# **User Manual**

# Read me first

- Please read this manual before operating your tablet, and keep it for future reference.
- The descriptions in this manual are based on the default settings.
- Images and screenshots used in this manual may differ from the actual product.
- Available features and additional services may vary by device, software or service provider.
- Our company is not liable for performance issues caused by third-party applications.



# Topwise3g communication technology Co. , Ltd.

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# **CONTENTS**

As	ssembling	3 -
	Unpack	3 -
	Charge the battery	3 -
	Install the memory card	3 -
Ge	etting started	4 -
	Turn your device on and off	4-
	Switch to flight mode	4-
	Device layout	4-
	Home screen	4-
	Add items to the home screen	5 -
	Task bar	6 -
	Notification panel	6 -
	Auto rotation	7 -
	Lock & unlock the screen	7 -
	Enter text	7 -
	Customize your device	8 -
	Manage applications	8 -
	Security	8 -
	Reset tablet	9 -
W	/eb	10 -
	Email	10 -
	Gmail	11 -
	Browser	11 -
	Play Store	12 -
	Talk	13 -
Er	ntertainment	13 -
	Super-HD Player	13 -
	Music	15 -
	Camera	15 -
То	ools	17 -
	Calendar	17 -
	Alarm	17 -
	File Manager	18 -

FCC Information	- 21 -
Care & Maintenance	21 -
Safety Precautions	20 -
VPN	
Wi-Fi	
USB Connection	
Connectivity	
Calculator	
Sound Recorder	

# **Assembling**

# Unpack

Check your product box for the following items.

- Tablet
- User manual
- Adapter

You can purchase additional accessories from your local retailer.

# Charge the battery

Before using the device for the first time, you must charge the battery.

- You can charge the device with a travel adapter or by connecting the device to a PC with a USB cable.
- 2. Battery full icon is shown when finished if your device is off.

**Warning:** Use only original batteries and chargers. Unapproved chargers or cables can cause batteries to explode or damage your device.

# Install the memory card

To store additional multimedia files, you need insert a memory card.

- 1. Insert a memory card with the gold contacts facing downwards.
- 2. Push the memory card into the slot until it clicks.

**Notice**: Our company uses approved industry standards for memory cards, but some brands may not be fully compatible with your device.

# **Getting started**

# Turn your device on and off

To turn on your device, press and hold the power key.

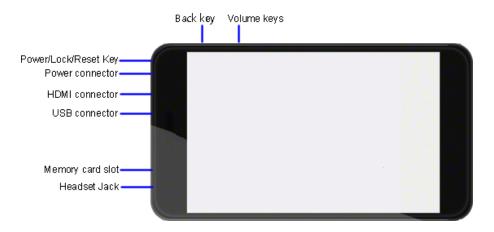
To turn off your device, press and hold the power key, and then tap **Power off →OK.** 

# Switch to flight mode

To use only your device's non-network services, switch to flight mode. Please follow the instructions below to turn on flight mode:

Tap Settings→WIRELESS & NETWORKS→More→Airplane mode from application list to create a checkmark.

# **Device layout**



Volume keys	Adjust the device volume.	
Power/Lock/Reset Press and hold for 2 seconds to turn on or turn off the device.		
	Press to lock the device.	
	Press and hold for 6 seconds to reset the device.	

# Home screen

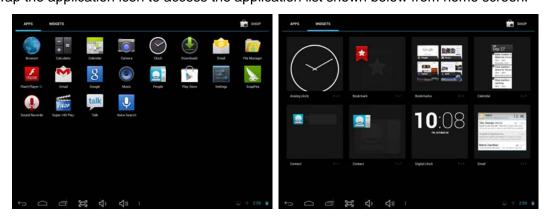
The home screen has multiple panels. Scroll left or right to the panels on the home screen, you can view indicator icons, widgets, shortcuts to applications, and other items.



1	Open the search bar
2	Scroll left or right to the other panels
3	Access the application list and widget screen
4	Task bar

# Add items to the home screen

Tap the application icon to access the application list shown below from home screen.



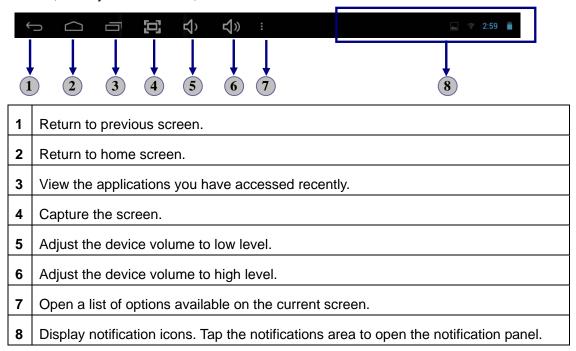
Scroll left or right to view more items.

To add items to the home screen, tap and hold an item, then drag the item to a new location.

To remove items from the home screen, tap and hold an item, then drag the item to the **Remove** area at the top of the home screen.

# Task bar

The task bar is shown at the bottom of the screen. It displays commonly used option buttons, battery level indicator, current time and other indicator icons.



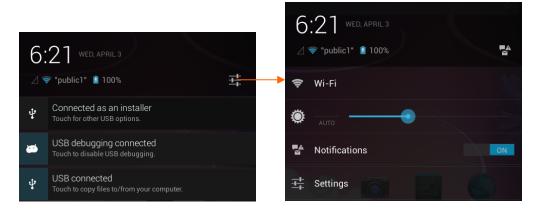
#### **Indicator icons**

Icon	Definition	Icon	Definition
1	Open Wi-Fi available	ኦ	Flight mode activated
7	Wi-Fi connected		Music being played
<u> 1</u>	Uploading data	<u>+</u>	Downloading data
\$	Connected to PC	Q	Alarm activated
	Battery power level		

# **Notification panel**

Tap the notifications area to open the notification panel shown below. You can access a list of notifications.

Tap to activate or deactivate wireless connection features and other settings.



Wi-Fi: Activate or deactivate the Wi-Fi connection.

**Auto-rotate screen:** Activate or deactivate the auto rotation feature.

**Brightness:** Adjust the basic brightness level of the display to lighter or darker.

Notifications: Activate or deactivate the notification feature.

Settings: Access Settings application.

#### Auto rotation

If you rotate the device while using some features, the interface will automatically rotate as well. To prevent the interface from rotating, open the notifications panel and select **Auto-rotate screen**, then scroll it to **Off**.

# Lock & unlock the screen

To unlock the screen, tap and hold the lock icon, then drag it to the unlock area where the unlock icon is.

To lock the screen manually, press **Power** key.

#### **Enter text**

You can enter text by selecting characters on the virtual keyboard.

Tap the text input field to display the virtual keyboard. To hide the keyboard, tap at the task bar.

To change the text input method, tap at the task bar.

From a text field, you can use the copy and paste feature for fast inputting.

# Customize your device

To customize your device according to your preferences, tap **Settings** from application list or notification panel.

# Manage applications

To manage the applications installed on your device, tap **Settings→Apps.** 

- To uninstall an application, select **DOWNLOADED**, then select an item and tap Uninstall, tap **OK** to confirm.
- 2. To stop or change the settings of an application, select **RUNNING** or **ALL**, then select an item and tap the option you need.

# **Security**

You can protect your device and data by setting screen lock or encrypting your tablet.

#### ◆ Set a screen lock

To set a screen lock, tap Settings→Security→ Screen lock from application list.

- None: Deactivate the screen lock.
- Slide: Slide to unlock the screen.
- **PIN:** Enter a numeric PIN to unlock. When prompted, enter the PIN to unlock the screen.
- Pattern: Draw a pattern to unlock. Follow the instructions to draw your lock pattern. When prompted, draw the pattern to unlock the screen.
- Password: Enter a passcode to unlock. When prompted, enter the passcode to unlock the screen.
- Face Unlock: Look at your tablet to unlock it. Follow the on-screen instructions to set it up. Tap Continue to choose your backup lock in case
   Face Unlock can't see you.
  - When prompted, to unlock your tablet, just look at it. When Face Unlock can't see you, enter the PIN code or draw the pattern saved before.

# ◆ Screen time-out

Select Settings→Display→Sleep from application list, you can set the time before the

screen times out and goes into lock mode. ( you have not entered any characters or made other selections).

# Reset tablet

You can reset system and desktop settings to their original values by the following steps:

- 1. Select **Settings⇒Backup & reset** from application list.
- 2. Tap Factory data reset.
- If you want to erase all data on your tablet, such as music, pictures, and other data, tap
  Erase SD card checkbox to create a checkmark.
- 4. Tap Reset tablet.

The device resets to the factory default settings automatically.

**Warning!**: Factory data reset will erase all data from your device and SD card, including your google account, system and application data and settings, and downloaded applications.

# Web

#### **Email**

To receive and send mail, you must have a remote mailbox service. This service may be offered by a service provider. Your device is compliant with applicable internet standards for POP3/IMAP/Exchange.

Before you can send or receive mail on your device, you need to set up an email account and define the email settings correctly. You can define more than 1 mailbox.

### ♦ Set up your email

- 1. Tap **Email** from application list.
- 2. You can use mailbox guide to set up your mailbox, tap **Next** until it's done.
- If you need to add another email account, tap the option button at the upper right→Settings→ADD ACCOUNT, then set up the email account with the mailbox quide.

When you are finished setting up the email account, the email messages are downloaded to your device. If you have created more than two accounts, you can switch between email accounts. Select an account name at the top left of the screen and select the one you want to retrieve messages from.

### **♦** Delete your email account

- 1. Open the application list and select **Email**.
- 2. Tap the option button at the upper right, then select **Settings** and the email account you want to delete.
- 3. Tap Remove account.
- 4. Tap **OK** to confirm.

# ◆ Create and send email

- 1. Open **Email** application.
- 2. Tap .
- 3. In **To** field, enter the recipient's email addresses manually and separate them with a comma. Add more recipients by tapping **Cc/Bcc**.
- 4. To insert attachments, tap the option button at the upper right and select Attach file.
- 5. Enter the subject and the text.

## 6. Tap **SEND** to send the email.

#### **Gmail**

You can retrieve new email messages from the Google Mail webmail service to your inbox. Before you can send or receive mail on your device, you need to set up a Gmail account.

#### **♦** Create a Gmail account

If you don't have a Google Account, tap **New**, then follow the on-screen instructions to create a new one.

# ♦ Set up a Gmail account

If you want to add an existing account, tap **Existing**, enter your email address and password, and then select **Next**, when you are finished setting up the email account, the email messages are downloaded to your device.

#### ♦ View email messages

- 1. When you open the email account, the amount of unread email messages is displayed at the title bar and the unread email messages are displayed in bold.
- 2. To view an email message, tap it.
- To mark an important email message, tap the star icon below the date. To cancel the mark, tap the star icon again.

#### ◆ Create and send an email

- 1. Tap .
- In To field, enter the recipient's email addresses manually and separate them with a comma. Add more recipients by tapping Cc/Bcc.
- 3. To insert attachments, tap the option button at the upper right and select **Attach file**.
- 4. Enter the subject and the text.
- 5. Tap **SEND** to send the email.

#### **Browser**

Tap **Browser** from application list to access to the web.

# Browser webpages

- 1. Select **Browser** to launch a specified homepage.
- 2. To access a specific webpage, select the URL input field, enter the web address of

the webpage, and select Go.

3. To zoom in, place two fingers on the screen and spread them apart. To zoom out, move your fingers closer together. You can also double-tap the screen.

#### **♦** Add windows

You can have multiple windows open at one time.

- 1. To add a new window, tap at the title bar.
- 2. To open up a window, tap the title of the window.
- 3. To close the window, tap \times at the title bar.

## ♦ Set homepage

- 1. Tap the option button at the upper right.
- 2. Select Settings → General → Set homepage.
- 3. Enter the web address of the desired webpage.

#### **♦** Add bookmarks

While navigating a website, tap to add current URL to your bookmark list and easily access it later.

# ♦ View bookmarks and history

Tap to open the bookmark list and the recent history. Tap a bookmark or any entry to display the webpage.

#### **♦** Customize browser

To make adjustments in your browser settings, tap the option button at the upper right, and then select **Settings**.

# **Play Store**

Play Store allows you to easily download an abundance of applications directly to your device. Before using the Play Store, you must have a Google Account.

- 1. From the application list, tap **Play Store**.
- 2. Sign in to your Google Account.
- 3. Search for and download applications as desired.
- 4. Follow the on-screen instructions.

#### Note

All applications offered by Play Store are developed by third party. To get the

information about the developers, you can read the descriptions of each application.

 Our company is not liable for performance issues caused by third-party applications.

#### **Talk**

Google Talk is a free web-based application for instant text, voice and video chats. Before using the Google Talk, you must have a Google Account.

- 1. From the application list, tap **Talk**.
- 2. Set up a Google account or sign in, follow the on-screen instructions.
- 3. Select **Add friend**, enter a friend's email address and select **Send invitation**.
- 4. When your friend accepts the invitation, he or she is added to your friend list. You can start talking.

# **Entertainment**

# **Super-HD Player**

To view or organize your images and video clips, or edit and send your files to other devices, or set photos as wallpapers, select **Super-HD Player** from application list.

**Note:** It takes a few more minutes to enter this application if you store more files.

# **♦** Supported file formats

Туре	Format
Image	JPEG、GIF、BMP、PNG
Video	AVI、RM、RMVB、MOV、FLV、3GP、MP4

Note: Some files may not play properly depending on how they are encoded.

#### View a photo

- 1. Select a folder.
- 2. Select a photo to view. To view more photos, scroll left or right.
- To zoom in, place two fingers on the screen and spread them apart. To zoom out, move fingers closer together. You can also double-tap the screen.
- 4. To start a slideshow, tap the option button and then select Slideshow.

- 5. To view the details of a file, tap the option button, then select **Details.**
- 6. To share a photo with others via Email, Gmail or Bluetooth, tap at the title bar.
- 7. To set a photo as wallpaper, tap the option button at the upper right → select Set picture as → Wallpaper → drag the slides of the crop box to create the crop area, then tap Crop.
- 8. To set a photo as a caller ID, tap the option button at the upper right → select Set picture as → Contact photo → Contacts → Create a new contact or select an existing contact → drag the slides of the crop box to create the crop area, then tap Crop.

# ♦ Edit a photo

- 1. To crop the image, tap the option button at the upper right, then select **Crop**.
  - To move the crop box, tap and hold the crop box and drag it to the desired location.
  - To add or subtract from the selection border of the crop box, drag the crop box to the desired size.
  - When you are finished, tap Save.
- 2. To edit photos and apply various effects, tap the option button at the upper right, then select **Edit**.
  - To apply a color effect, tap
  - To apply a photo frame effect, tap ...
  - To crop, straighten, rotate or flip the image, tap ...
  - To adjust contrast, tap ②.

#### ◆ Play a video

- 1. Select a folder.
- 2. Select a video to play.
- 3. Control playback with the virtual keys.
- 4. To watch a video saved on your device on TV, connect your device and TV with HDMI cable.

#### Music

With Music, you can play music files. The music player supports the following file formats:

MP3, AAC, APE, WMA, OGG, WAV, M4A and so on.

Note: Some files may not play properly depending on how they are encoded.

# ◆ Add music files to your device

Start by transferring files to your device or memory card.

# ◆ Play music

- 1. Select a music file.
- 2. Control playback with the virtual keys.
  - The current list of songs are randomly shuffled for playback.
  - Replays the current list when the list ends.
  - Repeats the current playing song.

# **♦** Create a playlist

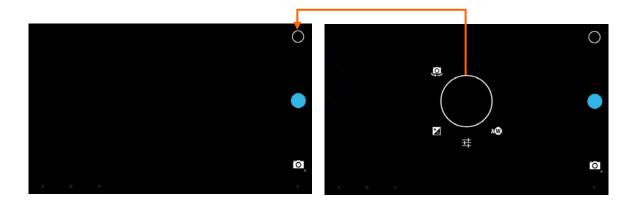
- 1. Tap and hold a music file.
- 2. Select Add to playlist.
- 3. Select New.
- 4. Enter a name.
- 5. Tap Save.
- **♦** Delete a playlist
- 1. Tap **Playlists**.
- 2. Tap and hold the playlist you want to delete.
- 3. Select Delete.

#### Camera

With the camera function, you can capture photos and take videos.

# ♦ Capture a photo

- 1. Open the application list and select Camera.
- 2. Before taking a picture, you need to make some adjustments.



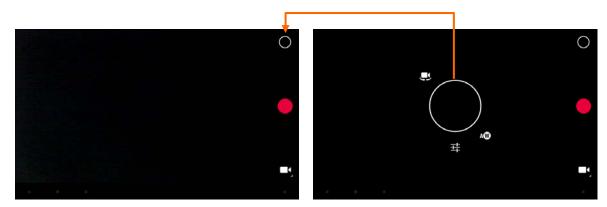
Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.

Icon	Definition
رق	Tap to switch between the front and rear camera lenses
<u>-1-</u>	Change the resolution option or set storage location.
<b>-</b>	Change to video mode.
K	Change to panorama mode to take a landscape photo.
<b>©</b> w	Adjust the color balance.
Z	Adjust the exposure value.

- 3. Aim the lens at the subject and tap to take a photo. The photo is saved automatically to the folder DCIM.
- 4. Select the image viewer icon at the upper right to view the pictures.

# ♦ Record a video

- 1. Open the application list and select **Camera**. Tap **T** to change to video mode.
- 2. Before recording a video, you need to make some adjustments.



Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.

Icon	Definition
<b>©</b>	Tap to switch between the front and rear camera lenses
<u>-1-</u>	Change the video quality or set self-timer interval or storage location.
Ó	Change to camera mode.
Ø₩	Adjust the color balance.

- 3. Tap to start recording. The length of the video recording is restricted by the available space on your storage.
- 4. Tap to stop recording. The video is saved automatically to the folder DCIM.
- After recording videos, select the image viewer icon at the upper right to view the recorded videos.

# **Tools**

#### Calendar

With the Calendar feature, you can consult the calendar by day, week, or month, create events, and set an alarm to act as a reminder, if necessary.

To access the calendar, tap Calendar from application list.

- 1. To create an event, tap =1.
  - Fill in the fields, and set category, date, time & an alarm.
  - After you finish, select **DONE**.
- 2. You can view calendar in different views, Day, Week, Month and All.
- 3. To delete an entry, tap the event to open it, and then select □→OK.

#### **Alarm**

From application list, tap **Clock**, and then select .

- 1. Tap to add alarm.
  - Tap the numeric pad to set alarm time, and then select AM or FM, when you are finished, tap OK.
  - Tap set alarm details, when you are finished, tap ...
  - Tap the time to change alarm time.
  - To activate a preset alarm, set the alarm to **ON.**

- To cancel an alarm, set the alarm to OFF.
- 2. When the alarm sounds, to stop the alarm, drag the alarm icon to the alarm after a specified length of time, drag the alarm icon to zz.

# File Manager

Many features of the device, such as images, videos, documents, received attachments and downloaded files or applications, use memory to store data. With **File manager**, you can store and browse files and folders in your device, or edit, move, copy files; you can send files to compatible devices as well.

#### Note:

- 1. Some files formats are not supported depending on the software of the device.
- 2. Some files may not play properly depending on how they are encoded.

#### Sound Recorder

With Recorder, you can record a voice memo. From application list, tap Recorder.

- 1. To record a voice memo, tap
- 2. To pause the recording, tap \_\_\_\_\_.
- 3. To listen to a voice recording that you just recorded, tap

#### Calculator

With this feature, you can use the device as a calculator. The calculator provides the basic arithmetic functions. Tap the virtual numeric and calculation keys to perform a calculation.

# Connectivity

# **USB Connection**

You can connect your device to a PC and use it as a removable disk, which allows you access the file directory.

- If you want to transfer files from or to a memory card, insert a memory card into the device.
- 2. With a USB cable, connect your device to a PC.
- 3. Open the notification panel, select **USB connected**.

- 4. Tap Turn on USB storage.
- 5. Open the folder to view files.
- 6. Copy files from the PC to the memory card.

#### Wi-Fi

With Wi-Fi, you can connect to the internet or other network devices anywhere an access point or wireless hotspot is available.

#### ◆ Activate the Wi-Fi feature

- 1. From application list, tap Settings.
- 2. In the field of WIRELESS & NETWORKS, turn on the Wi-Fi feature.

#### ◆ Find and connect to Wi-Fi

- Once the Wi-Fi feature is activated, the device automatically search for available Wi-Fi connection.
- 2. Select a network.
- 3. Enter a password for the network (if necessary).
- 4. Select Connect.

#### **VPN**

You can create virtual private networks and connect to your private network securely through a public network, such as the internet.

Note: You need to set a lock screen PIN or password before you can use VPN.

# ♦ Set up VPN connections

- 1. Open the application list and select **Settings→More→VPN**.
- 2. Select **Add VPN profile** and customize the connection information. (Available options may vary depending on the VPN type.)
- 3. Tap Save when you are finished.
- ♦ Connect to a private network
- 1. Select Settings→More→VPN.
- 2. Select a private network to connect.
- 3. Enter the user name and password and select **Connect**.

# **Safety Precautions**

Read these simple guidelines before using your device. Not following them may be dangerous or illegal.

#### **♦** Aircraft

Switch off in aircraft and follow any restrictions. Wireless devices can cause interference in aircraft.

#### Vehicles

Never use your device while driving. Place it in a safe place.

Position your device within easy reach. Be able to access your device without removing your eyes from the road.

#### **♦** Electronic devices

In some circumstances your device may cause interference with other devices.

#### **♦** Potentially explosive environments

Switch off your device when in any area with a potentially explosive atmosphere, and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

#### Pacemakers and other medical devices

Pacemaker manufacturers recommend that a minimum separation of 8 inches be maintained between a wireless device and a pacemaker to avoid potential interference with the pacemaker.

Operation of any radio transmitting equipment, including wireless phones may interference with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions.

Switch off your device in heath care facilities when any regulations posted in these areas instruct you to do so.

# Operating environment

When connecting to other device, read its user guide for detailed safety instructions. Do not connect incompatible products.

Do not place your device in the air bag deployment area.

Use the device only in its normal operating positions as explained in the product documentation.

Always switch off your device when its use is prohibited or when it may cause interference and danger.

#### Areas with posted regulations

Switch off your device when any regulations posted in these areas instruct you to do so.

# **Care & Maintenance**

- Use only manufacturer-approved accessories. Use general accessories may shorten the life of your device or cause device to malfunction.
- ◆ Keep your device dry. Humidity and all types of liquids may damage device parts or electronic circuits.
- ◆ Do not use or store the device in dusty, dirty areas.
- Do not store the device in hot or cold areas.
- Do not store your device near magnetic fields.
- ◆ Do not store your device with such metal objects as coins, keys and necklace.
- Do not drop your device or cause impacts to your device.

# **FCC Information**

- 1. This device complies with Part15 of the FCC Rules. Operation is subject to the following two conditions:
- (1) This device may not cause harmful interference, and
- (2)This device must accept any interference received, including Interference that may cause undesired operation.
- 2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits For a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits Are designed to provide reasonable protection against harmful interference In a residential installation. This equipment generates, uses and can radiate Radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in aparticular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- --Reorient or relocate the receiving antenna.--Increase the separation between the equipment and receiver.
- --Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -- Consult the dealer or an experienced radio/TV technician for help.
- 3. FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure requirement. The device can be used in portable exposure condition without RF striction.