30.22D

Ouick Start Guide

For more information about how to use the phone, please go to www.alcatelonetouch.com to download complete user manual (English version only). Also on our website you can find helpful FAOs (English version only).



SAR limits of 1.6 W/kg. The specific maximum SAR values can be found in the RADIOWAVES section of this user guide. When carrying the product or using it while worn on your body, either use an www.sar-tick.com approved accessory such as a holster or otherwise maintain a distance of 15 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

This product meets applicable national



call(s), received call(s), Rejected call(s).

facebook.com/ by web-link.

twitter.com/ by web-link.

and specific setup.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Call log

Facebook.....

Twitter 🗈

From the main menu select "Facebook" to enter: http://m

From the main menu select "Twitter" to enter: http://m.

Browser.....

This function enables you to surf the Internet using the mobile

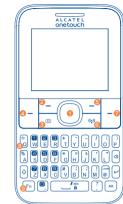
Note: Consulting the local network operator for related fee





screen, and you will see Call log(s). Missed call(s). Dialed that you can use in different ways:

Your mobile.....



- Navigation key:
- 2 Left softkey
- Answer/Send call
- Call log (Idle screen)
- 6 Right softkey

You can access your call memory by pressing from the idle Your mobile phone is fitted with a camera for taking photos

- 6 Wi-Fi key Menu/Confirm an option O Switch on/

Camera.....

Make sure that microSD card is well inserted before taking

Access this feature from the main menu by selecting "Music".

You will have full flexibility of managing music on memory card.

Make sure that microSD card is well inserted before activating

Music

store them in your "Phone\MemoryCard"

customize your main screen.

Wallpaper, Contact icon.

- Switch off End call
- O Vibrate alert (press and hold) Fn key

I.I Keys

Navigation key Confirm an option (press the middle of the key)

Send a call

In idle screen: Access call log (Redial) (press)

Switch on/Switch off the telephone (press and hold) Return to idle screen

Left softkey

Right softkey

Access your voicemail (press and hold)

In idle screen: Press and hold: Lock the keypad In edit mode Press: input space

Fn In edit mode: Press once: Input a top-half character Press twice: Lock the keyboard in ton-half key input mode, then press again to unlock top-half character input mode

Videos.....

Your phone is equipped with a radio (1). You can use the

application as a traditional radio with saved channels or with

parallel visual information related to the radio program on the

display if you tune to stations that offer Visual Radio service.

To access volume interface, please press the ___ key. Then you

Use this function to record audio files. The phone support WAV, AMR or MP3. The recording file you stopped will be

You can listen to it while running other applications.

can adjust the volume by pressing the 2 key.

stored in my music list automatically.

video player, short press ▲ and ▼ to tune volume; press ◆ or ▶ memory card in My files.

Delete one by one (press)

Move cursor to the next line

((•)) Press: Open Wi-Fi menu

In edit screen: Press: Switch the input method

to last or next video.

Press: Open camera menu

I.2 Main screen icons (1) Battery charge level.

Vibrate alert: your phone vibrates, but does not ring or

Call forwarding activated: your calls are forwarded

Level of network reception

Missed calls

GPRS connecting

SMS unread

Silence mode: your phone does not ring, beep or vibrate

The icons and illustrations in this guide are provided for information

My files

Aim at the microSD card slot of the phone and metal surface of

microSD card face downward, then push the microSD card

Do not support hot plugging for microSD card.

Inserting and removing the memory card:

gently, and the card will be inserted correctly.

To remove the microSD card, slide it out.

Flight mode

purposes only.

Use this funtion to play video files. Press on to play/pause the You will have access to all audio and visual files stored in

Wi-Fi connected

Wi-Fi on but disconnected

Getting started......

Removing and installing the back cover







Removing and inserting the SIM card



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Charging the battery(1)

Connect the battery charger to your phone and outlet

- The charging may take about 20 minutes to start if the batter is flat
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The outlet must be near to the phone and easily accessible To hang up the call, press the Right softkey or the - key. (avoid electric extension cables). Making an emergency call
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ().
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug: reduce the backlight time, etc.

The charge is complete when the animation stops.

2.2 Power on your phone

3.1 Making a call

pressing the Right softkey.

unlocking the keypad.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the key.

Hold down the - key until the phone powers on.

Calls

Dial the desired number then press the key to place the call.

If your phone is covered by the network, dial emergency number

and press the key to make an emergency call. This works

even without a SIM card and without typing the PIN code or

2.3 Power off your phone

Hold down the - key from the main screen.

Messages

3.3 Receiving a call

If you make a mistake, you can delete the incorrect digits by From the main menu select "Messages" to create message. While writing a message, select "Options" to access all the messaging options.



Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to vour recipient

Contacts.....

5.1 Consulting your contacts

To access the **contacts** from the main screen, press the key and select the licon from the menu.

5.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "New" from the menu"Options".



Contact your network operator to check service availability

To write messages, there are two writing methods:

by choosing a letter or a sequence of characters associated with a key

mode speeds up the writing of your text

Press twice: Lock the keyboard in top-half

key input mode, then press again to unlock

Space key _____ Press: input space

Del key 🗷 : Press: delete one by one

World clock.....

Using Wi-Fi, you can connect to the Internet when your phone is within range of a wireless network. Wi-Fi can be used on the phone even without a SIM card inserted.

Fake call

You can create fake call through this function.

Call filter......

enable blacklist, enable whitelist, also can turn off this feature.

With this menu, you may personalize ringtones for different events and environments.

Settings From the main menu, select the menu icon icon and select the

function of your choice in order to customize your telephone: Call settings, Phone settings, Display, Security,

Contact your network operator to check service availability.

STK

English - CIBIADAALAAA

that particular area.

The quality of the radio depends on the coverage of the radio station in

Your phone has an email client with the settings pre-defined for a few popular email services link - Gmail, Foxmail, Hotmail, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

Calculator.....

Alarm.....

Your mobile phone has a built-in alarm clock with a snooze

Enter a number, select the type of operation to be performed, Conversion support weight conversion and length conversion. and enter the second number, then press "=" to display the

Calendar 29

Once you enter this menu from the main menu, there is monthly-view calendar for you to view.

Bluetooth

You can transfer data, such as music to other device using Bluetooth. Search the device and accept/transfer data. The received data is automatically stored in the directory.

The World clock shows current local time and the time zone in different cities.

Converter

Management and preview the whitelist and blacklist, and can

Profiles

Latin input mode

- Predictive with the Cstar mode (for other languages): This

Press once: Input a top-half character

top-half character input mode

Shift key 🖒 : Press: switch input mode

When you receive an incoming call, press the - key to talk and then hang up using the - key.

3.4 Available functions during the call

During a call, you can use your contacts, messages, etc. without hanging up or dropping the call.

















- Normal (for English): this mode allows you to type a text

IP5026_ALCATEL 3022G_QG_Eng_USA_01_140820.indd 1 2014-8-20 15:18:08

• TRAFFIC SAFFTY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit headset) drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS

- anti-lock brakes or airbags. To ensure that there is no problem: do not place your mobile phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

CONDITIONS OF USE:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

TCT Mobile (US), Inc. Warranty.....

TCT Mobile (US), Inc. warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales. receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s).

Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first six (6) months period from the date of purchase as shown on your original sales receipt. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCT Mobile (US), Inc.:
- Modification or repair performed by individuals not authorized by TCT Mobile (US), Inc. or its affiliates;
- · Changes to the device operating system by the user or third party
- · Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;
- · Removal or altering of the wireless device's event labels or serial numbers (IMEI):
- Damage from exposure to water or other liquids, moisture. humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating
- Defects in appearance, cosmetic, decorative or structural items such as framing and non-operative parts:
- Damage as result of physical abuse regardless of cause

Switch the mobile phone off when you are near gas or flammable liquide Strictly obey all signs and instructions posted in a fuel depot gas station or chemical plant or in any potentially explosive atmosphere When the mobile phone is switched on it should be kept at least 15 cm. from any medical device such as a pacemaker a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any,

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage. It is recommended to have proper supervision while small children use

When replacing the cover please note that your mobile phone may

contain substances that could create an allergic reaction. Always handle your mobile phone with care and keep it in a clean and

Do not allow your mobile phone to be exposed to adverse weather or nmental conditions (moisture, humidity, rain, infiltration of liquids,

dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture). Over 55°C (131°F) the legibility of the mobile phone's display may be

impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged acked or broken to avoid any injury.

Do not paint it Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your mobile phone model TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or hatteries

Your mobile phone should not be disposed of in a municipal waste Please check local regulations for disposal of electronic products. Remember to make back-up copies or keep a written record of all

important information stored in your mobile phone. Some people may suffer epileptic seizures or blackouts when exposed

There are no express warranties, whether written, oral or implied, other

than this printed limited warranty or the mandatory warranty provided

by your jurisdiction. In no event shall TCT Mobile (US), Inc. or any of its

affiliates be liable for incidental or consequential damages of any nature

whatsoever, including but not limited to commercial loss, to the full

extent those damages can be disclaimed by law. Some states do not allow

the exclusion or limitation of incidental or consequential damages or

limitation of the duration of implied warranties, so the preceding

How to obtain Support: Contact the customer care center by calling

(877-702-3444) or going to (http://www.alcatelonetouch.com/usa/). We

have placed many self-help tools that may help you to isolate the problem

and eliminate the need to send your wireless device in for service. In the

case that your wireless device is no longer covered by this limited

warranty due to time or condition, you may utilize our out of warranty

How to obtain Hardware Service within the terms of this warranty:

Create a user profile (alcatel.finetw.com) and then create an RMA for the

purchase (e.g. original copy of the dated bill of sale, invoice) with the

owner's return address (No PO Boxes accepted), wireless carrier's

name, alternate daytime phone number, and email address with a

complete problem description. Only ship the device. Do not ship the

SIM card, memory cards, or any other accessories such as the power

adapter. You must properly package and ship the wireless device to the

repair center. TCT Mobile (US), Inc. is not responsible for devices that

do not arrive at the service center or are damaged in transit. Insurance

is recommended with proof of delivery. Upon receipt, the service cente

will verify the warranty conditions, repair, and return your device to the

address provided in the RMA. Check the warranty repair status by going

fective device. Ship the device with a copy of the original proof of

limitations or exclusions may not apply to you.

online with the RMA number on web portal.

to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout If you have experienced seizures or blackouts or if you have a family history of such occurrences please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

Play at the farthest distance possible from the screen

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15-minute break every hour of game playing If your hands, wrists, or arms become tired or sore while playing. stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use

Please note that you must respect the laws and regulations in force in our jurisdiction or other jurisdiction(s) where you will use your mobile one regarding taking photographs and recording sounds with your bidden to take photographs and/or to record the voices of other ple or any of their personal attributes, and reproduce or distribute em, as this may be considered to be an invasion of privacy.

t is the user's sole responsibility to ensure that prior authorization be ained, if necessary, in order to record private or confidential ns or take a photograph of another person; the manufacturer, he seller or vendor of your mobile phone (including the operator) sclaim any liability which may result from the improper use of the

Troubleshooting..... My phone cannot charge properly Make sure you are using an Alcatel battery and the charger

Before contacting the service center, you are advised to follow the instructions below: You are advised to fully charge () the battery for

- optimal operation. Avoid storing large amounts of data in your phone as this
- may affect its performance Use User Data Format to perform phone formatting, (to perform User Data format, hold down # while simultaneously pressing the power on/off key). ALL User phone data: contacts, photos, messages and files will be lost

and carry out the following checks:

My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20

If it still does not work, please use User Data Format to reset the phone (I My phone is frozen or has not responded for several

- Restart your phone by pressing and holding the key
- Remove the battery and re-insert it, then restart the phone If it still does not work, please use User Data Format to

My phone turns off by itself

reset the phone (I

- · Check that your keypad is locked when you are not using your phone, and make sure power off key is not miscontacted due to unlocking keypad
- Check the battery charge level • If it still does not work, please use User Data Format to reset the phone (1

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS Refore removing the hattery from your mobile phone please make sure that the mobile phone is switched of FOR EXPOSURE TO RADIO WAVES.

Observe the following precautions for battery use

BATTERY AND ACCESSORIES:

- Do not attempt to open the battery (due to the risk of toxic fumes
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it at temperatures above 60°C (140°F). Batteries must be disposed of in accordance with locally applicable

evaluation of scientific studies. These guidelines include a substantial environmental regulations. Only use the battery for the purpose for safety margin designed to ensure the safety of all persons, regardless of which it was designed. Never use damaged batteries or those not mmended by TCT Mobile Limited and/or its affiliates. The exposure standard for mobile phones employs a unit of

This symbol on your mobile phone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment - Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment so that their components can be reused

In European Union countries: se collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and ollection facilities; instead they are to be taken to collection points for thom to be recycled

In the United States you may learn more about CTIA's Recycling Program at http://www.gowirelessgogreen.org/ CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE, DISPOSE OF USED BATTERIES ACCORDING TO

CHARGERS

THE INSTRUCTIONS

Home A.C./Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction They should be used for this purpose only.

Make sure your battery is inserted properly before plugging

the battery power is empty for a long time, it may take

around 20 minutes to display the battery charger indicator

Make sure charging is carried out under normal conditions

When abroad, check that the voltage input is compatible

Verify the network coverage with your operator

Try selecting the available network(s) manually

the one printed on your warranty card or box

Check your phone's Internet connecting settings

Make sure you are in a place with network coverage

Try connecting at a later time or another location

Make sure the SIM card has been correctly inserted

Make sure the service of your SIM card is available

My phone cannot connect to the Internet

Check with your operator that your SIM card is valid

Try connecting at a later time if the network is overloaded

Check that the IMEI number (press *#06#) is the same as

Make sure that the internet access service of your SIM card

Make sure the chip on your SIM card is not damaged or

Characteristics of power supply (depending on the country): Output: 5 V 550 mA

Lithium 650 mAh

on the screen

is displayed

Invalid SIM card

scratched

Clean the battery contact if it's dirty.

(0°C (32°F) to +40°C (104°F))

Try connecting in another location

Unable to make outgoing calls

RF exposure guidelines.

www.ctia.org/

· RADIO WAVES:

Your mobile phone is a radio transmitter and receiver. It is designed and

manufactured not to exceed the emission limits for exposure to radio-

frequency (RF) energy. These limits are part of comprehensive guidelines

and establish permitted levels of RF energy for the general population

The guidelines are based on standards that were developed by

independent scientific organizations through periodic and thorough

measurement known as the Specific Absorption Rate, or SAR. The SAR

Commission of the US Government (FCC), or by Industry Canada, is 1.6

W/kg averaged over I gram of body tissue. Tests for SAR are conducted

using standard operating positions with the mobile phone transmitting at

Although the SAR is determined at the highest certified power level, the

actual SAR level of the mobile phone while operating can be well below

the maximum value. This is because the mobile phone is designed to

operate at multiple power levels so as to use only the power required

to reach the network. In general, the closer you are to a wireless base

station antenna, the lower the power output of the mobile phone.

Before a mobile phone model is available for sale to the public

The highest SAR value for this model mobile phone when tested is

0.95 W/Kg for use at the ear and 0.9 W/Kg for use close to the body.

While there may be differences between the SAR levels of various

mobile phones and at various positions, they all meet the government

body. Use of other accessories may not ensure compliance with FCC

Additional information on SAR can be found on the Cellular

The World Health Organization (WHO) considers that present

scientific information does not indicate the need for any special

might choose to limit their own or their children's RF exposure by

limiting the length of calls, or using "hands-free" devices to keep mobile

nunications & Internet Association (CTIA) Web site: http://

compliance with national regulations and standards must be shown

its highest certified power level in all tested frequency bands.

limit set by public authorities such as the Federal Communications

- Make sure you have dialed a valid number and press the
- For international calls, check the country and area codes · Make sure your phone is connected to a network, and the
- network is not overloaded or unavailable Make sure that your battery is not completely discharged; if Check your subscription status with your operator (credit,
 - SIM card valid, etc.) Make sure you have not barred outgoing calls
 - Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network) My phone cannot connect to a network or "No service"
 - · Check your subscription status with your operator (credit, SIM card valid, etc.)
 - Make sure you have not forwarded incoming calls Make sure that you have not harred certain calls
 - Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts Make sure your SIM card is not broken

- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the \$\display\$ key • Check the network strength 📶
- · Make sure that the receiver, connector or speaker on your

I am unable to use the features described in the manual

phones away from the head and body (fact sheet n° 193). Additional • LICENCES WHO information about electromagnetic fields and public health are

available on the following website: http://www.who.int/peh-emf Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not nstalled and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the

- Recrient or relocate the receiving antenna
- Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that
- to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate For the receiver devices associated with the operation of a licensed

radio service (e.g. FM broadcast), they bear the following statement: This device complies with Part 15 of the FCC Rules, Operation i subject to the condition that this device does not cause harmful For other devices they bear the following statement

This device complies with Part 15 of the ECC Rules Operation is subject to the following two conditions: (1) this device may not cause harmful interference

requirement for RF exposure. For body-worn operation, the mobile (2) this device must accept any interference received, including phone meets FCC RF exposure guidelines provided that it is used with interference that may cause undesired operation. a non-metallic accessory with the handset at least 15 mm from the Your mobile phone is equipped with a built-in antenna. For optimal

operation, you should avoid touching it or degrading it. As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

precautions for use of mobile phones. If individuals are concerned, they

· Check with your operator to make sure that your subscription includes this service

- Make sure this feature does not require an Alcatel accessory When I select a number from my contacts, the number cannot be dialed
- Make sure that you have correctly recorded the number in Make sure that you have inputted the country prefix when

calling a foreign country I am unable to add a contact in my contacts

Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail Contact your network operator to check service availability

- I cannot access my voicemail Make sure your operator's voicemail number is correctly
- entered in "Messages\Voicemail" Try later if the network is busy

The flickering icon is displayed on my standby screen

 You have saved too many short messages on your SIM card: delete some of them or archive them in the phone memory

SIM card PIN locked

Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to download new files

- Make sure you have inserted microSD card
- Make sure there is sufficient microSD card memory for your
- Check your subscription status with your operator

microSD Logo is a trademark.



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ALCATEL ONETOUCH 3022G Bluetooth Declaration ID

D023491

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The Wi-Fi Logo is a certification mark of the Wi-Fi

Twitter and the T Logo are trademarks of Twitter. Disclaimer Inc. and are used under license

General information......

- Website: www.alcatelonetouch.com
- Facebook: http://www.facebook.com/alcatelonetouchusa Twitter: http://www.twitter.com/alcatel1touch
- Hot Line Number: In the United States, call 877-702-

3444 for technical support. On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any uestions you may have.

n electronic version of this user guide is available in English and other languages according to availability on our server; www.alcatelonetouch.com Your telephone is a transceiver that operates on GSM 850/900/1800/1900

Protection against theft (1)

be borne by the operator exclusively.

Your mobile phone is identified by an IMEI (mobile phone serial number) shown on the packaging label and in the product's memory We recommend that you note the number the first time you use your mobile phone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your mobile phone is stolen

There may be certain differences between the user manual

description and the mobile phone's operation, depending on th

software release of your mobile phone or specific operator services

TCT Mobile shall not be held legally responsible for such differences,

if any, nor for their potential consequences, which responsibility shall

(1) Contact your network operator to check service availability.

- Make sure you follow the complete charge time (minimum
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

How to make your battery last longer

Switch on the backlight upon request

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User Data Format ALL user phone data: Contacts, messages and you want to format

files will be lost permanently. Please store phone data in SIM card before

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