

# ALCATEL ONETOUCH 1018B

## User Guide

[device logo - white]

**assurance**  
wireless  
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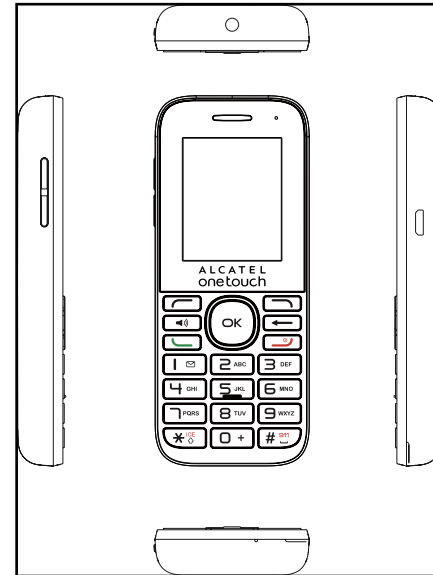
## Get Started

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Congratulations on purchasing your ALCATEL ONETOUCH 1018B from Assurance Wireless. This guide will help you set up and get the most out of your new phone.

### Your Phone at a Glance

The following illustration outlines your phone's primary external features and buttons.

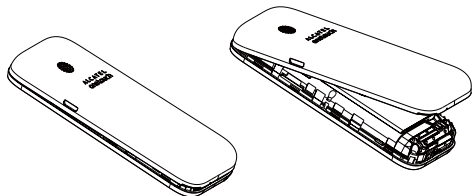


**Note:** Screen images simulated. Appearance of device may vary.

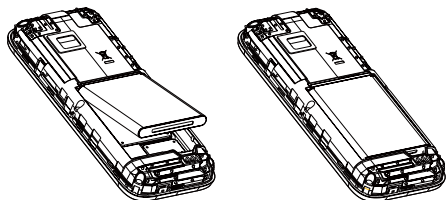
## Set Up Your Phone

### Insert the Battery

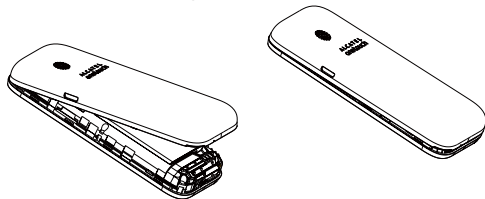
1. Remove the battery cover.



2. Insert the battery.



3. Attach the battery cover.



**Note:** Make sure all the tabs are secure and there are no gaps around the cover

### Charge the Battery

1. Plug the USB connector into the charger/accessory jack on the right side of your phone.




2. Plug the other end of the USB cable into the AC adapter.
3. Plug the AC adapter into an electrical outlet.
4. After charging, disconnect the phone from the charger.

**Note:** You should fully charge the battery as soon as possible. Fully charging the battery may take up to 2 hours.

### Activate Your Service

Before using your phone, you need to activate your service with Assurance Wireless.

1. Press and hold the **Power Button**  to turn your phone on.
  - Allow hands-free activation to connect the phone to our network and then allow the phone to check for any updates.
  - The phone will power off.
2. After the phone turns back on, the device will ask you to complete the setup screens to customize your phone. **You will have to skip this step and complete Step 3 first.**

3. Activate your account.

- Dial **611** using your Assurance Wireless phone.
- Follow the recorded directions.
- When prompted, enter your Account PIN – it's at the top of your Assurance Wireless approval letter.

## Set Up Voicemail

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. From the home screen, press **Messaging > Voicemail > Call Voicemail**.
2. Follow the system prompts to:
  - Create your password.
  - Record your name announcement.
  - Record your greeting.

**Important: Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

## Additional Services

Take advantage of these services by adding money to your account:

- Additional Monthly Data Packs are available: 100 MB, 500 MB, and 1 GB.
- 411 service at \$1.75 per call + standard airtime charges
- International calling at great rates to over 200 countries
- Mobile Web, ringtones, games, graphics
- And so much more

## How to Purchase Additional Services

To pay for additional services you will need to add funds to your account using a credit or debit card or you can buy Virgin Mobile Top-Up cards from thousands of stores across the country.

## Resources

### Need Some Help?

Just log in at [assurancewireless.com](https://www.assurancewireless.com) where you can find answers to your FAQs, check your account, change your settings, add money to your account, and much more.

Or give us a call at **1-888-321-5880**.

### In Case Your Phone is Ever Lost or Broken

If you lose your phone, or if it is stolen, let us know right away and we'll suspend service. Once your service is suspended, no one else can use your phone. We can help you get a replacement phone (most likely at no charge). We usually can have it to you in just a few days.

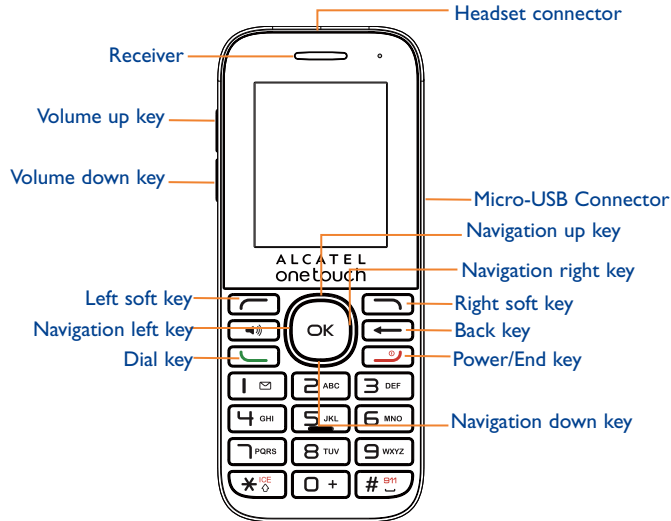
If your phone breaks, it comes with a one-year warranty from the original manufacturer and you may be able to receive a free replacement.

# Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The following topics will introduce the basic functions and features of your phone.

## Your Phone's Layout

The illustrations and descriptions below outline your phone's basic layout.



Item	Function
Receiver	Let you hear the caller and automated prompts.
Headset connector	Allows you to plug in either a headset for convenient, hands-free conversations.
Volume up key	Allows you to increase the ringtone or media volume or adjust the voice volume during a call.
Volume down key	Allows you to reduce the ringtone or media volume or adjust the voice volume during a call.
Micro-USB Connector	Allows you to connect the phone charger or the USB cable.
Navigation up key	Press to go up to view an item or confirm an option.
Navigation down key	Press to go down to view an item or confirm an option.
Navigation left key	Press to go left to view an item or confirm an option.
Navigation right key	Press to go right to view an item or confirm an option.
Left soft key	Enter menu list from the Home screen, view an item or confirm an option from other screen.
Right soft key	Enter CONTACTS from the Home screen, view an item or confirm an option from other screen.
Dial key	View recent call history from the Home screen, dial the number.
Power/End key	Turn on/off the phone, back to the Home screen.

**CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

## Turn Your Phone On and Off


- ◆ Press and hold the **Power/End** key .

Your screen remains blank while the phone is off (unless the battery is charging).



## Navigate Through the Menus

The navigation keys on your phone lets you scroll through onscreen items. To navigate through a menu, press up or down using the navigation keys.

### Select Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing **OK** key . If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

### Back Up Within a Menu

- ◆ To go to the previous menu, press **Back** .
- ◆ To return to the home screen, press **Home** .

## Status Bar and Notification Panel











Your phone's status and notifications are available at a glance at the top of the screen.

### Status Bar



The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left. To view the notification panel or access the quick settings menu, pull down the status bar from the top of the screen.

## Status Bar Layout





### Main Status Icons

Icon	Status
	Bluetooth
	Airplane Mode
	Earphone
	Location on
	Vibrate
	Silent
	Network (full signal)
	Network (no signal)
	Network (roaming)
	Alarm set



	Battery (charging)
	Battery (full charged)

## Main Notification Icons

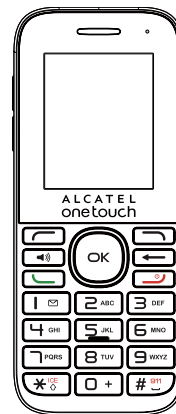
Icon	Notification
	Missed call
	New message
	New Voice Mail
	Event


## Enter Text

You can type on your phone using the keypad.

### Keypad

Your phone provides a convenient keypad to enter letters, numbers, and symbols whenever you are prompted to enter text.



1. From a screen where you can enter text, press  to change the text mode.
2. Select one of the following options:
  - **Abc** to enter characters by using the alphabet mode.
  - **123** to enter numeric characters.
  - **Symbols** to enter symbols.
  - **Smileys** to enter smile icons.

Number Key	Function
1	1, commonly-used symbols
2	a, b, c, A, B, C, 2
3	d, e, f, D, E, F, 3

Number Key	Function
4	g, h, i, G, H, I, 4
5	j, k, l, J, K, L, 5
6	m, n, o, M, N, O, 6
7	p, q, r, s, P, Q, R, S, 7
8	t, u, v, T, U, V, 8
9	w, x, y, z, W, X, Y, Z, 9
0	0
*	*, change input methods
#	#, insert a space

# Phone Calls



With [Assurance Wireless](#) service and your phone's calling features, you can enjoy clear phone calls across the country.

## Make Phone Calls

There are several convenient ways to place calls from your phone.

### Call Using the Phone Dialer

The most "traditional" way to place a call is by using the phone's dialpad.

1. Press the number keys on the dialpad to enter the phone number.
2. Press  to call the number.
3. To end the call, press .

### Call from Recent History

The Recent History menu lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From the home screen, press  to display the call history.
2. Select the number, and press  again to place a call.

### Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. From the home screen, press **CONTACTS** (right softkey) to display the Contacts list.
2. Highlight a contact and then press  to place a call.

### Call Using a Speed Dial Number

Speed dial numbers let you dial numbers by pressing and holding a single number on the dialpad.

You can store up to **99** numbers in your phone's speed dial memory to make contacting friends and family easier.

You must have already assigned a speed dial number to an existing phone number.

- ◆ From the home screen, enter the speed dial number, and then press  to place a call.

## Call Emergency Numbers

You can place calls to 9-1-1 even if the phone's screen is locked or your account is restricted.

- ◆ From the dialpad, press "9-1-1" and then press .

## Enhanced 9-1-1 (E 9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 60 seconds or more to determine and report your approximate location.

**Important:** Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

## Receive Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller name, and phone number of the calling party. When you receive a phone call from someone who is not stored, only the phone number appear on the Incoming call screen.

**Note:** If your phone is turned off, all calls automatically go to voicemail.

## Answer an Incoming Call

- ◆ Press the **Menu/OK** key  to answer the call.

## Mute the Ringing Sound

- ◆ To mute the ringer without rejecting the call, press the [Volume down](#) key.

## Reject an Incoming Call

- ◆ Press the [Power/End](#) key  to reject an incoming call and send the caller to voicemail.

## Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

- ◆ Press [Ignore with Text Message](#) to ignore the call and send a text message to the caller.

## Voicemail

The following topics outline your phone's voicemail service.

### Voicemail Setup

You should set up your voicemail and personal greeting as soon as your phone is activated.

- ◆ For information on setting up your voicemail, see [Set Up Voicemail](#) on page 4.

### Voicemail Notification

There are a couple of different ways your phone alerts you to a new voicemail message.

- By sounding the assigned ringer type.
- By displaying within the Notifications area of the Status bar when a single new unheard voicemail message is received.

**Note:** When you are off network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1+ area code + your wireless phone number.

**Note:** Your phone accepts messages even when it is turned off. However, your phone notifies you of new messages only when it is turned on and you are in a network service area.

## Retrieve Your Voicemail Messages

You can review your messages directly from your wireless phone (using either traditional voicemail) or from any other press-tone phone.

### Use Traditional Voicemail to Access Your Messages

1. Touch and hold **.** If prompted, enter your voicemail password.
2. Follow the voice prompts to listen to and manage your voicemail messages.

### Use Another Phone to Access Messages


1. Dial your wireless phone number.
2. When your voicemail answers, press the asterisk key on the phone (\*).
3. Enter your password.

**Tip:** You can restore messages you have sent to the trash folder.

## Phone Call Options

Your phone application provides many useful features and options to help you make the most of your calling experience.

### In-call Options

While you're on a call, you will see a number of onscreen options. Select a feature by pressing the corresponding keypad number or highlight the option and then press .

[illustration]

- **Speaker On:** Route the phone's audio through the speaker (On) or through the earpiece (Off).
  - **Activate Speaker** to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume buttons.)
  - **Deactivate Speaker** to use the phone's earpiece.
- **Mute:** Mute the microphone during an active call. Press again to unmute the microphone.

- **Contact Details:** View detailed information of the incoming number.
- **Main Menu:** Display the main menu list.
- **3-Way Call:** Initiate a 3-way conference call.
- **Contacts:** Display your contacts list.
- **Voice Memo:** Create a new memo while remaining on the call.

**Warning:** Because of higher volume levels, do not place the phone near your ear while using speakerphone.



**Note:** If Mute is activated, the speaker mode is deactivated.

## Caller ID

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, call [Assurance Wireless](#) customer care to permanently block your number.

## Conference Calling

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the Phone screen, enter a number and press  (or place a call from Recent History or Contacts).
2. Once you have established the connection, press **OPTIONS** (right softkey) > **3-Way Call**, and then dial the second number (or place the call from Recent History or Contacts).
  - This puts the first caller on hold and dials the second number.
3. Press **TALK** to join calls. Your conference call is now in session.
4. To end the three-way call, press **End** .

**Note:** If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

## Recent History

The Recent History lists all recent incoming, outgoing, and missed calls.

### View Recent History

- ◆ From home screen, press , or press  and then select **Call History**.

### Recent History Options

- ◆ To make a call from the call log, select the number and press  again.

For additional options, press **OPTIONS** (right softkey):

- New group
- Contact details/Save Contact
- Delete
- Delete All

# Contacts

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Your phone's Contacts help you stay in touch with family, friends, and colleagues by keeping track of all their contact information. The following topics explain how to use your phone's Contacts.

**Personal Contacts Entries**— Entries for an individual.

- Your phone can store up to **600** personal Contacts entries. Each entry can contain up to **7** phone numbers, and **3** email addresses, **3** IM addresses, and **3** Web addresses.

**Group Contacts Entries** — Entries that contain more than one personal Contacts entry.

- Your phone can store up to **25** Group Contacts entries. Each group entry can contain up to **40** members.

## View Contacts

You can view and create contacts on your phone.

To access Contacts:

- ◆ From the home screen, press **CONTACTS** (right softkey).

– or –

From the home screen, press  > **Go to Contacts**.

- **Contacts List**: The Contacts list displays all contacts currently stored in your phone.
- **Add New**: Press to add a new contact or new group.

## Contacts List Options

From contact list you can find various options listed below.

- **Send Msg**: Send message to contact(s).
- **New Group**: Create a new a group for contacts(s).
- **Edit Contact**: Edit contact information.
- **Delete Contact**: Delete the contact you select.

- **Delete All**: Delete all contacts in the list.

## Add a Contact

You can add contacts to enter details such as name, phone numbers, email addresses, mailing addresses, and more.

1. From the home screen, press **CONTACTS** (right softkey) > Add New > New Contact.
2. Use the keypad to enter contact information you want, including:

- Name
- Phone Number
- Email Address
- IM
- URL
- Location
- Rongtone
- Borthday
- Memo
- Job Title
- Company


## Create a Group

You can create a group by assigning personal Contacts entries as members and then naming the new group. Each group entry can contain up to **40** members for sending messages.

1. From the home screen, press **CONTACTS** (right softkey) > **OPTIONS** > **New Group**.
2. Press **START** (left softkey), mark the check box to select contacts for group, press **CONTINUE**, create a name for group, and then press **SAVE** (left softkey) to save.

## Save a Phone Number

You can save a phone number to Contacts directly from Recent History or Call History.

1. From the home screen, press .
2. Highlight a phone number and press **OPTIONS** > **Save Contact**.
3. For a new contact, enter the name and any additional information, and then press **Done**.

## Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, customize with a unique ringtone, and more.

### Add or Edit Information for a Contact

Use the Edit contact menu to add or edit information for an existing contact.

1. From the home screen, press **CONTACTS** (right softkey).
2. Select a contact to display it, and then press **OPTIONS** > **Edit Contact**.

### Assign a Ringtone to a Contact

Know who's calling without looking at your phone by assigning a specific ringer to a contact.

1. From the home screen, press **CONTACTS** (right softkey).
2. Select a contact to display it, and then press **OPTIONS** > **Edit Contact**.
3. Highlight and select **Ringtone** field then select an available ringtone.
4. Press **PLAY** to hear a sample.
5. Press and then press **DONE** to assign the ringtone.

## Delete a Contact

You can delete a contact from the contacts details page.

1. From the home screen, press **CONTACTS** (right softkey).

2. Press a contact to display it, and then press **OPTIONS** > **Delete Contact**.
3. Press **DELETE** (left softkey) to confirm.

## Remove a Member from a Group

You can remove a member from a current Group.

1. From the home screen, press **CONTACTS** (right softkey).
2. Highlight a group and then press **OPTIONS** (right softkey) > **Edit Group**.

## Assign a Speed Dial Number to a Contact

Your phone can store up to 99 phone numbers in speed dial locations.

To assign a speed dial number:

1. From the home screen, press **CONTACTS** (right softkey).
2. Press **OPTIONS** (right softkey) > **Settings** > **Speed Numbers**.
3. Enter or select a number to assign the speed dial location.
4. Select a contact to be added to the speed dial location.

**Note:** If you assign a number to an already in-use speed dial location, the new phone number will automatically replace the previously assigned speed dial.

# Messaging

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Send messages to your family and friends with text messaging (SMS) and multimedia messaging (MMS).

## Text Messaging

With Text Messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone.

### Send a Text Message

Quickly compose and send text messages from your phone.

1. From the home screen, press **MENU** (left softkey) and select **Messaging**.
2. On the Messaging screen, press **Send Message**.
3. To enter a recipient, select a contact or press **NEW ADDRESS** (right softkey).
  - To enter multiple recipients, press **MULTIPLE** (left softkey). When you have selected all the message recipients, press **CONTINUE** (left softkey).
4. Compose your message.

**Note:** A counter appears above the **SEND** button to tell you how many characters you have entered and how many characters are left. Once you go over the 160-character limit, a new message is created but automatically joined into one when received.

5. Review your message and then press **SEND** (left softkey) to send the text message.

### Save and Resume a Draft Message

A Message can be saved or resumed after composing.

While composing a text or multimedia message, press **OPTIONS** > **Save As Draft** to automatically save your message as a draft.


## New Messages Notification

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message.

## Manage Message Conversations

Text messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messaging screen. Threaded text let you see exchanged messages (similar to a chat program) with a contact on the screen.

### Read a Text Message

1. On the Messaging screen, select the text message or message thread to open and read it.
2. If you have a new message notification, press **OPTIONS** to reply, forward or delete it.
3. To return to the Messaging screen from a text message thread, press the **BACK** key 

### Reply to a Message

1. From the home screen, press **MENU** (left softkey) and select **Messaging**.
2. On the Messaging screen, press a text or multimedia message thread to open it.
3. Press Reply, enter your content, and then press **SEND**.

### Delete a Message Thread

1. From the home screen, press **MENU** (left softkey) and select **Messaging**.
2. On the Messaging screen, select the message thread that you want to delete.
3. Press **OPTIONS** > **Delete Message**.
4. When prompted to confirm, press **YES**.



## Delete Multiple Message Threads

1. From the home screen, press **MENU** (left softkey) and select **Messaging**.
2. On the Messaging screen, press **OPTIONS** > **Delete Multiple**.
3. Mark the check box to select the message threads you want to delete, press **DONE** and then press **YES** to confirm.
4. Press **SELECT ALL** and then **CLEAR ALL** to delete all messages.

## Delete a Single Message

1. While viewing a message thread, enter the message that you want to delete.
2. Press **OPTIONS** > **Delete**.
3. When prompted to confirm, press **YES**.


# Web & Data

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Your phone's data capabilities let you wirelessly access the Internet. The following topics address your phone's data connections and the built-in Web browser. Your phone supports a 1X RTT network.

## Launch a Web Connection

Launching a Web connection is as simple as opening the browser on your phone.

1. From the home screen, press **MENU** (left softkey) > **Web**. (Your data connection starts and you see the home page.)
2. To scroll through the screen, use the **Up and Down Navigation** keys.
3. To exit the Web at any time, simply press 

**Note:** The Browser automatically launches when a Web link is selected from a text message.

## Learn to Navigate the Browser

Navigating through menus and websites during a data session is easy once you have learned a few basics.

- To scroll through Web items, press the **Up or Down Navigation** keys.
- To access the Web menu list, press **Navigation** (left softkey).
- To return to the previous page, press **Navigation** (left softkey) and then select the Back button.
- To move to the next page, press **Navigation** (left softkey) and then select the Forward button.

Options available within the browser menu include:

- **Bookmarks:** Use bookmarks when you want to leave a page and visit it later.
- **Browsing history:** Display recently accessed pages.
- **Offline pages:** Display offline pages.
- **Add this page to Bookmarks:** Add the current page to your Bookmarks.
- **Send this page to a friend:** Send the current page address to a friend via text message.

## Adjust Browser Settings

You can control many of the settings for your browser through the browser settings menu.

- ◆ From any open Web page, press **Options** (right softkey) > **Browser settings**.
  - **Startup page:** Set startup page.
  - **Automatic Overview Mode:** Turn on/off Automatic Overview Mode.
  - **Default zoom size:** Select automatic or customized zoom value.
  - **Do not show images/Show images:** Display or Hide images on the Web page.
  - **Icon row:** Display or hide the area showing icons.
  - **Popups:** Allow or block pop-ups.
  - **Clear private data:** Clear cookies, cache, history, or stored passwords.
  - **Advanced:** View more settings such as page information, browser information, disable JavaScript, etc.

## Download Games, Ringtones, and More

You have access to a dynamic variety of downloadable content, such as ringtones and applications. (Additional charges may apply.) Follow the steps below to access and download content.

### Access the Downloads Menu

Access the download menus to download content.

1. From the home screen, press **[icon]** > **Download**.
2. Select **Assurance Wireless Music Store** to download Ringtones and Ringback tones.

# Apps & Features

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Learn how to use many of your phone's productivity-enhancing features.

## Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events.


### Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. From the home screen, press  > [Tools](#) > [Calendar](#).
2. Press [OPTIONS](#) > [Add New Event](#).
3. Fill in all required information for this new event.
4. When done, press [SAVE](#) (left softkey) to save.


### View an Event

View detailed information about your Calendar events.

1. From the home screen, press  > [Tools](#) > [Calendar](#).
2. Select a date that has an event.
3. Select an event to view details.

### Edit/Delete an Event

Use Calendar to edit or delete an existing event.

1. From the home screen, press  > [Tools](#) > [Calendar](#).
2. Select a date that has an event.
3. To edit an event, select the event and then press [EDIT](#) (right softkey); to delete the event, press [DELETE](#) (left softkey).


## Event Reminders

If you have set at least one reminder for an event, the upcoming event icon will appear.

- ◆ Select [View Now](#) or [Dismiss](#).



## Alarm Clock

Set multiple alarms using your phone's Alarm Clock app.

1. From the home screen, press  > [Tools](#) > [Alarm](#).
2. If you haven't created any alarm, press [CREATE NEW](#) (left softkey).
3. Fill in all required information for this alarm.
4. When done, press [DONE](#) (left softkey).

## Calculator

Your phone's convenient built-in calculator lets you perform basic mathematical equations.

- ◆ From the home screen, press  > [Tools](#) > [Calculator](#).
  - Enter a number, select the type of operation to be performed using the Navigation keys, and enter the second number, and then press the  key to display the result.
  - Once an operation is complete, you can select [CLEAR](#) to clear numbers and carry out a new operation.

## Bluetooth



Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers. The Bluetooth communication range is usually approximately 30 feet.

### Turn Bluetooth On or Off

Bluetooth can be turned on and off from the Tools menu.

- ◆ From the home screen, press  > [Tools](#) > [Bluetooth](#).

To pair and use your phone with a Bluetooth-enabled device:

1. From the home screen, press  > [Tools](#) > [Bluetooth](#) > [Add New](#).
2. Select the device you wish to pair with and press  > [YES](#).
3. (Optional) Edit the device name and then press [SAVE](#) (left softkey).

**Note:** Turn off Bluetooth when not in use to conserve battery power.

# Settings

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The following topics provide an overview of items you can change using your phone's Settings menus.

## Airplane Mode

Airplane Mode allows you to use many of your phone's features, when you are on an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane Mode, it cannot send or receive any calls or access online information.

To turn Airplane Mode on or off:

- ◆ From the home screen, press  > [Settings](#) > [Others](#) > [Airplane Mode](#).

## Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.

### Access Display Settings

1. From the home screen, press  > [Settings](#) > [Display](#).
2. Select a settings category and select your display settings.

### Wallpaper Settings

Select and assign your phone's background wallpaper.

1. From the home screen, press  > [Settings](#) > [Display](#) > [Wallpaper](#).
2. Select an option to set the wallpaper.

## Location Services

Use your Location settings menu to enable location detection.

1. From the home screen, press  > [Settings](#) > [Location](#).

2. Select [On](#) to allow the network to detect your position using GPS.

**Note:** Turning location off will disable the GPS capability of your phone for all purposes except 9-1-1. GPS support for E 9-1-1 service is not available in all areas.

## Lock Phone

Lock phone settings let you protect your phone and data from unauthorized access. It is recommended you frequently change your password to ensure the safety of your phone and personal data.


1. From the home screen, press  > [Settings](#) > [Lock Phone](#).
2. Enter security code with 4 digits.

## Language & Input Settings

Your phone's language and input settings let you select a language for the phone's menus and keypads, select and configure keypad settings.

### Language Settings

The language settings menu lets you select an onscreen language and add custom words to your phone's user dictionary.

1. From the home screen, press  > [Settings](#) > [Others](#) > [Language](#).
2. Press an available language ([English](#) or [Español](#)).

### Default Text Entry


The text entry settings let you select a variety of choices while entering text.

1. From the home screen, press  > [Settings](#) > [Others](#) > [Text Entry](#).
2. A variety of text entry options are available.

## Reset Phone


Your phone's reset menu erases all data from the phone's application storage, including messages, phones calls, downloaded application, etc.

**Tip:** Before performing a factory data reset on your phone, you may want to remove the microSD card to avoid losing any data you may have stored on it.

1. From the home screen, press  > [Settings](#) > [Reset/Delete](#).
2. Enter security code with 4 digits.

## Accessibility Settings

The Accessibility menu lets you enable and manage accessibility-related applications. To access the menu, please follow below instructions:

- ◆ From the home screen, press  > [Settings](#) > [Others](#) > [Accessibility](#).
  - **Voice Guide:** Press to turn on/off Voice Guide.
  - **TTY:** Press to select TTY functions or turn off TTY.
  - **Hearing AID:** Turn on hearing aid to reduce unacceptable noise.
  - **Font Size:** Select font size.
  - **Keypad Vibrate:** Turn on/off vibration while pressing on keypad.
  - **Color Inversion:** Turn on/off color version.

# For Assistance

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## Customer Support

Contact us for help with your phone or your [Assurance Wireless](#) service.

- Go to [assurancewireless.com](http://assurancewireless.com).
- Dial \*V M on your Assurance Wireless phone.
- Call 1-888-321-5880 from any phone.

## Regulatory Information

The following topics provide important regulatory information.

### Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the ALCATEL ONETOUCH Elevate are:

Head: 1.39W/kg (1g)

Body-worn: 1.19 W/kg (1g)

For body-worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory that contains no metal and that positions the handset a minimum of 15 mm from the user's body.

### FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: RAD556

More information on the phone's SAR can be found from the following FCC website:

<http://fcc.gov/oet/ea/>

### Using Your Phone with a Hearing Aid Device

A number of Boost phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. Your ALCATEL ONETOUCH 1018B has an M3/T4 rating.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

**Note:** New Technologies, Including Wi-Fi. This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be newer wireless technologies (including Wi-Fi) used in this phone that have not been tested for use with hearing aids.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

It is further suggested you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store. More information about hearing aid compatibility may be found at: [fcc.gov](http://fcc.gov), [fda.gov](http://fda.gov), and [accesswireless.org](http://accesswireless.org).

This equipment complies with the hearing aid compatibility technical requirements of Section 20.19 of the rules. HAC Ratings: M3 T4 -2011.

## Warning Statements

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS: (1) THIS DEVICE MAY NOT CAUSE HARMFUL INTERFERENCE, AND (2) THIS DEVICE MUST ACCEPT ANY INTERFERENCE RECEIVED, INCLUDING INTERFERENCE THAT MAY CAUSE UNDESIRE OPERATION.

The user manual for an intentional or unintentional radiator shall caution the user that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** THE GRANTEE IS NOT RESPONSIBLE FOR ANY CHANGES OR MODIFICATIONS NOT EXPRESSLY APPROVED BY THE PARTY RESPONSIBLE FOR COMPLIANCE. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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