TASCAM.
US-122
Download Installation

Below are the detailed and complete installation instructions for the Tascam US-122 for Windows XP. These instructions are to be followed if the user is unable to install with the instructions provided with the US-122

**BEFORE YOU BEGIN,
MAKE SURE THE US122 IS NOT PLUGGED IN
DO NOT PLUG IN YOUR US122 UNTIL YOU ARE INSTRUCTED TO.**

**TURN OFF YOUR ANTI VIRUS
TURN OFF YOUR HYPER THREADING**

(1A)

**IF YOU HAVE PRECIOUSLY ATTEMPTED TO INSTALL THE US-122
PERFORM A _CLEAN UNINSTALL_ BEFORE PROCEEDING**.

The US122 **Clean Uninstall document** can be found on your CD with in the **Application notes** or **Documentation** folder, **English, CleanWin2k_Eng**. Please note that the instructions in that document direct you to the **/WINNT** folder for **Windows 2K**. This folder is named **/WINDOWS** in **XP**.

Go to the **TASCAM** website (www.tascam.com).
Under the **TASCAM** Logo, in the "**Select a Product**" box choose **US-122**
On the **left** hand side of the screen, under "**Software Downloads**"
Select Windows XP/2000 driver version 3.24. *note: the Version number might change*

After the file has downloaded go to the location you saved it to.
Double click on "**US122_Win2K_Install_3_(xx) exe".**

A **"Windows Logo testing warning"** screen may appear.
If so, click on **CONTINUE ANYWAY**.
The "**Welcome**" screen will appear.
Follow the Closing of Programs instruction if it is applicable to your situation.
Click on **NEXT**.
The "Read me Information" screen will appear.
Click on **NEXT.**
The **"Start install"** screen will appear.
Click on **NEXT.**
The **"Reboot computer"** screen will appear.
This screen will inform you that some components were not installed and it will ask you to reboot your computer
Select **"Yes, reboot my computer now".**
Click on **NEXT.**

AFTER YOUR COMPUTER FULLY REBOOTS, PLUG IN YOUR US-122 DIRECTLY INTO YOUR COMPUTER USING THE CABLE THAT IS PROVIDED. UNPLUG ANY USB DEVICE OR HUB THAT IS USING THE SAME BUS EXCEPT FOR YOUR KEYBOARD AND MOUSE.

(2A)
Found New Hardware Screen should pop up.
The **"Hardware Wizard"** screen will appear.
Under **"What do you want the wizard to do?"**
Select **"Install from a list or a specific location (Advanced)"**.
Click on **NEXT.**
The **"Please choose your search and installation options"** screen will appear.
Put a Check in the box next to **"Include this location in the search".**
Verify that **"C:\Programs Files\US122_Install"** is in the location window.
If not, click on **BROWSE** to select it.
UNCHECK "Search removable media Floppy, CD-ROM" if checked.
Click **NEXT.**
A **"Windows Logo testing warning"** screen may appear.
If so, click on **CONTINUE ANYWAY**.
The **"Completing the Found New Hardware Wizard"** screen will appear.
Click on **FINISH**.

"FOUND NEW HARDWARE" SCREEN SHOULD POP UP, _AGAIN_.

Found New Hardware Screen should pop up.

The **"Hardware Wizard"** screen will appear.
Under **"What do you want the wizard to do?"**
Select **"Install from a list or a specific location (Advanced)"**.
Click on **NEXT.**
The **"Please choose your search and installation options"** screen will appear.
Put a Check in the box next to **"Include this location in the search".**
Verify that **"C:\Programs Files\US122_Install"** is in the location window.
UNCHECK "Search removable media Floppy, CD-ROM" if checked
If not, click on **BROWSE** to select it.
Click **NEXT.**
A **"Windows Logo testing warning"** screen may appear.
If so, click on **CONTINUE ANYWAY**.
The **"Completing the Found New Hardware Wizard"** screen will appear.
Click on **FINISH**.

"FOUND NEW HARDWARE" SCREEN SHOULD POP UP, _FOR THE THIRD TIME!_

Found New Hardware Screen should pop up.
The **"Hardware Wizard"** screen will appear.
Under **"What do you want the wizard to do?"**
Select **"Install from a list or a specific location (Advanced)"**.
Click on **NEXT.**
The **"Please choose your search and installation options"** screen will appear.
Put a Check in the box next to **"Include this location in the search".**
Verify that **"C:\Programs Files\US122_Install"** is in the location window.
If not, click on **BROWSE** to select it.
UNCHECK "Search removable media Floppy, CD-ROM" if checked
Click **NEXT.**
A **"Windows Logo testing warning"** screen may appear.
If so, click on **CONTINUE ANYWAY**.
The **"Completing the Found New Hardware Wizard"** screen will appear.
Click on **FINISH**.

A balloon Screen should pop up indicating **"Your new hardware is installed and ready to use".** The **USB light** should be lit on the **US-122**. If your USB light is not on go back to **(1A).**

YOU HAVE COMPLETED THE INSTALLATION PROCESS.