





User Guide



The whole world can talk for free™.







FCC Interference Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ullet Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference.
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

FCC RF Radiation Exposure Statement

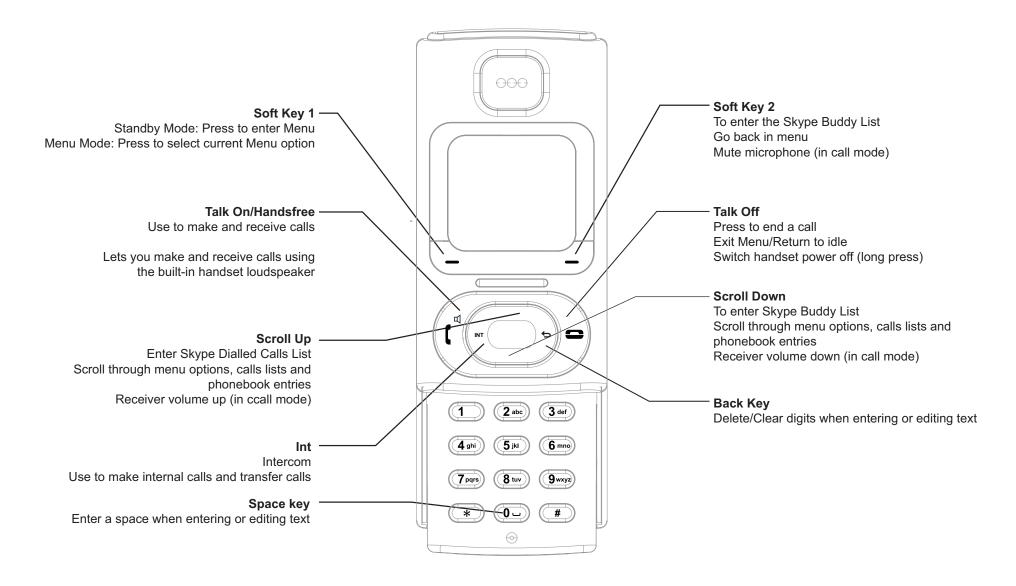
The installation of the base unit should allow at least 20 centimeter between the base and persons in compliance with FCC RF exposure guidelines. For body worn operation, the portable part (handset) has been tested and meets FCC RF exposure guidelines.

This device must not be co-located or operating in conjunction with any other antenna or transmitter. The changes or modifications not expressly approved by the party responsible for compliance could void user's authority to operate the equipment.

This product meets the applicable Industry Canada technical specifications
The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Handset Panel Layout



SKYPE™ DISPLAY ICONS

DISPLAY ICONS

Own Status icons:

Offline

Online

Skype Me

Away

Not Available

Do Not Disturb

Invisible

Reminder icons:

Missed Calls

Missed Chat

New Voicemail

Call icons:

Skype Call

Other icons:

Call on Hold

Buddy Status icons:

Online

Away

Invisible

Blocked

Mobile Away

Offline Mobile Not Available

Mobile Online

Skype Me 💿 SkypeOut

SkypeOut Inactive

Not Available SkypeOut Blocked

Do Not Disturb Offline SkypeOut

Offline Voicemail

Pending

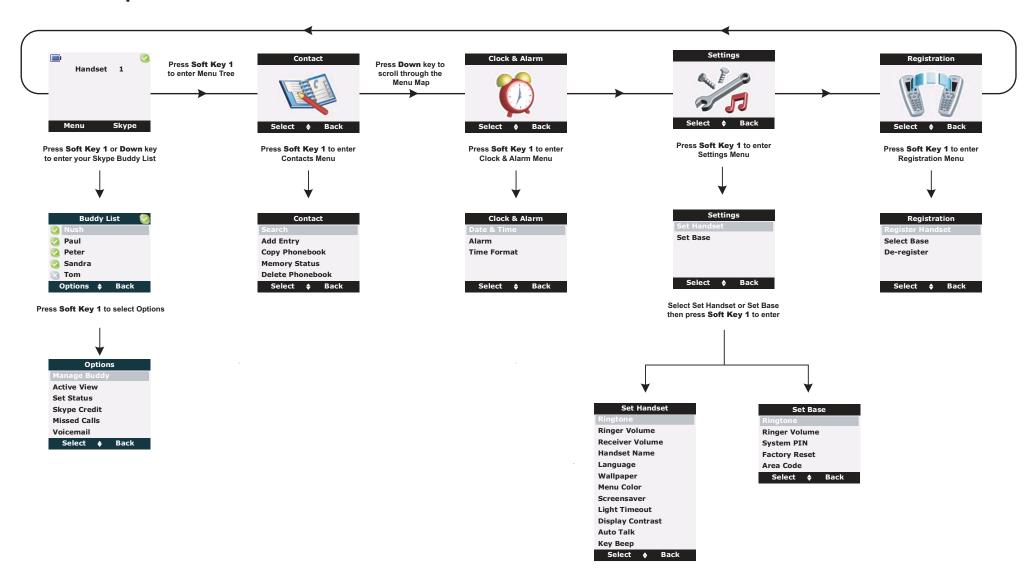
Call Forwarded Skypecasts

Skypecasts Offline



Status Icon	Description
	Handset Battery Charge Level
	Skype Status
Handset 1	Handset Name
Menu	Use Soft Key 1
Skype	Use Soft Key 2

Menu Map



Making Calls

To make a Skype call:

- 1. Select **Skype** using the **Soft Key 2** to enter your Skype Buddy List.
- 2. Press **Up** or **Down** to highlight the buddy you want to call.



3. Press TALK to dial out.

Note: The **Down** key can also be used to access your buddy list.

To make a SkypeOut call (Pre Dialling):

1. Enter your destination number. If you make a mistake, press **BACK**.



2. Press TALK to dial out.

To make a SkypeOut call (from the Buddy List):

- 1. Select Skype using the Soft Key 2 or Down to enter your Buddy List.
- 2. Press **Up** or **Down** to highlight the buddy you want to call.
- 3. Press **TALK** to dial out.

Making a SkypeOut call from your Contact List:

1. In idle mode, select Menu using Soft Key 1 to enter the menu. Contact is displayed.



2. Press **Select** using **Soft Key 1** to open the Contact menu. **Search** is highlighted.



- 3. Press **Select** using **Soft Key 1 to** enter Search mode.
- 4. Scroll **Up** or **Down** to the contact you want to call and press **Options** using **Soft Key 1**.
- 4. Scroll to SkypeOut Call and press Select to call selected contact

Answering Calls

To answer a Skype or Skypein call:

1. Press TALK key to answer.

Note: If **Auto Talk** is set to **ON** you can simply pick up your handset from the cradle and answer the call automatically without pressing any key.

To silence an incoming call:

When there is an incoming call it is possible to silence the ringer on your handset by selecting **Quiet** using **Soft Key 1**.



If Quiet is selected the ringer on the handset is temporarily switched off and the Quiet label is removed from the screen. The incoming call will continue to be displayed and will announced audibly on any other handsets registered to the same base. The base will also ring.

Note: Once the handset returns to idle mode, the handset ringer is switched on.

To reject an incoming call:

If you wish to Reject an incoming call, select Reject using Soft Key 1.

Ending Calls

To end a Skype or Skypeln call:

1. Press **END TALK** key to end the current active call.

Note: You can also end a call by placing the handset back into the cradle.

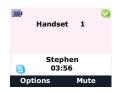
In Call Options

To adjust the earpiece volume during a call:

1. Press **UP** to increase the volume or **DOWN** to decrease the volume.

To mute a microphone during a call:

1. Select **Mute** using **Soft Key 2** to mute your handset microphone.



You can turn the microphone back on by selecting **UnMute** using **Soft**Key 2 again.

To switch between handset and handsfree mode:

- 1. Press **TALK** during the call to switch your handset to handsfree mode.
- 2. Press **TALK** again to switch back to handset mode.

Internal Calls

To make an internal call:

This section only applies when you have more than 1 handset registered to the same base.

1. On your handset (Handset 1) press the **INT** key followed by the handset number you want to call, for example Handset 2. The following is displayed:



- 2. To answer the call on Handset 2 press **TALK**.
- 3. If the handset you are trying to make an external call to is engaged, the display will return to standby after 2 seconds. Try again later.

Note: If two handsets are engaged on an internal call and there is an incoming Skype call any free handsets will ring. The handsets in use will present beeps in the earpiece to notify you. The callers information will be displayed on ALL the handsets.

You will need to end the internal call before the Skype call can be answered.

Skype Conferencing

During a Skype call, it is possible to invite another buddy from your buddy list to join your call.

To start a conference call with another buddy:

To invite another buddy from your buddy list select **Options** using
 Soft Key 1. Select **Invite** and your buddy list will be displayed.



- Press Up or Down to highlight the buddy you want to invite to join your call.
- 3. Select Invite using Soft Key 1 to add the buddy to your conference call. Your buddy will be added to the call, and as an example the display will show:



Note: Up to 5 participants including the conference host can be on a conference call at one time. Only one Skype conference call can be held at one time.

Skype Call Options

While you are on a Skype call the following options are available. Select **Options** using **Soft Key 1**:



Swap Call

This option is used to swap between an active call and a call already on hold.

Join Conference

This option is used to invite a current active call to join a conference call on hold. You are not able to invite a call on hold if you are on an active conference call. If you want to invite the buddy on the held call you must swap calls first.

Invite

This option is used to invite another buddy to join your current call.

If there are already 5 participants on the conference call the **Invite** option will be greyed out.

Hold Call

This option is used to put a current call on hold will be displayed next to the call on hold. To resume the call, select **Resume** using **Soft Key 2.**

Skype Call Options cont.

Start Call

This option is used to start a new call when you are already on one or more calls. Up to four separate calls can be made at one time.

Start Call option is greyed out when there are four separate Skype calls.

Whilst on a call, if **Start Call** is selected, you will be presented with the buddy list screen to select another buddy you want to call. Your current call is put on hold while a new call is initiated.

End Call

This option is used to end a call with a specific buddy or end your current call if it is the only call.

Call Waiting

1. While you are on a Skype call, if another call arrives you will hear a beep sound and the display is presented as follows:



The two soft keys will change from **Options** and **Mute** to **Answer** and **Reject**.

2. Select **Answer** using **Soft Key 2** to take the call and to put the current active call on hold. The two soft keys will change back to **Options** and **Mute**. Options refers to Skype in-call options.

Alternatively, select Reject using Soft Key 2 to ignore the call.

Other Call Handling Notes

- 1. If the base is in use, either in a call or by one of the other handsets, and another handset user tries to access the base functionality, the display prompts "Not Available" for 2 seconds along with the error tone before reverting back to idle mode.
- 2. When one of the handsets is engaged on an external call, it is not possible for the other handsets to initiate a new Skype call at the same time.

Managing your buddy list

To set a buddy as your Best buddy

- Within your buddy list menu, scroll to the buddy you want to set as Best Buddy and press Options using Soft Key 1.
- Manage Buddy is highlighted. Press Select using Soft Key 1.
- 3. **Best Buddy** is highlighted. Please **Select** using **Soft Key 1**.
 - Select **Yes** using **Soft Key 1** to set your buddy as Best Buddy.
 - Select No using Soft Key 2 to remove your buddy from Best Buddies List.

Note: If **Yes** is selected then the next time Best Buddy menu is accessed **Yes** will be highlighted. The same applies if **No** was selected.

To block a buddy

- 1. Within your buddy list menu, scroll to the Buddy you want to block and press **Options** using **Soft Key 1**.
- 2. Manage Buddy is highlighted. Press Select using Soft Key 1.
- Scroll to Block and press Select using Soft Key 1. The Block option will then change to Unblock.
- 4. Pressing **Back** using **Soft Key 2** will return to the manage buddy options list. Pressing **Back** again will return to the buddy list. The buddy status icon will be refreshed to show the blocked status.



To Unblock a buddy:

- Within your buddy list menu, scroll to the buddy you want to Unblock and press
 Options using Soft Key 1.
- 2. Manage buddy is highlighted. Press Select using Soft Key 1.
- Scroll to Unblock and press Select using Soft Key 1. The Unblock option will then change to Block.
- 4. Pressing **Back** using **Soft Key 2** will return to the manage buddy options list. Pressing **Back** again will return to the buddy list. The buddy status icon will be refreshed to show your buddy current status.

To View Profile of a buddy:

- 1. Within your buddy list menu, scroll to the buddy you want to view his/her profile and press **Options** using **Soft Key 1**.
- 2. Manage buddy is highlighted. Press Select using Soft Key 1.
- 3. Scroll to View Profile and press Select using Soft Key 1.
- 4. The information provided via **View Profile** option are:
 - Buddy's Skype name.
 - Buddy's Speed Dial number.
- 5. The Speed dial number allows you to do a quick dial from the idle screen.

Managing your buddy list cont.

To View Profile of a buddy cont:

For example, to call Jane whose Speed Dial number is 25:



- From the idle display dial 25. Press **TALK**. The handset will dial Jane.

Note: Up to 99 speed dial entries can be set at your PC. If a speed dial has not been set then it will show (Empty) in the speed dial number field.

Buddy List Characteristics:

- 1. All buddies are grouped in the following order and are listed alphabetically:
 - Skype Contacts
 - SkypeOut Contacts

For example:

Skype Contacts: Albert SkypeOut Contacts: Jenny Cyril Natalie David Nick Nuch

2. If you perform a search for a contact beginning with N (Press the 6 key twice) you will see:

Natalie (SkypeOut) Nick (Skype) Nick (SkypeOut) Nuch (SkypeOut) Note: It is possible to perform an alpha search in all active view modes.

- 3. If the current active view is set to **Best Buddies** or **Show All** while you are in the buddy list, and the Buddy status has changed from Online to Offline, Away to Online etc, you will see the specific buddy status changing in real time. This occurs without the buddy moving from its locations on the buddy list.
- 4. In **Online Only** view, if a buddy's status has changed from online to offline, you will see their status icon refreshed to offline but they will not be removed from your active buddy list view until the next time you enter the buddy list.
- 5. If another buddy comes online while you are viewing the **Online Only** buddy list, you will only see him/her online in your buddy list the next time you enter the buddy list.

To Set your Active View:

- 1. From your buddy list, press **Options** using **Soft Key 1**.
- 2. Scroll to **Active View** and press **Select** using **Soft Key 1**. You are offered the following options:
 - Best Buddies to show only your best buddies
 - Online Only to show online only buddies
 - Show All to show all buddies, online or offline
- 3. Scroll to your preferred view and press **Select** using **Soft Key 1** to confirm. The handset will return to your selected buddy list view.

Managing your buddy list cont.

To Set your Active View cont:

4. If **Best Buddies** is selected then the next time you access the buddy list you will see only your best buddies on the buddy list. The same principle applies if **Online Only** or **Show All** was selected.

Note: When there is no best buddy set at either PC or handset, you will not be allowed to set **Best Buddies** as your active buddy list view. If the option is selected, the handset will prompt "**Buddy List Empty!**" The buddy list view will not change and remain as your previous setting.

- 7. You can set your active buddy list to **Online Only** even if there is no buddy online at the time of editing. If this option is selected, the handset will prompt "**No Buddies Online!**". Press **Back** using **Soft Key 2** to return to the idle display. The next time you enter the buddy list you will see your Online Only buddy list (if there are any online).
- 8. SkypeOut numbers are treated as online buddies so they will always be shown as an **Online Only** buddy list.
- 9. The default setting is the **Show All** active view with all buddies listed in alphabetical order.

Voicemail

The handset allows you to check your voicemail and let you make the call back from the voicemail list. When a new voicemail is left, the reminder icon will appear on the handset idle display.



Entering the Voicemail list will remove the reminder icon from the idle display.

To check for new Voicemail:

- 1. In your buddy list, press **Options** using **Soft Key 1**.
- 2. Scroll to **Voicemail** and press **Select** using **Soft Key 1**. The handset will display your voicemail list. New voicemail entries are marked with a icon.

Note: This icon is automatically removed once the voicemail has been played.

- 4. Press **Options** using **Soft Key 1**. **Play** is highlighted.
- 5. Press **Select** using **Soft Key 1** to play selected voicemail.
- 6. During playback press **Stop** using **Soft Key 1** to stop the playback.
- 7. During playback press **Back** using **Soft Key 2** to return to your **Voicemail Options** list.



To check for new Voicemail cont:

- 8. When viewing voicemail details; if the voicemail was left today it will display **Today** in the **<date>** field.
- 9. When viewing voicemail details; if the voicemail was left yesterday or the day before it will display the date and month in DD/MM format.



Note: The time format shown on the **Voicemail Details** screen will follow the setting of the time format set on your PC. For example, if the time format is set to 12-hour on your PC then the handset will display an **a** (am) and **p** (pm) next to the time.

It is possible to delete a Voicemail via the Options menu.

Missed Calls

The handset allows you to check your missed calls and lets you call back from the Missed Calls list. When a call is missed the reminder icon will appear on the handset idle display. Entering the Missed Calls list will remove the icon from the idle display.

Handset 1

To check for new Missed Calls:

- 1. From your buddy list, press Options using Soft Key 1.
- Scroll to Missed Calls and press Select using Soft Key 1. The handset will display your new missed calls list.
- Press Details using Soft Key 1 to see the call details. This will show the date and time that the call was received.
- 4. When viewing missed call details, if the missed call was left today it will display **Today** in the **<date>** field.
- 5. When viewing missed call details, if the missed call was left yesterday or from the day before yesterday, it will display the date and month in DD/MM format.

Note: The time format shown on the **Voicemail Details** screen will follow the setting of the time format set on your PC. For example, if the time format is set to 12-hour on your PC then the handset will display an **a** (am) and **p** (pm) next to the time.

Set Status

To set your Skype Status:

- 1. From the **Buddy List** display, press **Options** using **Soft Key 1**.
- 2. Scroll to **Set Status** and press **Select** using **Soft Key 1**.

The following options are presented (also refer to Page 2):



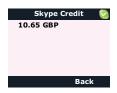
- 3. Scroll to your new status and press **Select** using **Soft Key 1** to confirm. Your status icon on the menu title bar will refresh to reflect your new status.
- 4. When changing your status from **Offline** to any other Skype status, the handset will return to the idle display while Skype is reconnecting.

Skype Status

To check available **Skype Credit**:

- 1. From the **Buddy List** display, press **Options** using **Soft Key 1**.
- 2. Scroll to Skype Credit and press Select using Soft Key 1.

Your Skype credit is displayed.



If you do not have Skype credit then the display will prompt "No Skype Credit"

Note: You can only view available credit. To buy more credit, click **Buy Skype**Credit on your PC Skype window.

Chat Alert

The handset is able to notify you when a new chat is received. When a new chat arrives, the handset will display the **Missed Chat** icon .

The **Missed Chat** icon is removed once you have interacted with all the new incoming chat on your PC.

Shortcut To Your Skype Settings

The following shortcuts are available on your handset:

- Long press on Key 1	to access Skype Voicemail list.
- Long press on Key 3	to access new Skype Missed Calls.
- Long press on Key 4	to access Skype Status.
- Long press on Key 5	to set your active Skype Buddy Bist view.
- Long press on Key 6	to check available Skype Credit.