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Table of contents

Safety and use4

General information9

1 Your telephone11

- 1.1 Keys12
- 1.2 Main screen icons13

2 Getting started15

- 2.1 Set-up15
- 2.2 Power on your phone19
- 2.3 Power off your phone19

3 Calls20

- 3.1 Making a call20
- 3.2 Calling your voicemail20
- 3.3 Receiving a call21
- 3.4 During a call22
- 3.5 Conference calls23
- 3.6 Line switching (ALS)24

4 Menu25

5 Call register27

- 5.1 Call memory27
- 5.2 Events27
- 5.3 My numbers27
- 5.4 Billing28
- 5.5 Call settings28

6 Directory31

- 6.1 Accessing your directory/phone book31
- 6.2 Creating a file33
- 6.3 Available options33

7 Messages35

- 7.1 Messages: Text/Multimedia message35
- 7.2 Voice message37
- 7.3 Email37
- 7.4 Voicemail37
- 7.5 Settings38

8 My settings39

- 8.1 Profiles39
- 8.2 Color40
- 8.3 Theme40
- 8.4 Antenna off/Airplane mode41
- 8.5 Display41
- 8.6 Clock42
- 8.7 Keys42
- 8.8 More settings...43

9 Tools46

- 9.1 Bluetooth™46
- 9.2 Organizer47
- 9.3 Alarm48
- 9.4 Calculator48
- 9.5 Converter49
- 9.6 Voice memo49
- 9.7 Memory status50
- 9.8 My shortcuts50

10 WAP51

- 10.1 Homepage51
- 10.2 Bookmarks51
- 10.3 Recent pages51
- 10.4 Offline pages51
- 10.5 Go to URL51
- 10.6 Profiles51

11 Media album	53
11.1 My audio	53
11.2 My images	53
11.3 Unknown files	54
11.4 Managing audio and images	54
11.5 Compatible formats	55
11.6 Memory status.....	55
12 Entertainment.....	56
12.1 Games	56
12.2 Game settings	56
12.3 FM Radio.....	56
13 Latin input mode/character table	59
14 Telephone warranty	63
15 Accessories	65
16 Troubleshooting	66

Safety and use

We recommend that you read this chapter carefully before using your cellphone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a cellphone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their cellphone when the vehicle is not parked. Check the laws and regulations on the use of wireless telephones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your cellphone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your cellphone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your cellphone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from cellphone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the cellphone from time to time to optimize its performance.

Switch the cellphone off before boarding an aircraft to avoid prosecution.

Switch the cellphone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, cellphones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the cellphone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

Do not let small children use your cellphone without supervision.

When replacing the cover please note that your cellphone may contain substances that could create an allergic reaction.

Always handle your cellphone with care and keep it in a clean and dust-free place.

Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C to +55°C (the max value depends on device, materials and housing paint/texture). Over 55°C the legibility of the cellphone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your cellphone yourself.

Do not drop, throw or try to bend your cellphone.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your cellphone model (see Accessories List chapter 15). TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your cellphone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your cellphone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15- minute break hourly.
- Play in a well lit environment.
- Play at the farthest distance possible from the screen.

When you play games on your cellphone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15 minute-break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.



Prolonged exposure to music at full volume on the music player may cause the listener's hearing impairment. Adjust the volume before placing headphones on or in your ear. Only use headphones recommended by TCT Mobile Limited and its affiliates.

• **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your cellphone (including the operator) disclaim any liability which may result from the improper use of the cellphone.

• **BATTERY AND ACCESSORIES:**

Before removing the battery from your cellphone, please make sure that the cellphone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60 °C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your cellphone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

• **CHARGERS**

Home A.C. chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your cellphone meet with the standard for safety of information technology equipment and office equipment use.

Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction.

They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger:

Input : 100-240 V, 50/60 Hz, 0.15 A

Output: 5 V, 500mA

Battery: Lithium 670 mAh

• RADIO WAVES:

THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your cellphone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health. The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the cellphone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the cellphone while operating can be well below the maximum value. This is because the cellphone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the cellphone. Before a cellphone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model cellphone when tested is 1.19 W/Kg for use at the ear and 1.4 W/Kg for use close to the body.

While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of cellphones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep cellphones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Your cellphone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

• LICENCES

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General information

- **Website:** www.alcatel-mobilephones.com
- **Hot Line Number:** see “TCT Mobile Services” leaflet or go to our Internet site.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatel-mobilephones.com

Your cellphone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands.

Protection against theft ⁽¹⁾

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product’s memory. We recommend that you note the number the first time you use your cellphone by entering ***#06#** and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen. This number allows your cellphone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the cellphone’s operation, depending on the software release of your cellphone or specific operator services.

⁽¹⁾ Contact your network operator to check service availability.

Your telephone



1.1 Keys



Navigation key
Confirm an option (press the middle of the key)



Answer
Send a call
Access call memory (Redial) (short keypress)
Access events (long keypress)



Switch on/Switch off the telephone (long keypress)
End call
Return to the main screen



Left softkey



Right softkey



Access your voicemail (long keypress)




























In Edit mode:
- Short keypress: change input methods
- Switch from T9 predictive mode to Normal mode
- Long keypress: access the Symbols table



From main screen
- Short keypress: #
- Long keypress: activate/deactivate the vibrator
In edit mode:
- Short keypress: (space)
- Long keypress: add a word

1.2 Main screen icons ⁽¹⁾

-  **Battery charge level.**
-  **Vibrate alert:** in vibrate mode, the ringer is silenced except for alarms set (see page 39).
-  **Bluetooth is active.**
-  **Bluetooth connected to an audio device.**
-  **Headset connected.**
-  **Call forwarding activated:** your calls are forwarded (see page 29).
-  **Alarm clock programmed** (see page 48).
-  **Voicemail message received.**
-  **FM Radio is on.**
-  **Unanswered calls.**
-  **WAP alerts ⁽²⁾.**
-  **Roaming.**
-  **Double line ⁽²⁾:** indicates the selected line.
-  **GPRS connection status** (Blue - Activated).
-  **Network signal strength indicator.**
-  **Reception of a message in progress.**
-  **Sending a message.**

-  **Silence mode:** in silence mode, your phone will not ring or vibrate, but alarms set will still sound (see page 39).
-  **Message unread.**
-  **Email unread ⁽¹⁾.**
-  **Message list is full:** your handset cannot accept any new messages until at least 1 message is deleted from your SIM card.
-  **Preferred network area ⁽²⁾.**
-  **Antenna off/Airplane mode.**
-  **Receiving email ⁽¹⁾.**
-  **Sending email ⁽¹⁾.**

⁽¹⁾ The icons and illustrations in this guide are provided for informational purposes only.

⁽²⁾ Depending on your network operator.

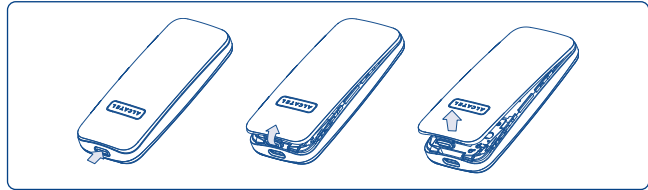
⁽¹⁾ OT-S215A only.

⁽²⁾ Contact your network operator to check service availability.

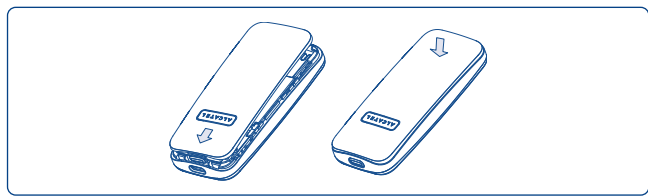
2 Getting started

2.1 Set-up

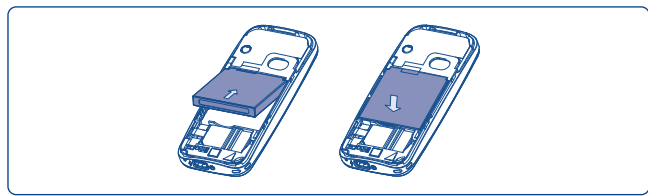
Removing the back cover



Replacing the back cover

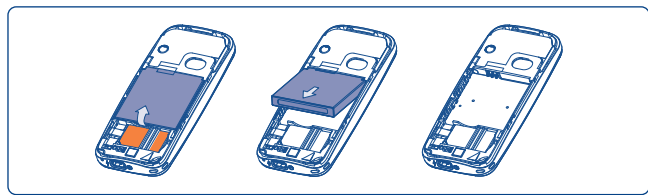


Installing the battery



Insert and click the battery into place, then close the telephone cover.
Do not force the battery, as this may cause damage to the battery and or phone.

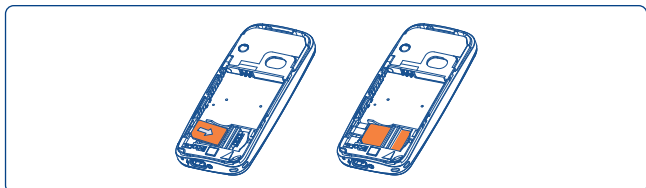
Removing the battery



Unclip the cover, then remove the battery.

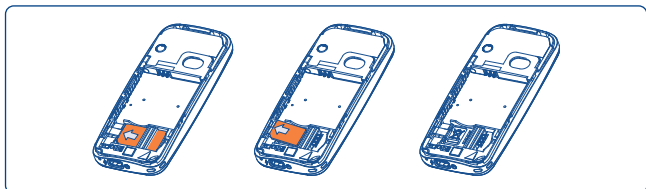
You must insert your SIM card ⁽¹⁾ to make phone calls.

Inserting the SIM card



Place the SIM card with the bronze colored chip facing downwards and slide it into its housing. Make sure that it is correctly inserted.

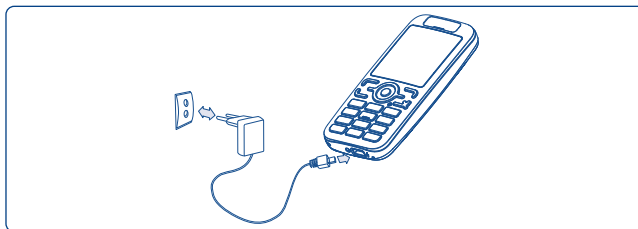
Removing the SIM card




Please power-off your cellphone before you remove your SIM Card. To remove the card, press the SIM card firmly and slide it out.

⁽¹⁾ Check with your network operator to make sure that your SIM card is 3V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

Charging the battery





Connect the battery charger

- It may take up to 20 minutes during the initial charge for the phone to powerup.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The AC outlet must be near the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours ).




Your phone is fully charged when the animated charging icon stops. Be sure to only use approved chargers.

2.2 Power on your phone

Hold down the  key until the telephone powers on, type in your PIN code if necessary and then confirm by pressing the  key. The main screen will wake up.



If you don't know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code near your telephone and store your card in a safe place when not in use.

If cell broadcast messages are displayed, use the  key to browse through them in full or press the right softkey to return to the main screen.


While the phone is searching for a network, "Searching/Emergency" will be displayed.

2.3 Power off your phone

Hold down the  key from the main screen.


3 Calls

3.1 Making a call


Dial the desired number then press the  key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the  key.




To enter characters "+", "W" (for tonewait) or "P" (used to store a number with extension number), hold down the  key (the following characters will scroll by: 0, +, P, W).

Making an emergency call

If your phone is covered by the network, dial **911** or any other applicable emergency number and press the  key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail ⁽¹⁾

Voicemail once configured, will take messages of callers if you are unavailable. To access your voicemail, hold down the  key.



⁽¹⁾ Contact your network operator to check service availability.



If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number at a later date, refer to “**My numbers**” (see page 27).



To use your voicemail service from abroad, contact your network operator before leaving.

3.3 Receiving a call


When you receive an incoming call, press the  key to talk and then hang up using the  key.

If the  icon is displayed, the vibrator is activated and ringtones are disabled. If the  icon is displayed, the phone neither rings nor vibrates.



The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

Muting the ringtone


Press the right softkey once while the telephone is ringing. Answer the call by pressing the  key.

Rejecting a call

Press the  key once or the right softkey twice.

3.4 During a call

Available functions

During a call, you may access your directory, diary, short messaging, etc. without disconnection of your current conversation by pressing the  key.



Call on hold



Ongoing call



Handsfree

WARNING: move the handset away from your ear while using the “**handsfree**” option because the amplified volume might cause hearing damage.



Directory



Messages



Organizer



Services ⁽¹⁾



Voice memo (record your current call).


You may also switch from handset to a BT device when connected.

⁽¹⁾ Contact your network operator to check service availability.



Adjusting the volume


Volume may be adjusted up or down by using the  key.

Handling two calls

- Answering a second call (Ensure that “**Call waiting**” is activated, see page 28).
- To call a second party during a call, dial the number directly and press .

3.5 Conference calls ⁽¹⁾

Your phone allows you to talk to several people at the same time (up to 5). If you are on a double call, press “**Options**” and select “**Conference**” then confirm with the  key. If a third call comes in, answer it by pressing the  key and speak with your new correspondent.

This correspondent becomes a member of the conference if you press “**Options**” and select “**Add to conference**”, and then confirm by pressing . Pressing  disconnects the current call.

To end the conference call, press “**Options**” and select “**End conference**”.

⁽¹⁾ Contact your network operator to check service availability.

3.6 Line switching (ALS) ⁽¹⁾

Your SIM card can contain two distinct telephone numbers. Under “**Call register**”, choose “**Line switching**” and then select a default line; all outgoing calls will be made from this number. Incoming calls will still be received from both lines despite the default set.



The services programmed on the default line do not impact those selected on the other line.

⁽¹⁾ Contact your network operator to check service availability.

4 Menu ⁽¹⁾

From the menu interface, you may directly access features by pressing the corresponding numerical keys.

1. ENTERTAINMENT

- Games
- FM Radio

2. MEDIA ALBUM

- My audio
- My images
- Unknow files
- Memory status

3. TOOLS

- Bluetooth ⁽²⁾
- Organizer
- Alarm
- Calculator
- Converter
- Voice memo
- Memory status
- My shortcuts

4. CALL REGISTER

- Call memory
- Events
- My numbers
- Billing
- Call settings

5. DIRECTORY

6. MESSAGES

- Messages
- Voice message
- Email ⁽³⁾
- Voicemail
- Settings

7. SERVICES ⁽⁴⁾

- VAS
- Data account
- My One Touch
- Service dial number

8. MY SETTINGS

- Profiles
- Color
- Theme
- Antenna off/Airplane mode ⁽¹⁾
- Display
- Clock
- Keys
- More settings...

9.WAP

- Homepage
- Bookmarks
- Recent pages
- Offline pages
- Go to URL
- Profiles

⁽¹⁾ There may be certain differences between this menu tree and cellphone's operation, depending on your operator.

⁽²⁾ OT-S218A only.

⁽³⁾ OT-S215A only.




⁽⁴⁾ Contact your network operator to check service availability.

⁽¹⁾ OT-S218A only.

5 Call register.....


5.1 Call memory

You can access your call memory by pressing the  key from the main screen. Choose the icon of the desired list:


-  Unanswered calls
-  Outgoing calls (Redial)
-  Answered calls

Select a number of the call memory and press the “**Options**” softkey to **View** call details, **Create text/multimedia message**, **Save** or **Delete** the selected number or clear the entire list (**Delete all**).

5.2 Events


By holding down the  key from the main screen or accessing from the main menu, you can view a list of your latest 20 events (SMS, MMS, WAP Alerts, Voicemail and unanswered calls).

5.3 My numbers

Type in or modify your telephone number or the number to access your voicemail and confirm by pressing . Your telephone number is usually written on your SIM card.

5.4 Billing

In the billing menu, you may access the following items:

- Amount**
 - You can view the total cost of charged calls, modify it or reset it and enter the cost of a Telecom Unit in the currency of your choice.
- Duration**
 - You can view the total duration of all outgoing calls or reset it.
- GPRS counter**
 - Management of the volume of data communications charged for (in kilobytes).
- Beep duration**
 - You can activate or cancel the beep emitted during a call with a specified frequency (enter the frequency and confirm by ).

5.5 Call settings ⁽¹⁾

In the call settings menu, you may access the following items:


5.5.1 Call waiting

Activate/Deactivate the audible tone when an incoming call is received.

⁽¹⁾ Contact your network operator to check service availability.

5.5.2 Call forwarding

You may activate, cancel or verify call forwarding status to voicemail, or a specified number. The following call forwarding options are available:

- Unconditional: systematic forwarding of all incoming calls. The  icon is displayed.
- Conditional: forward calls if your line is busy, unavailable, or outside of the network coverage area.

5.5.3 Call barring

You can activate or deactivate call barring for outgoing and incoming calls. The various options are:

- Outgoing calls**
- The following configurations are possible:
 - All calls
 - All outgoing calls are barred.
 - All calls except SIM directory
 - All outgoing calls except those in SIM directory are barred.
 - International calls
 - Outgoing international calls are barred.
 - International except home
 - Outgoing international calls except those to your country of subscription are barred.

Incoming calls

- The following configurations are possible:
 - All calls
 - All incoming calls are barred.
 - All calls except SIM directory
 - All incoming calls except those in SIM directory are barred.
 - Roaming
 - Incoming calls are barred when you are abroad.

Cancel all barring

- Deactivate all call barring.
- Change the original PW for activating call barring.

5.5.4 Caller ID

Query CLIP status and activate/deactivate CLIP.

5.5.5 Conceal ID

Query CLIR status and activate/deactivate CLIR.

5.5.6 Line switching ⁽¹⁾

Line switch between line 1 and line 2.



5.5.7 Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not connect the first time.

⁽¹⁾ Depending on your SIM card.



6 Directory

6.1 Accessing your directory/phone book

To access the **directory** from the main screen, press the  key and select the  icon from the menu.

You may also create a shortcut for quick access to your directory (see page 43).

You have 5 directories:

-  General
-  Most called
-  SIM directory
-  Cellphone directory
-  Group

In addition to the directories already provided, you can create up to 5 groups (maximum 100 entries per group).

Searching for a name by its first letter

You can search for the person's name by pressing the key associated with the first letter of his/her name.




Read a file

Select a name from your directory, then press  to read the file.


Sending Vcard via Bluetooth












Selecting the Vcard you wish to transfer ("**Options\Send vCard\By Bluetooth**").

Making a call

Press the  key once the name is selected. If several numbers are associated with the name to be called, you must first choose the number from the list (Cellphone, Home, Office, etc.) using the  key. Press the  key to make the call.

6.2 Creating a file

Select the directory in which you wish to create a file, press the "Options" softkey, select "Create file" then .

When you create a new contact in the product directory, at least one of the following fields must be filled in:  Name,  Group,  Cellphone,  Home,  Ringtone,  Image,  Work,  Fax,  Email,  Birthday,  Company.

You can move from one field to another using the  key.



If you use your cellphone abroad, store the numbers in your directories in international format "+" followed by the country code (see page 20).

6.3 Available options

From the list of names in SIM directory, General directory or Group you can access the following options via left softkey:

- View**
 - View a complete file: name, numbers, address, e-mail, etc.
- Create file**
 - Create a file (name, numbers, address, e-mail, etc.) in the desired directory.
- Create text/multimedia message**
 - Send an SMS/MMS to a contact you selected from the directory.
- Edit**
 - Modify the contents of a file: name, number, ringtone, image, etc.
- Delete**
 - Delete the selected file.
- Set ringtone**
 - Customize the ringtone of incoming call for the contact in "My favorite".

Move

- Move a file from SIM directory to Phone directory, vice versa.

Reset

- Reset the contacts in "Most called".

Delete all

- Delete all files in the current directory.

Copy

- Copy a file from SIM directory to Phone directory, vice versa.

Copy all

- Copy the whole directory from SIM directory to Phone directory, vice versa.

Send vCard

- Exchange data via MMS or Bluetooth (see page 46).

Create group

- Create a group of files.

Delete group

- The group and its files will be completely deleted.

Associate/

Not associate

- If the contact is modified on the SIM or general directory, the entry in the group will be modified accordingly.

Set as My favourite

- Set the number as your favourite, whose ringtone could be different.

Send number

- Send the number to the others by SMS.

My number

- Type in, modify or send the user's own number by SMS.

Memory status

- View used & available space in SIM and Phone directory.

7 Messages.....

You may create, edit and receive SMS, MMS and Postcard ⁽¹⁾ with this phone.

MMS is a message whereby you can send video clips, images, photos, animations and sounds to other compatible cellphones and e-mail addresses.

7.1 Messages: Text/Multimedia message ⁽¹⁾

7.1.1 Create message

From the main menu select "**Messages**" to create text/multimedia message.

You may type a message, but may also modify a predefined message in **Templates** for future access. You may customize messages by adding pictures, photos, sounds, titles, etc (only available while editing a MMS). While writing a message, select "**Options**" to access all messaging options.

You can save your messages that you send often to **Drafts** or **Templates**.











An SMS message of more than 160 characters (the number of characters depends on the languages you writing in) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message.



7.1.2 Inbox

All received messages (read and unread) are stored in the inbox.

⁽¹⁾ Depending on your network operator.

When viewing your messages, you will find the following status icons, depending on the type of message:  unread SMS in phone,  unread SMS in SIM card,  read SMS in phone,  read SMS in SIM card,  unread MMS in phone,  read MMS in phone,  message reception in progress and  message sending in progress.

Receiving and reading SMS/MMS

When you receive a new message, the following message is displayed: "**X new message!**", a beep sounds, the  icon appears with the # of unread messages. Select this line and press  to read it directly from the main screen.

Once you have read the message, the following options are given: **Reply**, **Forward** the message to another person, **Edit**, **Delete**, **Delete all** and extract number or URL (**Use number/Use URL**).

7.1.3 Unsent

All messages failed to send.

7.1.4 Sent

All sent messages.

7.1.5 Drafts

All drafts messages.

7.1.6 WAP alerts

Store PUSH SI messages.

7.1.7 Archive

A library to store messages.

7.1.8 Empty folder

Delete all messages in “**Inbox/Unsent/Sent/Drafts**”.

7.1.9 Templates

A list of predefined messages is available. Select one, edit it if required, and then send it. You can also create your own predefined text messages.

7.2 Voice message

Record voice and send as MMS.

7.3 Email ⁽¹⁾

- Send and Receive**
 - To connect the email server in order to launch sending/receiving email manually.
- Create Email**
 - Create a new email.
- Inbox**
 - Folder of all received emails.
- Unsent**
 - Folder of all emails failed to be sent out.
- Sent**
 - Folder of all sent emails.
- Drafts**
 - Folder of all draft emails.
- Templates**
 - A list of predefined messages.
- Delete all**
 - Delete all email in the folder specified.
- Delete marked**
 - Delete all marked files.
- Email profile**
 - Edit or activate email profiles.

7.4 Voicemail

Access voicemail received.

⁽¹⁾ OT-S215A only.

7.5 Settings

7.5.1 Text messages

- Profile settings**
 - Profiles can be retrieved directly from SIM card. Alternatively, you can create your own profile.
- General setting**
 - Delivery report, request for acknowledgement of delivery report On/Off. Reply path ⁽¹⁾ show reply path.
- Memory status**
 - Memory used on the cellphone.
- Preferred storage**
 - Select default message storage, SIM or phone.
- Prof. Bearer**
 - Bearer preference.

7.5.2 Multimedia messages


- Edit**
 - Set edit mode, image size and signature.
- Sending**
 - Set the values for validity period, Read report, etc.
- Retrieve**
 - Set the values for Home network, Roaming network, etc.
- Filter**
 - Set criteria for filtering.
- Profiles**
 - Follow the same procedure as for setting your WAP connection.
- Memory status**
 - Memory used on the phone.

7.5.3 CB SMS ⁽¹⁾

- Receive mode**
 - Enable to receive broadcast SMS.
- Read message**
 - Store the received messages.
- Languages**
 - Language selection.
- Channel setting**
 - Add/Edit channels.

⁽¹⁾ Depending on your network operator.

8 My settings.....



From the main screen, select the icon menu  and select the function of your choice in order to customize your telephone.

8.1 Profiles

8.1.1 General

To modify the sound settings, select "Edit" or  in the "Options" and you will see below functions using  key:

 Select a melody from the list using the  key then confirm by pressing .

 Mode (normal, discreet, vibrate...). You may set your cellphone ringtone to Normal, Discreet (ring with beep), Vibrate (all sounds are replaced by vibrations except for alarms), Vibrate and ring, Vibrate then ring, Beep and vibrate, Silence (no sounds except for alarms, the  icon will be displayed). Ringtones sound with increasing volume.

 Adjust the volume using the  key.

 Select the type of key beep.

 Select a melody for a new incoming message.

 Select a melody for an alarm or appointment.

 Power on beep.

 Power off beep.

8.1.2 Vibration

Activate it, your cellphone vibrates when new event coming, but neither rings nor beeps except for the alarms.

8.1.3 Loud

It is a profile designed for outdoor user who requires louder ringtones.

8.1.4 Silent

This profile will turn off all ringtones, even notification sounds.

8.1.5 Antenna off mode ⁽¹⁾

See page 41.

8.2 Color

This function enables you to customize the graphic style and the colours of your phone's menu display.

8.3 Theme

The "**Theme**" menu allows you to customize your telephone to suit your own taste. You can modify several customizable items at the same time.

When using the telephone for the first time, a default "**Theme**" is activated.

Even if you choose a Theme, you can still modify the elements in it one by one. You can reactivate any Theme at any time.

When changing a Theme, an installation screen appears until the eight elements are installed.

⁽¹⁾ OT-S215A only.



The installation of the Theme can be stopped and cancelled if you receive an incoming call or if you press the right softkey; ; the previously selected Theme will remain.

8.4 Antenna off/Airplane mode ⁽¹⁾

In antenna off mode, your phone will not be able to make or receive calls, Bluetooth, or message transmissions. This mode also prolongs music listening time.

8.5 Display

8.5.1 Main screen

The main screen is displayed when you switch on your telephone.

You can access the main functions from the main screen either with the navigation key or by pressing  and by selecting the icons displayed on the screen ⁽²⁾.

By selecting "**Main screen**" you can customize it by replacing the default image or animation displayed on your telephone.



When you receive an event (incoming call, SMS/MMS, notifications, etc.) the icon, type and number of events will be displayed on your main screen allowing you to view them directly.

8.5.2 Device info.

Selecting "**On**", enable to show the display text of the current status of "**Signal**", "**Profile**" and "**Battery**" in the idle.

⁽¹⁾ OT-S218A only.

⁽²⁾ Depending on the operator.

8.5.3 Power On/Off ⁽¹⁾

You can customize your welcome animation or image that appears when you switch on your cellphone.

You can also customize your OFF screen with an image or animation.

8.5.4 Brightness

You may adjust black level with respect to LCD display by pressing the  key.

8.5.5 Zoom ⁽²⁾

Zoom in group, name or number display in Directory and while incoming/outgoing a call.

8.6 Clock

Manage time and date settings, including: 12/24h format. You may also adjust daylight savings time settings.

8.7 Keys

8.7.1 Softkeys

These keys have predefined functions, which vary from one model to another (operator services, games access, or Games & Applications, ...). You can customize ⁽³⁾ them by assigning functions, setting speed dial entries, or associate a URL with each key.

⁽¹⁾ Depending on the model.

⁽²⁾ Availability depends on language group.

⁽³⁾ Depending on your network operator.

8.7.2 Keys

By customizing your keys, you can call someone or access a function/URL directly from the main screen.

8.8 More settings...

8.8.1 Auto lock

Manual/Automatic

Your keypad would be locked automatically or you may also lock it manually by holding down the  key.

Unlock the keypad

Hold down the  key when locked.




The keypad will be unlocked automatically when receiving a call or plugging in the charger.

8.8.2 Backlight

Adjusting the backlight allows to reduce brightness to conserve battery consumption. You may also set screen duration for inactivity; immediate, 10s, 30s, or 1 min.

8.8.3 Languages ⁽¹⁾

Display language for messages (select using ). The “**Automatic**” option selects the language according to the home network (if available).

8.8.4 Dictionary

You have a dictionary to which you can add your own words in addition to those suggested by the predictive input system. When you consult your dictionary, you can add, modify or erase words by using the “**Options**” softkey.

8.8.5 Input mode ⁽²⁾

Please see chapter “Latin input mode”, page 59. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your directory.

8.8.6 Security

Activate PIN

- The SIM card protection code is requested each time as the cellphone is powered on if this code is activated.

Change PIN

- Change PIN code.

Change PIN2

- A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).


⁽¹⁾ Contact your network operator to check service availability.

⁽²⁾ Depending on the language.

- Activate phone code** • It is requested each time as the phone is powered on if this code is activated.
- Change phone code** • Change phone password, default is 1234.
- Fixed dialed number** • It allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

8.8.7 Networks

Network selection

- Preferred networks • List of networks to which you wish to be connected in order of priority (update this list using .
- Select network • Manually select your preferred network.
- Search mode • Network connection switching between "**Manual**" and "**Automatic**".

GPRS connection ⁽¹⁾

- When needed • GPRS mode active depending on connection requirements.
- Always • GPRS mode continuously active.

⁽¹⁾ Depending on network availability.

9 Tools.....

9.1 Bluetooth™ ⁽¹⁾

Access this feature by selecting "**Tools**" from the main menu, then "**Bluetooth**".


To use your cellphone with a Bluetooth device, follow the following procedures:

- Pair and register the device to your cellphone,
- Select it to use hands-free communication. Only one Bluetooth audio device (your Bluetooth headset or your Bluetooth car kit) can be connected during the communication.

Pair and register your Bluetooth device

Activate the Bluetooth feature by selecting the "**Tools\Bluetooth\Activation\On**" option. Then enter the "**My devices**" menu to search for connectable Bluetooth devices and select the device you want to be paired with in the list. If the bluetooth device has no keyboard, enter its default password to register it with your cellphone. If the Bluetooth device has keyboard/keypad, enter the same set of password on both handset and the device to get it registered.

From the list, press the "**Options**" softkey to connect/disconnect, rename, search for new devices or delete an unconnected device from the list.

 Don't forget to turn on your Bluetooth device and activate the pairing mode while pairing it with your cellphone.

⁽¹⁾ You're highly recommended to use Alcatel OT-BM81 Bluetooth headset, which has been tested and proved fully compatible with OT-S218A.

Available functions

- Data transmit** • Exchange files with another bluetooth device.
- Handle a call** • Initiate or receive a cellphone call with a Bluetooth headset.

Settings

- **Visibility:** Select whether you want to hide (“**Off**”) or show to all (“**On**”) your cellphone.
- **Rename device:** you may change your cellphone name, which is visible to the others.



Always activate Bluetooth in your cellphone first before connecting it to a Bluetooth device. Be aware that Bluetooth activation will slightly affect battery life of your cellphone.

Bluetooth technology allows free wireless connections between all Bluetooth-compliant devices within short range. Please make sure that the Bluetooth headset or the Bluetooth car kit and your cellphone are in this range and set as “**Visibility\On**”.

Your cellphone is Bluetooth™ v1.1, v1.2 and v2.0 compatible.

9.2 Organizer

Once you enter this menu from “**Tools**”, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

Available options:



- Create** • Create an appointment.
- View appointments** • See today's appointments.
- List all appointments** • See created appointments.
- Jump to date** • Input the required date and it will be immediately highlighted.

9.3 Alarm

Your cellphone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

- Repeat** • You may select Once (default)/Every day/Days.
- Snooze** • The alarm will repeat at regular intervals.

9.4 Calculator

You can use it to perform basic calculations. Hold down the  key to input a decimal point. Confirm with the  key or the left softkey.

9.5 Converter

9.5.1 Unit

You can use the Weight and Length conversion by selecting the unit you wish to convert via **◀▶**, then press **▼** to input the digits. Finally confirm with **OK** key or left softkey.

9.5.2 Currency

The currency converter allows you to:

- Convert a currency directly into euros and vice versa ⁽¹⁾.
- Convert between international currencies, both currencies must be selected by **▶◀** keys. You are requested to input the appropriate exchange rate.

9.6 Voice memo

This feature enables you to record a call by selecting **“Voice memo”** while communicating. To record a sound, select **“Voice memo”**, then **“New record”**.

9.7 Memory status

It will indicate how much space is used and how much is currently free on your cellphone.

9.7.1 Phone

View available memory.

Your cellphone's memory is shared among several functions: directory, scheduler, messages, voice messages, images, melodies, games, applications.

9.8 My shortcuts

Accessing and creating new shortcuts.

To program new shortcuts: select **“My shortcuts”** to create quick access to a function, Directory, or WAP Bookmarks, etc.

⁽¹⁾ For the former European national currencies, the currency converter uses the final Euro conversion rates set on 31/12/1998, which are used in accordance with official conversion rules.

10 WAP.....

10.1 Homepage

Launch the WAP browser with the homepage of the default profile.

10.2 Bookmarks

Access your favorite sites.

10.3 Recent pages

Pages which you recently browsed.

10.4 Offline pages

Pages available for offline viewing.

10.5 Go to URL

Enter the URL of WAP site.

10.6 Profiles

10.6.1 Edit profile

Edit existing profile or create new profile.

10.6.2 Browser options

Set timeout values and image loading options.

10.6.3 Push message settings

Enable or disable receiving service message from WAP.

10.6.4 Clear cache

Empty the cellphone's cache memory.

10.6.5 Clear cookies

Clear cookies from website.

10.6.6 Trusted certif.

Certificates of trusted sites.

Media album

You will have an access to all audio and visual files stored in cellphone in Media Album.

11.1 My audio

Choose an audio for an incoming call, a message alert, power on/off ringtone or an alarm and scheduler.

The “**My audio**” album contains the following folders ⁽¹⁾:

- Melodies: melodies that can be set as a ringtone.
- Recorded: all recorded sounds,
- General: contains all audio files stored in cellphone.



DRM: Digital Rights Management feature allows sounds and images to be played while protecting the associated copyright. DRM counter-based files and files with expired rights will not be automatically played when scrolling the list.

11.2 My images

You can select an image or a photo as main screen or the ON/OFF screen. You may also change it, send it by MMS, Bluetooth, or assign it to a contact in the directory.



The images will be displayed in alphabetical order.


⁽¹⁾ The embedded folder names cannot be modified. However, in certain cases, you can modify, delete and add items included in these folders.

11.3 Unknown files

Store files of unsupported format.

11.4 Managing audio and images

Below are the available functions for applicable files:

- View**
- View the selected image. If you want to view all the pictures in your folder in a slideshow hold down  on the current picture.
- Play**
- Play the selected items.
- Send ⁽¹⁾**
- Send the audio/image.
- Delete**
- Delete the audio/image selected (not applicable for embedded items).
- Set as**
- - Image->main screen, switch ON/OFF, assign it to a contact.
 - - Sound->ringtone, message beep, switch ON/OFF, assign it to a contact.
- Download**
- Download new items.
- Rename**
- Rename the audio/image.

⁽¹⁾ Files marked with  cannot be sent.

- Sort**
 - Sort the files by name, type, time and size.
- Properties**
 - Display part of the ID3 Tag content of an MP3 file.
- Activate**
 - DRM file option.
- Delete all**
 - Delete all files excepted those that are embedded.
- Slideshow** ⁽¹⁾
 - Show the images continuously.

11.5 Compatible formats ⁽²⁾

- Sounds: mp3, midi, amr, ...
- Images: jpg, gif

11.6 Memory status

See page 50.

12 Entertainment

Your cellphone is embedded several entertaining games.

12.1 Games

Select and get started the games.

12.2 Game settings

It allows you to manage settings, in which you may set background music, sound effect and vibration alert.

12.3 FM Radio

Your cellphone is equipped with an FM Radio ⁽¹⁾ with RDS functionality. You can use the application as a traditional FM radio and saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.



To use it, you must get your headset, which works as an antenna connected with your cellphone.

⁽¹⁾ Only applies to images that can be cleared but not for copyrighted files.

⁽²⁾ Depending on product and market.

⁽¹⁾ The quality of the radio depends on the coverage of the radio station in that particular area.

Available options:**Channel list**

- Open the list of saved stations.

Save channel

- Save the current tuned station to the "**Channel list**".

Auto search

- Start auto search and stations will be automatically saved to "**Channel list**".

Manual tuning

- Enter the frequency manually.

Turn off

- Stop playing the radio.

Record

- Record the radio and files will be automatically saved to "**Tools\Voice memo\List**".

Settings

- Use ◀▶ navigation keys to do settings.

**Activate loudsp./
Play in headset**

- Listen to the radio using loudspeaker or headset.

**Activate mono
mode/stereo mode**

- Switch between mono and stereo mode.

Disclaimer

TCT Mobile Limited and its affiliates waive any responsibility and refuse to guarantee applications that are subsequently used, as well as for all applications not embedded in the handset upon purchase.

The purchaser alone bears the risk of loss, damage or defect of the handset, or of applications/software, and generally of any damage or consequence resulting from the use of the said applications/software. In the event that the said applications/software, or the subsequent setup of any function are lost due to technical reasons resulting from the handset being replaced/repared, the cellphone owner should repeat the operation and download or set up again. TCT Mobile Limited and its affiliates grant no guarantee and disclaim any responsibility if the operation cannot be repeated or cannot be performed without incurring some cost.

3 Latin input mode/ character table ⁽¹⁾

To write messages, there are two writing methods:

- Normal
- Predictive with the T9 mode

Normal

This mode allows you to type a text by choosing a letter or a sequence of characters associated with a key. Press the key several times until the desired letter is highlighted.

When you release the key the highlighted character is inserted into the text.



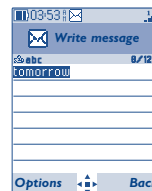
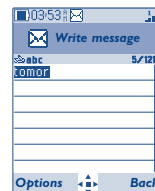
Predictive T9 mode

Predictive T9 mode predicts words for quick selection based on predefined words in the phone's dictionary.

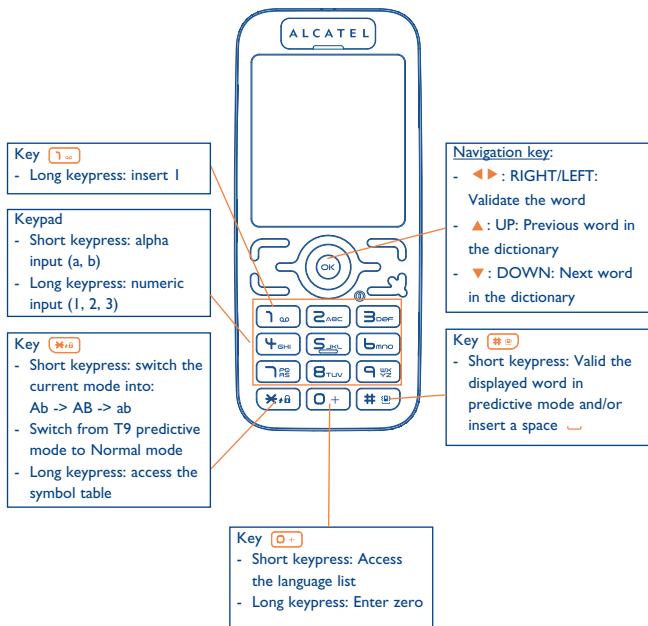
Write the word by pressing a key between **2 ABC** and **9 P O**. Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

Example: For **“Tomorrow”**, press on the following keys:

8 TUV, **6 MNO**, **6 MNO** = Too -> **6 MNO** -> tomorrow



⁽¹⁾ For specific languages as Chinese, please see specific input leaflets.

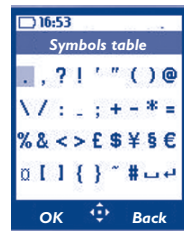


Key	Latin uppercase	Latin lower case
1 _{op}	., - ? ! ' @ : 1	., - ? ! ' @ : 1
2 _{abc}	ABC 2 Ä Å Æ Ç	abc 2 ä å æ ç
3 _{def}	DEF 3 È É Ê Ë Ì	def 3 è é ê ë ì
4 _{ghi}	GHI 4 Ğ Ğ Ĩ Ĩ	ghi 4 ğ ğ ĩ ĩ
5 _{jkl}	JKL 5 Ķ Ķ Ļ Ļ	jkl 5 ķ ķ ļ ļ
6 _{mno}	MNO 6 Ñ Ñ Ò Ò Ö	mno 6 ñ ñ ò ò ö
7 _{pqr}	PQRS 7 Ŗ Ŗ Š Š Š	pqrs 7 ŕ ŕ š š š
8 _{tuv}	TUV 8 Ţ Ţ Ů Ů Ů	tuv 8 ț ț ț ů ů ů
9 _{wxy}	WXYZ 9 Ý Ž Ž Ž	wxyz 9 ý ž ž ž

This characters table is generic. All available characters are not displayed. Available letters will vary according to languages.

Symbol table

Hold down the * key to display the symbols table; the cursor is positioned in the center. Use the navigation key to move it and the OK key to select.



14 Telephone warranty

Congratulations on choosing this cellphone - we hope that you will be completely satisfied with it.

Your cellphone is guaranteed against any deviation from technical specifications for a period of twelve (12) months from the date specified on your original invoice, subject to any other specific provisions ⁽¹⁾.

The warranty terms defined in the manual also apply to the battery and accessories sold with the cellphone but for a period of six (6) months ⁽²⁾ from the date of purchase shown on your original invoice.

Under the terms of this warranty, you must immediately inform your vendor (or any repair center approved by TCT Mobile Limited or its affiliates, which are listed on our website <http://www.alcatel-mobilephones.com>) in case of a conformity defect on your cellphone, and present the invoice given to you at the time of purchase. The vendor or repair center will decide whether to replace or repair, as appropriate, all or any part of the telephone or accessory found to be defective; this warranty covers the cost of parts and labour but excludes any other costs. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

Servicing under the terms of this warranty, especially repair, modification or replacement of products, shall entitle to a ONE ⁽¹⁾ month warranty unless there are statutory provisions to the contrary.

This warranty shall not apply to damage or defects to your cellphone and/or accessory caused by:

- 1) not following the instructions for use or installation,
- 2) not being compliant with technical and safety standards applicable in the geographical area where the equipment is used,

⁽¹⁾ The mandatory warranty period may vary if overriding statutory provisions are applicable in your jurisdiction.

⁽²⁾ The life of a rechargeable cellphone battery in terms of conversation time, standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your cellphone during the first six months after purchase and for approximately 200 more recharges.

- 3) improper maintenance of sources of energy, and of the overall electric installation,
- 4) accidents or consequences of theft of the vehicle in which the telephone is transported, acts of vandalism, lightning, fire, humidity, infiltration of liquids, inclement weather,
- 5) connecting to or integrating into the cellphone any equipment not supplied or not recommended by TCT Mobile Limited or its affiliates, without their express written consent for such,
- 6) any servicing, modification or repair performed by individuals not authorized by TCT Mobile Limited or its affiliates, the vendor or the approved maintenance center,
- 7) use of the cellphone and/or its accessory for a purpose other than that for which it was designed,
- 8) normal wear,
- 9) malfunctions caused by external causes (e.g., radio interference from other equipment, power voltage fluctuations),
- 10) modifications made to the equipment even if required by changes in regulations and/or modification of network parameters,
- 11) faulty connections resulting from unsatisfactory radio transmission or caused by the absence of radio relay coverage.
- 12) Equipment on which markings or serial numbers have been removed or altered, and handsets on which labels have been removed or deteriorated shall be excluded from the warranty.

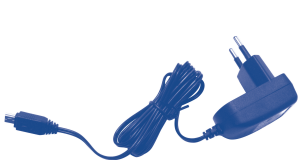
In accordance with the applicable law, your product is warranted against hidden defects (defects inherent in the design, manufacture, etc.).

There are no express warranties, whether written or oral, other than this printed limited warranty, express or implied, of any nature whatsoever.

In no event shall TCT Mobile Limited or its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to trading loss, commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

15 Accessories ⁽¹⁾

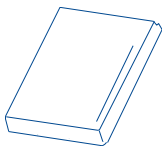
The latest generation of Alcatel GSM cellphones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.



Standard charger



Stereo headset



Battery




Only use batteries, chargers and accessories approved for use by TCT Mobile or its affiliates.


⁽¹⁾ Pictures for reference only.

16 Troubleshooting

Before contacting your retailer or service center, please try the following procedures below:

- You are advised to switch off the telephone from time to time to optimize its performance.
- You are advised to fully charge () the battery for optimal operation.
- Avoid storing large amounts of data in your telephone as this may affect the performance of your telephone.

My cellphone will not switch on

- Press  until the screen comes on
- Check the battery charge level
- Check the battery contacts, remove and reinstall your battery, then turn your telephone back on

My screen is difficult to read

- Clean your screen
- Use your cellphone in accordance with the recommended conditions of use

My cellphone turns off by itself

- Check that your keypad is locked when you are not using your cellphone
- Check the battery charge level

My cellphone will not charge properly

- Make sure that your battery is not completely discharged; the battery charge indicator can take several minutes and may be accompanied by a quiet whistling sound
- Make sure charging is carried out under normal conditions (0°C +40°C)
- Make sure your battery is inserted. It must be inserted before plugging in the charger
- Make sure you are using an Alcatel battery and charger
- When abroad, check that the electrical current is compatible


My cellphone will not connect to a network

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 45)
- Try connecting at a later time if the network is busy or unavailable

SIM card error

- Make sure the SIM card has been correctly inserted (see page 17)
- Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used
- Make sure the chip on your SIM card is not damaged or scratched

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the  key
- For international calls, check the country and area codes
- Make sure your cellphone is connected to a network, and that the network is not busy or unavailable.
- Check your subscription status with your operator (credit, account status etc.)
- Make sure you have not barred outgoing calls (see page 29)


Unable to receive incoming calls

- Make sure your cellphone is switched on and connected to a network (check for busy or unavailable networks)
- Check your subscription status with your operator (credit, account status etc.)
- Make sure you have not forwarded incoming calls (see page 29)
- Make sure that you have not barred certain calls

The caller's name does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her number

The sound quality of the calls is not optimal

- You can adjust the volume during a call by means of the  key
- Check the network signal strength indicator -

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an Alcatel accessory

When I select a number from my directory, the number is not dialed

- Make sure that you have correctly recorded the number
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to create a file in my directory

- Make sure that your SIM card directory is not full; delete some files or save the files in the phone's directory (i.e. your professional or personal directories)
- Check the "**Call barring**" option for "**Incoming calls**" to be sure that the "**All calls except SIM directory**" feature is not activated

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in “**My Numbers**”
- Try later if the network is busy

I am unable to send and receive messages MMS, Vox MMS

- Check your cellphone's memory available as it might be full
- Contact your network operator to check service availability and check MMS parameters (see page 38)
- Verify the server center number or your MMS profile with your operator
- The server center may be busy; try again later

The  icon is displayed on my standby screen

- You have too many SMS messages on your SIM card; delete some, or archive them in your phone's memory

The << - >> icon is displayed

- You are outside of the network coverage area

I have already entered 3 incorrect PIN codes

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to download new files

- Check required/available memory
- Delete some files
- Check your subscription status with your operator

The cellphone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your cellphone is visible to other users (see page 46)

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