



# Clear and Simple Quick Start Guide

## Alcatel IDOL™ 5

### Get to know your Alcatel IDOL™ 5



### More information

- On the web**  
Detailed support information including device specifications and troubleshooting, is available at [www.cricketwireless.com/support/devices](http://www.cricketwireless.com/support/devices)
- On the phone**  
• Call Customer Care at 1-855-246-2461 or  
• Dial 611 from your cell phone

### Accessories

For more information about accessories, please visit your local Cricket store location or go to [www.cricketwireless.com/shop/accessories](http://www.cricketwireless.com/shop/accessories)



**Note: Store and online inventories may vary.**  
Product meets FCC Radio Frequency Exposure Guidelines-FCC ID 24CJCA021. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. © 2017 Cricket Wireless LLC. All rights reserved. Cricket and the Cricket logo are registered trademarks and/or service marks of Cricket Wireless LLC. Other marks are the property of their respective owners. microSDHC logo is a trademark of SD-3C, LLC. You can also create your own custom beats with the ONE TOUCH Mix app, which lets you mix both local and streaming tracks to save and share with your friends. Alcatel is a trademark of Alcatel-Lucent and is used under license by TCL Communication Ltd. © Copyright 2017 TCL Communication Ltd. All rights reserved. TCL Communication Ltd reserves the right to alter material or technical specification without prior notice. All "Signature" engines embedded in this phone have been compressed, arranged and mixed by NU TROPIC (Amir Kaboucha).

CJ837JC01AAA  
Printed in China

### Adding a SIM card

- Place the SIM tool in the hole next to the SIM tray and push until the SIM tray pops out.
- Hold the nano-SIM card and microSD card (not included) with the cut corner oriented as shown.
- Close the SIM tray.

**WARNING:** Only use a standard nano SIM card from your service provider.

### Touch screen

- Navigating your phone**
- Use your finger tip to lightly touch the screen
  - Use quick flicks of your finger on the touch screen to swipe up, down, left, and right
  - To return to the previous screen, touch the **Back key** <
  - Touch the **Home key** ○ at any time to return to the main home screen
  - Touch the **Recent apps key** □ to access recently viewed apps
  - Touch **Apps** ■ to access applications on your phone
- Notification panel**
- To access alerts including new messages, emails, and software updates:
- Touch the top of the home screen and drag your finger down to see the Notifications panel
  - Swipe right or left to clear individual notifications or touch **CLEAR ALL** to clear all
  - With the notification panel open, touch the top of the screen again and drag down to see the Quick Settings menu
  - Touch the settings ⚙ to access the complete Settings menu

### Email

- Email setup (Gmail™, Yahoo!®, etc.)**
- From the home screen, touch **Apps** ■ > **Email** ✉
  - Enter your email address and touch **NEXT** . Select an account type, enter your password, then touch **NEXT** .
  - Confirm email account settings and touch **NEXT** .
  - Name the account, enter your name which will be displayed on outgoing mails, and then touch **FINISH** .
- Note:** To set up corporate email, contact your IT administrator.

- Create and send an email message**
- From the home screen, touch **Apps** ■ > **Email** ✉
  - To compose a new message, touch **Compose** ✉
  - Touch the **To** field and enter email address or name or touch **Contacts** ■ to access your contacts
  - Enter a subject and email message.
  - To attach files to the email message, touch the **Paperclip** 📎 and make your selection
  - Touch **Send** ➤ to send the message

### Cricket Apps & Services

The following apps make using Cricket even better and easier

- My Cricket:** Check account balance, make a quick payment, view usage and access support from your hand
- Visual Voicemail:** Quick access and play back your messages. Easily save im numbers to your Favorite respond to messages by or faxing
- Deezer:** Listen on-the-go streaming music, download favorites to your phone and get customized playlists based preferences

### Apps on Google Play™

You can install apps from Google Play Store

- Access Google Play**
- From the home screen, touch **Play Store** 📦
  - Enter your existing Google account or create one following the steps on the screen

- Navigate Google Play**
- From Play Store, there are multiple ways to find apps, games, and more
- Touch a category to browse popular apps, games, movies, and music organized by popularity or category

### Personalize the Home screen

- Set wallpaper**
- To change your home or lock screen wallpaper, long press a blank part of the home screen and touch **WALLPAPERS** 🖼
  - Select a wallpaper and touch **Set wallpaper** 📎 to set it. You can also touch **My photos** 📁 for additional options
- Add to home screen**
- To add app shortcuts, touch **Apps** ■, long press the desired app, and drag it to the home screen
  - To add widgets, long press a blank part of the screen and touch **WIDGETS** 📊, long press the desired widget and drag it to the home screen
- Organize home screens**
- To move widget or app shortcut, long press it and then drag it to a new location. To delete it, drag it to the X to remove
  - Long press an app shortcut and drag it on top of another. Then release to create a folder
  - To rename a folder, touch the folder title and then type a new name
  - To edit your screen, e.g. changing grid view, icon size, and text, long press a blank part of the home screen and touch **HOME EDIT** 🏠

- Touch **Search** 🔍 to search the Play Store for a specific game or app
- To install, touch the app and follow instructions. Once installed, you will see a notification in the Notifications panel. Open the app from this notification or by locating the app in **Apps** ■

**Note:** A Google Wallet™ payment method is required to purchase apps

### Camera and video

- Take a picture**
- From the home screen, touch **Camera** 📷
  - Swipe the screen to select different modes. Touch **Settings** ⚙ and then touch camera settings
  - Zoom in and out by pinching with your fingers
  - Touch the **Shutter button** 📷 or press the **Now Key** to take a photo

- View pictures**
- From the home screen, touch **Apps** ■
  - Touch **Gallery** 🖼

### Calls and voicemail

- Make a call**
- From the home screen, touch **Phone** 📞
  - Type a name or phone number, or select one of the following options:
    - Press **☰** to manually enter a phone number
    - Press **☰** to choose from frequently called contacts
    - Press **☰** to choose from a list of people who you have called or have recently called you
    - Press **☰** to make a call from your contacts list
- Check voicemail**
- From the home screen, touch **Phone** 📞, then touch **☰**
  - Long press the **1 key** 1
- Call waiting**
- Call waiting lets you answer a second call while you are on an existing call. While on a call, you will hear a tone if another call comes in
- Slide **📞** to the right to answer
  - Touch **📞** or touch **On hold** to switch between active calls
  - Touch **📞** to merge calls
  - Touch **📞** to end a call

### Take a video

- From the home screen, touch **Camera** 📷. Swipe the screen and select **Video** mode. Touch **📷** to start and **📷** to stop recording

- Send a picture**
- In Gallery, touch a picture and then touch **Share** ➤
  - Choose to send via text messaging or email, and more

### Unique Alcatel Features

- Now Key**
- You can optimize your IDOL 5 experience with the Now Key by doing the following:
- From Lock Screen, take quick photos without unlocking your phone
  - In Gallery, create collages instantly. Keep pressing until you get one that is just right
  - During video record, broadcast from video record and create content to share
  - During video playback, add special effects and share
  - In Music, increase volume and enhance bass

- Reversible mode**
- Upside down or right side up? With Reversible mode, use your phone quickly regardless of which way you pull it out of your pocket or purse
- From the home screen, touch **Apps** ■
  - Touch **Settings** > **Display**
  - Switch on the toggle beside **Reversible rotate** to activate the reversible mode

**Note:** Call handling is not supported in reversible mode

### Virtual Reality Goggles

### Text and picture messaging

- Send a text message**
- From the home screen, touch **Messaging** ✉
  - Touch **New message** ✉ to start a new text message
  - In the **To** field, enter a number or a contact name or touch **Contacts** ■ to access your contacts
  - Touch the **Type message** field and enter your message
  - Touch **Send** ➤ to send the message
- Send a picture message**
- Follow steps 1-4 above
  - Touch the **Paperclip** 📎
  - Touch **Pictures** 🖼 and select desired picture or touch **📷** to take a picture to attach
  - Touch **Send** ➤ to send the message

Please don't text and drive.

Virtual reality goggles provide you near, up close and real experience. With Alcatel Virtual Reality Goggles, ski the Alps, take in a concert, walk the red carpet or get right in the action of your favorite game from the comfort of your chair. Just insert your Idol 5 into the goggles and view and play 2D and 3D games, videos, and other virtual reality applications from the VR Home 🏠. For more information, refer to the VR Quick Start Guide

### Onetouch Music

Onetouch Music is more than just a music player. It lets you listen, stream and mix songs all through one app. You can create playlists from songs you own and also listen to music from Deezer for Cricket. **Deezer App** helps you DJ like a pro. You can mix, scratch, and add effects to playlists at a touch of a button

- ColorCatcher**
- With ColorCatcher app, you may catch the color when capturing a picture with your Camera. Then new theme will be created. You can apply the new created theme for your wallpaper and app icons
- From the home screen, touch **ColorCatcher** 🎨
  - Touch **📷** to catch the color you want in the picture
  - Apply the theme you want

