cricket

Clear and Simple Quick Start Guide

Alcatel IDOL™ 5

Get to know your Alcatel IDOL™ 5

- Power key
- SIM tray
- Indicator light
- Camera flash
- Speaker
- Camera lens
- Status and notification bar
- Volume keys
- Touch screen
- Now key
- Recent apps key
- Home key
- Charging port
- Microphone
- Headset port
- Back key

Adding a SIM card

1. Place the SIM tool in the hole next to the SIM tray and push until the SIM tray pops out

2. Hold the nano-SIM card and microSD card (not included) with the cut corner oriented as shown

3. Close the SIM tray

WARNING: Only use a standard nano SIM card from your service provider

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Touch screen

Navigating your phone

- Use your finger tip to lightly touch the screen
- Use quick flicks of your finger on the touch screen to swipe up, down, left, and right
- To return to the previous screen, touch the **Back key** ◁
- Touch the **Home key** ◯ at any time to return to the main home screen
- Touch the **Recent apps key** ☐ to access recently viewed apps
- Touch **Apps** to access applications on your phone

Notification panel

To access alerts including new messages, emails, and software updates:

- Touch the top of the home screen and drag your finger down to see the Notifications panel
- Swipe right or left to clear individual notifications or touch **CLEAR ALL** to clear all
- With the notification panel open, touch the top of the screen again and drag down to see the Quick Settings menu
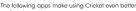- Touch the settings to access the complete Settings menu

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Personalize the Home screen

Set wallpaper

- To change your home or lock screen wallpaper, long press a blank part of the home screen and touch **WALLPAPERS**
- Select a wallpaper and touch **Set wallpaper** to set it. You can also touch **My photos** for additional options

Add to home screen

- To add app shortcuts, touch **Apps** long press the desired app, and drag it to the home screen
- To add widgets, long press a blank part of the screen and touch **WIDGETS**, long press the desired widget and drag it to the home screen

Organize home screens

- To move widget or app shortcut, long press it and then drag it to a new location. To delete it, drag it to the X to remove
- Long press an app shortcut and drag it on top of another. Then release to create a folder
- To rename a folder, touch the folder title and then type a new name
- To edit your screen, e.g. changing grid view, icon size, and text, long press a blank part of the home screen and touch **HOME EDIT**

Calls and voicemail

Make a call

1. From the home screen, touch **Phone**
2. Type a name or phone number, or select one of the following options:
- Press to manually enter a phone number
- Press to choose from frequently called contacts
- Press to choose from a list of people who you have called or have recently called you
- Press to make a call from your contacts list

Check voicemail

1. From the home screen, touch **Phone**, then touch
2. Long press the **1 key**

Call waiting

Call waiting lets you answer a second call while you are on an existing call. While on a call, you will hear a tone if another call comes in

1. Slide to the right to answer
2. Touch or touch **On hold** to switch between active calls
3. Touch to merge calls
4. Touch to end a call

Text and picture messaging

Send a text message

1. From the home screen, touch **Messaging**
2. Touch **New message** to start a new text message
3. In the **To** field, enter a number or a contact name or touch **Contacts** to access your contacts
4. Touch the **Type message** field and enter your message
5. Touch **Send** to send the message

Send a picture message

1. Follow steps 1-4 above
2. Touch the **Paperclip**
3. Touch **Pictures** and select desired picture or touch to take a picture to attach
4. Touch **Send** to send the message

Please don't text and drive.

More information

On the web

Detailed support information including device specifications and troubleshooting, is available at www.cricketwireless.com/support/devices

On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial **611** from your cell phone

Accessories

For more information about accessories, please visit your local Cricket store location or go to www.cricketwireless.com/shop/accessories

Note: Store and online inventories may vary.

Email

Email setup (Gmail™, Yahoo!®, etc.)

1. From the home screen, touch **Apps** > **Email**
2. Enter your email address and touch **NEXT**. Select an account type, enter your password, then touch **NEXT**
3. Confirm email account settings and touch **NEXT**
4. Name the account, enter your name which will be displayed on outgoing mails, and then touch **FINISH**

Note: To set up corporate email, contact your IT administrator.

Create and send an email message

1. From the home screen, touch **Apps** > **Email**
2. To compose a new message, touch **Compose**
3. Touch the **To** field and enter email address or name or touch **Contacts** to access your contacts
4. Enter a subject and email message.
5. To attach files to the email message, touch the **Paperclip** and make your selection
6. Touch **Send** to send the message

Cricket Apps & Services

The following apps make using Cricket even better and easier

My Cricket: Check account balance, make a quick payment, view usage and access support from your hand

Visual Voicemail: Quickly access and play back your messages. Easily save important numbers to your Favorites, respond to messages by calling or texting

Deezer: Listen on-the-go to streaming music, download favorites to your phone and get customized playlists based on preferences

Apps on Google Play™

You can install apps from Google Play Store

Access Google Play

1. From the home screen, touch **Play Store**
2. Enter your existing Google account or create one following the steps on the screen

Navigate Google Play

From Play Store, there are multiple ways to find apps, games, and more

1. Touch a category to browse popular apps, games, movies, and music organized by popularity or category

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2. Touch **Search** to search the Play Store for a specific game or app
3. To install, touch the app and follow instructions. Once installed, you will see a notification in the Notifications panel. Open the app from this notification or by locating the app in **Apps**

Note: A Google Wallet™ payment method is required to purchase apps

Camera and video

Take a picture

1. From the home screen, touch **Camera**
2. Swipe the screen to select different modes. Touch and then **Settings** to display camera settings
3. Zoom in and out by pinching with your fingers
4. Touch the **Shutter button** or press the **Now Key** to take a photo
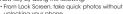
View pictures

1. From the home screen, touch **Apps**
2. Touch **Gallery**

Take a video

1. From the home screen, touch **Camera**. Swipe the screen and select **Video** mode. Touch to start and to stop recording

Send a picture

1. In Gallery, touch a picture and then touch **Share**
2. Choose to send via text messaging or email, and more

Unique Alcatel Features

Now Key

You can optimize your IDOL 5 experience with the Now Key by doing the following:

- From Lock Screen, take quick photos without unlocking your phone
- In Gallery, create collages instantly. Keep pressing until you get one that is just right
- During video record, broadcast from video record and create content to share
- During video playback, add special effects and share
- In Music, increase volume and enhance bass

Reversible mode

Upside down or right side up? With Reversible mode, use your phone quickly regardless of which way you pull it out of your pocket or purse

1. From the home screen, touch **Apps**
2. Touch **Settings** > **Display**
3. Switch on the toggle beside **Reversible rotate** to activate the reversible mode

Note: Call handling is not supported in reversible mode

Virtual Reality Goggles

Virtual reality goggles provide you near, up close and real experience. With Alcatel Virtual Reality Goggles, ski the Alps, take in a concert, walk the red carpet or get right in the action of your favorite game from the comfort of your chair! Just Insert your Idol 5 into the goggles and view and play 2D and 3D games, videos, and other virtual reality applications from the VR Home. For more information, refer to the VR Quick Start Guide

Onetouch Music

Onetouch Music is more than just a music player. It lets you listen, stream and mix songs all through one app. You can create playlists from songs you own and also listen to music from Deezer for Cricket

Deezer App helps you DJ like a pro. You can mix, scratch, and add effects to playlists at a touch of a button

ColorCatcher

With ColorCatcher app, you may catch the color when capturing a picture with your Camera. Then new theme will be created. You can apply the new created theme for your wallpaper and app icons

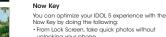1. From the home screen, touch **ColorCatcher**
2. Touch to catch the color you want in the picture
3. Apply the theme you want