

T-Mobile

Welcome

Start Guide

T-Mobile



alcatel JOY TAB™

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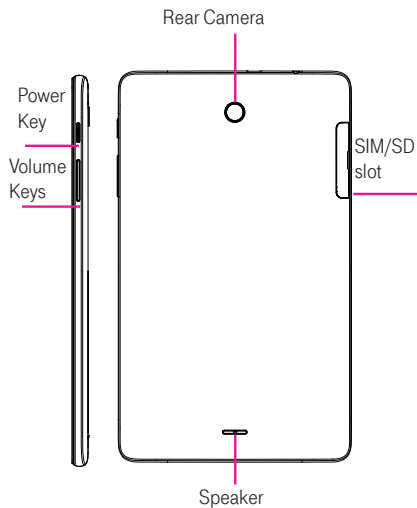
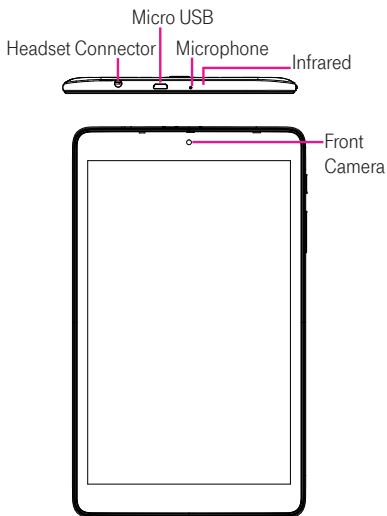
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DEVICE OVERVIEW



MY CARRIER

This guide provides you with information you need to get started.


For more information and additional support, please visit <https://t-mobile.com/support> where you can:

- Register at my.t-mobile.com
- Check your usage and pay your bill
- Upgrade your device and change your rate plan.
- Review your device's User Manual.
- View the latest troubleshooting instructions in the Support Forums or ask a question of your own.

ACCOUNT INFORMATION

Be sure to access your account at My.T-Mobile.com to check your minutes, pay your bill, upgrade your device, change your rate plan, and contact customer service.

You can also access this account information from your device from the T-Mobile app.

- Touch  from the Home screen.

Service or use is your agreement to T-Mobile's Terms and Conditions. T-Mobile requires Arbitration of Disputes unless, for new customers, you opt-

out within 30 days or for existing customers, you previously opted-out. Failure to activate service within 30 days from purchase will also be considered acceptance. For details, see T-Mobile's Terms and Conditions at T-Mobile.com/terms-conditions.

SIM CARD

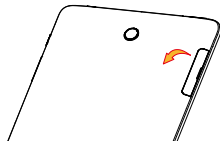
The SIM (Subscriber Identity Module) card identifies your device to the wireless network. A SIM card or Wi-Fi connection is required to browse the Internet. Your device includes a pre-inserted Nano SIM card. For instructions on how to remove or insert the SIM, please see the Insert/Remove the Nano SIM and microSD Cards section below.

You don't need to power off your device before inserting or removing the SIM card.

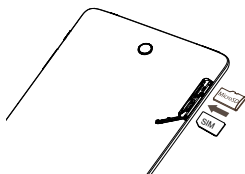
Note: Your device only supports Nano SIM cards. To avoid damage to your device, do not attempt to insert any other SIM types.

Insert/Remove the Nano SIM and microSD Cards

1. Open the slot.



2. Insert/Remove the Nano SIM card and microSD card.



Note: microSD Cards are sold separately

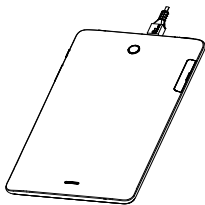
BATTERY

To optimize battery performance, be sure to fully charge your device before using it for the first time.

- The back cover and battery are not removable. Disassembling the device may damage your battery.

Charging the device

1. Insert the small end of the charging cable into the charge port as shown.



2. Connect charger to power outlet

Note: Please use the cable that came with your device. Using other cables may damage the charging port or reduce battery performance.

Optimize Battery Life

To optimize battery life, adjust your screen brightness and display timeout.

1. **Adjusting brightness level:** Lowering your screen brightness level can optimize your battery level. To adjust the brightness level, swipe upward from the Home screen, touch **Settings > Display > Brightness level**. To lower the brightness level, move the wheel to the left.
2. **Power Saving Mode:** Power Saving mode minimizes battery usage to extend battery life. To turn on your Power Saving mode, swipe upward from the Home screen, touch **Settings > Battery**. Then turn on **Standby intelligent power saving** and the **Battery saver**.

POWER

Power on your device

Hold down the Power key until the device powers on. Unlock your device by using Swipe, PIN, Password or pattern if necessary and the Home screen will be displayed.

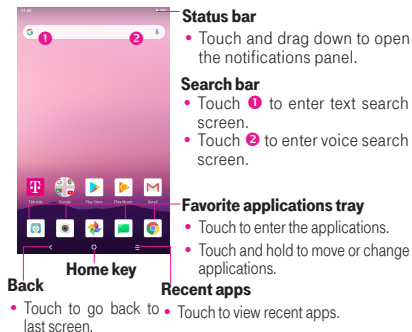
If you do not know your PIN code or if you forget it, contact T-Mobile Customer Care.

Power off your device

Hold down the Power key until options appear and select **Power off**.

HOME SCREEN

You can bring all of the items (applications, shortcuts, folders and widgets) you use most frequently to your Home screen for quick access. Touch the **Home** key to get instant access to the Home screen.



Your Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide all Home screens horizontally left

and right to get a complete view of all Home screens. The white line at the lower part of the screen indicate which screen you are viewing.

Status Bar

The Status bar appears at the top of your Home screen. You will find icons indicating your device's status and new notification alerts appear in the Status bar.

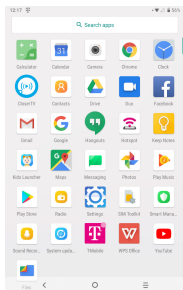


Icon	Status
	Bluetooth® active
	Wi-Fi® active
	Network (full signal)
	Network (roaming)
	4G LTE data service
	3G data service
	Airplane mode
	Alarm set
	Battery (charging)
	Battery (fully charged)
	New message

APPLICATIONS

App List

Swipe upward from the home screen to access the **App list**.



Add/Remove Application

1. **Add:** You can touch and hold a folder, an application, or a widget to activate the Move mode and drag the item to any Home screen you prefer.
2. **Reposition:** Touch and hold the item to be repositioned to activate the Move mode, then drag the item to the desired position and then release.

You can move items both on the Home screen and the Favorite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

3. **Remove:** Touch and hold the item to be removed to activate the Move mode, then drag the item up to the top of the Remove icon and release.
4. **Create folders:** To improve the organization of items (shortcuts or applications) on the Home screen, you can create a folder by stacking one app on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

5. Wallpaper customization:

You can change your wallpaper in two different ways:

1. Touch and hold an empty area on the Home screen and then select **WALLPAPERS** from the pop-up options. Slide left and right to view and select one Wallpaper image, Touch **Set wallpaper** on top left bar and then select Home screen to set image as Home screen. You can set different wallpapers for Lock screen and Home screen.
2. Change your wallpaper by going to **Settings > Display > Wallpaper**.