

EXHIBIT A

[FCC Ref. 2.1033(b)(3)]

"Installation and Operating Instructions
Furnished to the User"

21290

2.4 GHz Two Line Multi-Handset Cordless Caller ID Telephone with Digital Answering System User's Guide



EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connecting to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations, and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1. Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US Number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line determined by the REN, you should contact your local telephone company.

Notes

This equipment may not be used on coin service provided by the telephone company.

- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

2. Rights of the Telephone Company

Should your equipment cause trouble on your line, which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C.

20402. Please specify stock number 004-000-00345-4 when ordering copies.

HEARING AID COMPATIBILITY

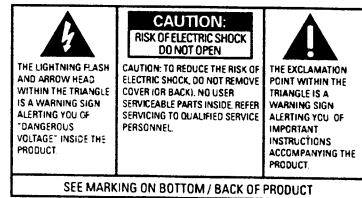
This telephone system meets FCC standards for Hearing Aid Compatibility.

US NUMBER IS LOCATED ON THE CABINET BOTTOM REN NUMBER IS LOCATED ON THE CABINET BOTTOM

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INTRODUCTION

This 2.4 GHz two-line multiple handset telephone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this User's Guide. This telephone is a multifunction product for use with the Call Waiting and Caller ID services available from your local telephone company.

TELEPHONE FEATURES

- 2.4GHz digital spread spectrum technology
- Two CO line capability
- Eight handsets to one base
- Simultaneous pair of handset intercoms
- Five handsets operate simultaneously
- Individual handset paging and page all
- Three-way / Four-way conferencing
- Call transfer
- Store up to 99 memories in handset and base directories
- Direct memories in the base: 10 memories.
- Last number redial
- Auto attendant
- Digital answering machine: Play, Stop, Skip, Review, Memo, OGM (Max. recording time: 35 seconds for each greeting), ICM (Max. recording time: 2 minutes).
- Corded handset on the base
- Headset jack on the base and the handset.
- Manual dial out from memory
- Receive calls via five "AA" batteries during power outage on the corded handset

YOUR CALLER ID CALL WAITING TELEPHONE ALLOWS YOU TO

- View the name and telephone number of a caller (Call Waiting Caller ID).
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 99 Caller ID messages sequentially.
- Know who called while you were away.

WARNING: For compliance with the RF exposure requirements regulated by the FCC (Federal Communications Commission), the transmitter's antennas are contained within the base enclosure, and an additional separation distance of more than eight inches (20cm) shall be maintained between the transmitter base enclosure and any part of the user's body.

NOTE: This warning does not apply to the handset or optional headset.

IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone.

IMPORTANT: Because cordless phones operate on electricity, you should install five "AA" batteries in the base unit for the corded phone, in case you experience a power outage.

BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the items shown here.



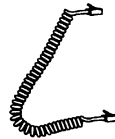
Base



Mounting
bracket



Base handset



Handset cord



Cordless
handset



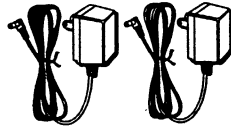
Belt clip



Cordless handset
charger



Telephone line
cords



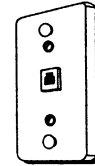
AC power supplies



Handset battery

MODULAR JACK REQUIREMENTS

To properly connect your phone to your telephone lines, you should identify the type of wall jack(s) you have. You will need an RJ11C (for a single line) or a RJ14C (for two lines) type modular phone jack, which might look like the one pictured here. If you don't have either modular jack, call your local phone company to find out how to get one installed.



DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone. When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code. This phone's digital security code was set at the factory.

INSTALLATION AND SET UP



CAUTION: Always disconnect the phone cords from the wall outlets before battery installation or replacement.

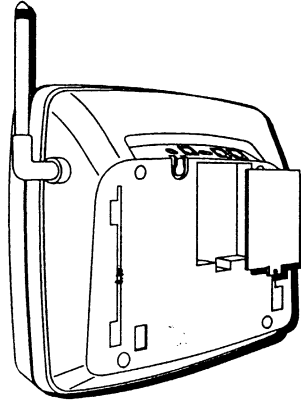
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If interference continues, moving the cordless telephone farther away from these appliances will often reduce or eliminate the interference.

Certain other communications devices may also use the 2.4 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 2.4 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected.
- Use caution when installing or modifying telephone lines.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

INSTALLING AND REPLACING THE BASE BACKUP BATTERY



If batteries are not installed or battery power is low, the low battery icon blinks in the display. You need to install or replace the batteries.

1. Carefully turn over the phone. On the bottom is the battery compartment door. Remove the screw on the door with a screwdriver and open the door.

NOTE: If you are replacing the batteries, remove the power supply and telephone line cords.

2. Install five new or replace the old "AA" size batteries in the battery compartment.

NOTE: Do not use rechargeable batteries.

3. Close the battery compartment door, and replace the screw. Carefully turn the phone over again.
4. Connect the power supply then check the display to see if the low battery icon is off. If the display still shows the low battery icon, be sure the batteries are properly installed and, if necessary, return to step one and repeat the process.

IMPORTANT: If you are not going to use the telephone for more than 30 days, remove the batteries because they may leak and damage the unit.

NOTE: It is important to use a battery backup because if you experience a power outage, you will still be able to use the phone.

INSTALLING AND REPLACING THE CORDLESS HANDSET BATTERY



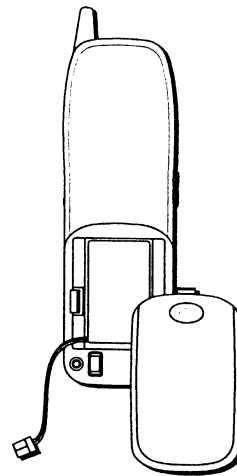
CAUTION: To reduce the risk of fire or personal injury, use only the battery listed in the Instruction book.

You must install the battery pack prior to first use or you will not be able to use the cordless handset. If a battery pack is not installed or battery power is low, the low battery icon blinks in the display and you need to install or replace the battery pack. Make sure that the cordless handset is in the standby mode before you install or replace the battery.

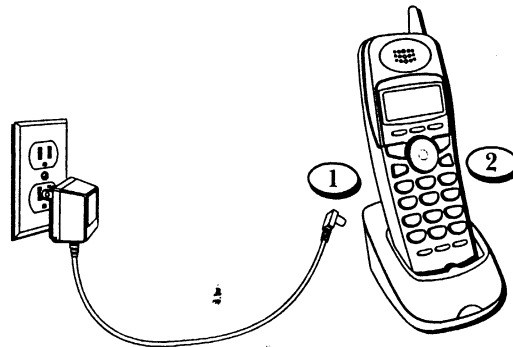
1. Remove the battery compartment door from the cordless handset.
2. If you are installing the battery pack for the first time, insert the battery pack into the battery compartment on the back of the cordless handset then plug the battery pack cord into the jack inside the handset battery compartment.
3. If you are replacing the battery pack, disconnect the battery pack cord from the jack inside the battery compartment and remove the battery pack from the cordless handset. Insert a new battery pack and reconnect the battery pack cord to the jack inside the handset battery compartment.
4. Put the battery compartment door back on.

BATTERY SAFETY INSTRUCTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.



CHARGING THE CORDLESS HANDSET



1. Plug one end of the power supply into the jack on the back of the charge cradle and the other end into an electrical outlet.

NOTE: The power supply must remain connected to the charge cradle at all times. It is normal for the power supply to feel warm.

2. Place the cordless handset (with the battery pack installed) on the charge cradle and allow the cordless handset to charge for 12 hours. The charge indicator is on while the handset battery is charging.

IMPORTANT: Make sure the cordless handset is facing forward during charging.

Allow the cordless handset to charge for 12 hours. If you don't properly charge the cordless handset, battery performance will be compromised.

CAUTION: Use only the ATLINKS USA, Inc. 5-2550 power supply that came with this unit to charge the cordless handset. Using other power supplies may damage the unit.

INSTALLING THE PHONE

Your two-line phone should be placed on a level surface such as a desk or tabletop, or you can mount it on a wall. A desktop/wall mounting pedestal is packaged with your phone.

ATTACHING THE DESKTOP PEDESTAL

1. Turn the phone over so that the bottom of the base is facing up and the thickest end is pointing away from you.
2. Place the desktop pedestal over the bottom of the base so that the flat side is facing upwards and align the four slots on the bottom of the base with the four tabs on the mounting bracket.
3. Insert the tabs into the slots and push the pedestal forward until the pedestal snaps securely into place.

ATTACHING THE WALL MOUNTING PEDESTAL

1. Turn the base over and align the four slots on the bottom of the base with the four hook-tabs on the mounting bracket.
2. Insert the hook-tabs into the slots and push upwards until the mounting bracket snaps securely into place.

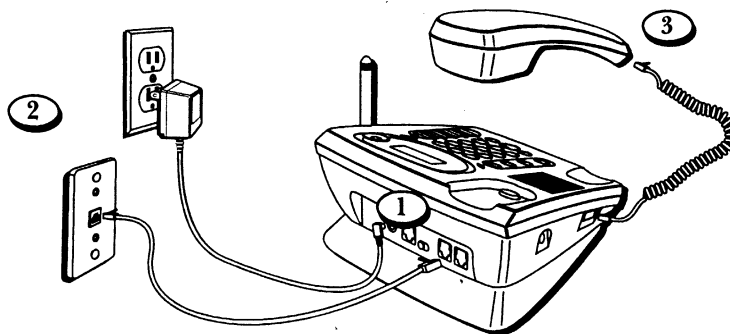
CONNECTING THE AC (ELECTRICAL) POWER

Plug the power supply cord into the power jack on the back of the base. Then plug the other end into an electrical outlet.



CAUTION: Use only the ATLINKS USA, Inc. 5-XXXX power supply that came with this unit. Using other power supplies may damage the unit.

CONNECTING LINES 1+2 TO ONE DUAL-LINE PHONE JACK



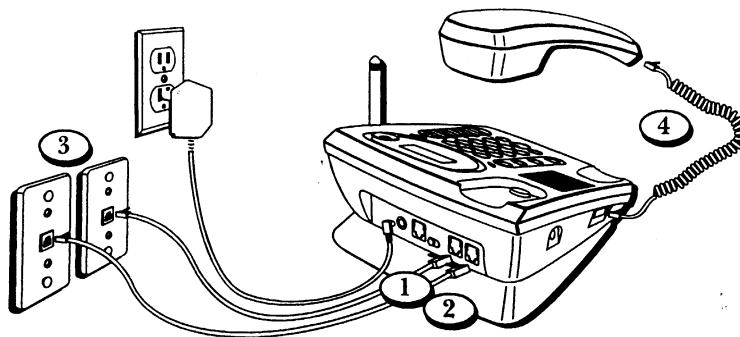
1. For LINES 1 and 2, connect one end of either straight telephone line cord to the jack marked LINE 1+2 on the back of the base.
2. Connect the other end of the straight white telephone line cord to a dual-line wall jack.

NOTE: Although you can use two-line cordless telephones with a single phone line, you must have two lines (separate phone numbers) to use a two-line system. If you connect the telephone line cord to a single-line (RJ11C) wall phone jack, you will only be able to use one telephone line (either LINE 1 or LINE 2) but not both lines simultaneously.

3. Connect one end of the coiled handset cord to the jack on the side of the base and connect the other end to the jack at the bottom of the corded handset, then place the handset in the cradle.

NOTE: To mount the phone on the wall, slip the mounting circles on the pedestal over the wall plate posts and firmly slide the unit down into place.

CONNECTING LINES 1+2 TO TWO SINGLE-LINE WALL JACKS



1. To connect LINE 1, plug one end of a straight telephone line to the jack marked LINE 1+2 on the back of the base.
2. To connect LINE 2, plug one end of the other straight white telephone line to the jack marked LINE 2 on the back of the base.
3. Connect the other end of each straight white telephone line cord to the two single line wall phone jacks.
4. Connect one end of the coiled handset cord to the jack on the side of the base and connect the other end to the jack at the bottom of the handset, then place the handset in the cradle.

NOTE: If you connect a telephone line cord from the LINE 2 jack on the back of the base to a dual modular phone jack, you will only be able to use line two.

NOTE: To mount the phone on the wall, slip the mounting circles on the pedestal over the wall plate posts and firmly slide the unit down into place.

DATA PORT

This phone is equipped with a DATA port for you to connect an auxiliary phone device, such as fax machine, computer modem, or even another phone. The DATA SELECT switch on the back of the base controls the DATA port and allows you to choose the line to be used, line 1 or line 2. For example, you may use the DATA port to connect a fax machine, and then set the DATA SELECT switch to L2 to receive faxes from line two. In the event that you are talking to someone on line two and want the caller to fax something to you, change the DATA SELECT switch to L1 and give the caller the phone number for line one. Your fax machine will receive transmissions on line one.

IMPORTANT: Be sure to switch the fax machine back to the normal line when you are done because outside callers who do not know that you have multiple lines will not be able to reach your fax machine if they dial the normal fax line.

REGISTERING OPTIONAL CORDLESS HANDSETS

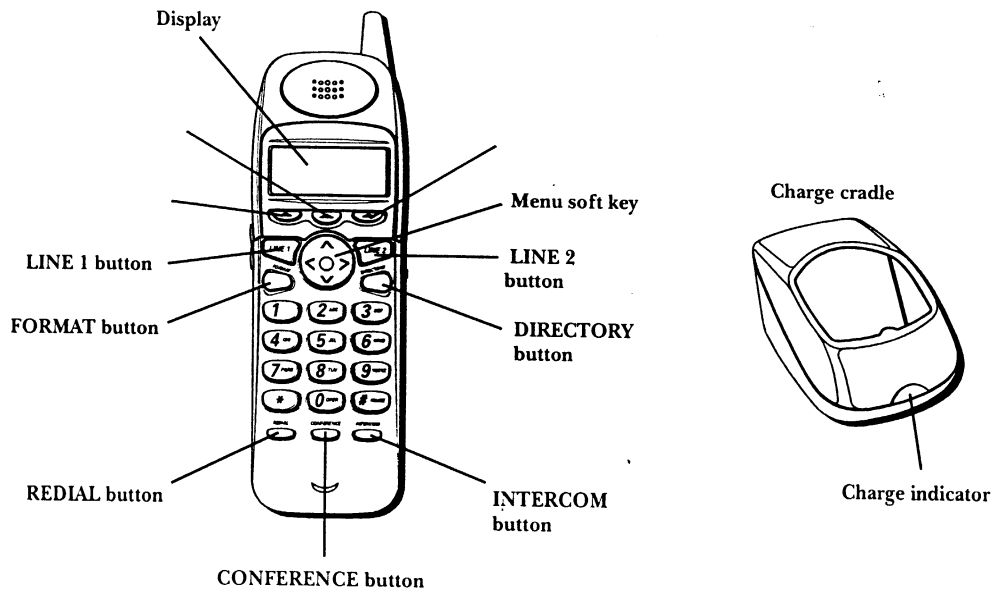
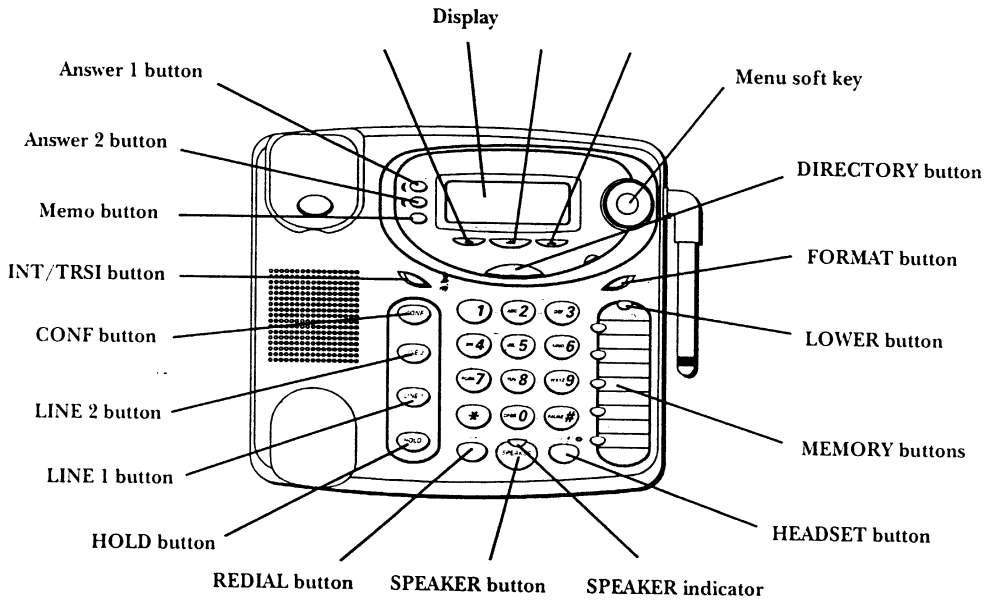
All cordless handsets used with this unit must be registered at the base. You may register up to eight cordless handsets. The model number of the optional cordless handsets is H1290XXX-X. To order additional cordless handsets, contact your dealer or call 1-800-448-0329 to locate a dealer.

The cordless handset packed with this unit is preregistered by the manufacturer and is assigned as handset number one. The handset number is also used as the extension number. Only one handset may be registered at a time, and the base and cordless handsets must be in standby mode during the registration process. You must complete the handset registration process within one minute.

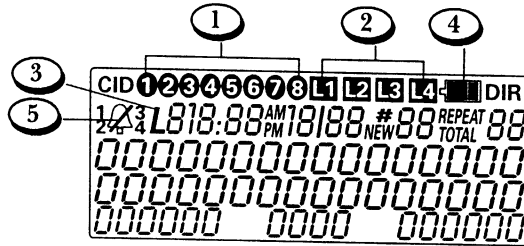
BASE

The base must be in standby mode during the registration process.

BASE, HANDSET, AND CHARGING CRADLE BASICS

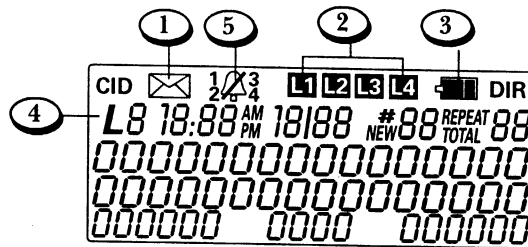


**DISPLAYS
BASE**



1. The handset in-use icon indicates the status of registered cordless handsets. If a cordless handset is in talk or intercom mode, or you are using it to listen to messages, the corresponding number shows in the display.
2. If you turn the Automated Attendant System on, the corresponding line icon shows in the display. ...
3. The time and date displays on the 2 nd line when the base is in standby mode. The display shows the number dialed, call status, programming options and directory items. If you subscribe to a Caller ID service, caller information is also displayed.
4. The low battery icon indicates is the battery is low.
5. When the ringer level is turned "OFF," the bell icon displays with a slanted line through it and the corresponding line number shows in the display.

CORDLESS HANDSET



1. The voice mail icon turns on if there is at least one new message in your mailbox. During message playback, the voice mail icon also displays.
2. The line status icons function as follows:

Off (invisible)	The line is free.
On	The line is being used.
Flashing slowly	A call is being received

3. The low battery icon turns on when the cordless handset battery pack is low.
4. The handset number is displayed in the standby mode. The display shows the dialed telephone number, call status, programming options, and directory items. If you subscribe to a Caller ID service, caller information also displays.
5. When the ringer level is turned "OFF," the bell icon displays with a slanted line through it and the corresponding line number shows in the display.

SETTING UP THE TELEPHONE

This unit has various programmable functions. Most of the settings are selected from the menu on the display.

SELECTING A FUNCTION FROM THE MENU

1. Press the MENU soft key while in standby mode. The main menu displays.
2. Use the up and down arrow buttons to scroll through the menu until you find the desired item.

Example: "VOICE MAIL "

```

#2TOTAL7
RINGER
_VOICE MAIL -
SELECT EXIT SKIP

```

3. Press the SELECT soft key. If the selected item has a sub-menu, it also shows in the display.
4. Use the up or down arrow buttons to select the sub-menu item and press the SELECT soft key.

Example: "RINGER"

```

#1TOTAL7
_RINGER
_VOICE MAIL -
SELECT EXIT SKIP

```

5. Press the SAVE soft key to save the setting. *SAVED* shows in the display and the unit returns to the next item on the previous menu.
6. You may continue programming other menu items or press EXIT to return to standby mode.

ADDITIONAL NAVIGATION TIPS

- To return to the next menu of a previous layer, press the SKIP soft key.
- To return to the main menu from the sub-menu, press the SKIP soft key.
- To exit the programming mode at any time, press the EXIT soft key.
- If you do not press any button for 60 seconds, the unit returns to standby mode.

MENU FUNCTION TABLE

You may use the following functions to customize your telephone system according to your needs. After you press the MENU soft key, the main menu shows in the display. Most items in the main menu have a sub-menu. The sub-menus show in the display after you select an item from the main menu.

BASE UNIT

<i>Main menu (Layer1)</i>	<i>Sub-menu 1(Layer2)</i>	<i>Sub-menu 2 (Layer3)</i>	<i>Pages</i>
RINGER	LINE 1	RINGER VOLUME	23
		RINGERTYPE	24
	LINE 2	RINGER VOLUME	23
		RINGERTYPE	24
	INTERCOM	INT RING VOL.	25
		INT RING TYPE	25
VOICE MAIL	RECORDING TIME		26
	PASSWORD		27
AREA CODE	LOCAL		27
	2ND AREA CODE		27
	3RD AREA CODE		27
	4TH AREA CODE		27
	5TH AREA CODE		27
DAY AND TIME			28
PRIME LINE SET			29
DEREGISTRATION	# OF HANDSET		29
BASE RESET			30

HANDSET

<i>Main menu (Layer1)</i>	<i>Sub-menu 1(Layer2)</i>	<i>Sub-menu 2 (Layer3)</i>	<i>Pages</i>
MAILBOX	ON	2 RINGS	30
		4 RINGS	30
	OFF		30
	GREETING	PRE-RECORDED	31
		PERSONAL	31
	PASSWORD		27
	PASSWORD OFF	ON	27
		OFF	27
RINGER	LINE 1	RING VOLUME	25
		RING TYPE	25
	LINE 2	RING VOLUME	25
		RING TYPE	25
INTERCOM	INT RING VOL.	25	
	INT RING TYPE	25	
DEREGISTRATION (REGISTRATION)			29
HANDSET RESET			32

SETTING THE RINGER VOLUME ON THE BASE AND CORDLESS HANDSET

The base and cordless handset must be in standby mode during set up.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to RINGER.
3. Press the SELECT soft key.
4. Select the desired LINE by pressing the up or down arrow button.
5. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit goes to the next menu of the previous layer.

6. Press the up or down arrow button until the cursor moves to RINGER VOLUME.

7. Press the SELECT soft key.

```
L1
RINGER VOL. 3  _
_>>>
SAVE  EXIT  SKIP
```

8. Use the up or down arrow button to select desired RINGER VOLUME. You will hear a ringing sound.
9. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

SETTING THE RINGER TYPE FOR THE BASE AND CORDLESS HANDSET

The base and cordless handset must be in standby mode during set up.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to RINGER.
3. Press the SELECT soft key.
4. Use the up or down arrow button to select the desired LINE.
5. Press the SELECT soft key. If you press the SKIP soft key, the unit moves to the menu of the previous layer.

NOTE: If you press the SKIP soft key, the unit goes to the next menu of the previous layer.

6. Press the up or down arrow button until the cursor moves to RINGERTYPE.
7. Press the SELECT soft key.

```
L1      #1 TOTAL8
_RINGER TYPE 1  _
RINGER TYPE 2  _
SAVE  EXIT  SKIP
```

8. Press the up or down arrow button to select desired RINGERTYPE. You will hear a ringing sound.
9. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

SETTING THE INTERCOM RING VOLUME ON THE BASE AND CORDLESS HANDSET

The base and cordless handset must be in standby mode during set up.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to RINGER.
3. Press the SELECT soft key.
4. Use up or down arrow button to select INTERCOM.
5. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit moves to the menu of the previous layer.

6. Press the up or down arrow button until the cursor moves to INT RING VOL.
7. Press the SELECT soft key.

```
INT RING VOL. 3
SAVE  >>>  EXIT  SKIP
```

8. Use the up or down arrow button to select the desired INT RING VOL. The intercom rings.
9. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

SETTING THE INTERCOM RING TYPE ON THE BASE AND CORDLESS HANDSET

The base and cordless handset must be in standby mode during set up.

1. Press the MENU soft key.
2. Press the arrow up or down button until the arrow points to RINGER.
3. Press the SELECT soft key.
4. Use the up or down arrow button to select the INT RING TYPE.
5. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit moves to the menu of the previous layer.

6. Press the up or down arrow button until the cursor moves to INT RING TYPE.
7. Press SELECT soft key.

```
#1 TOTAL8
_INT RING TYPE 1  _
INT RING TYPE 2  -
SAVE  EXIT  SKIP
```

8. Press the up or down arrow button to select desired INT RINGTYPE. The intercom rings.
9. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

SETTING THE RECORDING TIME FOR THE BASE

The base must be in standby mode during set up.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to VOICE MAIL.
3. Press the SELECT soft key.
4. Use the up or down arrow button to select the RECORDINGTIME.
5. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit moves to the next menu of the previous layer.

NOTE: The High Quality setting records up to 48 minutes. The STD Quality setting records messages up to 96 minutes.

```

#1TOTAL2
 _HIGH QUALITY  _
  STD QUALITY   _
SAVE   EXIT   SKIP

```

6. Use the up or down arrow button to select the desired SOUND QUALITY.
7. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

STORING THE BASE UNIT PASSWORD

The base must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down button until the arrow points to VOICE MAIL.
3. Press the SELECT soft key.
4. Use the up or down arrow button to select PASSWORD.
5. Press the SELECT soft key.
6. Enter a four-digit PASSWORD. You may delete an incorrect PASSWORD by pressing the CLEAR soft key.

```

PASSWORD.
SAVE  _ _ _ _  EXIT  SKIP

```


7. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

STORING THE LOCAL AREA CODE AND THE 2ND THROUGH 5TH AREA CODE ON THE BASE

The base must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to AREA CODE.
3. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit moves to the next menu of the previous layer.

```
#1 TOTALS
 AREA CODE  -
2nd AREA CODE  -
SELECT  EXIT  SKIP
```

4. Use the up or down arrow button to select the desired AREA CODE.
5. Press the SELECT soft key. You may delete an incorrect AREA CODE by pressing the CLEAR soft key.

```
AREA CODE
SAVE  --  EXIT  SKIP
```

6. Press SAVE soft key for saving. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

DAY AND TIME SETTING FOR THE BASE UNIT

The base must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to DAY AND TIME.
3. Press the SELECT soft key. The day field blinks in the display.

```
DAY AND TIME SET
MON 12:00 AM
SAVE  EXIT  SKIP
```

4. Press the up or down arrow button to change the day.
5. Press the down arrow button to move the cursor to the hour field.

6. Press the up or down arrow button to change the hour or use the number pad to enter the hour.
7. Press the down arrow button to move to the minute field.
8. Press the up or down arrow button to change the minute or use the number pad to enter the minute.
9. Press the down arrow button to move to the AM, PM field.
10. Press the up or down arrow button to select AM or PM.
11. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

SETTING THE PRIME LINE FOR THE BASE

The base must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to PRIME LINE SET.
3. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit moves to the next menu of the previous layer.

	#1	TOTAL	2
_	LINE 1		-
	LINE 2		-
SAVE	EXIT	SKIP	

4. Use the up or down arrow button to select the desired LINE.
5. Press the SAVE soft key to save your selection. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

DEREGISTERING THE BASE UNIT

The base must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to DEREGISTRATION.
3. Press the SELECT soft key.

NOTE: If you press the SKIP soft key, the unit moves to the next menu of the previous layer.

DEREGISTRATION

EXIT SKIP

4. Enter the handset number.

```
DEREGISTRATION
  _ 3 _ _ _ _
SELECT  EXIT  CLEAR
```

5. Press the SELECT soft key.
6. Press the YES soft key. *DEREGISTERED* shows in the display and the unit returns to the next item on the previous menu.

NOTE: If you press the NO soft key, the unit moves to the next menu of the previous layer.

RESETTING THE BASE

The base must be in standby mode.

1. Press the MENU soft key.
2. Press the arrow up or down button until the cursor moves to BASE RESET.

```
RESET BASE?
YES  EXIT  NO
```

3. Press the SELECT soft key.
4. Press the YES soft key. *BASE RESET* shows in the display and the unit returns to the next item on the previous menu.

NOTE: If you press the NO soft key, the unit moves to the next menu of the previous layer.

USING THE MAILBOX ON THE CORDLESS HANDSET

The base and cordless handset must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to MAILBOX.
3. Press the SELECT soft key.

```
#1 TOTAL3
_ON/OFF
_GREETING
SELECT  EXIT  SKIP
```

4. Use the up or down arrow button to select ON/OFF.

```

#1TOTAL2
_MAILBOX ON  _
_MAILBOX OFF _
SELECT EXIT SKIP

```

5. If you select MAILBOX ON, the next menu shows in the display.

NOTE: If you save MAILBOX OFF, the unit moves to the menu of the previous layer.

```

#1TOTAL2
_3 RINGS  _
_5 RINGS  _
SAVE EXIT SKIP

```

6. Use the up or down arrow button to select the desirable number of RINGS.
7. Press the SELECT soft key. *SAVED* shows in the display and the unit returns to the next item on the previous menu.

SELECTING THE MAILBOX GREETING FOR THE CORDLESS HANDSET

The cordless handset must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to MAILBOX.
3. Press the SELECT soft key.

```

#2TOTAL3
ON/OFF  _
_GREETING  _
SELECT EXIT SKIP

```

4. Use the up or down arrow button to select a GREETING.

```

#1TOTAL2
_PRECORDED  _
PERSONAL  _
SAVE EXIT SKIP

```

NOTE: If you select PRECORDED, the prerecorded greeting plays.

5. Press the SAVE soft key, and the prerecorded greeting is used as the outgoing greeting. You may record a personal greeting by pressing the RECORD soft key.

NOTE: If you select PERSONAL, the personalized greeting plays. If you press the SKIP soft key, the unit moves to the next menu of the previous layer.

```
#2TOTAL2
_PRERECORDED  _
_PERSONAL     _
SAVE   EXIT   RECORD
```

DEREGISTERING THE CORDLESS HANDSET

The cordless handset must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to DEREGISTRATION.
3. Press the SELECT soft key.
4. Press the YES soft key. *DEREGISTERED* shows in the display and the unit returns to the

```
DEREGISTER
YES   EXIT   NO
```

next item on the previous menu.

NOTE: If you press the NO soft key, the unit moves to the next menu of the previous layer.

RESETTING THE CORDLESS HANDSET

The cordless handset must be in standby mode.

1. Press the MENU soft key.
2. Press the up or down arrow button until the cursor moves to HANDSET RESET.
3. Press the SELECT soft key.

```
RESET HANDSET?
YES   EXIT   NO
```

4. Press the YES soft key. *HANDSET RESET* shows in the display and the unit moves to the standby mode.

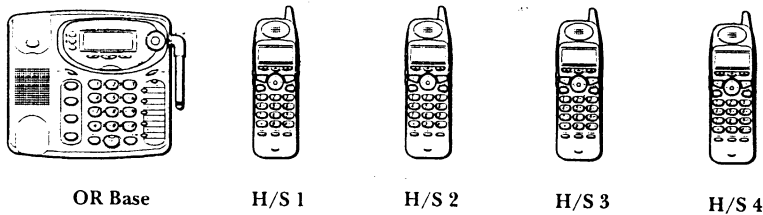
NOTE: If you press the NO soft key, the unit moves to the next menu of the previous layer.

UNIT CAPABILITIES

This unit may use two external telephone lines (provided by a telephone company), or two internal lines for intercom calls. You can expand the unit's capabilities by registering up to eight cordless handsets at the base.

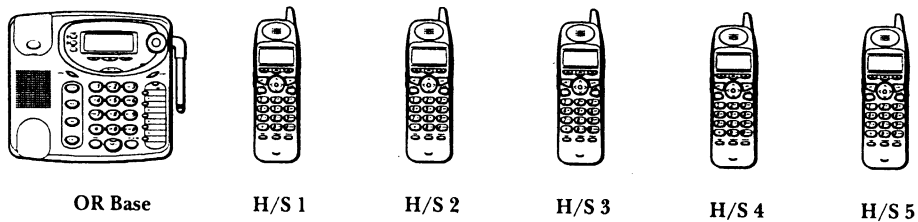
HOW MANY EXTERNAL CALLS AND INTERCOM CALLS CAN BE CONDUCTED SIMULTANEOUSLY AND BY HOW MANY USERS?

The system allows two external calls while simultaneously conducting one intercom call with the base and one handset or two handsets. For example, one pair of handsets is engaged in separate intercom calls while the base or one handset is engaged in an external call and one handset is engaged on external call.



Example: External call on line 1, external call, intercom call on line 2

The system also allows two intercom calls while simultaneously conducting one external call with base unit or one handset and four handsets. For example, two pair of handsets is engaged in separate intercom calls while the base unit or one handset is engaged in an external call



Example: External call on line 1, intercom call, intercom call

In the previous two examples:

- All other handsets are in the standby mode.
- You may also check the mailboxes for messages instead of receiving external calls.

TELEPHONE BASICS

RECEIVING A CALL

The base can handle two calls simultaneously with one cordless handset (or two cordless handsets). When you receive a call, the unit rings. *RINGING* shows on the display. The line indicator on the base flashes rapidly. The line status icon flashes slowly in the handset display. The line is automatically selected when you answer the call. If you subscribe to Caller ID service from your local telephone company, the calling party's identifying information displays after the first ring. To view all Caller ID information, you must wait until the second ring before answering a call.

SPEAKERPHONE

1. Press the SPEAKER or LINE button. The line and speakerphone indicators turn on.
2. Talk into the MIC (microphone).
3. When finished, press the SPEAKER or LINE button.

CORDED HANDSET

1. Lift the corded handset off the cradle. The line indicator turns on.
2. Talk into the handset MIC (microphone).
3. When finished, place the corded handset in the cradle on the base.

HEADSET

1. Insert the headset plug into to the jack on the base.
2. Press the HEADSET button. The line and headset indicators turn on.
3. Talk into headset MIC (microphone).
4. When finished, press the HEADSET button again.

CORDLESS HANDSET

1. Press the LINE button. The line indicator on the base and the line status icon in the handset display turns on.
2. Talk into handset MIC (microphone).
3. When finished, press the TALK button on the handset or place the handset on the charge cradle.

MAKING A CALL

Two calls may be handled simultaneously on the base and with one cordless handset (or two).

SPEAKERPHONE

1. Press the SPEAKER or LINE button. The line indicator lights.

NOTE: If you press the SPEAKER button, a free line is automatically selected and the line indicator turns on.

2. Dial a phone number. The dialed number shows in the display and after a few seconds, the display shows the length of the call.

NOTE: If you make a mistake, return to step one.

L1	00 05
TALK	1256344
MUTE	HOLD FLASH

3. When the party answers, speak into the MIC (microphone).
4. When finished, press the SPEAKER or LINE button again to hang up.

OR

1. Dial a phone number. The dialed number shows in the display.

NOTE: If you make a mistake, press the CLEAR soft key and return to step one. If you want to cancel, press the EXIT soft key.

12:20AM 11/17 NEW17 TOTAL40
1256344
EXIT CLEAR

2. Press the SPEAKER or LINE button, and the phone number is automatically dialed. After a few seconds, the length of the call shows in the display.
3. When the party answers, speak into the MIC (microphone).
4. When finished, place the handset in the cradle on the base to hang up.

CORDED HANDSET

1. Lift the corded handset from the cradle on the base. The line indicator turns on, and a free line is automatically selected.

NOTE: If you want to switch to another line, press that line button when it is free.

2. Dial a phone number. The dialed number shows in the display. After a few seconds, the length of the call shows in the display.

NOTE: If you make a mistake, place the handset in the cradle on the base and return to step one.

3. When the party answers, speak into the handset MIC (microphone).
4. When finished, place the corded handset in the cradle on the base to hang up.

- OR -

1. Dial a phone number. The dialed number show in the display.

NOTE: If you make a mistake, press the CLEAR soft key and return to step one. If you want to cancel, press the EXIT soft key.

2. Lift the corded handset from the cradle on the base.
3. When the party answers, speak into the handset MIC (microphone).
4. When finished, place the corded handset in the cradle on the base to hang up.

HEADSET

1. Insert the headset plug into the jack located on the base.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

2. Press the HEADSET button. The line indicator turns on and a free line is automatically selected.

NOTE: If you want to switch to another line, press that line button when it is free.

3. Dial a phone number. The dialed number shows in the display, and after a few seconds, the length of the call shows in the display.

NOTE: If you make a mistake, press the HEADSET button and return to step two.

4. When the party answers, speak into the headset MIC (microphone).
5. When finished, press the HEADSET button.

- OR -

1. Dial a phone number. The dialed number shows in the display.

NOTE: If you make a mistake, press the CLEAR soft key and return to step one. If you want to cancel, press the EXIT soft key.

2. Insert the headset plug into the jack on the base.
3. Press the HEADSET button.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

4. When the party answers, speak into the headset MIC (microphone).
5. When finished, press the HEADSET button.

CORDLESS HANDSET

1. Press the LINE button. The line indicator on the base turns on and the line status icon lights in handset display.
2. Dial a phone number. The dialed number shows in the display, and after a few seconds, the length of the call shows in the display.

NOTE: If you make a mistake, press the LINE button and return to step one.

```
L1          00 05
TALK
          1256344
EXIT CLEAR
```

3. When the party answers, speak into the handset MIC (microphone).
4. When finished, press the LINE button to hang up.

- OR -

1. Dial a phone number. The dialed number shows in the display.

NOTE: If you make a mistake, press the CLEAR soft key and return to step one. If you want to cancel, press the EXIT soft key.

```
8:25PM 11/17 NEW17 TOTAL20
          1256344
EXIT CLEAR
```

2. Press the LINE button.
3. When the party answers, speak into the handset MIC (microphone).
4. When finished, press the LINE button to hang up.

ADJUSTING THE VOLUME

SPEAKERPHONE

Press the up or down arrow button. The volume status shows in the display for approximately three seconds, then the talk status displays again.

```
L1          00 12
TALK
  >>>
MUTE  HOLD  FLASH
```

CORDED HANDSET AND HEADSET

Press the up or down arrow button. The volume status shows in the display for approximately three seconds, then the talk status displays again.

L1	00	05
TALK		
MUTE	>>>	
	HOLD	FLASH

CORDLESS HANDSET

Press the up or down arrow button. The volume status shows in the display for approximately three seconds, then the talk status displays again.

L1	00	10
TALK		
MUTE	>>>	
	HOLD	FLASH

MUTE

Use the mute button during a phone conversation to speak privately with another person in the room. The person on the telephone will not hear your private conversation.

1. To mute the microphone, press the MUTE soft key while in TALK mode. The MUTE soft key flashes in the display and the microphone is deactivated.

L1	00	20
TALK		
MUTE		
	HOLD	FLASH

2. To reactivate the microphone, press the MUTE soft key again.

USING ANOTHER LINE DURING A CONVERSATION

BASE

1. If you are using LINE 1 and you receive a second call on another line, or want to make another call, press the HOLD soft key or the HOLD button to put the first call on LINE 1 on hold. The line indicator for the second call flashes in the base display, and the line status icon on the handset display flashes slowly. The HOLD indicator turns on, and the *HOLD* soft key flashes in the display.

L1	00	30
TALK		
MUTE		
	HOLD	FLASH

2. Press the LINE 2 button to place another call or answer a second call. The LINE 2 indicator turns on.

NOTE: If you are engaged in a call and you receive a second call on another line, you will hear two tones in the handset receiver.

L2	00	05
TALK		
MUTE	HOLD	FLASH

3. To return to the first call and disconnect the second call, press the LINE button
- OR -
4. Press the HOLD soft key, or the HOLD button to place the second call on hold, then press the line button for the first call to return to the first call on line one.

CORDLESS HANDSET

1. If you are using LINE 1 and you receive a second call on line 2, or want to make another call on line 2, press the HOLD soft key or the HOLD button to put the first call (on LINE 1) on hold. The line status icon and *HOLD* soft key flashes in the display.
2. Press the line two button to answer a second call or to make a new call. The line two status icon turns on in the display.

	L1 L2	00	05
L2			
TALK			
MUTE	HOLD	FLASH	

3. To return to the first call and disconnect the second call on line two, press the line one button.
- OR -
4. Press the HOLD soft key or the HOLD button to place the second call on hold, then press line one to return to the first call.

REDIAL

SPEAKERPHONE

Press the SPEAKER or press a line button, then press the REDIAL button.

CORDED HANDSET

Lift the handset and press the REDIAL button.

HEADSET

Press HEADSET button, then press the REDIAL button.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

CORDLESS HANDSET

Press a line button, then press the REDIAL button.

REDIAL LIST

The last five phone numbers dialed from the base and the cordless handset are stored in a redial list.

SPEAKERPHONE

1. Press the REDIAL button. The last number dialed shows in the display.
2. Continue pressing the REDIAL button until the telephone number you want to redial shows in the display.

NOTE: Use the up or down arrow button to scroll between telephone numbers.

3. Press the EXIT soft key to exit the redial list, and then press the SPEAKER button.

CORDED HANDSET

1. Press the REDIAL button. The last number dialed shows in the display.
2. Continue pressing the REDIAL button until the telephone number you want to redial shows in the display.

NOTE: Use the up or down arrow button to scroll between telephone numbers.

3. Press the EXIT soft key to exit the redial list, and then lift the handset.

HEADSET

1. Press the REDIAL button. The last number dialed shows in the display.
2. Continue pressing the REDIAL button until the telephone number you want to redial shows in the display.

NOTE: Use the up or down arrow button to scroll between telephone numbers.

3. Press the EXIT soft key to exit the redial list, and then press the HEADSET button.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

CORDLESS HANDSET

1. Press the REDIAL button. The last number dialed shows in the display.
2. Continue pressing the REDIAL button until the telephone number you want to redial shows in the display.

NOTE: Use the up or down arrow button to scroll between telephone numbers.

3. Press the EXIT soft key to exit the redial list, and then press the LINE button.

INTERCOM BASICS

A two-way intercom is possible between the base and a cordless handset or between two cordless handsets. The number assigned to a handset at registration is the extension number. The base extension number is 0.

MAKING INTERCOM CALLS

1. To page all cordless handsets from the base, lift the corded handset from the cradle on the base, and press the INT/TRSF button followed by the nine key.

NOTE: If you page all handsets, you may only speak with the first person to answer the page.

PAGING 0 → ALL
EXIT

2. To page an individual handset from the base, lift the handset and press the INT/TRSF button followed by a number key (1 to 8) that represents the individual handset (for example: press the number one key to page handset number one).

PAGING 0 → 1
EXIT

NOTE: The paged handset rings for two minutes. If the page is not answered, paging is terminated.

- OR -

3. To page the base with a cordless handset, press INT/TRSF button followed by the "0" number key.

PAGING 1 → 0
EXIT

4. To page another cordless handset, press the INT/TRSF button followed by a number key (1 to 8) that represents an individual handset (for example: press the number two key to page handset number two).

PAGING 1 → 0
EXIT

- When the page is answered, speak into the MIC (microphone). The handset in use icon and the length of the call shows in the display.

NOTE: If you are using the Headset, press the HEADSET button and speak into the MIC (microphone). The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

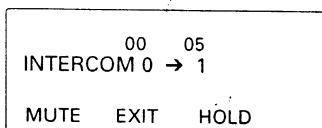
- To stop paging, press the INT/TRSF button, the EXIT soft key, or place the corded handset in the cradle on the base or place the cordless handset in the charge cradle.

NOTE: The paged handset rings for two minutes. If the page is not answered, paging is terminated.

ANSWERING INTERCOM CALLS

USING THE SPEAKERPHONE

- After the intercom rings, press the SPEAKER button or the INT/TRSF button.



- When finished, press the SPEAKER or INT/TRSF button.

USING THE CORDED HANDSET

- After the intercom rings, lift the handset.
- When finished, place the handset in the cradle on the base.

USING THE HEADSET

- After the intercom rings, press the HEADSET button.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

- When finished, press HEADSET button.

USING THE CORDLESS HANDSET

- After the intercom rings, press the INT/TRSF button.
- When finished, press the INT/TRSF button or the EXIT soft key.

CALL TRANSFER BASICS

You may transfer an external call between the base and a cordless handset, or between two cordless handsets.

TRANSFERRING FROM THE BASE UNIT TO AN EXTENSION

1. During an active call, press the INT/TRSF button (to page an extension) followed by a number key (1 to 8) corresponding to an extension. The transferred call is placed on hold and the line indicator and the hold button lights and the hold soft key flashes in the display.
2. If necessary, wait for the extension to answer and announce the transfer.

NOTE: If the paged party does not answer, press the LINE button where the transferred call is holding, or button, or pres the HOLD soft key.

3. To complete the transfer, press the TRNSFR soft key.

USING THE BASE TO ANSWER A CALL TRANSFERRED FROM AN EXTENSION

1. Press the SPEAKER button, lift the handset, or press the HEADSET button after the intercom rings.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

2. After the paging party hangs up, begin speaking to the transferred caller.

TRANSFERRING A CALL WITH A CORDLESS HANDSET

1. During an active call, press the INT/TRSF button followed by a number key (1 to 8) corresponding to an extension. The call is placed on hold and the hold soft key flashes.
2. To page the base unit, press the "0" number key.
3. If required, wait for the paged party to answer and announce the transfer.

NOTE: If the paged party does not answer, press the relevant LINE button, or HOLD button, or HOLD soft key.

4. To complete the transfer, press the LINE button or TRNSFR soft key and place the cordless handset on the charge cradle.

TO ANSWER A TRANSFERRED CALL WITH THE CORDLESS HANDSET

1. Press the INT/TRSF button or the relevant LINE button after the intercom rings.
2. After the paging party hangs up, begin speaking to the transferred caller.

NOTE: During an intercom call, if an incoming call is received, the line indicator on the base unit flashes quickly and the handset user hears two tones. To answer the page, press the relevant line button.

NOTE: If the paged party does not answer within two minutes after you disconnect, the transferred call returns to you. Press the relevant line button to answer the call. If you do not answer within two minutes, the transferred call terminates.

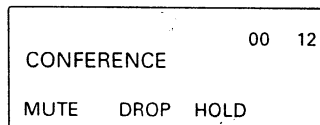
CONFERENCE CALL BASICS

You can use the Conference Call feature when you have calls on each line and want to have a three-way conversation. At least one party must be on an external line.

CONDUCTING THREE-WAY CONFERENCE CALLS FROM THE BASE

SCENARIO 1

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button, or HOLD soft key, to put the first call on hold.
3. Press the other line and call the second party, or receive a call on the second line, then press the CONFERENCE button.



4. After the second call is connected, press the CONF button to make a conference call.
5. To disconnect both lines:
 - Press the CONF button or DROP soft key and press the L1 + L2 soft key or SPEAKER button during speakerphone mode.
 - Press the CONF button or the DROP soft key and press L1 + L2 soft key or replace the handset on the base during corded phone mode.
 - Press the CONF button or DROP soft key and press L1 + L2 soft key or HEADS button during headset mode.
6. To disconnect one party, press the DROP soft key and press the desired soft key.

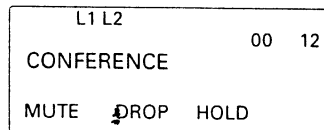
SCENARIO 2

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button, or the HOLD soft key, to put the first call on hold.
3. Press INT/TRSF button and then press the extension number.
4. When the intercom call is connected, press the CONF button and begin the conference call.
5. To disconnect all parties:
 - Press the CONF button or the SPEAKER button during speakerphone mode.
 - Press the CONF button or replace the handset in the cradle on the base during corded phone mode.
 - Press the CONF button or HEADSET button during headset mode.
6. To disconnect one party, press the DROP soft key and press the desired soft key.

FROM THE CORDLESS HANDSET

SCENARIO 1

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button, or the HOLD soft key, to put the first call on hold.
3. Press the other LINE button to make or answer a second call.
4. When the second call is connected, press the CONF button and begin the conference call.



5. To disconnect both lines, press CONF button or the DROP soft key, press the L1 + L2 soft key, or replace the cordless handset on the charge cradle.
6. To disconnect one party, press DROP soft key and press the desired soft key.

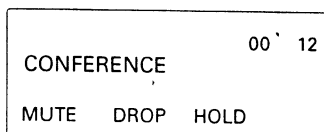
SCENARIO 2

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button, or the HOLD soft key, to put the first call on hold.
3. Press the INT/TRSF button and then dial the extension number.
4. When the intercom call is connected, press the CONF button and begin the conference call.
5. To disconnect all parties, press the CONF button or replace the cordless handset on the charge cradle.
6. To disconnect one party, press the DROP soft key and press the desired soft key.

CONDUCTING A FOUR-WAY CONFERENCE CALL AFTER A THREE-WAY CONFERENCE CALL FROM THE BASE

SCENARIO 1

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button to put the other calls on hold.
3. Press the other LINE button to make or answer a second call.
4. When the third call is connected, press the CONF button and begin the conference call.



5. To disconnect all parties:

- Press the CONF button or the DROP soft key and press the ALL soft key or the SPEAKER button during speakerphone mode.
- Press the CONF button or the DROP soft key and press the ALL soft key or replace the cordless handset on the cradle on the base during corded phone mode.
- Press the CONF button or the DROP soft key and press the ALL soft key or the HEADSET button during cordless headset mode.

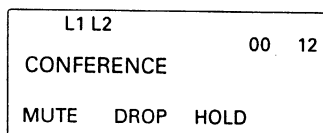
SCENARIO 2

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button to put the other two parties on hold.
3. Press the INT/TRS button and then press the extension number.
4. When the intercom call is connected, press the CONF button to make a conference call.
5. To disconnect all parties:
 - Press the CONF button or the DROP soft key and press the ALL soft key or the SPEAKER button during speakerphone mode.
 - Press the CONF button or the DROP soft key and press the ALL soft key or replace the handset on the base during corded phone mode.
 - Press the CONF button, or press the DROP soft key, and press the ALL soft key, or press the HEADSET button during headset mode.

FROM CORDLESS HANDSET

SCENARIO 1

1. Press the line button for the line you want to use, and then call the first party.
2. Press HOLD button, or HOLD soft key, to put other two party calls on hold.
3. Press the other LINE button to make or answer a second call.
4. When the third call is connected, press CONF button to make a conference call.



5. To disconnect all parties, press the CONF button, or press the DROP soft key, and press the ALL soft key, or replace the handset on the charge cradle.

SCENARIO 2

1. Press the line button for the line you want to use, and then call the first party.
2. Press the HOLD button or HOLD soft key to put other two party calls on hold.
3. Press INT/TRSF button and then press extension number.
4. When the intercom call is connected, press CONF button.
5. To disconnect all parties:
 - Press CONF button, or press the DROP soft key, and press ALL soft key, or replace the handset on the charger cradle.

CALLER ID FEATURES

This telephone receives and displays information transmitted by your local phone company. The information may include the caller's telephone number, date and time, or the caller's name, telephone number, date and time. The unit also stores up to 99 call records in the Caller List. Caller List information is stored in the order from the most recent to the oldest call. When the call list is full and a new call is received, the oldest call is deleted from the list.

VERY IMPORTANT: In order to use all of the features of this telephone, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting

HOW CALLER ID INFORMATION IS DISPLAYED WHEN A CALL IS RECEIVED

After the first ring, the display shows the caller's name, telephone number, and the telephone line in use.

Base unit

CID	TOTAL 20
L1	
SMITH, JOHN	
1-327-345-4567	

Cordless handset

CID	TOTAL 35
L1	
SMITH, JOHN	
1-327-345-4567	

NOTE: If both lines receive calls at the same time, each caller record is displayed alternately.

Caller ID information cannot be displayed in the following cases:

- If the caller dialed from an area non-supportive of Caller ID services, the display shows *UNKNOWN CALLER*.
- If the caller has requested not to display his/her information, the display shows *BLOCKED CALL*.
- Caller ID information is not displayed on the base when the Automated Attendant System is responding to a call. Caller ID information displays on the handset or the base after the caller enters the extension number.

NOTE: Check with your local phone company regarding name service availability.

CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting service from your local telephone company, and you receive another call on the same line, you may see who is calling when you hear the call waiting tone.

1. Press the FLASH soft key to answer the second call. The first call is put on hold.
2. To return to the first caller, press the FLASH soft key again.
3. You may not receive Call Waiting Caller ID records in the following cases:
 - The first call on the same line is placed on hold.
 - You are having a conference call.
 - The Automated Attendant System or Answering System is responding to the first call on the same line.

REVIEWING THE CALLER LIST

As calls are received and stored, the display is updated to let you know how many calls have been received. The Caller ID display on the base turns on when the base receives a new Caller ID record.

Base unit

```
CID
1:PM 1/17 NEW 20 TOTAL 20
MONDAY
3 NEW MESSAGES
```

Cordless handset

```
CID
1:PM 1/17 NEW 20 TOTAL 20
HANDSET #1
```

Make sure that the telephone is in the standby mode.

1. Press the up or down arrow button to review the Caller ID list.
2. To search from the most recent call, press the up arrow button.
3. To search from the oldest call, press the down arrow button.
4. To exit the list, press the EXIT soft key.

DIALING FROM THE CALLER LIST

WITH THE SPEAKERPHONE

Make sure that the base is in the standby mode.

1. Press the up or down arrow button to find the desired Caller ID record.
2. Press the FORMAT button.
3. Press the SPEAKER or LINE button. The number in the display is automatically dialed.

WITH THE CORDED HANDSET

Make sure that the base is in the standby mode.

1. Press the up or down arrow button to find the desired Caller ID record.
2. Press the FORMAT button.
3. Lift the handset. The telephone number in the display is automatically dialed.

WITH THE HEADSET

Make sure that the base is in the standby mode.

1. Press the up or down arrow button to find the desired Caller ID record.
2. Press the FORMAT button.
3. Press the HEADSET button. The telephone number in the display is automatically dialed.

NOTE: The headset must be properly inserted into the jack on the base otherwise the headset button cannot be pressed.

WITH THE CORDLESS HANDSET

Make sure that the cordless handset is in the standby mode.

1. Press the up or down arrow button to find the desired Caller ID record.
2. Press the FORMAT button.
3. Press the LINE button. The telephone number in the display is automatically dialed.

CHANGING THE NUMBER FORMAT

The FORMAT button lets you change the format of the displayed number. The available formats are as follows:

- | | |
|-----------------|--|
| 7-digit | 7-digit telephone number. |
| 10-digit | 3-digit area code + 7-digit telephone number. |
| 11-digit | long distance code "1" + 3-digit area code + 7-digit telephone number. |

Make sure that the base is in the standby mode.

1. Press the up or down arrow button to find the desired Caller ID record.
2. If the number in the display does not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits show in the display.

STORING CALLER LIST INFORMATION IN THE DIRECTORY

The same names and numbers stored in the Caller List may also be stored in the Directory. You may use the base and cordless handsets to store the information.