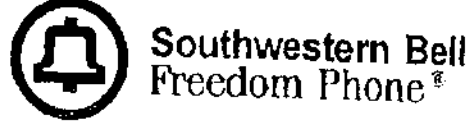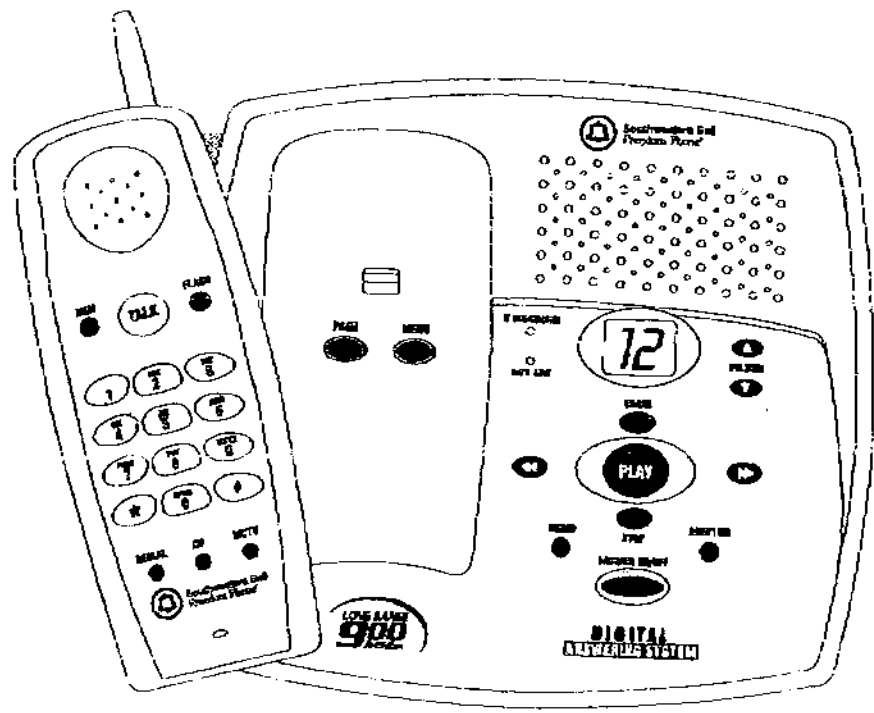To: Angela Tang (I/S)

Fm: Rhona (Telefield)

900MHz Cordless Telephone with Digital Answering System

STOP - DON'T TAKE ME BACK TO THE STORE.
LOOK - FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN - AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation, missing parts or installation, call:

Southwestern Bell Freedom Phone®
Retail Sales Help Line at

1-800-366-0937

Monday - Friday 8:30 a.m. - 9:00 p.m. EST
Saturday 8:30 a.m. - 12:30 p.m. EST

http: // www. swbfreedomphone. com

SOUTHWESTERN BELL FREEDOM PHONE
7475 N. GLEN HARBOR BLVD., GLENDALE, AZ 85307

FF2125 IB-3887B Printed in China

FAXED

2002年 3月 2 5日 下午 5时 15分
2002年 3月 2 6日 上午 以时 20分

FF2125 OWNER'S MANUAL
Toll Free Helpline 1-800-366-0937
http://www.swbfreedomphone.com

gratulations!

have purchased a 900 MHz Cordless Telephone with All Digital Answering System
has been manufactured to the highest standards of **SOUTHWESTERN BELL**
EDOM PHONE ® Retail Sales. Its "DIGICLEAR PLUS™" circuitry combines
: filtering with state of the art technology that reduces background noise from
telephone conversations. Special compander circuitry compresses, then expands.
ansmitted signal to enhance clean, clear audio.

**ORE INSTALLING AND OPERATING THIS TELEPHONE, IT IS VERY
ORTANT THAT YOU READ THIS OWNER'S MANUAL.**

IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY
PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF
FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE
FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink, laundry tub swimming pool, or in a wet basement.
5. Do not place this product on an unstable cart, stand or table. The product may fall, causing serious damage.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not place this product where the cord will be damaged by persons stepping on it.
9. Do not overload wall outlets and extension cords, as this can result in fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots, as they may touch dangerous voltage points or short out parts. This could result in fire or electric shock. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product. Instead, when service or repair work is required, take it to a qualified service technician. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
    a. When the power supply cord or plug is damaged or frayed.
    b. If liquid has been spilled into the product.
    c. If the product has been exposed to rain or water.
    d. If the product does not operate normally and proper operating instructions have been followed, adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
    e. If the product has been dropped or the cabinet has been damaged.
    f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.
15. Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

CAUTION:

Use only a Southwestern Bell Freedom Phone® approved battery pack in the handset of your FF2125 Cordless Telephone. To reduce the risk of fire or injury, always do the following when replacing, discarding or charging batteries. When handling the batteries, be careful not to short the battery with conducting materials such as rings, bracelets, and keys. The battery or conducting material may overheat and cause burns.

CONTAINS NICKEL CADMIUM BATTERY. MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

a. Use only the following type and size batteries in the cordless phone:
Self-contained 3-cell Nickel-Cadmium rechargeable battery supply,
GP40 AAK 3BMX 3.6V 400mAh or 3.6V 400mAh D-2/3AA400x3 or JB40AA2/3N3BMX
GPI International Ltd.   BYD Battery Co., Ltd.   JB Energy (HK) Ltd.

b. Do not dispose of the battery pack in a fire. The cell may explode. Check with local codes for possible special disposal instructions.

c. Do not attempt to open or mutilate the battery pack. The chemicals are dangerous and may cause damage to the eyes or skin, and may be toxic if swallowed.

d. Follow the charge instructions outlined in this manual. (See page 13)

The RBRC™ Seal on the nickel-cadmium (Ni-Cd) battery indicates that Southwestern Bell Freedom Phone® Retail Sales is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful life, when taken out of service within the United States. The RBRC™ program provides a convenient alternative to placing spent nickel-cadmium batteries into the trash or municipal waste stream, which is illegal in some areas.

Southwestern Bell Freedom Phone® Retail Sales' payments to RBRC™ makes it easy for you to drop off the spent battery (or battery pack) at local retailers of replacement nickel-cadmium batteries. You may also contact your local recycling center for information on where to return the spent battery (or call the toll-free RBRC™ information line at 1-800-8BATTERY). Our involvement in this program is part of our commitment in protecting the environment and conserving natural resources.

RBRC™ is a trademark of the Rechargeable Battery Recycling Corporation.

Save These Instructions

3

CAUTION:

To Reduce the Risk of Fire or Injury to Persons, Read and Follow These Instructions.

1. Use only the following type and size batteries in the cordless phone:
Self-contained 3-cell Nickel-Cadmium rechargeable battery supply.
GP40 AAK 3BMX 3.6V 400mAh or 3.6V 400mAh D-2/3AA400x3 or JB40AA2/3N3BMX
GPI Internationl Ltd.   BYD Battery Co., Ltd.   JB Energy (HK) Ltd.

2. Use only the following type and size battery in the base unit: 9V (1604) Alkaline Battery.

3. Do not dispose of the battery(ies) in a fire. The cell may explode. Check with local codes for possible special disposal instructions.

4. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.

5. Exercise care in handling batteries in order not to short the battery with conducting material such as rings, bracelets, and keys. The battery or conductor may overheat and cause burns.

6. Charge the battery(ies) provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

7. Do not mix old and new batteries in this product (applies to products employing more than one user replaceable second battery).

8. Do not mix batteries of different sizes or from different manufacturers in this product (applies to products employing more than one user replaceable secondary battery).

9. Do not attempt to recharge the battery(ies) provided with or identified for use with this product. The batteries may leak corrosive electrolyte or explode.

10. Do not attempt to rejuvenate the battery(ies) provided with or identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to the eyes or skin.

11. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of batteries can cause charging, and that may result in leakage or explosions. (Applies to product employing more than one separately replaceable primary battery).

12. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the battery could leak in the product.

13. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.

14. Do not store this product, or the batteries provided with or identified for use with this product, in high temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.

4

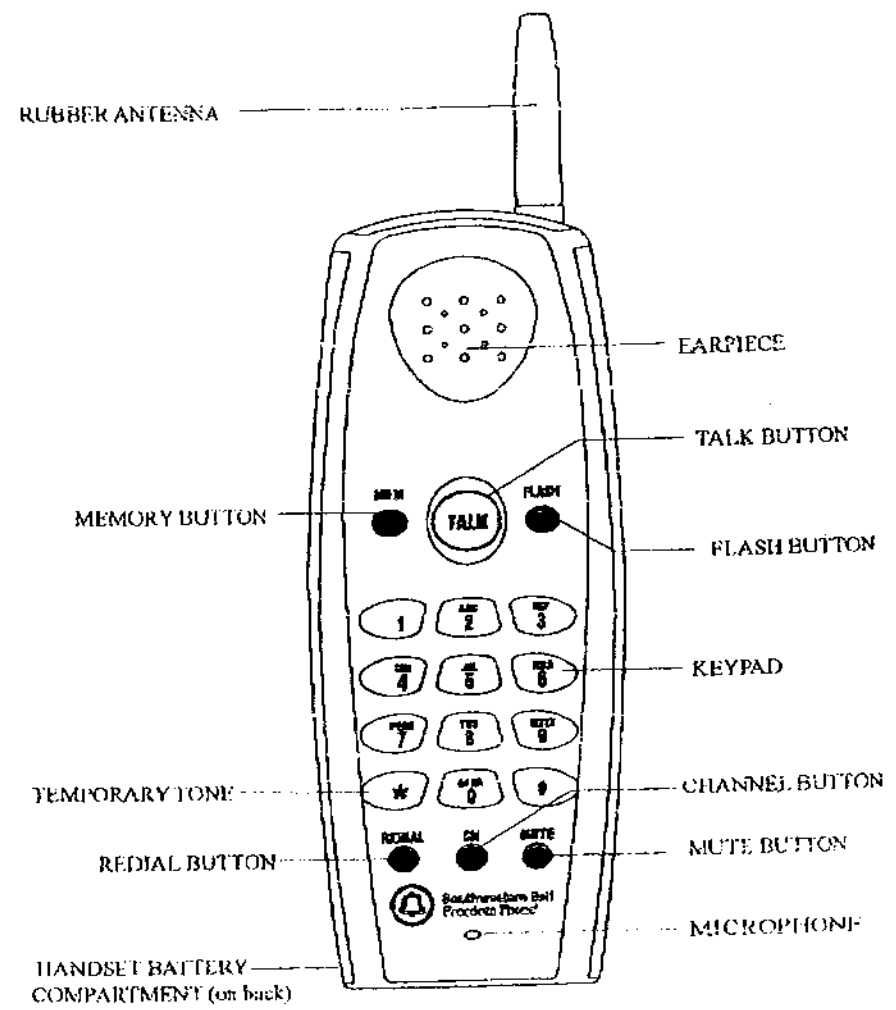# Southwestern Bell Freedom Phone FF2125
Cordless Telephone

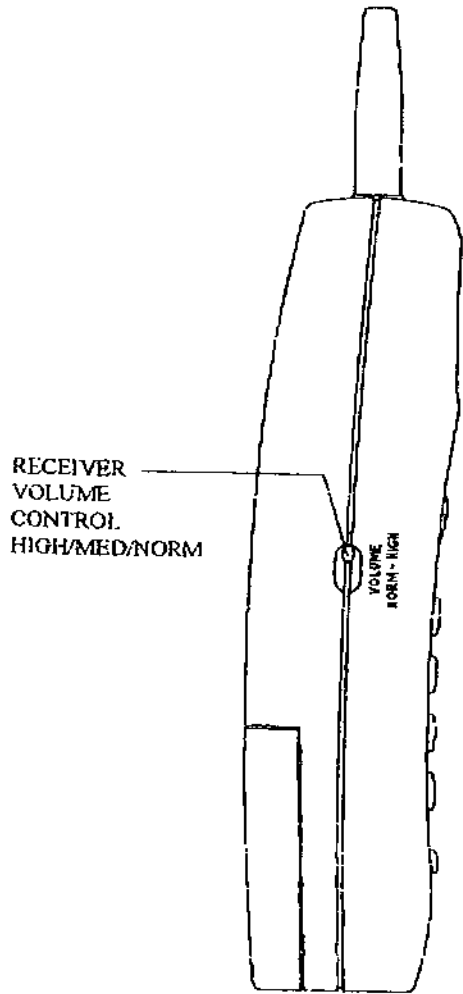## Contents

Handset Diagram

HANDSET CONTROLS.

The diagram below shows the controls of the FF2125 Handset.

RUBBER ANTENNA

EARPIECE

TALK BUTTON

MEMORY BUTTON

FLASH BUTTON

KEYPAD

TEMPORARY TONE

CHANNEL BUTTON

REDIAL BUTTON

MUTE BUTTON

MICROPHONE

HANDSET BATTERY
COMPARTMENT (on back)

Base Diagram

BASE CONTROLS: This diagram shows the controls of the FF2125 Base.

RECEIVER
VOLUME
CONTROL
HIGH/MED/NORM

VOLUME
NORM ~ HIGH

HANDSET GUIDE

IN USE/CHARGE
LED

MESSAGE
COUNTER

BATTERY LOW
LED

ANTENNA

VOLUME
UP/DOWN

ERASE

SKIP

ANSWER
ON/OFF

REPEAT   MEMO   STOP   GREETING

PAGE   VOICE MENU   PLAY

7

8

Base Diagram

REAR VIEW

ANSWER   RING
SELECT   SELECT
SWITCH   (2,4,TS)
PHONE JACK   POWER JACK   (ANS ANNC)   SWITCH   TONE/PULSE   RING ON/OFF
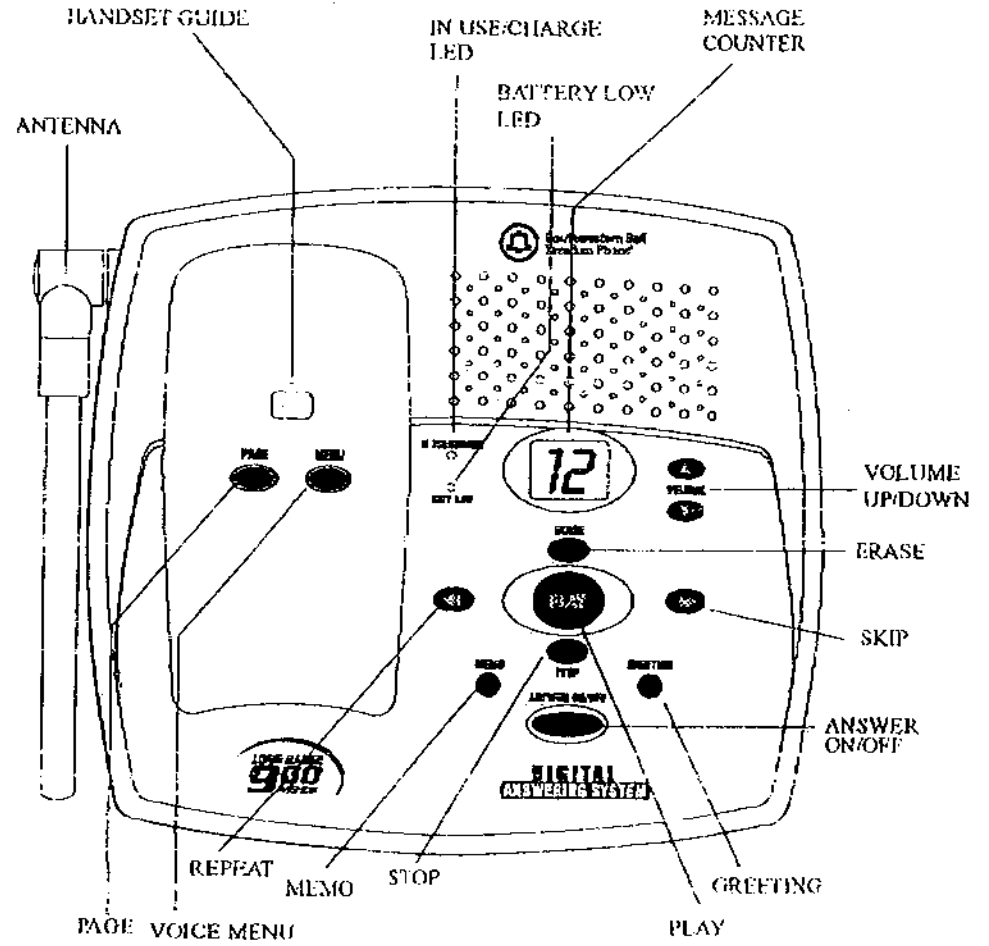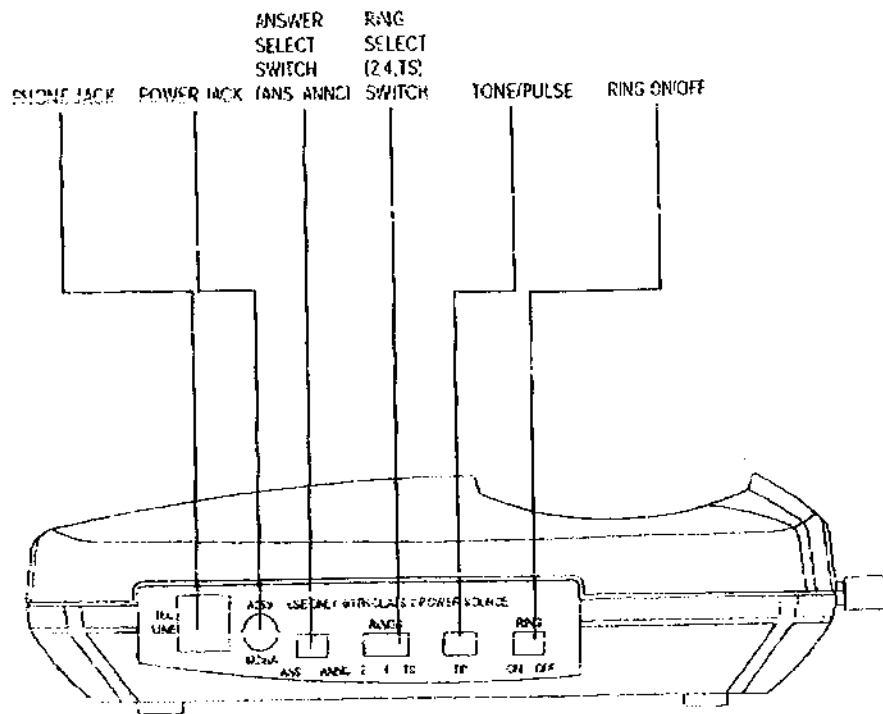
Traits of Cordless Telephones

A. Cordless telephones offer convenience and mobility during telephone conversations. The use of cordless telephones is dependent upon the availability of AC power. Any disruption of electrical power at your location will prevent the placing or receiving of telephone calls. It is recommended that a cordless telephone should not be installed as the only phone at your location.

B. The usable range of the cordless handset away from the base is dependent upon many factors. The telephone base is like a radio transmitter in that it transmits telephone line signals via radio waves to the handset. Therefore, the location of the base is important in order to maximize the usable range. For example, installing the base on the second floor, in some locations, will provide longer range than a ground floor installation. Pick a location that gives you the clearest signal. The following can adversely affect usable range:

- aluminum siding
- insulation with foil backing
- any metal construction which could shield radio signals.

Atmospheric conditions also play an important role in the performance of your cordless telephone.

Interference can be caused by placing the base near:
- fluorescent lights
- appliances that generate electrical noise, including:
  - microwaves
  - televisions
  - VCR's
  - baby monitors
  - computers

C. Always keep the base antenna fully upright.

D. For maximum performance, always keep the battery pack fully charged.

E. Plug your phone directly into an outlet, not an extension cord.

F. Do not plug other appliances into the outlet or have the outlet controlled by a wall switch.

G. If you want to use more than one cordless telephone in your home, the telephones must operate on different channels. Press the channel key to select a channel that provides the clearest communication.

Installation

Box Contents

Before installing your phone, check the shipping carton to be sure you have the following:

- Base Unit
- Short and Long Telephone Line Cord
- Remote Access Card
- Handset with Rechargeable Battery
- Quick Installation Guide
- AC Adaptor with Cord
- Owner's Manual
- Quick Reference Guide

Notes:
a. Keep the shipping carton and packaging, in case you need to transport your phone.
b. If there is visible damage, do not use this equipment. Contact your shipping agent or return the telephone to the place of purchase.

Preliminary Preparation
Telephone Line Installation

1. Never install telephone jack during a lightning storm.
2. Never install telephone jack in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

Modular Outlet

The FF2125 Cordless Telephone operates from a standard 110/120 volt outlet. The handset is powered by a rechargeable battery pack. Batteries are charged automatically when the handset is placed in the cradle of the base unit.

Battery Backup

One 9 volt battery (not included) is required to maintain your personalized Greeting and recorded messages during a power failure. If there is a power failure and the battery is not installed, both your personalized Greeting and recorded messages will be lost.

1. Make sure AC adaptor is unplugged from electrical outlet.
2. Using a small Philips type screwdriver, remove the screw located in the battery compartment on the bottom of the base and lift the battery compartment door.
3. Install one 9 volt battery.
4. Replace battery compartment door and screw.
5. Install a replacement battery once a year to ensure proper operation of the power failure protection feature. Your POWER BATT LOW LED will flash rapidly until a 9 Volt battery is installed. Your unit is fully functional. Battery is needed for power failure back up ONLY.
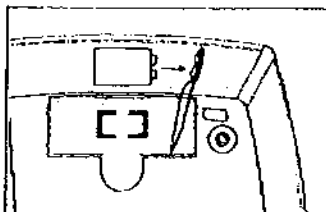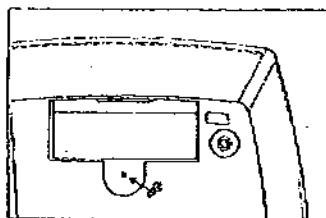
Installation (Cont.)

Table/Desk Installation

A. Plug one end of the long telephone line cord into the back of the unit and connect the other end to a modular wall jack. Press until locking lever clicks (Fig. 1)

B. Connect the AC Adaptor into the back of the unit. Plug the other end into a standard 110/120 volt outlet (Fig. 1)

C. The Message Counter will then countdown from 9 to 0. The unit is checking its memory, and you should not press any buttons.

D. When you plug in your unit for the first time, it will take approximately 14 seconds for the unit to check its memory. (It will announce "Wait For Operation"). When the memory check is complete, your system will announce "Unit Ready" and will reset to answer incoming calls. It will answer incoming calls with a prerecorded greeting; "Hello. We are not available now; please leave your name and number after the beep." To record a personalized greeting refer to page 22.

E. Raise antenna on base for best reception.

F. Place the handset into the base. The handset will beep, and the IN USE/CHARGE LED will light.

NOTE: BATTERY PACK MUST BE CHARGED FOR 10-14 HOURS BEFORE INITIAL OPERATION.


Fig. 1
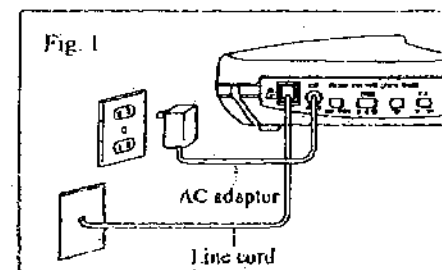
Wall Mounting

THE FF2125 CAN BE MOUNTED ON STANDARD WALL PHONE PLATE. ONE IS NOT AVAILABLE, IT CAN ALSO BE MOUNTED ON TWO SCREWS (NOT INCLUDED), INSTAL 3-1/4 " VERTICALLY APART IN THE WALL. LEAVE 3/16" OF EACH SCRI EXPOSED FOR MOUNTING THE UN

A. Connect the desk/wall bracket to the bottom of the base in the wall mount po (Fig.2). You can remove the bracket fro base by pushing on the two tabs of the b

B. Place one end of the short telephone cord into the modular jack marked TEL LINE located at the back of the base. (Fig.1)

Fig. 2
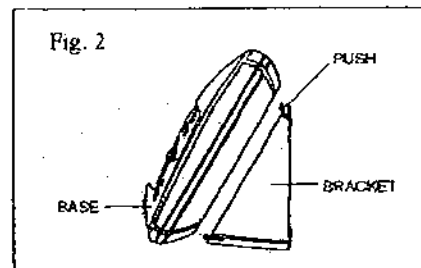
C. Place the other end of the line cord into the recessed area in the bottom of t wall mount bracket, and plug into the telephone wall jack.

D. Position the wall mount slots on the bottom of the bracket over the two stud the wall plate. Pull down and lock into (Fig. 3).

Fig. 3
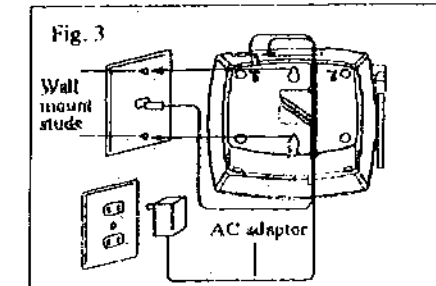
E. Connect the AC adaptor into the back of the unit and plug the other end to the 110/120 volt outlet.

F. The Messages Counter will then countdown from 9 to 0. The unit is checking its memory, and you should not press any buttons

G. When you plug in your unit for the first time, it will take approximately 14 seconds for the unit to check its memory. (It will announce "Wait for Operation"). When the memory check is complete, your system will announce "Unit Ready" and will reset to answer incoming calls. It will answer incoming calls with a prerecorded greeting "Hello, we are not available now; please leave your name and number after the beep." To record a personalized greeting, refer to page 22.

H. Raise antenna on base for best reception.

I. Place the handset into the base. Make sure that the handset guide (on the base) fits securely into the slot underneath the handset earpiece. The handset will beep, and the IN USE/CHARGE LED will light.

Handset Battery Charging
The battery pack in the handset must be fully charged for about 10-14 hours before using the telephone. The Answering Machine may be used prior to the handset being fully charged. An extension telephone will be required until the handset is charged.

After connecting the unit to AC power, leave the handset in the base cradle for ten to fourteen hours before first using it. Later, it will take less time for the battery to recharge. The IN USE/CHARGE LED on the base will be lit when the handset is in the cradle.
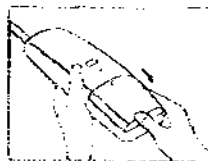
Note:
a. When the battery gets low, there will be a low-battery beep every 7 seconds from the handset.
b. If the battery becomes low while you are on a call, you will be disconnected after about 1 minute. Terminate the call quickly and put the handset in the base to recharge the battery.
c. The battery will hold its charge for several days out of the cradle, depending on use.

Dual Charge
The FF2125 is specially designed with a dual charge feature. The battery pack will charge whether the handset is placed on the base facing up OR facing into the base.

HANDSET IN THE BASE FACE UP

HANDSET IN THE BASE FACE DOWN
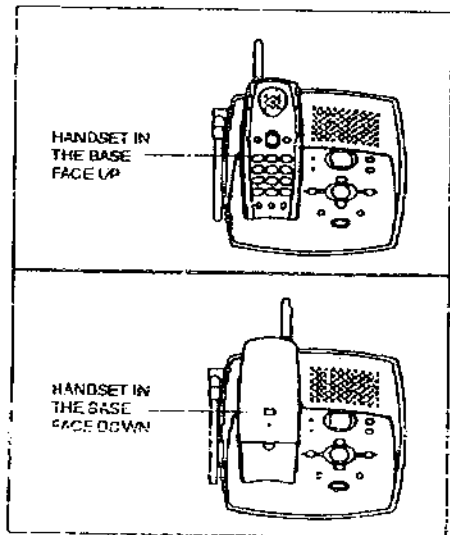
To Replace Batteries:

1. Remove battery cover.
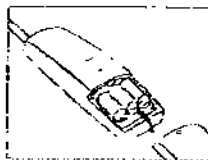
2. Remove old battery.
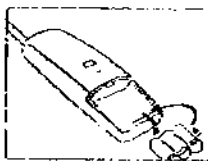
3. Install new battery.

4. Close battery cover. Charge 10-14 hours before first use.

Note : To maximize your battery's life, we recommend that you periodically fully drain the battery and then recharge it. To do this, unplug your phone line cord from your wall phone jack. Press the TALK key and allow the handset to remain on for 10 to 12 hours. Return the handset to the base and allow to fully charge for 12 hours. If this process is completely monthly, it will reduce the memory build-up that occurs from frequent partial charging.

Tone/Pulse Switch

The FF2125 will operate on tone or rotary systems

1. If your house is wired for rotary service, move the Tone/Pulse (T/P) switch to the Pulse position (P).
2. If your house is wired for Touch Tone service, move the T/P switch to the Tone position (T).
3. If you are not certain of the type of dialing service you have, set the switch to Tone (T). On the handset, press the TALK button and then any digit on the keypad. If the dial tone persists, switch to Pulse (P). To disconnect, press TALK again, or set the handset in the cradle.

T/P
Tone/Pulse Switch
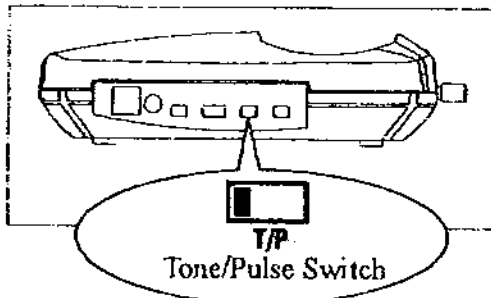
Digital Security System

Your FF2125 Cordless Telephone is equipped with a digital security coding system to protect your base unit from being accessed by other cordless telephones.
The code allows your base and handset to recognize each other so that other cordless phones will not make calls on your line. If the AC adaptor is disconnected or a loss of power occurs while the handset is away from the base unit, the security code will be lost and the phone will be inoperable. If this occurs, reconnect the AC adaptor and return the handset to the base unit so that the security code is reset. The base will beep to confirm that the security code has been reset.

When the handset is not in the base, only a handset having the identical security code and operating on the same channel can access the base and use your phone line. When the handset is in the base, no other handset, even those having the identical security code and operating on the same channel can access the base and use your line.
Digital security coding will also eliminate the "false" ringing associated with cordless telephones not equipped with this feature.

40 Channel Operation

Your cordless telephone has 40 operating channels. The phone will automatically search and select the clearest channel when you pick up the handset and press the TALK button. If you hear noise or other interference during your conversation, you can manually select a clearer channel by pressing and releasing the channel control on the handset to switch to another spare channel. Your call will not be interrupted.
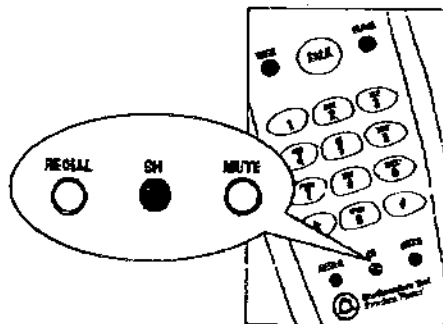
Note:
You must be in usable range to change channels. When you are close to being out of range, you may lose the call. If this occurs, place the handset back into the base for ten seconds to reset the security code and then make the call again
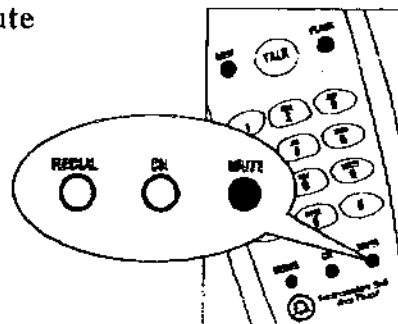
Making a Call

1. Make sure the base antenna is fully upright.

2. Lift the handset and press the TALK button to be connected to the phone line. The handset TALK button and IN USE/CHARGE LED on the base will light.
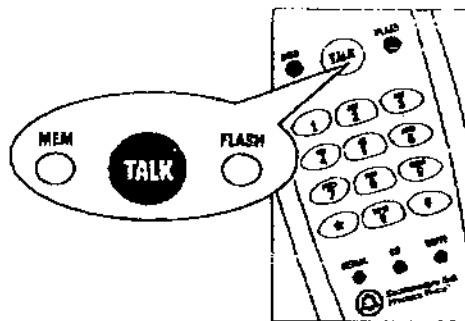
3. After hearing a dial tone, dial the desired number.

4. If you misdial, simply press the TALK button, wait for a couple of seconds, and press the TALK button again for a new dial tone.

5. After your conversation is completed, press the TALK button once to disconnect the line, or return the handset to the base. The TALK button and the IN USE LED will turn off.

Mute

Prevent sound from your room from being heard by the caller. Press and hold the MUTE button for as long as you want this feature activated. Once you release the MUTE button, the outside caller can hear you again.

Receiving a Call

When the Phone Rings
1. IF THE HANDSET IS OUT OF THE CRADLE, press the TALK button on the handset.
2. IF THE HANDSET IS IN THE CRADLE, lift the handset. DO NOT press the TALK button, as you will be connected automatically.

Note:
If you experience difficulty with placing or receiving calls, the lost security code may be the cause of the problem. When this occurs the handset can no longer communicate with its base. The loss of the code can occur any of the following ways: the battery is drained and needs recharging; the AC adaptor is disconnected or a power loss has occurred; or anything that causes electrical interference, for example, multiple cordless telephones, baby monitors, televisions, VCR's etc. Reset the security code by placing the handset on the base for 10 seconds, removing it from the base, then replacing it on the base. The unit will beep and you can now make the call. If that does not work, make sure AC adaptor is connected. If necesssary, unplug the AC adaptor from the power source. Disconnect the battery for 5 seconds and then reconnect. Place the handset on the base and then replug the AC adaptor (see Troubleshooting). Let stand 2 minutes before use.

Out of Range

If you experience static while using the telephone move closer to the base or change the channel by pressing "CH" button on handset.
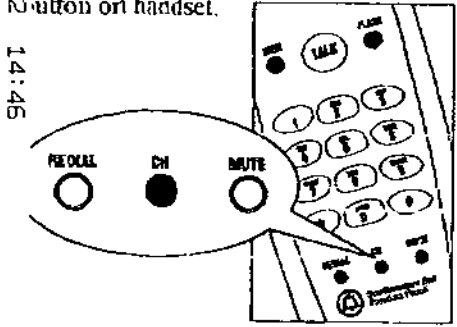
Memory Features

Your FF2125 is equipped with 10 memories for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each of the memory locations 0 through 9. by following the steps outlined below. A record of the numbers to be speed-dialed may be kept on the speed dialing numbers index on page 36.

To Program Frequently Called Numbers

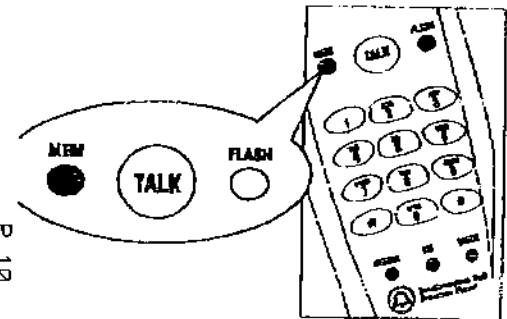1. Pick up the handset. Do Not Press TALK button.
2. Press the "MEM" button. The TALK LED on handset will flash

3. Enter the telephone number you wish to store, using the handset keypad.

Note : If you accidentally press a 17th digit, an error tone will sound, and you must reprogram the number.
- Press the "REDIAL" button to enter a 4-second pause into the dialing sequence.
4. Press the "MEM" button to confirm the entered telephone number.
5. On the keypad, press the memory location(0 through 9) where you wish to store the phone number. You will hear a long beep to confirm the telephone number has been successfully stored in that memory location. The TALK LED will turn off.
6. To store numbers in other locations, start at step 2 again.

To Dial a Number Stored in Memory

1. Pick up the handset.
2. Press "TALK" and then the "MEM" button.
3. Press the desired memory location (0 through 9).
4. The number you programmed will be automatically dialed.

To Change a Stored Number

Replace a stored number by programming a new telephone number in its place You will hear a beep confirming the new number has been stored.

Redial

Your FF2125 remembers the last number (up to 32 digits) dialed. This is a convenient feature when trying to place a call through to a phone number that is not being answered or is continuously busy.

1. Press the "TALK" button on the handset.
2. When you hear a dial tone, press the "REDIAL" button.
3. The number will be automatically dialed, based on the setting of the Tone (T)/Pulse (P) switch.

Flash

You can use your cordless telephone with special services such as Call Waiting or Three Way Calling (Special subscription from your local telephone company is required). During a telephone conversation, you may hear a tone or click, which indicates that you are receiving another call. To speak to the second caller and put the first call on Hold, press the FLASH button. Press FLASH again to return to the original call. You may also press the FLASH key to obtain a new dial tone.
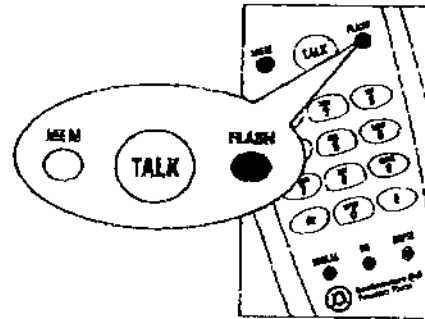
Temporary Tone Feature

In pulse dialing mode, you can access bank facilities, telephone answering machines, etc., by pressing the TONE (*) key. This will get you into the tone mode and will allow you to input the required tone codes. It will reset automatically to pulse dialing after you end your call.
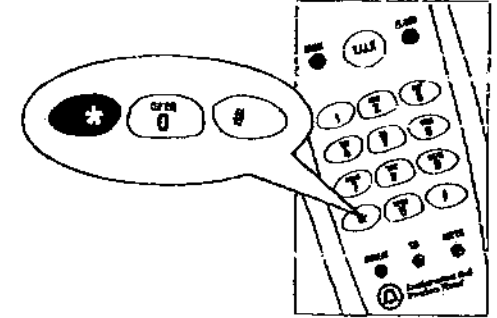
Receiver Volume Control

Your FF2125 allows you to adjust the handset volume to a more comfortable listening level. Slide the RECEIVER VOLUME control (◀) up for HIGH or down for the NORMAL level.
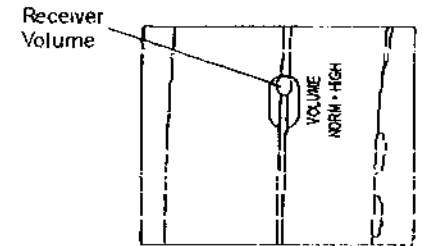
Telephone Operation (Cont.)

Page/Handset Locator

You can send a page signal from the base to the handset
Press the PAGE button on the base once. and the handset will beeps. Press the TALK button on the handset to stop the handset from beeping.
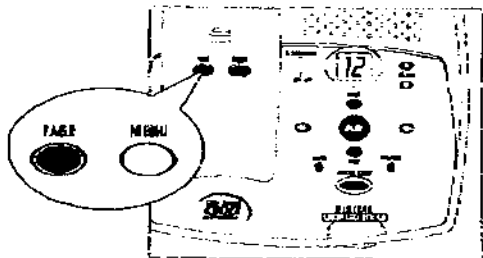
LED INDICATIONS

LED	STATUS	INDICATIONS
BASE		
IN USE/ CHARGE	OFF	-Not in use
	ON	-In TALK mode -Battery being charged -PAGE key pressed
MESSAGE COUNTER	ON	-Unit in Answer Ready Mode -AC power connected
	OFF	-Unit in Answer Off Mode -AC power disconnected
	A	-Unit in Announce Only Mode
POWER BATT LOW	FLASHING	-Low 9 volt battery
	ON	-9 volt battery installed while AC power connected

Answering System Operation

Voice Menu

While this owner's manual explains how to operate the FF2125 answering functions, the voice menu will also walk you through the message playback and greeting recording operation, step by step. Press the "MENU" button and the "PLAY" or "GREETING" button on the base to hear the message playback or greeting recording operating instructions.

To Turn System to Answer Ready Mode

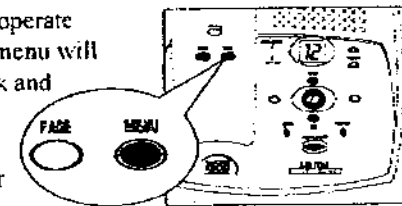In the Answer ready mode, the unit will play your outgoing greeting and will then record the incoming message. Slide the Answer select switch at the back of the unit to the "ANS" position. The message counter will display the current message number to indicate the system is in the Answer ready mode.

ANS   ANNC
Answer Select Switch
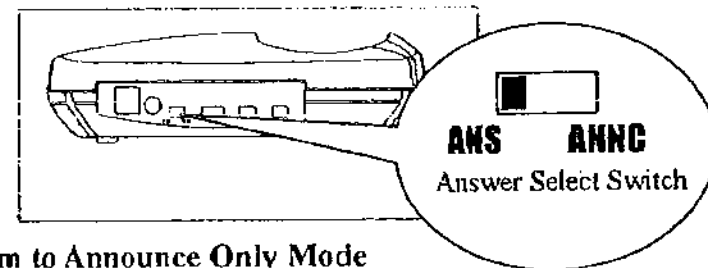
To Turn System to Announce Only Mode

In the Announce Only mode, the unit will play your outgoing greeting, NOT RECORD AN INCOMING MESSAGE, and disconnect the line. This feature is useful if you want to provide information to the caller but DO NOT WANT TO RECEIVE ANY MESSAGES. Slide the Answer select switch at the back of the unit to the "ANNC" position. The message counter will display "A" to indicate the system is in the Announce only mode.

To Turn System ON

Press the ANSWER ON/OFF key on the base to turn on the answering system. The message counter will turn on and the unit will say "Answer On". If the system is in Announce only mode, the message counter will display "A" and the unit will say "Announce Only Time is not set". If the clock is set, the unit will Announce the current time. If the clock is not set, the unit will say "Answer On Time is not set".

To Turn System OFF

Press again to turn unit off. The message counter will turn off and the unit will say "Answer Off".

Recording Outgoing Greeting

Your system comes with a prerecorded outgoing greeting; "Hello. We are not available now. please leave your name and number after the beep". The prerecorded announce only greeting is "Hello. Our machine cannot accept messages. Please call again". You can record both a personalized Answer On (Answer Ready) and an Announce Only greeting. To record an Answer On greeting, make sure you are in the Answer On Mode (the message counter will be lit with a number). To record an Announce Only greeting, make sure you are in the Announce Only mode (the message counter will display "A").

1. Press and hold down the GREETING button.
2. After you hear one beep, speak clearly towards the built in microphone (in the front of the base). You have a maximum of 30 seconds to record your greeting. Your recording time should not be less than 2 seconds. The message counter will not light when the unit is recording your greeting.

Sample Answer On Message:

"Hello, this is _____
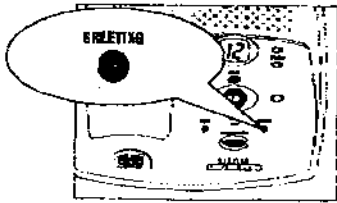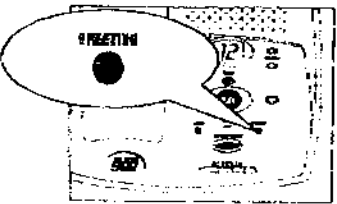I can't come to the phone right now. Please leave your name and phone number after you hear the beep. You have 60 seconds to leave your message. Thank you for calling."

Sample Announce Only Message:

"Hello, this is _____ I can't come to the phone right now. Please call back later."
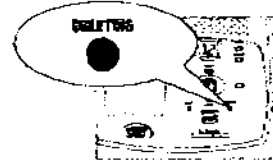
3. When finished. release GREETING button.
Note: If the unit beeps while you are recording your greeting, you have exceeded the 30 second time limit. Record a shorter greeting.
4. Unit will beep once, play back your recorded outgoing greeting, and then reset to answer incoming calls.

Checking Your Outgoing Greeting

1. Press and release the GREETING button.

2. Your outgoing greeting will be played back to you, beep once, then reset to answer incoming calls.

3. Press and release the volume up ▲ or down ▼ button on the base to set the speaker to the desired sound level.

To Record a Memo

1. Press and hold the MEMO button. The message counter will turn off.

2. After the beep, record your message (up to 60 seconds) through the microphone in the front of the base.

3. When your message is completed. release the MEMO button. The digital message counter will indicate a revised message count. When a MEMO is recorded, your unit considers it as a standard message and will include it in the message count.

Note:
When Memory is full during recording, the unit will announce "Memory is full Erase all messages".

Ring Select

You can select the number of rings in which a call will be answered. Set the Ring Select switch (on the back of the base) to 2 or 4 rings, or Toll Saver (TS).
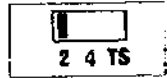
Toll Saver

Your unit has a built-in automatic toll saving feature. This feature lets you know if you have received any new messages before it answers, thus saving you on long distance costs.

How Toll Saver Works

IF YOU HAVE SET THE RING SELECT SWITCH TO TOLL SAVER (TS), when calling your unit from a remote location to check for your messages, listen to the number of rings:

1. No New Message Received

If your phone rings more than two times, you have no new messages. You can hang up on the third ring before your unit answers, and save the cost of the call.

Note:
If no new messages are received, your unit will answer the call after the fifth ring.

2. NEW Messages Received

If your unit answers after only 2 rings, you have received new messages. Refer to page 26 for message retrieval instructions

Voice Activated Recording (VOX)

Your FF2125 records messages for up to 60 seconds as long as the caller speaks. To avoid unnecessary pauses due to hangups and to save message capacity, your unit will automatically stop recording after 7 seconds of silence.

Incoming Messages

When the Message Counter is lit, the machine is ready to answer calls.

Note:

The machine hangs up and resets to answer the next call in the following cases: the caller hangs up, the message length exceeds 60 seconds, there are more than 7 seconds of silence or there is a steady tone (dial tone) for 7 seconds.

The FF2125 can record up to 14 minutes of incoming messages. The maximum recording time for each incoming message is 60 seconds.

Message Playback

The Digital Message Counter displays the number of messages received. The number displayed indicates the number of messages received (up to 19). When the counter flashes, you have received new messages.

To Hear your Messages

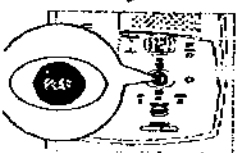1. Press and release the PLAY button. The unit will play back the incoming or MEMO messages in the order they were received.

2. The set day and time will be heard before each message, if it has been set. (See page 28 for Time/Day setup instructions).
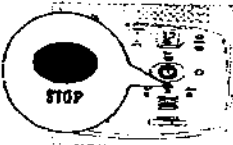
3. After the last incoming or MEMO message has been played back, the unit will say "No more messages. Press and hold the ERASE button to erase all messages".

Note:

If there are new messages, only the new messages will be played. Otherwise all the messages will be played.
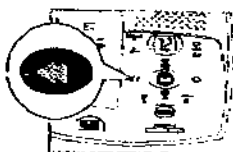
4. Unit will reset to answer incoming calls.

To Stop Playback of Incoming Messages

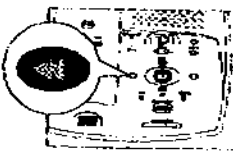Press and release the STOP button. Your unit will reset to answer incoming calls and will save all messages, except those marked for erase.

To Repeat the Current Message

During playback, press and quickly release the (<<) REPEAT button ONCE.

To Repeat the Previous Messages

During playback, press and release the (<<) REPEAT button TWICE.

To Skip to the Next Message

During playback, press the SKIP button (>>) to skip to the next message.

To Erase Your Messages

MESSAGES WILL BE SAVED UNLESS YOU ERASE THEM.

While playing messages, press and release the ERASE button. The unit will announce "Press ERASE button again to erase message." Press the ERASE button again within 5 seconds. It will announce "Message erased" and erase that particular message. At the end of last message, press and hold ERASE button; ALL MESSAGES WILL BE ERASED.

Message Playback (Cont.)

Message Capacity Full Detection

When the message capacity is full, the unit will answer the phone and say "Hello, our machine can't accept messages, please call again," pause 20 seconds, and then automatically disconnect the telephone line. The message counter will flash and display "F". You should erase some messages to make room in memory.

Call Interrupt

If the unit answers before you do, you can turn it off by picking up any extension phone or pressing TALK button on your handset. If the unit does not stop answering, press the FLASH button for about one second and release. You may also press the STOP button on the base.

Call Screening

To listen to an incoming call without picking up the phone, let your unit answer the phone when it rings. If you don't want to talk to the caller, let your unit take a message, and adjust the volume control on the base to listen. If you don't want to listen to the caller's message, lower the volume.

Note:

Callers will be unaware that you are screening their calls. If you want to talk to the caller, pick up an extension phone or press the TALK button on your handset.

Power Failure Protection/Battery Backup

If an AC power failure occurs, or the power plug comes out of the wall, your unit will shut down until the power is restored.

When the power is restored, any messages recorded before the power failure will be saved IF YOU HAVE INSTALLED A 9 VOLT BATTERY. The message counter will indicate the number of messages received.

If your unit is not operating properly when the power is restored, proceed with a unit reset.

To Reset Unit

1. Unplug the AC adaptor from the power outlet.
2. Remove the 9 volt battery. Replace with a fresh 9 volt battery (see page 11).
3. Plug AC adaptor back into power outlet.
4. Record a new personalized outgoing greeting and reset the voice Time/Day Stamp (see page 22).

IMPORTANT

During a power outage, your unit will NOT work even if a 9 volt battery is installed. The battery will save your outgoing greeting, and any incoming messages you have already received.

to access answering functions from an outside line, you will need to enter the two-digit security code.

To set the security code:

This setting allows you to change the security code used to access your answerer from a remote location. The default setting is 88.

Press and hold (<<) REPEAT and (>>) SKIP button at same time for 2 seconds. The unit will announce: "Enter new 2-digit security code".

To change the first security code number, press and release the (<<) REPEAT or (>>) SKIP button until the desired setting is announced.

To confirm the first security code number, press and release the PLAY button. A short tone is heard.

To change the second number, follow steps 2 and 3 above. After the second number is confirmed, the unit announces and advise the user the code has been successfully set.

Note: When setting the security code, do not allow more than 10 seconds to go by in between any step. If you do, the unit will reset after announce the previously security code (or default code if code has not been set), and you must start over.

Write this number on the REMOTE ACCESS CARD, which you can keep in your wallet. If you do not set a security code, the default security code is "88".

To turn on answering machine remotely:

If you forget to turn on your unit, call your home number from an outside touch tone telephone. Wait 10 rings until the machine answers, hang up the telephone, and subsequent calls will be answered.

To access answering machine remotely:

1. Call your phone number from a touch tone telephone.
2. After the unit answers, enter your two digit security code during playback of the outgoing greeting.
3. If the code was entered correctly, the unit will stop playing back the outgoing greeting and will sound four beeps.
4. The voice menu will direct you to press the following buttons on your keypad:

Option	Press
Playback new messages	(1)
Playback all messages	(2)
Erase all messages	(3)
To choose other functions	(4)

If You Press 4 (To Choose Other Functions)	Press
Record new outgoing greeting	(8)
Turn off answer mode	(9)
To return to main menu	(4)

Note: If you choose option "9" (to turn off the answer mode), the call will be automatically ended after this operation is completed.

If You Press 1 or 2 (To Playback Messages)	Press
Erase current message	(3)
Repeat current message	(4)
Stop message playback	(5)
Skip to next message	(6)

To SAVE messages, hang up the telephone.

If You Press 4 and 8 (To Record New Outgoing Greeting)

1. The unit will say "Record greeting after the beep. Press 5 to end recording."

NOTE: When setting the Time/Day Stamp, do not allow more than 20 seconds to go by in between any step. If you do, the unit will reset and you must start over.

Note: Time/Day setting can be accomplished anytime unit is in answer mode.

Day Set
1. Press and hold the (<<) REPEAT button for 2 seconds. The unit will say "Time is not set" then "Monday, 12:00AM".
2. Repeat pressing the ANSWER ON/OFF button until you hear the correct day.
3. To return to the previous day, press the PLAY button.

Hour Set
1. Once you hear the correct day, press the (<<) REPEAT button to set the hour. The unit will say "Twelve".
2. Repeat pressing the ANSWER ON/OFF button until you hear the correct hour. The unit will say "12", "1", "2" to signify the hours of the day. To return to the previous hour, press the PLAY button.

Minute Set
1. Once you hear the correct hour, press the (<<) REPEAT button to set the minute. The unit will say "o" (which sounds like "oh").
2. Repeat pressing the ANSWER ON/OFF button until you hear the correct minute. The unit will say "0", "1", "2" to signify the minutes of the hour. To return to the previous minute, press the PLAY button

AM/PM Set
1. Once you hear the correct minute, press the (<<) REPEAT button to set AM/PM. The unit will say "AM".
2. Press the ANSWER ON/OFF button. The unit will say "PM". Press the PLAY button to return to "AM".
3. Once you hear the correct AM/PM setting, press the (<<) REPEAT button to complete the procedure. The unit will announce the day and time that is now set.

Note:
To check the current day and time, press and release the (<<) REPEAT button.

FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules. On the bottom of the base of this equipment is a label that contains, among other information, the FCC Registration Number and Ringer Equivalence Number (REN) for this equipment.
You must, upon request, provide this information to your telephone company.

The USOC number of the registration jack for the equipment is RJ11C.

A FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.

The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.

If your telephone equipment causes harm to the telephone network, the telephone company may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible. You will be informed of your right to file a complaint with the FCC.

Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your equipment. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone equipment, disconnect from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

This equipment is hearing aid compatible.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

   * Reorient or relocate the receiving antenna.
   * Increase the separation between the equipment and receiver.
   * Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
   * Consult the dealer or an experienced radio TV technician for help.

Answers to Commonly Asked Questions

Q. The LED on my handset won't light and I can't get a dial tone. What do I do?

A. Your phone may have lost its digital security code and needs to be reset. Refer to the "To Reset" procedure on page 25.

Q. My answering system lights are flashing. What do I do?

A. Refer to the "LED Indications" section on page 20.

Q. My answering system won't work. What do I do?

A. You may have had a power failure and need to reset your machine.
Refer to the "To Reset Unit" procedure on page 25 or "To Turn System On" on page 21.

Q. How do I erase the incoming messages to make room for more?

A. Your unit automatically saves message unless you erase them. Refer to page 24 "To Erase Your Messages."

Q. How often do I need to replace the 9 volt battery?

A. You should replace the 9 volt battery once a year or after a power outage.

Q. Can my unit be left on for a long period of time?

A. Yes. Your unit is designed to be on 24 hours a day.

Q. My AC Adaptor feels warm to the touch. Is this normal?

A. Yes. It is characteristic of your AC Adaptor to feel slightly warm. There is no need to be alarmed.

Q. Will my unit operate in a very cold or hot environment?

A. Your unit is designed to perform most efficiently at room temperature. However, it can be used in environments ranging from 50° F to 120° F.

Q. How do I know my system is set to answer calls?

A. When the message display indicator shows a number that is lit solid or flashing, your unit is ready to answer calls. After most modes of operation (such as after recording your outgoing message) the unit will automatically switch to the answer mode.
If the display shows "A", the unit is in the announce only mode and will NOT record messages.

Q. How do I know that messages are saved?

A. The FF2125 automatically saves message unless you press the "ERASE" button.

Q. When I try to record a new outgoing greeting, the old greeting plays back. Why?

A. Pressing and RELEASING the GREETING button will play back the current outgoing greeting.

To record a new outgoing greeting, you must press and HOLD the GREETING button while you record your greeting.

Q. What is the maximum length of the outgoing greeting I can record on my unit?

A. Your outgoing greeting recording time is up to 30 seconds.

Q. I am checking my messages remotely from a touch tone telephone, but my unit will not playback my messages. Why?

A. Although the telephone you are using is a push button telephone, the telephone line over which you are calling may not be a standard touch tone line. Try calling your unit from a different location (e.g., a pay telephone).

Q. Does my unit have to be set on tone (T) to access my unit remotely?

A. No, but you must call from a touch tone telephone system to retrieve your messages

Q. I am calling from a remote phone to check my messages. What will happen if I hang up before all my messages are played back?

A. Your unit will save your messages and reset to answer incoming calls.

Q. What is the range of my remote feature?

A. Your remote will work from any touch tone telephone in the world that is compatible to the U.S.A. specifications, does not have any unusual or loud background noise, and is able to produce a tone of at least 2 seconds when you enter your security code.

Troubleshooting Guide

If you have followed the instructions in this manual, and have difficulty operating your Southwestern Bell Freedom Phone® Cordless Telephone, locate the PROBLEM in the left column below. Check the corresponding POSSIBLE CAUSE and CORRECTIVE ACTIO columns to locate and remedy the problem.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The unit will not operate	Improper installation.	Recheck all plug connections. Also, check the AC adaptor for proper connection to wall outlet and phone base.
	The digital security code has been lost due to a power loss while the handset was away from the base.	Reset the digital security code b returning the handset to the bas A new code is set.
	The battery is not charged.	Charge the battery for about 10-14 hours before initial use o when the battery low beep sour every 10 seconds from the hanc
No dial tone.	See the above mentioned possible causes.	See the above mentioned corrective actions.
	The handset is being used too far away from base.	Move the handset closer to the base.
Difficulty placing or receiving calls.	You may have lost the security code. The handset can no longer communicate with its base. The loss of the code can occur if the battery is drained and needs recharging, the AC adaptor is disconnected, a power loss occurred, or there is electrical interference from other cordless phones, baby monitors, microwaves, etc. Even a momentary power interruption could erase your cordless phone's security code.	1. Return the handset to the ba unit for 5-10 seconds to reset code. If that doesn't work: 2. Check to make sure the AC adaptor is connected. 3. Unplug AC adaptor from power source, disconnect hand set battery for 5 seconds, then reconnect. Place handset back on base, then replug the AC adaptor

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Can't make outgoing calls.	Tone/Pulse switch is not set correctly.	Set the Tone/Pulse switch to proper position for your type of service.
	The digital security code has been lost.	Reset the security code by returning the handset to the base.
Battery pack is not recharging.	The base and handset battery contacts are not in contact with each other.	Make certain the battery contacts in the handset and base make contact when handset rests in the base. In Use/Charge LED will be lit.
	Battery pack needs to be replaced.	Replace the battery pack at least every one year.
Noise or interference is being heard during your conversation.	Current channel is not the clearest choice.	Press the channel button to switch from one channel to another. This will allow you to choose the clearest of 40 channels.
During a conversation a loud static noise is heard.	The handset is being used too far away from the base.	Move the handset closer to the base station.
The handset only works close to the base.	The base antenna is not fully upright.	Make sure the base antenna is fully upright for the best result.
The incoming call's signal is intermittent or fades.	The battery is not charged.	Recharge the battery.
	The handset is being used too far away from the base.	Move the handset closer to the base.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Answering system will not operate.	You may have had a power failure.	Proceed with a unit reset (page 25).
Flashing POWER BATT LOW LED	Battery needs to be installed or replaced.	Install a fresh 9 volt battery.
No answer	Unit is in the "OFF" mode.	Check to verify message counter is lit. Press ANSWER ON/OFF control to turn unit on.
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect AC adaptor into wall outlet and back of unit.
	Power to electrical outlet may be off.	Check to see if electrical outlet is controlled by a light switch and power is on. Wall outlet may not be functioning; try connecting to a different wall outlet.
	Telephone line is not connected to wall jack.	Connect telephone line into wall jack. Telephone wall jack may not be functioning; try connecting unit into a different telephone wall jack.
After a power outage, outgoing greeting and incoming messages are lost	A 9 volt battery has not been installed or needs to be replaced.	Install a fresh alkaline 9 volt battery to maintain your personalized outgoing greeting and incoming messages in the event of another power outage.
No incoming messages recorded	Unit is in the "ANSWER OFF" mode	Check to verify message counter indicator is lit with the message number displayed. If not, press ANSWER ON/OFF control to turn unit on.
	Unit is in the "ANNOUNCE ONLY" mode	If the message counter displays "A", move the Answer select switch to the ANS position
	AC adaptor is disconnected from wall outlet or back of unit.	Reconnect unit into wall outlet or back of unit. Try connecting to a different wall outlet
	Power to electrical outlet may be off	Check to see if electrical outlet is controlled by a light switch and power is on.
	Telephone line is not connected to wall jack	Connect telephone line into wall jack. Try connecting unit into a different telephone wall jack.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The machine beeps during the recording of my outgoing greeting	The outgoing greeting you are recording is too long.	Record a shorter outgoing greeting (between 2 and 30 seconds).
The machine is cutting off incoming messages	Incoming messages are too long.	Maximum recording time for incoming messages is 60 seconds.
	Caller may be pausing for more than 7 seconds	Caller must speak continuously without any long pauses.

A. Avoid putting cordless phones near heating appliances and devices that generate electrical noise (motors, fluorescent lamps, etc.).

B. Avoid rough treatment of the phone by placing the handset gently into the base when hanging up. Avoid dropping the handset.

C. Clean your cordless telephone only with a soft cloth slightly dampened with water or mild hand soap. Do not use any type of solvent or abrasive cleaner. Before cleaning, always unplug the phone from the wall outlet.

D. Your cordless phone is not designed to be water resistant. Do not use the handset in the rain, in the pool or in the shower. Do not install your base unit outdoors, near a sink, bath tub or shower. Do not expose to direct sunlight.

E. Retain the original p should you need to ship later date.

Additional Inf

A. Connecting this tele operated telephone or p prohibited by law.

B. If it is determined th telephone is malfunctio requires that it be discor the modular outlet until has been corrected.

For immediate answers questions regarding the your Southwestern Bell Phone®, call the Consun free at (800) 366-0937.

Speed Dialing Numbers Index

LOCATION	NUMBER	LOCATION	NU
0		5	
1		6	
2		7	
3		8	
4		9	

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Help Line for assistance. 1-800-366-0937, Monday - Friday 8:30 am - 9:00 pm, and Saturday 8:30 am - 12:30 pm. You can also visit our website at http://www.swbfreedomphone.com.

FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adaptors, line cords, and other accessories) and ship the unit postage prepaid* and insured (for your protection) to:

SOUTHWESTERN BELL FREEDOM PHONE®
DEPT.: Warranty Repair
7475 N. Glen Harbor Blvd., Glendale, AZ 85307

Be sure to include your return address, proof of purchase, a daytime phone number, $9.50 for postage and handling*, and a brief explanation of your difficulties.
*NOTE: California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

FOR OUT-OF-WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: DEPT.: Out-of-Warranty.

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

QUESTIONS?
STOP...DON'T TAKE ME BACK TO THE STORE.
LOOK...FOR THE TOLL-FREE "HELP" TELEPHONE NUMBER.
LISTEN...AS THE EXPERTS TALK YOU THROUGH THE PROBLEM.

For immediate answers to your questions regarding operation, missing parts or installation, call the

SOUTHWESTERN BELL FREEDOM PHONE® HELP LINE AT:
1-800-366-0937
http://www.swbfreedomphone.com

Limited Warranty

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one(1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone® Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone® Retail Sales (address below) TRANSPORTATION CHARGES PREPAID (California residents call 1-800-366-0937 for shipping instructions). Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt.
In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and $9.50 for postage and handling (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction, or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone® Retail Sales assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that from which it is intended.

This One-year limited warranty is in lieu of all other express warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.
IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

SOUTHWESTERN BELL FREEDOM PHONE®
7475 NORTH GLEN HARBOR BLVD., GLENDALE, AZ 85307