

287.00 mm

512.5mm

143.50 mm

**Tenda**

**Quick Installation Guide**

For product or function details, please go to [www.tendacn.com](http://www.tendacn.com) to download the user guide.

AC1200 Smart Dual-Band Gigabit WiFi Router  
Model: AC9

**Package Contents**

- WiFi router x 1
- Removable stand x 1
- Power adapter x 1
- Ethernet cable x 1
- Quick installation guide x 1

If any item is missing or damaged, please keep the original package and contact the local retailer or distributor immediately.

**1 Install the new router**

If you want to replace your original router which is connected to the internet with a PPPoE user name and password, start from Step 1. Otherwise, start from Step 2.

**(Optional) Step 1: Migrate your PPPoE user name and password from your original router**

1. Power on your original and new routers.  
2. Connect the WAN port of the original router to port 1, 2, 3 or 4/IPTV of the new router using an Ethernet cable.  
3. After Q1 (Q2/Q3) the new router light solid on for 3 seconds after fast blinking, remove the original router.

**\*Attach the removable stand**

Align the removable stand with the slot on the bottom of the router, and then press it into the router.

**Step 2: Connect the new router**

1. Power off your modem, and remove its battery (if any).  
2. Connect the modem to the WAN port of the router using an Ethernet cable.  
3. Power on the modem and router, and reinstall the battery.

**2 Connect your devices to the router**

**Connect your wireless devices**

Connect your wireless device to the WiFi network of the router using the default SSID (WiFi network name) and password on the back panel of the router.

**Connect your wired devices**

Connect your wired devices to port 1, 2, 3 or 4/IPTV of the router using Ethernet cables.

**3 Set up the new router**

1. Start a web browser on a device that has been connected to the router. Enter [tendawifi.com](http://tendawifi.com) or 192.168.0.1 in the address bar, and press Enter.  
2. Click Start.

Tip: If the following page does not appear, refer to Q1 in FAQ.

3. We take PPPoE connection type as an example here. If the ISP User Name and Password are populated, click Next. Otherwise, set them as required, and click Next.

4. Change the SSID and WiFi password as needed, and set your login password. Then click Next.

Note: The WiFi password is used to connect to the WiFi network, and the login password is used to log in to the web UI of the router.

Tip: If the internet is inaccessible after your configuration, please refer to Q2 in FAQ.

**LED Indicators**

LED Indicator	Status	Description
Power	Solid on	The router is starting. The router is faulty after startup.
	Blinking	The system is working properly.
LAN	Solid on	The LAN port is connected properly.
	Blinking	Data is being transmitted over the LAN port.
LAN	Off	The LAN port is disconnected or connected improperly.
	Solid on	The WAN port is connected properly.
WAN	Blinking	Data is transmitting over the WAN port.
	Off	The WAN port is disconnected or connected improperly.
WiFi	Solid on	At least the 2.4 GHz or 5 GHz WiFi network is enabled.
	Fast blinking	Data is transmitting wirelessly.
	Slow blinking	The router is performing WPS negotiation.
WiFi	Off	The WiFi network of the router is disabled.
	Solid on	A USB device is connected to the USB port properly.
	Blinking	Data is transmitting over the USB port.
USB	Off	The USB port is disconnected or connected improperly.

**CE Mark Warning**

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures. Operations in the 5.15-5.25 GHz band are restricted to indoor use only. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body. The mains plug is used as disconnect device, the disconnect device shall remain readily operable. NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/UE in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys new electrical or electronic equipment.

Operating Temperature: 0°C - 40°C  
Operating Humidity: (10 - 90) % RH, non-condensing

**Ports and Buttons**

Port/Button	Description
Power	Used to connect to the included power adapter.
WPS	Used to enable the WPS function of the router. Press the WPS button on the router, then press the WPS button of the device to be paired within 2 minutes to establish a WPS connection.
WiFi	Used to enable/disable the WiFi network of the router.
Reset	Hold the button down for about 1 second. The router is reset successfully when all LED indicators blink once.
WAN	Used to connect this router to the Internet.
1/2/3	They are LAN ports used to connect to wired devices such as computers or switches.
4/IPTV	By default, it is a LAN port. If the IPTV function of the router is enabled, it only functions as an IPTV port used to connect to a set-top box.
USB	Used to connect to a portable USB device.

**Declaration of Conformity**

Hereby, SHENZHEN TENDA TECHNOLOGY CO., LTD. declares that the radio equipment type AC9 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: <http://www.tendacn.com/en/service/download-cata-101.html>

Operate Frequency:  
2.4 GHz EU 2400-2483.5 MHz  
5 GHz EU 5150-5250 MHz  
EIRP Power (Max.):  
2.4 GHz: 19.8 dBm  
5 GHz: 22.5 dBm  
Software Version: V15.03.06

**Caution:**  
Adapter Model: BN037-A18012E / BN037-A18012B  
Manufacturer: SHENZHEN HEWEISHUN NETWORK TECHNOLOGY CO., LTD.  
Input: 100 - 240 V AC 50/60 Hz 0.6 A  
Output: DC 12 V 1.5 A  
====: DC Voltage

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

**FAQ**

**Q1: If I cannot log in to the web UI of the router using tendawifi.com, what should I do?**  
A1: Try the following solutions and log in again:  
1. Ensure that the Ethernet cable with internet connectivity is connected to the WAN port of the router, instead of port 1, 2, 3 or 4/IPTV.  
2. Ensure that your device is connected to the router's WiFi network or port 1, 2, 3 or 4/IPTV properly. For detailed connection instructions, refer to Step 2. The default SSID and password are specified on the product label.  
3. Ensure that the domain name ([tendawifi.com](http://tendawifi.com)) you entered in the address bar of a web browser is correct.  
4. Log in again using another web browser.  
5. Hold the Reset button down for about 1 second until all LEDs blink once to reset the router.

**Q2: If I cannot access the internet after configuration, what should I do?**  
A2: Log in to the web UI of the router and check Internet Status.  
If the router is connected to the internet successfully, try the following solutions:  
1. Connect your wired devices to ports 1, 2, 3 or 4/IPTV.  
2. Connect your wireless devices to the WiFi network of the router. If you have changed the SSID or password, use the new SSID and password you set to connect your wireless devices to the WiFi network.  
If the router is disconnected from the internet, try the following solutions:  
1. Ensure that the connection type you selected and the internet parameters you entered are correct.  
2. Connect the Ethernet cable with internet connectivity to your computer and check whether your computer can access the internet. If it does, reconnect the Ethernet cable to the WAN port of the router, reset the router and perform the procedure in Set up the new router again. Otherwise, contact your ISP for help.

**Q3: How to reset the router?**

A3: When the router is powered on and LED indicator is blinking, hold down the Reset button for 1 second. The router is reset successfully when all LEDs blink once.

— Reorient or relocate the receiving antenna.  
— Increase the separation between the equipment and receiver.  
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
— Consult the dealer or an experienced radio/TV technician for help.  
This device is restricted to be used in the indoor.  
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Radiation Exposure Statement**  
This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules.  
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.  
**Caution:**  
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.  
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.  
NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

BE	BG	DK	CZ	DE	EE	EE	EL	ES	FR	HR	IT	CY	LV
LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK

**Technical Support**  
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Canada hotline: 1-888-998-8966  
Website: <http://www.tendacn.com>  
Email: [support.usa@tendacn.com](mailto:support.usa@tendacn.com)  
Hong Kong Hotline: 00852-81931998  
Website: <http://www.tendacn.com>  
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风琴五折页

物料名称:	AC9V3.0-TDC01安装指南+保修卡	尺寸:	展开512.5*287mm;折后102.5*143.5mm	工艺:	风琴五折页
物料编码:	10034838	材料:	70g书写纸	耐破:	
适用机型:	AC9V3.0-TDC01	印刷:	双面单黑	打样数量:	
版本号:	V1.0	公差:	±1mm	其它:	
设计:	丁瑞丰	校对:		批准:	
				日期:	