

# LED TV

**User's Guide** For use with models:

LE32HDE5300 / LE32HDF3300 / LE39FHDE5300 /  
LE39FHDF3300 / LE43FHDF3300

Need Assistance?






Please visit our website at [www.tclusa.com](http://www.tclusa.com)

or call 1-877-300-8837.

The Creative Life

**TCL**

# Important Information

 <b>CAUTION</b> <b>RISK OF ELECTRIC SHOCK.</b> <b>DO NOT OPEN.</b>		 This symbol indicates that this product incorporates double insulation between hazardous main voltage and user accessible parts. When servicing, use only identical replacement parts.
Caution: To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.		
 This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.	 This symbol indicates important instructions accompanying the product.	


**WARNING**

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. This product should not be exposed to dripping or splashing. No objects filled with liquids, such as vases, should be placed on the component.

**WARNING**

The TV is unstable if it is not properly attached to the base or mounted to the wall. Please follow the base or wall mounting instructions provided in the User's Guide to ensure your safety.

**WARNING** The batteries shall not be exposed to excessive heat such as sunshine, fire or the like.

 This symbol indicates that this product contains mercury. Special disposal of this product for environmental reasons may be required under the laws applicable to your jurisdiction. For disposal or recycling information, please contact your local authorities or the Electronic Industries Alliance: [www.eiae.org](http://www.eiae.org).

Refer to the identification/rating label located on the back panel of your product for its proper operating voltage. FCC regulations state that unauthorized changes or modifications to this equipment may void the user's authority to operate it.

**Cable TV Installer:** This reminder is provided to call your attention to Article 820-40 of the National Electrical Code (Section 54 of the Canadian Electrical Code, Part 1) which provides guidelines for proper grounding and, in particular, specifies that the cable ground should be connected to the grounding system of the building as close to the point of cable entry as practical.

**Important:** This television is a table model and is designed to sit on a firm, flat surface. Don't place the TV on soft carpeting or similar surface because the ventilation slots on the bottom of the unit will be blocked, resulting in reduced lifetime from overheating. To assure adequate ventilation for this product, maintain a spacing of 4 inches from the top and side of the TV receiver and 2 inches from the rear of the TV receiver and other surfaces. Also, make sure the stand or base you use is of adequate size and strength to prevent the TV from being accidentally tipped over, pushed off, or pulled off. This could cause personal injury and/or damage to the TV. Refer to the Important Safety Instructions on the next page.

The Power button (followed by the power symbol) on this TV and your remote control puts the TV into a very low-power standby mode but will not completely turn the power off. In order to completely shut the power off, you will need to disconnect the power cord from the outlet. The mains plug/appliance coupler is used as disconnect device, the disconnect device shall remain readily operable. Therefore, you should ensure that the TV is installed in a manner that allows you to disconnect the power cord when desired.

## Product Registration

Please register your TCL purchase on-line at [www.tclusa.com](http://www.tclusa.com). It will make it easier to contact you should it ever be necessary. Registration is not required for warranty coverage.

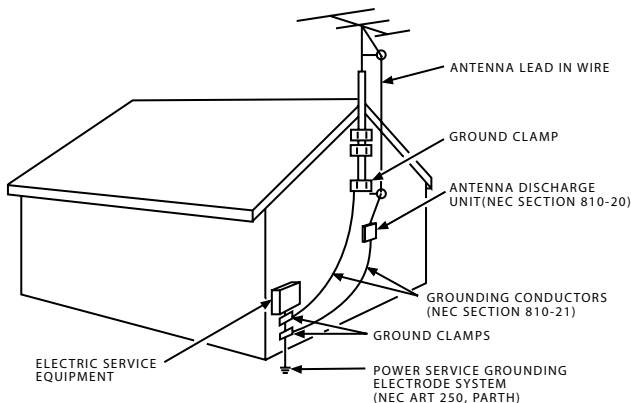
## Product Information

Keep your sales receipt to obtain warranty parts and service and for proof of purchase. Attach it here and record the serial and model numbers in case you need them. These numbers are located on the product.

**Model No.** \_\_\_\_\_ **Serial No.** \_\_\_\_\_  
**Purchase Date** \_\_\_\_\_ **Dealer/Address/Phone** \_\_\_\_\_

# Important Safety Instructions

1. Read and follow all instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
5. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
6. Do not negate the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit your outlet, consult an electrician for replacement of the obsolete outlet.
7. Protect the power cord from being walked on or pinched particularly at plugs, receptacles, and the point where it exits from the component.
8. Do not use this component near water.
9. Only use the attachments/accessories specified by the manufacturer.
10. Clean only with dry cloth.
11. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the component. When the TV is placed on a cart, use caution when moving the cart to avoid injury from tip-over.
12. Warning: To avoid any injury caused by lean of the product, please always ensure the whole product was place within the table surface in horizontal.
13. Unplug this component during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Service is required when the component is damaged in any way, such as power supply cord or plug damage, liquid spilled on or objects falling onto the component, rain or moisture exposure, abnormal operation, or if the component has been dropped.
15. If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges. Section 810 of the National Electrical Code, ANSI/NFPA No. 70-1984 (Section 54 of Canadian Electrical Code, Part 1) provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna-discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode. See following example:



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## Before Initial Setup

### Protect Against Power Surges

- Connect all components before you plug any power cords into the wall outlet or power strip.
- NEVER plug your TV into an outlet that is controlled by a wall switch.
- Turn off the TV before you connect or disconnect any cables.
- Make sure all antennas and cables are properly grounded. Refer to the Important Safety Instructions.

### Safety Information

- Protect components from overheating.
- Don't block ventilation holes on any of the components. Arrange the components so that air can circulate freely.
- Don't stack components.
- If you place the component in a stand, make sure you allow adequate ventilation.
- If you connect an audio receiver or amplifier, place it on the top shelf so the heated air from it won't harm other components.

### Avoid Audio Interference

- Position cables properly; insert each cable firmly into the designated jack.
- If you place components above the TV, route all cables down one side of the back of the TV instead of straight down the middle.
- If your antenna uses 300-ohm twin lead cables, do not coil the cables.
- Keep twin lead cables away from audio/video cables.

### Avoid Direct Light

Don't place the TV where sunlight or room lighting is directed toward the screen. Use soft or indirect lighting.

## Check Supplied Parts

Check that the following parts were packed with your product.

- 1 Remote Control and 2 AAA Batteries;
- User's Guide;
- Quick Start Guide;
- Parts List for Table Stand (see page 5)

### **Replacing your remote**

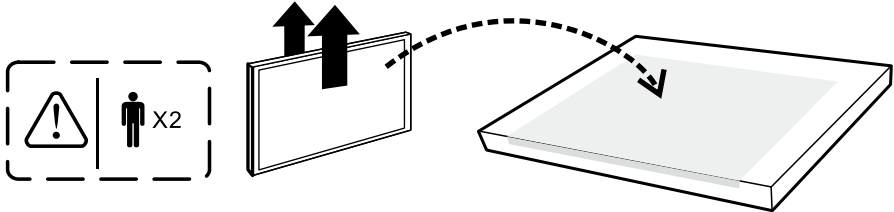
If you need to replace your remote, visit [www.tclusa.com](http://www.tclusa.com). A shipping and handling fee, and the appropriate sales tax, will be charged upon ordering. Have your Visa or MasterCard ready.

Graphics contained within this publication are presentation only.

# Connections and Setup

## Attaching Your TV to the Table Stand

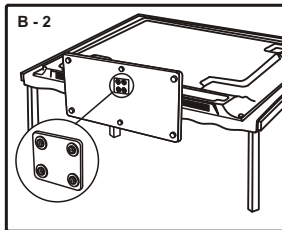
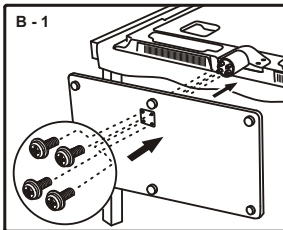
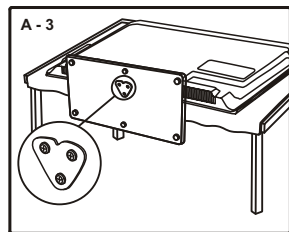
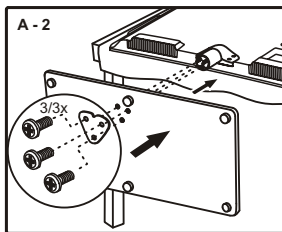
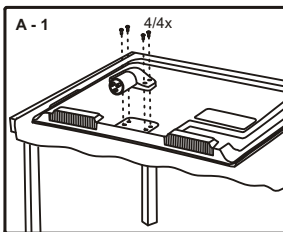
Your TV comes without the table stand attached so that you can choose to mount your TV either to its table stand or to a wall (wall mount sold separately). If you want to mount your TV to the wall, don't attach the table stand. Follow the Mounting Your TV to the Wall instructions.



First, remove the TV bag and place it on a large, flat surface such as a table or countertop. Remove the TV from the carton and place it face down on the TV bag. Be sure that the TV is face down to avoid scratching the screen.

Then follow the steps below:

**Note:** A for 32" model, B for 39" model.



## Mounting Your TV to the Wall

If you are mounting your TV to the wall, don't attach the table stand, remove the hinge cover and hinge.

To mount your TV to the wall, purchase a VESA wall mount.

32" Models	<b>Purchase a VESA 200 x 100, M4 screw</b>
40", 39" Models	<b>Purchase a VESA 400 x 200, M4 screw</b>

The VESA number is the horizontal and vertical measurement of the mounting holes. For example, 200x100 refers to the fact that the mounting measurements are 200mm horizontally and 100mm vertically.

**Notes:** Follow the directions included with the wall mount to mount the TV to the wall.

**Caution:** Your wall mount must be able to bear a minimum of five times the TV's net weight to avoid causing damage.

# Connections and Setup

## Buttons on TV


If you cannot locate your remote, you can use the TV panel buttons on your TV to operate many TV features.

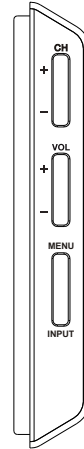
**CH+/-** Selects channels stored in the channel list or acts as the up/down arrow (▲/▼) through the menu items.

**VOL+/-** Increases/decreases the volume or acts as the right/left arrow (◀/▶) through the menu items.  
**VOL+** also acts as the **OK** button when in the menu system.

**MENU** Brings up the TV's main menu.

**INPUT** Selects the signal source.

 (**POWER** button) Turns the TV on or to standby mode.  
(**Note: POWER** button for E5300 series is located on the front panel of the TV set.)



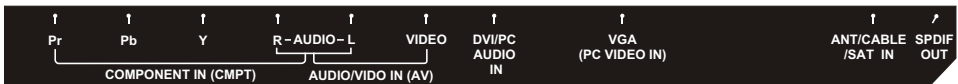
for models of  
E5300 series



for models of  
F3300 series

## Explanation of Jacks on TV

This section describes the jacks on the side/back panel of your TV. There are several ways to connect components.



**COMPONENT IN (CMPT)** Lets you connect a component that has component video jacks, such as a DVD player or set-top box. ( *Green jack for Y, Blue jack for Pb and Red jack for Pr* )

- **Y Pb Pr (Component Video)** Provides good picture quality because the video is separated into three signals. Use three video-grade or component video cables for the connection.
- **L/R AUDIO** Provides left and right audio connection when using the CMPT VIDEO input. *Red and white jacks for R AUDIO and L AUDIO connection. ( For mono audio sources, be sure to use the L AUDIO input. )* (**Note: AUDIO/VIDEO IN and COMPONENT IN share the same L/R AUDIO input jacks.**)

**AUDIO/VIDEO IN (AV)** Lets you connect a component that has composite video jacks, such as a VCR, DVD player or set-top box. *Yellow jack for VIDEO connection, red and white jacks for R AUDIO and L AUDIO connection. ( For mono audio sources, be sure to use the L AUDIO INPUT. )*

**DVI/PC AUDIO IN (used for DVI/PC only)** Provides audio connection when using HDMI/DVI INPUT 1 jack for DVI or when using PC VIDEO IN.

**Note:** *If using a DVI component, remember to connect the audio cable because the DVI cable carries only the picture signal, not the sound.*

**VGA (PC VIDEO IN)** Connect your computer or other component with a VGA output to this jack using a 15-pin, D-sub cable.

**SPDIF OUT - DIGITAL AUDIO OUT (coaxial)** Use a digital coaxial cable to connect your TV to a compatible audio receiver.


**ANT/CABLE/SAT IN** Lets you connect a coaxial cable to receive the signal from your antenna, cable, or cable box, or satellite receiver.

# Connections and Setup

**USB** Allows you to connect a compatible mass storage device.

**HDMI 1 /DVI IN** (High-Definition Multimedia Interface/Digital Visual Interface) Provides an uncompressed digital connection that carries both video and audio data by way of an integrated mini-plug cable. Since HDMI technology is based on Digital Visual Interface (DVI), the jack on the back of your TV is also compatible with DVI components.

**HDMI 2 IN** Lets you connect a component, such as a digital cable box, with an HDMI output for the best picture quality.

 **(HEADPHONE)** Allow you to connect headphones to listen to the sound coming from the TV.



## Choose Your Connections

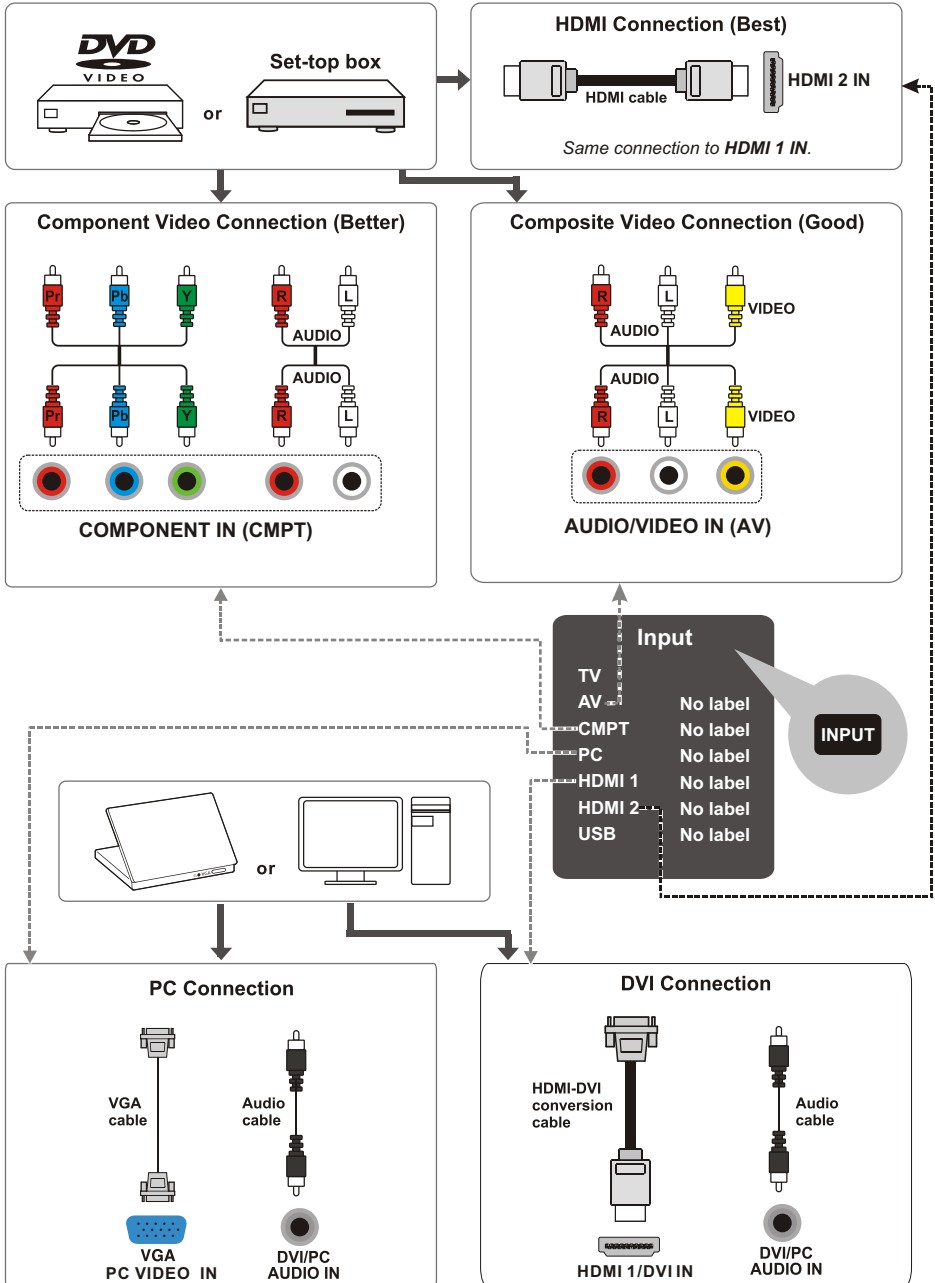
There are several ways to connect components, such as DVD players and set-top boxes, to your TV.

**Note:** No cables are supplied with this unit. Please purchase the necessary cables. A high-speed HDMI cable is recommended for better compatibility.

Input	Signal Compatability
Antenna/Cable	480i, 480p, 720p, 1080i (NTSC, ATSC, and QAM formats)
Composite Video	480i
Component Video	480i, 480p, 720p/60Hz, 1080i/60Hz, 1080p/60Hz
HDMI	480i, 480p, 720p/60Hz, 1080i/60Hz, 1080p/60Hz
PC	VGA SVGA XGA



# Connections and Setup



## Remote Control Functions

- INPUT** Opens the **Input** list; then press **INPUT** repeatedly to select the video input, or press **▲/▼** to highlight an options, and press **OK** to select the desired option.
- 0-9** (Alphanumeric buttons) Enters a channel number, then press **OK** (or let the entry timeout).
- (dot) To enter a digital channel with a sub-channel, enter the main channel; then, press the dot (•), the sub-channel, and then the **OK** button.
- MENU** Brings up the main menu or press to return to the previous menu.
- ▲/▼ ◀/▶** (arrows) Highlights different items in the TV menu and adjusts the menu controls.
- Note: In USB mode, the up or down arrow (▲/▼) can also be used for rotating a photo when showing the photo*
- ZOOM+/-** (◀/▶) Selects the desired screen format.
- SLEEP+/-** (▲/▼) Sets the TV to turn off after a given amount of time.
- PIC** Selects picture mode.
- INFO** If no menus are currently active, press **INFO** to display the Channel information.
- VOL+/-** Increases or decreases the TV volume.
- MUTE** Turns the volume on and off.
- FAV** Press the **FAV** button to browse the channels in your favorite list. Use **▲/▼** to highlight options, then press **OK** to select. Or, press the **FAV** button repeatedly to cycle
- MEDIA** Goes to the **USB** menu.
- ⏻** (On/Off button) Turns the TV on or standby.
- GUIDE** Toggles the Electronic Programme Guide between on and off. Only available for digital channels.
- CLEAR** Removes any menu or display from the screen and return to normal viewing.
- OK** Displays Channel List menu. When the TV is in the menu system, press to confirm your selection.
- GO BACK** Returns you to the previously viewed channel.
- CH+/-** Returns you to the previously viewed channel.
- TV** Press to access to the TV mode.
- MTS** Press to select your desired sound mode.
- ◀◀ / ▶▶ / ▶** / ■ These buttons can be used for playing music and photos in the USB menu.

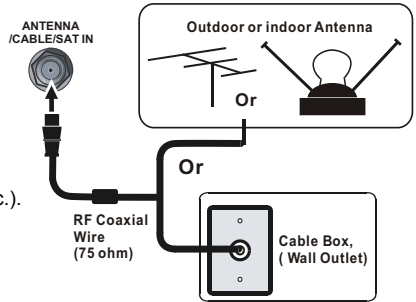


## Obtain the Signal

The first step in connecting your TV is obtaining the signal. The back panel of your TV allows you to receive analog and/or digital channels by using the **ANTENNA/CABLE/SAT IN**.


Connect the outside aerial or cable network to the **ANTENNA/CABLE/SAT IN** on the back of the TV set to receive off-air channels or cable channels.

- If you have a set-top box, you may need to call your cable company or satellite service provider. They may commend special cables to allow you to view digital channels.
- The aerial socket (75 OHM - VHF / UHF / cable) can be used for connecting an external aerial or other equipment fitted with a modulator (video recorder, satellite receiver, etc.). We recommend that you do not connect other equipment (video recorder, satellite receiver, etc.) to your TV set to begin with, so as not to complicate the set-up procedure with the additional steps involved. Connect them when you have finished setting up the channels.
- Visit [www.antennaweb.org](http://www.antennaweb.org) for help in deciding what type of antenna to use in order to receive the local digital channels available to you. Enter your location, and the program will list local analog and digital stations available using your antenna.




## Switching On

Follow the instructions on this page on how to switch on your TV set and use the remote control before going on to following pages describing how to use the channel scan procedure.

1. Insert two AAA batteries in the remote control.  
Precautions on using batteries:
  - Only use the battery types specified.
  - Make sure you use the correct polarity.
  - Do not mix new and used batteries.
  - Do not use rechargeable batteries.
  - Do not expose batteries to excessive heat such as sunshine, fire or the like, throw them in a fire, recharge them or try to open them, as this could cause them to leak or explode.
  - Remove the batteries from the remote control if you are not using it for a long period of time.
2. Connect the power cable to a mains socket. (If the power cable is not connected to the television, please first connect the power cable to the television.) Your TV set should only be connected to an AC supply. It must not be connected to a DC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.
3. When powered on, if the TV set is in standby mode, press  on the remote control or on the TV set to turn on the TV.

## Switching Off

To put the TV set into standby mode, press  on the remote control or on the TV, the TV set remains powered up, but with low energy consumption.

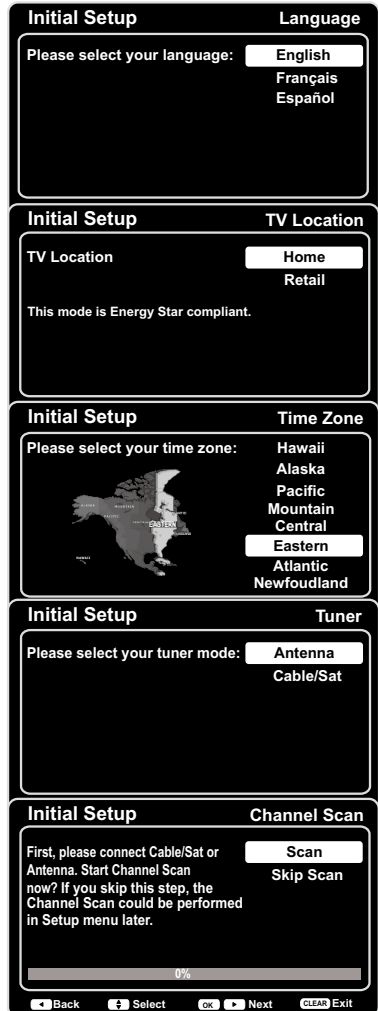
To switch off the TV set, unplug the mains socket from the mains outlet.

## Initial Setup

Initial setup involves selecting all the settings required to be able to search for and store all the channels you can receive. Make sure that the television is switched on and follow all the steps in turn specified hereafter.

The first time you switch the set on, the **Initial Setup** Wizard opens, which guides you through the initial setup process.

1. The first step of the setup requires you to select your preferred language for the menu system. Press ▲/▼ to select your language, then press **OK/▶** to enter the next screen.
2. A menu screen asks you to set the TV Location.
  - Choosing "**Home**" for the TV Location assigns the optimal picture settings for most home environments.
  - Choosing "**Retail**", which is not Energy Star compliant, sets the unit up with predefined settings for retail displays. In this setting, the power consumption may exceed the requirements of the Energy Star® qualification.Use ▲/▼ to select the desired location setting (**Home/Retail**); then press **OK/▶** to continue to the next screen.
3. Use ▲/▼ to select the current local time zone. Press **OK/▶** to continue to the next screen.
4. On the **Tuner** screen, select either **Antenna** or **Cable/Sat**. Press **OK/▶** to continue to the next screen.  
**Note:** *If you are using a satellite or cable set-top box, you do not have to complete the Channel Scan.*
5. The **Channel Scan** screen is now displayed. The default choice is to scan. Press **OK/▶** to begin the channel scan for available channels to be stored in the TV's memory.  
**Note:** *If you do not want to scan for channels at this time, you can select **Skip Scan** or press **OK/▶** to stop the scanning process, and perform the channel scan later in the **Setup** menu.*
6. The screen will change to show the progress of the process.
7. When the scanning is finished, the unit has completed the Initial Setup.
8. Press **CLEAR** to exit the Wizard and begin watching TV.



## Menu Display

Following are just the illustration of the menu display.

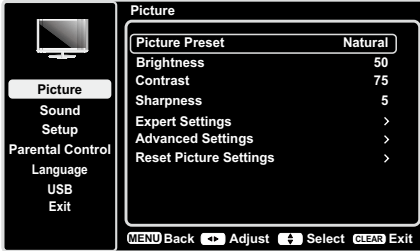


Figure 1

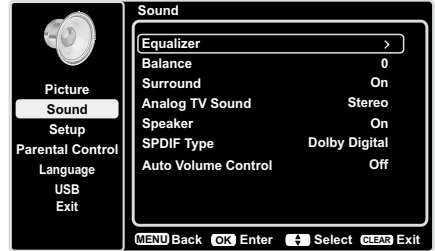


Figure 2

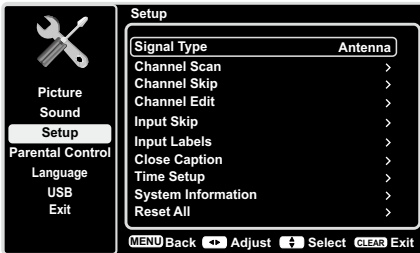


Figure 3

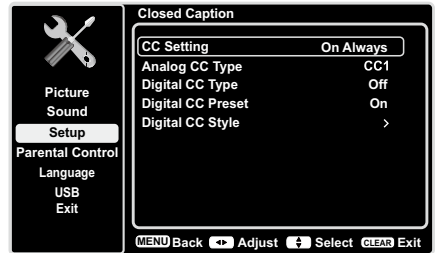


Figure 4

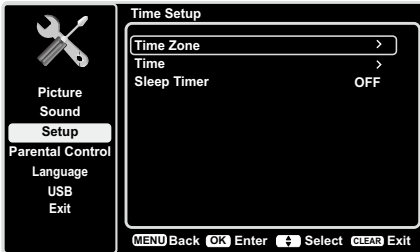


Figure 5

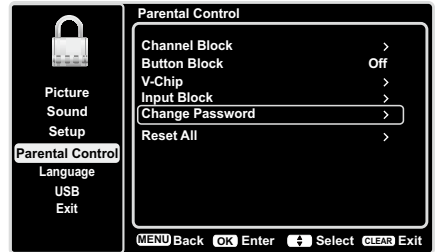


Figure 6

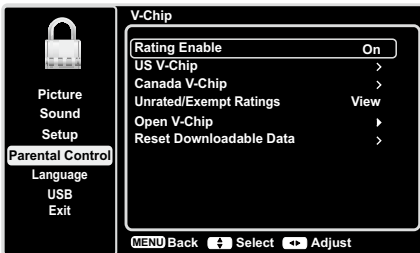


Figure 7



Figure 8

## Using Menu System

This section explores the menus of your TV. Each menu is outlined and detailed to help you get the most from your TV. To access the menu system:

1. Press **MENU** to display the main menu.
2. Press **▲/▼** to highlight an option, then press **OK/▶** to open the corresponding submenu.
3. In submenus, use **▲/▼** to select your desired item, then use **◀/▶** to set functions or change values, or use **OK/▶** to open the corresponding submenu.
4. Press **OK** to confirm your selections.
5. Press **MENU** to return to the previous menu or press **CLEAR** to close the menu.

## Picture Menu

The menus for adjusting the picture are used to obtain the best picture settings according to your preference, the type of program you are watching and the ambient lighting.

To access the **Picture** Menu, press the **MENU** button on the remote to open the Main menu. Press **▲/▼** to select **Picture**, then press **OK/▶** to display options. (Refer to Figure 1.)

**Note:** *some options may be not available for certain signal sources.*

**Picture Preset:** displays a list that lets you select one of the preset picture settings: **Natural, Sports, Personal** or **ECO, Vibrant, Cinematic**. Choose the setting that is best for your viewing environment.

**Note:** *ECO is the default setting, if you select some other options, the power consumption may change.*

**Brightness:** adjusts the brightness of the picture.

**Contrast:** adjusts the difference between the light and dark areas of the picture.

**Sharpness:** adjusts the crispness of the edges in the picture.

### Expert Settings

**Backlight:** adjusts the backlight level. the menu line is grayed out by default. Only when “**Dynamic Backlight**” and “**Light Sensor**” are both set to “**Off**”, the menu line can be adjustable.

**Color:** adjusts the richness of the color.

**Tint:** this option adjusts the balance between the red and green levels.

**Color Temperature:** adjusts the color temperature from cool to warm.

**Note:** *Color and Tint are not available in PC mode.*

## Advanced Settings

**Light Sensor:** when activated, this feature monitors the ambient light conditions in the room and adjusts the TV's backlight for optimum viewing. It also serves as an energy-saving feature by lowering the backlight power level when appropriate (typically in darker conditions).

**Dynamic Backlight:** this option automatically adjusts the brightness of the backlight according to the content of the incoming signal. **Dynamic Backlight** optimizes the picture quality and decreases power consumption.

**Note:** *when Light Sensor or Dynamic Backlight is set to Off, the power consumption may exceed the requirements of the Energy Star® qualification.*

**Noise Reduction:** This setting reduces picture “static” or any type of interference. This feature is especially useful for providing a clearer picture in weak analog signal conditions. Choose between these options:

**Low** for a softer, smoother picture that retains picture sharpness and detail.

**Middle** for a slightly softer picture than the Low setting.

**High** for an even softer, smoother picture than the other settings (the picture detail is somewhat decreased).

### **SABC (Scene Adaptive Brightness Control):**

**Option: On/Off.** If set to **On** mode, distribution of brightness every scene is picked out automatically, TV always adjusts appropriate brightness by full automation.

**PC Settings:** this option allows you to adjust the PC settings when in PC mode.

**Reset Picture Settings:** this function allows you to reset all the picture settings to the factory default settings.

## Sound Menu

The **Sound** Menu lets you adjust audio output. To access the **Sound** Menu, press **MENU** on the remote, and then use **▲/▼** to highlight **Sound** from the Main Menu. Press **OK/▶** to select. The following options will be displayed: (Refer to Figure 2.)

**Equalizer:** the five-band equalizer allows you to adjust the audio frequency settings. You can select one of the five preset options or create a custom preset.

**Equalizer:** Allows you to choose a specific sound preset: **Standard, Music, Voice, Movie, and Personal.**

**Frequency Range:** Displays the different graphic equalizer names set for each sound preset option. Choose a band and make adjustments. When making adjustments, the **Equalizer** option automatically changes to **Personal**. Press ◀/▶ to select the desired frequency (100Hz, 300Hz, 1KHz, 3KHz, 10KHz) you wish to adjust. Use ▲/▼ to adjust the level. When you have finished adjusting the levels, press **MENU** to exit.

**Balance:** adjust the amount of audio sent to the left and right speakers.

**Surround:** option **On/Off**. When turned on, this option enables a mode which simulates a surround sound effect.

**Speaker:** option **On/Off**. When you select the **Off** option, the sound speaker on the TV will be turned off.

**SPDIF Type:** this option controls the type of audio stream sent to the Digital Audio Output jack. Available options are **Dolby Digital**, **PCM**, or **Off**.

**Auto Volume Control:** option **On/Off**. This option reduces the annoying blasts in volume that often occur during commercial breaks, and also amplifies softer sounds in program material, eliminating the need for constant volume adjustment.

**Analog TV Sound:** this option controls the manner in which the sound comes through your speakers. Options available vary according to the input selected.

**Note:** *The Analog TV Sound option is only available for analog channels.*

**Mono (available for regular TV viewing only):** this option plays the sound in mono only. Use this setting when receiving broadcasts with weak stereo signals.

**Stereo :** this option splits the incoming stereo audio signal into left and right channels. Most TV programs and recorded materials have stereo audio. The word "Stereo" appears in the **Channel Banner** when you tune to a program that is broadcast in stereo.

**Second Audio Program (SAP):** this option plays the program's audio in a second language, if available. The letters "SAP" appear in the Channel banner when you tune to a program that is broadcast with SAP information. SAP audio is broadcast in mono only. SAP is also used to broadcast a program's audio with descriptions of the video for the visually impaired.

**Default Audio Language:** choose the language you prefer for dialog on digital channels. If the preferred

language is not broadcasted with the program, then the TV plays the default audio for the program (usually **English** in the US). There are 3 available default languages (**English**, **French**, **Spanish**).

**Note:** *The Default Audio Language option is only available for digital channels.*

**Current Audio Language:** press ◀/▶ to choose from the list of languages available for the program you're watching. The language chosen becomes your preferred language for all digital channels until you turn the TV off. If the language chosen is not being broadcasted with a program, the TV plays the default language for the program (usually **English** in the US).

**Note:** *The Current Audio Language option is only available for digital channels.*

## Setup Menu

The **Setup** Menu allows you to configure the TV with your preferences. Press **MENU** on the remote to open the Main Menu. Press ▲/▼ to select **Setup**; then press **OK/▶** to display the following options: (Refer to Figure 3.)

**Signal Type:** choose the type of signal (**Cable/Sat** or **Antenna**) you have connected to the **ANT/CABLE/SAT IN**.

## Channel Scan

When you perform a Channel Scan, your TV searches for channels with signals and stores the channel information in the Channel List. Then, as you watch TV and press **CH+** or **CH-**, your TV goes to the next or previous channel in the Channel List and skips the channels that do not have signals. If the TV signal source changes – for example, if you change from an outdoor antenna to cable TV – you will need to rescan for channels.

To automatically scan for channels:

1. After choosing a signal type, press ▲/▼ to highlight **Channel Scan**.
2. Press **OK/▶** to start the scan. You can see the search progress and how many channels are found in the on-screen menu. (**Note:** *If you wish to stop the search, press the **CLEAR** button.*)
3. After the scan is complete, press **OK** to restart scan, or press the **MENU** button to return to the previous menu, or press the **CLEAR** button to close the menu.

## Channel Skip

You can hide channels in the Channel List. Then, when you press the **CH+** or **CH-** button, the TV will skip the hidden channels. You can still tune to these

hidden channels by pressing the number of the channel on the numeric keypad.

To hide specific channels:

1. Select **Setup > Channel Skip**, press **OK/▶** to open the **Channel Skip** screen.
2. Press **▲/▼** to highlight the channel you wish to skip; then press **OK** to check the highlighted channel. You can add the channel back into the Channel List by highlighting it and un-checking it.
3. Repeat the process to hide additional channels.
4. Press **MENU** to return to the previous menu, or press **CLEAR** to close the menu.

## Channel Edit

The **Channel Edit** function allows you to add or change a channel label, only for analog channels. You cannot change the name on digital channels.

To edit an analog channel name:

1. Select **Setup > Channel Edit**, press **OK/▶** to open to enter the next screen.
2. Press **▲/▼** to highlight the channel you wish to label or edit.
3. Press **OK** to enter the **Channel Edit** screen.
4. The **Channel Name** will be highlighted, press **OK** to start editing.
5. Use **◀/▶** to select the input field, then use **▲/▼** to enter the name for the channel.
6. Press **OK** to confirm and save the new label.
7. Press **MENU** to return to the previous menu, or press **CLEAR** to close the menu.

## Input Skip

You can hide video inputs in the Channel List. This option allows you to remove the inputs from the Channel List so you do not encounter them when channeling up or down. Once you have hidden inputs, the TV will skip these inputs when you press the **CH+** or **CH-** button.

To hide video inputs:

1. Select **Setup > Input Skip**, press **OK/▶** to display the **Input Skip** screen.
2. Press **▲/▼** to highlight the video input you want to hide.
3. Press **OK** to check the highlighted input. You can add an input by highlighting it and un-checking it.
4. Repeat the process to hide additional video inputs.
5. Press **MENU** to return to the previous menu, or press **CLEAR** to close the menu.

## Input Labels

You can add a label to a video input source to make it easier to identify.

1. Select **Setup > Input Labels**, press **OK/▶** to display the **Input Labels** screen.

2. Press **▲/▼** to highlight the input source you wish to label.
3. Press **◀/▶** to select the label for this source.
4. Press **MENU** to return to the previous menu, or press **CLEAR** to close the menu.

## Closed Caption

Many programs are encoded with closed captioning information, which allows you to display the audio portion of a program as text on the TV screen.

**Note:** *Closed caption settings are not available for HDMI, CMPT or PC inputs. These settings must be set in the connected component's menu. Closed captioning is not available on all channels at all times. Only specific programs are encoded with closed captioning information. When a digital program is closed captioned, CC is displayed in the Channel Banner.*

The Closed Caption options are: (Refer to Figure 4.)

**CC Setting:** this option allows you to choose the way closed captioning information appears on the screen.

**Off-** No captioning information displayed.

**On Always-** Chooses this option if you want captioning information to be shown whenever available.

**On When Mute-** This option allows the closed captioning to display (when available) whenever the TV's sound is muted. The captioning information is not displayed when the sound is not muted.

**Analog CC Type :** this option lets you select the captioning mode used for displaying caption information, when available. If you are unsure of the differences among the modes, you may prefer to leave the closed captioned mode set to CC1, which displays complete text of the program in the primary language in your area.

**Digital CC Type:** if available, this allows you to select a closed caption service mode (1-6) for digital channels.

**Digital CC Preset:** if available, this allows you to select between **Off** and **On** options. **On** mode allows you to set the options below.

**Digital CC Style:** this option lets you customize the following display options, if available:

**Caption Style -** Select either **As Broadcaster** or **Custom** options. If you choose **Custom** options, the setting changes according to the options you choose.

**Digital CC Size -** Set the size of the digital closed caption text.



**Digital CC Font** - Select a character design for the digital closed caption text. A font is a complete assortment of letters, numbers, punctuation marks, etc. in a given design. You can choose from a variety of fonts.

**Digital CC Background Color** - lets you set the color of the area behind the digital closed caption text.

**Digital CC Background Opacity** - Set the appearance of the area behind the digital closed caption text.

**Digital CC Color** - Sets the color of the digital closed caption text.

**Digital CC Opacity** - Sets the appearance of the digital closed caption text.

## Time Setup

### Time Zone

You can set the correct Time Zone for your area.

To choose a time zone:

1. Select **Setup > Time Setup > Time Zone**, (Refer to Figure 5.) press **OK/▶** to proceed to the next screen.
2. Press **◀/▶** to select the time zone for your area.
3. Press **MENU** button to return to the previous menu, or press **CLEAR** to close the menu.

### Time

To set the time:

1. Select **Setup > Time Setup > Time**, press **OK/▶** to proceed to the next screen.
2. Options on this screen include:

**Auto Synchronization** - Press **◀/▶** to choose **On** to acquire the time automatically from digital channels.

**Daylight Saving** - Select **Auto** to set the daylight saving time for your area automatically.

**Date** - When Date is highlighted, use **◀/▶** to select the input field, then press **OK** to start to input, again use **◀/▶** to set the date, finally press **OK** to confirm. (*Note: using the same way to set the time below*)

**Time** - Lets you set the time manually.

**Power On Timer** - Select **Once/Daily/Off**.

**Power On Time** - Allows you to set the time you want the TV to turn itself on.

**Power Off Timer** - Select **Once/Daily/Off**.

**Power Off Time** - Allows you to set the time you want the TV to turn itself off.

**Sleep Timer**: Press **◀/▶** to set the TV to turn off after a given amount of time.

## System Information

This option allows you to see the system information including Panel ID, SW Version, Service Model No..

## Reset All

This option resets all settings (except parental control settings) to the factory defaults. When you select this option, a confirmation box opens (Note: If some channels are blocked, you must enter the V-chip password, then you can follow the operation below).

1. Press **◀/▶** to select **OK** or **Cancel**.
2. Press **OK** to confirm.

## Parental Control Menu

The choices in the US V-Chip and Canada V-Chip menus involve software inside your TV, referred to as V-Chip, which allows you to block TV programs and movies. TV programs can be blocked by age-based ratings, such as TV-MA. If available, TV programs can also be blocked by content, such as adult language (L). Movies can only be blocked by age-based ratings. Once you block programs, you can unblock them by entering a password. By default, the software inside your TV is turned off or unlocked.

V-Chip reads the program's age-based rating (TV-MA, TV-14, etc.) and content themes (Violence (V), Adult Language (L), etc.). If you have blocked the rating and/or content themes that the program contains, you receive a message that the channel is currently blocked. Change the channel or to enter your password and temporarily deactivate the parental controls.

Broadcasters are not required to provide content themes, so programs received with no content themes are blocked only if you block their age-based rating. You can also block programs that have been given an Exempt rating, and programs that are considered unrated.

## Change V-Chip Password

The first time you enter the Parental Control menu, you must set a password in order to adjust other parental control settings. To enter a V-Chip Password, follow these steps:

1. Select **Parental Control > Change Password**, (Refer to Figure 6.) press **OK/▶** to enter the **Change Password** screen.
2. Use the number buttons to enter the four-digit number for your password.
3. Re-enter the same code to confirm the password.

*Note: The password must be entered before the TV will continue with Parental settings next time. The super password is 2458, If you forget your password, enter it to override any existing password.*

## Channel Block

To block a specific channel, follow these steps:

1. Select **Parental Control > Channel Block**, press **OK/▶** to enter the next screen with channel list on.
2. Press **▲/▼** to select the channel you wish to block.
3. Press **OK** to place a checkmark in the box to block that channel. When you tune to that channel, you will need to enter a password to view the channel programming.

## Button Block

This option allows you to block (disable) or unblock (enable) the TV panel buttons. The remote control still tunes to any channel. If you are using this to keep children from changing channels, be sure to remove access to any remote that is capable of operating the TV while you have the TV panel button blocked. To block the TV panel buttons, select **Parental Control > Button Block**, and press **◀/▶** to choose the **On** option. To enable these buttons again, return to this menu and choose the **Off** option.

## V-Chip

Press **OK/▶** to display its submenus: (Refer to Figure 7.)

### V-Chip Rating Enable

Select **Parental Control > V-Chip > Rating Enable**, then press **◀/▶** to turn this option on or off.

You must remember to set **Rating Enable** to **On** mode to have the following V-Chip rating limits to take effect.

### US V-Chip TV Ratings

You can automatically block all program ratings above a specified age-based rating level.

1. Select **Parental Control > V-Chip > US V-Chip > US TV Ratings**, press **OK/▶** to enter the **US TV Ratings** screen.

In the US TV Ratings panel you can customize the program blocking of the following TV ratings:

<b>TV-Y</b>	All children
<b>TV-Y7</b>	Children 7 years and older
<b>TV-G</b>	General audience
<b>TV-PG</b>	Parental guidance suggested
<b>TV-14</b>	Parents strongly cautioned
<b>TV-MA</b>	Mature audience only

You can also customize the TV ratings for the following content:

<b>A</b>	Sexual dialog
<b>D</b>	Sexual explicit dialog
<b>L</b>	Adult language
<b>S</b>	Sexual situations

<b>V</b>	Violence
<b>FV</b>	Fantasy violence

2. Press **▲/▼/◀/▶** to navigate through the TV rating options. Press **OK** to block (locked) or allow (unlocked).

### US V-Chip Movie Ratings

You can automatically block all program ratings above a specified age-based rating level.

1. Select **Parental Control > V-Chip > US V-Chip > US Movie Ratings**, press **OK/▶** to enter the **US Movie Ratings** screen.

In the US Movie Ratings panel you can customize the program blocking of the following Movie ratings:

<b>G</b>	General audience
<b>PG</b>	Parental guidance suggested
<b>PG-13</b>	Unsuitable for children under 13
<b>R</b>	Restricted, under 17 requires accompanying parent or adult guardian
<b>NC-17</b>	No one under 17 admitted
<b>X</b>	Mature audience only

### Canada English or French V-Chip Ratings

If you receive Canadian programs, you can block Canadian English and French V-Chip by ratings only. When you block a particular rating, you automatically block the higher-rated programs as well. To block Canadian English and French program ratings, follow these steps:

1. Select **Parental Control > V-Chip > Canada V-Chip**, press **OK/▶** to enter the next screen.
2. Press **▲/▼** to select **Canadian English Ratings** or **Canadian French Ratings**. Press **OK/▶** to proceed.

#### Canadian English Ratings:

<b>C</b>	Children
<b>C8+</b>	Children 8 and older
<b>G</b>	General audience
<b>PG</b>	Parental guidance
<b>14+</b>	Viewer 14 and over
<b>18+</b>	Adult

#### Canadian French Ratings:

<b>G</b>	General audience
<b>8 ans+</b>	Viewer 8 and older
<b>13 ans+</b>	Viewer 13 and older
<b>16 ans+</b>	Viewer 16 and older
<b>18 ans+</b>	Adult

3. Press **▲/▼** to select the desired rating. Press **OK** to toggle between View and Block.

**Open V-Chip:** Allows you to select the downloadable rating level. In the event that a new rating system is provided by the broadcaster, the new rating options would appear within this menu.

## Blocking Unrated/Exempt Programs

The Unrated/Exempt Ratings option lets you decide if programs that the V-Chip recognizes as unrated or exempt can be viewed. Unrated TV programs may include news, sports, political, religious, local and weather programs, emergency bulletins, public announcements, and programs without ratings. The Exempt option applies to both US and Canadian unrated programs and Canadian programs rated E.

1. Select **Parental Control > V-Chip > Unrated/Exempt Ratings**, press **OK/▶** to enter the next screen.
2. Press **◀/▶** to toggle between **View** and **Block**.  
**View** All unrated programs are available.  
**Block** All unrated programs are not available.

## Reset Downloadable Data

1. Select **Parental Control > V-Chip > Reset Downloadable Data**, press **OK/▶** to reset the downloadable V-Chip data.
2. A confirmation box opens. Press **◀/▶** to select.
3. Press **OK** to reset the downloadable rating data, if present.

## Input Block

1. Select **Parental Control > Input Block**, press **OK/▶** to display the Input source list screen.
2. Press **▲/▼** to place a checkmark in the box to block the input. When you tune to that input, you will need to enter a password to view the channel.
3. Press **OK** to confirm your selection. A locked/unlocked icon appears next to the selected input.

## Language Menu

To select the preferred language for all menus, follow the steps below. You can choose between English, Espanol, or Francais.

1. Select **Language**, press **OK/▶** to display the **Language** Screen. (Refer to Figure 8.)
2. Press **▲/▼** to select the preferred language for the menu.
3. Press **◀/▶** to select **On** or **Off**.
4. Press the **MENU** or **CLEAR** key to exit the menu.

## USB Menu

You can connect a device with USB to your TV or use a USB flash drive, *only support FAT format and unpartitioned* USB device. This connection allows you to insert a USB flash drive directly or connect a compatible mass storage device with USB, such as a digital camera, a multi-format card reader, or an MP3 player. If you have a USB drive, plug it into the drive directly. If you have a device with a USB port,

connect one end of the USB cable to the USB port and the other end to the USB jack on the side of the TV.

The USB feature on your TV allows you to play audio files (format supported: MP3) or display pictures (format supported: JPEG). To utilize this feature, follow these steps:

1. Press **MENU** on the remote control (the Main Menu appears).
2. Use **▲/▼** to select **USB**.
3. Press **OK/▶** to proceed to the **USB** Screen. Or, you can press the **MEDIA** button on the remote control to display the **USB** screen directly. (*Note: if no USB device is inserted, "No Media" displays on the screen, only support FAT format and unpartitioned USB device*)

**Media Brower:** select **Media Brower**, press **OK** to enter, then press **▲/▼** to select a file or file folder, press **OK** and use the following menus:

**Open** - Select to display the folder/file list in the USB device.

**Thumbnail** - Select to display the thumbnail of the folders/files, only available for photo folders/files.

**Slideshow** - Select to start photo slideshow. The menu line is grayed-out if there is no photo file in the root of the current USB device.

**Play Music** - Select to playback the music. The menu line is grayed-out if there is no music file in the root of the current U disk.

**Return** - Select to return to the previous menu.

**Media Settings:** select **Media Settings**, press **OK** to enter, then use the following menus:

**Photo Settings** - Select to display **Photo Settings** submenu.

**Slideshow Interval** - Select the **Slideshow Interval: 5 Seconds, 10 Seconds, 20 Seconds.**

**Slideshow Effect** - Select the **Slideshow Effect.**

**Slideshow Repeat** - Select the options: **Off/On.**

**Thumbnail Size** - Select to display the thumbnail size: **5X3** and **3X2.**

**Music Settings:** select to display **Music Settings** submenu.

**Music Play Mode** - Select the options: **Once, Play All, Random.**

**Music Play Repeat** - Select the options: **Off/On.**

**Music Auto Play** - Select the options: **Off/On.**

4. Press the **MENU** button to go back to the previous menu, or press the **CLEAR** button to exit.

## Frequently Asked Questions (FAQs)

### **What's the quickest way to view High Definition (HD) video?**

Connect an off-air antenna to the ANT/CABLE/SAT IN to view free local digital channels. You may need to purchase an antenna.

Visit [www.antennaweb.org](http://www.antennaweb.org) for assistance in deciding what type of antenna to use to receive the local digital channels available to you. By entering your location, this mapping program tells you which local analog and digital stations are available using a certain antenna.

### **Are there other ways to view High Definition (HD) video?**

Besides using an off-air antenna as mentioned above, you can also use a set-top box to receive digital video. Contact your cable company or satellite provider to purchase digital programming and have them connect the box to ensure you are viewing channels the best way.

### **How do I tell an analog channel from a digital channel?**

Press the INFO button to display the Channel Banner. Look at the bottom right corner of the screen. The dot (•) is displayed for a digital channel. If there is no dot, it is an analog channel.

### **Why are there bars on my screen and can I get rid of them?**

Most digital video is sent in a 16/9 format which fills your screen, but is sometimes sent in 4/3 which does not fill your screen. It depends on how the station or device connected to your TV is formatting the video. If there are bars on the screen, press the ZOOM +/- button to try a different format that may eliminate the bars. Some bars can't be removed because of the way the format is sent by the broadcaster. The format changes as you press the ZOOM +/- button and the format type is displayed at the bottom of the screen.

### **Why does channel search find a lot of channels, but when I try to tune to them, there's nothing there?**

Some channels enabled by the cable company don't carry programming, such as video ondemand. When channels are unavailable, your TV screen is blank or appears like snow. You probably want to remove these channels from your Channel List. Remove these in the Channel Skip Menu.

### **Why does the first channel search take a long time?**

If you have both analog and digital channels, the TV is looking for all available channels in the Channel List. If you do have digital channels, the TV is also searching for scrambled channels, non-scrambled channels, and each sub-channel of that digital channel.

## Troubleshooting

Most problems you encounter with your TV can be corrected by consulting the following troubleshooting list.

### TV Problems

#### The TV won't turn on.

- Make sure the TV is plugged in.
- Check the wall receptacle (or extension cord) to make sure it is "live" by plugging in another device.
- The TV panel controls may be locked (disabled). Use the remote control to unlock the TV panel controls.
- Select the Button Block feature on the Parental Control menu and press **OK** to uncheck the box.

#### There is no picture and no sound but the TV is on.

- You may be tuned to an input with no component connected to it. If you're trying to view a connected component, press **INPUT** until the picture from that component appears.
- The Signal Type option may be set incorrectly.
- The channel may be blank. Try changing channels.
- If you're watching your VCR and it's connected with coaxial cable to the **ANT/CABLE/SAT IN** jack, tune the TV to channel 3 or 4 (whichever channel is selected on the 3/4 switch on the back of your VCR). Also make sure the TV/VCR button on the VCR is in the correct mode (press the TV/VCR button on your VCR).

#### The sound is fine, but the picture is poor quality.

- If you're getting a black and white picture from a component you've connected to your TV, you might have your video cables connected to the wrong jacks. A yellow video cable connects to the yellow VIDEO INPUT jack on the side or back of your TV; three video cables or bundled component video cables (red, blue, and green) connect to the corresponding COMPONENT INPUT jacks on the back of your TV.
- Check the antenna connections. Make sure all of the cables are firmly connected to the jacks.

#### There is no sound, but the picture is fine.

- The sound might be muted. Try pressing the volume up button to restore sound.
- If using DVI or Y, PB, PR, remember to also connect the device's left and right audio output jacks to the TV's L and R AUDIO INPUT jacks.
- The sound settings may not be set correctly.
- If your audio source has only one jack or is a (mono) audio source, make sure you have plugged the connection into the L AUDIO INPUT jack on the TV.

#### The screen is blank.

- Check your connections. If you used yellow, red, and white cables to connect, make sure they're connected to the red, white, and yellow AUDIO/VIDEO INPUT jacks on the side or back of the TV.
- If you're trying to watch something that's playing on a component connected to the TV (like a DVD), press **INPUT** until you get to the correct video input channel.
- Make sure the component connected to the TV is turned on.
- Try another channel.

#### The buttons on the TV panel don't work.

- The TV panel controls may be locked (disabled). Use the remote control to unlock the TV panel controls by selecting the Button Block feature in the Parental Control Menu and press **◀/▶** to uncheck the box.
- Unplug the TV for 10 minutes and then plug it back in. Turn the TV on and try again.

#### The TV turns off unexpectedly.

- The electronic protection circuit may have been activated because of a power surge. Wait 30 seconds, and then turn the TV on again. If this happens frequently, the voltage in your house may be abnormally high or low.
- Unplug. Wait 10 minutes. Plug in again.

## You can't select a certain channel.

- The channel may be blocked or not approved in the **Parental Control** Menu.
- If using a VCR, check to make sure the **TV/VCR** button on the VCR is in the correct mode (press the **TV/VCR** button on your VCR).
- Press the **TV** button and then try to change channels.

## The stereo reception is noisy.

- It may be a weak station. Use the Sound Menu and Analog TV Sound to choose mono.

## A black box appears on the screen.

- Closed captioning might be on. Check Closed Caption in the Setup menu.

## You are having problems with the HDMI Connection.

- Make sure the HDMI or DVI component is turned on and the cables are firmly connected. If problems still occur, turn off your component and reconnect it. Reset the power by unplugging the power cord and plugging it back in.
- If you are tuned to the **HDMI 1**, or other **HDMI INPUT** and you're receiving Unusable Signal message screen, press the **INFO** button on the remote. If Acquiring Channel appears in the **Channel Banner**, the HDMI or DVI device isn't responding. Contact the manufacturer of the HDMI or DVI device for further assistance.
- If you tune to the **HDMI 1**, or other **HDMI INPUT** and you see snow, the video goes in and out, or the video takes a long time to appear, your HDMI or DVI component is having trouble sending video information to the TV. Reconnect your device. Reset the power by unplugging the power cord and plugging it back in. If problems persist, try connecting the Y Pb Pr jacks if they are available or contact the manufacturer of the HDMI or DVI component for further assistance.
- If you have black bars on each side of your picture, the component you connected might have a switch or a menu option allowing you to change the picture quality output that will fix this. Choose either 720p or 1080i.

## The remote control doesn't work.

- Something might be between the remote and the remote light sensor on the front of the TV. Make sure there is a clear path.
- The remote may not be aimed directly at the TV.
- The batteries in the remote may be weak, dead, or installed incorrectly. Put new batteries in the remote.

## The Universal Remote control doesn't work.

This TV utilizes new remote control signals and may not be compatible with your existing universal remote (e.g. satellite box remotes, cable box remotes, and generic universal remotes, etc.). Over time, newer universal remotes will become available that should pick up the new TV codes.

## You are experiencing problems with V-Chip/Parental Controls.

If the rating limits don't work, you must lock the settings. Go to the Main Menu (press MENU on your remote), select **Parental > Program Block > Rating Enable**, Rating Enable is highlighted. Press ◀/▶ to select On to have the rating limits take effect.

## What else can I do?

If you've been through the Troubleshooting section and nothing has fixed your problem, try rebooting your TV. Note that after a reboot, you may need to run your TV through the setup process again. To do a reboot, unplug the power cord from the wall outlet or power strip. Keep your TV unplugged for about 5 minutes. Then plug in the TV and turn it on. See if the problem is fixed. If the problem remains, then please visit [www.tclusa.com](http://www.tclusa.com) for updated FAQs or contact TCL Customer Support at the support number provided in your Warranty under "How To Get Service."

## Care and Cleaning

Caution: Turn OFF your TV before cleaning.

You can clean the TV as required, using a soft lint-free cloth. Be sure to occasionally dust the ventilation slots in the cabinet to help assure adequate ventilation.

**IMPORTANT:** Never use strong cleaning agents, such as ammonia-based cleaners, or abrasive powder. These types of cleaners will damage the TV. The TV's screen may be cleaned with a soft, lint-free cloth as well. Take care not to scratch or mar the screen. If necessary, you may use a cloth dampened with warm water. While cleaning, do not spray liquid directly on the screen, or allow liquid to run down the screen and inside the TV. Also, never place drinks or vases with water on top of the TV. This could increase the risk of fire, shock hazard or damage to the TV.

## Television Specifications

Broadcasting system	US System NTSC-M ATSC standard (8VSB), QAM
Receiving Channels	VHF2-13 UHF14-69 CATV 14-36 (A)-(W) 37-59 (AA)-(WW) 60-85 (AAA)-(ZZZ) 86-94 (86)-(94)95-99 (A-5)-(A-1) 100-135 (100)-(135) 01 (4A)
Tuner type	Frequency synthesized
Screen refresh rate	60Hz

# TTE Technology, Inc. (“TTE”) Limited Warranty

All LCD/LED Models

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND AS DESCRIBED BELOW TTE EXPRESSLY DISCLAIMS, ALL ACTUAL AND IMPLIED WARRANTIES WITH RESPECT TO ANY PRODUCT USED FOR INSTITUTIONAL OR OTHER COMMERCIAL PURPOSES (INCLUDING BUT NOT LIMITED TO RENTAL PURPOSES).

**What your warranty covers:** Defects in materials or workmanship to the original owner of this TCL product when purchased from an Authorized Dealer of TCL brand products and packaged with this warranty statement.

## New LCD/LED Televisions

### For how long after your purchase:

- Two (2) years from date of purchase for parts.
- Two (2) years from date of purchase for labor.

### What we will do:

- At TTE’s discretion, pay an Authorized TCL Service Center for both labor charges and parts to repair your television, or replace your television with a new or refurbished/remanufactured unit. See “How to get service”.

### How to get service:

- Call **1-877-300-8837**. Please have your unit’s date of purchase, place of purchase and model/serial number ready. The model/serial number information can be found on the back of your unit.
- A representative will troubleshoot your problem over the phone. If it is determined that your unit requires service, the service location will be at the sole discretion of TTE based upon the TTE Limited Warranty statement.
- At the sole discretion of TTE, television screen sizes 32” and smaller will either be repaired at an Authorized TCL Service Center or directly exchanged for a new or refurbished/remanufactured unit. At the sole discretion of TTE, television screen sizes 33” through 55” will either be repaired at an Authorized TCL Service Center or repaired in-home.

If repaired at an Authorized TCL Service Center, TTE is not responsible for transportation costs to the Authorized TCL Service Center. However, TTE will pay for return shipping. TTE will provide instructions for packaging and shipping the unit. Proof of purchase in the form of a bill of sale or receipted invoice from an Authorized Dealer which is evidence that the product is within the warranty period must be presented to obtain warranty service.

## What your warranty does not cover:

- Customer instruction. (Your Owner’s Manual describes how to install, adjust, and operate your unit. Any additional information should be obtained from your Authorized Dealer.)
- Installation and related adjustments.
- Damage resulting from non-approved installation methods.
- Signal reception problems not caused by your unit.
- Damage from misuse or neglect.
- Batteries.
- A television that has been modified or incorporated into other products or is used for institutional or other commercial purposes (including but not limited to rental purposes).
- A unit purchased or serviced outside the USA.
- A unit sold as is or with all faults
- Acts of nature, such as but not limited to lightning damage.
- Special, incidental or consequential damages.



**Product Registration:**

Please register your TCL purchase on-line at [www.tclusa.com](http://www.tclusa.com). It will make it easier to contact you should it ever be necessary. Registration is not required for warranty coverage.

**Limitation of Warranty:**

- **THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. NO VERBAL OR WRITTEN INFORMATION GIVEN BY TTE TECHNOLOGY, INC., ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE OR MODIFY THE SCOPE OF THIS WARRANTY.**
- **REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. TTE TECHNOLOGY, INC. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF CALIFORNIA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY AND WARRANTY PERIOD SET FORTH ABOVE.**

**How State Law relates to this warranty:**

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

**If you purchased your unit outside the United States or seek warranty coverage outside the United States:** This warranty does not apply. Contact your dealer for warranty information.

**Service calls which do not involve defective materials or workmanship are not covered by this warranty. Costs of such service calls are the sole responsibility of the purchaser.**



This product incorporates HDMI technology. HDMI, the HDMI logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LLC.



**ENERGY STAR is a set of power-saving guidelines issued by the U.S. Environmental Protection Agency (EPA).**

**ENERGY STAR is a joint program of the U.S. Environmental Protection Agency and the U.S. Department of Energy helping us all save money and protect the environment through energy efficient products and practices.**

**Manufactured under license from Dolby Laboratories.**

**“Dolby” and the double-D symbol are registered trademarks of Dolby Laboratories.**

## **FCC Information**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.

Please do not send any products to the California address listed in this manual or on the carton. This will only add delays in service for your product.

# **TTE**

TTE Technology, Inc.

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