User Guide

AX11000 Tri-Band Wi-Fi 6 Gaming Router
Archer AX11000

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About This Guide

This guide is a complement of Quick Installation Guide. The Quick Installation Guide instructs you on quick internet setup, and this guide provides details of each function and shows you the way to configure these functions appropriate to your needs.

Note: Features available in the router may vary by model and software version. Router availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Router experience.

Conventions

In this guide the following conventions are used:

Convention	Description
Underlined	Underlined words or phrases are hyperlinks. You can click to redirect to a website or a specific section.
Teal	Contents to be emphasized and texts on the web page are in teal, including the menus, items, buttons, etc.
>	The menu structures to show the path to load the corresponding page. For example, Advanced > Wireless > WDS means the WDS function page is under the Wireless menu that is located in the Advanced tab.
Note:	Ignoring this type of note might result in a malfunction or damage to the device.
Tips:	Indicates important information that helps you make better use of your device.
symbols on the web page	• Click to edit the corresponding entry. • Click to delete the corresponding entry. • Click to view more information about items on the page.

*Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage are not guaranteed and will vary as a result of 1) environmental factors, including building materials, physical objects, and obstacles, 2) network conditions, including local interference, volume and density of traffic, product location, network complexity, and network overhead, and 3) client limitations, including rated performance, location, connection, quality, and client condition.

*Use of MU-MIMO and 1024-QAM requires clients to also support those functions.

*Use of WPA3 requires clients to also support WPA3.

More Info

The latest software, management app and utility can be found at Download Center at https://www.tp-link.com/support/download/.

The Quick Installation Guide can be found where you find this guide or inside the package of the router.

Specifications can be found on the product page at https://www.tp-link.com.

TP-Link Community is provided for you to discuss our products and share knowledge at https://community.tp-link.com.

Our Technical Support contact information can be found at the Contact Technical Support page at https://www.tp-link.com/support/.

Chapter 1

Get to Know About Your Router

This chapter introduces what the router can do and shows its appearance.

It contains the following sections:

- Product Overview
- Panel Layout

1. 1. Product Overview

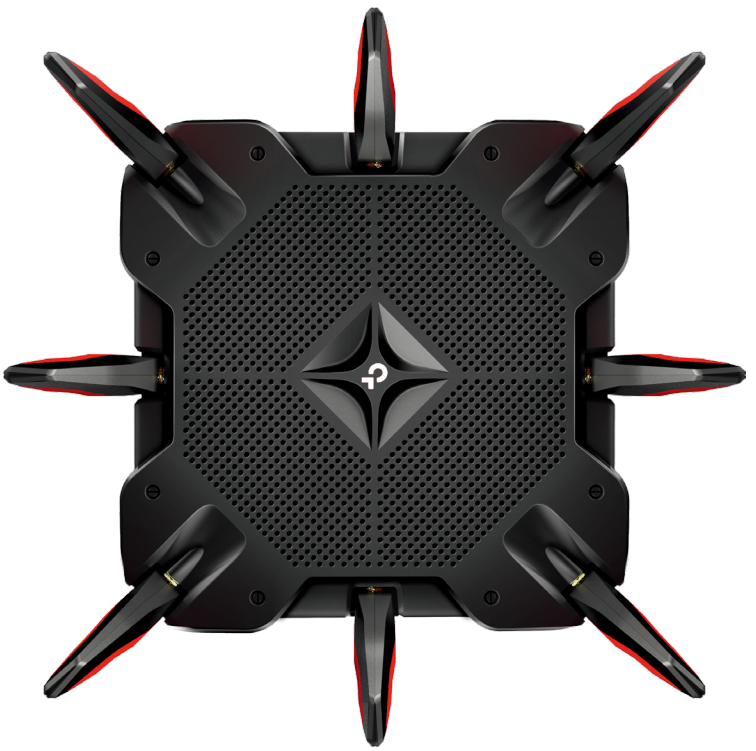
The TP-Link router is designed to fully meet the need of Small Office/Home Office (SOHO) networks and users demanding higher networking performance. The powerful antennas ensure continuous Wi-Fi signal to all your devices while boosting widespread coverage throughout your home, and the built-in Ethernet ports supply high-speed connection to your wired devices.

The revolutionary OFDMA is introduced to improve average throughput by 4× and cut the latency. Powerful gaming features ensure your gaming stays immersive, and keep your network as fast as your reaction speed

Moreover, it is simple and convenient to set up and use the TP-Link router due to its intuitive web interface and the powerful Tether app.

1. 2. Panel Layout

1. 2. 1. Top View

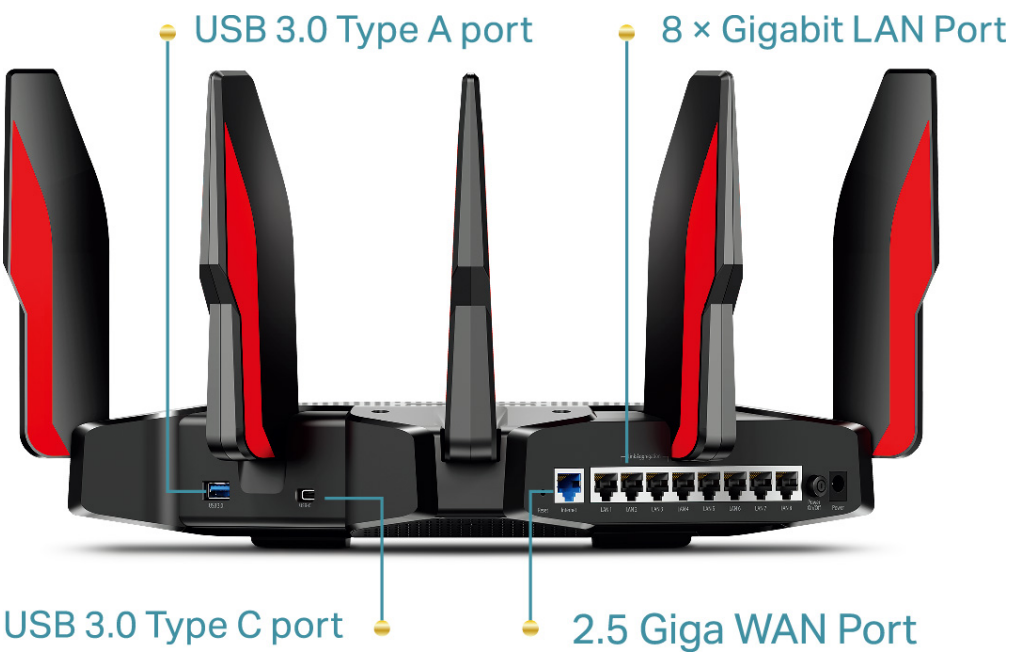


The router's LED is located on the top. You can check the router's working status by following the LED Explanation table.

LED Explanation

Name	Status	Indication
	Pulsing orange	The system is starting up.
	Solid white	The router is working normally.
	Solid red	No internet connection.
	Solid orange	The router is connected to the internet, but the Wi-Fi is off.
	Pulsing white	The firmware is being upgraded, WPS connection is being established or the router is being reset. Do not disconnect or power off your router.
	Off	Power is off or the LED is turned off.

1. 2. 2. The Side and Back Panel



The following parts (view from left to right) are located on the rear panel.

Item	Description
USB 3.0 Ports (Type A + Type C)	For connecting your USB storage devices to the router.
Reset Button	Use a pin to press and hold this button until the LED blinks to reset the router to its factory default settings.
2.5 Giga WAN Port	For connecting to a DSL/Cable modem, or an Ethernet jack.
Ethernet Ports	For connecting your PC or other wired devices to the router.
Power On/Off Button	Press this button to power on or off the router.
Power Port	For connecting the router to a power socket via the provided power adapter.

Button Description

Name	Description
(WPS Button)	Press this WPS button, and immediately press the WPS button on your client device. The LED of the router should change from pulsing white to solid on, indicating successful WPS connection.
(Wi-Fi Button)	Press the Wi-Fi button to turn on or off the wireless function of your router.
(LED Button)	Press the LED button to turn on or off the LEDs of your router.

Chapter 2

Connect the Hardware

This chapter contains the following sections:

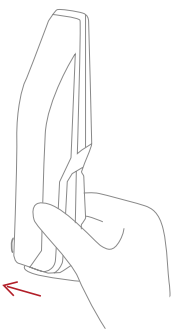
- Position Your Router
- Connect Your Router

2. 1. Position Your Router

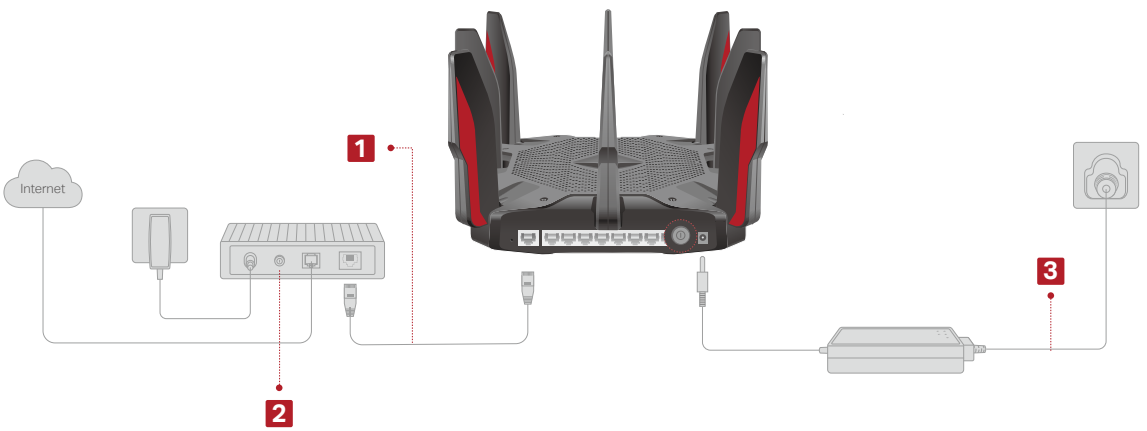
- The router should not be located in a place where it will be exposed to moisture or excessive heat.
- Place the router in a location where it can be connected to multiple devices as well as to a power source.
- Make sure the cables and power cord are safely placed out of the way so they do not create a tripping hazard.
- The router can be placed on a shelf or desktop.
- Keep the router away from devices with strong electromagnetic interference, such as Bluetooth devices, cordless phones and microwaves.

2. 2. Connect Your Router

Before you start, please turn off your modem if any, and remove the backup battery if it has one. And hold the antennas from the base as shown below and install them



If your internet connection is through an Ethernet cable directly from the wall instead of through a DSL / Cable / Satellite modem, connect the Ethernet cable to the router's **2.5 Giga WAN** port, and then follow step 3 to complete the hardware connection.



1. Connect the modem to your router's **2.5 Giga WAN** port with an Ethernet cable.
2. Turn on the modem, and then wait about **2 minutes** for it to restart.
3. Connect the power adapter to the router and turn on the router.
4. Verify that the LED is solid on (red or white) before moving on.
5. Connect your computer to the router.

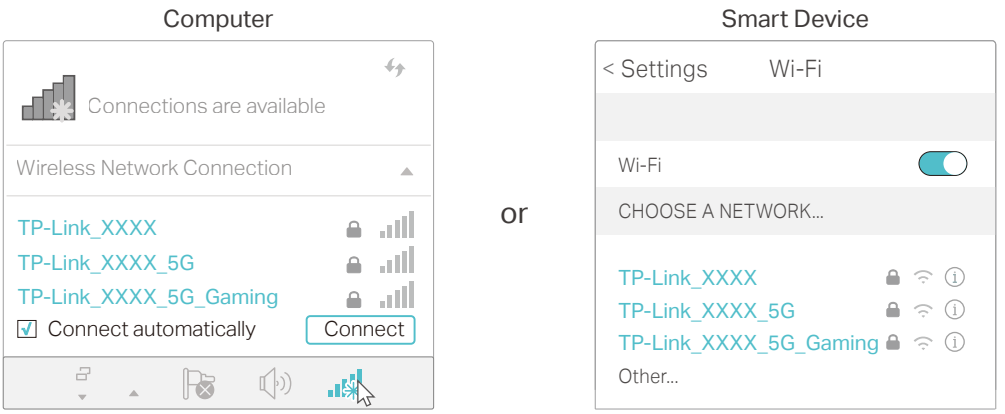
- **Method 1: Wired**

Turn off the Wi-Fi on your computer and connect your computer to the router with an Ethernet cable.

- **Method 2: Wirelessly**

1) Find the SSID (Network Name) and Wireless Password printed on the label at the bottom of the router.

2) Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the SSID to join the network.



- **Method 3: Use the WPS button**

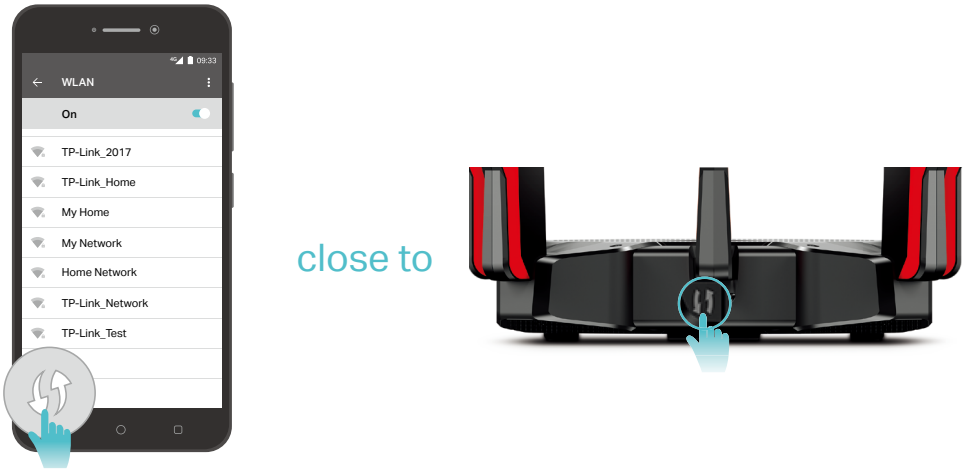
Wireless devices that support WPS, including Android phones, tablets, and most USB network adapters, can be connected to your router through this method.

Note:

- WPS is not supported by iOS devices.
- The WPS function cannot be configured if the wireless function of the router is disabled. Also, the WPS function will be disabled if your wireless encryption is WEP. Please make sure the wireless function is enabled and is configured with the appropriate encryption before configuring the WPS.

1) Tap the WPS icon on the device's screen. Here we take an Android phone for instance.

2) Within two minutes, press the button on your router.


09:33
WLAN
On
TP-Link_2017
TP-Link_Home
My Home
My Network
Home Network
TP-Link_Network
TP-Link_Test
close to

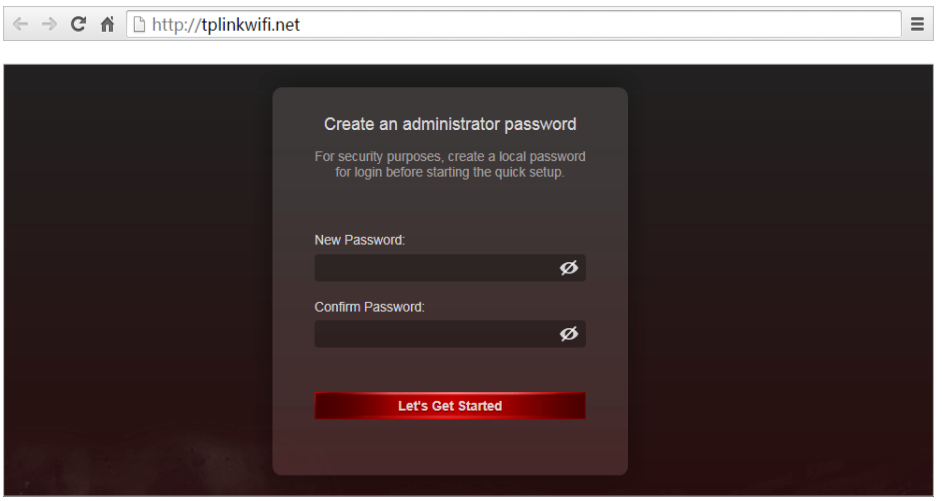
Chapter 3

Log In to Your Router

With a web-based utility, it is easy to configure and manage the router. The web-based utility can be used on any Windows, Mac OS or UNIX OS with a web browser, such as Microsoft Internet Explorer, Mozilla Firefox or Apple Safari.

Follow the steps below to log in to your router.

1. Set up the TCP/IP Protocol in Obtain an IP address automatically mode on your computer.
2. Visit http://tplinkwifi.net, and create a login password for secure management purposes. Then click Let's Get Started to log in.



Note:

- If the login window does not appear, please refer to the FAQ Section.
- If you have registered a TP-Link ID and bound your cloud router to it, the login password you created here will be invalid. Please log in to the cloud router using your TP-Link ID.

Chapter 4

Set Up Internet Connection

This chapter introduces how to connect your router to the internet. The router is equipped with a web-based Quick Setup wizard. It has necessary ISP information built in, automates many of the steps and verifies that those steps have been successfully completed. Furthermore, you can also set up an IPv6 connection if your ISP provides IPv6 service.

It contains the following sections:

- Use Quick Setup Wizard
- Quick Setup via Bluetooth with TP-Link Tether App
- Manually Set Up Your Internet Connection
- Set Up the Router as an Access Point
- Set Up an IPv6 Internet Connection

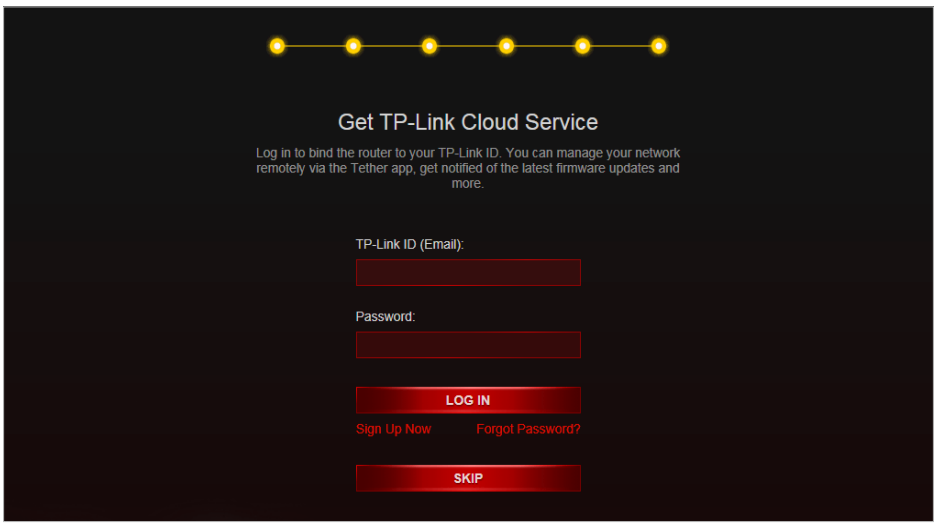
4. 1. Use Quick Setup Wizard

The Quick Setup Wizard will guide you to set up your router.

Tips: If you need the IPv6 internet connection, please refer to the section of Set Up an IPv6 Internet Connection.

Follow the steps below to set up your router.

1. Visit http://tplinkwifi.net, and log in with the password you set for the router.
2. Follow the step-by-step instructions to complete Quick Setup configuration or go to Advanced > Quick Setup for configuration to connect your router to the internet.
3. To enjoy a more complete service from TP-Link (remote management, TP-Link DDNS, and more), log in with your TP-Link ID or click Sign Up Now to get one. Then follow the instructions to bind the cloud router to your TP-Link ID.



Note:

- To learn more about the TP-Link Cloud service, please refer to the TP-Link Cloud Service section.
- If you do not want to register a TP-Link ID now, you may click SKIP to proceed.
- If you have changed the preset wireless network name (SSID) and wireless password during the Quick Setup process, all your wireless devices must use the new SSID and password to connect to the router.

4. 2. Quick Setup via Bluetooth with TP-Link Tether App

TP-Link Tether lets you set up the router via Bluetooth, avioding the hassle of rejoining the configured wireless network.

1. Launch the Apple App Store or Google Play store and search "TP-Link Tether" or simply scan the QR code to download and install the app.

2. Enable your phone's Bluetooth (and location for Android).

iOS Android

3. Launch the Tether app.
4. Log in with your TP-Link ID.

Note: If you don't have a TP-Link ID, create one first.

5. Tap the + button on the upright corner and then select TP-Link AX11000 and follow the steps to set up the internet connection.

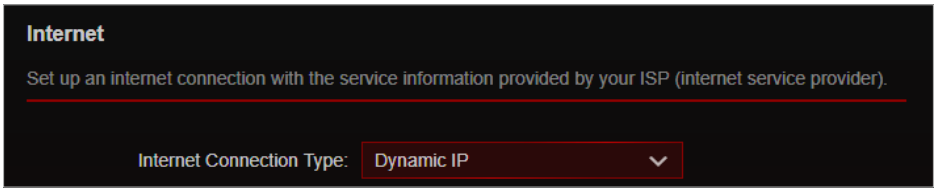
6. Follow app instructions to configure your router and enjoy the internet!

4. 3. Manually Set Up Your Internet Connection

In this part, you can check your current internet connection settings. You can also modify the settings according to the service information provided by your ISP.

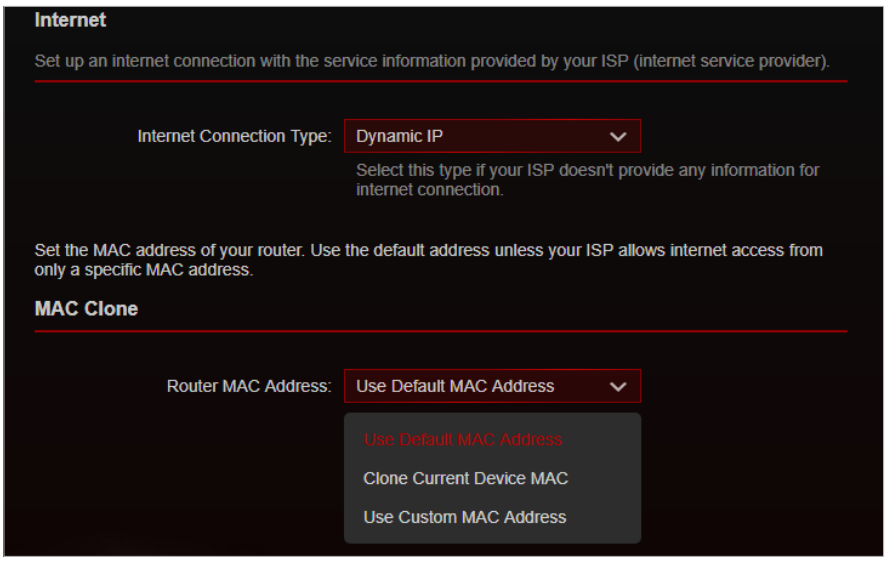
Follow the steps below to check or modify your internet connection settings.

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Internet.
3. Select your internet connection type from the drop-down list.

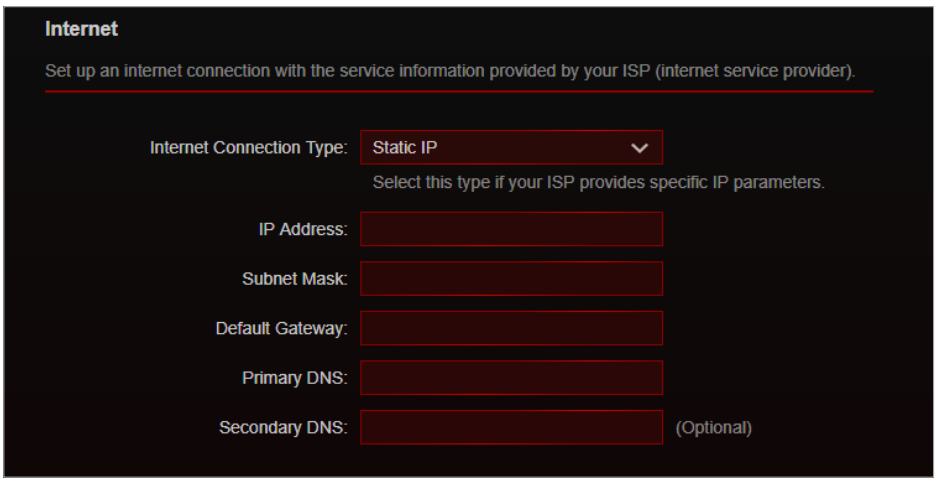


4. Follow the instructions on the page to continue the configuration. Parameters on the figures are just used for demonstration.

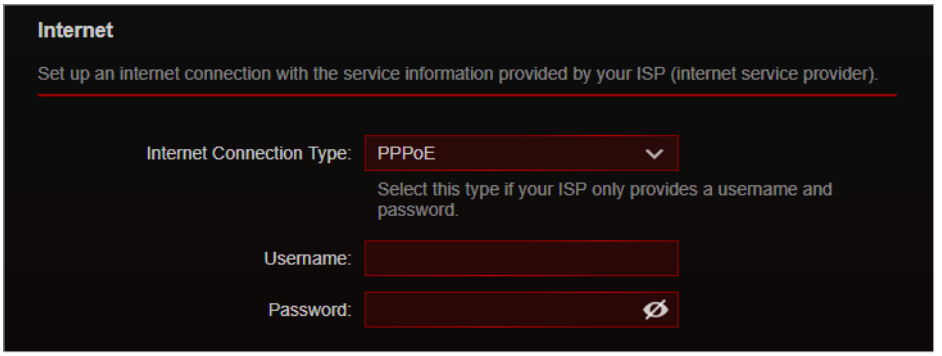
   1) If you choose Dynamic IP, you need to select whether to clone the MAC address. Dynamic IP users are usually equipped with a cable TV or fiber cable.



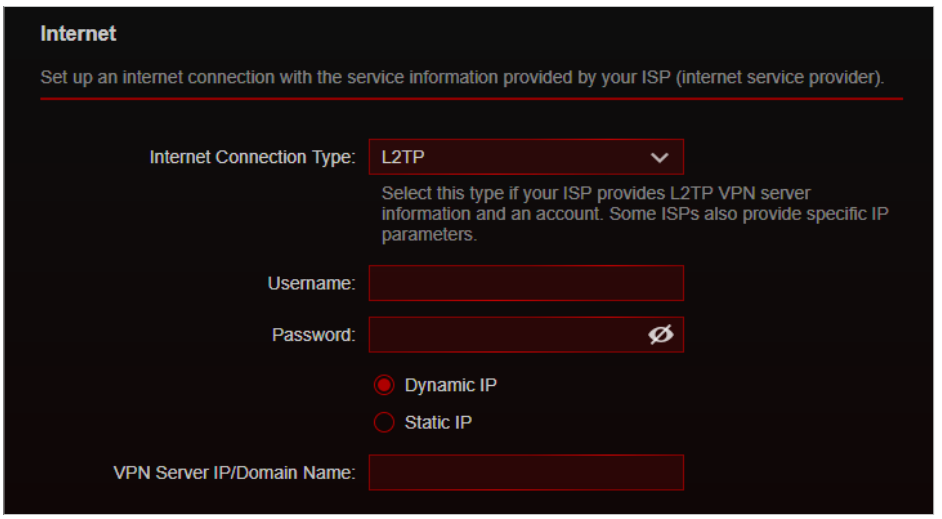
   2) If you choose Static IP, enter the information provided by your ISP in the corresponding fields.



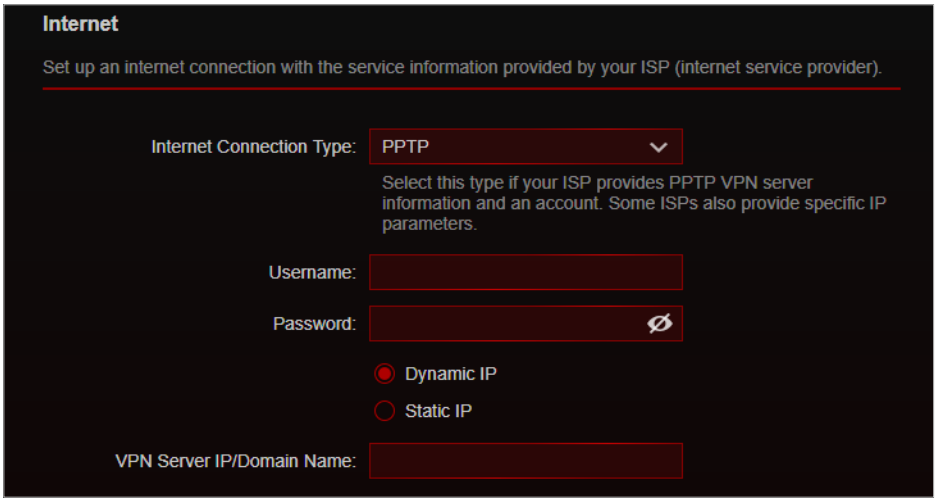
   3) If you choose PPPoE, enter the Username and Password provided by your ISP. PPPoE users usually have DSL cable modems.



4) If you choose L2TP, enter the Username and Password and choose the secondary connection (Dynamic IP or Static IP) provided by your ISP. Different parameters are needed according to the secondary connection you have chosen.



5) If you choose PPTP, enter the Username and Password, and choose the secondary connection (Dynamic IP or Static IP) provided by your ISP. Different parameters are needed according to the secondary connection you have chosen.



5. Click SAVE.

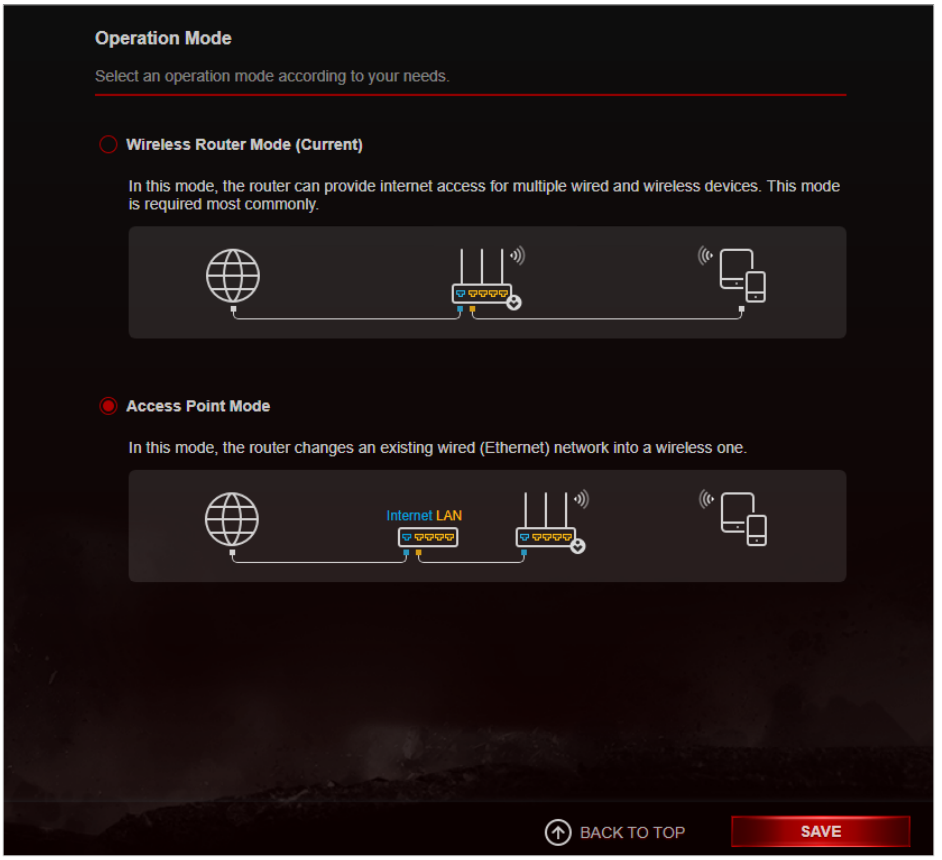
Tips:

- If your internet connection type is BigPond Cable, please go to Advanced > Network > Internet to set your router.
- If you use Dynamic IP and PPPoE and you are provided with any other parameters that are not required on the page, please go to Advanced > Network > Internet to complete the configuration.
- If you still cannot access the internet, refer to the FAQ section for further instructions.

4. 4. Set Up the Router as an Access Point

The router can work as an access point, transforming your existing wired network to a wireless one.

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced > System > Operation Mode, select Access Point Mode and click SAVE. The router will reboot and switch to Access Point mode.



3. After rebooting, connect the router to your existing wired router via an Ethernet cable.
4. Connect to the Wi-Fi of the router and log in again to the web management page http://tplinkwifi.net, and go to Advanced > Quick Setup.
5. Configure your wireless settings and click Next.
6. Confirm the information and click SAVE. Now, you can enjoy Wi-Fi.

Tips: Functions, such as Parental Controls, QoS and NAT Forwarding, are not supported in the Access Point mode.

4. 5. Set Up an IPv6 Internet Connection

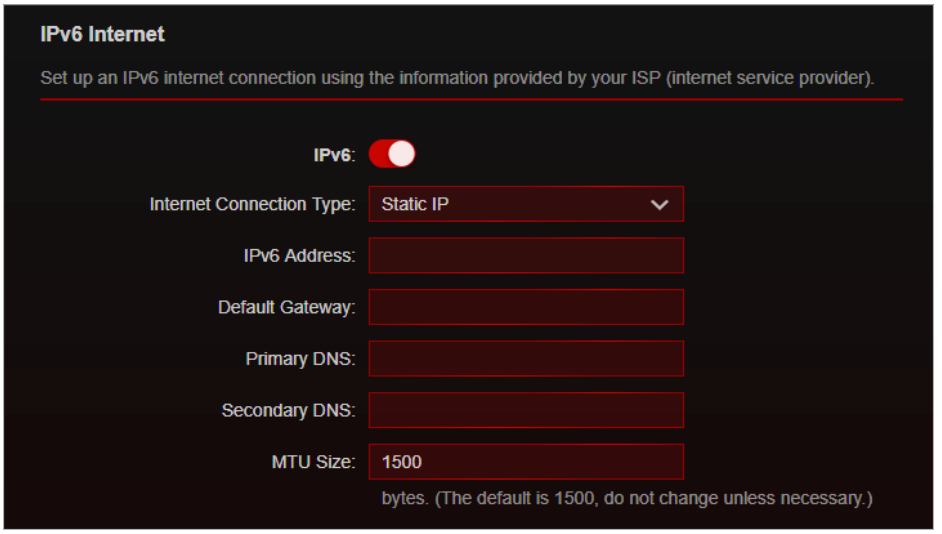
Your ISP provides information about one of the following IPv6 internet connection types: PPPoE, Dynamic IP(SLAAC/DHCPv6), Static IP, 6to4 tunnel, Pass-Through (Bridge).

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced > IPv6.
3. Enable IPv6 and select the internet connection type provided by your ISP.

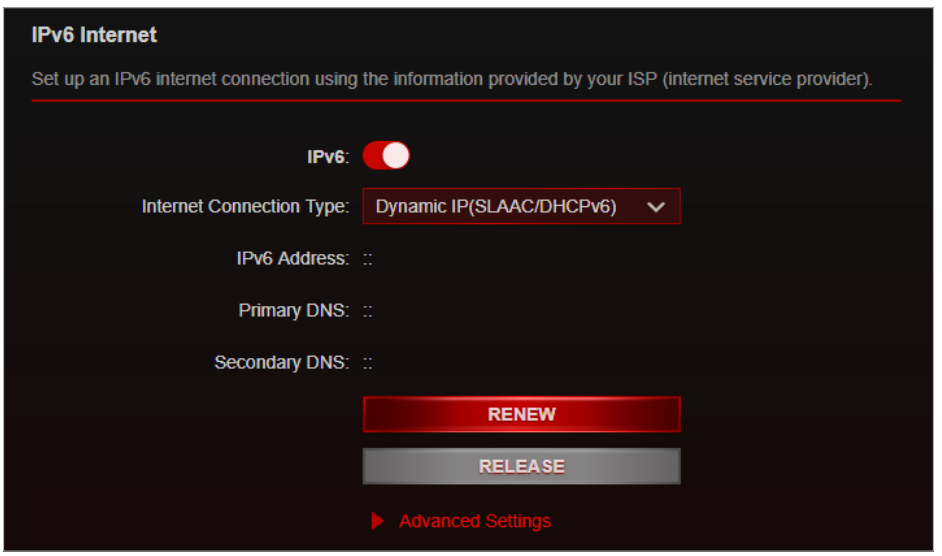
Tips: If you do not know what your internet connection type is, contact your ISP or judge according to the already known information provided by your ISP.

4. Fill in information as required by different connection types. Red blanks must be filled in.

1) Static IP: Fill in blanks and click SAVE.

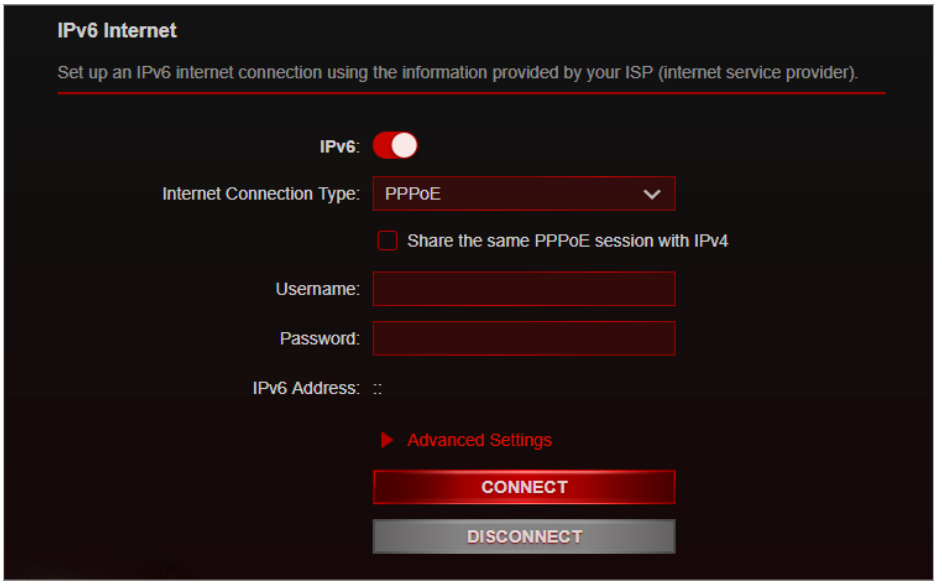


2) Dynamic IP (SLAAC/DHCPv6): Click Advanced to input further information if your ISP requires. Click SAVE.

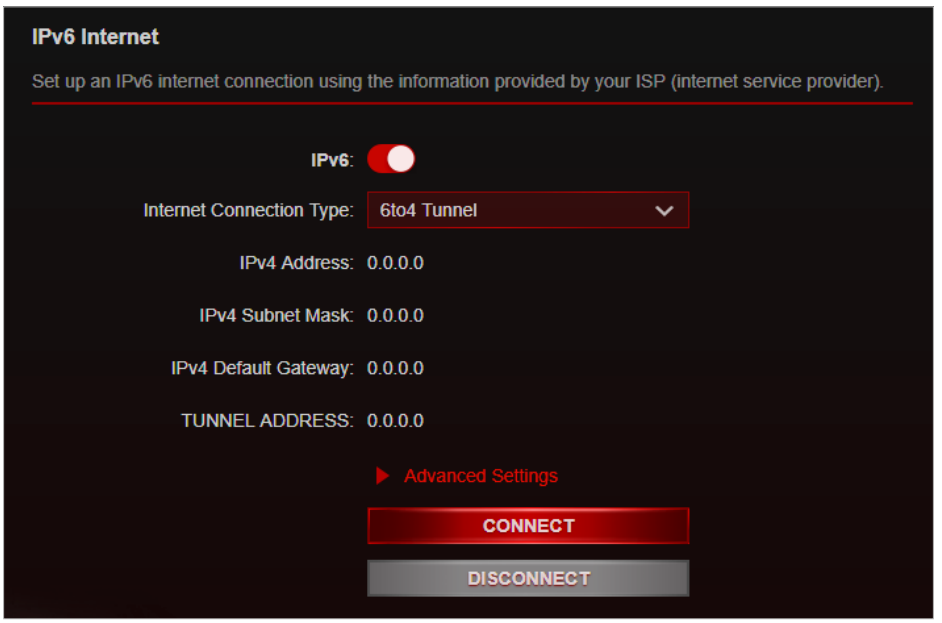


3) PPPoE: By default, the router uses the IPv4 account to connect to the IPv6 server. Click Advanced Settings to input further information if your ISP requires. Click SAVE and then click CONNECT.

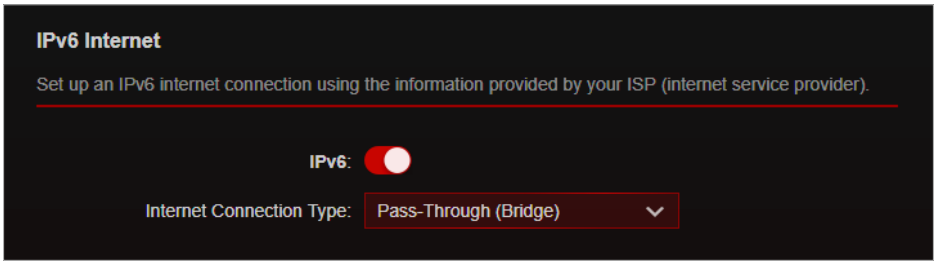
Note: If your ISP provides two separate accounts for the IPv4 and IPv6 connections, please untick the PPPoE same session with IPv4 connection checkbox and manually enter the username and password for the IPv6 connection.



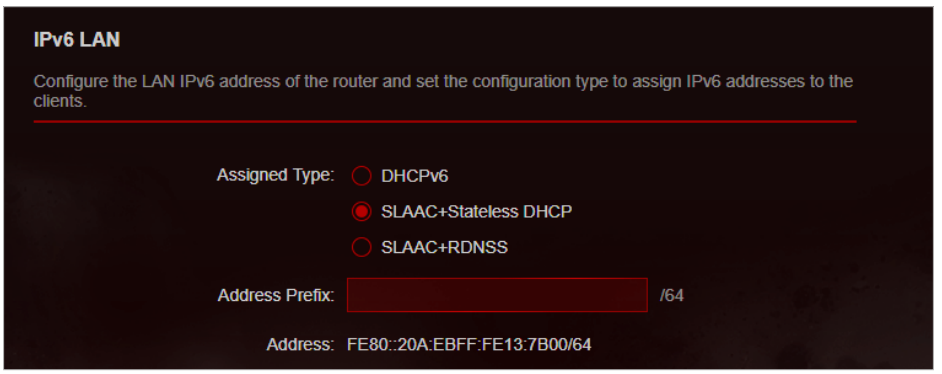
4) 6to4 Tunnel: An IPv4 internet connection type is a prerequisite for this connection type (Manually Set Up Your Internet Connection). Click Advanced to input further information if your ISP requires. Click SAVE and then click CONNECT.



5) Pass-Through (Bridge): Click SAVE and skip to Step 6.



5. Configure LAN ports. Windows users are recommended to choose from the first two types. Fill in Address Prefix provided by your ISP, and click SAVE.



6. Click Status to check whether you have successfully set up an IPv6 connection.

Tips: Visit the FAQ section if there is no internet connection.

Chapter 5

TP-Link Cloud Service

TP-Link Cloud service provides a better way to manage your cloud devices. Log in to your router with a TP-Link ID, and you can easily monitor and manage your home network when you are out and about via the Tether app. To ensure that your router stays new and gets better over time, the TP-Link Cloud will notify you when an important firmware upgrade is avaliable. Surely you can also manage multiple TP-Link Cloud devices with a single TP-Link ID.

This chapter introduces how to register a new TP-Link ID, bind or unbind TP-Link IDs to manage your router, and the Tether app with which you can manage your home network no matter where you may find yourself.

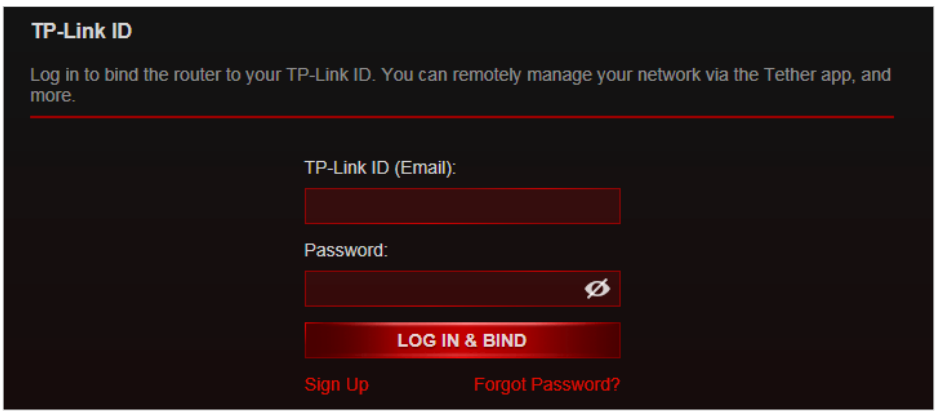
It contains the following sections:

- Register a TP-Link ID
- Change Your TP-Link ID Information
- Manage the User TP-Link IDs
- Manage the Router via the TP-Link Tether App

5. 1. Register a TP-Link ID

If you have skipped the registration during the Quick Setup process, you can:

1. Visit http://tplinkwifi.net, and log in with the password you set for the router.
2. Go to Advanced > TP-Link ID or click TP-Link ID on the very top of the page.
3. Click Sign Up and follow the instructions to register a TP-Link ID.



4. After activating your TP-Link ID, come back to the TP-Link ID page to log in. The TP-Link ID used to log in to the router for the first time will be automatically bound as an Admin.

Note:

- To learn more about the Admin and User TP-Link ID, refer to Manage the User TP-Link IDs.
- Once the router is bound to your TP-Link ID, you need to log in to the router with the TP-Link ID.
- Once you have registered a TP-Link ID on the web management page, you can only register another TP-Link ID via the Tether APP. Please refer to Manage the Router via the TP-Link Tether App to install the app.
- If you want to unbind the admin TP-Link ID from your router, please go to Advanced > TP-Link ID, an click Unbind in the Device Information section.

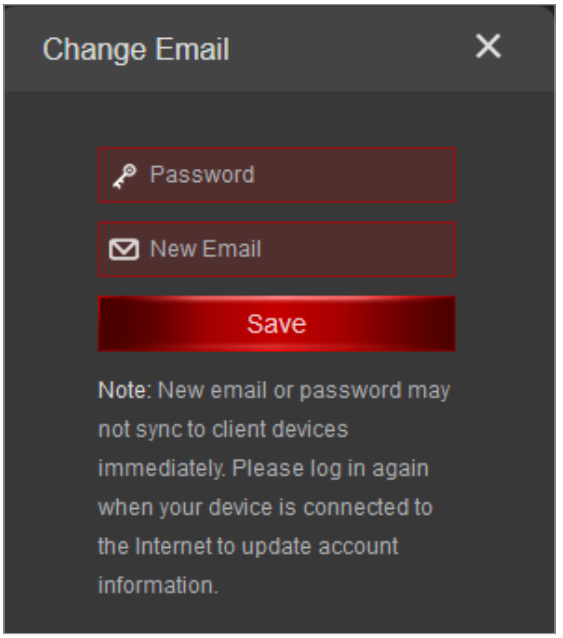
5. 2. Change Your TP-Link ID Information

Follow the steps below to change your email address and password of your TP-Link ID as needed.

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID.
2. Go to Advanced > TP-Link ID, and focus on the Account Information section.

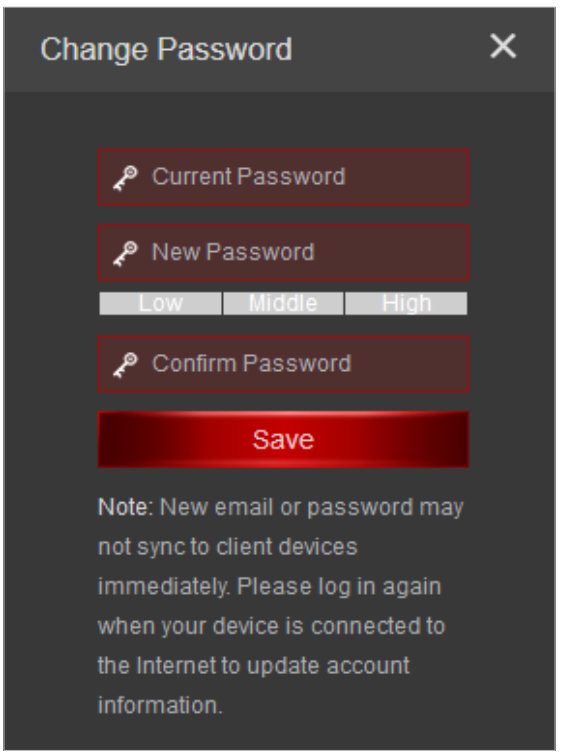
- **To change your email address**:

1. Click behind the Email.
2. Enter the password of your TP-Link ID, then a new email address. And click Save.



- **To change your password:**

1. Click behind the Password.
2. Enter the current password, then a new password twice. And click Save.



5. 3. Manage the User TP-Link IDs

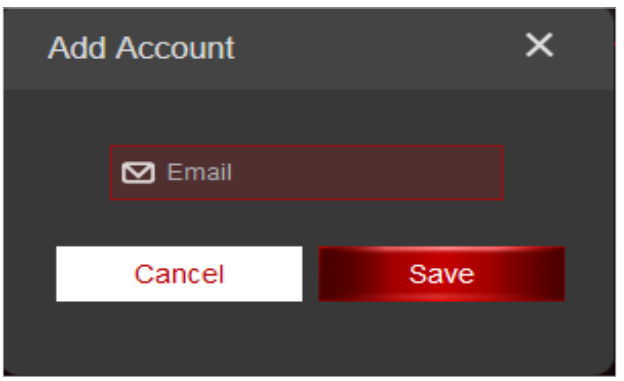
The TP-Link ID used to log in to the router for the first time will be automatically bound as the Admin account. An admin account can add or remove other TP-Link IDs to or from the same router as Users. All accounts can monitor and manage the router locally or remotely, but user accounts cannot:

- Reset the router to its factory default settings either on the web management page or in the Tether app.
- Add/remove other TP-Link IDs to/from the router.

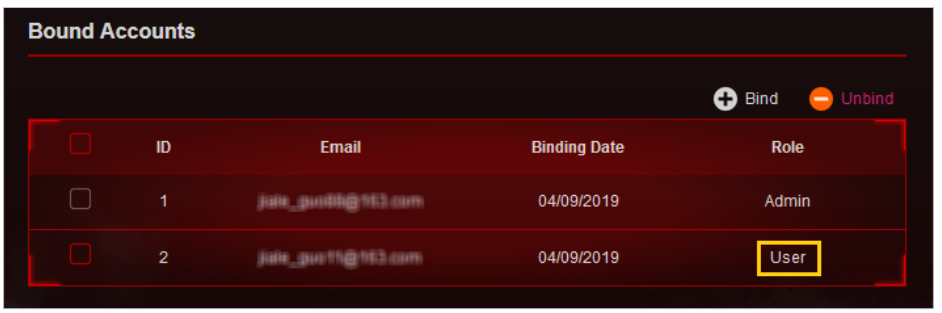
5. 3. 1. Add TP-Link ID to Manage the Router

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID.
2. Go to Advanced > TP-Link ID, and focus on the Bound Accounts section.
3. Click Bind, enter another TP-Link ID as needed and click Save.

Note: If you need another TP-Link ID, please register a new one via the Tether app. Refer to Manage the Router via the TP-Link Tether App to install the app and register a new TP-Link ID.



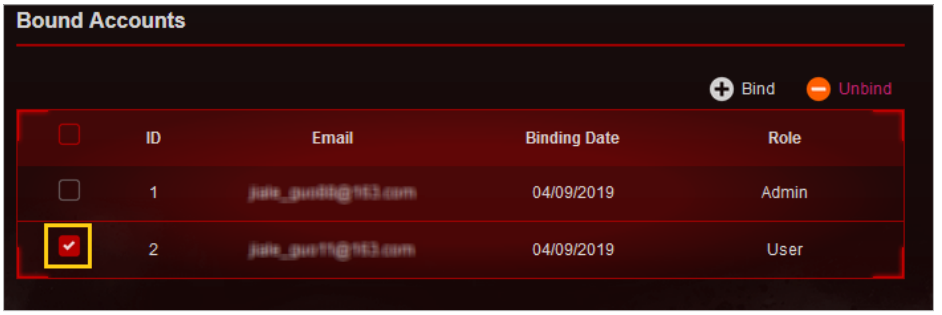
4. The new TP-Link ID will be displayed in the Bound Accounts table as a User.



5. 3. 2. Remove TP-Link ID(s) from Managing the Router

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID.
2. Go to Advanced > TP-Link ID, and focus on the Bound Accounts section.

3. Tick the checkbox(es) of the TP-Link ID(s) you want to remove and click Unbind.



5. 4. Manage the Router via the TP-Link Tether App

The Tether app runs on iOS and Android devices, such as smartphones and tablets.

1. Launch the Apple App Store or Google Play store and search "TP-Link Tether" or simply scan the QR code to download and install the app.

2. Launch the Tether app.
3. Log in with your TP-Link ID.

Note: If you don't have a TP-Link ID, create one first.

4. Connect your device to the router's wireless network.
5. Select the model of your router and manage your router as needed.

Note: If you need to remotely access your router from your smart devices, you need to:

- Log in with your TP-Link ID. If you don't have one, refer to Register a TP-Link ID.
- Make sure your smartphone or tablet can access the internet with cellular data or a Wi-Fi network.

Chapter 6

Guest Network

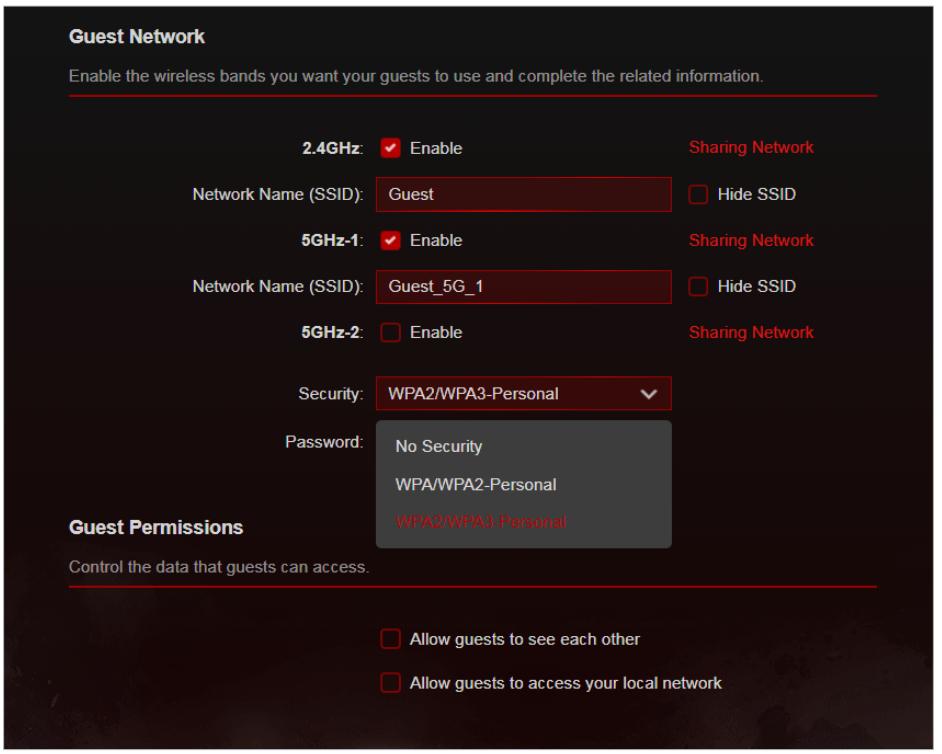
This function allows you to provide Wi-Fi access for guests without disclosing your main network. When you have guests in your house, apartment, or workplace, you can create a guest network for them. In addition, you can customize guest network options to ensure network security and privacy.

It contains the following sections:

- Create a Network for Guests
- Customize Guest Network Options

6. 1. Create a Network for Guests

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced > Wireless > Guest Network or click Wireless on the top page and locate the Guest Network section.
3. Create a guest network as needed.
   1) Tick the Enable checkbox for the 2.4GHz/5GHz-1/5GH-2 wireless network.
   2) Customize the SSID. Don't select Hide SSID unless you want your guests to manually input the SSID for guest network access.
4. Select a Security type:



- No Security - Select this option to disable the wireless security. It is highly recommended that you enable the wireless security to protect your Guest Network from unauthorized access.
- WPA/WPA2 Personal - Select this option to enable the standard authentication method. It is recommended that you select this security type for good compatibility with your other devices.
- WPA2/WPA3 Personal - Select this option to enjoy strongest protections.

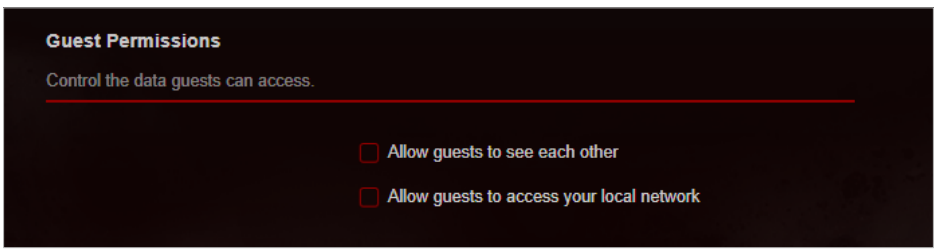
5. Set a password for the guest network.

6. Click Save. Now your guests can access your guest network using the SSID and password you set!

Tips: To view guest network information, go to Network Map, click the product picture and locate the Guest Network section. You can turn on or off the guest network function, or click Edit to transfer to the Guest Network page for more settings.

6. 2. Customize Guest Network Options

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced > Wireless > Guest Network. Locate the Guest Permissions section.
3. Customize guest network options according to your needs.



- Allow guests to see each other

  Tick this checkbox if you want to allow the wireless clients on your guest network to communicate with each other via methods such as network neighbors and Ping.

- Allow guests to access my local network

  Tick this checkbox if you want to allow the wireless clients on your guest network to communicate with the devices connected to your router's LAN ports or main network via methods such as network neighbors and Ping.

4. Click SAVE. Now you can ensure network security and privacy!

Chapter 7

USB Settings

This chapter describes how to use the USB ports to share files and media from the USB storage devices over your home network locally, or remotely through the internet.

The router supports USB external flash drives and hard drives.

It contains the following sections:

- Access the USB Storage Device
- Media Sharing
- Time Machine

7. 1. Access the USB Storage Device

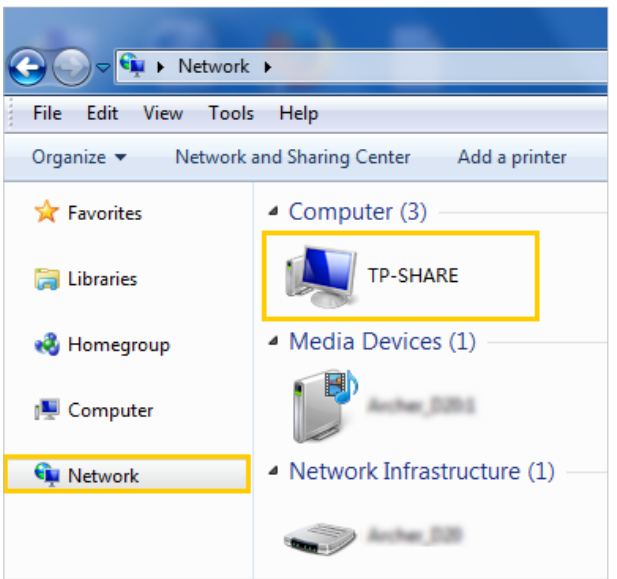
Insert your USB storage device into the router's USB port and then access files stored there locally or remotely.

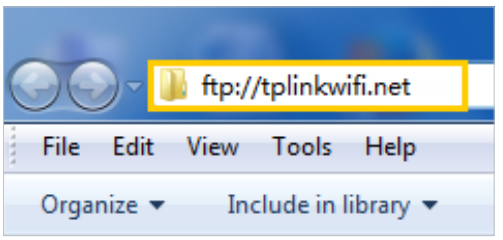
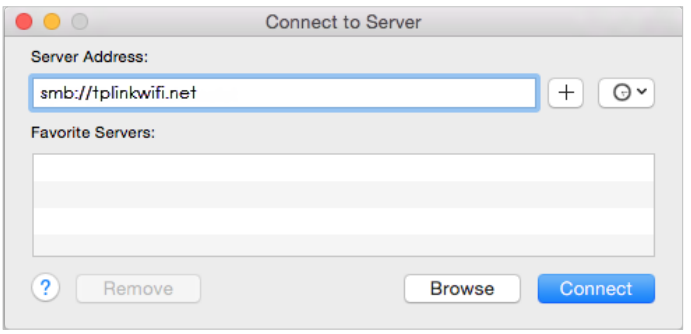
Tips:

- If you use USB hubs, make sure no more than 4 devices are connected to the router.
- If the USB storage device requires using bundled external power, make sure the external power has been connected.
- If you use a USB hard drive, make sure its file system is FAT32, exFat, NTFS or HFS+.
- Before you physically disconnect a USB device from the router, safely remove it to avoid data damage: Go to Advanced > USB> USB Storage Device > Device Settings and click Remove.

7. 1. 1. Access the USB Device Locally

Insert your USB storage device into the router's USB port and then refer to the following table to access files stored on your USB storage device.

Windows computer	Go to Computer > Network, then click the Network Server Name (TP-SHARE by default) in the Computer section. **Note:** Operations in different systems are similar. Here we take Windows 7 as an example. 

Windows computer	Open the Windows Explorer (or go to Computer) and type the server address \\tplinkwifi.net or ftp://tplinkwifi.net in the address bar, then press Enter. 
Mac	1) Select Go > Connect to Server. 2) Type the server address smb://tplinkwifi.net. 3) Click Connect.  4) When prompted, select the Guest radio box. (If you have set up a username and a password to deny anonymous access to the USB disks, you should select the Registered User radio box. To learn how to set up an account for the access, refer to To set up authentication for data security:.)
Tablet	Use a third-party app for network files management.

Tips: You can also access your USB disk by using your Network/Media Server Name as the server address. Refer to To customize the address of the USB disk: to learn more.

7. 1. 2. Access the USB Device Remotely

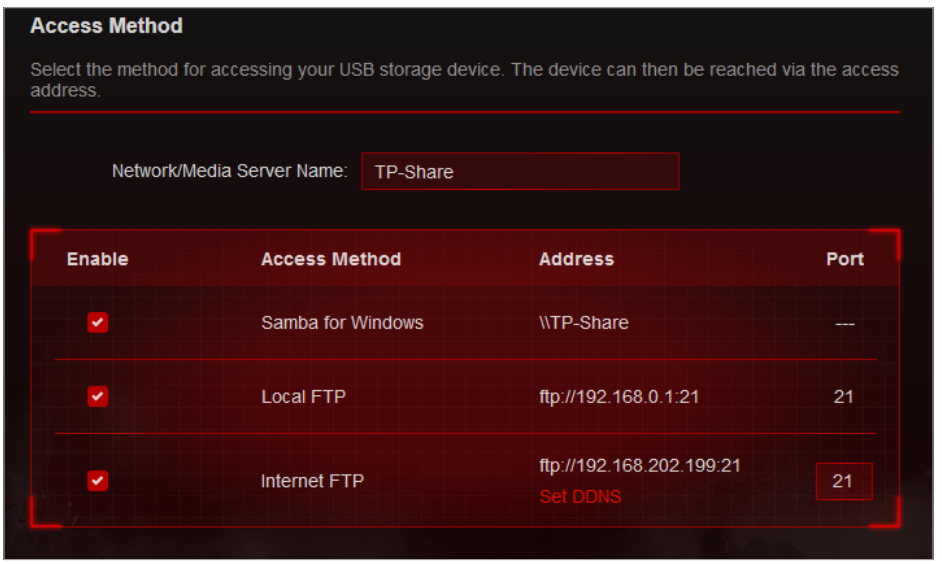
You can access your USB disk outside the local area network. For example, you can:

- Share photos and other large files with your friends without logging in to (and paying for) a photo-sharing site or email system.
- Get a safe backup for the materials for a presentation.
- Remove the files on your camera's memory card from time to time during the journey.

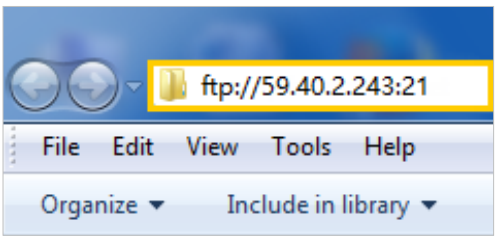
Note: If your ISP assigns a private WAN IP address (such as 192.168.x.x or 10.x.x.x), you cannot use this feature because private addresses are not routed on the Internet.

Follow the steps below to configure remote access settings.

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced > USB > USB Storage Device.
3. Tick the Internet FTP checkbox, and then click SAVE.



4. Refer to the following table to access your USB disk remotely.

Computer	1) Open the Windows Explorer (or go to Computer, only for Windows users) or open a web browser. 2) Type the server address in the address bar: Type in ftp://<WAN IP address of the router>:<port number> (such as ftp://59.40.2.243:21). If you have specified the domain name of the router, you can also type in ftp://<domain name>:<port number> (such as ftp://MyDomainName:21)  3) Press Enter on the keyboard. 4) Access with the username and password you set in To set up authentication for data security:. Tips: You can also access the USB disk via a third-party app for network files management, which can resume broken file transfers.
Tablet	Use a third-party app for network files management.

Tips: Click Set Up a Dynamic DNS Service Account to learn how to set up a domain name for you router.

7. 1. 3. Customize the Access Settings

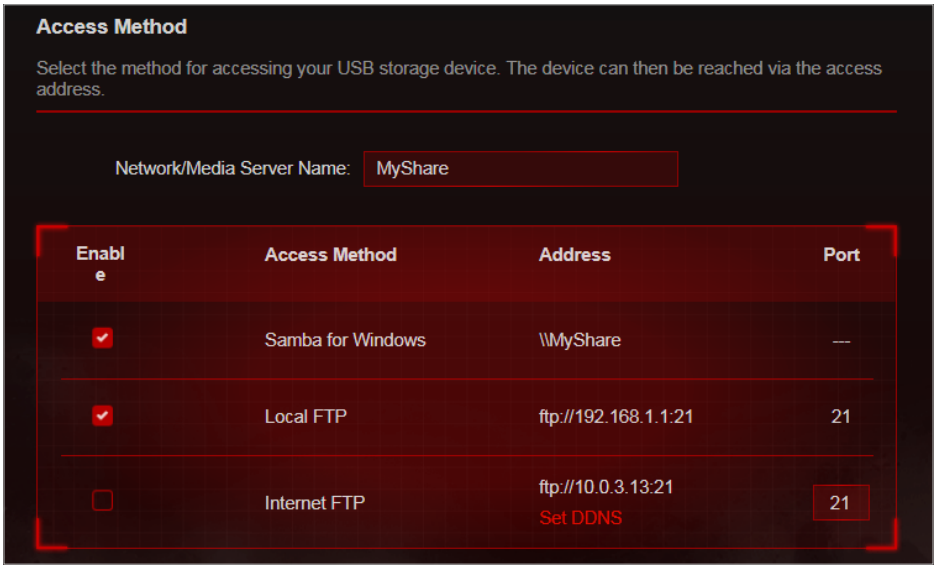
By default, all the network clients can access all folders on your USB disk. You can customize your sharing settings by setting a sharing account, sharing specific contents and setting a new sharing address on the router's web management page.

1. Visit http://tplinkwifi.net, and log in with your TP-Link ID or the password you set for the router.
2. Go to Advanced > USB > USB Storage Device.

- **To customize the address of the USB disk:**

You can customize the server name and use the name to access your USB disk.

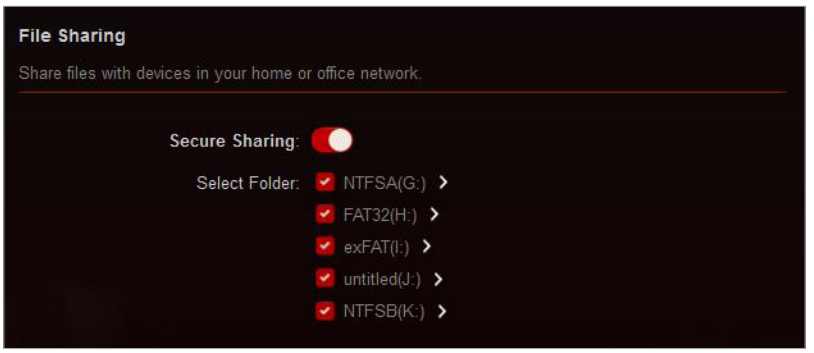
1. In the Access Method section, make sure Samba for Windows is ticked, and enter a Network/Media Server Name as you like, such as MyShare, then click SAVE.



2. Now you can access the USB disk by visiting \\MyShare (for Windows) or smb://MyShare (for Mac).

- **To only share specific content:**

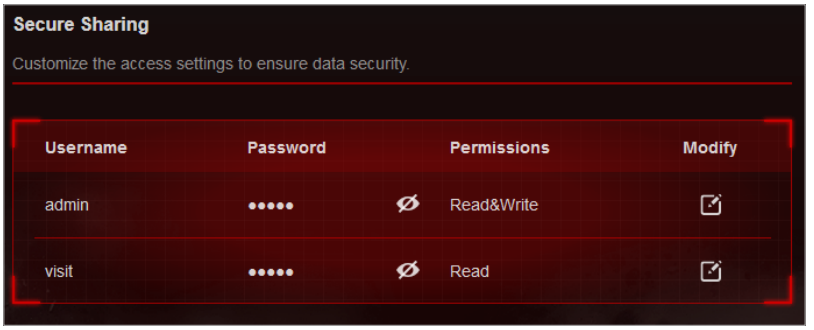
Focus on the File Sharing section and specify sharing folders and click SAVE.



- **To set up authentication for data security:**

You can set up authentication for your USB device so that network clients will be required to enter username and password when accessing the USB disk.

In the File Sharing section, enable Secure Sharing. The default accounts are admin and visit. Click to customize the username and a password.



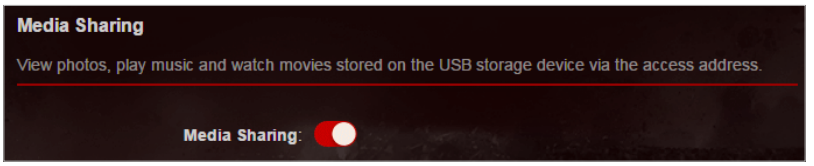
Note: For Windows users, do not set the sharing username the same as the Windows username. Otherwise, Windows credential mechanism may cause the following problems:

- If the sharing password is also the same as the Windows password, authentication will not work since the Windows will automatically use its account information for USB access.
- If the sharing password is different from the Windows password, the Windows will be unable to remember your credentials and you will always be required to enter the sharing password for USB access.
- Due to Windows credential mechanism, you might be unable to access the USB disk after changing Authentication settings. Please log out from the Windows and try to access again. Or you can change the address of the USB disk by referring to To customize the address of the USB disk:.

7. 2. Media Sharing

The feature of Media Sharing allows you to view photos, play music and watch movies stored on the USB disk directly from DLNA-supported devices, such as your computer, tablet and PS2/3/4.

1. When your USB disk is inserted into the router, your DLNA-supported devices (such as your computer and pad) connected to the router can detect and play the media files on the USB disks.
2. Enable Media Sharing.



3. Refer to the following table for detailed instructions.