148mm

186mm

Suncorp

WDCT Color Display

WDCT45-A2

USER GUIDE

R0

Welcome To Your Suncorp WDCT Color Display digital cordless telephone with graphical color display

- **Large, easy to read color graphics screen**
- **Caller-ID and Caller-ID With Call Waiting** ***Lets you see who is calling and keeps track of unanswered calls***
- **Voicemail indicator on base and handset** ***Lets you know when you have voicemail in your voicemail box***
- **One button access for Voicemail and Voicemail guide**
- **Special access to Network Services like Call Waiting Deluxe, Directory Assistance, Repeat Dialing, Call Forwarding**
- **150 Name and Number Phonebook**
- **50 Name and Number Received/Missed call list**
- **20 Number Dialed Calls list (redial)**
- **Add up to 3 additional handsets to a base** ***No need for additional wiring***
- **Handsets have individual phonebooks and include intercom features**
- **Speakerphone in the Handset**
- **10 selectable ring tones, with 8 polyphonic tones**
- **Alarm Clock feature**

Important Instructions & Information

This User Guide provides you with all the information you need to get the most from your phone.

You must first set up your phone before you can use it. This doesn't take long and is easy to do. Just follow the simple instructions on the next few pages.

Need help?
If you have any problems setting up or using your Suncorp WDCT Color Display WDCT45-A2 telephone, contact the Help line at **86-755-2573-3333**.

Alternatively, you may find the answer in 'Troubleshooting Tips' at the back of this guide.

Did you receive everything?

- WDCT45-A2 base
- WDCT45-A2 handset
- 2 x NiMH AAA rechargeable batteries
- Battery compartment cover
- AC power adaptor
- Telephone line cord
- Belt Clip

In addition:
If you have purchased one or more additional handsets (T1261), you will have received the following for each additional handset:

- T1261 handset
- T1261 charger
- 2 x NiMH AAA Rechargeable batteries
- Battery compartment cover
- AC power adaptor
- Belt Clip

4 Important Instructions & Information

Important Safety Instructions

To reduce the risk of fire. Electric shock, and injury to persons when using your telephone equipment, basic safety precautions should always be followed which includes the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product
3. Unplug the equipment from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. This product should be operated only from the power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
7. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
8. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
9. Slots and openings in the cabinet at the back or bottom are provided for ventilation to protect it from overheating. These openings should never be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
10. Never push objects of any kind into this product through cabinets slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Do not use the telephone to report a gas leak in the vicinity of the leak.
12. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
13. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified service contractor when some service or repair work is required. Opening or removing covers may expose you to dangerous voltage or other risks. Incorrect reassembly can cause electric shock when the unit is subsequently used.
14. Unplug the product from the wall outlet and refer to servicing to qualified personnel under the following conditions:
    A. If Liquid has been spilled into the product.
    B. When the power supply cord or plug is damaged or frayed.
    C. If the product does not operate normally by following the instruction manual.
    D. If the product has been dropped or the cabinet has been damaged.
    E. If the product exhibits a distinctive change in performance.

Battery Safety Instruction

CAUTION: To reduce the risk of fire or personal injury, read and follow these instructions:

1. Use only the following type and size handset batteries: DC 1.2V, 750 mAh, Ni-MH (Nickel Metal Hydride), AAA size batteries (2 each).
2. When inserting the batteries into the product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging that may result in leakage or explosion.
3. Do not dispose of the batteries in a fire. The cell may explode. Check with local codes for possible special disposal instructions.
4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes and skin. It may be toxic if swallowed.
5. Exercise care in handling the battery in order not to short the battery with conduction material such as rings, bracelets and keys. The battery or conductor may overheat and cause burns.
6. Recharge only the batteries provided with or identified for use with this product. The battery may leak corrosive electrolyte or explode if it is not the correct type.
7. Do not attempt to rejuvenate the battery provided with or identified for use with this product by heating them. Sudden released of the electrolyte may occur causing damage to the eyes or skin.
8. Remove the batteries form the product if the product will not be used for a long period of time (over 30 days) since during this time the batteries may leak in the product.
9. Discard dead batteries as soon as possible since dead batteries are more likely to leak in the product.
10. Do not store this product, or the batteries provide, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be stabilized at room temperature prior to use.
11. Disconnect telephone lines before installing batteries.
12. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharge batteries. (Applies to products employing more that one separately replaceable primary battery.)

6 Important Instructions & Information

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switch Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by Administrative Council for Terminal Attachments (ACTA).

1. **Notification to the Local Telephone Company**
   On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.
   The REN is useful in determining the number of devices you may have connected on your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may have connected to your line as determined by the REN, you should contact your local telephone company.
   NOTES
   - This equipment may not be used on coin service provided by the telephone company.
   - Party lines are subject to state tariffs , and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
   - Notice must be given to the telephone company upon permanent disconnection of your telephone from the line.
2. **Rights of the Telephone Company**
   Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance; the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) Afford you the opportunity to correct the situation; and (3) inform you of the right to bring a complaint to the commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.
   The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Hearing Aid Compatibility

This telephone system meets the FCC standards for Hearing Aid Compatibility.

Important Instructions & Information 7

Interference Information

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC rules and regulations. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesirable operation.

This equipment has been tested and found to comply with the limits for a Class B digit device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by tuning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

IMPORTANT NOTE: To comply with the FCC RF exposure compliance requirements, the antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. No change to the antenna or the device is permitted. Any change to the antenna or the device could result in the device exceeding the RF exposure requirements and void user's authority to operate the device.

For body worn operation, this phone has been tested and meets FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 1cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines

8 In This Guide

Important Instructions & Information _____ 3
Getting Started _____ 11
- Location 11
- Setting up 12
- Range indicator 13
- Setting the Date and Time 13

Getting To Know the WDCT45-A2_____ 15
- Handset 15
- Base 16
- Display 17
- Navigating the menu 18
- Make a call 20
- Receiving Calls 21
- Speakerphone 21
- Redial 22
- Mute 23
- Paging 23
- Keypad Lock 23
- Intercom Calls 24
- Transfer a Call 25
- Caller on Hold 25

Phonebook _____ 26
- Add Entry Manually 26
- Add Entry from a Call List 26
- Dial 27
- Edit Names and Numbers 27

View Details 27
Delete an Entry 27
Call Features _____ 28
Managing Your Calls.....28
Caller-ID 28
Caller-ID With Call Waiting.....29
Call Waiting Deluxe 30
Voicemail.....34
Optional Calling Features 36
Handset Settings _____ 37
Ring Tone 37
Ringer Volume.....37
Handset Name.....38
Language.....38
Menu Color 38
Auto Talk 39
Key Beep.....39
PABX Access Code 39
Area Codes.....40
Base Settings _____ 41
Ring Tone 41
Ringer Volume.....41
Handset Priority 42
System PIN 42
Call Lists _____ 43
Managing Telephone Numbers.....43
To Access Calls Lists Via the Menu.....43

Another Way To Access The Call Lists 44
Dial A Selected Entry 44
Call Lists Options 44
Delete Calls Lists 45
Time Settings _____ 46
Setting the Date and Time 46
Format Time (12 hr or 24 hr).....46
Use your phone as an Alarm clock. 47
Additional Handsets and Bases _____ 48
Register a new WDCT45-A2 handset 48
Register handset with an additional base 49
Selecting a Base 49
De-register a handset 50
Troubleshooting Tips _____ 51
Need Help? 51
Caller ID 51
Hearing aid noise 51
Telephone.....52

Getting Started

Location

You need to place your WDCT45-A2 within 6 feet of the AC power outlet and telephone socket so that the cables will reach.

Make sure it is at least 3 feet away from other electrical appliances to avoid interference issues.

Make sure it is at least 3 feet away from metal appliances to avoid interference issues.

Your WDCT45-A2 works by sending radio signals between the handset and base. The strength of the signal depends on where you locate the base. Putting it as high as possible and separated as much as possible from other radio devices and metal objects ensures the best signal.

WARNING
Do not place your WDCT45-A2 in the bathroom or other humid areas.

Handset range
The WDCT45-A2 range between the base and handset will vary greatly depending on the location of the base. When there is no clear line of sight between the base and handset, e.g. base indoors and handset either indoors or outdoors, the range will be reduced.

Signal strength
The symbol on your handset screen indicates when you are in range. When you are out of range, it flashes.

IMPORTANT
Do not connect the telephone line until the handset is fully charged. The base must be plugged into the AC power at all times.

12 Getting Started

Which socket?

Power socket

Telephone line socket

Battery charging light
The red Charging light on the base stays on while the handset is on the base, even when the batteries are fully charged.

Talk/Standby time
Under ideal conditions, fully charged handset batteries should give up to 4 hours talk time or 80 hours standby on a single charge.

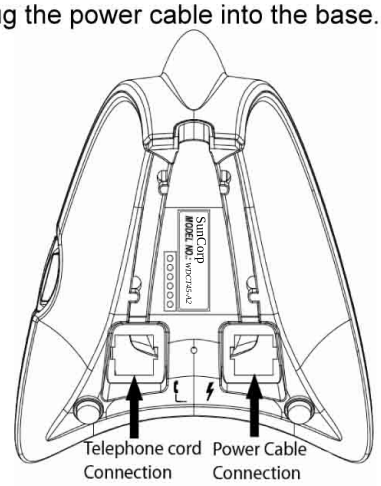
Battery low warning
The handset battery symbol is empty and flashing (see page 17) and you will hear a warning beep. Start recharging your handset right away.

When charging the battery, level bars are animated.

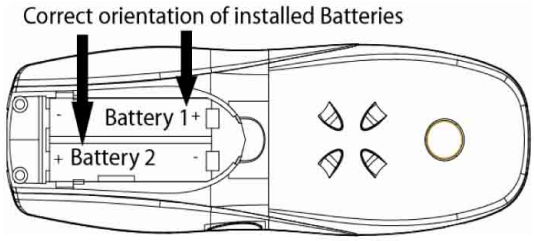
Replacing batteries
Use only rechargeable 750mAh or higher AAA Nickel Metal Hydride (NiMH) batteries.

Setting up

1. Plug the power cable into the base.



2. Insert the 2 x AAA NiMH batteries supplied into the handset, paying attention to the polarity of each. Slide the battery compartment cover into place.



3. Charge the handset for at least 16 hours by placing it on the base. The red Charging light comes on. The handset is pre-registered to the base as Handset 1.
4. After 16 hours, plug the telephone line cord into the wall socket and your WDCT45-A2 base, it is now ready for use.

Range indicator

The symbol on your handset display indicates when you are in range of the base. If the symbol flashes and you hear a warning beep, you are out of range and will need to move closer to the base. The display shows Base and the number of the base last used.

Setting the Date and Time

If you have subscribed to the Caller-ID service, the time and date will be set automatically when you receive your first call. You can also set the time Manually, see page 46.

Battery performance
When batteries are fully charged the display shows green bars. To keep your batteries in the best condition, leave the handset off the base for a few hours at a time (after the initial 16 hour charge). Please note however, that new NiMH batteries do not reach full capacity until they have been in normal use for several days.

The charge capacity of rechargeable batteries will reduce with time as they wear out, thereby reducing the talk/standby time of the handset. Eventually the batteries will need to be replaced. New batteries can be obtained from the Suncorp WDCT Color Display Help line at **86-755-2573-3333**

14 Getting Started

Ensure the charger is connected to the AC power outlet at all times.

Your Suncorp WDCT Color Display WDCT45-A2 is now ready for use.

If you have purchased additional handsets:

On each charger:

1. Connect the mains power adaptor to the charger and switch on.

On each additional handset:

2. Insert the 2 x AAA NiMH batteries supplied into the handset, paying attention to the polarity of each (See page . Slide the battery compartment cover into place.
3. Charge the handset for at least 16 hours.

Your additional handset(s) come pre-registered to the base as Handset 2, Handset 3, Handset 4 etc and this is shown on the display.

Your additional handsets are now ready for use.

Getting To Know the WDCT45-A2

Handset

On-Screen Options
Left Soft Key, Open the menu and select the options *(page 18)*.

Navigation Keys, Scroll/Outgoing Calls List / Volume Control
Scroll through options. From Idle screen Press up to open Outgoing Calls list. On a call, press to increase volume.

TALK
Press to make calls. Press twice for speakerphone *(page 21)*.

F
Flash "Click it", use for Caller-ID With Call Waiting 3-Way Calling, etc. *(page 29)*.

On-Screen Options
Right Soft Key, Open the phone book and select the options shown on the screen.

Navigation Keys Scroll / Missed Calls List / Volume Control
Scroll through options. From Idle screen Press down to open Missed Calls list. On a call, press to decrease volume.

End Call
Press to end call, hang-up.

Voicemail
One-touch voicemail access *(page 34)*.

Int
Intercom. Lets you make calls between handsets registered to the base *(page 21)*.

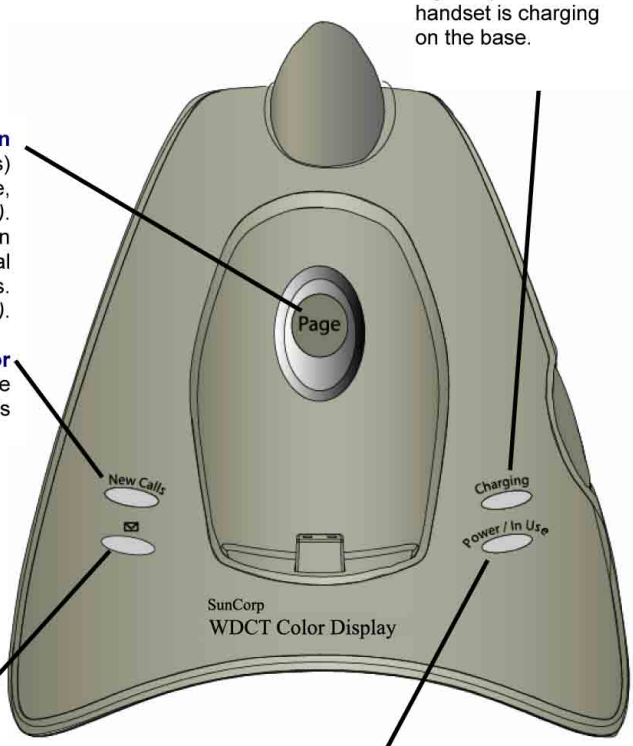
16 Getting To Know The WDCT45-A2

Base

Battery Charging indicator
Lights up when the handset is charging on the base.

Page Button
Press to page handset(s) registered to the base, *(page 23)*.
Also used when registering additional handsets. *(page 48)*.

Missed Calls indicator
Lights up if you have new missed calls

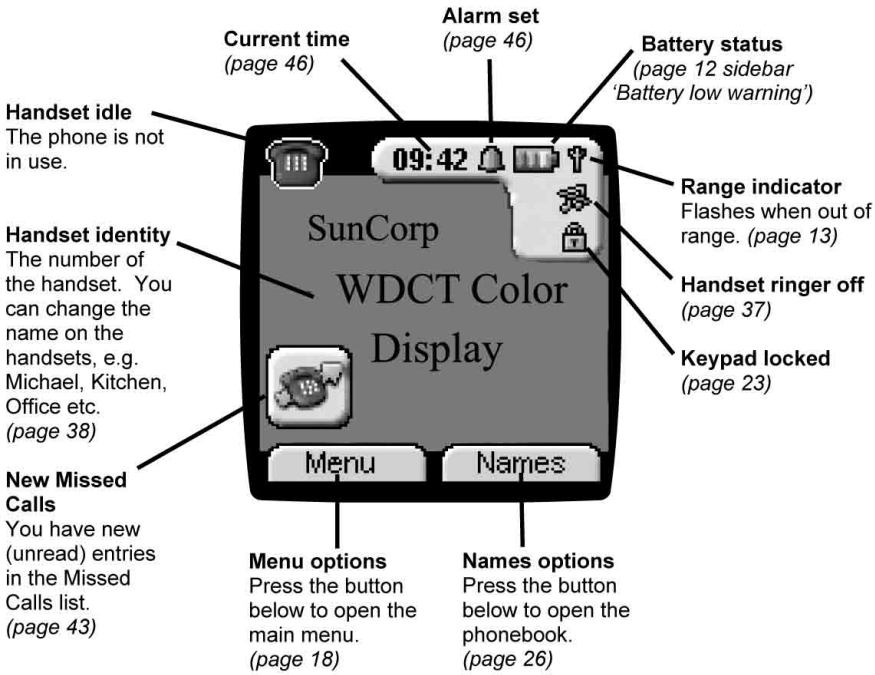


Voicemail Indicator
Lights up when there is voicemail waiting in your voicemail box, *(page 34)*.

Power / In-Use indicator
ON Steady;
Power on, line ready for use

FLASHING;
Incoming call / line in use

Display


Current time
(page 46)
Alarm set
(page 46)
Battery status
(page 12 sidebar
'Battery low warning')
Handset idle
The phone is not
in use.
09:42
SunCorp
WDCT Color
Display
Menu
Names
Range indicator
Flashes when out of
range. (page 13)
Handset ringer off
(page 37)
Keypad locked
(page 23)
Handset identity
The number of
the handset. You
can change the
name on the
handsets, e.g.
Michael, Kitchen,
Office etc.
(page 38)
New Missed
Calls
You have new
(unread) entries
in the Missed
Calls list.
(page 43)
Menu options
Press the button
below to open the
main menu.
(page 18)
Names options
Press the button
below to open the
phonebook.
(page 26)

18 Getting To Know The WDCT45-A2

The **up/down, left/right** Navigation keys are location on the big dial button in the center of the handset. **Option** select buttons are located to the sides of the Navigation keys:

You select the option displayed by pressing the Option button underneath it.

For example, select `Names` by pressing the option button below it.

Navigating the menu

Your WDCT45-A2 has a menu system which is easy to use. Each menu leads to a list of options. The menu map is shown on the following page.

When the handset is switched on and in standby, press the option button under **Menu** to open the main menu. Press the or button to scroll to the menu option you want. Then press **OK** to select further options or confirm the setting displayed.

For example to change the handset ringer volume:

1. Press **Menu** then scroll to **`Handset`** and press **OK**.
2. Scroll to **`Ring Volume`** then press **OK**.
3. The current setting is displayed. Press to increase or to decrease the volume, the ring tone is played at each level you select. Press **OK** to confirm.

Exit / back one level in the menu

To go back to the previous level in the menu, press **Back**.
To cancel and return to standby at any time, press ***and hold*** **Back**.
If no button is pressed for 60 seconds, the handset returns to standby automatically.

Menu map: These are the options under each menu heading.

Voicemail *(page 35)* • Setup voicemail control options

Calls lists *(page 44)* • Received calls • Missed calls • Dialed calls • Delete Calls List

Handset Settings *(page 38)* • Ring Tone • Ring Volume • Handset Name • Language • Menu Color • Auto Talk • PABX Access Code

Base settings *(page 42)* • Base Ring Tone • Base Volume • Handset Priority • Recall Mode • System PIN

Time settings *(page 47)* • Set Date & Time • Format Time (12hr/24hr) • Alarm

Calling Features *(page 37)* • Call Waiting Deluxe• Reminder call • Edit number

Registration *(page 49)* • Register Handset • Select Base • De-register

Using The WDCT45-A2

Select the option displayed by pressing the button underneath it.

For example, select **Names** by pressing the option button below it.

Simple and easy.

Make a call

Press then dial the number you want.

Preparatory dialing

Enter the number first. If you make a mistake, press **Clear** to delete. Press to dial.

Call timer

The display shows the duration of the current call.
After you hang up, the total call time is shown briefly.

End a call

Press or place the handset back on the base.

Receiving Calls

To answer a call, press .

If auto talk (answer) is enabled (default, see page 39) and the handset is on the base, simply lift
it up and speak.

Providing you have subscribed to your network's Caller-ID service, the caller's number and name is displayed after the first ring.

Speakerphone

Speakerphone lets you talk to your caller without holding the handset to your ear. It also enables other people in the room to listen to both sides of your conversation.

Making a speakerphone call

1. Press (i.e., press 2 times for speakerphone mode). Dial the number. Your call can be heard over the handset's loudspeaker.
2. To switch back to the handset at any time, press again (i.e., toggles between handset and speakerphone mode).
3. Press to end the call.

Adjust handset / speakerphone volume

During a speakerphone call, press or to select volume **1(low) to 5 (high)**.

You can switch to speakerphone mode at any time during a call. Just press .

When in speakerphone mode, press to switch back to handset mode.

When in speakerphone mode, the display shows the icon.

Answer a call in speakerphone

When the phone rings:

Press (i.e., press 2 times for speakerphone mode). The call comes through the handset loudspeaker.

If you want to switch the call to the earpiece, press .

If auto talk (answer) is enabled (default, see page 39) and the handset is on the base, simply lift it up and then press to enable the speakerphone..

Redial

You can redial up to 20 of the last numbers called. If you have stored a name in the phonebook to go with the number, the name will be displayed instead, see phonebook, *page 26 .*

Redial a number from the list

1. Press to enter the redial list. Scroll or until the number you want is displayed.
2. You may format the number for the correct number of digits using the or key to select 7, 10, or 11 digit telephone number format as required to place the call.
3. Press to dial the number.

Mute

During a call, you can talk to someone nearby without your caller hearing you.

1. During the call, press **Mute**. The display shows **`Mute On`**. When **`Mute On`** is active, your caller cannot hear you.
2. Press **Off** to return to your caller.

Paging

You can use the Page button on the base to alert handset users or to locate a missing handset.

Paging calls from the base cannot be answered by a handset.

1. Press Page on the base. The handset(s) ring. The display shows **`Paging`**.
2. Press Page again, ***or*** press any button on the handset, to stop the handsets ringing.

Keypad Lock

You can lock the keypad to prevent accidental dialing while carrying the handset around.

1. Press # ***and hold*** until the screen shows **`Keypad Locked`** and the padlock symbol appears.
2. Press **`Unlock`** then **Yes** to use the keypad again.

You cannot make any calls, including 911 emergency calls, while the keypad is locked. Answer incoming calls by pressing as normal.

The icon is displayed while the keypad is locked.

Intercom Calls

If you have two or more handsets registered to your base, you can make intercom calls. Two handsets can be holding an intercom call while a third is making a regular telephone call.

Call Another Handset

1. Press Int then the handset number you want (1-4).
2. Press to end the intercom call.

3-Way Conversations

You can put an external caller on hold, Intercom to another handset, then hold a call between all parties.

1. During a regular telephone call, press Int and your call is put on hold. Enter the handset number you want to join on the call (1-4).
2. When the other handset answers, press # to start the 3-Way (conference) call. If the other handset does not answer, press Int again to speak to your call on hold.
3. Press to hang up.

Transfer a Call

You can transfer a caller (for a regular telephone call) to another handset.

During the call:

1. Press Int. Your caller is put on hold.
2. Enter the handset number you want to transfer the call to (1-4).
3. When the other handset answers you can tell them they have a call, then press #. The call is then transferred.

   If the other handset does not answer or you decide not to transfer the call, press Int to talk to your caller.

Caller on Hold

You can put a call on hold, talk to another handset user, then resume your call.

1. During a call, press Int your caller is put on hold.
2. Enter the handset number you want to intercom call (1-4).
3. Press Int to end the intercom call and return to your regular call. The other handset presses **`Talk Off`** to end the call.