

Quick Start Guide

For more information about how to use the phone, please go to www.alcatelontouch.com to download complete user manual. Also on our website you can find helpful FAQs, realize software upgrade, etc.

Your mobile



- 1 Navigation key: Menu/Confirm an option
- 2 Left softkey
- 3 Answer/Send call
- 4 Call log (Idle screen)
- 5 Vibrate alert (press and hold)
- 6 Fn key
- 7 Right softkey
- 8 Switch on/ Switch off
- 9 End call
- 10 W

1.1 Keys

- Navigation key
Confirm an option (press the middle of the key)
- Answer
Send a call
In idle screen:
Access call log (Redial) (press)
- Switch on/Switch off the telephone (press and hold)
End call
Return to idle screen
- Left softkey
- Right softkey
- Access your voicemail (press and hold)
- In idle screen:
Press and hold: Lock the keypad
In edit mode:
Press: input space
Press and hold: switch language

Fn

- In idle screen:
Press to access shortcuts
Fn + B: Access to Bluetooth
Fn + P: Access to Profiles
Fn + S: Access to Settings
- In edit mode:
Press once: Input a top-half character
Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode
- Delete one by one (press)
Delete one by one quickly (press and hold)
- Move cursor to the next line
- In edit screen:
Press: Switch the uppercase and lowercase

1.2 Status bar icons ⁽¹⁾

- Battery charge level.**
- Vibrate alert:** your phone vibrates, but does not ring or beep with the exception of the alarm.
- Bluetooth status (Activated).**
- Bluetooth status (Connected to an audio device).**
- Keypad locked.**
- Headset connected.**
- Call forwarding activated:** your calls are forwarded.
- Alarm or appointments programed.**
- Level of network reception.**
- Voicemail message arrived.**
- Missed calls.**
- Stopwatch is active.**
- Radio is on.**
- Roaming.**
- SD card scanning completed.**
- SIM card missing.**
- GPRS connection status (Activated).**

1.3 Home screen

- 1.3.1 Widget bar**
Widgets are convenient shortcuts for quick access from the Home screen.
You can customize widget bar by **"Settings\Phone settings\Widget bar"**.
- 1.3.2 Change wallpaper**
You can select a folder to choose one image as favorite wallpaper by selecting **"Options\Set as Wallpaper"**.

2 Getting started

2.1 Set-up

Removing or installing the back cover



Removing and inserting the SIM card

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

Removing and installing the battery



Insert and click the battery into place, then close the telephone cover. Unclip the cover, then remove the battery.

Charging the battery



Connect the battery charger to your phone and outlet respectively.
 To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth or background-running applications when not in use; reduce the backlight time, etc.

2.2 Power on your phone

Hold down the key until the telephone powers on.

2.3 Power off your phone

Hold down the key from the Home screen.

3 Calls

3.1 Making a call

Dial the desired number then press the send key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the key.

To hang up the call, press the key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail ⁽⁴⁾

To access your voicemail, hold down the key.

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the key.

3.4 Available functions during the call

During a call, you can use your contacts, text messages, etc. without hanging up or dropping the call.

PROTECT YOUR HEARING
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

ALCATELontouch.

4 Menu arrange

It is designed to vary according to your preference.

Change the order

Access the main menu, focus on the main menu item you want to move, select **"Options>Select to move"**, and tick "✓" will be shown on the item you selected, then release it to your favorite destination.

Show/Hide

Access the main menu, select **"Options>Add and remove menu"**, and select the left check box of the selected menu once to show/hide, and then select **"Done"** to save the operation.

5 Messages.....

5.1 Access

- You may access this menu using the following options:
- Access from the main menu by selecting **"Messages"**.
- Select from widget bar, and then enter the sub-menu you require.

6 Contacts.....

6.1 Consulting your contacts

You can access to this function by selecting **"Contacts"** from the main menu.

6.2 Adding a contact

You can add a new contact to phone or SIM card by selecting **"Add contact"**.

5.2 Write message

You can select **"Messages\Write new SMS/MMS"** from the main menu or access from widget to write text/multimedia message. One or more recipients can be added from contact list and you can remove a recipient by pressing Delete key. Press **"Contacts"** through key to multi-select recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos are inserted.



An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

7 Call log

7.1 Access

You can access the function using the following options:

- Select from main menu
- Press key from Home screen
- Select from widget bar, and then enter the sub-menu you require.

7.2 Available options

When you press **"Options"**, you can have access to **View, Send message, Save to Contacts, Edit before call, Add to Blacklist, Add to Whitelist, Delete** etc.

8 Music

You can access this feature from the main menu by selecting **"Music"**. You will have full flexibility of managing music both on your mobile and SD card.

9 Images.....

A library links to the images (stored in **"My images"**) in phone or SD card, set as Wallpaper, Power on/off display, and Incoming call image, or sent by MMS, Bluetooth.

10 Videos

Contains all video clips (stored in **"My videos"**) in phone or SD card and enables you to play, send, set as power on/off display, delete, rename, etc.

11 FM radio

Your phone is equipped with a radio ⁽⁵⁾ with RDS ⁽⁶⁾ functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display, if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

To access volume interface, please press and hold the key. Then you can adjust the volume by pressing the key.

12 WAP

Access Wap options: **Homepage, Bookmarks, Go to URL, Last wap address, Recent pages, Offline pages, Service inbox, Settings.**

13 Apps ⁽³⁾

Apps store is an online software store, where you can download and install applications and games to your phone.

⁽¹⁾ The icons and illustrations in this guide are provided for informational purposes only.

14 Stopwatch.....

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

15 Camera.....

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:

- store them as your creations in SD card or phone.
- send them in a multimedia message (MMS) to a mobile phone.
- send them directly by MMS, Bluetooth.
- customize your Home screen.
- select them as incoming call image to a contact in your Contacts.

16 Profiles

With this menu, you may personalize ringtones for different events and environments.

17 My files

You will have an access to all audio and visual files stored in phone or SD card in **My files**.

Inserting and removing the memory card:



To release the MicroSD card holder, slide it in the direction of the arrow and lift it. Then insert the MicroSD card with the golden contact downward. Finally, turn down the MicroSD holder and slide it in the opposite direction to lock it.

Do not support hot plugging for MicroSD card.

18 Bluetooth TM

Access this feature by pressing **"Menu"** through Left softkey from the Home screen to enter the main menu, then selecting **"Bluetooth"**.

19 Calendar

Once you enter this menu from main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

20 Calculator

Access this feature by selecting **"Calculator"** from the main menu. Enter a number, select the type of operation to be performed using the navigation keys, and enter the second number, then select "=" to display the result.

21 Recorder

Accessing **"Recorder"** from the main menu allows you to make voice or sound recordings.

22 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature.

23 Voice alarm

With this menu, you may create the voice file and set it as the alarm.

24 World clock.....

The World clock shows current local time and the time zone in different cities.

25 Settings.....

From the main menu, select the menu icon and select the function of your choice in order to customize your telephone: **Phone settings, Call settings, Security, Network, Connectivity, Restore default.**

26 Fake call.....

This program enables you to call yourself by simulating a caller number/name, ringtone at a scheduled time. It helps you to politely escape from social situations at any time you wish. This call can be rejected by key . Activate a fake call by **"Fake call model Enable"**.

27 Call filter.....

Enable blacklist, all callers in the list will be automatically blocked. Enable whitelist, only callers in the list can be connected.

28 Games

Your phone includes a game. Select "Game settings", it allows you to manage settings, in which you may set background audio and vibrate alert.

29 Services

Contact your network operator to check service availability.

30 Facebook

Facebook is a social utility that connects people with friends and others who work, study and live around them. It provides a number of features with which users interact, such as Wall, Pokes, etc.

To open an account online, please go to: <http://m.facebook.com/>.

31 Twitter

Twitter is a social networking and microblogging service that has gained notability and popularity worldwide. This feature enables phone users to exchange news updates and ideas with a community in the form of messages or posts. Posts are displayed on the author's profile page and delivered to the author's subscribers or followers.

To open an account online, please go to: <http://m.twitter.com/>.

⁽¹⁾ You need to download the application to your phone for the first time. May cause additional network charges for data flow to download this application.

General information

- **Website:** www.alcatelontouch.com
- **Hot Line Number:** In the United States, call 877-702-3444 for technical support.

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelontouch.com

Your mobile phone is a transceiver that operates on GSM networks with 850/900/1800/1900 MHz bands.

Protection against theft⁽¹⁾

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen.

Disclaimer

There may be certain differences between the user manual description and the mobile phone's operation, depending on the software release of your mobile phone or specific operator services.

TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

32 Latin input mode

There are two text entry methods that can be used to write messages:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters.
- Predictive with the ZI mode: This mode speeds up the writing of your text.

Keypad inputting:

Fn key **Fn** : Press once: Input a top-half character
Press twice: Lock the keyboard in top-half key input mode, then press again to unlock top-half character input mode

Space key **↵**: Press: input space
Fn+Space: switch input mode

Shift key **⇧** : In abc (Multitapabc) input mode:
Press once: only switch one character from minuscule to uppercase
Press twice: lock uppercase input mode
Press once: unlock the uppercase

In eZiabc (Smartabc) input mode:
Press once: to eZI Abc
Press twice: to eZI ABC

Del key **⌫** : Press: delete one by one
Press and hold: delete one by one quickly

Safety and use

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any. Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

When replacing the cover please note that your mobile phone may contain substances that could create an allergic reaction. Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture). Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Play at the farthest distance possible from the screen.
- When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders:
 - Take a minimum of a 15-minute break every hour of game playing.
 - If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
 - If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

BATTERY AND ACCESSORIES:

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F).

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

Non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

CHARGERS

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country):

Travel charger: Input: 100-240V, 50/60 Hz, 130/150 mA

Output: 5V, 550 mA

Battery: Lithium 650 mAh

RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the US authorities such as the Federal Communications Commission of the United States (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

The SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 0.84 W/kg for use at the ear and 0.98 W/kg for use close to the body.

While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the cellphone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory which positions the mobile phone at least 10 mm away from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: <http://www.phonefacts.net>

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: <http://www.who.int/peh-emf>.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
 - (2) this device must accept any interference received, including interference that may cause undesired operation.
- Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer

- Make sure that you're using the right cable from the box

I am unable to download new files

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight when not request
- Deactivate Bluetooth when not in use

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 10 mm away from the body.

LICENCES

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⁽¹⁾ Contact your network operator to check service availability.