

WEB USER MANUAL

for the

INTERNET BASED USER INTERFACE



This document describes the use of the Trac-King Internet Interface as developed jointly by Thermo King Corporation of headquarters 314 West 90th St, Minneapolis, USA and CELtrak Ltd. of headquarters Dunmore Rd. Tuam, Co. Galway, Ireland.

This document provides a functional overview of the system and the features that are available in conjunction with Trac-King hardware. Further information on Trac-King and its related features is available from your Thermo King dealer and also from the website www.trac-king.com



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1. INTRODUCTION

1.1 LOGGING IN

Username and password control access to Trac-King Internet tracking, asset and temperature monitoring service.

To register for the Trac-King Service please contact your nearest Thermo King dealer.

To Log in visit <u>www.trac-king.com</u>. The following will appear on the screen:



- 1. Type in your Username and Password in the spaces provided.
- 2. Click on the language button of your choice.
- 3. This will log you into the homepage.



1.2 HOMEPAGE

On logging in, the home page screen will appear:

ψ ∙ Goog	Contraction of the second s	alana an		64 0 64	ana 📷	Up • ,	Fisi	a.				
AR	T. 37	📋 Phonebook 📾 Tools 🖉 Co					_		9	4		
*	Unit ID	Position	Speed KM	Time	Date	Dis	Ret	Set	-	Varn	15	Status
П	STRAFT	15.30 km South/West of Burdavez, Almost	D	12.97.94 PM	8/14/2001	-0.5	2.5	a	a	a	D	High Speed Casl
П	945ABE21	9.64 km South-West of Enetall	D	12:02:02 PM	9/14/2001	σ	0	a	1	٥	D	Batisses
П	Th/199	9.74 km South-Wett of Weides	0	10.23.03 AM	9/14/2001	a	٥	a	٥	đ	D	Baticosta
П	<u>104201</u>	22.21 km SouthWed stAmelin	D	10:32:54 AM	9/14/2001	0	0	0	4	1	0	Bationer
	WHCS	5.90 km South-Earl of Lagan	D	12 47 32 PM	9/12/2001	0	0	0	4	.0	0	Bationer
	RT21	9.95 km South-Wetl of Hamout	97	110201AM	9/12/2001	-1.0	0.9	0	4	a	0	High Speed Cost
Г	Trait est	1.49 km South-Wett of Tuam	D	10:10:30 AM	9/12/2001		æ	+	4	a	0	Evente
Г	CA097	180 km South-East of Oswestar	0	9.52:30 AM	8/18/2001	0	0	0	0	0	0	Batimees
Г	TM202	3.23 km South-East of Eost	0	9/52/28 AM	8/18/2001	0	0	0	0	0	0	Batinees
Г	247508/83	1254km South-East of Lean	0	9.52.18.AM	8/13/2001	0	0	0	0	0	0	Betimeen
П	435700763	30.30 km South-West of Challed	91	0.61.30 AM	8/13/2001	-27.7	-244	-25	a	0	0	Prover Off
П	11014	Position not available	D	140.21 PM	8/8/2001	1.4	1.00	+	0	0	0	Enerty
Г	11/01/3	0.70 km Borth-East of Taum	D	1:20:41 AM	8/8/2001	18.2	93,4	ą	1	1	0	Ball
	110355emp1	3.30 km South-West of Minn expolts	D	7:1421 AM	7/27/2001	-24.4	24.1	-8	0	0	1	Batimeen
	110210	0.70 km Korth-Cast of Taum	D	0.06 10 PM	7/16/2001	147	17.2	10	0	a	0	High Spand Cont
	16207	0.70 km Sorth-Cast of Talant	D	2:38:27 PM	8/28/2001	18.8	19.1	3		0	D	Loss Speed Cool

From this screen a number of functions can be performed:

1. To Poll a vehicle:

Click on the Unit ID of the vehicle that you wish to poll. This will update the screen with the current unit position highlighted in yellow.

2. To view a vehicle on a map:

Click on the "Position" of the vehicle. This will open up a new window displaying the map.

3. To sort by "Unit ID" Click on the "Unit ID" button.

4. To sort by "Time" or "Date" Click on the "Time" or "Date" buttons

5. View Unit Alarms:

Any alarms on the units can be viewed by clicking on the "Alarms" box corresponding to the unit.

To access all of the other functions that are available with the Trac-King service use the menu that is provided at the top of the page:



2. PHONEBOOK

There are two address books that are accessible by clicking on the address book button. These are vehicle address book and contact address book.

2.1 VEHICLE ADDRESS BOOKS

These contain details of all of the units that are registered on the system. Access to this menu is available by clicking on the following button:

I IR TRASKING	Phonebook 🚔 Tools	🦉 Commands	📅 Settings	🖂 Message 🌑	E4 Reports	12
TRACENING	nicle ntacts					

This will open up a menu as follows:

CELtrak Administration Pane	I - Microsoft Internet Explorer	
Group	Vehicle	
A CAD TK Test		Edit
		Close

This feature will allow you to view, edit and delete units that are listed under the various groupings. This feature will also allow you to move units between various groups depending on your configuration requirements.

- 1. To view all of the units listed under a particular group, click on the group name.
- To edit or delete any of these units click on the appropriate button.
 This will open up a new window as follows:



	Administration Cor	III.of Lanst - Fant	
Unit ID	WH25	Group	A
Mobile Number	+353874196491		
Reefer Type		Trailet Type	
Reefer Senal ₽		Trailer Serial #	
Reefer Manufacture		Trailer	
Date		Manufacture Date	1
		Diase	
Primary Customer	E.	Primary cargo	
Primary Path			
Space 1	ſ	Spare 2	-
Spare 3		Spare 4	

- 4. Perform the required change / update and when finished close the window.
- 5. This will change unit or group details.

2.2 CONTACTS

This address book contains details of all of the personal contacts of the registered user that are included in the system. This function can be used to facilitate text messaging and voice calls to these contacts. Contact names and details can be entered by the user unlike unit details which must be registered centrally.

This phonebook can be accessed by clicking on the icon as shown below:

	ook 😂 Tools	💆 Commands	🛐 Settings	🖂 Message 🌒	E Reports	合司
Vehicle						
Contacts						

This will open a window as follows:

ł	Con 🕯	tacts -	Micros	soft Interne	et Explo	rer		_ 8 ×
	<u>F</u> ile	<u>E</u> dit	⊻iew	F <u>a</u> vorites	<u>T</u> ools	<u>H</u> elp		<u></u>
Γ				Con	tact			<u></u>
			Aide Kevi Fran Tom	in		X	Add Edit Delete Close	
) © (ELtrak I	Ltd.					🛒 My Computer



- 1. Contacts can be added or edited through the use of the buttons on the right of the window.
- 2. The corresponding windows are laid out below.
- 3. To add a unit enter new details as per below:

Name			1
Number	i – –		
Country	lieland	2	
OK		Cancel	

4. Editing contacts is completed by selecting the unit and clicking on the "Edit" button. Edit as appropriate.

Edit Contact - Mice Elle Edit View F	avayes Toop Heb	
Edit Name Edit Number Country OK	 reland Cont	2 2
■] © CEUssk LM		My Conputer



3. TOOLS

This menu contains access to all of the main functions that are accessible with the Trac-King service. These functions are; - Poll, Call Back, Voice, Reset, Temperature

3.1 POLL

This function is available to all units. This function will poll all pre-selected units simultaneously.

This function can be performed by clicking on the button below:

TRASENG Denebook	😂 Tools 🖉 C	commands 🎁 Settings	🖂 Message 🌒	🖹 Reports 🤣 🗐
	Poll »	Multiple		
	Call Back			
	Voice »			
	Reset			
	Temperature			

This will open up a window as follows:

🚰 Thermo King Administratio	on - Microsoft Interne	t Explorer	- 🗆 ×					
Back Forward St	op Refresh Home	Search Favorites	»					
Google -	💌 👸 Searcl	h Web 🛛 💇 Search Site	»					
Multiple Polling								
List of Units		Units to Poll						
946ANF31 WH25 RT31 CAD97 2475WY63 4367WY63 TM199 TKUSDemo1 TK014	>	Clear	e V					
Clo:	5e	Poll	Y					
🔊 Done		🔮 Internet						

- 1. Move all of the vehicles which you wish to poll to the "Units to Poll" window using the > button.
- 2. Click on the "Poll" button. This will poll all of the selected units simultaneously.

Alternatively a single unit can be polled from the main or homepage by clicking on the "Unit ID" of the vehicle.



3.2 CALL-BACK

This function allows the user to set a particular mobile unit to report back to the base at regular specified intervals. This will return either position or temperature information.

To access the Call Back Function click on the following button:

🏗 TRASYING 🛄 Phonebook	😂 Tools 💆 Commands	👬 Settings	🖂 Message	0	E4 Reports	19 27
2	Poll					
	Call-Back					
	Voice »					
	Reset					
	Temperature					

The following screen will appear:

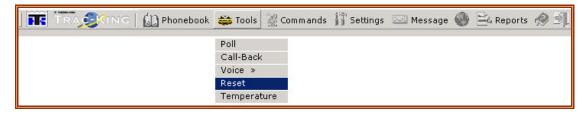
CELtrak Command - Microso	oft Internet Explorer		×
Data Con	nmand Center -	Call Back	
List of Units		Units to Poll	
WH25 RT31 933ANF31 CAD97 2475WY63 4367WY63 TKUSDemo1 6425VS50 TKUSDemo2 TKUSDemo3 tkdemo2002	>	Clear	
Frequency	Select 💌 🦳	-	
Max	1		
Send]	Close	

- 1. Select the unit or units that you wish to place on call-back from the list of units and move them to the "Units to Set" window.
- 2. You can select a number of units to set simultaneously by dragging the mouse over the unit ID's.
- 3. Select the frequency e.g. hour, day or minute and the interval e.g. every 2 minutes (frequency minute, interval 2). The select the maximum number of call-back responses e.g. 20 call-backs and close the window.



3.3 RESET

The reset command is available to all units and is issued following a confirmation dialog box. The reset command can be accessed by selecting the following function:



On selecting this, the following screen will appear:

🖉 Reset - Microsoft Intern	t Explorer				
<u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> voril	es <u>I</u> ools <u>H</u> elp				
	Data - Reset				
The RESET command performs a complete system reset, it clears sleep modes, stops event reports to base, stops calibacks, hangs up calls, returns to config table defaults, clears all latched events, clears movement and boundary alarms. Do you wish to proceed.					
Select Unit Select Unit -					
Send Close					
•	×				
🖉 © CELtrak Ltd.	My Computer				

- 1. The description of what the reset does is given in the reset window.
- 2. To reset units select a unit from the "Select Unit" menu.
- 3. Following this click "Send". A warning box will then appear. Clicking "OK" on this warning box will reset the selected unit.



3.4 TEMPERATURE

This function allows you to set high and low temperatures for alarms and the period of time that the unit can be out of these temperature ranges before an alarm is sent.

Clicking on the following button will access the temperature function.

I TRASTING 🛄 Phonebook	😂 Tools 🌌 Commands 🎁 Settings 🖂 Message 🌒 🖹 Reports 🤌 🗐
TRASING L Phonebook	Poll Call-Back Voice »
	Reset Temperature

rnet Explorer
Monitoring
All Units
0
0
Cancel 💌
Aiden Heeran 💌
Close
3

- 1. Select the unit that you wish to set ranges for, from the "Select Unit" menu.
- 2. Set the high and low temperatures in the boxes provided.
- 3. Following this set the out of range time (i.e. the amount of time the unit can be above or below the set temperature before an alarm is sent) and what number you want the alarms to be forwarded to from the Phonebook menu option.
- 4. Click on the "Send" button.



4. COMMANDS

An additional command that is available with the Trac-King service is the ability to set the Odometer value that is displayed on screen to a particular value.

4.1 ODOMETER

This command is available to all units. The Set dialogue box allows the user to set the odometer to any value.

TRASKING 🛄 Phonebook 🚔 Tools	鼝 Commands	Settings	🖂 Message	0	🚔 Reports	Ø	16
	Command						
	Debug						
	Download						
	Odometer						

Odometer - Microsoft Internet Explorer	_ _ ×
Data - Odometer	
Select UnitAll Units 💌	
Odometer Value	
Send	

1. To set an Odometer to a certain value enter the value in the "Odometer Value" field and click on the "Set" button.

NOTE: You must Poll the unit when you have changed the Odometer Value to view updates.



5. Settings

These functions will allow the user to set defaults for how the Trac-King service will appear when the user is logged in. The default list contains options for setting sound, sorting and speed units.

5.1 TRACKING LIST

To change the tracking list click on the menu option below:

TRASSING 🔛 Phonebook 🚔 Tools 💆 Commands	👬 Settings	🖂 Message 🌒 🖹 Reports 🥠 S	1
	View »	List	
	Sound »		
	Sorting »		
	Speed »		
	Credit		

The following window will open:

🍘 Thermo King Ad	Iministration - Microsoft In	ternet Explo	rer		- O ×	
Administration Control Panel Permissions Select Group						
Not Granted	Not Granted	> >> < <	Granted	Granted 2475WY63 4367WY63 933ANF31 946ANF31 RT31 TK007 TK010 TK013 TK014		
Close & Refresh						

- 1. Select the Group that you wish to work with from the "Select Group" menu option. This will display all of the units that are registered in that group.
- 2. To move a vehicle to the tracking screen click on the unit in the "Not Visible" window and select the > button. This will move it to the "Visible" section where they can be viewed on the tracking screen
- 3. To move a vehicle from the tracking screen select it in the "Visible" window and move it using the < button to the "Not Visible" window.
- 4. To move all of the vehicles to or from the tracking page use the >> or << buttons.

5.2 SORTING

Sorting allows you to arrange the main screen or homepage by Unit ID or by Date. Clicking on the options will automatically reset the Sorting Defaults.

5.2.1 SORT BY UNIT ID

To sort by Unit ID please click on the following option.

TRASSING Denebook	😂 Tools 🛛 🦉 Commands	🛐 Settings	🖂 Message 🌒	🖹 Reports 🤣 🗐
		View »		
		Sound »		
		Sorting »	Unit Id	
		Speed »	Date	
		Credit		

5.2.2 Sort By Date

To sort by date please click on the following option

TRASSING 🛄 Phonebook 🚔 Tools	📓 Commands 崩 Settings	🖂 Message 🌒) 🗄 Reports 🤣 🗐
	View »	1	
	Sound »		
	Sorting »	Unit Id	
	Speed »	Date	
	Credit		

5.3 SPEED LIMITS

This configuration will set the speed on the main page to either miles per hour or kilometres per hour based on the configuration selected. To set the either m/ph or km / ph click on the required button below.

5.3.1 Set Speed In K/mph

To set the speed in km / ph click on the following option:

🛐 Settings	🖂 Message 🌒	4 Reports	10
View »			
Sound »			
Sorting »			
Speed »	Kmph		
Credit	Mph		
	View » Sound » Sorting » Speed »	View » Sound » Sorting » Speed » Kmph	Sound » Sorting » Speed » Kmph



5.3.2 Set Speed IN M/PH

To set the speed in m/ph click on the button as identified below:

ING 💭 Phonebook 🚔 Tools 🧏 Commands	📅 Settings	🖂 Message 🌒	🖹 Reports 🔗 🗐
	View »		
	Sound »		
	Sorting »		
	Speed »	Kmph	
	Credit	Mph	

5.4 TEMPERATURE

You can set the displayed temperature in Centigrade or in Fahrenheit.

5.4.1 Set Temperature In Fahrenheit

To set the temperature in Fahrenheit click on the button as identified below:

💽 TRASING 🛄 Phonebook 🚔 Tools 💥 Command	ds 👖 Settings 🖂 Message 🖹 Reports 🤌 🛐
	' View »
	Sorting »
	Speed »
	Temp » °F
	Credit °C

5.4.2 Set Temperature In Centigrade

To set the temperature in Centigrade click on the button as identified below:

📔 TRASKING 🛄 Phonebook 🚔 Tools 🖉 Comr	nands 👔 Settings 🖂 Message 🖹 Reports 🤣 🗐
	View »
	Sorting »
	Speed »
	Temp » (PF)
	Credit Credit



6. MESSAGE

This function allows you to send and receive messages from any of the selected vehicles on your list or a mobile phone. There are three separate options available with the messaging service – Send Messages, Receive Messages and Auto Answer.

6.1 SEND MESSAGE

To send a message click on the icon as identified below:

TRASSING 1 Denebool	a Tools	🌌 Commands	🛐 Settings	🖂 Message 🌒	E4 Reports	1
				Send		
				Read		
				Auto Answer		

This will open up a window as follows:

🖉 CELtrak Table -	Microsoft Internet Exp	lorer	<u>_ 0 ×</u>
Da	ta Command Cer	nter - Text Message	
Mobile Numbers	Contacts	Aiden Heeran 💌 🚺	a
Message Details			4
	Send	Close	160

- 1. Choose the unit / person that you wish to send a message to by first, selecting either the "Contact" or "Units" phonebook from the scroll down menu option and following this selecting the unit or contact name from the second menu option.
- 2. Type your message and press "Send"
- 3. A small window to the right will keep you informed of the number of characters remaining in the SMS.



6.2 READ MESSAGE

When this function is selected a window will open and display all received messages. New messages in this window will be in bold. Also if a new message is received an envelope will appear under the toolbar indicating that a new message has been received.

Accessing the messages is done through the selecting the menu option below:

TRASSING 🛄 Phonebook	🏥 Tools	🖉 Commands	👔 Settings	🖂 Message	0	E4 Reports	Ø	2
				Send				
				Read				
				Auto Answer				

This will open up a window as follows:

Unit	Time	Date	Message
Mike	1:12:50 PM	8/10/2001	Test
Mike	1:12:32 PM	8/10/2001	Test
F1Test	2:07:28 PM	7/5/2001	Mickterrit
F1Test	1:06:19 PM	7/5/2001	Mickterrit
F1Test	12:52:45 PM	7/5/2001	Mickterrit
Ben1	8:52:18 AM	7/4/2001	Test message from mike

This window contains the details of all of the messages that have been received into the customer account.

6.3 AUTO-ANSWER

This function allows you to auto answer messages that come in the base station. For example if you are planning on being away from your base station you can have a reply sent to all messages that are sent to the base station.

Access this function by selecting the option below:

R	TRASTING	Dhonebook	😂 Tools	🖉 Commands	🛐 Settings	🖂 Message	0	🚔 Reports	Ð	2
						Send				
						Read				
						Auto Answer				

TRACKING

This will open up the following window:

Auto Answer - Microso	ft Internet Explorer	
	Auto Answer	
Message		×
AutoRespond Status	ଜ Off ଜ On	160
<u>s</u>	Set Reset	

- 1. Type in the message that you would like to be replied to all incoming messages.
- Choose the setting from "Off" or "On". This will set the Auto-answer facility.
 A small box in the right hand corner informs you of the number of characters remaining.



7. Reports

There are a number of reporting options available. These include:- Utilization, Alarms, Performance and Temperature. Also there are a number of summary or aggregate reports available.

7.1 REPORT

This is a general report, which displays position, speed, time, date and temperature information textually. It can be accessed by clicking on the following menu option.

Report » Gener	al
Utilization »	100
Alarms >>	
Temperature	

This will open up a window with the following History options:

🖉 History - Microso	oft Internet Explorer	÷.	
	History - Ge	nerate Repo	rts
Select unit	Select unit]	
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	DD/MM/YYYY Any V KmPH Enter	To Date To Speed Close	DD/MM/YYYY Any 💌 KmPH

- 1. Select the unit that you wish to generate a report on.
- 2. Select the date and the speed intervals.
- 3. Clicking on the "Send" button will generate the history report.

TRACKING

7.2 REEFER UTILISATION

This report is designed to show the amount of time that the refrigeration unit was operating over a specified period of time. The reefer utilization history can be accessed by clicking on the button as identified below:

🗰 TRASKING 🛄 Phonebook 🚔 Tools 🧏 Commands 🎁 Settings 🖂 Message 🌑	🚔 Reports 🧖	<u>ৰ</u>
	Report	
	Utilization »	Reefer
	Alarms »	Trailer
	Operation	
	Temperature	

This will open a new window as follows:

Reefer Utilization - N	Reefer Utilization - Microsoft Internet Explorer								
History - Reefer Utilization									
This will generate a report based on the data points collected beginning on the start date and over the period selected. This report will display the amount of time in hours that the reefer has been operating over the period.									
Select Unit	Select Unit 💌								
Start Date	DD/MM/YYYY								
End Date	DD/MM/YYYY								
	Proceed Close								

- 1. To generate a reefer utilisation report, select a unit from the "Select Unit" option.
- 2. Following this enter the "Start Date" and the "End Date" that you would like generate a report over.
- 3. Click on the "Proceed" button. This will open up a new window with the requested report.



7.3 TRAILER UTILISATION

This report will show the number of hours that the trailer was used over a prespecified period. It is accessed by clicking on the button as identified below.

Dhonebook	🌐 Tools	💆 Commands	🛐 Settings	🖂 Message 🌒	🛃 Reports 🧖	<u>]</u>
					Report	
					Utilization »	Reefer
					Alarms »	Trailer
					Operation	
					Temperature	

This will open a window as follows:

🍯 Trailer Utilization - M	licrosoft Internet Explorer							
	History - Trailer Utilization							
beginning on the	a report based on the data points collected start date and over the period selected. This the amount of time the trailer was moving over							
Select unit	Select unit							
Start Date	DD/MM/YYYY							
End Date	DD/MM/YYYYY							
	Proceed Close							

- 1. To generate a trailer utilization report, select a unit from the "Select Unit" menu.
- 2. Following this select the "Start Date" and the "End Date" i.e. the dates between which you require the trailer utilization report.
- 3. Click on the "Proceed" button. This will generate the required report.

7.4 FREQUENT ALARMS

This will provide you with details of the most frequent alarms that have occurred over a specified period of time. You can generate daily or monthly reports. Access to this function is through clicking on the button as identified below:

RA	D Phonebook	😂 Tools	🦉 Commands	👔 Settings	🖂 Message 🌒	🛃 Reports 🧖) <u>-</u>]
						Report	-
						Utilization »	
						Alarms »	Frequent
						Operation	History
						Temperature	



This brings up a window as below:

Frequent Alarms - Microsoft Internet Explorer	۶×					
<u>File Edit View Favorites I</u> ools <u>H</u> elp	1					
History - Frequent Alarms This will generate a report based on the data points collected for the month selected below. This report will display the units with the most alarms and graphically represent these alarms on a PIE chart. These alarms will account for more than 6% of alarms for the selected period and are color coded.						
Select Unit Select Unit Select month March Monthly Start Date 7/3/01 Daily						
Close Sec ELtrak Ltd.	T					

- 1. Select the month *or* the date on which you would like the report of the most frequent alarms.
- Following this click on the corresponding button e.g. "Monthly" if you require a monthly alarm or select a date and click on the "Daily" button.
- 3. This will generate the required report.



7.5 ALARM HISTORY

This function will generate a report on all of the alarms that have been activated over the pre-specified period of time.

Access this function through clicking on the following button:

🏗 TRASTING 🛄 Phonebook 🚔 Tools 🌌 Commands 🎁 Settings 🖂 Message 🌒	📔 🛃 Reports 🦿	<u>क</u>
	Report	[
	Utilization »	
	Alarms »	Frequent
	Operation	History
	Temperature	

This will open a window as identified below:

🚰 Alarm History - Microsoft Internet Explorer	- 8 ×
∫ <u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>I</u> ools <u>H</u> elp	-
History - Alarm History	<u></u>
This will generate a report based on the data points collected for the period selected for the selected unit from above. This reports all alarms for the unit during the selected period.	
Select Unit Select Unit 💌	
Start Date 4/2/01	
End Date 6/3/01	
Proceed Close	
4	▼ ►
🗉 © CELtrak Ltd. 📃 My Computer	

- 1. Select a unit from the "Select Unit" menu
- 2. Select the "Start" and "End" Dates from the Menu options.
- 3. Click on the "Proceed" button to generate the alarm history report.

7.7 TEMPERATURE

This will generate a report on temperature history of a unit for the period in question.

Access to this function is through clicking on the button as identified below:





This will open a window as follows:

🚰 Temperature History - Microsoft Internet Explorer
j <u>File Edit V</u> iew F <u>a</u> vorites <u>I</u> ools <u>H</u> elp
History - Temperature History
This will generate a report based on the data points collected for the period selected for the group selected or unit from above. This report will graph the reefer temperature and number of alarms for the selected unit.
Select Unit Select Unit
Start Date 5/2/01
End Date 7/3/01
Proceed Close
😰 © CELtrak Ltd. 📃 My Computer

- Select a unit from the "Select Unit" option.
 Select the time interval over which you require the temperature history information by specifying the "Start Date" and "End Date" in the provided fields.
- 3. Click on the "Proceed" button to generate the required information.



8. DEALER / HELP

This section will differ depending on whether you are a Trac-King customer or a Trac-King dealer.

This provides the user with a full description of how to use all of the functions of the Trac-King service. This is available in an online or a downloadable format. This menu also contains a list of Thermo King dealers across Europe and their phone and fax numbers. The Dealer Sections contain customer registration forms, spare parts order forms and also Installation Instructions.

8.1 ONLINE HELP

This contains details of how features are used in a pop-up window. This is accessed by clicking on the following menu option.

TRASKING	Phonebook	🚔 Tools	🖉 Commands	🗊 Settings	🖂 Message	E4 Reports	A 1
							Online
							Download
							List of Dealers
							Customer Reg
							Installation
							Spare Parts Ordering

This will open a window as follows:

OneFile Search 1.0 - Microsoft Internet Explorer	_ 🗆 🗵
To make an advanced search of this site click <u>here</u>	4
🔛 Phonebook 🖨 Tools 🛛 🦉 Commands 🕅 Settings 🔤 Message	
<u>Vehicle</u> — <u>Poll</u> <u>Odometer</u> <u>View</u> <u>Send</u> Contacts Call Back Sound Read	
<u>Contacts</u> <u>Call Back</u> <u>Sound</u> <u>Read</u> Voice Sorting Auto Answer	
Reset Speed	
<u>Credit</u>	
Map Reports & Help ALLogout Show Map Report Online	
<u>Download</u>	
	Y
	Þ

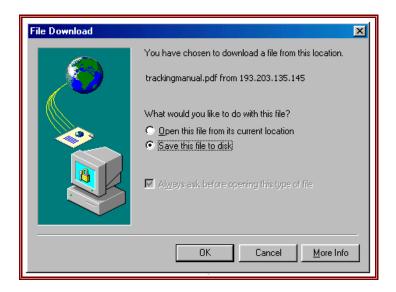
From this the user can choose the feature that information is required on or alternatively you can use the search facility at the top of the window.



8.2 DOWNLOAD HELP FILE

This opens up a download dialog box with which to download the Help Manual in a .pdf format. Click on the following menu option to access this file:



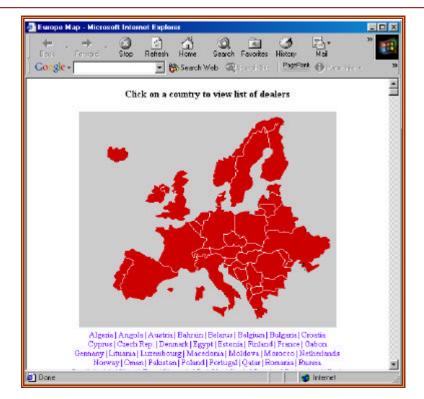


8.3 DEALER DETAILS

This section contains details of all of the Thermo Kin dealers in Europe and their locations and contact information. Access to this feature is through selecting the following menu option:

🗰 TRASKING 🛄 Phonebook 🚔 Tools 💥 Commands 🃅 Settings 🖂 Message 🚔 Repor	ts 🦽 🗐
	Online
	Download
	List of Dealers
	Customer Reg
	Installation
	Spare Parts Ordering

This will open up the following window:



Click on the countries to obtain details of the dealers located in these countries.

8.4 CUSTOMER REGISTRATION FORMS

This provides dealers with a registration form to register new customers and new units on the central server for the purposes of polling and fleet management. This can be accessed by clicking on the following menu option.



This will open up the registration form as follows:

la ante :	Address1
Filozo :	Address3
Ter [5-15k - 115
E-mai:	Address-
Wet Address :	
Collidar Proto :	
Trock Id Number : -	Mobile Phone Number :
frack Id Number :	Mobile Phone Number :
÷ .	1
2	1
· [2 [3]	
 2 3 4	
 2 3 4 5	
- 2 3 4 5 5	
- 2 3 4 5 7	

- 1. When all of the required fields have been completed click on the "Next" button.
- 2. This will issue you a statement of information.
- 3. If this statement is correct click "Send" and the information will be submitted for registration.

8.5 INSTALLATION INSTRUCTIONS

To download installation instructions for the different Trac-King units please click on the following menu option.

TRASTING 🛄 Phonebook	😂 Tools 🛛 🖉 Commands	📅 Settings 🖂 Message	E4 Reports	و 🛃
				Online
				Download
				List of Dealers
				Customer Reg
				Installation
				Spare Parts Ordering



8.6 SPARE PARTS ORDER FORMS

This will allow you to submit orders for spare parts. Access to this function is available by selecting the following menu option.

🚺 🏗 TRASKING 🔛 Phonebook 🚔 Tools 🖉 C	mmands 🎢 Settings 🖂 Message 🚔 Reports 📌 🗐
	Online
	Download
	List of Dealers
	Customer Reg
	Installation
	Spare Parts Ordering

This will open up a window as follows:

Masurak	Ĩ					
'Spare Par	ts Order Form - (for))'	na System 907304	(MP6) 🔽		
'Dealer Name' :	Thermoking	'Address' :	Minneap (USA	olis		
'Sys	stem'	Address :	0			
'Trac King Mobile Unit Module'		'CELtrak Part Number' 557300	г -	'Quantity'		
'Hockey Puck Antenna 'Grommet'		907290 251278		01		
'Fitting Instructions'		452031		01		
MP6 'Loom'		207606		01		
Thank you for taking t	ha tima	ose Clear All	I Ne	_		

- 1. Click on the "Checkboxes" and select the quantity of the items that you wish to order.
- 2. When you have completed your selections click on the "Next" button.
- 3. This will provide you with a statement of the items ordered.
- 4. If this statement is correct click on the "Send" button and your order will be submitted for processing.



9. LOGOUT

This logs you out of the Trac-King service and brings you back to the homepage <u>www.trac-king.com</u>. Clicking on the log out button as identified below will perform this function.

TRASKING	Denebook	😂 Tools	🧕 Commands	🛐 Settings	🖂 Message	•	E Reports	19 📑	l
								L	ogout

