Ouick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual Also on our website you can find helpful FAOs, realize software upgrade, etc.

ALCATELOnetouch

English - CIB3251ALAAA

Muting the ringtone

To mute ringtone of current incoming call, press Right softkey

Press the key once, or reject it by SMS (Options\Reject call

Menu arrange

It is designed to vary according to your preference.

Change the order

Access the main menu, focus on the main menu item you want to move, select "**Options\Move**", and tick "\" will be shown on the item you selected, then release it to your favorite destination.

Access the main menu, select "Options\Add and remove menu" and select the left check box of the selected menu once to show/ hide, and then select "Done" to save the operation.



5.1 Access

Select p from widget bar, and then enter the sub-menu you

Your phone has an email client with the settings pre-defined for a few You may access this menu using the following options: popular email services like - GoogleMail Yahoo AOI etc Besides Access from the main menu by selecting "Messaging". this, you can set up other POP3 or IMAP4 email accounts that you may be using.

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Profiles...

Settings

20 Latin input mode...

and its affiliates.

5.3 Write message

select recipients from Contacts.

Making the most of your mobile...

Getting started Making a call... Menu arrange.... Messages..... E-mail Palringo... Contacts.... Call log Media applications Internet Entertainment

Prolonged exposure to music at full volume on the music player

Use only headphones recommended by TCT Mobile Limited

may damage the listener's hearing. Set your phone volume safely.

In conversational on mode, you can view chat history in chronological

order. In conversational off mode, you may have access to the

following folders: Inbox, Outbox, Sent, Drafts, Voicemail,

Conversational view mode is set as default. You may switch to

You can select "Messaging\Write message" from the main menu

or access from widget o write text/multimedia message. One or

more recipients can be added from contact list and you can remove a recipient by pressing . Press "Contacts" through key to multi-

An SMS will be converted to MMS automatically when images, videos,

audio, slides or attachments are inserted, Subject, CC/BCC/email

An SMS message of more than a certain number of

characters (the number of characters depends on your language) will be charged as several SMS. An MMS

message containing photos and/or sounds may also be

billed as more than one message. Specific letters

(accent) will increase the size of the SMS, this may

cause multiple SMS to be sent to your recipient.

address is added; or the message contains more than 8 pages of text.

conventional mode by selecting "Options\Switch view mode".

Broadcast SMS, Empty folder, Templates, Settings, etc.

5.2 Conversational On (Off) mode





Your mobile..



I.I Keys and connectors



6 / bo Press: Enter a space (on edit mode)

Lock the keypad (on Home screen)

Hold down Fn key, then press Space key to select input

Press to go left/right/up/down or adjust the volume • Enter symbol table

Press to confirm an option

Answer/Send a call

Enter Call log

Press: End a call Return to the Home screen Press and hold: Power on/off

Press to enter Music

Press to enter Email

Press and hold: Access your voicemail

Switch between ABC/abc/Abc

Press once: Input a top-half character

Press twice: Lock the keyboard in top-half key input Press and hold: Input top-half characters only until key

Fn+ R: Access Bluetooth

Fn+ M: Access Music Fn + P: Access Profiles

Fn + J: Access Java applications

Confirm an option (on edit mode) Unlock the keypad (on Home screen)

Press and hold: Access language list (on edit mode)

Hold down Fn key, then press SYM key to enter

· Press: Confirm an option Enter the next line (on edit mode)

Press and hold: Turn on/off torch (on Home screen)

Press to enter Camera

1.2 Status bar icons (2)

Battery charge level

Vibrate alert: your phone vibrates, but does not ring or been with the exception of the alarm

Bluetooth status (Activated)

lava status (Activated)

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed

Depending on your network operator.

The icons and illustrations in this guide are provided for informational purposes only.

image or sent by MMS, Email, Bluetooth.

II.3 WAP...

Access WAP options: Homepage, Bookmarks, Go to URL, Open A library links to the images both in phone and SD card to be shown file, Last web address, Recent pages, Offline pages, Service in list, slide, set as wallpaper, power on/off display and incoming call inhox. Settings.

Level of network recention

Missed calls.

Radio is on.

Email unread

Roaming.

WAP messages

SIM card unavailable

2G/3G connected.

GPRS connecting

EDGE connecting.

EDGE attached.

(i) Depending on your network operator

SD card scanning completed.

Line switching (1): indicates the selected line

GPRS connection status (Activated)

Call in progress.

Stopwatch is active

10.3 Video Contains all video clips both in phone and SD card and enables you to play, send, set as power on/off display, delete, rename, sort, etc.

Your phone is equipped with a radio (1) with RDS (2) functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

Internet (3)

II.I Apps...

Apps is an online software store, where you can download and install applications and games to your phone. You can access to this function by selecting "Apps" from the main

11.2 Web.... etc., but also saves time by using compressed web pages.

To open an account online, please go to: http://twitter.com/.

Inserting the SD card:

With this menu, you may personalize ringtones for different events

File manager ...

You will have an access to all audio and visual files stored in phone of

SD card in File manager. You can access a number of items with this

option: My audios, My images, My videos, Ebook, My creations,

While reading the book, you may add bookmark, or reach the text by

Your Alcatel phone may include⁽¹⁾ some Java™ applications and games You can also download new applications and games to your phone.

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- an email address.
- send them directly by Email or Bluetooth.
- customize your Home screen.
- transfer them by data cable or microSD card to your computer.

To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

Getting started......

2.I Set-up

Removing or installing the back cover



Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off 2.2 Power on your phone your phone and remove battery before inserting or removing the SIM You can customize your Home screen by selecting "Personalize" Hold down the key until the telephone powers on.

You can select a folder to choose one image as favorite wallpaper by Place the SIM card with the chip facing downwards and slide it into its

housing. Make sure that it is correctly inserted. To remove the card,

press the bottom and slide it out. Installing or removing the battery

Unclip the cover, then remove the battery.









Charging the battery



Access this feature by pressing "Menu" through Left softkey from

Connect the battery charger to your phone and outlet respectively.

when not in use: reduce the backlight time, etc.

2.3 Power off your phone

Hold down the key from the Home screen.

To reduce power consumption and energy waste when

battery is fully charged, disconnect your charger from the

plug; switch off Bluetooth or background-running applications

Making a call.....

Dial the desired number then press the key to place the call. The

number you entered can be saved to Contacts by selecting "Save"

If you make a mistake, you may press Right softkey to delete the

incorrect digits one by one, or you may press and hold Right

17.1 Calendar......

Once you enter this menu from main menu there is a monthly view calendar for you to keep track of important meetings appointments, etc. Days with events entered will be marked in

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Use only headphones recommended by TCT Mobile Limited and its affiliates.

(i) Depending on your country or your operator

You can access the function using the following options:

Save to Contacts, Edit before call, Delete, etc.

Select from widget bar, and then enter the sub-menu you

When you press "Options", you can have access to Send message,

You can access a number of items with this option: Call waiting.

Call forwarding, Call barring, Caller ID, Line switching, Auto

Access

9.2.1 Call settings (1)

Select a from main menu

Press | key from Home screen

9.2 Available options

Palringo Instant messaging (IM) allows you to chat with other people using Palringo account. You can also connect to other popular IM services through Palringo, like Yahoo, AIM, GG, ICQ, GTalk, iChat

Please note that the services accessible to you will depend on your client version and dynamic Palringo server options.

8.1 Consulting your contacts

You can access to this function by selecting "Contacts" from the main

8.2 Adding a contact

Depending on your network operator

You can add a new contact to phone or SIM card by selecting

Birthday reminder You can set a birthday reminder when editing contact information. This will remind you at regular intervals during the day prior to the

Media applications

() Contact your network operator to check service availability.

You can access this feature from the main menu by selecting "Music" or directly press ff from the Home screen. You will have full flexibility of managing music both on your mobile

Web not only gives you the full Web experience where you stay in touch with your friends, obtain information, do your online banking

(1) The quality of the radio depends on the coverage of the radio station in that particular area.

Depending on your network operator and market Depending on your network operator. May cause additional network charges for data flow to provide this service. Extra fees might also be II.4 News.... It is a huge time saver providing news updates from a website in a

Once subscribed to a channel, it gives you the ability to track and manage all your favorite RSS content on your mobile phone at anytime, anywhere!

11.5 Weather....

Your phone is equipped with a weather function for consulting up to 3-day forecast of favorite cities.

11.6 Facebook..

Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users may interact; Wall, a space on every user's profile page that allows friends to post messages for the user to see; Pokes, which allow users to send a virtual "poke" to each other: Gifts. a feature allowing users to send virtual gifts which appear on the recipient's profile; Market places, which lets users post free classified goods, etc.

To open an account online, please go to: http://www.facebook.com/. II.7 mTweet...

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers.

Entertainment.....

Music active

SMS unread

MMS unread

MMS busy.

1.3 Home screen

1.3.2 Change wallpaper

selecting "Change wallpaper".

through Right softkey.

I.3.1 Widget bar

Sending an SMS.

Silence mode: your phone does not ring, beep or

vibrate with the exception of the alarm.

Widgets are convenient shortcuts for quick access from the Home

12.1 Stopwatch..

The stopwatch is a simple application for measuring time with the

12.2 Ebook.

A bookshelf contains the electronic books (.txt and .pdb file only). searching words, phrases (Options\Find, Options\Jump to).

12.3 Java

Camera...

store them as your creations in SD card. send them in a multimedia message (MMS) to a mobile phone or

- select them as incoming call image to a contact in your Contacts.







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17.3 Notes. You can create a note in text format by accessing "Notes" from

17.4 Sound recorder... Accessing "Sound recorder" from the main menu allows you to

make voice or sound recordings.

Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

Your mobile phone has a built-in alarm clock with a spooze feature 17.7 World clock...

The World clock shows current local time and the time zone different cities

17.8 Converter. You can use the Weight and Length conversion by selecting the unit you wish to convert, then press to input the digits. Finally confirm with "OK"

17.9 Currency converter...

You can easily calculate foreign values by setting the currency rat you wish to convert, then inputting the local value. Finally confirm with "OK"

sheet n°193). Additional WHO information about electromagne

Note: This equipment has been tested and found to comply with

the limits for a Class B digital device pursuant to part 15 of the

protection against harmful interference in a residential installation.

energy and, if not installed and used in accordance with the

instructions, may cause harmful interference to radio

communications. However, there is no guarantee that interference

to radio or television reception which can be determined by

FCC Rules. These limits are designed to provide reasonable

This equipment generates, uses and can radiate radio frequency

Access the feature by selecting "Torch" from the main menu.

17.11 Zakat calculator...

You can easily calculate payable zakat with regard to cattle, minerals,

commodities, etc by inputting the total amount and confirming with

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: Phone settings, Call settings, Flight mode, Security, Networks,

Making the most of your mobile.....

PC suite can download PC Suite for free from the website (www ouch.com). The PC suite includes:

You can backup the important data in your mobile and restore them when needed.

Use your mobile phone to connect PC to the internet.

The World Health Organization (WHO) considers that present

As mobile devices offer a range of functions, they can be used in scientific information does not indicate the need for any special positions other than against your ear. In such circumstances the device precautions for use of mobile phones. If individuals are concerned, will be compliant with the guidelines when used with headset or usb they might choose to limit their own or their children's RF data cable. If you are using another accessory ensure that whatever exposure by limiting the length of calls, or using "hands-free" product is used is free of any metal and that it positions the mobile devices to keep mobile phones away from the head and body. (fact phone at least 1,5 cm away from the body.

fields and public health are available on the following website: http://

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microSD Logo is a trademark.

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one touch 870A/ one touch 871S Bluetooth QD ID B018931

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Opera Mini

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There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.

requested by the police or your operator if your mobile phone is

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

Contact your network operator for service availability.

Latin input mode......

You can compose SMS/MMS easily on your PC and transfer them to There are two text entry methods that can be used to write

> - Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key

CooTek mode: this mode can perform predictive input in hardware keypad and supports multi-language input

Keypad inputting:

Switch between ABC/abc/Abc

Press once: Input a top-half character Press twice: Lock the keyboard in top-half key input

Press and hold: Input top-half characters only until key is released

Press; Delete one by one Press and hold: Delete all

> Confirm an option (on edit mode) Unlock the keypad (on Home screen) Press and hold: Access language list (on edit mode)

Hold down Fn key, then press Space key to select Press: Confirm an option

Press: Enter a space (on edit mode)

nter the next line (on edit mode) Press and hold: Turn on/off torch (on Home screen)

> Enter symbol table Hold down Fn key, then press SYM key to enter

> > There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCT Mobile or any of its affiliates be liable for incidental or consequential damages of any nature

or equipment using radio frequency.

or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you. How to obtain Support: Contact the customer care center by calling (877-702-3444) or going to www.alcatelonetouch.com. We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited

warranty due to time or condition we have other options that you may

whatsoever, including but not limited to commercial loss, to the full

Safety and use.....

We recommend that you read this chapter carefully before using your

mobile phone. The manufacturer disclaims any liability for damage.

which may result as a consequence of improper use or use contrary

Given that studies show that using a mobile phone while driving a

chicle constitutes a real risk, even when the hands-free kit is used

(car kit, headset...), drivers are requested to refrain from using their

regulations on the use of wireless mobile phones and their accessori-

devices may be prohibited or restricted in certain areas

in the areas where you drive. Always obey them. The use of these

When driving, do not use your mobile phone and headphone to listen

to music or to the radio. Using a headphone can be dangerous and

When switched on, your mobile phone emits electromagnetic waves

that can interfere with the vehicle's electronic systems such as ABS

do not place your mobile phone on top of the dashboard or within

check with your car dealer or the car manufacturer to make sure

that the car's electronic devices are shielded from mobile phone RF

You are advised to switch off the mobile phone from time to time to

Remember to abide by local authority rules of mobile phone use on

Operational Warnings: Obey all posted signs when using mobile

Follow Instructions to Avoid Interference Problems: Turn off your

so. In an aircraft, turn off your mobile device whenever instructed to

do so by airline staff. If your mobile device offers an airplane mode or

similar feature, consult airline staff about using it in flight.

mobile device in any location where posted notices instruct you to do

anti-lock brakes or airbags. To ensure that there is no problem:

mobile phone when the vehicle is not parked. Check the laws and

to the instructions contained herein.

TRAFFIC SAFFTY:

forbidden in some areas.

an airbag deployment area,

CONDITIONS OF USE:

optimize its performance.

devices in public areas

utilize our out of warranty repair options. To obtain hardware repairs or replacement within the terms of this warranty, contact TCT Mobile to get an RMA number, include a copy of the original proof of warranty coverage (e.g. original copy of the dated bill of sale, invoice), the consumer's return address, your wireless carrier's name, alternate daytime mobile phone number, and email address with a complete problem description. Only ship the wireless device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and

TCT Mobile is not responsible for wireless devices that do not arrive at the service center. Upon receipt, the service center will verify the warranty conditions, repair, and return your wireless device to the

Switch the mobile phone off when you are near gas or flammable Some people may suffer epileptic seizures or blackouts when exposed liquids. Strictly obey all signs and instructions posted in a fuel depot, to flashing lights, or when playing video games. These seizures or gas station, or chemical plant, or in any potentially explosive

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any. Read and follow the directions from the manufacturer of your

implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider. To avoid hearing impairment, answer the call before holding your

mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone. When replacing the cover please note that your mobile phone may

contain substances that could create an allergic reaction. Always handle your mobile phone with care and keep it in a clean and Do not allow your mobile phone to be exposed to adverse weather

or environmental conditions (moisture humidity rain infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture). Over 55°C (131°F) the legibility of the mobile phone's display may be

impaired, though this is temporary and not serious. Do not open or attempt to repair your mobile phone yoursel Do not drop, throw or try to bend your mobile phone

Do not paint it. Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular important information stored in your mobile phone. use, mobile phones can interfere with other electrical or electronic devices.

blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your docto before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinu use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary novements, or disorientation. To limit the likelihood of suc toms, please take the following safety precautions: Play at the farthest distance possible from the screen

When you play games on your mobile phone, you may experience occasional discomfort in your hands arms shoulders neck or other parts. of your body. Follow these instructions to avoid problems such as endinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

Take a minimum of a 15-minute break every hour of game playing If your hands, wrists, or arms become tired or sore while playing stop and rest for several hours before playing again.

If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

may damage your hearing. Set your mobile phone's volume to it's owest setting prior to inserting headphones in your ears and adjust the volume to your preference. Only use headphones that are recommended by TCT Mobile Limited and it's affiliates.

your jurisdiction or other jurisdiction(s) where you will use your nobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be trictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or stribute them, as this may be considered to be an invasion of

is the user's sole responsibility to ensure that prior authorization be lined, if necessary, in order to record private or confidential ations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone

Make sure charging is carried out under normal conditions (0°C The caller's name/number does not appear when a call is

Check that the IMEI number (press *#06#) is the same as the one

printed on your warranty card or box. Make sure that the internet access service of your SIM card is

Make sure you are in a place with network coverage

Invalid SIM card

If it still does not work, please use User Data Format to reset

My phone has not responded for several minutes

Restart your phone by pressing and holding the key

My phone turns off by itself

Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing

the power key. Check the battery charge level

My phone cannot charge properly

Make sure your battery is inserted properly and clean the battery contact if it's dirty, It must be inserted before plugging in the

My phone cannot connect to a network or "No service" is I cannot find my contacts

erify the network coverage with your operato

My phone cannot connect to the Internet

Check your phone's Internet connecting settings

Try connecting at a later time or another location

Make sure the SIM card has been correctly inserted

Make sure the chip on your SIM card is not damaged or scratched

Make sure the service of your SIM card is available

Unable to make outgoing calls Make sure that you have selected the country prefix when calling

> I am unable to add a contact in my contacts Make sure that your SIM card contacts are not full; delete some

Check your subscription status with your operator (credit, SIM card valid, etc.) My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

Make sure your phone is switched on and connected to a network

(check for overloaded or unavailable network)

Make sure you have not forwarded incoming calls

Make sure that you have not barred certain calls Make sure that your phone is not in flight mode

Contact your network operator to check service availability and check MMS parameters

Characteristics of power supply (depending on the country): Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Output: 5 V 550 mA Lithium 850 mAh

· RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designe and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were eveloped by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guideline include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

he exposure standard for mobile phones employs a unit o measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is I.6 W/kg averaged over I gram of body tissue. They will then be recycled, preventing substances being disposed of in Tests for SAR are conducted using standard operating position with the mobile phone transmitting at its highest certified powe level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phon Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 1.19 W/Kg (one touch 870A), I.I5 W/Kg (one touch 87IS) for use at the ear and 1.03 W/Kg (one touch 870A), 1.09 W/Kg (one touch 871S for use close to the body. While there may be differences between the SAR levels of various mobile phones and at various positions they all meet the government requirement for RF exposure. Fo ody-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular

Telecommunications & Internet Association (CTIA) Web site: http:/ www.phonefacts.net

Verify the server center number or your MMS profile with you

Check that you have subscribed to this service with your operator The server center may be swamped, try again later

The flickering icon is displayed on my standby screen You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

Contact your network operator to obtain the PUK code (Personal Unblocking Key) I am unable to connect my phone to my computer

Install Alcatel's PC suite first of all Check that your computer meets the requirements for Alcatel

PC Suite installation Make sure that you're using the right cable from the box I am unable to download new files

Make sure there is sufficient phone memory for your download Select the Micro-SD card as the location to store downloaded

Check your subscription status with your operator

The phone cannot be detected by others via Bluetooth Make sure that Bluetooth is turned on and your phone is visible to other users Make sure that the two phones are within Bluetooth's detection

How to make your battery last longer Make sure you follow the complete charge time (minimum)

hours) After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain

an exact indication

Switch on the backlight upon request.

Extend the email auto-check interval for as long as possible.

Update news and weather information on manual demand, or increase their auto-check interval.

Exit background-running Java applications if they are not being used for a long time.

Deactivate Bluetooth when not in use



correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver

www.who.int/peh-emf.

Changes or modifications not expressly approved by the party

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful

For other devices, they bear the following statement This device complies with Part 15 of the FCC Rules, Operation i

operation, you should avoid touching it or degrading it.

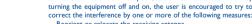
subject to the following two conditions: (1) this device may not cause harmful interference

Your mobile phone is equipped with a built-in antenna. For optimal

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responsible for compliance could void the user's authority to operate the equipment. For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

(2) this device must accept any interference received, including interference that may cause undesired operation.

17.10 Torch

One touch Upgrade Using One Touch Upgrade tool you can update your phone's software from your PC Download One Touch Upgrade from ALCATEL website (www

You can use your phone as a webcam for instant messaging on your Connect your phone to PC via USB cable.

• GPRS modern

is a registered trademark of Opera Mini.

one touch 871S: GSM in quad-band (850/900/1800/1900MHz) or UMTS in

Multimedia Personalization

Supported Operating Systems

Supported Operating Systems

Windows XP/Vista/Windows 7

(Under Scanners & Cameras).

Hearing Aid Compatibility

This device is HAC M3 and T3 compatible

Website: www.alcatelonetouch.com

their hearing devices.

alcatelonetouch com

technical support.

Webcam

Windows XP/Vista/Windows 7

your phone

Customize your mobile with images, animations and melodies.

lcatelonetouch.com) and install it on your PC. Launch the tool and

All personal information will be permanently lost

backup your personal data using PC Suite before

following the update process. We recommend you

update your phone by following the step by step instructions (refer to

· Go to "My computer" folder on your PC and find USB video device

The using of webcam may vary according to the operating system of your

Your mobile phone is rated: «For Hearing Aid», to assist hearing

device users in finding mobile phones that may be compatible with

For more information please refer to «Hearing Aid Compatibility with

Mobile Phones» leaflet or visit our website http://www.

General information

Hot Line Number: In the United States, call 877-702-3444 for

On our Internet site, you will find our FAO (Frequently Asked Questions)

An electronic version of this user guide is available in English and other

one touch 870A: GSM in quad-band (850/900/1800/1900 MHz) or UMTS in

languages according to availability on our server; www.alcatelonetouch.com

Your cellphone is a transceiver that operates on following networks:

ection. You can also contact us by e-mail to ask any questions you may

Facebook: http://www.facebook.com/alcatelonetouchus

Twitter: http://www.twitter.com/alcatel.ltouch

the User Guide provided together with the tool)

Your phone's software will now have the latest software

Protection against theft() Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be

technical and safety standards applicable in the geographical area where your mobile phone is used:

 Modification or repair performed by individuals not authorized by TCT Mobile or its affiliates:

of files, crash, high voltage, corrosion, oxidation; • Removal or altering of the wireless devices event labels or serial numbers (IMFI):

Defects in appearance, cosmetic, decorative or structural items such as

Alcatel Mobile Phones Limited Warranty.....

TCT Mobile North America LTD warrants to the original retail extent those damages can be disclaimed by law. Some states do not ourchaser of this wireless device, that should this product or part allow the exclusion or limitation of incidental or consequential damages, thereof during normal consumer usage and condition, be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced

parts or labor directly related to the defect(s). Batteries power adapters and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) and the company's

The limited warranty for your wireless device will be voided if any of ompliance with the instructions for use or installation, or with

Connection to any equipment not supplied or not recommended by

 Acts of god such as Inclement weather, lightning, power surges, fire. humidity, infiltration of liquids or foods, chemical products, download

Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand excess dust and any condition outside the operating guidelines;

with new or rebuilt parts) at the company's option without charge for

ption without charge for parts or labor directly related to the

ship the wireless device to the repair center.

Troubleshooting..... Before contacting the service center, you are advised to follow the

You are advised to fully charge (🗐) the battery for optimal Avoid storing large amounts of data in your phone as this may affect Use User Data Format and the one touch Upgrade tool to perform

off key). ALL User phone data: contacts, photos, messages and files, downloaded applications like lava games will be lost permanently. It is strongly advised to fully backup the phone data and profile via PC suite before doing formatting and upgrading.

Check the battery power level, charge for at least 20 minutes

Remove the battery and re-insert it, then restart the phone

Make sure you are using an Alcatel battery and the charger from

Make sure that your battery is not completely discharged; if the minutes to display the battery charger indicator on the screen.

battery power is empty for a long time, it may take around 20

Check your subscription status with your operator (credit, SIM card valid, etc.)

For international calls, check the country and area codes Make sure your phone is connected to a network, and the network is not overloaded or unavailable

Make sure you have not barred outgoing calls Make sure that your phone is not in flight mode Unable to receive incoming calls

2012-4-23 11:13:44



My phone is frozen or cannot switch on Check the battery contacts, remove and reinstall your battery, then turn your phone on

and carry out the following checks:

Prolonged exposure to music at full volume using the music player

Please note that you must respect the laws and regulations in force in

to +40°C) When abroad, check that the voltage input is compatible

Try connecting in another location Check with your operator that your SIM card is valid

Try selecting the available network(s) manually Try connecting at a later time if the network is overloaded phone formatting or software upgrading, (to reset User Data format, hold down # while simultaneously pressing the power on/

Make sure this feature does not require an Alcatel accessors When I select a number from my contacts, the number cannot be dialed

a foreign country Make sure you have dialed a valid number and press key

files or save the files in the phone contacts (i.e. your professional or

I cannot access my voicemail Make sure your operator's voicemail number is correctly entered

in "My numbers"

BATTERY AND ACCESSORIES:

and hurns)

sure that the mobile phone is switched off.

at temperatures above 60°C (140°F)

In European Union countries:

for them to be recycled.

Program at www.recvo

CHARGERS

Observe the following precautions for battery use

Before removing the battery from your mobile phone, please make

Do not attempt to open the battery (due to the risk of toxic fumes

Do not puncture, disassemble or cause a short-circuit in a battery.

Batteries must be disposed of in accordance with locally applicable

which it was designed. Never use damaged batteries or those not

to collection points at the end of their life:

recommended by TCT Mobile Limited and/or its affiliates.

for these items of equipment

Collection bins at points of sale.

the environment, so that their components can be reused.

this sign must be brought to these collection point

In non European Union jurisdictions:

ACCORDING TO THE INSTRUCTIONS

They should be used for this purpose only.

Make sure your SIM card is not broke

The sound quality of the calls is poor

Check the network strength

includes this service

Your caller has concealed his/her name or number

Make sure your SIM card is inserted properly

Import all contacts stored in SIM card to phone

of: 0°C (32°F) to 40°C (104°F).

ental regulations. Only use the battery for the purpose for

This symbol on your mobile phone, the battery and the

accessories means that these products must be taken

- Municipal waste disposal centers with specific bins

These collection points are accessible free of charge. All products with

Items of equipment with this symbol are not be thrown into ordinary

bins if your jurisdiction or your region has suitable recycling and

In the United States you may learn more about CTIA's Recycling

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY

AN INCORRECT TYPE. DISPOSE OF USED BATTERIES

Home A.C./ Travel chargers will operate within the temperature range

The chargers designed for your mobile phone meet with the standard

for safety of information technology equipment and office equipment

use. Due to different applicable electrical specifications, a charger you

purchased in one jurisdiction may not work in another jurisdiction.

You can adjust the volume during a call by pressing the navigation

Make sure that the receiver, connector or speaker on your phone

Check with your operator to make sure that your subscription

Make sure that you have correctly recorded the number in your

I am unable to use the features described in the manual

collection facilities; instead they are to be taken to collection points

Do not burn or dispose of a used battery in the garbage or store it

Try later if the network is bus I am unable to send and receive MMS

Check your phone memory availability as it might be full