alcatel

For more information on how to use the phone, please go to www.alcatel-mobile.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, upgrade the software via Mobile Upgrade, and so much more.

alcatel

2008D
2008G

Table of contents

English - CJB1GK0ALAAA

SAR

www.sar-tick.com

This product meets applicable national SAR limits of 1.6 W/kg. he specific maximum SAR values can be found on page 57 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 1.0 cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.
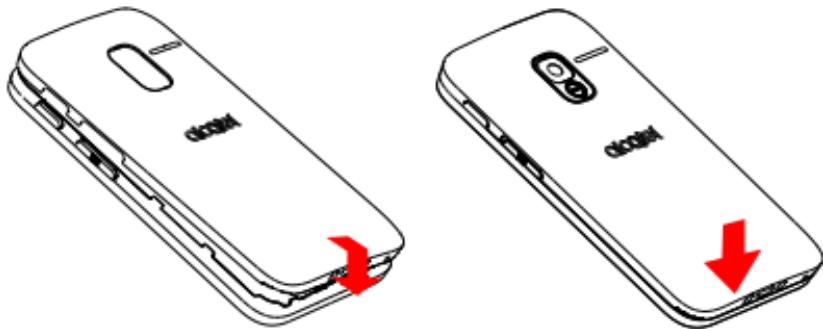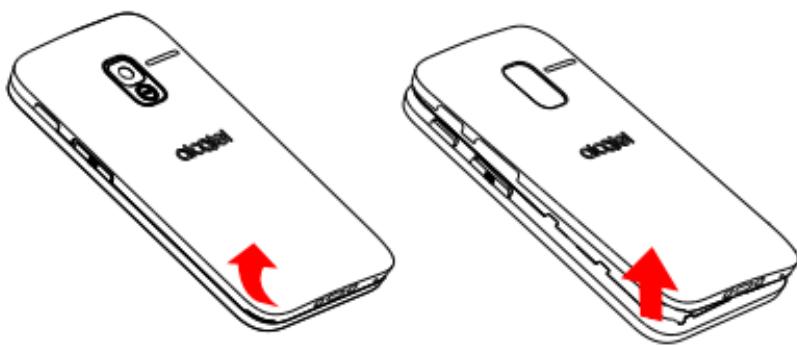
PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

1 Getting started.....
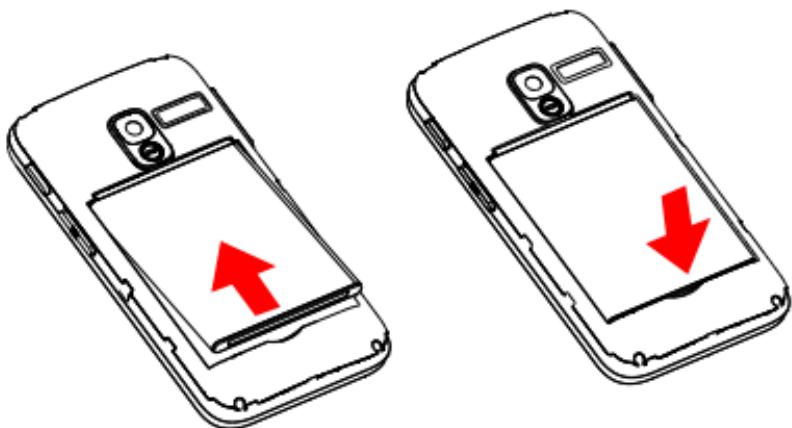
1.1   Set up

Removing or installing the back cover
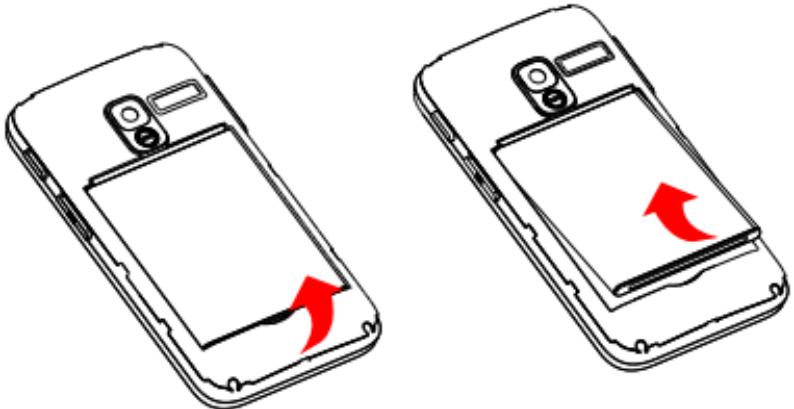
Installing or removing the battery

Insert and click the battery into place, then close the phone cover.
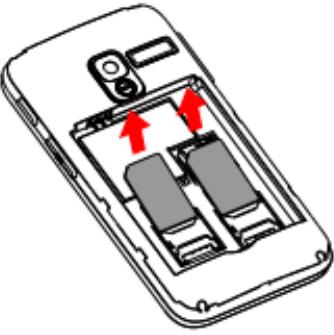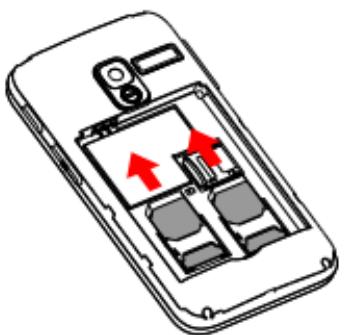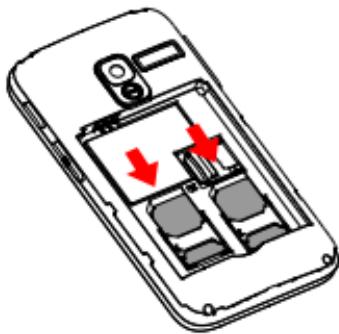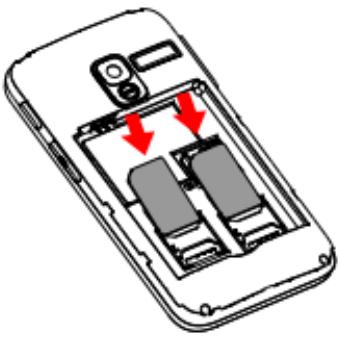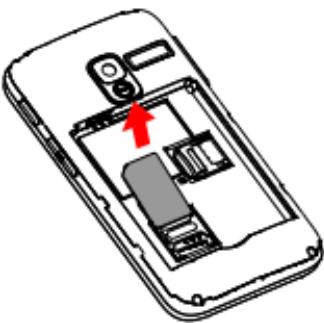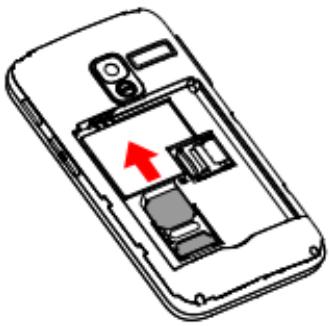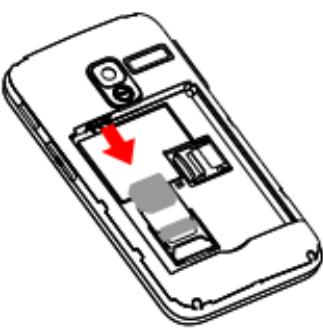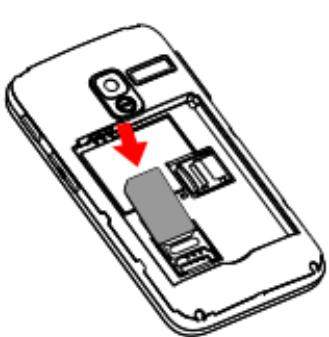
Unclip the cover, then remove the battery.
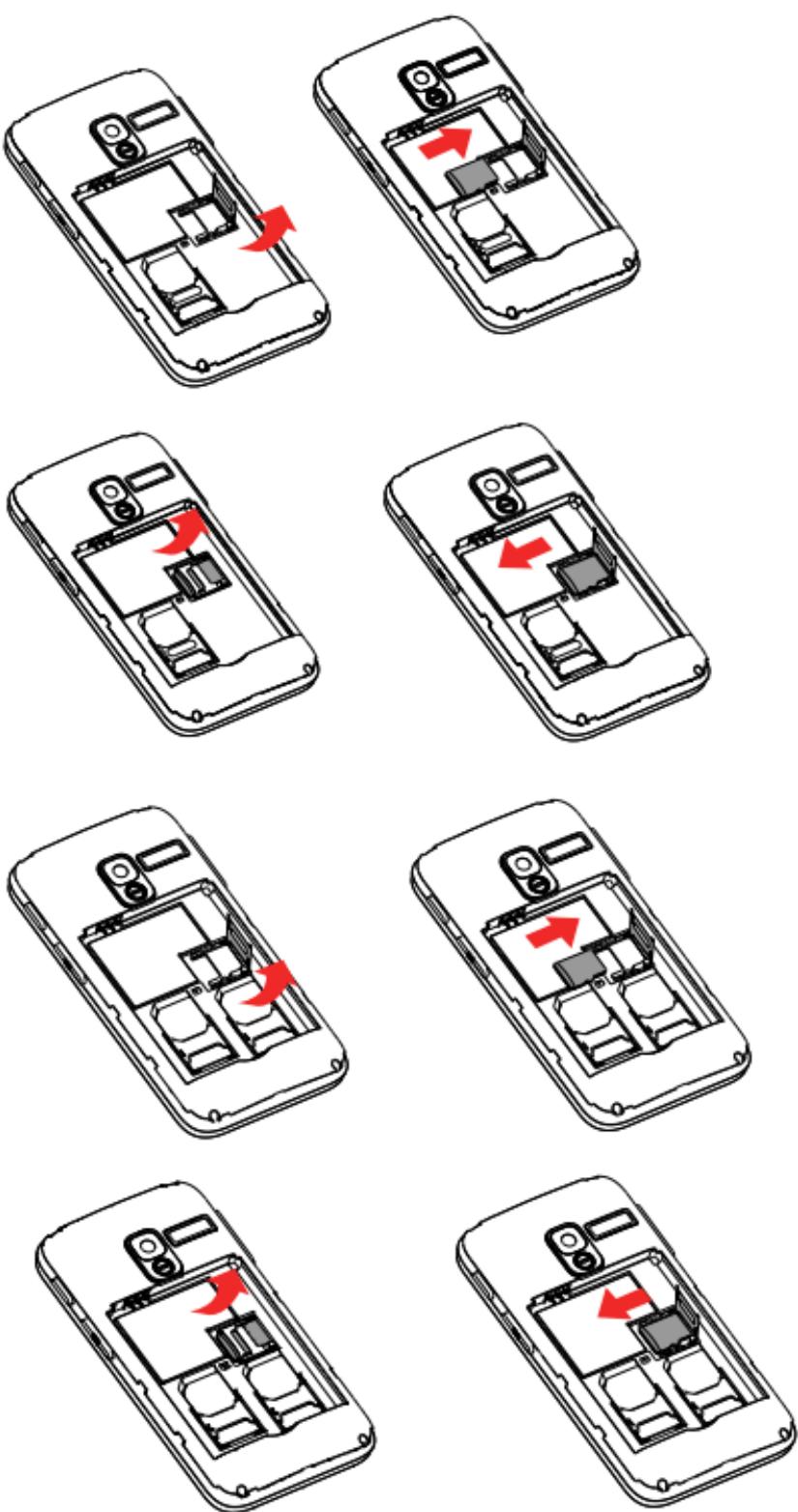
Inserting or removing the SIM card

You must insert your SIM card to make phone calls.
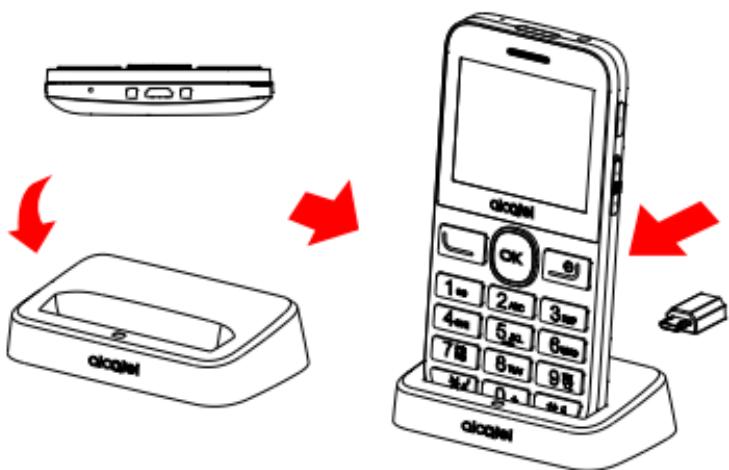
Inserting or removing the SD card

Charging the battery

The phone can be charged in the following ways:

a.

To charge the phone, you can place the cradle charging connector of the phone to the cradle, then connect battery charger to the cradle and plug into the socket.

b.

Connect battery charger to your phone and plug into the socket

• Be careful not to force the plug into the socket.

• Make sure the battery is correctly inserted before connecting the charger.

• The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

• To reduce power consumption and wasting energy, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

1.2 Power on your phone
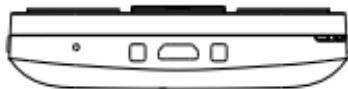
Hold down the 🔘 key until the telephone powers on.

1.3 Power off your phone

Hold down the 🔘 key from the Home screen.

2 Your mobile........

2.1 Keys

Torch

Headset connector
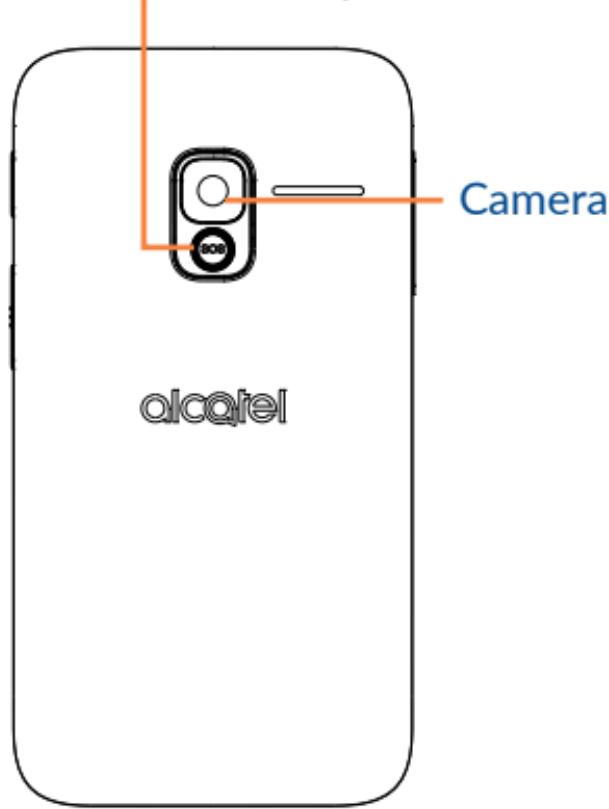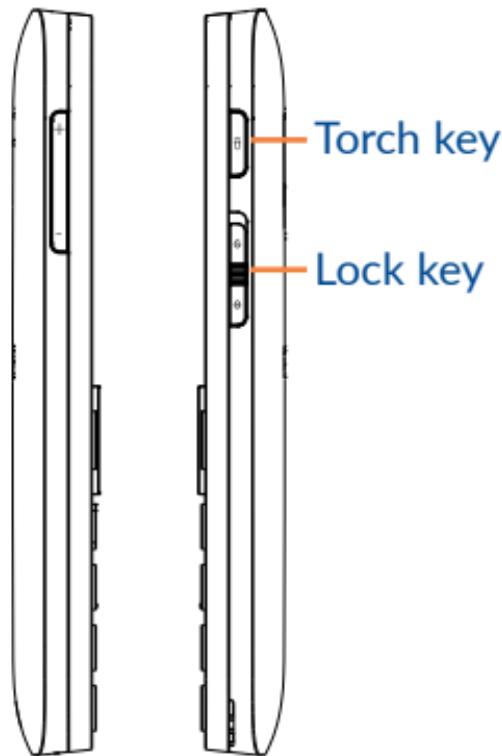
❶ Menu/ Direction key	❷ Select/Call key
❸ Back/End call key	❹ Voicemail key

Assistance (SOS) key

Camera

Torch key

Lock key

(OK) From Idle screen
- Press: Access Main menu

⌐ Call key
- Pick up/Send a call
- Press: Enter Call log (From Idle screen)

☎ • Press: End a call Return to the Idle screen Delete character (In Edit mode)
- Press and hold: Power on/off

0 + From Idle screen
- Press: 0
- Press and hold: "+/p/w"

In Edit mode
- Press: Access symbols table
- Press: 0 (when input mode is **Add numbers**)
- Press and hold: 0

13

✳ From Idle screen
- Press: *

In Edit mode:
- Press: Change input methods
- Press and hold: Access Input method list

From Idle screen
- Press: #
- Press and hold: Access speed dial

In Edit mode
- Press: (space)

2.2   Status bar icons [1]

■ **Battery charge level.**

📞 **Call forwarding activated.**

🕐 **Alarm or appointments programmed.**

📶 **Level of network reception.**

🄡 **Roaming.**

💬 **SMS unread.**

🎵 **Silence mode.**

📞 **Missed calls.**

◇ **Vibration alert.**

[1]   The icons and illustrations in this guide are provided for informational purposes only.

🎧	**Headset mode.**
🅱	**Bluetooth status**
Ⓔ	**GPRS connection status**
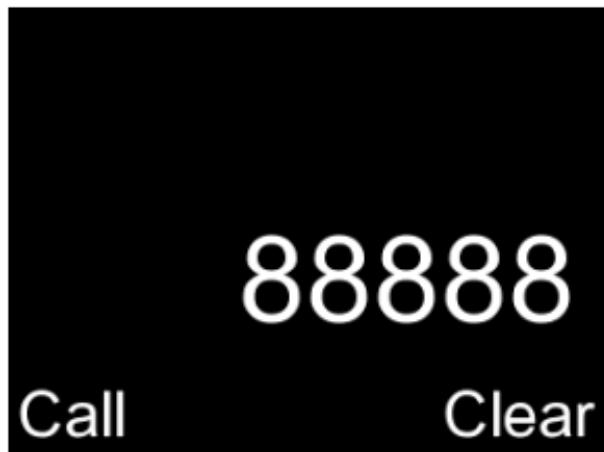
3 Making a call .....
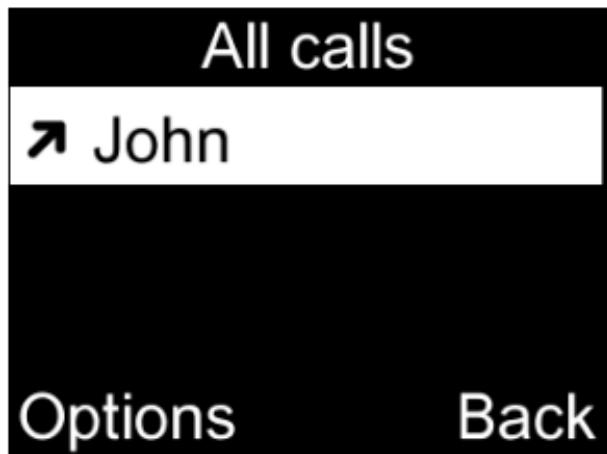
3.1 Placing a call

Dial the desired number then press ◡ key to place the call. If you make a mistake, press ◡ key to delete the incorrect digits.

88888

Call   Clear
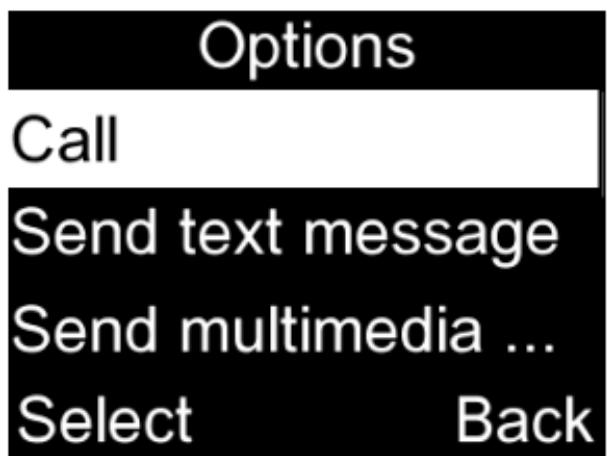
You can also make a call from your call log:

First, press ⌣ key from Idle screen to access the call log and choose the contact you want to dial, then select **Options**.

All calls
↗ John
Options   Back

Then select **Call**.

Options
Call
Send text message
Send multimedia ...
Select   Back
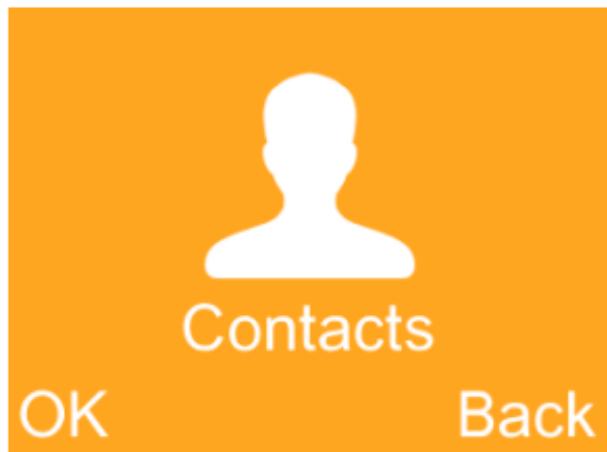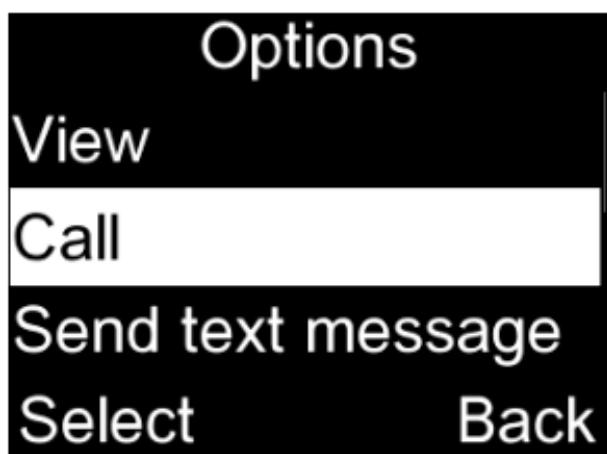
If you want to make a call from phonebook, select **Cantacts\ Options\Call**.
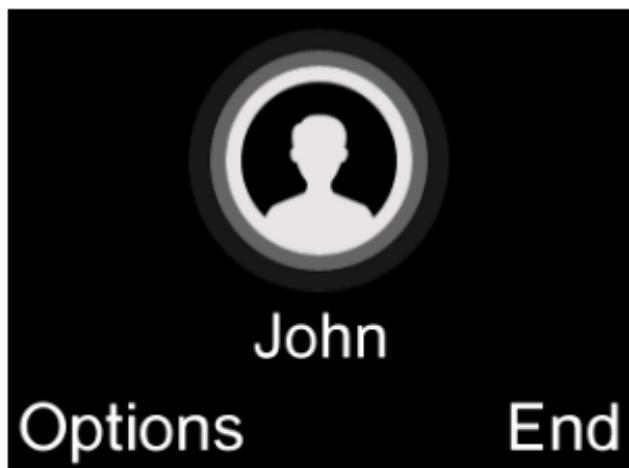
Select **Contacts** from main menu:

Choose the contact you want to dial, then select **Options**; finally, select **Call**.

To hang up the call, press the ⚬ key (Select **End**).
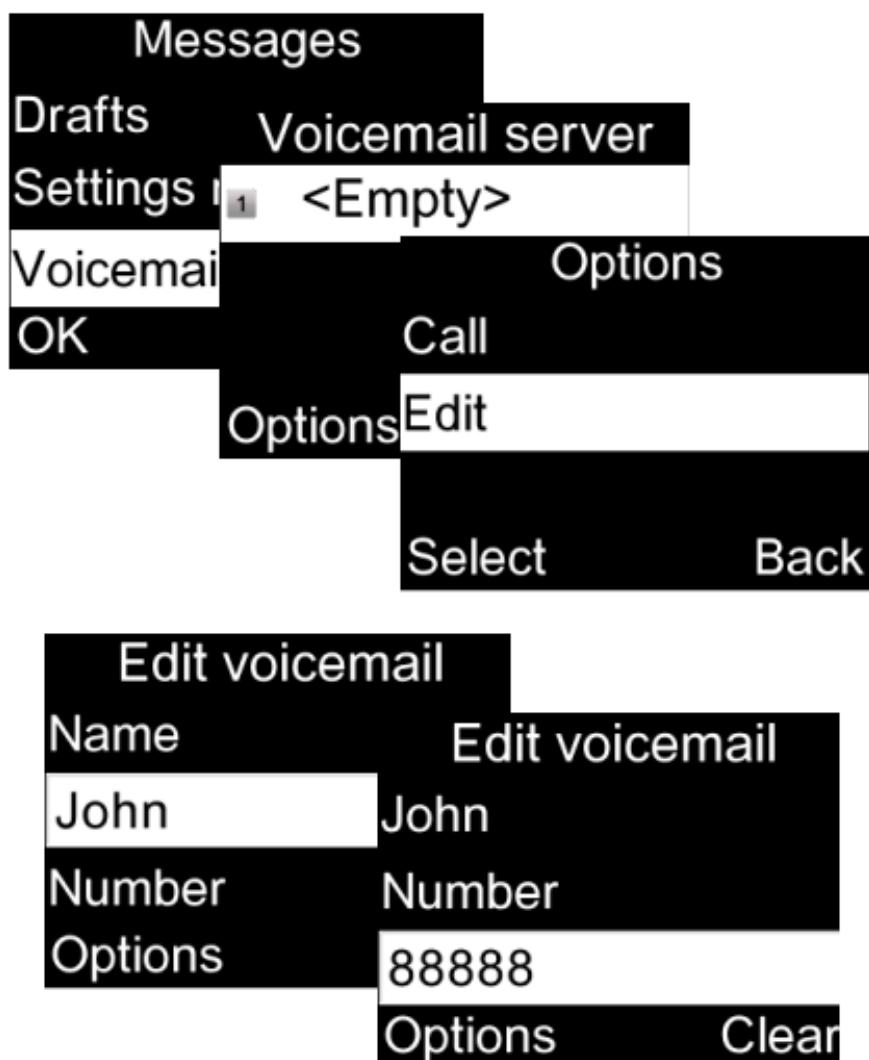
Making an emergency call

If your phone has network coverage, dial emergency number and press the send key to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.2   Calling your voicemail [1]

To access your voicemail, hold down the 1ᵒᵒ key. To edit your voicemail, select **Messages\Voicemail\ Options\Edit**, then you can edit the voicemail name and number. Finally, select **Save**.

Messages
Drafts
Settings
Voicemail
OK

Voicemail server
1 <Empty>
Options

Options
Call
Edit
Select   Back

Edit voicemail
Name
John
Number
Options

Edit voicemail
John
Number
88888
Options   Clear
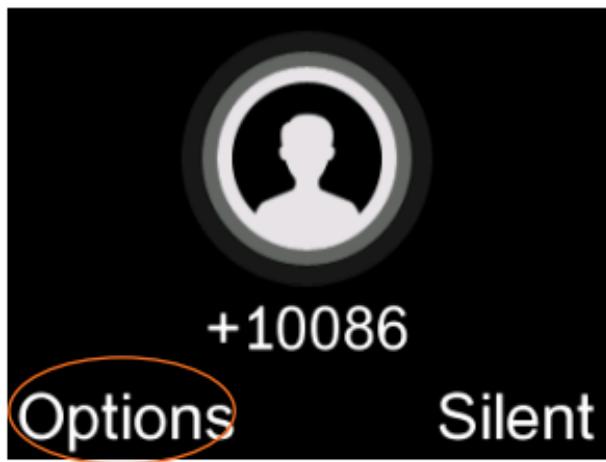
[1]   Contact your network operator to check service availability.

3.3　Receiving a call

When you receive an incoming call, press the ⌣ key to talk and then hang up using the ⊙ key.
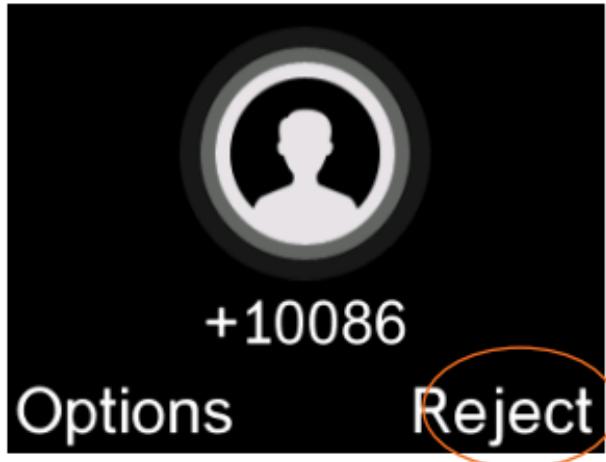
Select **Options\Answer** to pick up the call.

Rejecting a call

Press the ⊙ key once.

Select **Reject** to reject the call.

4 Assistance (SOS)....................

4.1 SOS Contacts

To add an SOS number to your SOS contacts, please select **Assistance\ Contact list** and press **Edit**, then you can edit your SOS numbers.

4.2 SOS Message
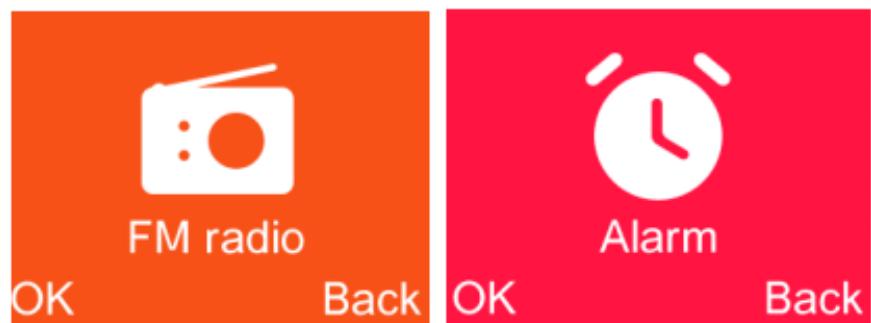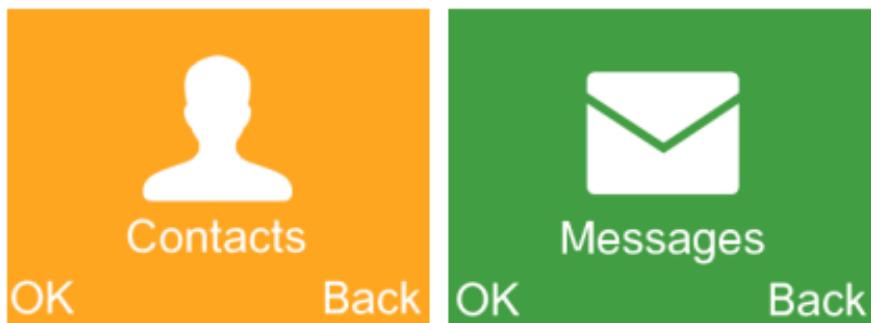
From the main menu select **Settings\Assistance\Message** to create an SOS message.

5 Menu screen......

5.1 Access main menu
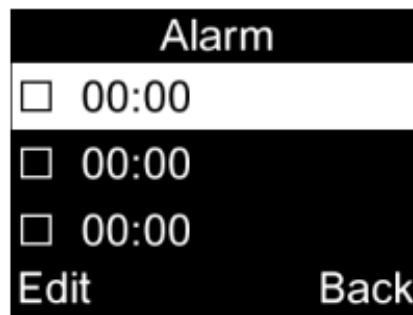
Press 🆗 from the Idle screen to enter the main menu.

The main menu can be used to select your favourites by pressing 🆗 in the left or right direction.

Contacts OK　　　　Back	Messages OK　　　　Back
FM radio OK　　　　Back	Alarm OK　　　　Back

5.2   Access submenu

Access submenus in the phone by pressing ⊛ upwards or downwards from the main menu.

Contacts	
New	
☐ John	
🔍	ᴵabc
Options	Back

Messages	
New	
Inbox	
Outbox	
OK	Back

98.7 MHz	
FM radio	
◀ ⏹ ▶	
Options	Back

Alarm	
☐ 00:00	
☐ 00:00	
☐ 00:00	
Edit	Back

6 Contacts ....

6.1 Consulting your contacts

You can access this function by selecting **Contacts** from the main menu.

Searching for a contact

You can search for a contact by typing the initial of their name. Subsequent letters may be added to refine the search.
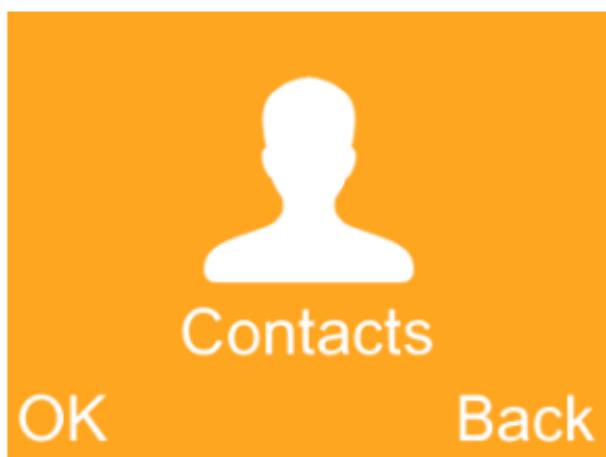
Viewing a contact

Select a name from your contacts to read the contact information.
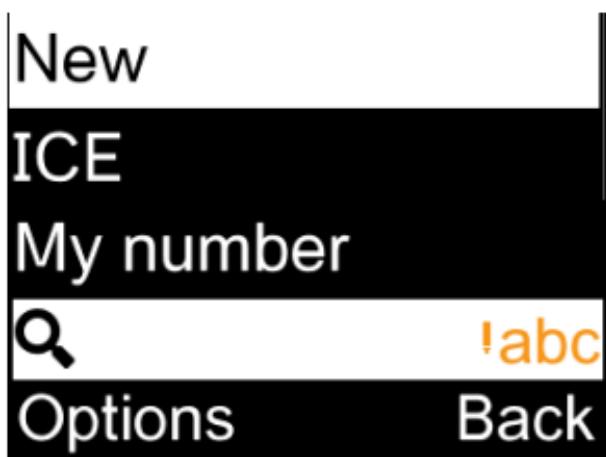
6.2   Adding a contact

You can add a new contact to phone or SIM card by pressing **OK**, and select **New** to enter the "New contact" screen.

First, press ⊙ from Idle screen to access **Contacts** and select **OK**.
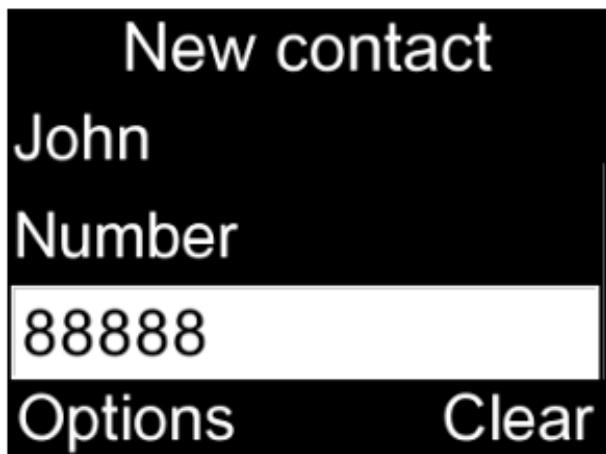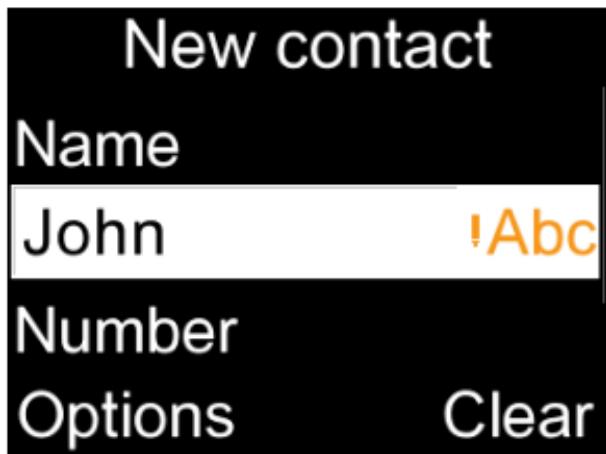
Secondly, select **New**.

Thirdly, you can choose to add the new contact to phone or SIM card.

New	
To SIM	
To Phone	
OK	Back
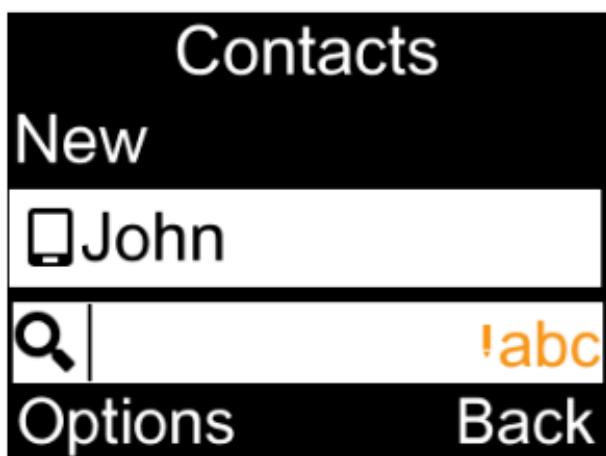
Finally, edit the name and numbers and save them.

New contact	
Name	
John	!Abc
Number	
Options	Clear

New contact	
John	
Number	
88888	
Options	Clear
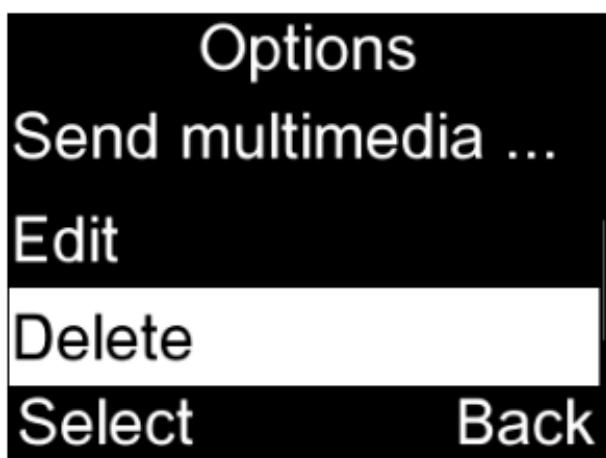
6.3 Delete a contact

Select the contact you want to delete and press ⌣ to select **Options**.

```
        Contacts
New
 ▢John
🔍 |                  ᴵabc
Options          Back
```
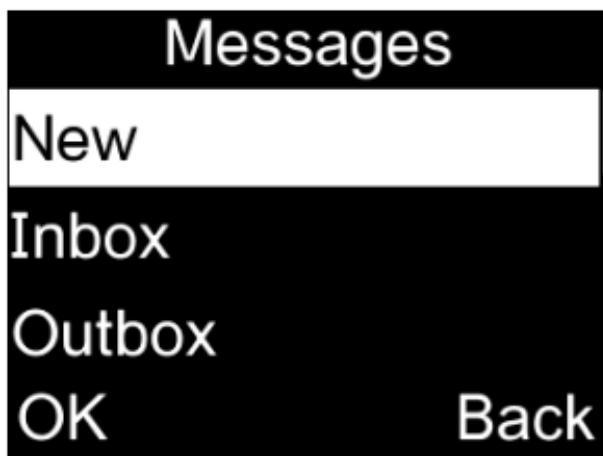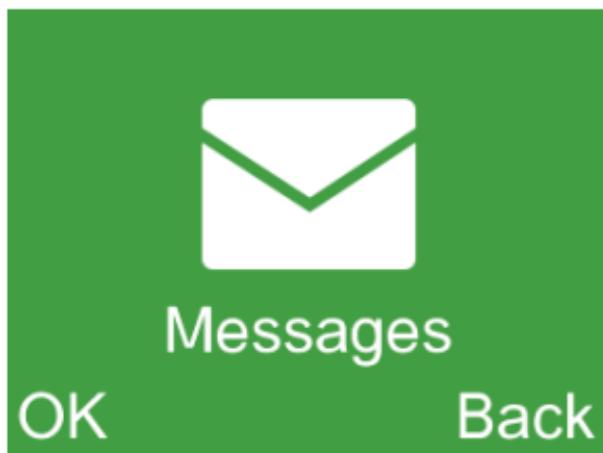
Then select **Delete** to remove the contact.

```
         Options
Send multimedia ...
Edit
Delete
Select           Back
```

7 Messages............

7.1 Write message

From the Message screen select **OK\New** to create a text/multimedia message.

How to type a message:

You can enter text using normal or predictive text input. To set your desired text input, select **Options\ Input method**.

For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter your want is located on the same key as the present one, wait until the cursor is displayed.

For predictive text input, start entering a word by using the 2-9 keys and press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

Example: For "**alcatel**", press on the following keys:

2 ABC , **5** JKL , **2** ABC , **2** ABC , **8** TUV
--> **alcatel**.

```
ᵇabc              7/1224
alcatel|



Options          Clear
```

To insert a punctuation mark or special character, press 0+ key.

If you want to delete the already typed letters or symbols press ⌫ to delete them one by one.

7.2   Read message

From the Message screen select **OK\Inbox** to read the text/ multimedia message.

How to read a message:

If a message comes, a notification will be shown in the idle screen. Press **View** to read it or press **Cancel** to keep it unread.

If you want to view all the messages received or sent, select **Messages\ Inbox\Outbox\Sent**

While writing a message, select **Options** to access all the messaging options.

You can save any messages that you often send to Drafts.

7.3 Settings

Text message

- **SIM**
  You can set Validity period, Message type etc.

- **Memory status**
  Show memory used on the phone and SIM card.

- **Text msg.counter**
  Record send and receive text messages.

- **Save sent message**
  You can set whether to save the message has been sent.

- **Preferred storage**
  Set the path to save the message.

MMS

- **Data account**
  Select your data account for multimedia messages.
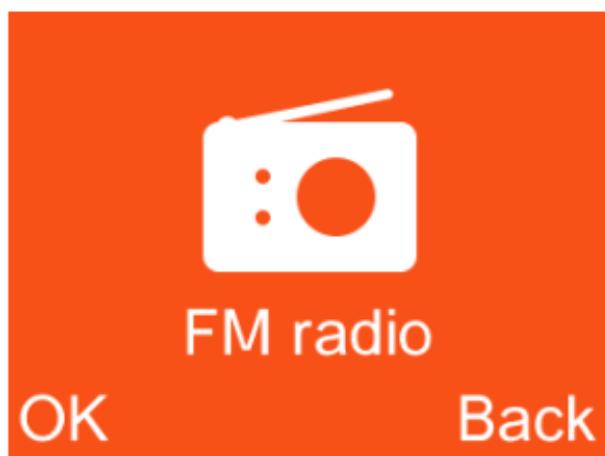
- **Common settings**
  You can set the slide timing, validity period, home network; select preferred storage way, and check memory status, etc.

8 FM radio·············

Your phone is equipped with a radio [1] functionality. You can use the application as a traditional radio with saved channels. You can listen to it while running other applications.

First, to turn on the radio, select **FM radio** from main menu.

---
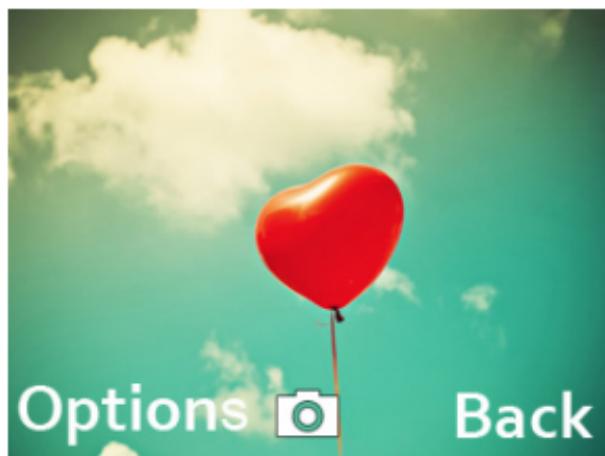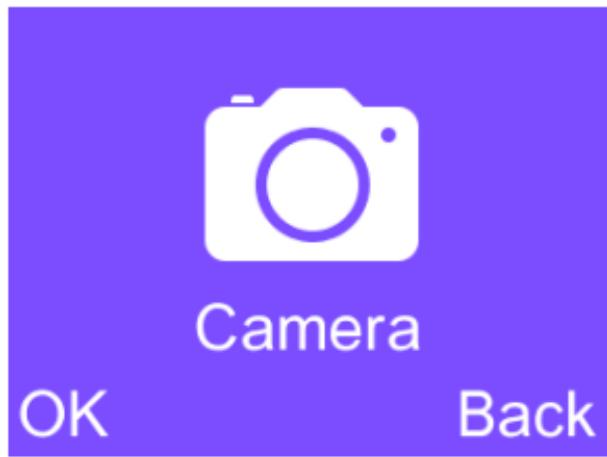
[1] The quality of the radio depends on the coverage of the radio station in that particular area.

Then, search the channel by selecting **Options\Auto search** (when using this function for the first time). Stations will be automatically saved to **Channel list**, and you can select one.

9 Camera................

Your mobile phone is fitted with a camera for taking photos and shooting videos by selecting **OK\Options**.

Camera

OK   Back

Options 📷   Back
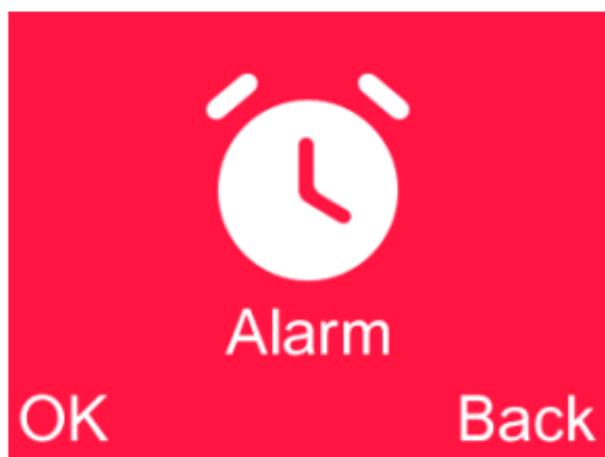
You can use this function in different ways:

- store them as your creations in SD card or phone.
- send them directly by MMS, Bluetooth.
- customise your Home screen, etc

10 Alarm...............

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up your alarm by selecting **Alarm\ OK\Edit** from main menu.
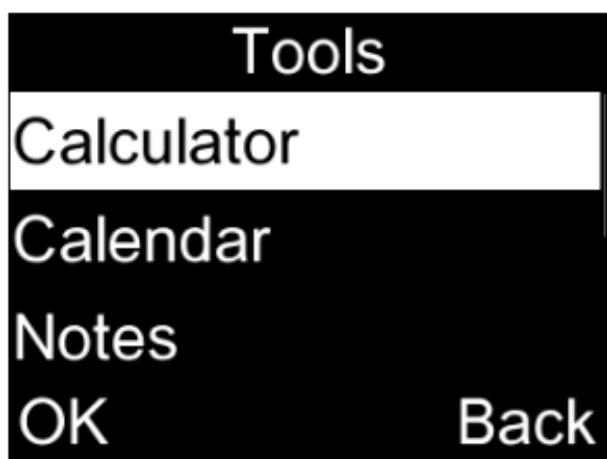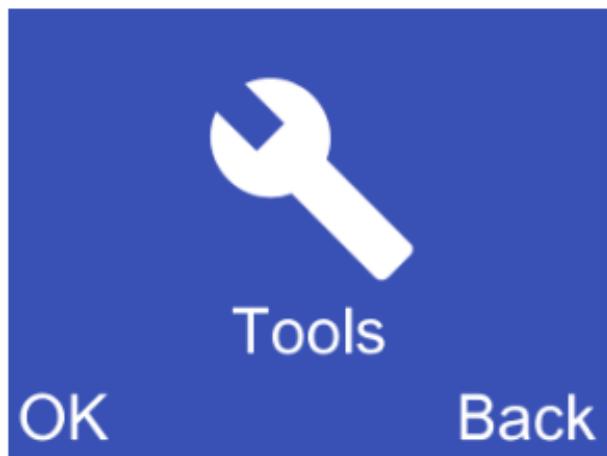
• You can set up your time when you access above Alarm screen, select **Edit** to set the repeat time, snooze intervals, Alert type, and Alarm tone

11 Tools...............

When you enter this menu, press **OK** to select your preferences in

the following features: **Calculator, Calendar, Notes, My files, Bluetooth, Services**.

11.1 Calculator

Enter a number, select the type of operation and enter the second number, press **Equal** to display the result.

11.2 Calendar

Once you enter this menu, there is

a monthly-view calendar for you to check date.

11.3   Notes

You can add text that needs to be recorded.

11.4   My files

You will have access to all audio and visual files stored in phone or Memory card in My files..

11.5   Bluetooth
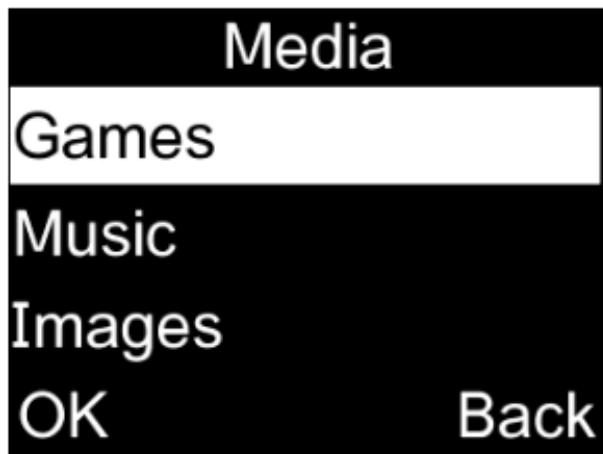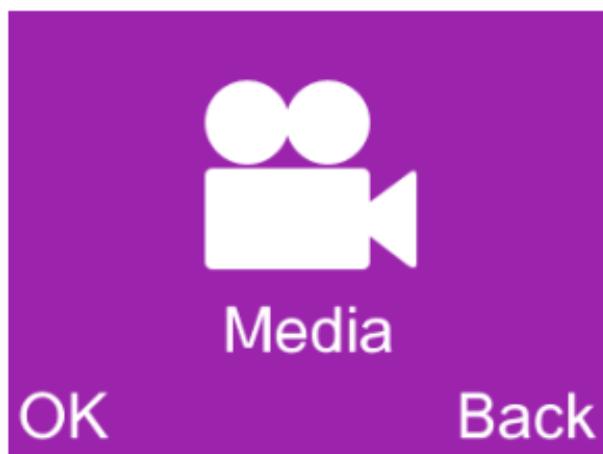
You can activate/deactivate the bluetooth, check device list, edit phone's name, etc

11.6   Services

Contact your network operator to check service availability.

12 Media ....

When you enter this menu, press OK to select your preferences in the following features: **Games, Music, Images, Videos.**

12.1 Games

There are **Ninja up, Sky Gift, Danger Dash, Nitro Racing** in this menu.

12.2 Music

You can play the songs you prefer in the list.

12.3 Images
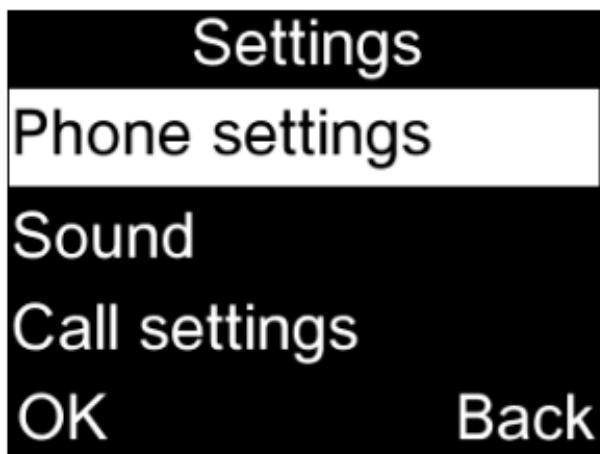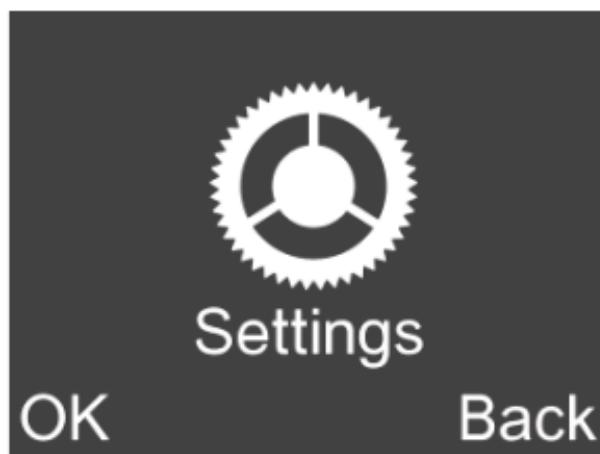
You can select an image or a photo as wallpaper, power on/off screen.

12.4 Videos

When access to this feature, you can play, send, rename, delete and store the video according to your preference.

13 Settings............

From the main menu, select **Settings\OK** and access the function of your choice in order to customise your telephone.

13.1 Phone settings

To modify the Phone settings, select

Phone setting and you will see **Time and date, Schedule power on/off, Language, Input method, Display, Flight mode, LCD backlight.**

13.2 Sound

With this menu, you can set up the sound mode from **Normal mode, Silent, Vibration.**

13.3 Call settings

You can activate/deactivate **Auto redial, Call time reminder, Answer mode.**

13.4 Assistance

Refer to "Assistance (SOS)", page 22.

13.5 Network

You can access this feature to set and select your preferred network and search mode..

13.6 Connectivity

You can set data connection

services.

13.7 Security

You can protect your phone by activating and changing the PIN and password, its initial one is 1234.

13.8 Regulatory & Safety

View your phone information, such as **Product model, Manufacturer name, Manufacturer address, IMEI, CU Reference,** etc..

13.9 Restore default

Make the phone's settings recover to its default value. End-user data will not be erased. Enter its default password 1234 to confirm to restore and reboot.

14 Making the most of your mobile ....

Mobile Upgrade

Using Mobile Upgrade tool you can update your phone's software from your PC.

Download Mobile Upgrade from alcatel website (www.alcatel-mobile. com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software

All personal information will be permanently lost following the update process.

Supported Operating Systems

Windows XP/Vista/Windows 7.

15 Latin input mode.................

There are two text entry methods that can be used to write messages:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters.

- Predictive with the eZi mode: this mode speeds up the writing of your text.

Keypad inputting:

Press ( ) + : to change imput method

Press ✳ 📷 : to access symbols table

Press # 📷 : to enter a space

Safety and use ....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all mobile networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd and its affiliates and are compatible with your phone model. TCL Communication Ltd and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use flashing-light features if you are tired or need sleep.
- Take a minimum 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Following air regulation, the battery of your product is not charged. Please charge it first. Before removing the battery from your phone, please make sure that the phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).

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- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd and/or its affiliates.

 This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your

jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

● CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240 V, 50/60 Hz, 200 mA; Output: 5 V, 1000 mA

Battery: Lithium 1400 mAH

● RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model mobile phone when tested is 0.95 W/Kg for use at the ear and 1.41 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site:

http://www.ctia.org/

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website:

http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

Please note by using the device some of your personal data may be shared with the main device. It is under your own responsibility to protect your own personal data, not to share with it with any unauthorised devices or third party devices connected to yours. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorised access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away

your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example against unauthorised or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

(i) the technical possibilities available,

(ii) the costs for implementing the measures,

(iii) the risks involved with the processing of the personal data, and

(iv) the sensitivity of the personal data processed.

You can access, review and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your

personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

IC Notice

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

IC Radiation Exposure Statement

This EUT is compliance with SAR for general population/uncontrolled exposure limits in IC RSS-102 and had been tested in accordance with the measurement methods and procedures specified in IEEE 1528 and IEC 62209. This equipment should be installed and operated with minimum distance 10 mm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

• LICENCES

eZiText™ and Zi™ are trademarks of Zi Corporation and/or its Affiliates.

microSD Logo is a trademark.

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alcatel 2008 Bluetooth Declaration ID D022118

FCC ID: 2ACCJB070

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

General information...

- **Internet address:** www.alcatel-mobile.com
- **Hot Line Number:** see "TCL Communication Services" leaflet or go to our Internet site.
- **Manufacturer:** TCL Communication Ltd.
- **Address:** Flat/RM 1910-12A, Block 3, China HongKong City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong.
- **Electronic labeling path:** Touch Settings\ Regulatory & safety or press * # 0 7 #, you can find more information about labeling.[1]

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

www.alcatel-mobile.com

Your telephone is a transceiver that operates on GSM networks in quad-band with 850/900/1800/1900 MHz.

Protection against theft [2]

Your telephone is identified by an IMEI (phone serial number) shown on the

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[1]	It depends on countries.
[2]	Contact your network operator for service availability.

packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

TCL Communication Ltd shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Telephone warranty ...

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

[1] The warranty period may vary depending on your country.

[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd,

3) Modification or repair performed by individuals not authorised by TCL Communication Ltd or its affiliates or your vendor,

4) Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd,

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting ....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge (▭) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format and the Mobile Upgrade tool to perform phone formatting or software upgrading. ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

My phone is frozen or can't switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone or Mobile Upgrade to upgrade software

My phone has not responded for several minutes

- Restart your phone by pressing and holding the ⏻ key
- Remove the battery and re-insert it, then restart the phone

- If it still does not work, please use User Data Format to reset the phone or Mobile Upgrade to upgrade software

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key.
- Check the battery charge level
- If it still does not work, please use User Data Format to reset the phone or Mobile Upgrade to upgrade software

My phone can't charge properly

- Make sure you are using an alcatel battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I can't access my voicemail

- Make sure your operator's voicemail number is correctly entered in "**Messages\ Voicemail**"

- Try later if the network is busy

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)

My phone can't connect to a network or "No service" is displayed

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

Invalid SIM card

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the send key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength ▪▪▪▪
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an alcatel accessory

When I select a number from my contacts, the number can't be dialed

- Make sure that you have correctly recorded the number in your file
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

I am unable to send and receive MMS

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server centre number or your MMS profile with your operator

- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I can't find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

- The server centre may be swamped, try again later

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range