or the Notifications panel.
⌂ Home	Display the Home screen. Long-touch and drag it to "🄌" to activate "auスマートパス (au smart pass)"/"Google" application or drag it to "🄌" to activate "What's New" application.
▭ Recently used applications	Display recently used applications on a list and activate or delete them from the list. Also, you can use and set small apps.

⓲

Using the touch panel

The display of the product is a touch panel operated by touching it with your finger.

■ **Tap/Double-tap**
Tap: Gently touch a screen and then immediately release your finger. Double tap: Touch the same position twice.

■ **Long-touch**
Keep touching an item with your finger.

■ **Slide**
While your finger is gently touching the screen, trace it to the desired direction to move over.

■ **Flick (swipe)**
Operate the screen by quickly moving (flicking) your finger up, down, right, or left.

■ **Pinch**
Touch the screen with two fingers and widen (pinch-out) or narrow (pinch-in) the fingers' distance.

■ **Drag**
Keep touching an item or icon, trace it to the desired direction to move.

❖**Information**
• Alternatively, from the Home screen, [ ] ▶[Contacts]▶[Myself] to check your phone number.

■ **Setting the Silent Mode**
Set the volume to 0. Setting to Silent mode does not mute sounds for shutter, alarm, etc. And pressing upper part of volume key cancels Silent mode.

1 ◎ (over 1 sec)

2 [ ]/[ ]
Tap " " to set mute (volume 0) and tap " " to set vibrator.

❖**Information**
• Alternatively, slide the right side of the status bar downward ▶ [Sound] to switch the Silent mode settings.

■ **Setting Airplane mode**
When airplane mode is set, all wireless functions (packet communication, Wi-Fi® function, Bluetooth® function, NFC function) are turned off.

1 ◎ (over 1 sec) ▶ [Airplane mode]

❖**Information**
• Slide the right side of the status bar downward ▶ [Airplane mode] to switch the airplane mode on or off.

Home screen

Home screen consists of multiple screens. Slide or flick left or right to move to the adjacent screen. Tap [ ] to return to the Home screen any time.

① Home screen position
Indicates which screen of the several Home screens you are in.
② Widgets
③ Shortcuts (Applications)
④ Application key
⑤ Wallpapers
⑥ 基本機能フォルダ (Basic functions folder)

Adding to Home screen/Editing Home screen

You can change wallpaper or theme of the Home screen and add/delete/move shortcuts of applications, widgets, folders, etc. on the Home screen.

1 **Long-touch an area of the Home screen where no icons are displayed**
Alternatively, pinch-in on the Home screen.

2 Widgets		Add a widget.
Apps		Add a shortcut of an application, a setting screen, etc.
Wallpapers	Album	Select an image from albums to set as a wallpaper. • To set image range, adjust cropping area by dragging, etc.
	Live Wallpapers	Select a content from albums to set as a wallpaper.
	Photos	Select an image from photos to set as a wallpaper.
	(Xperia™'s Wallpaper)	Select an image to set as a wallpaper. • Images displayed below "Photos"/"Live Wallpapers" are "Xperia™'s Wallpaper".
Themes		Set the wallpapers etc. for the Home screen or the lock screen.

■ **Adding a folder**
1 **From the Home screen, long-touch an icon**
2 **Drag the icon onto another icon**

Entering characters

Use software keyboard to enter characters.
To display the software keyboard, tap a character input box on the character entry screen for adding contacts, creating a message, etc.

■ **Switching keyboards**
With "International keyboard", you can use QWERTY keyboard to enter characters, Numeric keypad to enter numbers and symbols, and Symbol keypad for more symbols.

1 **Tap a character input box**
QWERTY keyboard appears.

2 **Tap [12?] to display Numeric keypad**
For Symbol keypad, tap " ꭥ⁺⁼$ " on the Numeric keypad.

❖**Information**
• Tap " " at the bottom of the screen to hide the software keyboard.
• Tap " " to delete the character before the cursor.
• Tap " " to enter facemarks etc. from the displayed list.
• Switch between lower-case " ", upper-case " " and caps " " on QWERTY keyboard.
• When using QWERTY keyboard, touch and hold a character to select a character variant.

Support

Introduction of related accessories

For details, refer to the instruction manual for each device.
• **Desktop Holder (SOT31PUA)**
• **Sony Mobile TV antenna input microUSB conversion cable 01 (01SOHKA)**
• **Sony Mobile AC adapter 05 (EP880) (sold separately)**
• **Common AC Adapter 05 (0501PWA) (sold separately)**
• **microUSB cable 01 (0301HVA) (sold separately)**

❖**Information**
• For the latest information on accessories, visit the au homepage (http://www.au.kddi.com/) or contact the Customer Service Center.
• Accessories described above can be purchased from the au Online Shop.
http://auonlineshop.kddi.com/

Troubleshooting

Before you assume that the product is malfunctioning, check the following:

Symptom	What you should check
Power is not turned on even though ◎ is pressed	Is the internal battery charged?
	Is ◎ pressed for over 1 second?
The power goes off	Is the internal battery charged?

Home screen

Home screen consists of multiple screens...

■ **Adding a shortcut/widget/folder**

Deleting shortcuts/widgets/folders

1 **From the Home screen, long-touch an icon or a folder you want to delete**

2 **Drag the icon or the folder to "Remove from Home screen"**
To delete a folder, then tap "Delete". It also deletes shortcuts etc. in the folder.

❖**Information**
• Long-touch a shortcut, widget, or folder icon to move.

Using the Applications screen

You can call up functions from the Applications screen. Application icons installed to the product are also displayed.
• You may incur communication charges depending on the function.

■ **Starting an application**
1 **From the Home screen, [ ]**
Slide or flick left or right to switch the Applications screen.

2 **Tap an application to use**
Some applications are stored in a folder.

■ **Main applications**

	Contacts		Play Store
	E-mail, SMS		Camera, Album
	Browser		Maps
	Settings		Google, Voice Search
	Calendar		Basic Manual

Symptom	What you should check
The power turns off while activation screen is displayed	Is the internal battery charged?
The screen freezes and the power cannot be turned off	Open the microSD memory card/au Micro IC Card (LTE) slot cover while hooking the groove with your fingernail, press the OFF button (RED) with a fine-tipped object for approximately three seconds▶release your finger after it vibrates three times. Alternatively, press and hold ◎ and upper part of volume key at the same time for approximately three seconds, and release your finger after it vibrates three times.
(Out of service area) appears	Is the product out of the service area or in an area where the signal is weak?
	Is the built-in antenna covered with hand?
Cannot charge the battery (Notification LED does not light, the battery icon does not change into charging one)	Is the specified charging equipment (sold separately) attached properly?

Downloading applications

You can download and install applications or games, etc. by using Google Play.
• To use Google Play, you need to set a Google account. For details, refer to "Setting Guide".

■ **Deleting (uninstalling) applications**
Before deleting installed applications, back up contents related to the application that you want to save including data saved in the application.
• Some applications may not be deleted.

Using the Applications screen
(continued)

Knowing the status of the product

■ **Status bar**
The status bar is located at the top of the product screen. On the left of the status bar, notification icons appear to inform new mails, operations in progress, etc., and on the right, status icons appear to indicate the status of the product.

■ **Examples of notification icon**

	New Gmail message
	New PC mail message
	New E-mail (@ezweb.ne.jp) message
	New SMS
	USB connecting
	Wi-Fi® open network available

Symptom	What you should check
Cannot operate key/touch panel	Is the power turned on?
	Is "Screen lock" set?
	Turn off the power and then turn it on again.
Cannot operate touch panel as intended	Are you operating with gloved hands?
	Are you operating with a fingernail or foreign object on the operating screen?
Charging is not complete	Is the temperature of the product raised or very low?
A message such as "charge the battery" appears	The battery is almost dead.
Battery usage time is short	Is the battery fully charged? Charge until the notification LED turns green.
	Is the internal battery end-of-life?
	Is the product used for a long period at places where (out of range) appears?
The screen backlight turns off in a short while	Is set "Sleep" period too short?
The display is dark	Is "Brightness" set to dark?
	Is the light sensor blocked or covered by sticker?

Main status icons

	Signal level (Level 4, Out of service area)
	Data communication status (4G (LTE/WiMAX 2+) available[*1], 3G available)
	Battery level (100%, Charging)
	Silent mode (Vibration, Mute)
	Airplane mode is activated
	Wi-Fi® connected, Wi-Fi® communicating

*1 Two types of network, "LTE"/"WiMAX 2+" can be used. "4G" appears on the screen for either network.
The company determines which network is less busy depending on the condition of the line to connect.

■ **Notification panel**
If any notification icons are displayed, slide down the left side of the status bar to open the Notification panel. You can check details of notification icons or start corresponding applications.

❖**Information**
• To delete a notification, tap "Clear" or flick the notification left or right.
• Some notifications may not be deleted depending on the content.
• When you set screen lock to "Swipe", slide the left side of the status bar downward to check the Notification panel without unlocking the screen.

Symptom	What you should check
Screen response is slow when you tap on the screen/press the keys	When a large amount of data is saved in the product or transferring large-size data between the product and microSD memory card, the screen response may be delayed.
Cannot recognize a microSD memory card	Is the microSD memory card inserted properly?
	Is the microSD memory card unmounted?

For more details, visit au Customer Support site on au homepage.
http://www.au.kddi.com/support/mobile/trouble/repair

Updating Software

You can update the product to the most recent software for optimal performance and to get the latest enhancements.
• You are charged for data communication when connecting to the Internet from the product by using packet communication.
• You are recommended to back up your data before updating software.
• For details, visit http://www.sonymobile.co.jp/support/ or refer to the "Instruction Manual" (Japanese) application or "取扱説明書（詳細版）(Full instruction manual)" (Japanese) available on au homepage.

■ **Downloading and updating software**
Update files can be downloaded from the Internet web site into the product directly.

Notification LED

Notification LED informs charging prompt, battery level while charging, new mails, etc. by turning on or flashing.

Status	Description
Red	The battery is charging when the remaining battery level is 14% or lower.
Orange	The battery is charging when the remaining battery level is 15% - 89%.
Green	The battery is charging when the remaining battery level is 90% or higher.
Flashing red	The remaining battery level is 14% or lower.
Flashing white	Indicates new Gmail message, new SMS message.[*1]

*1 Notification LED flashes while backlight is turned off or lock screen is displayed.

❖**Information**
• When the remaining battery is not sufficient for turning the product ON, pressing ◎ makes LED flash red three times.
• When you start charging with the product powered off, the notification LED turns in red. When the status of battery appears on the display, however, the notification LED lights in color that indicates the battery level.

■ **Checking own phone number**
1 **From the Home screen, [ ]▶[Settings]**
2 **[About tablet]▶[Status]**
The phone number of the product is shown under "My phone number (MDN)".

1 **From the Home screen, [ ]▶[ツール (Tool)]▶[Update Center]**
2 **Tap "System" tab▶[ ]**

After-sales service

■ **When asking for repair**
For repair, contact Keitai Guarantee Service Center.

During the warranty period	Repairs will be done based on the terms of services of the free-of-charge repair warranty described on the warranty card.
Outside the warranty period	We shall repair the product for a charge as requested by the customer if repair renders it usable.

❖**Information**
• Before handing in the product for repair, make a backup of the contents of memory since they may disappear during repair. Note that the Company shall not be liable for any damages and loss of income should the contents of memory be altered or lost.
• Recycled parts that meet the Company's quality standards are sometimes used for repair.
• Collected au devices by Replacement cell phone delivery service which you used before are recycled to devices for replacement after repairs. Also replaced parts by au after-sales service are collected and recycled by KDDI. They are not returned to customers.

Performance parts for repair

The Company retains performance parts for repair of the Xperia™ Z4 Tablet main unit and its peripherals for four years after discontinuation of production. "Performance parts for repair" refers to parts required for maintaining the functions of the product.

■ **au Micro IC Card (LTE)**
The au Micro IC Card (LTE) is lent to you by au. In case of loss or damage, the card will be replaced at your expense. When a malfunction is suspected, or in case of theft or loss, contact an au shop or PiPit.

■ **Warranty card**
At the store of purchase, thoroughly check and read the name of the retailer, date of purchase and other necessary details filled in on the warranty card, and be sure to keep it in a safe place.

■ **Keitai Guarantee Service Plus LTE**
An after-sales service membership program on a monthly basis called "Keitai Guarantee Service Plus LTE" (monthly fee: 380 yen tax excluded) is available for using your au device for a long time without worries. This service expands coverage for many troubles including malfunction, theft and loss. For details of this service, refer to au homepage or contact Keitai Guarantee Service Center.

❖**Information**
• You can apply for membership only at the time of purchasing your au device.
• Once you cancel the membership, you cannot reapply for it until you purchase an au device next time.
• Note that when changing the model or purchasing an extra device, this service only covers the most recently purchased au device.
• When an au device is handed over to you or someone else, the Keitai Guarantee Service Plus LTE membership is also handed over to the successor of the device.

• When you get a new au device by changing the model or purchasing an extra device, the "Keitai Guarantee Service Plus"/"Keitai Guarantee Service Plus LTE" membership for the old au device is automatically canceled.
• Service contents are subject to change without notice.

■ **After-sales service**
If you are unsure about anything regarding after-sales service, contact the following service contact.

Customer Service Center (for service canceling procedure in case of loss or theft)
From a land-line phone, 0077-7-113 (toll free)
From an au mobile phone, 113 without area code (toll free)
Business hours : 24 hours live support

Keitai Guarantee Service Center (for loss, theft, damage)
From a land-line phone/From an au cell phone, 0120-925-919 (toll free)
Business hours 9:00 – 21:00 (7 days a week)

Online Repair Desk（24 hours a day over the Internet）
* Reception only from PC or smartphone
https://cs.kddi.com/support/n_login.html

• The Application for the Internet acceptance, if "damage", "wet", "theft" and "loss" are eligible. In the case of spontaneous failure (not the cause damage, such as water wet, but does not power on, the screen does not function or other), it will be accepted by phone for interview is required.
• To apply for the Internet, you need the e-mail address.

■ **au after-sales service information**
Replacement cell phone delivery service
Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Customer charge 1st: 5,000 yen 2nd: 8,000 yen
Partially damage, water soak, irreparable damage, theft or loss	

Non-Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	No recompense
Spontaneous failure 2nd year or later	
Partially damage, water soak, irreparable damage, theft or loss	

Holding over and repair
Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	Free of charge (three-year warranty)
Partially damage	Customer charge Upper limit: 5,000 yen
Water soak, irreparable damage	Customer charge 10,000 yen
Theft, loss	No recompense

Non-Keitai Guarantee Service Plus LTE members

Spontaneous failure 1st year	Free of charge
Spontaneous failure 2nd year or later	
Partially damage	Actual cost
Water soak, irreparable damage	
Theft, loss	No recompense (model change)

* Charge amounts are all tax excluded

❖**Information**
Replacement cell phone delivery service
• When you have trouble with your au device, replacement device (same model, same color) is delivered by calling to. Return your damaged device within 14 days after the replacement device is delivered.
• Available up to twice in a year from the day you use this service as a start day. If you do not use this service in the past year for the subscription to this service, it will be 1st and if you use, it will be the 2nd.
* For details, refer to au homepage.

Holding over and repair
• Damages and malfunctions intentionally caused by the customer as well as those due to modification (e.g. disassembly, change of parts, painting, etc.) by the customer are not covered by this service.
• You cannot receive a refund for the replacement of the outer casing due to stains, scratches, paint removal, etc. on the outer casing.

Main specifications

Display		Approx. 10.1 inches TRILUMINOS® Display for mobile Approx. 16.77 million colors 1,920 x 1,200 dots
Weight		Approx. 439 g (with internal battery)
Dimension (W x H x T)		Approx. 266 mm x 172 mm x 6.4 mm
Continuous stand-by time	In Japan	Approx. 1250 hours (4G (LTE/WiMAX 2+)) Approx. 1330 hours (3G)
	Overseas (GSM)	Approx. 1400 hours
Charging time		Using Common AC Adapter 05 (sold separately): Approx. 190 min. (alone) Approx. 260 min. (with Desktop Holder SOT31PUA)

Continuous Full Seg watching time	Approx. 6 hours 40 min.
Continuous 1Seg viewing time	Approx. 8 hours 10 min.
Continuous tethering time	Approx. 1190 min. (4G (LTE/WiMAX 2+) on WAN) Approx. 1640 min. (3G on WAN)
Wi-Fi® tethering maximum connection number	10

❖**Information**
• The continuous stand-by time, continuous Full Seg watching time, continuous 1Seg viewing time and continuous tethering time may drop to less than half depending on the battery charging status, usage environment such as temperature, reception condition at the location where the product is used, and the function settings.