Model No.: T10
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Made in China

TrueConnect

TWS Wireless

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Introduction

Thank you for choosing TRONSMART TrueConnect T10. Please read this manual carefully before using the product for the first time and keep it for future reference.

Package Content

- 1 x TRONSMART TrueConnect T10
- 1 x Charging Case
- 1 x USB-C Charging Cable
- 1 x User Manual

Product Diagram

Specifications

Earbuds Model	T10
Earbuds Color	Black
Bluetooth Version	5.4
Bluetooth Range	10m (Class 2)
Bluetooth Profiles	A2DP, AVRCP, HFP, HSP
Driver Unit	10mm
Earbuds Battery Capacity	45mAh
Charging Case Battery Capacity	500mAh
Charging Port	USB-C
Earbuds Weight	4.5g
Charging Case Weight	48g

Getting Started

Charging

It is essential to charge your earbuds and charging case before using them for the first time. Please ensure that the earbuds are fully charged before each use to maximize battery life and performance.

Charging the headset

1. Ensure the earbuds are properly seated in the charging case and the lid is closed.
2. Connect the USB-C charging cable to the charging case and then to a power source (computer, wall adapter, etc.).
3. The LED indicator on the charging case will illuminate to indicate that charging is in progress.
4. Once fully charged, the LED indicator will turn off.

Charging the case

1. Connect the USB-C charging cable to the charging case and then to a power source (computer, wall adapter, etc.).
2. The LED indicator on the charging case will illuminate to indicate that charging is in progress.
3. Once fully charged, the LED indicator will turn off.

User Instruction

Wearing the earphones

- Remove the earbuds from the charging case.
- Insert the earbuds into your ears, ensuring a comfortable and secure fit.

Pairing

1. Open the charging case to activate the earbuds. They will automatically enter pairing mode and begin searching for previously connected devices.
2. Ensure that Bluetooth is enabled on your device and search for available Bluetooth devices.
3. Select "TRONSMART T10" from the list of available devices to initiate pairing.
4. Once successfully paired, you will hear a confirmation tone in the earbuds, and the device will be added to the list of connected Bluetooth devices.
5. If you wish to pair the earbuds with a different device, simply repeat the pairing process with the new device.

Functions

Touch Control

Double-tap the touch area on the left or right earbud to activate the voice assistant (Siri or Google Assistant).

Press and hold the touch area on the left or right earbud for 2 seconds to switch between ANC, Transparency, and Normal modes.

Double-tap the touch area on the right earbud to play or pause music.

Press and hold the touch area on the right earbud for 2 seconds to skip to the next track.

Double-tap the touch area on the left earbud to answer or end a call.

Press and hold the touch area on the left earbud for 2 seconds to reject an incoming call.

Factory Reset

Ensure the earbuds are in the charging case and the lid is open.

Press and hold the touch area on both earbuds simultaneously for approximately 10 seconds until the LED indicator flashes red and blue.

Release the touch area and wait for the earbuds to restart. The factory reset is now complete.

Charging and Voice Notification

Touch Control

Operation	Function
Double-tap	Activate voice assistant (Siri or Google Assistant)
Press and hold	Switch between ANC, Transparency, and Normal modes
Double-tap	Play or pause music
Press and hold	Skip to the next track
Double-tap	Answer or end a call
Press and hold	Reject an incoming call

Voice Prompts

Voice Prompt	Description
Power on	The earbuds are powered on and ready to use.
Power off	The earbuds are powered off.
Pairing	The earbuds are in pairing mode and searching for a device.
Connected	The earbuds are successfully connected to a device.
Disconnected	The earbuds are disconnected from the device.
Low battery	The battery level is low and needs to be charged.
Charging	The earbuds are currently charging.
Fully charged	The earbuds are fully charged.
Incoming call	There is an incoming call.
Call ended	The call has ended.
Volume up	The volume has been increased.
Volume down	The volume has been decreased.
Next track	Skipping to the next track.
Previous track	Returning to the previous track.
Play	Music playback has started.
Pause	Music playback has been paused.

Using Monitor

Levels of Battery

Battery	Battery level indicator
Earbuds	Earbuds battery level
Charging case	Charging case battery level
Left	Left earbud battery level
Right	Right earbud battery level

Charging Time Reference

Charging Earbuds	Fully Charging: Approximately 1 hour Fast Charging: Approximately 10 minutes for 1 hour of playback
Charging Case	Fully Charging: Approximately 2 hours
Wireless Charging	Fully Charging: Approximately 3 hours Fast Charging: Approximately 15 minutes for 1 hour of playback
Note	The charging time may vary depending on the battery level and charging method used. Fast charging requires a compatible charger and cable. Wireless charging requires a compatible charging pad.
Charging Earbuds and Charging Case Simultaneously	Fully Charging: Approximately 2 hours

Charging Precaution

- Only use the provided charging cable and adapter.
- Avoid charging the earbuds in extreme temperatures or wet conditions.
- Do not overcharge the earbuds or leave them in the charging case for extended periods.

FAQs

Q: Can the earbuds be used with only one earbud, or do I need both?

A: Yes, you can use the earbuds individually. Simply remove one earbud from the charging case, and it will automatically enter pairing mode. You can pair and use each earbud independently.

Q: Can I connect the earbuds to multiple devices at once?

A: The earbuds can only be connected to one device at a time. To switch between devices, disconnect the earbuds from the current device and pair them with the new device.

Q: How do I check the battery level of the earbuds and charging case?

A: You can check the battery level of the earbuds and charging case by opening the charging case and looking at the LED indicator. The LED will display the battery level of each earbud and the charging case.

Q: My earbuds won't charge. What should I do?

A: Ensure that the charging cable is properly connected to both the earbuds and the power source. Clean the charging contacts on the earbuds and the charging case with a soft, dry cloth. If the issue persists, try resetting the earbuds.

Q: How do I update the firmware of the earbuds?

A: Firmware updates are typically handled automatically when the earbuds are connected to a device with an internet connection. Ensure that your device's software is up to date, and the earbuds will receive any available updates.

Q: My microphone isn't working.

A: Check that the microphone is not obstructed by debris or dirt. Clean the microphone gently with a soft, dry cloth. If the issue persists, try resetting the earbuds.

Warranty and Support

Customer Support

For any questions or assistance, please contact our support team at **support@tronsmartmailing.com**.

Visit our website at **www.tronsmartmailing.com**.

Care and Maintenance

- Clean the earbuds and charging case with a soft, dry cloth regularly.
- Avoid exposing the earbuds to water or moisture.
- Store the earbuds in the charging case when not in use.
- Keep the earbuds away from extreme temperatures.
- Do not attempt to disassemble or modify the earbuds.

Warranty

We warrant the product to **2 YEARS** from the date of the item is received.

Please contact us via email **support@tronsmartmailing.com** if you have any issues with your product.

Please **do not** return the item to Amazon directly.

Disposal

Please dispose of the product and packaging in accordance with local regulations. Recycle where facilities exist.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.