1 Your cellphone ....

Side key

Sub-display [3]

Navigation key [1] [3]:
Main menu, confirm an option 🔘
Messages ▲
Directory ▼
WAP ◄
Email ►
Volume ▲▼

Left softkey

Right softkey

Answer/Send call
Call memory

Voicemail

Caps key

Switch on/Switch off
End call

Del key

Vibration alert

Ctrl key

OT-808A

ALCATEL
mobile phones

(1) Depending on your network operator.
(2) Disabled when "**Home screen**" is on or events (incoming call, SMS/MMS, news, weather, appointments etc.) displayed on main screen.
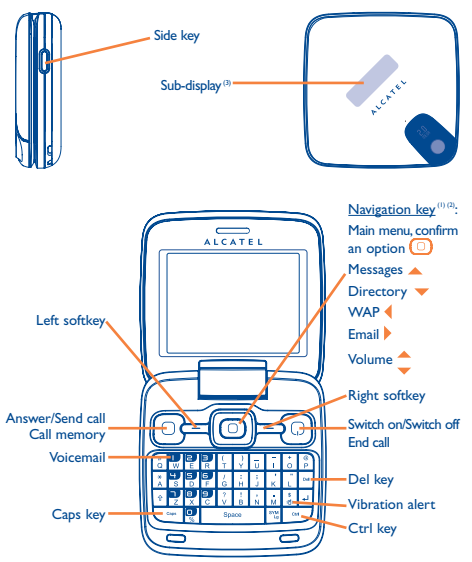(3) Display events (call, SMS, MMS, alarm...) or current status.

English - CJB30W1ALAAA

1

1.1 Keys

🔘 Navigation key
Confirm an option (press the middle of the key)

📞 Answer
Send a call
Access call memory (Redial) (short keypress)

⏻ Switch on/Switch off the telephone (long keypress)
End a call
Return to the main screen

◻ Left softkey

◻ Right softkey

Access your voicemail (long keypress)

🔳 Side key
Short keypress:
- Scroll up/down "**Home Screen**" menus (Home Screen is on)
- Confirm an option
- Backlight on
- Access "**Music player**"
- Play/pause music (in music playing mode)
Long keypress:
- Scroll up/down "**Home Screen**" menus quickly (Home Screen is on)
- Exit "**Music player**"

Ctrl + B: Activate/Deactivate Bluetooth
Ctrl + M: Access Music player
Ctrl + P: Access Profiles
Ctrl + J: Access Java applications

2

Del Delete a contact (in Directory/Call memory)
Delete a message (in Inbox/Outbox…)
Delete a file (in File manager)
Delete a note (in Notes)

Caps Shift sound play among Headset, Bluetooth and Headset & Bluetooth (long keypress).

1.2 Main screen icons [1]

▭ Battery charge level

📳 Vibrate alert: Your phone vibrates, but does not ring or beep with the exception of the alarm.

🔵 Bluetooth status (Blue - Activated).

🎧 Bluetooth status (Connected to an audio device).

🎧 Headset connected.

📞 Call forwarding activated: your calls are forwarded.

⏰ Alarm.

.ıll Level of network reception.

✉ Voicemail message arrived.

✉ Message unread.

📞✕ Missed calls.

📻 Radio is on.

(1) The icons and illustrations in this guide are provided for informational purposes only.

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⏱ Stopwatch is active.

📨 WAP alerts [1].

🌐 Roaming.

💾 Memory card scanning in progress.

💾 Memory card scanning completed.

📵 SIM card missing.

📶① ② Line switching [2]: indicates the selected line.

⬜ GPRS connection status (Blue - Activated).

E EDGE attached.

E EDGE connecting.

📶 Shown only in no ciphering mode while calling, sending/receiving SMS.

🎵 Music player active.

✉ Message receipt in progress.

📤 Sending a message.

🔕 Silence mode: your phone neither rings, beeps nor vibrates except for the alarms.

✉ Message unread.

✉ Message list is full: your terminal cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

✈ Flight mode.

🅰 A2DP connected.

(1) Depending on your network operator.
(2) Contact your network operator to check service availability.

4

2 Getting started ....

2.1 Set-up

Removing or installing the back cover

Installing or removing the battery

Inserting or removing the SIM card

Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press the bottom and slide it out. Please power off your phone before you remove the SIM card.

2.2 Power on your phone

Hold down the 🔘 key until the telephone powers on.

2.3 Power off your phone

Hold down the 🔘 key from the main screen.

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3 Calls..................................

3.1 Making a call

Dial the desired number then press the 📞 key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey or ◄ key.

To hang up the call, press the ⏻ key.

Making an emergency call

If your phone has network coverage, dial emergency number and press the 📞 key to make an emergency call. This works even without a SIM card and without typing the PIN code.

4 Menu arrange ....

Main Menu is designed to vary according to your preference.

Change the order
Press left softkey and select "**Move**" or long keypress Side key/ 🔘 key till tick "√" is shown, then move the cursor to your favorite destination and confirm with 🔘 key.

Show/Hide
Access "**Menu arrange**", press 🔘 to show/hide the main menu items.

Restore default settings
From main menu, select "**Menu arrange**", press the "**Options**" softkey, and then select "**Restore default settings**" to return back to the default menu display.

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5 Messages ....

5.1 Create message

From the main menu select "**Messages\Write msg**" to create text/multimedia message.

An SMS will be converted to MMS automatically when images, videos, audios, slides, attachments inserted, Subject, CC/BCC/email address added, or the message contains more than 8 pages of text.

5.2 Inbox

All received messages (read and unread) are stored in the same Inbox.

Group by sender/Group by receiver [1]
Messages can be grouped by sender/receiver ("**Options\Group by sender**"/"**Options\Group by receiver**"). And you are enabled to quick search the messages by pressing the key associated with the first letter of sender/receiver's name.

Group unread message
Unread messages will always be be positioned above the read messages.

Timer send
Schedule a SMS/MMS to be sent out at predefined time (**Create SMS/MMS→Add number→Options/Timer send**).

Multi-mark
Mark/Unmark file(s) for further operations: **Move to archive** [2], **Send** [3], **Delete**.

(1) The option of "Group by receiver" is available in Outbox, Sent, and Draft folders only.
(2) Inbox/Sent folder only.
(3) Outbox only.

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6 Email ....

Your phone has an email client with the settings pre-defined for a few popular email services like – GoogleMail, Windows live, Yahoo, AOL, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

7 Instant messaging [1]..

Palringo Instant messaging (IM) allows you to chat with other people using Palringo account. You can also connect to other popular IM services through Palringo, like Yahoo, AIM, GG, ICQ, Google talk, iChat and etc. Please note that the services may be upgraded upon your client version.

8 Directory ....

8.1 Consulting your directory

To access the **Directory** from the main screen, press the ▼ key or press the 🔘 key and select the 👥 icon from the menu.

8.2 Adding a contact

Select the directory in which you wish to add a contact, press the "**Options**" softkey, select "**Add contact**".

9 Call register..............

9.1 Call memory

You can access your call memory by pressing the 📞 key from the main screen.

(1) Depending on your network operator.

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9.2 Billing [1]

You can access different items with this option: **Amount**, **Duration**, **GPRS counter**, **Beep duration**.

9.3 Call settings

You can access a number of items with this option: **Call waiting**, **Call forwarding**, **Call barring**, **Caller ID**, **Line switching**, **Auto redial**.

10 Media applications......

10.1 Music player...

Access this feature from the main menu by selecting "**Music player**". You will have full flexibility of managing music both on your cellphone and memory card.

Mark/Unmark
Mark/Unmark tick(s) on file(s) for further operations: **Add to my star list**, **Play**, **Send**, **Delete marked**, etc.

10.2 Image Viewer...

A library links to the pictures in "**My creations**" and "**My images**" in phone to be shown in list, slide, or thumbnail, set as Wallpaper, Screen saver, Power on/off display, and Contact ID, or sent by MMS, Email, Bluetooth.

10.3 Video player...

Contains all video clips both in phone and memory card and enables you to **Play**, **Set as** contact ID, **Mark/Unmark**, **Send** (by MMS, Email, or Bluetooth), **Delete**, **Delete all**, **Rename**, **Sort** (by name, type, time or size) and to Download/Capture new video clips.

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10.4 Radio ....

Your phone is equipped with a Radio [1] with RDS functionality. You can use the application as a traditional Radio with saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

11 Internet [2] ....

11.1 My friends...

It migrates self-contained sub-trees of the websites to let you stay in touch with your friends by flicking through Bebo, Friendster, Hi5, Myspace, etc.

11.2 Opera...

Not only does Opera Mini give you the full Web experience where you stay in touch with your friends, obtain information, do your online banking etc., but it is also designed to save time by using compressed web pages.

11.3 Web...

Access Web options: **Homepage**, **Bookmarks**, **Go to URL**, **Last web address**, **Recent pages**, **Offline pages**, **Service inbox**, **Settings**.

11.4 News..

It is a huge time saver providing news updates from a website in a simple form.
Once subscribed to a feed, it gives you the ability to track and manage all your favorite RSS content on your cellphone at anytime, anywhere!

11.5 Weather...

Your phone is equipped with a weather function for consulting up to 3-day forecast of favorite cities.

Streaming URL
This feature enables the user to start watching video almost as soon as it begins downloading from internet.

(1) The quality of the radio depends on the coverage of the radio station in that particular area.
(2) Depending on your network operator. May cause additional network charges for data flow to provide this service. Extra fees might also be charged in roaming states.

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12 Entertainment ....

12.1 Fun...

12.1.1 Stopwatch
The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

12.1.2 Games
Your phone may include some JAVA ™ games.

12.2 Ebook [1] ....

A bookshelf contains the electronic books (.txt and .pdb file only). While reading the book, you may add bookmarks, or reach the text by searching words, phrases (**Options\Search, Options\Jump to**).

12.3 Java ....

Your phone may include [2] some Java™ applications and games. You can also download new applications and games to your phone.

13 Camera.................

Your cellphone is fitted with a camera for taking photos and shooting videos that you can use in different ways:
- store them in your "**File manager\My creations**".
- send them in a multimedia message (MMS) to a cellphone or an email address.
- send them directly by Email or Bluetooth.
- customize your main screen.
- select them as incoming call image to a contact in your directory.
- transfer them by data cable or microSD card to your computer.
- modify your photos by adding frames (only available to size 320x240).

(1) This menu is hidden by default, you can make it visible in main menu (see page 6).
(2) Depending on your country or your operator.

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14 Profiles ....

With this menu, you may personalize ringtones for different events and environments.

15 File manager ....

You will have an access to all audio and visual files stored in phone or memory card in File manager. You can access a number of items with this option: **My audios**, **My images**, **My videos**, **My creations**, **Unknown files**, **Ebook**, **Phone** and **Memory card**.

15.1 Memory card

You can access all files stored in the memory card here.

Insert the memory card

To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

15.2 Formats and compatibility [1]

- Sounds: mp3, m4a, aac, midi, wav, amr, wma
- Images: jpg, gif
- Videos: 3gp, mp4

(1) Depending on product and market.

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16 Bluetooth™ ....

Access this feature by pressing the 🔘 key to enter the main menu, then selecting "**Bluetooth**".

17 Others.........................

17.1 Calendar ....

Once you enter this menu from main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

17.2 Calculator ....

Access this feature by selecting "**Calculator**" from the main menu.
Enter a number, select the type of operation to be performed using the navigation keys, and enter the second number, then press 🔘 key or left softkey to display the result.

17.3 Notes...

You can create a note in text or voice format by accessing "**Notes**" from main menu.

17.4 Tasks...

Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

17.5 Clock ....

17.5.1 Alarm
Your cellphone has a built-in alarm clock with a snooze feature.

Mode
You may select the mode of Ringtone: Ring, Vibration only, Silence, Radio [1] or Vibration and Ring.

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17.5.2 Clock
Allows you to have settings of date and time, including 12/24h format.

17.5.3 World clock
The World clock shows current local time and the time zone in different cities.

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TCT Mobile Limited reserves the right to alter material or technical specification without prior notice.

⚠ Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

(1) In Radio mode, you are required to plug in headset first. Your phone will power on automatically before Radio is on.

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IP2829_808A_QG_GEM_Eng_USA_05_100126.indd   1

2010-1-26   13:49:52

18 Settings.................

From the main menu, select the menu icon ⚙ and select the function of your choice in order to customize your telephone: Display, Languages, Headset mode, Input mode, Vocabulary, Home screen, Keypad, Security, Network, Connectivity.

18.1 Home screen [1]

From home screen, you can quickly access the features that you use the most.

Quick access

When activated, press ▲ keys or Side key to scroll up/down application shortcuts one by one, and press ◄► keys to access a list of available actions of the selected applications. To close the list, press ⌨ key.

Reorder

The order of the shortcuts can be varied as you wish. Access "Edit\Reorder", select the application, and press ▲ keys to the desired destination, then confirm with left softkey and save by selecting "Done".

Add/Delete [2]

You can add or delete an item via "Edit\Add" or "Edit\Delete".

19 Making the most of your cellphone ....

You can download software upgrade for free from the website.

(1) It is activated by default. To exit this function, you can set it off from "Settings\Home screen\Display\Off".
(2) Three predefined items (Calls, Contacts and Messages) can not be deleted.

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20 Latin input mode........

To write messages, there are two writing methods:
- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the eZi mode: this mode speeds up the writing of your text.

Navigation key:

⊙	OK : Validate the word ◄ : Previous/next word ▲ : Page up/down
Key 9 :	Press once: input a top-half character Press twice: top-half characters inputting mode
Caps key ⇧ :	In eZi predictive mode: switch among lowercase, initcap, and uppercase In normal mode: switch between lowercase and uppercase
SYM key ⌨ :	Short keypress: access the Symbols table Long keypress: access the language list
Ctrl key ⌨ :	Short press: switch from eZi predictive mode to Normal mode Long press: add a word
Del key Del :	Short keypress: delete one by one Long keypress: delete all

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Safety and use.......................

We recommend that you read this chapter carefully before using your cellphone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.
• **TRAFFIC SAFETY:**
Given that studies show that using a cellphone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their cellphone when the vehicle is not parked. Check the laws and regulations on the use of wireless telephones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.
When driving, do not use your cellphone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.
When switched on, your cellphone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:
- do not place your cellphone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from cellphone RF energy.
• **CONDITIONS OF USE:**
You are advised to switch off the cellphone from time to time to optimize its performance.
Switch the cellphone off before boarding an aircraft to avoid prosecution.
Switch the cellphone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, cellphones can interfere with other electrical or electronic devices, or equipment using radio frequency.
Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.
When the cellphone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the cellphone you should hold it against the ear on the opposite side to the device, if any.
To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.
Do not let small children use your cellphone without supervision.
When replacing the cover please note that your cellphone may contain substances that could create an allergic reaction.
Always handle your cellphone with care and keep it in a clean and dust-free place.

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Do not allow your cellphone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C to +55°C (the max value depends on device, materials and housing paint/texture).
Over 55°C the legibility of the cellphone's display may be impaired, though this is temporary and not serious.
Do not open or attempt to repair your cellphone yourself.
Do not drop, throw or try to bend your cellphone.
Do not paint it.
Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your cellphone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.
Your cellphone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.
Remember to make back-up copies or keep a written record of all important information stored in your cellphone.
Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:
- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a well lit environment.
- Play at the farthest distance possible from the screen.
When you play games on your cellphone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:
- Take a minimum of a 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.
⚠ Prolonged exposure to music at full volume using the music player may damage your hearing. Set your phone's volume to it's lowest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

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• **PRIVACY:**
Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your cellphone regarding taking photographs and recording sounds with your cellphone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.
It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your cellphone (including the operator) disclaim any liability which may result from the improper use of the cellphone.
• **BATTERY AND ACCESSORIES:**
Before removing the battery from your cellphone, please make sure that the cellphone is switched off.
Observe the following precautions for battery use:
- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C.
Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

🚮 This symbol on your cellphone, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.
In European Union countries:
These collection points are accessible free of charge. All products with this sign must be brought to these collection points.
In non European Union jurisdictions:
Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.
In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com
CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

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• **CHARGERS**
Home A.C./ Travel chargers will operate within the temperature range of: 0°C to 40°C.
The chargers designed for your cellphone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.
Characteristics of power supply (depending on the country):
Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A
                Output: 5 V, 350 mA
Battery: Lithium 850 mAh
• **RADIO WAVES:**
THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.
Your cellphone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.
The exposure standard for cellphones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the cellphone transmitting at its highest certified power level in all tested frequency bands.
Although the SAR is determined at the highest certified power level, the actual SAR level of the cellphone while operating can be well below the maximum value. This is because the cellphone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the cellphone Before a cellphone model is available for sale to the public, compliance with national regulations and standards must be shown.
The highest SAR value for this model cellphone when tested is 0.983 W/Kg for use at the ear and 1.02 W/Kg for use close to the body.
While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.
The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of cellphones. If individuals are concerned, they might choose to limit their own or

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their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep cellphones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.
Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.
Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:
This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.
For other devices, they bear the following statement:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference
(2) this device must accept any interference received, including interference that may cause undesired operation.
Your cellphone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.
As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 2cm away from the body.

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General information ....

• **Website:** www.alcatel-mobilephones.com
• **Hot Line Number:** In the United States, call 877-702-3444 for technical support.
On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.
An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatel-mobilephones.com
Your cellphone is a transceiver that operates on GSM networks with 850 and 1900 MHz bands.

Protection against theft [1]

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your cellphone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen.

(1) Contact your network operator for service availability.

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Disclaimer

There may be certain differences between the user manual description and the cellphone's operation, depending on the software release of your cellphone or specific operator services.

Telephone warranty ....

Your cellphone is warranted against any defect which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice. Batteries [2] and accessories sold with your cellphone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.
In case of any defect of your cellphone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with a proof of purchase.
If the defect is confirmed, your cellphone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.
This warranty covers the cost of parts and labor but excludes any other costs.

(1) The warranty period may vary depending on your country.
(2) The life of a rechargeable cellphone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

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This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):
1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
3) Modification or repair performed by individuals not authorized by TCT Mobile Limited or its affiliates or your vendor,
4) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

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Troubleshooting....................

Before contacting the aftersales department, you are advised to follow the instructions below:
• You are advised to switch off the telephone from time to time to optimize its performance.
• You are advised to fully charge (🔋) the battery for optimal operation.
• Avoid storing large amounts of data in your telephone as this may affect the performance of your telephone.
and carry out the following checks:

My cellphone will not switch on
• Press ⌨ until the screen comes on
• Check the battery charge level
• Check the battery contacts, remove and reinstall your battery, then turn your telephone back on

My phone has not responded for several minutes
• Press the ⌨ key
• Remove the battery and re-insert it, then switch the phone back on

My screen is difficult to read
• Clean your screen
• Use your cellphone in accordance with the recommended conditions of use

My cellphone turns off by itself
• Check that your keypad is locked when you are not using your cellphone
• Check the battery charge level

My cellphone will not charge properly
• Make sure that your battery is not completely discharged; the battery charge indicator can take several minutes and may be accompanied by a quiet whistling sound
• Make sure charging is carried out under normal conditions (0°C – +40°C)

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• Make sure your battery is inserted. It must be inserted before plugging in the charger
• Make sure you are using an Alcatel battery and charger
• When abroad, check that the electrical current is compatible

My cellphone will not connect to a network
• Try connecting in another location
• Verify the network coverage with your operator
• Check with your operator that your SIM card is valid
• Try selecting the available network(s) manually
• Try connecting at a later time if the network is overloaded

SIM card error
• Make sure the SIM card has been correctly inserted
• Verify with your operator that your SIM card is 3V compatible; the old 5V SIM cards cannot be used
• Make sure the chip on your SIM card is not damaged or scratched

Unable to make outgoing calls
• Make sure you have dialled a valid number and press the ⌨ key
• For international calls, check the country and area codes
• Make sure your cellphone is connected to a network, and that the network is not overloaded or unavailable
• Check your subscription status with your operator (credit, SIM card valid, etc.)
• Make sure you have not barred outgoing calls

Unable to receive incoming calls
• Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)
• Check your subscription status with your operator (credit, SIM card valid, etc.)
• Make sure you have not forwarded incoming calls
• Make sure that you have not barred certain calls

The caller's name does not appear when a call is received
• Check that you have subscribed to this service with your operator
• Your caller has concealed his/her number

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The sound quality of the calls is not optimal
• You can adjust the volume during a call by means of the ▲ key
• Check the radio reception icon level .ıll

I am unable to use the features described in the manual
• Check with your operator to make sure that your subscription includes this service
• Make sure this feature does not require an Alcatel accessory

When I select a number from my directory, the number is not dialled
• Make sure that you have correctly recorded the number in your file
• Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my directory
• Make sure that your SIM card directory is not full; delete some files or save the files in the product directory (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail
• Contact your network operator to check service availability

I cannot access my voicemail
• Make sure your operator's voicemail number is correctly entered in "My numbers"
• Try later if the network is busy

I am unable to send and receive MMS
• Check your phone memory available as it might be full
• Contact your network operator to check service availability and check MMS parameters
• Verify the server center number or your MMS profile with your operator
• The server center may be saturated; try again later

The ⌨ icon is displayed on my standby screen
• You have saved too many short messages on your SIM card; delete some of them or archive them in the product memory

"No service" is displayed
• You are outside of the network coverage area

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I have already entered 3 incorrect PIN codes
• Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my telephone to my computer
• Install first of all Alcatel's PC suite
• Use "Install the connection" and perform the installation
• Check that your computer meets the requirements for Alcatel's PC Suite installation

I am unable to download new files
• Check for free space
• Delete some files
• Select the MicroSD Card to store the files you downloaded
• Check your subscription status with your operator

The phone can't be detected by others via Bluetooth
• Make sure that Bluetooth is turned on and your cellphone is visible to other users

My cellphone is dead, can't power on
• Make sure your battery is not completely used up or damaged
• Remove your battery, **remove your SIM** card then power it on again
• Hold down # + power on/off key at same time to reset it

ⓘ ALL User phone data: contacts, photos, messages and files, downloaded applications like Java games will be lost permanently.

How to make your battery last longer
• Make sure you follow the complete charge time (minimum 3 hours)
• After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
• Switch on the backlight upon request
• Extend email auto-check interval as long as possible
• Update news, weather info. upon demand manually or set its auto-check interval longer
• Exit Java background-running applications if unused for a long time
• Deactivate Bluetooth when not in use

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