

# Wireless Keyboard

Model No.: RK 503B

### Maintain the Keyboard

Trackball cleaning

If the product have trackball device, when the cursor skip or move abnormally, Clean the ball.

#### **Troubleshooting**

Wireless Keyboard no function

- Make sure receiver cable plug into correct port. Receiver port should plug into PC USB port. For the best efficiency, keep the receiver 8 inch or 20 cm distance with other electrical device. Ex. Computer, Monitor..
- Make sure you set up the battery correctly. And make sure battery is full charged.
- Set up the communication between receiver, mouse. Trackball or keyboard. Press the button on the receiver, then press "ID setting button" on the keyboard to adjust the frequency. If you have SUNREX or JME wireless keyboard and setting instruction. Make sure you have press the "setting button" and "link button, the Fn and c key" on keyboard at the same time.
- If you are working on the metal surface, try to use mouse pad.
- Try to remove and link receiver and computer once again.

## **Troubleshooting for PC connection**

- Make sure the receiver cable is plugged into the USB port . Don't remove or plug the cable when PC running.
- Make sure your USB port has the proper configuration. Refer to your

computer documentation for the correct port configuration.

• Try to remove and are plug receiver cable into PC.

#### Cursor don't move smoothly

- Clean the ball and the ball cage if your mouse have this device.
- For the wireless device, try to change the receiver position. It may be caused by the long distance between receiver and trackball or mouse. Also may caused by PC monitor( or big metal barrier) that will interference the receiver. It also may be caused by low power battery. Check the battery according to steps mentioned before. You also can reset the link between mouse/trackball and receiver. When you do that, press the button on the receiver and then press "Fn and c key" in the keyboard for more than one second.

Compatible with Windows 98SE/Me/2000/XP/Vista

#### Support Windows Me/2000/XP/Vista hot Key Function

#### **FCC Statement:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.

- --Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- --Consult the dealer or an experienced radio/TV technician for help.

#### **CAUTION:**

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.