TCL 20E

QUICK START GUIDE

6125F

User manual

tcl.com/mx

English - CJB1W3501AAA

Printed in China

Your Mobile

Keys and connectors

3.5mm headset connector

Front camera

Volume up/down

Power key

The Google Assistant Button

6.52"

Micro-USB connector

LED flash

Multiple rear cameras

Fingerprint sensor
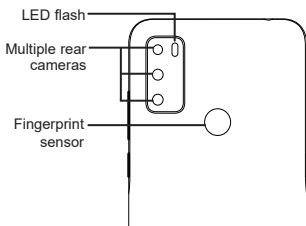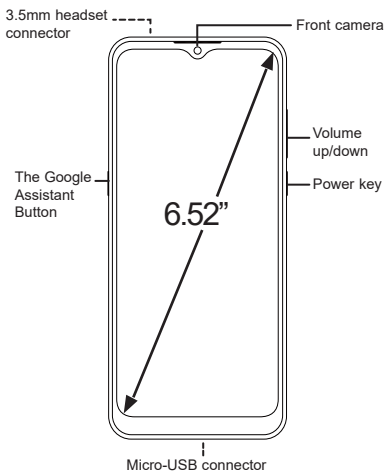
Getting started

1. Your new phone is partially charged. Charge the battery by using the USB cable and charger provided.

2. Use the provided SIM pin to open the SIM tray. Place the Nano SIM card and/or microSD™ card into the tray, then slide the SIM tray into the slot.

Note: microSD™ cards are sold separately. Only use Nano SIM cards with your phone.
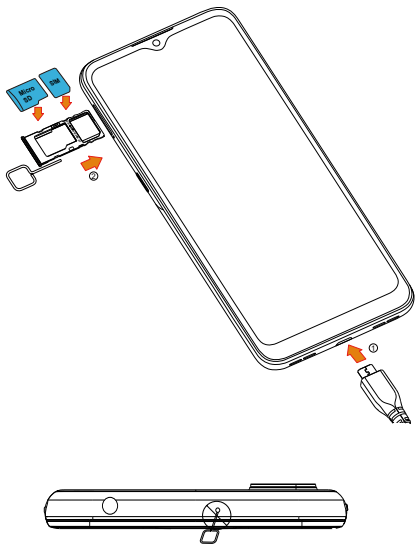
Caution: Do not insert the SIM pin into the microphone on top of the phone.

Home screen

You can bring all of the items that you use most frequently (applications, shortcuts, folders) to your Home screen for quick access.

Tapping Home ◯ always takes you back to the main Home screen.

① Swipe down from the Status bar to view the Notification panel and access all pending notifications. Swipe down again to view Quick Access settings options.

② Tap ✿ to access the complete Settings menu.

Calls

Making a call

From the Phone 📞 app, use the keypad to enter the phone number, or keyboard to enter the contact name. Then tap 📞 to place the call.
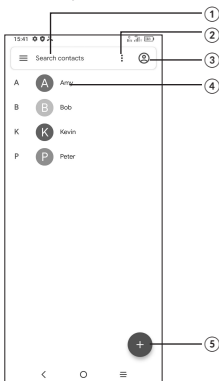
Answering a call

When you receive a call:

- Tap **ANSWER**, or swipe up the icon 📞 to answer;
- Tap **DECLINE**, or swipe down the icon 📞 to reject;
- Tap 📧 Reply to reject the call by sending a preset message.

Contacts

Use **Contacts** to view your saved contacts or create a new contact. Synchronize your contacts from your email account(s) and other applications to your phone.


① Tap to search for a contact.

② Tap to select multiple contacts for bulk editing, such as adding a label to the contact.

③ Tap to view all the contacts saved on your device.

④ Tap on the contact name or icon to open the contact card, where you can edit their information, call them, and more.

Touch and hold to share or delete the selected contact(s).

⑤ Tap to create a new contact.

Messages

You can create, edit, send, and receive SMS and MMS.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached, when a subject is added to the message, or an email address is used for a recipient.
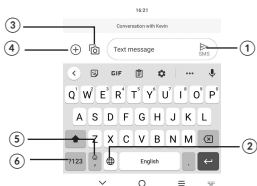
① Tap to send the SMS or MMS message.

② Touch and hold to switch language.

③ Insert a picture from gallery or shoot one directly.

④ Insert a GIF, sticker, location, voice memo, or other file.

⑤ Tap to input a comma. Touch and hold to access keyboard settings, input an emoticon, and enter left or right hand input mode.

⑥ Tap to access the symbols and numbers keyboards.

Gmail

Use Gmail to create, send, and receive emails directly on your phone. The Gmail app will allow you to add several email accounts.
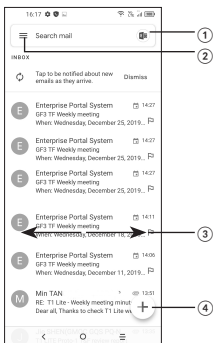
① Manage accounts.

② Tap to access email folders, settings, and more.

③ Swipe right or left to archive the email.

④ Tap to create an email.

General Information

- Visit the TCL website at https://www.tcl.com/mx for tutorials and answers to frequently asked questions, and to download the User Manual.

- To get support for your phone, visit the TCL website (www.tcl.com/mx), or dial the number listed below:

  Argentina: 08001220682

  Chile: 800000147

  Colombia: 18009520823

  Ecuador: 800000635

  Mexico: 8008909908

  Peru: 080000698

  The Dominican Republic: 8887600164

  Uruguay: 405296624

  Venezuela: 08001005368

- **Update your phone's software**

  Go to **Settings** > **System** > **System updates** to check software updates.

- **Back up your personal data**

  Go to **Settings** > **System** > **Backup** > **Back up to Google Drive** and turn it on.

- **Reset your phone**

  Go to **Settings** > **System** > **Reset** > **Factory data reset > Reset phone > Erase everything**.

- **Removing your Google Account**

  Go to **Settings** > **Accounts** > **tap on the account** > **Remove Account**.