Southwestern Bell
Freedom Phone®

Caller ID Telephone
with 13-Memory Dialing

For immediate answers to your questions regarding operation,
missing parts or installation, call:

Southwestern Bell Freedom Phone®
Retail Sales Help Line at
1-800-366-0937
Monday - Friday 8:30 a.m. - 9:00 p.m. (EST)
Saturday 8:30 a.m. - 12:30 p.m. (EST)
http: // www. swbfreedomphone. com

Toll Free Helpline
1-800-366-0937
http: // www. swbfreedomphone. com
FM2552/FM2000 OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the product.
6. Slots or openings in the cabinet and the bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be abused by persons stepping on it.
9. Do not overload wall outlets and extension cords as this can result in fire or electric shock. Never spill liquid of any kind on the product.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in fire or electric shock.

IMPORTANT SAFETY INSTRUCTIONS

11. To reduce the risk of electric shock, do not disassemble this product but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
    a. When the power supply cord or plug is damaged or frayed.
    b. If liquid has been spilled into the product.
    c. If the product has been exposed to rain or water.
    d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
    e. If the product has been dropped or the cabinet has been damaged.
    f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

Safety Instructions for Batteries

CAUTION

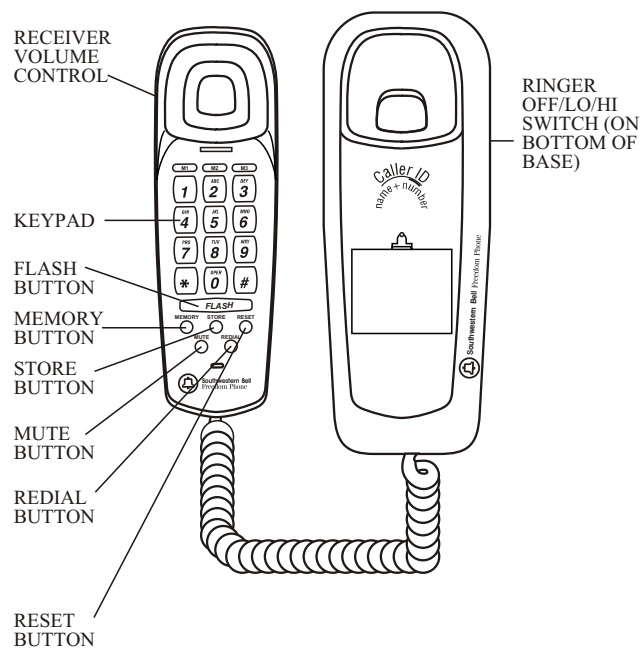TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS, READ AND FOLLOW THESE INSTRUCTIONS.

1. Use only the size and type of batteries mentioned in the Owner's Manual.

2. Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.

3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

4. Exercise care in handling batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conductors may overheat and cause burns.

5. Do not attempt to recharge the batteries identified for use with this product. The batteries may leak corrosive electrolyte or explode.

6. Do not attempt to rejuvenate the batteries identified for use with this product by heating it. Sudden release of the battery electrolyte may occur causing burns or irritation to eyes or skin.

7. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.

8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging, and that may result in leakage or explosion.

9. Remove the batteries form this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak in the product.

10. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.

11. Do not store this product, or the batteries identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.
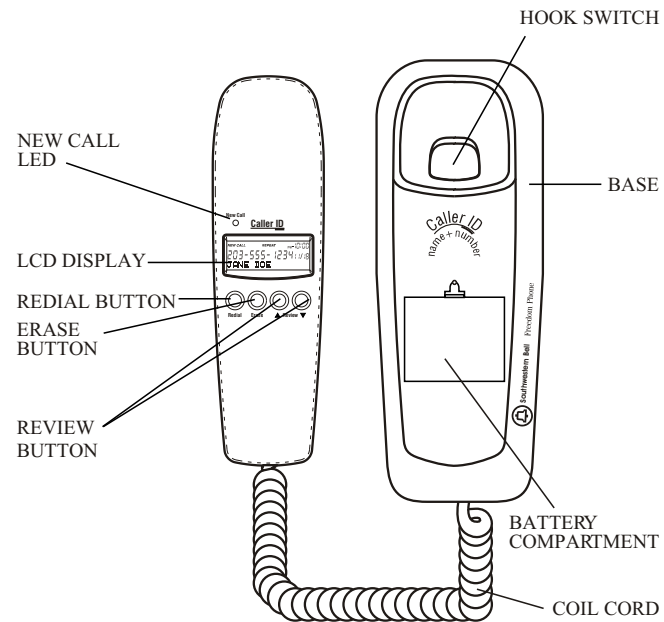
CONGRATULATIONS!

You have purchased a 13 MEMORY CALLER ID TELEPHONE manufactured to the highest standards of Southwestern Bell Freedom Phone®. Before installing and operating, be sure to read this Owner's Manual.

Location of Telephone Controls

RECEIVER VOLUME CONTROL

RINGER OFF/LO/HI SWITCH (ON BOTTOM OF BASE)

KEYPAD

FLASH BUTTON

MEMORY BUTTON

STORE BUTTON

MUTE BUTTON

REDIAL BUTTON

RESET BUTTON

Location of Caller ID Controls

HOOK SWITCH

NEW CALL
LED

LCD DISPLAY

REDIAL BUTTON

ERASE
BUTTON

REVIEW
BUTTON

BASE

BATTERY
COMPARTMENT

COIL CORD

General Information

UNPACKING

This package contains:
• FM2552/FM2000 Telephone with Caller ID
• Owner's Manual
• One (1) Fully Modular Coil Cord
• One (1) Fully Modular Telephone Line Cord (Long Straight Cord)
• One (1) Fully Modular Telephone Line Cord (Short Straight Cord)
• One (1) Quick Installation Guide
• Warranty Card (Part of Owner's Manual)
If anything is missing or damaged, contact the place of purchase.
Keep the packaging to transport the telephone.

INSTALLATION

FOLLOW THESE PRECAUTIONS BEFORE INSTALLATION:

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

To Install Batteries

a. Open the battery door with a ball-point pen.
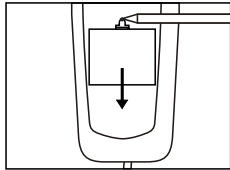
NOTE: You must install the batteries BEFORE connecting the telephone to the wall jack. If no batteries are stalled, the Caller ID function of the phone will not work.

b. Insert three AA alkaline batteries.
Make sure to install the batteries using the correct polarity(i.e. the "+" symbol on the battery alligns with the "+" symbol on the unit). "SET LANGUAGE" will appear on the display screen. This message will remain on the screen until you install the telephone and then follow the complete Caller ID set-up procedure.

c. Replace the battery door.
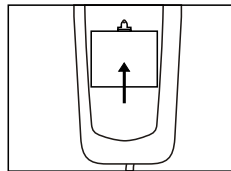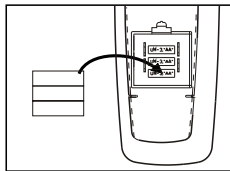
USING THE PHONE ON A DESK

a. Plug the long telephone line cord into the jack in the bottom of the BASE, thread it through the groove toward the back of the unit, then plug it into the modular wall jack.
b. Connect the COIL CORD to the jack in the HANDSET and the BASE.
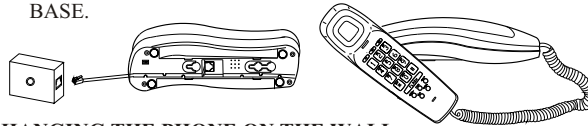
HANGING THE PHONE ON THE WALL

When the FM2552/FM2000 is wall-mounted, the HANDSET GUIDE holds the HANDSET in place in the CRADLE.
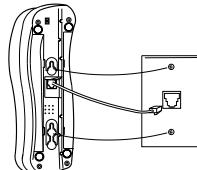
ON A WALL PHONE PLATE:

a. Plug the short telephone line cord into the jack in the Base bottom and into the jack on the plate.
b. Hang the BASE on the two pins and push the BASE down to lock it on.
c. Plug the COIL CORD into the HANDSET and BASE jacks.
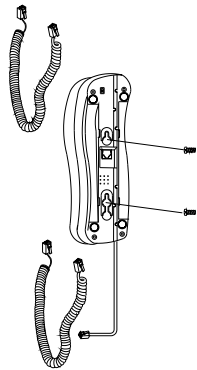
ON THE WALL WITHOUT A PLATE:

a. Install 2 screws with anchors into the wall, one above the other, 3-1/4" apart, extending 3/16" out from the wall, to hold the base securely.
b. Install the long telephone line cord into the jack in the BASE, thread it through the groove and plug it into the modular wall jack as shown.
c. Hang the base on the screws and pull it down to lock it on.
d. Plug the COIL CORD into the HANDSET and BASE jacks.

Setting Up Your FM2552/FM2000

When setting the FM2552/FM2000 to receive Caller ID information, THE HANDSET OF THE UNIT MUST BE IN THE BASE (ON HOOK).

NOTE: Do not lift the handset until you are finished setting the Caller ID information.

To Set Language

1. After installing the batteries and COIL CORD, all LCD segments will light up and the display will show:

2. Press the REVIEW "▲" or "▼" Arrow to select language. The display will show:

```
SET LANGUAGE ▲▼
```

```
ENGLISH
```

3. Press the "ERASE" key to confirm the displayed language. The unit will proceed to the area code setup.

To Set Area Code

NOTE: In order for the Caller ID Redial feature to work properly, you must set your local area code.

1. Press "▲" or "▼" Button to enter the correct first digit of your local area code. Press the "ERASE" Button to move to the next digit.

2. Repeat step 1 for the programming of the second and third digits of your local area code.

```
          000
SET AREA CODE
```

3. Press the "ERASE" key to confirm the set area code. The unit will proceed to the contrast level setup.

To Set Contrast Level

1. Press the "▲" or "▼" Button to adjust the display contrast to a darker or lighter level.

```
CONTRAST    ▲▼
```

Setting Up Your FM2552/FM2000

2. Press the "ERASE" key to confirm the set contrast level.

3. The display will show the default Time/Date (12:00am 1/01). The time and date will automatically be updated as incoming Caller ID calls are received.

```
          AM 12:00
             1/01
```

Note: 1. When the low battery indicator is displayed, disconnect all connections to your FM2552/FM2000 and replace the batteries.

2. To set up your FM2552/FM2000 again, press the Caller ID "REDIAL" Button for 2 seconds in Date/Time screen when the handset is on the cradle.

```
REDIAL  ERASE  ▲REVIEW▼
```
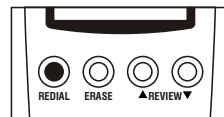
3. If you try to use the telephone before finishing the Caller ID set up, or if you pause more than 40 seconds during any of the above steps, the display will show "SET LANGUAGE" to remind you to finish this sequence.

4. When the unit is in the standby mode (i.e. not displaying Caller ID information), the current time will display in the middle of the screen. In the situations when the Caller ID information is display, the current time will be shown in a smaller size on top line.

Telephone Operation

Dialing a Call

1. Lift the HANDSET.
2. When you hear a dial tone, dial the number. The LCD display will show the dialed number and the time that had elapsed during the call.

```
                           PM 10:00
       2033511234 11/18
                              00:19
```
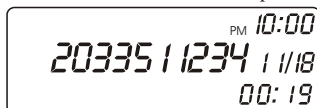
Receiving a Call

1. When you hear your phone ring, lift the HANDSET.
After the second ring, the caller's name and telephone number will display on the LCD if you have CID service. The NEW CALL LED and the NEW CALL ICON will flash.

```
  NEW CALL              PM 10:00
  203-351-1234 11/18
  JANE
```

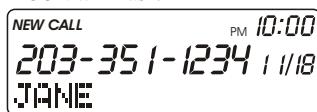The caller ID information will be stored in the order received.
2. At the end of your call, return the HANDSET to the CRADLE

NOTE: 1. If you pick up the telephone before the second ring is completed, the Caller ID information may not display properly.
2. The information will be displayed on the LCD for 20 seconds.
3. If the received call information is the same as any of the new calls, the unit displays "REPEAT" icon to indicate a REPEAT CALL.

Telephone Features

FLASH (CALL WAIT)* BUTTON

Allows you to access the Call Waiting service from your local telephone company* or access a new dial tone.
*Requires special service from your local telephone company.

RINGER OFF/LO/HI SWITCH

When you don't want to be disturbed, set the switch (on bottom of base) to "OFF". You can still make outgoing calls. When you feel the ringer is too loud, set the switch to "LO".

Telephone Features

LIGHTED KEYPAD

For better visibility when dialing in a dim light, a lighted dial pad is provided.

RECEIVER VOLUME CONTROL

The RECEIVER VOLUME CONTROL is located on the side of your handset. This control allows you to adjust your handset volume from normal to high for a more comfortable listening level.

PAUSE

Whether you have Tone or Pulse service, you can insert a 4-second PAUSE into the dialing or storing of a number into memory in order to access custom and telebanking services, long distance, etc. Press the PAUSE (REDIAL) button at the desired point in the number. Press PAUSE (REDIAL) again if an additional 4 seconds is needed.

REDIAL BUTTON

Automatically redials last number called (up to 32 digits). If the number was busy or unanswered:
a. Lift the HANDSET.
b. Press the REDIAL Button (on the keypad side of the handset).

MUTE BUTTON

Prevent another party on the phone from hearing your personal discussion .
Press and hold the MUTE Button as long as you want this feature activated.

RESET BUTTON

At the end of a call, you can make your next call without replacing the HANDSET in the cradle. Press and hold RESET to disconnect the telephone.

HEARING AID COMPATIBILITY

The FM2552/FM2000 is compatible with inductively coupled hearing aids.

CALL TIMER

The call timer will appear on the display for you to track the conversation time. It will disappear once you hang up.

Memory Dialing

Your FM2552/FM2000 is equipped with 13 memories (three priority, ten two touch) for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each priority key (M1, M2, M3), or in each of the numeric keys 0 through 9 by following the steps outlined. Numbers must be stored with the handset lifted.
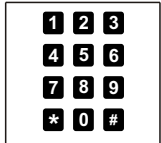
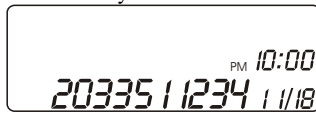**To Program Priority Keys:**

1. Lift the handset.

You will hear a dial tone. Even if you hear an error message from the telephone company, you may still continue these memory programming steps.

2. Press the STORE Button. The LCD will show:

PM *10:00*

1 1/18

3. Dial the phone number you wish to store (16 digits maximum). The LCD will show the number you dialed.

PM *10:00*

2033511234 1 1/18

4. Press the STORE Button again.

5. Press M1, M2 or M3 Button. The LCD will show:

PM *10:00*

2033511234 1 1/18

STORE   M1

Memory Dialing

6. To continue programming priority numbers, repeat steps 2 through 5. To end programming numbers, return the HANDSET to the CRADLE.

If you wish to enter a 4-second Pause in the number you are storing, press the REDIAL Button at the desired point in the number.

To Program Frequently Called Numbers:

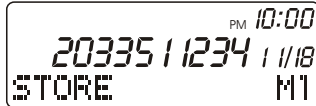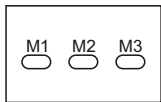1. Lift the handset. You will hear a dial tone.

2. Press the STORE Button.

3. Dial the phone number you wish to store (16 digits maximum). The LCD will show the number you dialed.

4. Press the STORE Button again.

5. Press one of the 10 memory location buttons 0-9. Your number is now stored in the corresponding location. The LCD will show the memory location.

PM *10:00*

2033511234 1 1/18

STORE   MEM1

Memory Dialing

6. To continue storing numbers, repeat steps 2 through 5. To end, return the HANDSET to the CRADLE.

To Dial Priority Numbers:
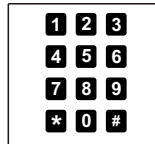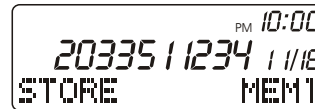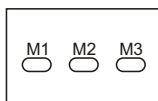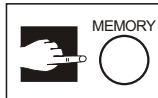
1. Pick up Handset. You will hear a dial tone. Even if you hear an error message from the telephone company, you may still continue these memory programming steps

M1   M2   M3

2. Press M1, M2 or M3.

3. Your call will automatically be dialed.

To Dial Frequently Called Numbers:

MEMORY

1. Pick up Handset.
2. Press MEMORY Button.
3. Press the desired memory location Button (0-9).
4. Your call will automatically be dialed.

To Erase A Stored Number

To erase a stored number, simply store a new number in the same location. The new number will replace the old one.

Caller ID Features

Reviewing New Call Records

NOTE: The handset must be in the base to review Caller ID information.

1. When the Time/Date screen is displayed, press the REVIEW "▲ "or "▼ " Button, and the display will show the last new call information.

2. Continue pressing the REVIEW"▲ " or "▼ " Button to review all new call information in the order the calls were received.

3. After the final call has been reviewed, the display will show "END OF NEW CALL", and the NEW CALL LED will stop flashing.

Caller ID Features

Reviewing Call Records Stored in Memory

NOTE: The handset must be in the base to review Caller ID information.

1. When the Time/Date screen is displayed, press the REVIEW "▲" or "▼" Button, and the display will show the calls stored in memory.

2. Continue pressing the REVIEW "▲" or "▼" Button to display all call records in the order they were received, from the oldest to the newest.

3. Continue to review all calls until "END" is displayed.

NOTE :In the Caller ID Review mode, if you want to review the Caller ID quickly (about 5 records/second), press and HOLD the REVIEW"▲" or "▼" Button. The unit will then scroll through The Caller ID records continuously.

Caller ID Redial

The FM2552/FM2000 allows you to redial a Caller ID record you are currently reviewing by simply pressing the Caller ID "REDIAL" Button (on the back of the handset).

When the number is the full ten digit numbers, only the last seven digits will be dialed if the area code is the same as the programmed area code. If the area code is different, then the full ten digit number is displayed and a "1" will automatically be added to the dialing sequence. The local area code must be programmed in order to fully utilize the redial feature.

NOTE: The handset must be in the base to review Caller ID information.

1. When the Time/Date screen is displayed, press the "▲" or "▼" Button to select the Caller ID number that you want to dial.

2. Press and release the Caller ID "REDIAL" Button to dial your desired local or long distance telephone number. The display will show "PICKUP PHONE".

Caller ID Features

3. When you lift the handset, "PICKUP PHONE" will clear and the number will be automatically dialed.

With current Telecom redialing situations, there are 4 redial options: (1) 7 digits without a 1 prefix; (2) 7 digits with a 1 prefix;   (3) 10 digits without a 1 prefix; and (4) 10 digits with a 1 prefix.

1. 7 digits without a 1 : Assuming that you have programmed your correct area code, redial your local call by pressing the "Redial" Button once.

2. 7 digits with a 1 : Assuming that you have programmed your correct area code, scroll to the local 7 digit call you wish to redial. Press and hold the "Redial" Button for 2 seconds.

3. 10 digits without a 1 : Due to the software setup of the FM2552/FM2000 the user is instructed to insert their 3 digit local area code. In some areas of the country, one must include their area code when making a local call. To solve this issue, the user must reprogram their FM2552/FM2000 to another 3 digit "fictitious" area code. (We recommend using an area code not currently being used in the U.S., i.e... 100 etc.) Once your area code is programmed as above, your FM2552/FM2000 will show all "10 digits" for every incoming call. To redial a local 10 digit call, press and hold the "Redial Button" for 2 seconds. The "1" prefix is then omitted and the local 10 digit call is redialed out.

4. 10 digits with a 1 prefix: Simply scroll to the desired Long Distance 10 digit call you wish to dial out. Press down the redial button once and release. If your area requires that you add 1 and your area code even if the call is within the same area code, then you must reprogram your FM2552/FM2000 to another 3 digit "fictitious" area code. The "1" prefix will be added before the 10 digit number and your long distance call will be dialed out.

Caller ID Features

Erase All Calls
1. Press the "▲" or "▼"Button to review all Caller ID records received before erasing all calls.

2. While the display is in standby mode, press and hold the "ERASE" Button for 2 seconds.The LCD will show:

```
 ┌─────────────────────────────┐
 │  CALL            PM ·10:00   │
 │                             │
 │ 12             1 1/18       │
 │      ERASE ALL?             │
 └─────────────────────────────┘
```

3. Press the "ERASE" Button again, then all VIEWED messages will be erased .

NOTE:
In this condition, all the viewed messages will be erased. If there are messages that have not been reviewed, the "Erase All Calls" function cannot be performed.

New Call LED
The NEW CALL LED will flash to indicate a new call(s) has been received. The NEW CALL LED and the NEW CALL ICON will continue flashing until you review all new calls.

To Adjust The Display Contrast
When call information or the Time/Date screen is displayed, press and hold the REVIEW "▲ " and "▼ " Button at the same time for 2 seconds. Press "▲ " to make the contrast darker or "▼ " to make the contrast lighter. Press the ERASE Button to confirm the contrast.

Trouble Shooting Guide

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No dial tone.	Improper installation.	Recheck all modular plug connections.
	Problem with the wiring.	Try another phone jack. If your phone works on another jack, it is likely you have a problem with your wiring. Contact your local phone company.
The phone does not ring.	Ringer Off/Lo/High switch is not set correctly.	Set the ringer Off/Lo/High switch to the Lo or High position.
	Too many telephones are installed on the same line.	Contact your local telephone company to determine the maximum number of extensions for your calling area.
Memory dialing does not work.	The memory storage procedure was not followed correctly.	Carefully review the store sequence and re-enter your programmed number.
The sound volume is too low.	Another extension is off hook.	Hang up the extension.
Your telephone rings but the FM2552 doesn't show any messages.	The telephone line is not connected properly to the unit.	Connect the telephone line into the back of the unit. Check with your local telephone company to be sure Caller ID service is being provided on your telephone line.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The display screen is blank.	The battery needs to be installed or replaced.	Adjust the contrast level. If that doesn't work, replace the 3AA alkaline batteries.
You cannot redial a call record.	Your local area code is not programmed.	If the display does not indicate 7 digits, reprogram the local area code.
	The number displayed is incorrect.	Verify the number displayed during redial. Data received were possibly corrupted during the transmission through the telephone lines. Dial the telephone number manually on your telephone.
"Error" appears on the display.	Bad data may have been received.	Pick up the phone after the second ring. If an answering machine is connected to the same phone line as your FM2552, it must be set to answer after four or more rings.
Cannot review Caller ID data.	The unit is in the telephone mode (not the Caller ID mode), or the battery needs to be installed or replace.	The handset must be in the base during all Caller ID procedures. If that doesn't work, replace the 3AA alkaline batteries.

FCC WANTS YOU TO KNOW

This equipment complies with Part 68 of the FCC rules. On the bottom of the base of this equipment is a label that contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment. You must, upon request, provide this information to your telephone company.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment the telephone company may ask that you disconnect this equipment from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. This equipment is hearing aid compatible.

SERVICE

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone$^®$ toll -free Customer Help Line for assistance: 1-800-366-0937, Monday - Friday 8:30 am - 9:00 pm, and Saturday 8:30 am - 12:30 pm. You can also visit our website at http: // www. swbfreedomphone. com

FOR IN - WARRANTY SERVICE:
Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

SOUTHWESTERN BELL FREEDOM PHONE$^®$
DEPT.:Warranty Repair
7475 N. Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, $9.50 for postage and handling*, and a brief explanation of your difficulties.
*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

FOR OUT-OF WARRANTY SERVICE:
You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.
If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

QUESTIONS?
STOP...DON'T TAKE ME BACK TO THE STORE.
LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

SERVICE

For immediate answers to your questions regarding operation, missing parts or installation, call the
SOUTHWESTERN BELL FREEDOM PHONE®**HELP LINE AT**
1-800-366-0937

LIMITED WARRANTY

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone® Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone® Retail Sales TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and $9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

LIMITED WARRANTY

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone® Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that which it is intended.

This one-year limited warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have rights which vary from state to state.