Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

Display Messages

The following messages show the status of the phone or help you set up and use your phone.

INCOMPLETE DATA	Caller information is interrupted during transmission or the phone line is excessively noisy.
ENTER NAME	Prompt telling you to enter a name for one of the 10 memory locations.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.
DELETED	Prompt confirming a CID record is erased.
DELETE?	Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
END OF LIST	Indicates there is no additional information in the Caller ID memory log.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN NAME/CALLER/ NUMBER	The incoming call is from an area not serviced by Caller ID or caller information is not sent.
PAGING	Someone is paging the handset from the base.
BLOCKED CALL	Caller information is blocked from transmission.
BLOCKED NAME/NUMBER	Caller name and number is blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
NO DATA	No Caller ID information was received.
EMPTY	Indicates a memory location is vacant.
NO CALLS	Indicates no calls have been received.
MESSAGE WAITING	Indicates a message is available.
LOW BATTERY	Indicates the handset battery is low and needs charging.
UNABLE TO DIAL	Indicates the CID or memory contents cannot be dialed.
UNABLE TO STORE	Indicates the CID or memory contents cannot be stored.
PRESS TALK KEY	Indicates the CID number is a Directory Dial Number (DDN) and cannot be formatted.
NO BATTERY	Indicates the battery is not installed or properly connected inside the battery compartment.

Handset Sound Signals

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
One beep every 7 seconds	Low battery warning

Troubleshooting Tips

Caller ID Solutions

No display

- Fully charge (for 12 hours) or replace the battery.
- If you are using AC (electrical) power, make sure that the unit is connected to a non-switched electrical outlet. Unplug the AC power adaptor from the unit and plug it back in.
- To see Caller ID information in your display, you must be subscribed to Caller ID service through your local telephone company.

Caller ID incomplete

- The unit displays this message if it detects anything other data message than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

Telephone Solutions

No dial tone

- Check or repeat installation steps
- Make sure the base power cord is connected to a working electrical outlet.
- Make sure the telephone line cord is connected to the base unit and the modular phone jack?
- Disconnect the base from the wall phone jack and connect another phone to the same jack. If there is no dial tone on the second phone, the problem might be your wiring or local service.
- The handset might be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 12 hours).
- Ensure the battery pack is installed correctly.
- Did the handset beep when you pressed the TALK/END/CALLBACK button? Did the in use indicator come on? The battery may need to be charged.

Handset does not ring

- Make sure the RINGER switch on the handset is turned to ON.
- You may have too many extension phones on your line. Try unplugging some phones.
- See solutions for "No dial tone."

Charge/in use indicator on the base flashes

- Provided your phone company offers voice messaging service and you subscribe to it, the charge/in use indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It stops flashing after the message has been reviewed.

You experience static, noise, or fading in and out

- Change channels
- The handset maybe out of range. Move closer to the base.
- Relocate the base.
- Charge the battery.
- Make sure base is not plugged into an electrical outlet with another household appliance.

Unit beeps

- Place handset in base cradle for 20 seconds to reset the security code. If that doesn't work, charge the battery for 12 hours.
- See solutions for "No dial tone."
- Replace the battery.

Memory dialing

- Make sure you correctly program the memory location keys.
- Make sure you follow the proper dialing sequence.
- You must reprogram numbers into memory after a power outage or battery replacement?

Out of range

- Move closer to the base.
- Reset the battery. Unplug the battery and plug it in again after five seconds.
- Reset the power adaptor. Unplug the adaptor and plug it in again after five seconds.