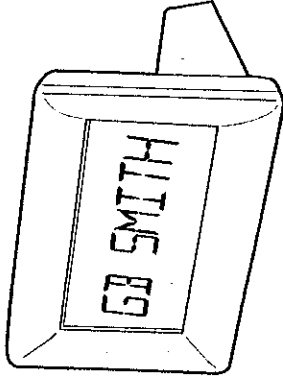




**TMC**® wireless caller ID



For use with model WCID-B1000 Base Transmitter and  
model WCID-R1000 Wireless Remote Receiver

*Please read this guide carefully and keep for future reference.*

*Updated version: Apr 18*

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**INTRODUCTION**

Congratulations! You've purchased a wireless Caller ID product that meets the highest standards for quality, reliability and convenience set by TMC Corporation. This unit can only be used if you subscribe to Caller ID service from your local telephone company.

When you subscribe to Caller ID, incoming caller information is shown on the Base unit, and also on all of the wireless Remote units that you have placed around your home or office.

**FEATURE OVERVIEW**

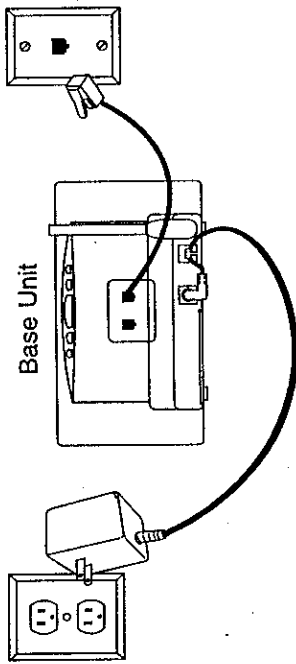
- **Wireless Remote units**, allowing them to be placed wherever one wants, regardless of whether there is a telephone jack nearby
- **Picture frame design**, is equally at home on an end table, a bookshelf, a credenza with picture frames, in the kitchen or den
- **Jumbo Display**, which can be read easily, even from across a room, without the need to walk to the display
- Serves as a **Jumbo LCD clock** when idle, which **never has to be set**, since it is set automatically by the Caller ID information
- **...And many more features**, including 60 Name and Number call log, Call alert tone which can be turned off, Built-in Timer, New calls handset icon, Message waiting icon, and Caller ID on call waiting compatible

**UNIT DESCRIPTION**

put top view here

put front view here

### How the Base Unit works

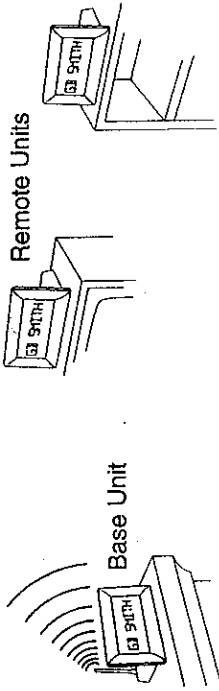


The base transmitter unit is connected to the telephone line just like a normal caller ID unit. It is also connected to AC power.

When a call comes in, the base transmitter automatically displays the caller ID information *and* sends the identical info to the wireless remote receivers you put anywhere in your home or office.

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### How the Remote Units work



The remote receivers are not connected to the telephone line.

When a call comes in, the remote receivers enable you to know who's calling from any room. You can place an unlimited number of remote receivers anywhere in your home or office.

Note that you must have installed a base transmitter in order for the remote receivers to work.

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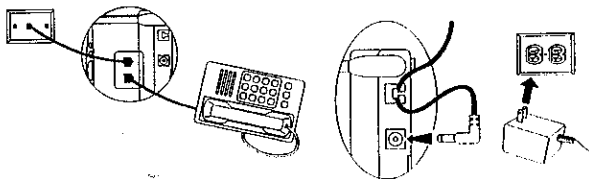
### Installation of Base Unit

*Step 1:* Connect one end of the line cord provided with the Base unit into the base unit jack marked **LINE** and the other end into the wall jack.

*Step 2:* If you are installing the Base unit alongside a telephone, you may plug the line cord coming from your telephone into the Base unit jack marked **PHONE** instead of plugging your phone directly into a wall jack.

*Step 3:* Plug the AC power cord into the adapter jack at the rear of the Base unit, threading the power cord around the strain relief tab.

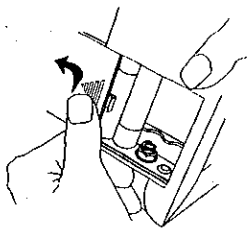
*Step 4:* Plug the AC adapter into an electrical outlet **not controlled by a wall switch.**



### Installation of Remote Units

*Step 1:* Install Batteries  
Open the battery compartment as shown, and install 4 new "AA" alkaline batteries (not included).

*Note:* If you wish you may plug your remote receiver into an electrical outlet instead of using batteries. For this you would need the optional AC adapter, which may be purchased from your dealer or directly from TMC Corporation at 1-800-TMC-1638.



*Step 2:* Set Remote unit identification code (See page 8).

*Step 3:* Verify that Remote unit is within range of Base unit (See page 9).

### Setting Remote Unit Identification Code

*Each Remote unit that you install must be set with the same identification code as the Base unit. Until you perform the following steps, the remote unit's display will read "SET CODE."*

**Step 1:** Place Remote unit next to Base unit.

**Step 2:** On the Remote unit, press the LEARN button.  
The display will read "LEARN."

**Step 3:** On the Base unit, press PAGE within 10 seconds. This sends the Base unit's identification code to the Remote unit.

To indicate that the identification code has been properly set, the Remote unit will beep for several seconds and its display will read "ID SET." xxxxxxxxcode set

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### Verifying that the Remote Unit is Within Range of the Base Unit

**Step 1:** Place Remote unit wherever you wish.

**Step 2:** On the Base unit, press the PAGE button.

**Step 3:** Walk over to the Remote unit and make sure that it is beeping. If the Remote unit is within range, it will beep for 30 seconds in response to the page, and the display will count from 1 to 10.

If it does not beep, or if it misses any of the numbers from 1 to 10, then move the Remote unit closer to the Base unit and repeat the previous steps. If it still does not beep, then repeat the steps on the previous page to verify that the ID code has been properly set.

**Note:** The Remote units have a range of up to 100 feet from the Base unit. Actual range will depend on environmental factors.

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### Capabilities of your TMC Wireless Caller ID Unit

- Sold separately, the Base unit and Remote units combine to create a wireless system for caller ID anywhere in your home or office.
- The Base unit connects to the telephone line like a normal caller ID unit, and the Remote units let you know who's calling from any room.
- Each unit stores up to 60 names & numbers in its call log.
- The display is extra-large, allowing you to read it from across the room, without the need to walk to the display.
- Also serves as a jumbo LCD clock, which never has to be set, since it is set automatically by the caller ID information.
- Many more features, including a call alert tone which can be turned off, a built-in timer, and a new calls handset icon.

### Important Points to Note

You must have one Base unit installed in order for your Remote units to function.

The Base unit must be connected to the telephone line just like a normal caller ID unit (See page 6), and you must subscribe to caller ID service from your local telephone company.

You may install an unlimited number of Remote units in your home or office, but only one Base unit.

You must set each Remote unit you install with the Base unit's identification code (See page 8).

The Remote units have a range of up to 100 feet from the Base unit. Actual range you experience may vary, however, and will depend on environmental factors.

### **Viewing the Call Log**

*When a call is ringing, the caller ID information automatically appears on the unit's display. Afterwards this information is stored in the call log along with the date and time that the call came in for future reference. You can view the records in the call log at any time.*

#### **To view records in the call log:**

**Step 1:** Press the REVIEW button to view the number of new calls in the call log, along with the total number of calls in the call log.

**Note:** A "new" call is one that has come in since the REVIEW button was last pressed.

**Step 2:** Continue to press the REVIEW button repeatedly to scroll through the call log. Note that you can press the right side of the REVIEW button at any time to scroll backwards through the log.

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### **Deleting Records from the Call Log**

*In addition to viewing entries in the call log, you can delete individual records as well as delete all the records in the call log at once.*

#### **To delete a record from the call log:**

**Step 1:** Press the REVIEW button repeatedly until the desired record is displayed.

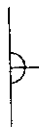
**Step 2:** Press the DELETE button twice.xxx maybe just oncexxx

#### **To delete all records from the call log:**

**Step 1:** Press the DELETE button and keep it depressed for five seconds, until you see the message indicating that there are no new calls and no total calls.

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**Display Messages and Icons**


**Display Messages and Icons (Continued)**

**ERROR appears in display.**

Caller ID information was not received correctly for that call.

**The LO BATT icon appears in the display.**

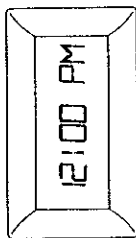
Batteries need to be replaced (See page 7).



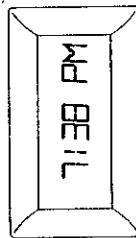
### Using the Clock

*When not displaying the caller ID information, each unit serves as a jumbo self-setting LCD clock.*

When you first install your unit, the clock will display 12:00 PM.



When the first call comes in, the current time will be set automatically by the caller ID information (you cannot set it manually), and the time will be reset every time a call comes in.



### Using the Timer

*Each unit has a built-in timer.*

To start the timer, press the TIMER button.

To stop the timer, press the TIMER button again. The timer display will freeze for 5 seconds, allowing you to note the elapsed time. The display will then automatically return to showing the clock.

The next time you press the TIMER button, the timer will start again from zero.

### **Caller ID on Call Waiting Compatibility**

*Caller ID on Call Waiting combined with wireless units creates an exciting capability for caller ID, enabling you to see the caller ID on Call Waiting information even when someone else is on the telephone in another room.*

Note that neither the base or remote units have caller ID on call waiting built-in. However, both the base unit and the remote units are Caller ID on Call Waiting compatible.

Specifically, this means that in order for your units to display caller ID on call waiting information, you must do the following two things:

1. You must be speaking on a caller ID on call waiting-equipped telephone, or your telephone must be connected to a caller ID on call waiting-equipped device.
2. You must subscribe to caller ID on call waiting service from your local telephone company.

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### **Setting Options**

At each unit, you have the ability to set the following options as you wish: You may set the clock to either 12- or 24-hour format (factory setting is 12-hour format). You can set the call alert tone to be either ON or OFF (factory setting is ON). You may wish to turn it off, especially if you have a telephone nearby whose ringer you can already hear. You can also set the call waiting alert tone to be either ON or OFF (factory setting is ON).

#### **To set options:**

**Step 1:** Press the SET and REVIEW buttons simultaneously, and keep them depressed for 5 seconds, until you hear a confirmation beep.

**Step 2:** Press the REVIEW button repeatedly to scroll through current option settings.

**Step 3:** Any time you wish to change a setting, press the SET button.

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## Questions & Troubleshooting

### Can I have more than one Remote unit installed?

Yes. You can place an unlimited number of Remote receiver units anywhere in your home or office, as long as they are within range of the Base transmitter unit (See pages 4-5).

### Can I change my Base unit's identification code?

Yes. At the Base unit, press PAGE and DELETE simultaneously, and keep them depressed for 5 seconds, until you hear a confirmation beep. The display will show the current code. To change to another random code, press the DELETE button. Remember that you must then set all your Remote units to this new code (See page 8).

### MESSAGE WAITING icon stays on, when it should have turned off.

Press REVIEW and keep it depressed for 5 seconds, until you hear a confirmation beep. This will clear the message waiting icon.

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## Questions & Troubleshooting (Continued)

### The Base unit displays the caller ID information, but the Remote unit does not.

On the Remote unit, the batteries may require replacement. If the display is blank or the LO BATT icon appears in the display, replace the batteries. Check to be sure that the ID code is properly set, and that the Remote unit is within range of the Base unit (see pages 8-9).

### There is no caller ID information in the Base unit either.

Make sure that the Base unit is connected properly (see page 6). Be certain that the caller ID service is available from your telephone company, and that it is being provided on your line. You may wish to plug in another brand of caller ID device into the phone line to make sure that you are receiving the caller ID information.

If you are still having a problem even after reading this user's guide thoroughly and following the above troubleshooting suggestions, contact TMC customer service at 1-800-TMC-1638.

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## Important Safety Instructions and Regulations

Always follow basic safety precautions when using this product to reduce the risk of injury, fire or electric shock.

1. Read instructions very carefully and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, laundry tub in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage to the phone.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on the bed, sofa, rug or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not install this product where the cord will be damaged by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

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## Important Safety Instructions and Regulations (Continued)

11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - E. If the product has been dropped or the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

## Save these instructions.

### Power

You should use ONLY the power adapter supplied with your unit. If you need a replacement, you may purchase one directly from TMC Corporation at 1-800-TMC-1638.

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## Important Safety Instructions and Regulations (Continued)

### INSTALLATION PRECAUTIONS

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.
5. DO NOT attach (staple, etc.) the AC power adapter to the building wall.

### FCC INFORMATION

This equipment complies with Part 68 of the FCC rules. On the base of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

The FCC requires that you connect your telephone to the telephone network through a modular telephone outlet or jack, which must comply with FCC part 68 rules. The modular telephone outlet or jack to which your TMC base unit must be connected is a USOC RJ11C or RJ14C.

The REN is used to determine the quantity of devices which may be connected to the telephone line. The REN for the TMC remote unit is 0, and the REN of TMC base unit is indicated on the base of the unit. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

## Important Safety Instructions and Regulations (Continued)

If the terminal equipment TMC base unit causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify you as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with your unit, please contact **TMC Corporation** at 1-800-TMC-1638 for repair and/or warranty information. If the trouble is causing harm to the telephone network, the telephone company may request you remove the equipment from the network until the problem is resolved. Do not attempt to repair or modify this equipment. Please contact **TMC Corporation** for information on obtaining service for this product.

This equipment cannot be used on public coin service provided by the telephone company. Connection to Party Line Service is subject to state tariffs. (Contact the state public utility commission, public service commission or corporation commission for information.)

**When programming emergency numbers and/or making test calls to emergency numbers:**

- Remain on the line and briefly explain to the dispatcher the reason for the call before hanging up.
- Perform such activities in the off-peak hours, such as early morning hours or late evenings.

## Important Safety Instructions and Regulations (Continued)

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### Radio/TV Interference

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

The rules with which it must comply afford reasonable protection against interference when used in most locations. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is needed.
4. Consult the dealer or an experienced radio/TV technician for help.

## Warranty Information

If your unit is defective in materials or workmanship and you return it within two years from the date of the original purchase, we will repair or, at our option, replace your product at no charge to you. If we choose to replace your product, we may replace it with a reconditioned one of the same or of a similar design. The exchange unit will be warranted for the remainder of your product's original two-year warranty period.

**To get warranty service:** Ship the product standard UPS or equivalent (you must prepay all shipping costs) to: TMC Corporation, Product Service Center, 220 North Center Drive, North Brunswick, NJ 08902. Include in the package a copy of the sales receipt or other proof of the date of original purchase. Also print your name, address, phone number, and a detailed description of the defect or operating problem. After repairing or replacing your TMC product, we will ship it back to you at no cost to you.

**This warranty does not cover:** Customer instruction, batteries, defects resulting from accidents, alterations, unauthorized repair, failure to follow instructions, misuse, neglect, fire, floods, lightning, acts of God and product purchased or serviced outside the U.S. We do not warrant your TMC products to be compatible with any particular telephone equipment or party line, key telephone systems, or more sophisticated customer premises switching systems. Neither do we warrant your TMC products to function properly in all user environments, since walls, wiring, interfering devices and other factors can affect performance.

**Limitations and Exclusions:** This warranty is the only one we offer for your TMC product, and it sets forth all our responsibilities regarding your TMC product. There are no other express warranties. **TMC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.** Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

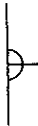
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For best results, connect your Base unit in a room that is close to the room where you are placing the Remote unit.

If you are installing more than one Remote unit, then it is recommended that you connect your Base unit in a central location to minimize the distance between it and the Remote units.



It is recommended that you place each unit at least 12 inches from the wall. This is especially important for the Base unit.

To lessen the chance of interference, it is recommended that you place each unit at least 12 inches from any other electronic device.

