



Quick Start Guide

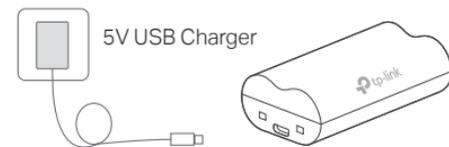
Smart Wire-Free Security Camera System

Tapo C400

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*Images may differ from your actual product.

01 / Charge the Battery

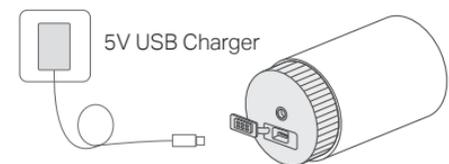
Method 1: Battery



- **Charging:** Solid amber
- **Fully charged:** Solid green

Method 2: Battery Inside Camera

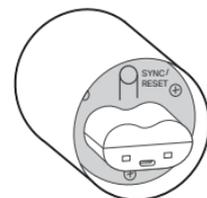
*Check the battery status in the Tapo app after setup.



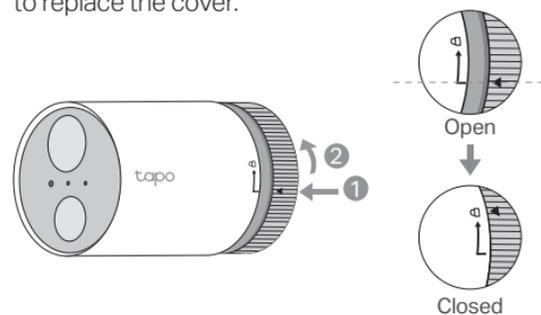
- Note:**
1. Charge the battery before use. It will take about 5~6 hours.
 2. If you want to use the camera while charging the battery, we recommend purchasing another battery for your convenience.

02 / Insert the Battery

1. Twist anti-clockwise and then pull to remove the cover of the camera. Insert the battery.



2. Align the indicator line on the cover with the arrow icon on the camera body. Press and rotate clockwise to the lock position to replace the cover.



03 / Set Up Hub and Camera

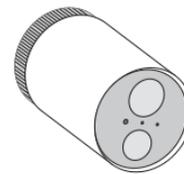
1. Get the Tapo app from the App Store or Google Play.



2. Follow the instructions in the Tapo app to set up your hub.

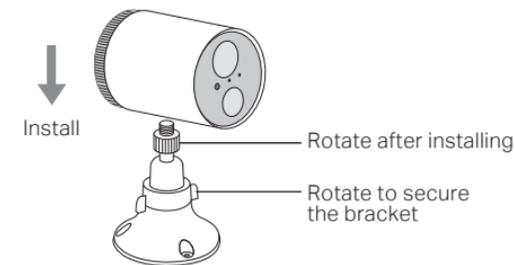


3. Follow the instructions in the Tapo app to set up your camera.

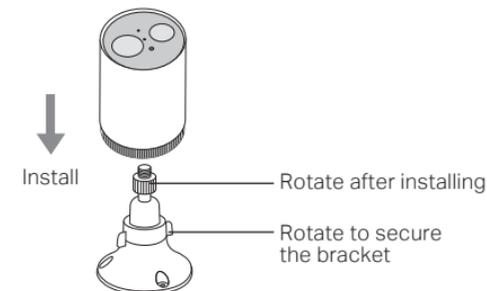


04 / Installation Options

Option 1. Set on a Table



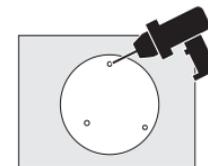
Option 2. Mount to the Wall



05 / Mount to the Wall

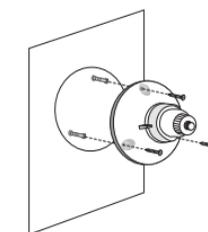
1. Drill Holes

Stick the mounting template to the desired mounting place. Drill 3 holes according to the template.



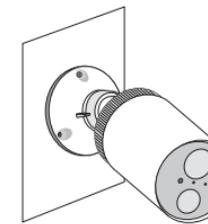
2. Install the Bracket

Insert three anchors into the holes and use the screws to affix the bracket over the anchors.



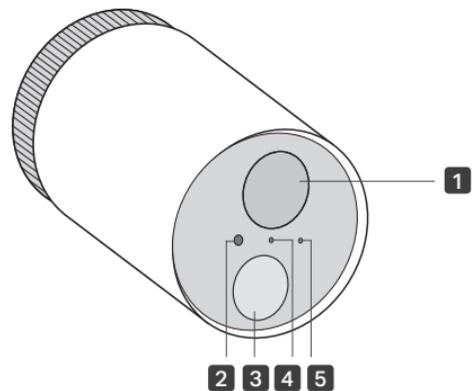
3. Install the Camera

Install the camera on the mounting bracket, and adjust the camera angle.



Camera Appearance

Front



1 Lens

2 Light Sensor

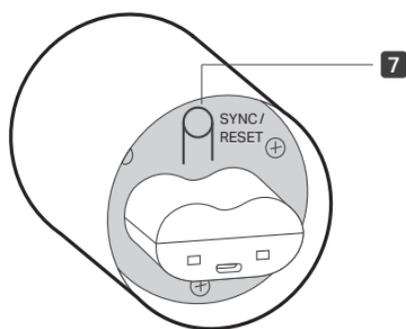
3 Motion Sensor

4 Status LED

Indicate the status of your camera.

5 Microphone

Back



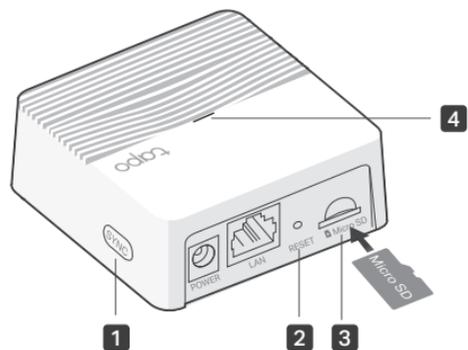
7 SYNC/RESET Button

While the camera is powered on:

Press for 1 second: Pair with the hub

Press and hold for about 5 seconds: Reset the camera

Hub Appearance



1 SYNC Button

Press to pair with the camera, or silence the hub when it rings.

2 RESET

Use a pin to press and hold for about 5 seconds until the hub LED quickly blinks red to reset the hub.

3 microSD Card Slot

Insert a microSD card to record camera videos locally. Initialize the microSD card within the Tapo app first. *microSD card not included.

4 Status LED

Indicate the status of your hub.

Light Indications

Hub Status LED

Solid red	Starting up
Blinking red and green	Ready for setup
Solid amber	Connected to router
Solid green	Connected to the cloud
Blinking green slowly	Pairing
Blinking red quickly	Hub resetting
Blinking green quickly	Hub updating

Camera Status LED

Solid Red	Starting up
Blinking red and green	Ready for pairing
Blinking green slowly	Pairing
Solid amber	Connected to the hub
Solid green	Connected to the cloud
Blinking red quickly	Camera resetting
Blinking green quickly	Camera updating
Blinking red once a minute	Low battery
Blinking red slowly	Offline

Safety Information

- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be easily accessible.
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- Keep the device away from fire or hot environments. DO NOT immerse in water or any other liquid.
- Do not disassemble, repair or modify the product.
- Do not place near automatically controlled devices such as fire alarms. Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Observe restrictions on using wireless products in fuel depots, chemical plants or when blasting operations are in progress.
- Do not use liquid to clean the product. Only use a dry cloth.
- Never put metal objects inside the product. If a metal object enters the product turn off the circuit breaker and contact an authorised electrician.
- This product is not intended to be used when providing medical care. Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids to determine if they are adequately shielded from external RF (radio frequency) energy.
- Do not use this product in health care facilities. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long time unplug the product from the power outlet.
- Product should be kept away from heat sources such as radiators, cookers etc. - it should not be placed in places where the temperature is less than -20 degrees or greater than 45 degrees.
- This product may interfere with other electronic products such as TV, radios, personal computers, phones or other wireless devices.
- Always follow the local waste and recycle laws when you get rid of the used battery.

CAUTION!

Risk of fire or explosion
if the battery is replaced by an incorrect type

CAUTION!

Avoid replacement of a battery with an incorrect type that can defeat a safeguard.

Avoid disposal of a battery into fire or a hot oven, or mechanically crushing or cutting of a battery, that can result in an explosion.

Do not leave a battery in an extremely high temperature surrounding environment that can result in an explosion or the leakage of flammable liquid or gas; Do not leave a battery subjected to extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.

Camera Operating Temperature: -20 °C ~ 45°C (-4°F ~ 113°F)

Camera Operating Humidity: 10%~90%RH, Non-condensing

Hub Operating Temperature: 0 °C ~ 40°C (32°F ~ 104°F)

Hub Operating Humidity: 10%~90%RH, Non-condensing

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of directives 2014/53/EU, 2009/125/EC, 2011/65/EU and (EU)2015/863.

The original EU declaration of conformity may be found at <https://www.tapo.com/support/ce/>

TP-Link hereby declares that the device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017.

The original UK declaration of conformity may be found at <https://www.tapo.com/support/ukca/>

2400~2483.5MHz/20dBm 863~865MHz/25mW(e.r.p)
863~868.6MHz/25mW(e.r.p)



For technical support, user guides, FAQs, warranty and more, please visit www.tapo.com/support/



FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and consider removing the no-collocation statement.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

BSMI Notice

安全諮詢及注意事項

請使用原裝電源供應器或只能按照本產品注明的電源類型使用本產品。
清潔本產品之前請先拔掉電源線。請勿使用液體、噴霧清潔劑或濕布進行清潔。

注意防潮，請勿將水或其他液體潑灑到本產品上。

插槽與開口供通風使用，以確保本產品的操作可靠並防止過熱，請勿堵塞或覆蓋開口。請勿將本產品置放於靠近熱源的地方。除非有正常的通風，否則不可放在密閉位置中。不要私自拆開機殼或自行維修，如產品有故障請與原廠或代理商聯繫。

NCC Notice

注意！

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

限用物質含有情況標示聲明書

產品元件 名稱	限用物質及其化學符號					
	鉛 Pb	鎘 Cd	汞 Hg	六價鉻 Cr+6	多溴聯苯 PBB	多溴二苯醚 PBDE
PCB	○	○	○	○	○	○
外殼	○	○	○	○	○	○
電源適配器	○	○	○	○	○	○

備考1. "超出0.1 wt %" 及 "超出0.01 wt %" 系指限用物質之百分比含量超出百分比含量基準值。

備考2. "○"系指該項限用物質之百分比含量未超出百分比含量基準值。

備考3. "-" 系指該項限用物質為排除項目。