

Hardware Guide

- **Getting Started:** Always choose the **blinking purple** Communicator. It has the highest level of charge.
- **Using Your Communicator:** Listen for low battery alerts to know when to swap out your device.
- **Returning Your Communicator:** Return devices to the charging rack during breaks AND at the end of your shift. Always insert devices facing forward in the charging rack, following the white arrows on the sides.

Communicator LED Functionality

In Charging Rack

Blinking

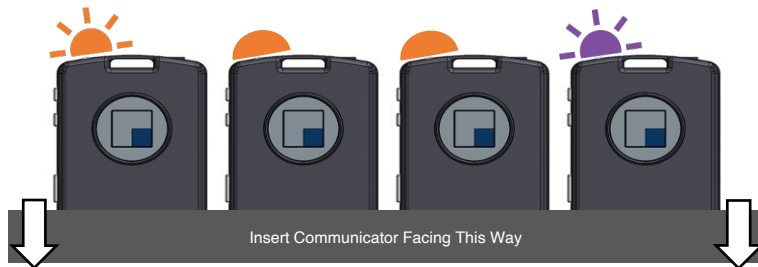
Orange:
Booting Up

Solid

Orange:
Charging

Blinking

Purple:
*Highest charge.
Pick this one!*



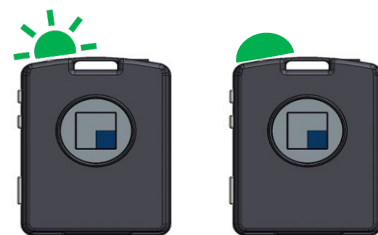
Out of Charging Rack

Blinking

Green:
Functioning normally

Solid

Green:
Sending & receiving communication



Need Assistance?

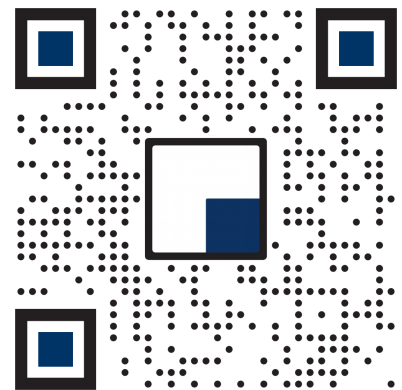
You can reach out to our Support Team anytime!

Basic troubleshooting for no LED while in the charging rack

- 1. Backwards in the Rack:** Ensure the Communicator is facing in the correct direction, following the white arrows on the charging rack.
- 2. Charging rack slot is not working/ Battery is depleted:** Try moving the Communicator to a different charging slot and press its Command Button. Wait approximately 45 sec. When the LED turns **solid orange**, it's powered on and charging!
- 3. Communicator is powered off:** Press the Command Button. After 15 sec, the LED will begin **blinking orange**, indicating that it's booting up. Wait approximately 45 sec. When the LED turns **solid orange**, it's powered on and charging!

Need additional assistance?

Scan the QR code to visit our Help Center or reach out to our Support Team with the info below.



Need help?

You can reach out to our Support Team anytime!

FCC Warning

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of IC/FCC is 1.6 W/kg averaged over one gram of tissue.

Device types Communicator has also been tested against this SAR limit. The highest reported SAR values for body-worn accessory are 0.311 W/kg test distance of SAR was 10mm.

ISED Statement

- English: This device complies with Industry Canada license - exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device. The digital apparatus complies with Canadian CAN ICES - 3

(B)/NMB - 3(B).

- French: Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This radio transmitter has been approved by Industry Canada to operate with the antenna types listed with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

Notes: LE-LAN devices are restricted to indoor operation only in the band 5150-5250 MHz. However, original equipment manufacturer (OEM) devices, which are installed in vehicles by vehicle manufacturers, are permitted.