

## TOCHGM0009 Smart Wristband manual

### General Description

Product Name: Swappable Wristband  
Model No.: TOCHGM0009  
Operation Frequency: 2402MHz~2480MHz  
Channel numbers: 40  
Channel separation: 2MHz  
Modulation type: GFSK  
Antenna Type: Integrity Antenna  
Antenna gain: 3.0 dBi  
Power supply: DC 3.7V 120mAh Li-ion Battery

### After Sales Service

The purchase of the Striiv Smart Wristband from the dealer authorized by Olike Electronics Sdn. Bhd in Malaysia., without any human-error causes, Olike Electronics Sdn. Bhd. Will provide consumers with Three Guarantees Services as below:

7 days goods return without any reason \*\*

15 days goods replacement \*\*

1 year warranty \*\*

Life-time maintenance service \*\*

If the warranty period expired or the product defected cause by human-error, the repair fee will be charged.

Olike Electronics Sdn. Bhd. refuses to provide any warranty coverage if:

Exceed the Three Guarantees validity period as mentioned above.

Damage caused by negligence, fault or abuse (frequent use under the condition of high temperature, high pressure, high humidity and etc. ; Malfunction or appearance damage caused by extrusion, bump, fall off and etc.)

The private action of demolition, repair, uninstall, disassemble the products, maintenance or modification etc.

The use of non-Striiv original parts or accessories.

The use of non-follow manual's instructions.

The natural wear of appearance (except official statement)

No official warranty card, and no prove stating that the product is under the warranty period.

The action of wearing product to sauna, spa and longtime immersed in seawater or other chemical liquid.

Any others causes by majeure damage (fire, earthquake, lightning); Currently, after sales services only available in mainland China area. (Note: specific rules please refer to Three Guarantees policy of Striiv's official website, click the after sales services for more details)

Want to know more?

You can get more information from below platforms,

1. Follow Striiv' s WeChat official account, participate the online interaction, to learn more on product information.
2. Follow Striiv' s Sina Weibo account, to know the latest information.
3. Contact the online customer service at any time for your concerns.
4. Follow Olike Malaysia official Facebook Page for any latest update information.

iOS 7.1 and above                      Android 4.4 and above

iPhone

iPhone 6S / 6S Plus / 6 / 6 Plus /5 / 5s / 5c / 4s

Huawei

Mate 7 (MT7-TL00) | Honor 7  
 Honor 6 (H60-L01) | Honor 3C (H30-L01)  
 Honor 3X (G750-T20) | Honor 4X  
 Honor 6 (plus) p7  
 p8  
 Mate8

Xiaomi

One Plus(A001) | Vivo X shot ( X710L)  
 Vivo X6Plus D | Vivo Xplay5

HTC M8w | HTC D816w | T1 (SM705)  
 YQ601/4G) | LG G2 (D802)  
 LG Nexus 5 (D821) | Moto G

Meizu

MX3(M351) | MX4 (M461)  
 MX4 Pro (M462) | MX5  
 Note2 pro 5

OPPO R7 | OPPO R7plus | OPPO R7s | OPPO F1 | OPPO F1+  
 Sony Z2 (L50U)

To support bluetooth 4.0, the device has to meet the below two conditions:

1. BT4.0; Mobile phone hardware supports Bluetooth 4.0
2. Android4.4; The Android system of phone must base on Android 4.4 and above.

If your mobile phone meet the above two conditions, but failed to pair Striiv' s products, please give us feedback for immediate action.

This list is updated by May 2016, the latest list may not be updated in timely manner, please refer to the website [www.Striiv.cn](http://www.Striiv.cn) /

[www.facebook.com/olikemalaysia](http://www.facebook.com/olikemalaysia). You can also follow the Striiv' s WeChat account, reply "adaptation", to acquire the latest mobile phone adapter list.

Problem description

Follow the Striiv' s WeChat account

#### Quick Use Guide

1. The wristband need to support the phone connection. Please check the support list before download to ensure your phone is matched.

Search "Striiv" in AppStore or Android Apps store or your phone Apps store to download;

Scan the QR code, copy and paste the link to the browser.

#### 2. Product Activation and charging

For the first time use, please connect the charger, insert the USB port to charge the wristband. (recommend using 5V2A standard USB interface)

#### 3. How to use?

Long press touch for activate wristband' s screen

Left and right sliding to view various functions

Long press to operate

#### 4. Open the apps after pairing completed

##### APP

Click on the apps

Input the phone number for registration or login account

Select your device to connect via the option of "device" in the apps

#### 5. How to replace the wristband' s bracelet?

Release and remove the bracelet gently

#### 6. How to wear?

Use right thumb and index finger to press buckle strap, remain just a finger gap for proper tightness.

#### 7. Video Tutorials

Scan QR code to Watch Video Tutorials

#### 8. Users Instruction

Time display: synchronized with the phone, the wristband will automatically calibrate the time.

The notification: incoming call, WeChat text, SMS, QQ and etc. will be displayed and vibration to remind.

Activity log: record your daily activities, identify dynamically for different motion status, to calculate calorie consumption more scientifically.

Sleep log: the wristband can recognize your status automatically, and record your sleep quality.

Find the phone: the wristband prompts a vibration as long as the phone out of a certain range

Heart rate monitor: users can monitor heart rate at any time of static condition, band will also monitor and auto record the heart rate data regularly. If detect the human body is in motion status, the band will delay to monitor again.

Weather display: Connect with phone to get the weather condition of current location.

common problem

cannot find the band during paring?

①Please ensure your phone's Bluetooth has been turned on while the phone is on the list of support models.

②Please ensure the band and the phone is in the Bluetooth connection range (10meters)

③Please ensure the band's power condition. If problem still not solved after battery charged, please contact us.

Bluetooth disconnected occasionally?

abnormal situation appeared occasionally when connected the Bluetooth with the other phones.

Restart the phone or reconnect the Bluetooth shall solved the problem.

Wristband fail to receive the message?

Connected successfully but fail to receive the messages, please try out the follow steps:

① Go to the security setting on the phone, enable the access to read the message

② if still having the problem, please disconnect the Bluetooth and connect the apps, click the button of "factory reset" in the main menu, clear up the data and reconnect the wristband.

how to restore the factory setting

①

If the wristband has connected with the phone, select the "device" in apps, click restore the factory setting.

②

While charging the wristband, long press the "battery and device ID" to wake up the restore setting option.