

**NÜVISION®**

**TM116W725L User's Guide**

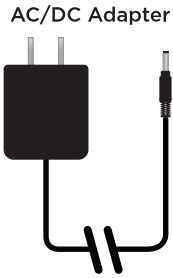
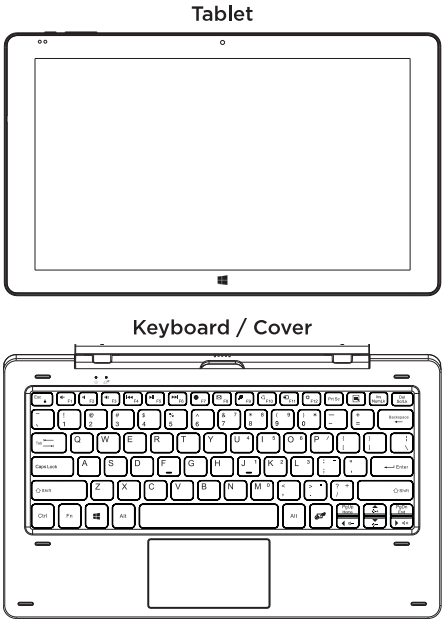
## Getting Started

This guide has been designed to help familiarize you with the features and functions of the Duo 11, and get you 'up-and-running' as soon as possible. Once you're online, visit [www.nuvision.com](http://www.nuvision.com) to register your tablet, and access more information to optimize your NuVision experience.

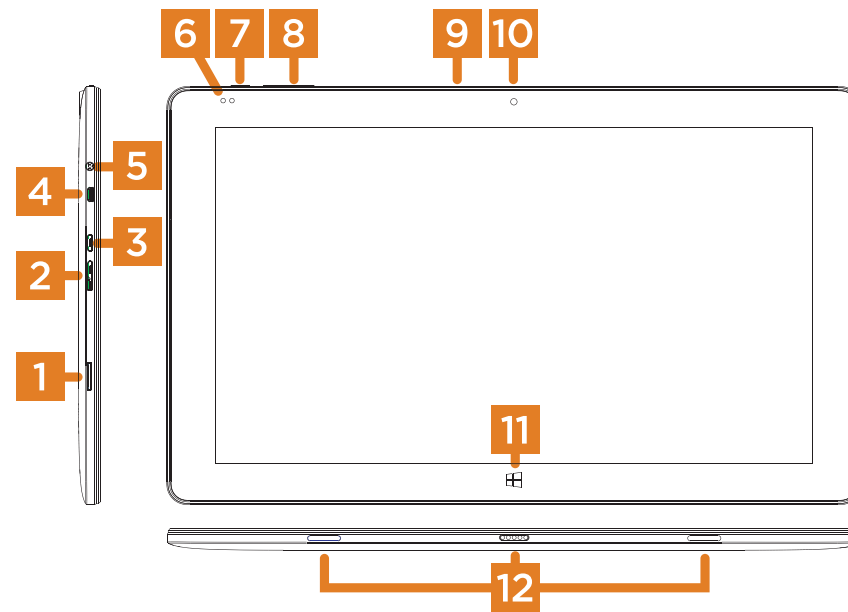


**Remember to Register your Tablet  
at [www.nuvision.com/product-registration](http://www.nuvision.com/product-registration)**

**Check Package Contents**

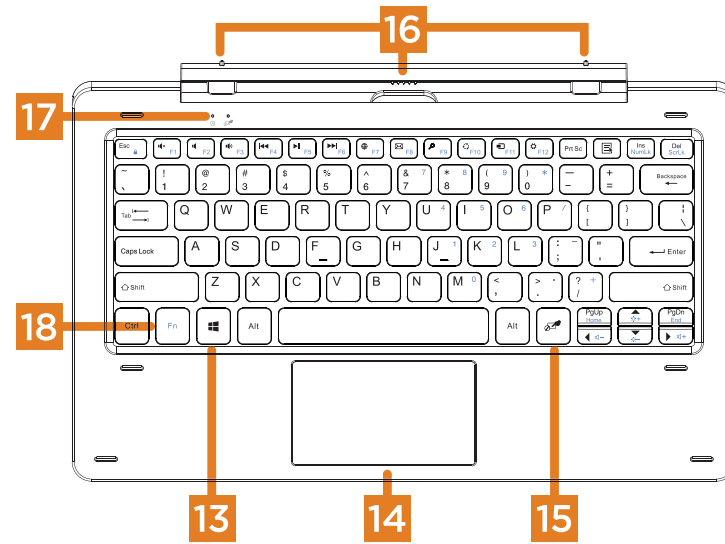


## Tablet Overview



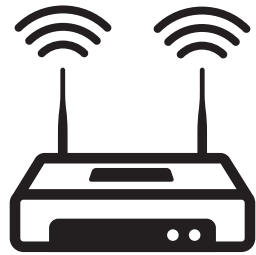
<b>1</b>	Micro TF Memory Card Slot
<b>2</b>	USB 3,0
<b>3</b>	Micro USB
<b>4</b>	HDMI
<b>5</b>	3,5mm Headphone Jack
<b>6</b>	Charging Indicator Light
<b>7</b>	Power Button
<b>8</b>	Volume (+/-)
<b>9</b>	Rear Camera Lens (on back)
<b>10</b>	Front Camera Lens
<b>11</b>	Windows Button
<b>12</b>	Keyboard Dock Connection

## Keyboard Overview



<b>13</b>	Windows Key
<b>14</b>	Track Pad
<b>15</b>	Track Pad Lock
<b>16</b>	Keyboard Dock Connection
<b>17</b>	CAPS and Track Pad Lock Indicator Lights
<b>18</b>	Function Key

To Connect to the Internet, you will need:



(Home WiFi Router)

or



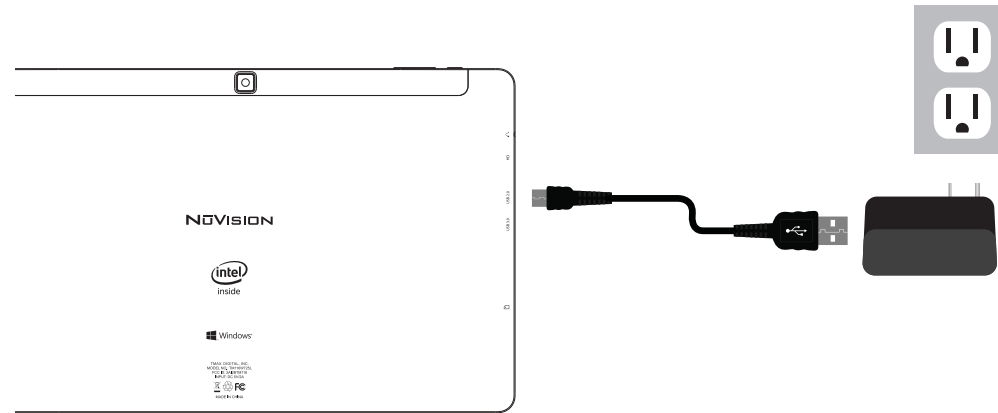
and





- A Home WiFi Router OR a publicly-available WiFi signal (ie., In a library, coffee shop or school.)
- The Network Name (SSID) and Network Security Key (ie., Password) for the Internet Connection.

# 1 Charge the Tablet



Connect the power adapter to a wall outlet, then to the tablet's micro USB port as shown. It is recommended to fully charge the battery before first use. A battery status indicator appears in the lower right corner of the Task Bar. Tap to view the current battery level, time remaining, brightness control, and settings for power and sleep modes.

It is normal for the tablet to become warmer while charging, streaming video, or multi-tasking. Battery life between charges will vary depending on display brightness, apps that remain open, and most importantly, your internet use. For example, streaming movies from the internet will consume more battery resources than most other applications.

## Connecting the Tablet and Keyboard

Your tablet features a specially-designed magnetic hinge that attaches and secures the tablet and keyboard together, enabling quick and easy docking.



- 1. Dock Port**  
Connect the 5-pin magnetic dock port to support the keyboard.
- 2. Hinge Tabs**  
Align and insert tabs into their respective slots in the tablet.

### Undocking the Tablet

Firmly grasp the tablet and secure the keyboard at the same time, then gently pull up on the tablet.



**2** Turn-on the Tablet and follow the prompts.



### Use the Setup Wizard **3**



During the setup process, you will be able to:

- Create a Microsoft account
- Personalize the unit
- Establish a Password.

Select a WiFi Network and type-in the Password

**or**

Select 'skip this section' at the bottom of the list.  
You'll be able to connect later (See page 18)

**3** Familiarize yourself with Windows.  
(Shown here in Tablet Mode, with live tiles.)



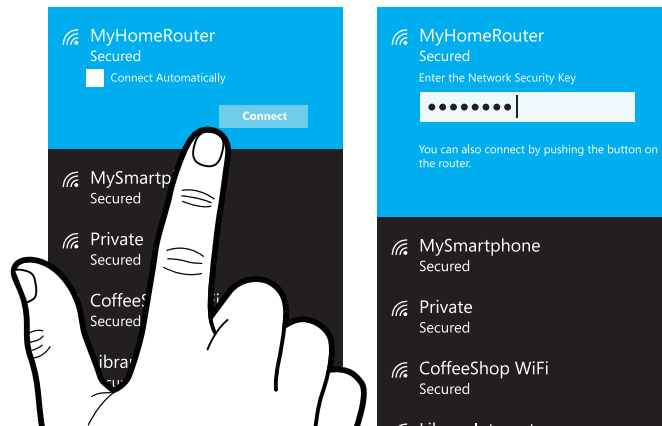


<b>1</b>	<b>Select Pinned tiles or All apps menu</b>
<b>2</b>	<b>Account Settings:</b> Change account settings or Sign out.
<b>3</b>	<b>Windows Settings :</b> View and adjust settings for the System, Internet, Security, etc.
<b>4</b>	<b>Power:</b> Sleep, Shut down or restart the system.
<b>5</b>	<b>Windows:</b> Return to Home screen. (Desktop Mode) View Apps menu and pinned tiles.
<b>6</b>	<b>Go to Previous screen</b>
<b>7</b>	<b>Activate Cortana</b>
<b>8</b>	<b>Task View:</b> View active windows.
<b>9</b>	<b>Battery:</b> Shows battery level.
<b>10</b>	<b>WiFi:</b> View network settings or activate Airplane mode.
<b>11</b>	<b>Volume:</b> Adjust volume level.
<b>12</b>	<b>Windows Ink Workspace:</b> Opens menu featuring Windows Ink apps.
<b>13</b>	<b>Keyboard:</b> While in Desktop Mode, tap or click to use the virtual keyboard.
<b>14</b>	<b>Date &amp; Time:</b> Adjust settings.
<b>15</b>	<b>Action Center:</b> Opens the Action Center menu.

## 4 Connecting to the Internet



Tap on the WiFi icon, and a menu will appear with all available WiFi signals. Look for and select the Network Name in your WiFi listing, on your tablet.



Select Connect. If a Network Security Key is required, tapping on the input window will open a keyboard (in 'Tablet Mode') to use for typing the information. See page 8 for information on finding your Network Name and Network Security Key (ie., Password).

## 5 Connecting to the Internet

Once you have a WiFi connection, you can go to the internet using the Microsoft Edge Browser.



Tip: If you don't see the Edge icon on your desktop, tap on the Windows logo  > All apps Icon  and scroll down the list until you see "Edge".

Visit NuVision online!

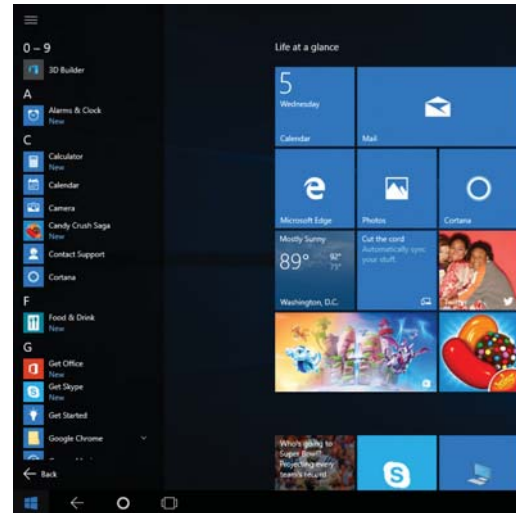
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**[www.NuVision.com](http://www.NuVision.com)**  
**[shopNuVision.com](http://shopNuVision.com)**

**NuVision.com is your online resource for:**

- Product Registration
- Frequently-Asked Questions (F.A.Qs)
- Information and tips on how to best use your tablet.
- Customer Service Chat & email.

## Apps Menu



Tap on the 'All apps' icon  in the Windows menu to open a list of all your tablet's available apps.

To make an app available as a tile on the Start screen ("Pin to start"), press and hold the app 'tile' for 2 seconds, then release and select "Pin to start" from the app's menu.

## Customer Service

Chat @ [www.NuVision.com](http://www.NuVision.com)

[www.nuvision.com/support](http://www.nuvision.com/support)

**Phone:**

**(800) 890-1288**

Hours: 8:30am to 5:30pm PST M-F

**Email: [cs@nuvision.com](mailto:cs@nuvision.com)**



**Register your tablet today at [www.nuvision.com](http://www.nuvision.com)**



## Important Safety Instructions

**This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.**

Please read the following instructions and notices before using your tablet.

1. Avoid using in extremely hot, cold, dusty, damp or wet environments.
2. The tablet is not moisture or water-resistant. Avoid using the tablet around sources of water.
3. Avoid dropping or forcibly placing the tablet onto a hard surface. This may damage the screen or internal electronic components and void the warranty.
4. Do not use alcohol, thinner or benzene to clean the surface of the tablet. Use only cleaning products designed for computer tablet devices.
5. Do not use the tablet while walking or driving.
6. Excessive use of earphones at high volume may lead to hearing impairment. Limit earphone usage, and adjust the volume to a moderate level only.
7. The images in this manual may vary slightly from the actual product.
8. Charge the tablet battery under any of the following circumstances:
  - a. Battery level icon indicates low power
  - b. Tablet powers-off automatically, continuing to do so even after restarting.
  - c. On-screen keys or display does not function properly.
9. Do not suddenly disconnect the tablet when formatting, uploading or downloading data. This may lead to program errors (e.g., system or screen "freezing".)
10. Static discharge is normal and can occur in an electronic device. Although not life threatening, it may corrupt files or damage memory and its content. Do not use accessories that are not from Nuvision.
11. Dismantling the tablet will void the manufacturer's warranty. If you are experiencing problems, review this quick start guide or visit the FAQ online at [www.nuvision.com](http://www.nuvision.com).
12. Tablet functions, hardware, software, and warranty information may be revised by the manufacturer or their respective owners, and subject to change without notice.
13. Warning: This product may contain a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm.

## Compliance Information

### **FCC NOTICE**

The following statement applies to all products that have received FCC approval. Applicable products wear the FCC logo, and /or an FCC ID in the format FCC ID:xx-xxx-xxx on the product label. This mobile device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: This mobile device may not cause harmful interference, and this mobile device must accept any interference received, including interference that may cause undesired operation. This mobile device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### **Warning Statement**

Operation is subject to the following two conditions: this device may not cause interference, and this device must accept any interference, including interference that may cause undesired operation of the device.

### **IMPORTANT NOTICE: Radiation Exposure Statement**

This equipment should be installed and operated with minimum distance 0 cm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

## Limited Warranty

TMAX Digital Inc. warrants this product against defects in material or workmanship for a period of one (1) year from the date of original purchase ("Limited Warranty period") and at its own option either to (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. TMAX Digital Inc. will incur no liability whatsoever to provide packaging for warranty items. Upon receipt of the warranty item, should it be determined that the packaging is insufficient, TMAX Digital Inc may at its discretion, void the warranty. The consumer is responsible for the transportation cost to TMAX Digital Inc. A nominal handling fee does apply. You must receive a return authorization number before sending a unit in for service.

### **TO OBTAIN WARRANTY SERVICE**

Should it be necessary to contact Customer Support, call (800) 890-1288 or email at [cs@nuvision.com](mailto:cs@nuvision.com). You will be instructed on how your claim will be processed. Have pertinent information available including proof of purchase and an understanding of the issue.

You must retain the original bill of sale to provide proof of purchase. Call or email Customer Support to assess the problem. No service or shipment will be accepted unless an RMA # is provided to you and attached or printed to the shipping carton along with a copy of the bill of sale.

This warranty is effective only if the product was purchased through an Authorized Retail Seller and the unit is operated in North America. You are responsible for all tariffs and taxes imposed to ship or receive warranty or replacement units to and from the U.S. Warranty extends only to defects in materials or workmanship and does not extend to any other products that have been lost, discarded or damaged by misuse, accident, neglect, acts of God, such as lightning, improper installation, improper maintenance or modification. The Limited Warranty ALSO DOES NOT COVER damages from having been previously altered, modified, repaired or serviced by anyone other than the service facilities authorized by TMAX Digital Inc. to render such services. Warranty does not cover cosmetic damage or lost accessories.

TMAX DIGITAL Inc. reserves the rights to change the warranty from time to time without written notice to you.

### **DISCLAIMER OF WARRANTY**

EXCEPT FOR THE FOREGOING WARRANTIES, TMAX DIGITAL INC, HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARDS TO ANY CLAIMS OF INFRINGEMENT.

### **LIMITATION OF LIABILITY**

BOTH YOURS AND TMAX'S LIABILITY SHALL BE LIMITED TO THE PRICE PAID FOR PRODUCT. IN NO EVENT SHALL TMAX DIGITAL INC. BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

Contact NuVision Technical Support  
Email: [cs@nuvision.com](mailto:cs@nuvision.com)  
Phone: (800) 890-1288  
Hours: 8:30am to 5:30pm PST M-F