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Getting started

Important information

Please read the *Important information* before you use your phone.

Phone overview

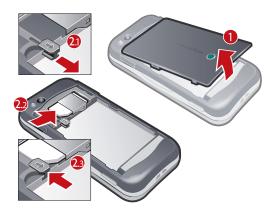
- 1 Ear speaker
- 2 Video call camera
- 3 Gaming keys
- 4 Screen
- 5 Connector for charger, handsfree and USB cable
- 6 Selection keys
- 7 Call key
- 8 Activity menu key
- 9 Navigation key
- 10 End key, On/off key
- 11 C key (Clear)



- 12 Main camera
- 13 Flash light
- 14 Memory card slot
- 15 Volume, digital zoom key
- 16 Stereo speakers
- 17 Camera key
- 18 Phone antenna
- 19 Strap hole



To insert the SIM card



- 1 Remove the battery cover.
- 2 Slide the SIM card into its holder with the gold-colored contacts facing down.

To insert the battery



- 1 Insert the battery with the label side up and the connectors facing each other.
- 2 Attach the battery cover.

Turning on the phone

To turn on the phone



- 1 Press and hold down (1).
- 2 Enter your SIM card PIN (Personal Identification Number), if requested, and select OK.
- 3 Select a language.
- 4 Follow the instructions that appear.
- If you want to correct a mistake when you enter your PIN, press ©.

SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger before you insert or remove the SIM card.

You can save contacts on the SIM card before you remove it from your phone.

PIN

You may need a PIN (Personal Identification Number) to activate the services and functions in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as *, unless it starts with emergency number digits, for example, 112 or 911. You can see and call an emergency number without entering a PIN.

If you enter the wrong PIN three times in a row, the SIM card is blocked. See SIM protection on page 56.

Standby

After you have turned on your phone and entered your PIN, the name of the network operator appears. This view is called standby. Your phone is now ready for use.

Using other networks

Making and receiving calls, using messaging and data transfer, for example, Internet-based services, outside your home network (roaming) may incur additional costs. Contact your operator for more information.

Help

In addition to this User guide, Feature guides and more information are available at www.sonyericsson.com/support.

There are also help functions and a User guide in your phone. See the following instructions on how to access them.

To access the User guide in your phone

Select Menu > Settings > User help > User guide.

To view tips and tricks

Select Menu > Settings > User help > Tips and tricks.

To view information about functions

 Scroll to a function and select Info, if available. In some cases, Info appears under Options.

To view the phone demonstration

Select Menu > Entertainment > Demo tour.

To view the phone status

Press the volume key. Phone, memory and battery information is shown.

Supported services and features

Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112. Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.

Charging the battery

The phone battery is partly charged when you buy it.

To charge the battery



- 1 Connect the charger to the phone.
- 2 Remove the charger by tilting the plug upwards.

Maximizing battery performance

Charge your phone often. The battery lasts longer if you charge it frequently.

- If you are in an area with no coverage, your phone repeatedly scans for available networks. This consumes power. If you cannot move to an area with better coverage, turn off your phone temporarily.

 Do not cover the phone antenna when you are engaged in a call.
- Go to www.sonyericsson.com/support to learn more about how to maximize your battery's performance.

Screen icons

These icons may appear on the screen:

Icon	Description
—	The battery is almost fully charged
	The battery needs charging
ail	The network coverage is good
0	No network coverage (also shown in flight mode)
3 G	A 3G network is available
Н	A UMTS HSPA network is available
<u>♣</u>	Missed calls
×	Calls forwarded
6	Ongoing call
%	The microphone is muted
4	The loudspeaker is on
33	The phone is in silent mode
\bowtie	New text message
	New multimedia message
<u>~</u>	New email
	The music player is playing
É	The radio is playing
O	A handsfree is connected
*	The Bluetooth function is activated
8	A Bluetooth headset is connected
•	The phone is connected to the Internet
	Secure website
4	An alarm is activated
	Appointment reminder
S	Task reminder
(n <mark>O</mark> n)	GPS is activated
	A Java application is activated

Menu overview*

▶ PlayNow™

Camera

Location services

Google Maps Navigation Tracker My favorites Settings

All

Answered

Dialed

Missed

Internet

Messaging

Write new Inbox/Conversations

Messages Email Call voicemail

Contacts

Myself New contact

Organizer

Alarms
Applications
File manager **
File transfer
Calendar
Tasks
Notes
Video call
Synchronization

Timer

Stopwatch Flashlight Calculator

Entertainment

Online services
Radio
TrackID™
Record sound
Demo tour

Media

Photo Music Video Games Web feeds Settings

M Games

Settings

General
Profiles
Time & date
Language
Update software
Voice control
Shortcuts
Flight mode
Automatic keylock
PIN codes
Security
Accessibility
Phone status

Sounds & alerts

Master reset

Ring volume Ringtone Silent mode Increasing ring Vibrating alert Message alert Key sound Display Wallpaper Main menu layout

Theme

Startup screen Screen saver Clock size Brightness Edit line names

Calls

Speed dial Smart search Forward calls Switch to line 2 Manage calls Time

Show/hide my no. Handsfree Open to answer

Open to answer
Close to end call

Connectivity

Bluetooth
USB
Phone name
Synchronization
Device management
Mobile networks
Data communication
Internet settings
Streaming settings
Message settings
SIP settings
Accessories

User help User guide Settings download Basic setup Tips and tricks

- * Some menus are operator-, network- and subscriptiondependent.
- ** You can use the navigation key to scroll between tabs in submenus.

Navigation

To access the main menu

- When Menu appears on the screen, press the center selection key to select Menu.
- If Menu does not appear on the screen, press , and then press the center selection key to select Menu.

To navigate the phone menus



 Press the navigation key upwards, downwards, left or right to move through the menus.

To select actions on the screen

• Press the left, center or right selection key.

To view options for an item

• Select **Options** to, for example, edit.

To end a function

• Press (*).

To return to standby

Press
 ...

To navigate your media

- 1 Select Menu > Media.
- 2 Scroll to a menu item and press the navigation key right.
- 3 To go back, press the navigation key left.

To delete items

Press to delete items such as numbers, letters, pictures and sounds.

Tabs

Tabs may be available. For example, Calls have tabs.



To scroll between tabs

Press the navigation key left or right.

Shortcuts

You can use the navigation key shortcuts to go directly to functions from standby.

To use navigation key shortcuts

 Press the navigation key upwards, downwards, left or right, to go directly to a function.

To edit a navigation key shortcut

- 1 Select Menu > Settings > General > Shortcuts.
- 2 Scroll to an option and select Edit.
- 3 Scroll to a menu option and select Shortc..

Main menu shortcuts

Menu numbering starts from the top left icon and moves across and then down row by row.

To go directly to a main menu item

- Select **Menu** and press 1 9, ++, 0 0 or +3.5?
- The Main menu layout must be set to Grid. See To change the main menu layout on page 54.

Activity menu

The activity menu gives you quick access to:

- New events missed calls and new messages.
- Running apps applications that are running in the background.
- My shortcuts add your favorite functions to access them quickly.
- Internet connect conveniently to the Internet.

To open the activity menu

Press (₱).

Memory

You can save content on a memory card, in the phone memory and on the SIM card. Photos and music are saved on the memory card, if a memory card is inserted. If not, or if the memory card is full, photos and music are saved in the phone memory. Messages and contacts are saved in the phone memory, but you can choose to save them on the SIM card.

Memory card

You may have to purchase a memory card separately.

Your phone supports a microSD™ memory card, adding more storage space to your phone. This type of card can also be used as a portable memory card with other compatible devices.

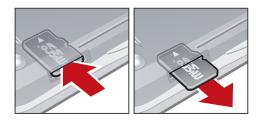
You can move content between a memory card and the phone memory.

To insert a memory card



 Open the cover and insert a memory card with the gold-colored contacts facing down.

To remove a memory card



• Open the cover and press the edge of the memory card to release and remove it.

Phone language

You can select a language to use in your phone.

To change the phone language

- 1 Select Menu > Settings > General > Language > Phone language.
- 2 Select an option.

Entering text

You can use multitap text input or Quick text input \nearrow to enter text. The Quick text input method uses a dictionary application in your phone.

To change the writing language

• When you enter text, press and hold down (#10.3).

To change the text input method

• When you enter text, press and hold down (*+).

To shift between upper- and lower-case letters or numbers

• When you enter text, press (# ***).

To enter numbers

- 1 When you enter text, press (#.u.3) until [13] appears at the top of the screen.
- 2 To enter a number, press (0-) (9).

To enter punctuation marks and symbols

- 1 When you enter text, press (*+) briefly.
- 2 Scroll to a symbol and select Insert.
- To select from the most commonly used punctuation marks, you can also press 1.

To enter text using Quick text input

- 1 Select, for example, **Menu** > **Messaging** > **Write new** > **Message**.
- 2 If ∠ is not displayed, press and hold down (★+) to change to Quick text input.
- Press each key only once, even if the letter you want is not the first letter on the key. For example, to write the word "Jane", press 5, 2, 6, 3. Write the whole word before looking at the suggestions.
- 4 To view word suggestions, press ** or press the navigation key downwards.
- 5 Press (a-) to accept a suggestion and add a space.

To enter text using the multitap method

- 1 Select, for example, **Menu** > **Messaging** > **Write new** > **Message**.
- 2 If ∠ is displayed, press and hold down ★+ to change to multitap text input.
- 3 Press 2 9 repeatedly until the desired letter appears.
- 4 Press to add a space.

To add words to the phone dictionary

- 1 When you enter text using Quick text input, select **Options** > **Spell word**.
- 2 Write the word using multitap input and select Save.

Calling

You need to turn on your phone and be within range of a network.

Making and answering calls

To make a call

- Enter a phone number (with international country code and area code, if applicable).
- 2 Press C.
- You can call numbers from your contacts and call list.

To end a call

• Press (*).

To make international calls

- 1 Press and hold down (*+) until a "+" sign appears.
- 2 Enter the country code, area code (without the first zero) and phone number.
- 3 Press C.

To re-dial a number

• When Retry? appears, select Yes.



A Do not hold your phone to your ear when waiting. When the call connects, your phone gives a loud signal.

To answer a call

Press (7).

To reject a call

• Press (*).

To change the ear speaker volume during a call

Press the volume key up or down.

To mute the microphone during a call

- 1 Press and hold down ©. % appears.
- 2 Press and hold down © again to resume.

To turn on the loudspeaker during a call



Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.

To view missed calls from standby

appears. Press (to open the call list.

Background music

You can add background music to an ongoing call. When activated, background music can be heard by all participants. When the microphone is muted, the background music

To start playing background music during a call

- During the call, select Music
- See To play music on page 29.

To stop playing background music during a call

Press the center selection key.

To change the background music volume during a call

- Press the volume key up or down.
- Only the music volume can be changed when the music is playing.

Video call

During a video call, the person you are talking to can see you on their screen.

Before making video calls

3G (UMTS) service is available when 3G or H appears. To make a video call, both parties on the call must have a 3G (UMTS) phone subscription that supports 3G (UMTS) service and 3G (UMTS) coverage.

To make a video call

- 1 Enter a phone number (with international country code and area code, if applicable).
- 2 Select Options > Make video call.

To use the zoom with an outgoing video call

Press the navigation key upwards or downwards.

To share photos and videos during a video call

- 1 During a video call, press the navigation key left to switch to the video share mode tab
- 2 Scroll to a video clip or photo and select **Share**.

To view video call options

During the call, select Options.

Emergency calls

Your phone supports international emergency numbers, for example, 112 or 911. You can normally use these numbers to make emergency calls in any country, with or without the SIM card inserted, if you are within range of a network.

In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.

To make an emergency call

• Enter 112 (the international emergency number) and press .

To view your local emergency numbers

- 1 Select Menu > Contacts.
- 2 Scroll to New contact and select Options > Special numbers > Emergency numbers.

Networks

Your phone switches automatically between GSM and 3G (UMTS) or H networks depending on availability. Some network operators allow you to switch networks manually.

To switch networks manually

- 1 Select Menu > Settings > Connectivity > Mobile networks > GSM/3G networks.
- 2 Select an option.

Call list

You can view information about answered 👺 , dialed 😭 and missed or rejected 👍 calls.

To call a number from the call list

- 1 Press and scroll to a tab.
- 2 Scroll to a name or a number and press .

Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

You can synchronize your contacts using the Sony Ericsson PC Suite.

Default contacts

You can choose which contact information is shown as default. If **Phone contacts** is selected as default, your contacts show all the information saved in **Contacts**. If you select **SIM contacts** as default, your contacts show names and numbers saved on the SIM card.

To select default contacts

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Default contacts.
- 3 Select an option.

Phone contacts

Phone contacts can contain names, phone numbers and personal information. They are saved in the phone memory.

To add a phone contact

- 1 Select Menu > Contacts.
- 2 Scroll to New contact and select Add.
- 3 Enter the name and select OK.
- 4 Scroll to **New number:** and select **Add**.
- 5 Enter the number and select **OK**.
- 6 Select a number option.
- 7 Scroll between the tabs and add information to the fields.
- 8 Select Save.

Calling contacts

To call a contact

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to a contact and press .

To go directly to the contacts list

• Press and hold down (2) – (9).

To call with Smart search

- 1 Press - to enter a sequence of (at least two) digits. All entries which match the sequence of digits or corresponding letters are shown in a list.
- 2 Scroll to a contact or a phone number and press .

To turn on or off Smart search

- 1 Select Menu > Settings > Calls > Smart search.
- 2 Select an option.

Editing contacts

To add information to a phone contact

- 1 Select Menu > Contacts.
- 2 Scroll to a contact and select Options > Edit contact.
- 3 Scroll between the tabs and select Add or Edit.
- 4 Select an option and an item to add or edit.
- 5 Select Save.
- If your subscription supports Calling Line Identification (CLI) service, you can assign personal ringtones and pictures to contacts.

To copy names and numbers to phone contacts

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Copy from SIM.
- 3 Select an option.

To copy names and numbers to the SIM card

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Copy to SIM.
- 3 Select an option.
- When you copy all contacts from your phone to the SIM card, all existing SIM card information is replaced.

To automatically save names and phone numbers on the SIM card

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Auto save on SIM.
- 3 Select an option.

To save contacts on a memory card

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Back up to m. card.

SIM contacts

SIM contacts can contain names and numbers only. They are saved on the SIM card.

To add a SIM contact

- 1 Select Menu > Contacts.
- 2 Scroll to **New contact** and select **Add**.
- 3 Enter the name and select **OK**.
- 4 Enter the number and select **OK**.
- 5 Select a number option and add more information, if available.
- 6 Select Save.

Deleting contacts

To delete all contacts

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Delete all contacts.
- 3 Select an option.

Contact memory status

The number of contacts you can save in your phone or on the SIM card depends on available memory.

To view contact memory status

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to New contact and select Options > Advanced > Memory status.

Myself

You can enter information about yourself and, for example, send your business card.

To enter Myself information

- 1 Select Menu > Contacts.
- 2 Scroll to Myself and select Open.
- 3 Scroll to an option and edit the information.
- 4 Select Save.

To add your own business card

- 1 Select Menu > Contacts.
- 2 Scroll to Myself and select Open.
- 3 Scroll to My contact info and select Add > Create new.
- 4 Scroll between the tabs and add information to the fields.
- 5 Enter the information and select **Save**.

Groups

You can create a group of phone numbers and email addresses from **Phone contacts** to send messages to. You can also use groups (with phone numbers) when you create accepted callers lists.

To create a group of numbers and email addresses

- 1 Select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Groups**.
- 3 Scroll to **New group** and select **Add**.
- 4 Enter a name for the group and select **Continue**.
- 5 Scroll to **New** and select **Add**.
- 6 For each contact phone number or email address you want to mark, scroll to it and select **Mark**.
- 7 Select Continue > Done.

Speed dial

Speed dialing lets you select nine contacts that you can dial quickly from standby. The contacts can be saved in positions 1-9.

To add contacts to speed dial numbers

- 1 Select Menu > Contacts.
- 2 Scroll to New contact and select Options > Speed dial.
- 3 Scroll to a position number and select **Add**.
- 4 Select a contact.

To speed dial

• Enter the position number and press .

More calling features

Voicemail

If your subscription includes an answering service, callers can leave a voicemail message when you cannot answer a call.

To enter your voicemail number

- 1 Select Menu > Messaging > Messages > Settings > the Message settings tab > Voicemail number.
- 2 Enter the number and select **OK**.

To call your voicemail service

Press and hold down 1.

Voice control

By creating voice commands you can:

- Voice dial call someone by saying their name
- Answer and reject calls when you use a handsfree

To record a voice command using voice dialing

- 1 Select Menu > Settings > General > Voice control > Voice dialing > Activate.
- 2 Select **Yes** > **New voice command** and select a contact. If the contact has more than one number, select the number to add the voice command to.
- 3 Record a voice command such as "John mobile."
- 4 Follow the instructions that appear. Wait for the tone and say the command to record. The voice command is played back to you.
- 5 If the recording sounds OK, select Yes. If not, select No and repeat steps 3 and 4.
- Voice commands are saved in the phone memory only. They cannot be used in another phone.

To voice dial

- 1 Press and hold down a volume key.
- 2 Wait for the tone and say a recorded name, for example "John mobile." The phone plays the name back to you and connects the call.

To activate voice answering and record voice answer commands

- 1 Select Menu > Settings > General > Voice control > Voice answer > Activate.
- 2 Follow the instructions that appear and select **Continue**. Wait for the tone and say "Answer", or say any other word.
- 3 Select **Yes** to accept or **No** for a new recording.
- 4 Wait for the tone and say "Busy", or say any other word.
- 5 Select **Yes** to accept or **No** for a new recording.
- 6 Follow the instructions that appear and select **Continue**.
- 7 Select the environments in which you want to activate voice answering.

To answer a call using voice commands

Say "Answer."

To rerecord a voice command

- 1 Select Menu > Settings > General > Voice control > Voice dialing > Edit names
- 2 Scroll to a command and select **Options** > **Replace voice**.
- 3 Wait for the tone and say the command.

forwarding calls

You can forward calls, for example, to an answering service.

When Restrict calls is used, some forward call options are not available.

To forward calls

- 1 Select Menu > Settings > Calls > Forward calls.
- 2 Select a call type and a forward option.
- 3 Select Activate. ** appears.
- 4 Enter the number to forward calls to and select **OK**.

Call waiting

You will hear a beep if you receive a second call while call waiting is active.

To activate call waiting

Select Menu > Settings > Calls > Manage calls > Call waiting > Activate.

More than one call

You can handle more than one call at a time. For example, you can put an ongoing call on hold, while you make or answer a second call. You can also switch between the two calls. You cannot answer a third call without ending one of the first two calls.

To switch between two calls

• During the call, press (?).

To join two calls

During the call, select Options > Join calls.

To end an ongoing call and return to the call on hold

• First press (and then ().

To make a second call

- 1 During the call, press (). This puts the ongoing call on hold.
- 2 Select Options > Add call.
- 3 Enter the number to call and press .

To answer a second call

• During the call, press
. This puts the ongoing call on hold.

To reject a second call

During the call, press and continue with the ongoing call.

To end an ongoing call and answer a second call

During the call, select Replace active call.

Conference calls

With a conference call, you can have a joint conversation with up to five people.

To add a new participant

- 1 During the call, press . This puts the joined calls on hold.
- 2 Select Options > Add call.
- 3 Enter the number to call and press .
- 4 Select **Options** > **Join calls** to add the new participant.
- 5 Repeat this task to add more participants.

To release a participant

- 1 Select **Options** > **Release party**.
- 2 Select the participant to release.

To have a private conversation

- 1 During the call, select **Options** > **Talk to** and select the participant to talk to.
- 2 To resume the conference call, select **Options** > **Join calls**.

My numbers

You can view, add and edit your own phone numbers.

To check your phone numbers

- 1 Select Menu > Contacts.
- 2 Scroll to New contact and select Options > Special numbers > My numbers.
- 3 Select an option.

Accept calls

You can choose to receive calls from certain phone numbers only.

To add numbers to the accepted callers list

- 1 Select Menu > Settings > Calls > Manage calls > Accept calls > Only from list.
- 2 Scroll to **New** and select **Add**.
- 3 Select a contact or Groups.

To accept all calls

Select Menu > Settings > Calls > Manage calls > Accept calls > All callers.

Restricted dialing

You can restrict outgoing and incoming calls. A password from your service provider is required.

If you forward incoming calls, you cannot use some restrict calls options.

Restrict calls options

Standard options are:

- All outgoing all outgoing calls
- Outgoing intl all outgoing international calls
- Outgoing intl roam. all outgoing international calls except to your home country
- All incoming all incoming calls
- Inc. when roaming all incoming calls when you are abroad

To restrict calls

- 1 Select Menu > Settings > Calls > Manage calls > Restrict calls.
- 2 Select an option.
- 3 Select Activate.
- 4 Enter your password and select **OK**.

Call time and cost

During a call, the phone shows how long you have been talking. You can also check on the duration of your last call, your outgoing calls and the total time of all your calls.

To check the call time

• Select Menu > Settings > Calls > Time > Call timers.

Showing or hiding your phone number

You can decide to show or hide your phone number when you make a call.

To hide your phone number

- 1 Select Menu > Settings > Calls > Show/hide my no..
- 2 Select Hide number.

Imaging

You can take photos and record videos to view, save or send. You can find saved photos and videos in **Media** and in **File manager**.

Viewfinder and camera keys



1	Activate the camera/Take photos/Record video
2	Zoom in or out
3	Still: Flash Video: Light
4	Still: Scenes Video: Night mode

To activate the camera

From standby press and hold down •

To change settings

Activate the camera and select <a>.

To view information about settings

Scroll to a setting and select 1.

Using the still camera

To take a photo

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Press nalfway down to use auto focus.
- When the dot and focus frame are green, press fully down to take a photo. The photo is automatically saved.
- 4 To take another photo, press and to return to the viewfinder.

To use zoom

Press the volume key.

To adjust brightness

• Press the navigation key left to decrease the brightness. Press the navigation key right to increase the brightness. The level of brightness appears beside the ...

Face detection

You can use face detection to bring an off-center face into focus. The camera automatically detects up to three faces, indicated by white frames. A green frame shows which face has been selected for focus. Focus is set to the face closest to the camera.

To set face detection

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Select

 Select

 Focus > Face detection.

Smile detection

Smile detection allows you to capture the smiles of family and friends. The camera detects up to three faces and selects one face for smile detection and auto focus. A yellow frame shows which face is selected. When the selected face smiles, the camera automatically takes a photo.

To set Smile detection

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Select

 Solution Select

 Solution Selection Selection Selection.
- 3 When appears, the camera is in Smile detection mode.

To use Smile detection

- 1 With **Smile detection** set, point the camera at your subject.
- 2 Press fully down. When appears, smile detection is activated. A yellow frame shows the face in focus.
- 3 The camera automatically takes the photo when the subject smiles.
- 4 To take a photo, although no smile is detected, press (fully down again.

Scenes

You can use **Scenes** to quickly set up the camera for common situations using preprogramd scenes. The camera has determined a number of settings for you to fit the selected scene, ensuring the best possible photo.

To use Scenes

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Select > Scenes.
- 3 Select a scene.
- 4 Select to return to the viewfinder.
- 5 Take a photo.

Photo fix

You can use Photo fix to improve photos. In a one-click operation, brightness, light and contrast are adjusted to give you the best possible photo. The improvements are saved as a copy of the photo. The original photo is not affected.

To improve a photo with Photo fix

- 1 Activate the camera and press the navigation key to scroll to ...
- Make sure **Review** is set to **On**. Select **S** > **Settings** and scroll to **Review** > **On**. Select **D** to return to the viewfinder.
- 3 Take a photo.
- 4 When you review the photo, select **Options** > **Photo fix**.
- 5 Review the improvement and select Save to save.
- 6 If you do not want to save the improvement, select Back.

Tips on using the camera

Rule of thirds

Don't place your subject in the middle of the frame. By placing it a third of the way in, you achieve a better result.

Hold it steady

Avoid blurry photos by holding the camera steady. Try to steady your hand by leaning it against a solid object. You can also use the self-timer to make sure that the phone is steady when the photo is taken.

Get closer

By getting as close as possible to your subject, you can avoid relying on the zoom. Try to fill the viewfinder with your subject.

Stay within the flash range

Photos taken beyond the maximum flash range will be too dark. The maximum flash range is about four steps from the subject.

Consider variety

Think about different angles, and move towards the object. Take some vertical photos. Try different positions.

Use a plain background

A plain background helps highlight your subject.

Keep your lens clean

Phones are used in all kinds of weather and places, and carried in pockets and bags. This results in the camera lens becoming dirty and covered with fingerprints. Use a soft cloth to clean the lens.

Using the video camera

To record a video

- 1 Activate the camera and press the navigation key to scroll to [ii].
- 2 Press fully down to start recording.
- 3 To stop recording, press (fully down. The video is saved automatically.
- 4 To return to the viewfinder and to record another video, press (a)

Working with photos

You can view, enhance and organize photos and videos on your computer by installing the Adobe™ Photoshop™ Album Starter Edition. It is available for download at www.sonyericsson.com/support.

Use Media Go™ to transfer content to and from your phone.

Viewing and tagging photos

To view photos

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Scroll through the photos.

To view videos

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Scroll to a video and press the center selection key. Videos are indicated by **||** in the upper left corner.

To view photos in a slide show

- 1 Select Menu > Media > Photo > Camera album.
- 2 Select a month.
- 3 Scroll to a photo and select View.
- 4 Select Options > Slide show.
- 5 Select a mood.

Viewing photos on a map

When you take a photo, you can attach your geographical position to it. This is called geo tagging. Geo-tagged photos are tagged with in **Media**. If you cannot view photos on a map, see *I cannot use Internet-based services* on page 59.

Information provided by use of Geo Tagging is approximate and will require use of a compatible application. Sony Ericsson makes no warranty of any kind with respect to the accuracy of such location data.

To view photos on a map

- 1 Select Menu > Media > Photo > Geotags.
- 2 Select a month.
- 3 Scroll to a photo and select View.
- 4 Select **Options** > **View on map**.

To turn on or off geo tagging

- 1 Activate the camera and press the navigation key to scroll to ...
- 2 Select Solution > Settings > Add position.
- 3 Select an option.

Photo tags

You can organize your photos using photo tags. You can create new tags, assign one or several tags to a photo, or remove a tag from a photo. Photos with the same tag are saved together under **Photo tags**. For example, you can add the tag 'Vacation' to all your vacation photos and view them all in **Photo tags** under the tag 'Vacation'.

To create a new photo tag

- 1 Select Menu > Media > Photo > Camera album.
- 2 Select a month.
- 3 Scroll to a photo and select View.
- 4 Press the navigation key downwards and select **Options** > **Tag this photo**.

To tag photos

- 1 Select Menu > Media > Photo > Camera album.
- 2 Select a month.
- 3 Scroll to a photo and select View.
- 4 Press the navigation key downwards and scroll to a tag.
- 5 Select Options > Tag this photo.
- For each photo you want to tag, scroll to the photo and select Options > Tag this photo.

To delete a tag from a photo

- 1 When viewing a photo, press the navigation key downwards
- 2 Scroll to a tag and select Options > Delete tag.

Using photos

You can add a photo to a contact, use the photo during phone startup, as a wallpaper in standby, or as a screen saver.

To use photos

- 1 Select Menu > Media > Photo > Camera album.
- 2 Select a month.
- 3 Scroll to a photo and select View.
- 4 Select Options > Use as.
- 5 Select an option.

Printing photos

You can print photos using a USB cable connected to a PictBridge™ compatible printer.

You can also print using a Bluetooth compatible printer that supports the Object Push Profile.

To print photos using a USB cable

- 1 Select Menu > Organizer > File manager > Camera album > Open.
- 2 Select Options > Mark > Mark several or Mark all.
- 3 Select Options > Print and follow the instructions.
- 4 Connect the USB cable to the phone.
- 5 Connect the USB cable to the printer.
- 6 Wait for feedback in the phone.
- 7 Set printer settings if required and select **Print**.
- Disconnect and re-connect the USB cable if there is a printer error.

Using web albums

If your subscription supports this service, you can send photos or videos to a web album. If you cannot send content to a web album, see *I cannot use Internet-based services* on page 59.

Web services may require a separate license agreement between you and the service provider. Additional regulations and charges may apply. Contact your service provider for more information.

To send photos saved in your phone to a web album

- 1 Select Menu > Media > Photo > Camera album.
- 2 Select a month and year.
- 3 Scroll to the photo and select Options > Send > To web albums.
- 4 Select a web album service. If requested, enter your login information.
- 5 Select an album, or add a new album.
- 6 Enter text and select **Send**.

To send videos saved in your phone to a web album

- 1 Select Menu > Media > Video > Videos.
- 2 Scroll to a video and select Options > Send > To web albums.
- 3 Select a web album service. If requested, enter your login information.
- 4 Select a web album, or add a new web album.
- 5 Enter some text and select **Send**.

To send photos or videos you have just taken to a web album

- 1 When you have taken a photo or recorded a video, select Send > To web albums.
- 2 Select a web album service. If requested, enter your login information.
- 3 Select an album, or add a new album.
- 4 Enter some text and select **Send**.

To view web albums

- 1 Select Menu > Media > Photo > Web albums.
- 2 Select a web album.

To go to a Web address from contacts

- 1 Select Menu > Contacts.
- 2 Scroll to a contact and select **Open**.
- 3 Scroll to a Web address and select **Go to**.

Accessing videos in your phone

You can browse and play videos using the video player from **Media** and **File manager**. You can find videos you recorded using the camera under **Camera videos**. You can access other videos from **Video clips**.

To play videos

- 1 Select Menu > Media > Video > Videos or Camera album.
- 2 Scroll to a title and select **Play**.

To stop playing videos

• Press the center selection key.

To fast forward and rewind

• Press and hold down the navigation key right or left.

To move between videos

• Press the navigation key right or left.

To change the volume

• Press the volume key up or down.

To change the video screen size

Press the navigation key downwards.

Music

You can listen to music, audio books and podcasts. Use Media Go^{TM} to transfer content to and from your phone. For more information, see *Transferring content to and from a computer* on page 35.

Stereo portable handsfree



To use a handsfree

- Connect a portable handsfree. Music stops when you receive a call and resumes when the call has ended.
- If headphones are not included with the phone, you may purchase them separately.

Music player

To play music

- 1 Select Menu > Media > Music.
- 2 Browse by category using the navigation key.
- 3 Scroll to a title and select Play.

To stop playing music

Press the center selection key.

To fast forward and rewind

Press and hold down the navigation key right or left.

To move between tracks

Press the navigation key right or left.

To change the volume

Press the volume key up or down.

To minimize the player

• Select Options > Minimise.

To return to the player

• Select Menu > Media.

Playlists

You can create playlists to organize your music. You can add tracks and folders to a playlist. It may take a few minutes for the phone to create a playlist.

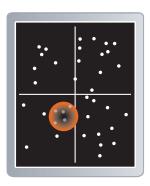
To create a playlist

- 1 Select Menu > Media > Music > Playlists.
- 2 Scroll to New playlist and select Add.
- 3 Enter a name and select **OK**.
- 4 For each track you want to add, scroll to the track and select Mark.
- 5 Select **Add** to add the marked tracks to the playlist.

To add tracks to a playlist

- 1 Select Menu > Media > Music > Playlists.
- 2 Select a playlist.
- 3 Scroll to **Add music** and select **Add**.
- 4 For each track you want to add, scroll to the track and select Mark.
- 5 Select **Add** to add the marked tracks to the playlist.

SensMe[™]



With SensMe[™] you can create playlists in two ways, by mood or from all the tracks in your phone. By mood, you first use Media Go[™] to transfer tracks to your phone. Information such as mood, tempo and chords is then added. The tracks are displayed as dots on a map with two axes. In the **All** view, all the tracks in your phone are placed randomly on the map.

To create a playlist by mood

- 1 Select Menu > Media > Music.
- 2 Scroll to **SensMe™** and select **Open**.
- 3 Press the navigation key upwards, downwards, right or left.
- 4 Make sure you are in **Mood** view. If you are not, select **Mood**.
- 5 To preview different tracks, press the navigation key upwards, downwards, right or left.
- 6 To choose an area of tracks, select Add and press the navigation key upwards or downwards.
- 7 To create the playlist and play it in the music player, select **Create**.
- 8 Select Options > Save playlist.
- 9 Enter a name and select **OK**.

To create a playlist from All view

- 1 Select Menu > Media > Music.
- 2 Scroll to **SensMe™** and select **Open**.
- 3 Press the navigation key upwards, downwards, right or left.
- 4 Make sure you are in All view. If you are not, select All.
- 5 To preview different tracks, press the navigation key upwards, downwards, right or
- To choose an area of tracks, select Add and press the navigation key upwards or downwards.
- 7 To create the playlist for playing in the music player, select **Create**.
- 8 Select Options > Save playlist.
- 9 Enter a name and select **OK**.

Audio books

If you use Media Go™ to transfer audio books to your phone from a computer, you can listen to the audio books in your phone. It may take a few minutes before a transferred audio book appears in the list of available audio books.

To access audio books

- Select Menu > Media > Music > Audio books.
- You can find audio books in formats other than M4B and those that do not have ID3v2 chapter tags in the **Tracks** folder.

Buy Now

If you subscribe to a music service allowing limited, non-permanent use with your phone, you can mark a track you are interested in buying later. The next time you synchronize your music with Windows Media® Player on a computer with enabled Internet access, you should be asked if you want to buy the track you marked earlier. If you accept, the track is downloaded to your computer and your selected music service account is charged. This service requires a subscription and account with a downloadable music service, a computer with Microsoft® Windows Media® Player 11 or subsequent compatible version of Windows Media® Player, and a USB computer connection.

You cannot see that a track is marked. You cannot unmark tracks you have already marked.

To mark a track

• When the track you want to mark is playing, press and hold down .

PlavNow™

When you select **PlayNow™** you enter PlayNow™ arena, where you can download music, games, ringtones, themes and wallpapers. You can preview or listen to content before you purchase and download it to your phone. If you cannot use PlayNow™ and PlayNow™ arena, see *I cannot use Internet-based services* on page 59.

This service is not available in all countries.

For extended functionality, you can also access the PlayNow[™] arena Web shop on a computer from www.playnow-arena.com. For more information, go to www.sonyericsson.com/support to read the PlayNow[™] arena Feature guide.

To use PlayNow™

- Select Menu > PlayNow™.
- 2 Scroll through PlayNow™ arena and follow the instructions to preview and purchase content.

TrackID™

TrackID[™] is a music recognition service. You can search for title, artist and album name for a track you hear playing through a loudspeaker or on the radio in your phone. If you cannot use TrackID[™], see *I cannot use Internet-based services* on page 59.

To search for track information

- When you hear a track through a loudspeaker, select Menu > Entertainment >
 TrackID™ > Start.
- When the radio in your phone is playing select Options > TrackID™.
- For best results, use TrackID™ in a quiet area.

Online music and video clips

You can view video clips and listen to music by streaming them to your phone from the Internet. If you cannot use the Internet, see *I cannot use Internet-based services* on page 59.

To select a data account for streaming

- 1 Select Menu > Settings > Connectivity > Streaming settings > Connect using:
- 2 Select the data account to use.
- 3 Select Save.

To stream music and video clips

- 1 Select **Menu** > **Internet**.
- 3 Select a link to stream from.

Radio

Do not use your phone as a radio in places where this is prohibited.

To turn on the radio

- 1 Connect a handsfree to the phone.
- 2 Select Menu > Entertainment > Radio.

To search for channels automatically

Select Search.

To fine tune the frequency

Press the navigation key right or left.

To change the volume

Press the volume key up or down.

To minimize the radio

• Select **Options** > **Minimise**.

To return to the radio

• Select Menu > Entertainment > Radio.

Saving channels

You can save up to 20 preset channels.

To save channels automatically

Select Options > Channels > Auto save.

To save channels manually

- 1 When you find a radio channel, select **Options** > **Channels** > **Save**.
- 2 Scroll to a position and select Insert.
- 3 If you want, you can rename the channel. Select **Save**.
- You can also save a channel in a position by pressing and holding down + 9.

To switch between saved channels

- Press the navigation key upwards or downwards.
- You can also select a saved channel by pressing + 9.

Recording sound

You can record a voice memo or a call. Recorded sounds can also be set as ringtones.

In some countries or states, it is required by law that you inform the other person before recording a call.

To record a sound

- 1 Select Menu > Entertainment > Record sound > Record.
- 2 To stop recording and save, select **Save**.

To record a call

- 1 During an ongoing call, select **Options** > **Record**.
- 2 To save the recording, select **Save**.

To listen to a recording

- 1 Select Menu > Organizer > File manager.
- 2 Scroll to Music and select Open.
- 3 Scroll to a recording and select Play.

Transferring and handling content

You can transfer and handle content such as pictures and music.

You are not allowed to exchange some copyright-protected material.

identifies a protected item.

Handling content in the phone

You can use **File manager** in your phone, to handle content saved in the phone memory or on a memory card. Tabs and icons in **File manager** show where the content is saved. If the memory is full, delete some content to create space.

To view memory status

- 1 Select Menu > Organizer > File manager.
- 2 Select Options > Memory status.
- 3 Select Memory card or Phone.

To select more than one item in a folder

- 1 Select Menu > Organizer > File manager.
- 2 Scroll to a folder and select Open.
- 3 Select Options > Mark > Mark several.
- 4 For each item you want to mark, scroll to the item and select Mark.

To move items between the phone memory and the memory card

- 1 Select Menu > Organizer > File manager.
- 2 Find an item and select **Options** > **Manage file** > **Move**.
- 3 Select Memory card or Phone.
- 4 Scroll to a folder and select **Open**.
- 5 Select Paste.

To view information about content

- 1 Select Menu > Organizer > File manager.
- 2 Find an item and select **Options** > **Information**.

Sending content to another phone

You can send content, for example, in messages or using Bluetooth wireless technology.

To send content

- 1 Scroll to an item and select **Options** > **Send**.
- 2 Select a transfer method.
- Make sure the receiving device supports the transfer method you select.

Using a USB cable

You can connect your phone to a computer with a USB cable. If you are using a PC, you are asked to install PC Companion the first time you connect.

You may have to purchase a USB cable separately. Only use a USB cable supported by your phone.

To disconnect the USB cable safely

Do not disconnect the USB cable when transferring content as this may corrupt the content.

- 1 Computer: Right-click the Safely Remove Hardware icon in *Microsoft® Windows® Explorer*.
- 2 Select the drives you want to disconnect. Select Stop.
- 3 Wait until you are notified that it is safe to remove the drive. Disconnect the USB cable.

PC Companion

PC Companion lets you:

- Explore content in your phone.
- Use your phone as a modem.
- Install PC Software used to synchronize, transfer and back up phone content. For more information, go to www.sonyericsson.com/support to read Feature guides.
- To download Mac® compatible software, go to www.sonyericsson.com/support.

To install PC Companion

- 1 Connect your phone to a PC using a USB cable supported by your phone.
- 2 Computer: Follow the instructions.

Dragging and dropping content

You can drag and drop content between your phone, a memory card and a computer in *Microsoft Windows Explorer*.

To drag and drop content

- 1 Connect your phone to a computer using a USB cable.
- 2 **Computer:** Wait until the phone memory and memory card appear as external disks in *Microsoft® Windows® Explorer*.
- 3 Drag and drop selected files between the phone and the computer.

Required operating systems

You need one of these operating systems to use Sony Ericsson PC software:

- Microsoft® Windows Vista™
- Microsoft® Windows® XP, Service Pack 2 or higher

Transferring content to and from a computer

You can use Media Go^{TM} to transfer media content between your phone and a computer. Media Go^{TM} is available for download through PC Companion or from www.sonyericsson.com/support.

To download Mac® compatible software, go to www.sonyericsson.com/support.

To transfer content using Media Go™

- 1 Connect the phone to a computer with a USB cable supported by your phone.
- 2 Computer: Select Start/Programs/Sony/Media Go™.
- 3 Select *Transfer to or from Device using Media Go™* and click *OK*.
- 4 Wait until the phone appears in Media Go™.
- 5 Move files between your phone and the computer in Media Go™.

Phone name

You can enter a name for your phone that is shown to other devices when using, for example, Bluetooth TM wireless technology.

To enter a phone name

- 1 Select Menu > Settings > Connectivity > Phone name.
- 2 Enter the phone name and select **OK**.

Using Bluetooth™ wireless technology

The Bluetooth™ function is free of charge and makes wireless connection to other Bluetooth devices possible. You can, for example:

- Connect to handsfree devices.
- Connect to several devices at the same time.
- Connect to computers and access the Internet.
- Exchange items.
- Play multiplayer games.
- A range within 33 feet (10 meters), with no solid objects in between, is recommended for Bluetooth communication.

Before using Bluetooth wireless technology

You must turn on the Bluetooth function to communicate with other devices. You may also have to pair your phone with other Bluetooth devices.

To turn on the Bluetooth function

- Select Menu > Settings > Connectivity > Bluetooth > Turn on.
- Make sure that the device you want to pair your phone with has the Bluetooth function activated and Bluetooth visibility turned on.

To pair the phone with another device

- 1 Select Menu > Settings > Connectivity > Bluetooth > Add new device.
- 2 Select a device.
- 3 Enter a passcode, if required.

To allow connection to the phone

- 1 Select Menu > Settings > Connectivity > Bluetooth.
- 2 Select a device from the list.
- 3 Select Options > Allow connection.
- 4 Select Always ask or Always allow.
- This is only possible with devices that require access to a secure service.

Power saving

You can save battery power with the Power save function. In Power save mode you can only connect with a single Bluetooth device. If you want to connect with more than one Bluetooth device at the same time, you must turn off this function.

To turn on Power save

Select Menu > Settings > Connectivity > Bluetooth > Options > Power save > On.

Transferring sound to and from a Bluetooth handsfree

You can transfer sound to and from a Bluetooth handsfree using a phone key or the appropriate key on the handsfree.

To transfer sound

- 1 Select Menu > Settings > Connectivity > Bluetooth > Options > Incoming call.
- 2 Select an option. **In phone** transfers sound to the phone. **In handsfree** transfers sound to the handsfree.
- You need to answer the call with the phone key for this setting to apply.

To transfer sound during a call

- 1 During a call, select **Sound**.
- 2 Select from the list of options available.

Backing up and restoring

You can back up and restore contacts, the calendar, tasks, notes and bookmarks using the Sony Ericsson PC Suite.

Before backing up and restoring, you need to install the Sony Ericsson PC Suite, which is available through PC Companion or from www.sonyericsson.com/support.

You can back up and restore contacts in your phone using a memory card. You can move content between the memory card and the phone memory. See *Handling content in the phone* on page 34.

→ Back up your phone content regularly to make sure you do not lose it.

To make a backup using the Sony Ericsson PC Suite

- 1 Computer: Start the Sony Ericsson PC Suite from Start/Programs/Sony Ericsson/ Sony Ericsson PC Suite.
- 2 Follow the instructions in the Sony Ericsson PC Suite on how to connect.
- 3 Go to the backup and restore section in the Sony Ericsson PC Suite and make a backup of your phone content.

To restore phone content using the Sony Ericsson PC Suite

- The Sony Ericsson PC Suite overwrites all phone content during the restore process. You may damage your phone if you interrupt the process.
- 1 **Computer:** Start the Sony Ericsson PC Suite from Start/Programs/Sony Ericsson/ Sony Ericsson PC Suite.
- 2 Follow the instructions in the Sony Ericsson PC Suite on how to connect.
- 3 Go to the backup and restore section in the *Sony Ericsson PC Suite* and restore your phone content.

Updating your phone

You can update your phone to the most recent software for optimal performance and to get the latest enhancements. You need a USB cable and an Internet-connected PC.

To learn how, go to

www.sonyericsson.com/update.

Remember to back up your phone content before updating. See *Backing up and restoring* on page 37.

Updating your phone using Sony Ericsson PC Suite

You can update your phone using a USB cable and *Sony Ericsson PC Suite*. When the phone is connected, it will automatically check for and notify you of new updates.

Updating your phone wirelessly

You can update your phone over the air using the Update Service application in the phone. You do not lose personal or phone information.

Update Service requires data access such as GPRS, 3G or HSDPA.

To select settings for Update Service

 Select Menu > Settings > General > Update software > Settings > Internet settings.

To use Update Service

- 1 Select Menu > Settings > General > Update software.
- 2 Select **Search for update** and follow the instructions that appear.

Messaging

Text and picture messages

Messages can contain text, pictures, sound effects, animations, and melodies.

When sending messages, the phone automatically selects the most suitable method (as a text or picture message) for sending the message.

If you cannot use picture messages, see *I cannot use Internet-based services* on page 59.

Sending messages

You can send messages from your phone. The maximum size of a standard text message is 160 characters (including spaces) if no other items are added to the message. If you enter more than 160 characters, a second message is created. Your messages are sent as one concatenated message.

To create and send a message

- 1 Select Menu > Messaging > Write new > Message.
- 2 Enter text. To add items to the message, press the navigation key downwards, scroll by pressing the navigation key left or right, and select an item.
- 3 Select Continue > Contacts lookup.
- 4 Select a recipient and select **Send**.
- If you send a message to a group, you may be charged for each member. Contact your service provider for details.

To copy and paste text in a message

- 1 When you write the message, select **Options** > **Copy & paste**.
- 2 Select Copy all or Mark & copy. Scroll to and mark text in the message.
- 3 Select Options > Copy & paste > Paste.

Receiving and saving messages

You are notified when you receive a message.

or

or

or appears. Messages are automatically saved in the phone memory. When the phone memory is full, you can delete messages or save them on a memory card or on the SIM card.

To save an incoming message on a memory card

Select Menu > Messaging > Messages > Settings > Save to > Memory card.

To save a message on the SIM card

- 1 Select **Menu** > **Messaging** > **Messages** and select a folder.
- 2 Scroll to a message and select **Options** > **Save message**.

To view a message in the inbox

- 1 Select Menu > Messaging > Messages > Inbox.
- 2 Scroll to the message and select **View**.

To call a number contained in a message

When you view the message, scroll to the phone number and press

Message options

You can set some options, such as the Message alert and default storage location, to apply to all messages. You can set other options, such as the Delivery priority and Delivery time, for each message you send.

To set options for all messages

- 1 Select Menu > Messaging > Messages > Settings.
- 2 Select an option.

To set options for a specific message

- 1 When the message is ready and a recipient is selected, select Options > Advanced.
- 2 Scroll to an option and select Edit.

Conversations

You can choose whether to view your messages in **Conversations** or the **Inbox**. A messaging conversation shows all messaging communication between you and one of your contacts.

To view messages in Conversations

- Select Menu > Messaging > Inbox > the Conversations tab.
- Select Menu > Messaging > Conversations and select a conversation.

To send a message from Conversations

- 1 Select Menu > Messaging.
- 2 Select **Conversations**, or select **Inbox** > the **Conversations** tab.
- 3 Select a conversation.
- 4 Write a message and select **Send**.

Voice messages

You can send and receive a sound recording as a voice message.

The sender and recipient must have a subscription supporting multimedia messaging.

To record and send a voice message

- 1 Select Menu > Messaging > Write new > Voice message.
- 2 Record the message and select **Stop** > **Send** > **Contacts lookup**.
- 3 Select a recipient and select **Send**.

Email

You can use standard email functions and your computer email address in your phone.

You can synchronize your email using Microsoft® Exchange ActiveSync® application.

Before using email

You can use the Basic setup to check if settings are available for your email account or you can enter them manually. You can also receive settings at www.sonyericsson.com/support.

To create an email account for the first time

- 1 To start the email setup wizard, select **Menu** > **Messaging** > **Email**.
- 2 Follow the instructions to create the account.
- If you need to enter settings manually, you can contact your email provider for more information.

 An email provider could be the company that supplied your email address.

To write and send an email message

- 1 Select Menu > Messaging > Email.
- 2 If you have several email accounts, select the account you want to send the message from.
- 3 Select Write new.
- 4 To add a recipient, scroll to **To:** and select **Add** > **Enter email address**. Enter the email address and select **OK**.
- 5 To add more recipients, scroll to **To:** and select **Edit**. Scroll to an option and select **Add**. When you are ready, select **Done**.
- 6 To enter a subject, scroll to **Subject:**, select **Edit**, enter the subject, and select **OK**.
- 7 To enter the message text, scroll to **Text:**, select **Edit**, enter the text, and select **OK**
- 8 Select Add to attach a file.
- 9 Select Continue > Send.

To receive and read an email message

- 1 Select Menu > Messaging > Email.
- 2 If you have several email accounts, select an account.
- 3 Select Inbox > Options > Check new email.
- 4 Scroll to the message and select View.

To save an email message

- 1 Select Menu > Messaging > Email.
- 2 If you have several email accounts, select an account.
- 3 Select Inbox.
- 4 Scroll to the message and select View > Options > Save message.

To reply to an email message

- 1 Select Menu > Messaging > Email.
- 2 If you have several email accounts, select an account.
- 3 Select Inbox.
- 4 Scroll to the message and select **Options** > **Reply**.
- 5 Write the reply and select **OK**.
- 6 Select Continue > Send.

To view an attachment in an email message

• When you view the message, select **Options** > **Attachments** > **Use** > **View**.

Active email account

If you have several email accounts, you can change which one is active.

To create additional email accounts

- 1 Select Menu > Messaging > Email.
- 2 If you have several email accounts, select an account.
- 3 Select Accounts.
- 4 Scroll to **New account** and select **Add**.

To change the active email account

- 1 Select Menu > Messaging > Email.
- 2 If you have several email accounts, select an account.
- 3 Select Accounts.
- 4 Select the account you want to activate.

Automatically checking for new email messages

You can set your phone to automatically check for new email messages. You can use a time interval for the check, or you can let the phone stay connected to the email server (push email). The phone will only check for email messages for the active email account. When you receive a new email message, you will be notified by $\[\]$

To set the interval for checking for new email messages

- 1 Select Menu > Messaging > Email.
- If you have several email accounts, select an account.
 Select Settings > the Download tab > Check interval.
- 4 Select an option.

Internet

If you cannot use the Internet, see I cannot use Internet-based services on page 59.

To start browsing

- 1 Select Search.
- 2 Enter a web address, a search phrase or the name of a bookmark.
- 3 Scroll to an item in the list and select **Go to** or **Search**.

To exit the browser

- 1 When you are browsing the web, select **∠** and then select **△**.
- 2 Select Exit browser.

Web browser toolbar

When you are viewing a web page, select Z. The following options appear:

Icon	Function
2	Add the web page to your web feeds
Q	Pan and zoom the web page
*	Manage your favorite web pages
#	Manage the files you have downloaded from the Internet

Web browser shortcuts

You can use the keypad to go directly to a web browser function.

Key	Shortcut
1	Bookmarks
2 - g	Enter text to Enter address, Search Internet or search in Bookmarks
0 -	Zoom
# a/A 5)	Overview (when Smart-Fit is off)

Bookmarks

You can create and edit bookmarks as quick links to your favorite web pages.

To create a bookmark

- 1 When you are viewing a web page you want to add to your bookmarks, select

 and then select

 ...
- 2 Select Add as bookmark.

To select a bookmark

- 1 Select **Menu** > **Internet**.
- 3 Scroll to a bookmark and select Go to.

To send a bookmark

- 1 Select Menu > Internet.
- When you are browsing the Internet, select

 and then select

 t.
- 3 Select and scroll to a bookmark.
- 4 Select **Options** > **Send** and select a transfer method.

History pages

You can view and go to web pages you have previously visited.

To view history pages

- 1 Select Menu > Internet.
- 3 Select History.

More browser features

To turn on or off Smart-Fit Rendering™

- 1 Select **Menu** > **Internet**.
- 3 Select **Settings** > **Smart-Fit**.
- 4 Select an option.
- With Smart-Fit on, the web site is adjusted to your display to avoid horizontal scrolling. With Smart-fit off, you can pan and zoom while viewing a web site.

To use pan and zoom on a web page

- 1 When you are viewing a web page, select **∠**, then select **△**.
- 2 Use the navigation key to move the frame.
- 3 Press the center selection key to zoom in on a part of the web page.
- To use pan and zoom, Smart-Fit must be turned off.

To make a call when you are browsing the web

• Press ().

To save a picture from a web page

- 2 Select Save picture.
- 3 Select a picture.

To find text on a web page

- 2 Select Find on page.
- 3 Enter text and press Find.

To send a link

- 2 Select **Send link** and select a transfer method.
- Make sure the receiving device supports the transfer method you select.

Internet security and certificates

Your phone supports secure browsing. Certain Internet services, such as banking, require certificates in your phone. Your phone may already contain certificates when you buy it or you can download new certificates.

To view certificates in the phone

• Select Menu > Settings > General > Security > Certificates.

File transfers

The File transfer manager keeps track of the files you download from the Internet, for example media files, podcasts and games, and helps you access them. It also tracks your

photo uploads to web sites, such as web albums and blogs. In the File transfer manager you can also install downloaded Java applications, and to pause, resume or cancel downloads.

To access a file using File transfer

- 1 Select Menu > Organizer > File transfer.
- 2 Scroll to the file.
- 3 Press the center selection key to access the file, or select **Options** for other actions.

Web feeds

Using web feeds, you can subscribe to and download frequently updated content, such as news, podcasts or photos.

To add new feeds from a web page

- When you browse a page on the Internet that provides web feeds, indicated by ≤, select ✓ and then ≤.
- 2 For each feed you want to add, scroll to the feed and select **Add** > **Yes**.
- 3 Select an update frequency.

To search for web feeds

- 1 Select Menu > Media > Web feeds.
- 2 Select **New feed** and enter a web address.

To download content via web feeds

- 1 Select Menu > Media > Web feeds.
- 2 Select an updated web feed.
- 3 Scroll to an updated feed and select View.
- 4 Scroll to a heading by pressing the navigation key left or right.
- 5 Scroll to the item you want to download by pressing the navigation key downwards, then select **Options** > **Download file**.
- You can access downloaded files from the File transfer manager. See *File transfers* on page 44.
- You can also subscribe to and download web feed content to a computer using Media Go™. See *To transfer content using Media Go™* on page 35.

Updating web feeds

You can manually update your feeds, or schedule updates. When updates arrive, so appears on the screen.

To schedule web feed updates

- 1 Select Menu > Media > Web feeds.
- 2 Scroll to a feed and select **Options** > **Schedule update**.
- 3 Select an option.
- Frequent updates may be costly.

Web feeds in standby

You can show news updates on the standby screen.

To show web feeds in standby

- 1 Select Menu > Media > Web feeds.
- 2 Scroll to a feed and select Options > Settings > Standby ticker > Show in standby.

To access web feeds from standby

- 1 From standby, select **Ticker**.
- 2 To read more about a feed, press the navigation key upwards or downwards to scroll to a headline, then select **View**.

Podcasts

Podcasts are files, for example, radio programs or video content, that you can download and play. You subscribe to and download podcasts using web feeds.

To access audio podcasts

• Select Menu > Media > Music > Music feeds.

To access video podcasts

• Select Menu > Media > Video > Video feeds.

Photo feeds

You can subscribe to photo feeds and download photos.

To access photo feeds

• Select Menu > Media > Photo > Photo feeds.

YouTube™

You can watch video clips on your phone by using the YouTube™ application. You can search for video clips or upload your own videos.

To access YouTube

- Select Menu > Media > Video > YouTube.
- To upload videos to YouTube, you need to access YouTube and follow the instructions in the application.

GPS

Your phone has a GPS receiver that uses satellite signals to calculate your location. Some GPS features use the Internet. Data rates and charges may apply.

If you cannot use some GPS features, see I cannot use Internet-based services on page 59.

Using GPS

Your location can be found when you have a clear view of the sky. If your location is not found after a few minutes, move to another location. To help the search, stand still and do not cover the GPS antenna.

The first time you use the GPS it may take up to 10 minutes before your location is found.



Assisted start

Assisted start helps calculate your location more quickly. If not turned off, **Assisted start** will automatically be used to find your location when Assisted GPS (A-GPS) technology is available.

To set when to use Assisted start

- 1 Select Menu > Location services > Settings > Assisted start.
- 2 Select an option.

Saving locations

You can find all saved locations in My favorites.

To save your current location

- 1 Select Menu > Location services > My favorites > Add new place.
- 2 Select **Edit** and enter the title. Select **OK**.
- 3 Scroll to **Description:** and select **Add**.
- 4 Enter the description and select **OK**.
- 5 Scroll to **Position:** and select **Add** > **Current position**.
- 6 When the position is found, select **Save**.

To view a saved location on a map

- 1 Select Menu > Location services > My favorites.
- 2 Scroll to a location and select Go to.

Location requests

External services may ask for your location. You can allow external services to use information about your location, as well as restrict them from doing so.

To change access for external services

- 1 Select Menu > Location services > Settings > Privacy.
- 2 Select an option.

Turning off GPS

The GPS receiver turns off automatically when it is not in use. You can also turn the GPS receiver off manually. This saves battery power when you use features that do not require the GPS receiver to find your location.

To turn on or off GPS manually

- 1 Select Menu > Location services > Settings.
- 2 Select Enable GPS or Disable GPS.

Google Maps™ for mobile

Google Maps™ lets you view your current location, find other locations and calculate routes.

When you start Google Maps, your approximate location is shown using information from nearby mobile towers. Your location is updated with a more precise position when the GPS receiver finds your location.

To use Google Maps™

Select Menu > Location services > Google Maps.

To access favorites from Google Maps

Press (* +).

To learn more about Google Maps

When you use Google Maps, select Options > Help.

Driving directions

The Wisepilot™ application guides you to your destination using voice instructions. A trial version of the Wisepilot application may be included in the phone.

Sony Ericsson does not warrant the accuracy of any directional services including but not limited to turn-by-turn navigational services.

To start Wisepilot

Select Menu > Location services > Navigation.

Tracker

Tracker is a GPS-based sports application which allows you to keep track of your speed, distance, route and energy consumption during training. You can base the training on how long time you want to train or on what distance you want to cover. You can also base it on a previous training route which has GPS data.

Information provided by use of the Tracker application is approximate. Sony Ericsson makes no warranty of any kind with respect to the accuracy of the Tracker application. Any serious health and fitness concerns should be referred to a health care professional.

To start a training session

- 1 Select Menu > Location services > Tracker > Start training
- 2 Select a training type.
- 3 Scroll to an item, select **Edit** and enter the data.
- 4 To save, select **Done**.
- 5 To start training, select Start.

To switch between training views

 During a training session, press the navigation key left or right to view information on training duration, progress and live comparison with a previous session.

To compare results during training

- 1 Select Menu > Location services > Tracker > Start training.
- 2 Select Route based.
- 3 Scroll to Route:, select Edit and select a route.
- 4 Scroll to Live compare and select Edit.
- 5 Scroll to the result you want to compare and select Compare.
- 6 Select **Done** and then **Start**.
- A GPS location is required before results can be compared.

To end a training session manually

During a training session, select Pause > End.

Results

The training result is shown after a session is ended. You can view past results anytime, and compare them if they have GPS data.

To view a training result

- 1 Select Menu > Location services > Tracker > Results.
- 2 Scroll to a month and select View.
- 3 Scroll to a date and select View.
- 4 Select a training result. If you have used laps, press the navigation key left or right to view result per lap.

To compare results

- 1 Select Menu > Location services > Tracker > Results.
- 2 Scroll to a result and select Options > Compare.
- 3 Select a result to compare with.
- ! A GPS location is required before results can be compared.

Energy consumption

To calculate and view the energy consumption for a session you must first set your personal profile in **Settings** in Tracker. You view the energy consumption in the result view.

To set the personal profile

- 1 Select Menu > Location services > Tracker > Settings > Personal profile.
- 2 Select an item, enter data and select **OK**.
- 3 When finished, select **Options** > **Save profile**.

To turn on energy consumption

Select Menu > Location services > Tracker > Settings > Energy consumption > On.

Synchronizing

You can synchronize your phone in two different ways: using a computer program, or using an Internet service.

→ Use only one of the synchronization methods at a time with your phone.

For more information, go to www.sonyericsson.com/support to read the Synchronization Feature guide.

Synchronizing using a computer

You can use a USB cable or Bluetooth wireless technology to synchronize phone contacts, appointments, bookmarks, tasks and notes with Online Service or a computer program such as Microsoft® Outlook®.

Before synchronizing, you need to install the *Sony Ericsson PC Suite*. *Sony Ericsson PC Suite* software is available for download through PC Companion or from *www.sonyericsson.com/support*.

To download Mac® compatible software, go to www.sonyericsson.com/support.

To synchronize using the Sony Ericsson PC Suite

- 1 Computer: Start Sony Ericsson PC Suite from Start/Programs/Sony Ericsson/ Sony Ericsson PC Suite.
- 2 Follow the instructions in the Sony Ericsson PC Suite for how to connect.
- When you are notified that the *Sony Ericsson PC Suite* has found your phone, you can start synchronizing.
- For usage details, see the Sony Ericsson PC Suite Help section once the software has been installed on your computer.

Synchronizing using an Internet service

You can synchronize with an Internet service using SyncML™ or a Microsoft® Exchange Server using Microsoft Exchange ActiveSync. For more information, go to www.sonyericsson.com/support to read the Synchronization Feature guide.

More features

Flight mode

In **Flight mode** the network and radio transceivers are turned off to prevent disturbance to sensitive equipment.

When the flight mode menu is activated you are asked to select a mode the next time you turn on your phone:

- Normal mode full functionality
- Flight mode limited functionality

To activate the flight mode menu

 Select Menu > Settings > General > Flight mode > Continue > Show at startup.

To select flight mode

- 1 When the flight mode menu is activated, turn off your phone.
- 2 Turn on your phone and select Flight mode. <a> appears.

Alarms

You can set a sound or the radio as an alarm signal. The alarm sounds even if the phone is turned off. When the alarm sounds, you can silence it or turn it off.

To set the alarm

- 1 Select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to **Time:** and select **Edit**.
- 4 Enter a time and select **OK** > **Save**.

To set the recurring alarm

- 1 Select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to Recurring: and select Edit.
- 4 Scroll to a day and select Mark.
- 5 To select another day, scroll to the day and select **Mark**.
- 6 Select **Done** > **Save**.

To set the alarm signal

- 1 Select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to the 🎝 tab.
- 4 Scroll to Alarm signal: and select Edit.
- 5 Find and select an alarm signal. Select **Save**.

To silence the alarm

- When the alarm sounds, press any key.
- To repeat the alarm, select Snooze.

To turn off the alarm

• When the alarm sounds, press any key, then select **Turn off**.

To cancel the alarm

- 1 Select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Turn off.

To set the snooze duration

- Select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to **Snooze duration:** and select **Edit**.
- 4 Select an option.

The alarm in silent mode

You can set the alarm not to sound when the phone is in silent mode.

To set an alarm to sound or not in silent mode

- 1 Select Menu > Organizer > Alarms.
- 2 Scroll to an alarm and select Edit.
- 3 Scroll to the 📭 tab.
- 4 Scroll to Silent mode: and select Edit.
- 5 Select an option.

Calendar

You can synchronize your calendar with a computer calendar, with a calendar on the web or with a Microsoft® Windows Server® (Outlook®) application.

Appointments

You can add new appointments or reuse existing appointments.

To add an appointment

- Select Menu > Organizer > Calendar.
- Select a date.
- 3 Scroll to **New entry** and select **Add**.
- Enter the information and confirm each entry.
- 5 Select Save.

To view an appointment

- Select Menu > Organizer > Calendar.
- 2 Select a date.
- 3 Scroll to an appointment and select View.

To edit an appointment

- Select Menu > Organizer > Calendar. 1
- Select a date.
- Scroll to an appointment and select View. 3
- Select **Options** > **Edit**.
- 5 Edit the appointment and confirm each entry.
- 6 Select Save.

To set when reminders should sound

- 1 Select Menu > Organizer > Calendar.
- Select a date.
- 3 Select Options > Advanced > Reminders.
- 4 Select an option.
- A reminders option set in calendar affects a reminders option set in tasks.

Notes

You can make notes and save them. You can also show a note in standby.

To add a note

- Select Menu > Organizer > Notes.
- 2 Scroll to New note and select Add.
- 3 Write a note and select **Save**.

To show a note in standby

- 1 Select Menu > Organizer > Notes.
- 2 Scroll to a note and select Options > Show in standby.

To hide a note from standby

- 1 Select Menu > Organizer > Notes.
- 2 Scroll to the note shown in standby. This is marked with an icon. Select **Options** > **Hide in standby**.

Tasks

You can add new tasks or reuse existing tasks.

To add a task

- 1 Select Menu > Organizer > Tasks.
- 2 Select New task and select Add.
- 3 Select an option.
- 4 Enter details and confirm each entry.

To set when reminders should sound

- 1 Select Menu > Organizer > Tasks.
- 2 Scroll to a task and select Options > Reminders.
- 3 Select an option.
- A reminders option set in tasks affects a reminders option set in calendar.

Profiles

You can change settings such as the ring volume and vibrating alert to suit different locations. You can reset all profiles to the phone's original settings.

To select a profile

- 1 Select Menu > Settings > General > Profiles.
- 2 Select a profile.

To view and edit a profile

- 1 Select Menu > Settings > General > Profiles.
- 2 Scroll to a profile and select **Options** > **View and edit**.
- You cannot rename the **Normal** profile.

Time and date

To set the time

- 1 Select Menu > Settings > General > Time & date > Time.
- 2 Enter the time and select **Save**.

To set the date

- 1 Select Menu > Settings > General > Time & date > Date.
- 2 Enter the date and select Save.

To set the time zone

- 1 Select Menu > Settings > General > Time & date > My time zone.
- 2 Select the time zone you are in.
- If you select a city, My time zone also updates the time when daylight saving time changes.

To change the clock size of the standby screen

- 1 Select Menu > Settings > Display > Clock size.
- 2 Select an option.

Themes

You can change the appearance of the screen through items such as colors and wallpaper. You can also create new themes and download them. For more information, go to www.sonyericsson.com/fun.

To set a theme

- 1 Select Menu > Settings > Display > Theme.
- 2 Scroll to a theme and select Set.

Main menu layout

You can change the layout of the icons in the main menu.

To change the main menu layout

- 1 Select Menu > Options > Main menu layout.
- 2 Select an option.

Screen orientation

You can change between landscape and portrait orientation, or select **Auto rotate** to have the orientation change when you rotate the phone.

To change screen orientation in the browser

- 1 Select **Menu** > **Internet**.
- 3 Select Settings > Orientation.
- 4 Select an option.

To change screen orientation in Media

- 1 Select Menu > Media > Settings > Orientation.
- 2 Select an option.

Ringtones

To set a ringtone

- 1 Select Menu > Settings > Sounds & alerts > Ringtone.
- 2 Find and select a ringtone.

To set the ringtone volume

- 1 Select Menu > Settings > Sounds & alerts > Ring volume.
- 2 Press the navigation key left or right to adjust the volume.
- 3 Select Save.

To turn off the ringtone

- Press and hold down (#***). ** appears.
- The alarm signal is not affected.

To set the vibrating alert

- 1 Select Menu > Settings > Sounds & alerts > Vibrating alert.
- 2 Select an option.

Games

Your phone contains preloaded games. You can also download games. For more information, go to *www.sonyericsson.com/fun*. Help texts are available for most games.

To start a game

- 1 Select Menu > Media > Games.
- 2 Select a game.

To end a game

Press

Motion gaming

Some of the pre-installed games in your phone are controlled by moving the phone. When playing motion games, you can, for example tilt, swing or wield the phone. The timing, speed, frequency and direction of the phone's movements are transmitted to the screen.

To avoid dropping the phone when you are playing motion games, use a wrist strap.

Gesture gaming

You can control some of the pre-installed games in your phone by gestures. When playing such a game, set your phone to stand on a steady surface, and jump, move your arms and legs, bend your knees, etc. in front of the phone. The video call camera registers the timing, speed, frequency and direction of your gestures, and transmits them to the phone screen.

Applications

You can download and run Java applications. You can also view information or set different permissions. If you cannot use Java applications, see *I cannot use Internet-based services* on page 59.

To select a Java application

- 1 Select Menu > Organizer > Applications.
- 2 Select an application.

To set permissions for a Java application

- 1 Select Menu > Organizer > Applications.
- 2 Scroll to an application and select **Options** > **Permissions**.
- 3 Set permissions.

Java application screen size

Some Java applications are designed for a specific screen size. For more information, contact the application vendor.

To set the screen size for a Java application

- 1 Select Menu > Organizer > Applications.
- 2 Scroll to an application and select **Options** > **Screen size**.
- 3 Select an option.

To set a Java[™] application as a wallpaper

- 1 Select Menu > Settings > Display.
- 2 Select Wallpaper > Application.
- 3 Select a Java application.
- You can only see the Java applications that have support for wallpaper.

Walk mate

Walk mate is a step counter application. It keeps track of how many steps you have walked and how many steps you have left towards a daily goal. You can put your phone in a pocket when you use Walk mate. You can also set Walk mate as wallpaper to view in standby.

To open Walk mate

Select Menu > Organizer > Applications > Walk mate.

To set Walk mate as wallpaper

- 1 Select Menu > Settings > Display.
- 2 Select Wallpaper > Application > Walk mate.

Antivirus

Antivirus identifies and removes applications you install on your phone that become infected by viruses. It automatically scans applications during installation. When an infected application is detected, you can delete or release the infected application. You can select a 30-day free evaluation or enter a subscription number. We recommend that you update the antivirus application with the latest virus protection frequently. You need the correct Internet settings in your phone to use this function.

Our inclusion or your use of antivirus software does not ensure that your use of this product will be free from exposure to viruses, malware or other harmful software.

To turn on Antivirus

- 1 Select Menu > Settings > General > Security > Antivirus.
- 2 Follow the instructions to use the setup wizard.

To turn off Antivirus

- 1 Select Menu > Settings > General > Security > Antivirus > Virus scan.
- 2 Select Off.

PIN codes

SIM protection

This lock only protects your subscription. Your phone will work with a new SIM card. If the lock is on, you have to enter a PIN (Personal Identity Number).

If you enter your PIN incorrectly three times in a row, the SIM card is blocked and you need to enter your PUK (Personal Unblocking Key). Your PIN and PUK are supplied by your network operator.

To unblock the SIM card

- 1 When **PIN blocked** appears, enter your PUK and select **OK**.
- 2 Enter a new four-to-eight-digit PIN and select **OK**.
- 3 Re-enter the new PIN and select **OK**.

To edit the PIN

- 1 Select Menu > Settings > General > PIN codes > SIM protection > Change PIN
- 2 Enter your PIN and select **OK**.
- 3 Enter a new four-to-eight-digit PIN and select **OK**.
- 4 Re-enter the new PIN and select **OK**.
- If Codes do not match appears, you entered the new PIN incorrectly. If Incorrect PIN appears, you entered the old PIN incorrectly.

To use the SIM card lock

- 1 Select Menu > Settings > General > PIN codes > SIM protection > Protection.
- 2 Select an option.
- 3 Enter your PIN and select OK.

Phone protection

You can stop unauthorized use of your phone. Change the phone lock code (0000) to any four-to-eight-digit personal code.

It is important that you remember your new code. If you forget it, you need to take your phone to your local Sony Ericsson retailer.

To use the phone lock

- 1 Select Menu > Settings > General > PIN codes > Phone protection > Protection.
- 2 Select an option.
- 3 Enter the phone lock code and select **OK**.
- When **Automatic** phone protection is activated the phone protection code must be entered when another SIM card is inserted.

To unlock the phone

When Phone locked appears, enter your phone lock code and select OK.

To change the phone lock code

- 1 Select Menu > Settings > General > PIN codes > Phone protection > Change code.
- 2 Enter the old code and select **OK**.
- 3 Enter the new code and select **OK**.
- 4 Repeat the code and select **OK**.

Keypad lock

You can set the keypad lock to avoid accidental dialing. **-•** appears. Incoming calls can be answered without unlocking the keypad.

Calls to the international emergency number 112 can still be made.

To use the automatic key lock

- 1 Select Menu > Settings > General > Security > Automatic keylock.
- 2 Select an option.

To unlock the keypad manually

Press any key and select Unlock > OK.

IMEI number

Keep a copy of your IMEI (International Mobile Equipment Identity) number in case your phone is stolen.

To view your IMEI number

• Press $(\cancel{*} +)$, $(\cancel{\#} = \cancel{3})$, $(\bigcirc -)$, $(\overleftarrow{5})$, $(\cancel{\#} = \cancel{3})$.

Troubleshooting

Some problems can be fixed using Update Service. Using Update Service on a regular basis will optimize the phone's performance. See *Updating your phone* on page 38.

Some problems will require you to call your network operator.

For more support go to www.sonyericsson.com/support.

Common questions

Where can I find the regulatory information such as my IMEI number if I cannot turn on my phone?



I have problems with memory capacity or the phone is working slowly Restart your phone every day to free memory or do a **Master reset**.

Master reset

If you select Reset settings, the changes that you have made to settings will be deleted.

If you select **Reset all**, your settings and content, such as contacts, messages, pictures, sounds and downloaded games, will be deleted. You may also lose content that was in the phone at purchase.

To reset the phone

- 1 Select Menu > Settings > General > Master reset.
- 2 Select an option.
- 3 Follow the instructions that appear.

I cannot charge the phone or battery capacity is low

The charger is not properly connected or the battery connection is poor. Remove the battery and clean the connectors.

The battery is worn out and needs to be replaced. See Charging the battery on page 7.

No battery icon appears when I start charging the phone

It may take a few minutes before the battery icon appears on the screen.

Some menu options appear in gray

A service is not activated. Contact your network operator.

I cannot use Internet-based services

Your subscription does not include data capability. Settings are missing or incorrect.

You can download settings using the **Settings download** or from *www.sonyericsson.com/support*.

To download settings

- 1 Select Menu > Settings > User help > Settings download.
- 2 Follow the instructions that appear.
- Contact your network operator or service provider for more information.

I cannot send messages from my phone

To send messages, you need to set a service center number. The number is supplied by your service provider and is usually saved on the SIM card. If the number of your service center is not saved on your SIM card, you must enter the number yourself.

To send most picture messages, you must set an MMS (Multimedia Messaging Service) profile and the address of your message server. If no MMS profile or message server exists, you can receive all the settings automatically from your network operator, download settings using the Settings download, or go to www.sonyericsson.com/support.

To enter a service center number

- 1 Select Menu > Settings > Connectivity > Message settings > Text message and scroll to Service center. The number is shown if it is saved on the SIM card.
- 2 If there is no number shown, select **Edit**.
- 3 Scroll to New Service Center and select Add.
- 4 Enter the number, including the international "+" sign and country code.
- 5 Select Save.

To select an MMS profile

- 1 Select Menu > Settings > Connectivity > Message settings > Multim. message.
- 2 Select an existing profile or create a new one.

To set the message server address

- 1 Select Menu > Settings > Connectivity > Message settings > Multim. message.
- 2 Scroll to a profile and select Options > Edit.
- 3 Scroll to **Message server** and select **Edit**.
- 4 Enter the address and select **OK** > **Save**.

The phone does not ring or rings too softly

Make sure that **Silent mode** has not been set to **On**. See *To turn off the ringtone* on page 54.

Check the ringtone volume. See *To set the ringtone volume* on page 54.

Check the profile. See To select a profile on page 53.

Check the forward call options. See *To forward calls* on page 20.

The phone cannot be detected by other devices using Bluetooth wireless technology

You have not turned the Bluetooth function on. Make sure that the visibility is set to **Show phone**. See *To turn on the Bluetooth function* on page 36.

I cannot synchronize or transfer content between my phone and the computer, when using a USB cable.

The software or the USB drivers have not been properly installed. Go to www.sonyericsson.com/support to read Feature guides which contain detailed installation instructions and troubleshooting sections.

Error messages

Insert SIM

There is no SIM card in your phone or you may have inserted it incorrectly.

See To insert the SIM card on page 5.

The SIM card connectors need cleaning. If the card is damaged, contact your network operator.

Insert correct SIM card

Your phone is set to work only with certain SIM cards. Check if you are using the correct operator SIM card.

Incorrect PIN/Incorrect PIN2

You have entered your PIN or PIN2 incorrectly.

Enter the correct PIN or PIN2 and select OK.

PIN blocked/PIN2 blocked

You have entered your PIN or PIN2 code incorrectly three times in a row.

To unblock, see SIM protection on page 56.

Codes do not match

Codes that you have entered do not match. When you want to change a security code, for example your PIN, you have to confirm the new code. See *SIM protection* on page 56.

No netw. coverage

- Your phone is in flight mode. See *Flight mode* on page 51.
- Your phone is not receiving any network signal, or the received signal is too weak. Contact your network operator and make sure that the network has coverage where you are.
- The SIM card is not working properly. Insert your SIM card in another phone. If this works, it is probably your phone that is causing the problem. Please contact the nearest Sony Ericsson service location.

Emergency calls only

You are within range of a network, but you are not allowed to use it. However, in an emergency, some network operators allow you to call the international emergency number 112. See *Emergency calls* on page 16.

PUK blocked. Contact service provider.

You have entered your personal unblocking key code (PUK) incorrectly 10 times in a row.

Legal information

Sony Ericsson U100i/U100a

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