26998

**40-Channel 900 MHz Caller ID Cordless
Telephone/Answering System
User's Guide**

We bring good things to life.

EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1   **Notification to the Local Telephone Company**
     On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

     The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

     A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

     Notes
     ·   This equipment may not be used on coin service provided by the telephone company.

     ·   Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.

     ·   Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

     ·   If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2   **Rights of the Telephone Company**
     Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.
     The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
·   Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
·   Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
·   Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

HEARING AID COMPATIBILITY

This telephone system meets FCC standards for Hearing Aid Compatibility.

> US NUMBER IS LOCATED ON THE CABINET BOTTOM
> REN NUMBER IS LOCATED ON THE CABINET BOTTOM

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WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.

CAUTION:
RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

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INTRODUCTION

Your cordless telephone/answering system with Caller ID is designed to give you flexibility in use and high quality performance. To get the most from your new cordless telephone/answering system, we suggest that you take a few minutes right now to read through this instruction manual.

> ⚠️ **CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

BEFORE YOU BEGIN

PARTS CHECKLIST

Make sure your package includes the items shown here.

Base	Handset	AC power supply	Telephone line cord	Belt clip (provided with 26998 only)

TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.
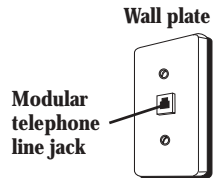
Wall plate

Modular telephone line jack

> **IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

INSTALLATION AND SET UP

⚠️ **CAUTION:** Always disconnect phone cords from the wall outlets before battery installation or replacement.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If interference continues, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. Certain other communications devices may also use the 900 MHz frequency for communication, and, if properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 900 MHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

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INSTALLING THE PHONE

Your cordless telephone/answering system should be placed on a level surface such as a desk or table top, or you can mount it on a wall.
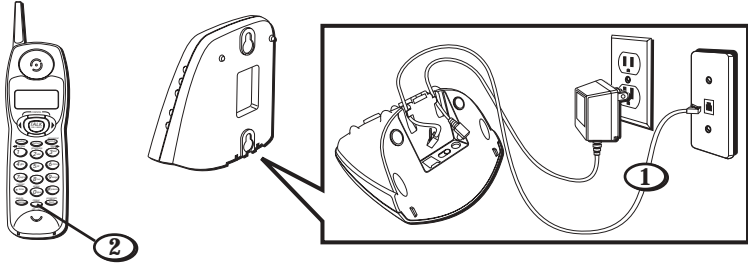
CONNECTING THE AC (ELECTRICAL) POWER

Plug the power supply cord into the power jack on the bottom of the base and the other end into an electrical outlet. The in use/charge indicator turns on to indicate the battery is charging.

Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

NOTE: DO NOT connect the telephone line to the modular jack until the phone has charged for 12 hours.

CAUTION: Use only the ATLINKS USA, Inc. power supply 5-2512 (black) or **5-2618** (**grey**) that came with this unit. Using other power supplies may damage the unit.

CONNECTING THE TELEPHONE LINE

1. Plug the one end of the telephone line cord into the jack TEL LINE on the bottom of the base and the other end into a modular wall phone jack.

2. Set the RINGER switch (on the handset) to ON, and place the handset in the cradle.

NOTE: If the battery is not installed into the handset or its connector is not properly plugged into the battery jack, "NO BATTERY" shows in the display when the handset is placed on the its base cradle.

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WALL MOUNTING

NOTE: For best results, leave the phone on a flat surface during initial charging before you hang the phone on the wall.

If you want to mount the phone on a wall, slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)

TELEPHONE SETUP

Display

TALK/CALLBACK button

CID/VOL buttons

memory button

format/answerer button

redial button

skip button

review button

play/stop button

*tone/cancel button

 # pause button

channel/delete button

0 oper/erase button

off/on ringer switch

flash/program button
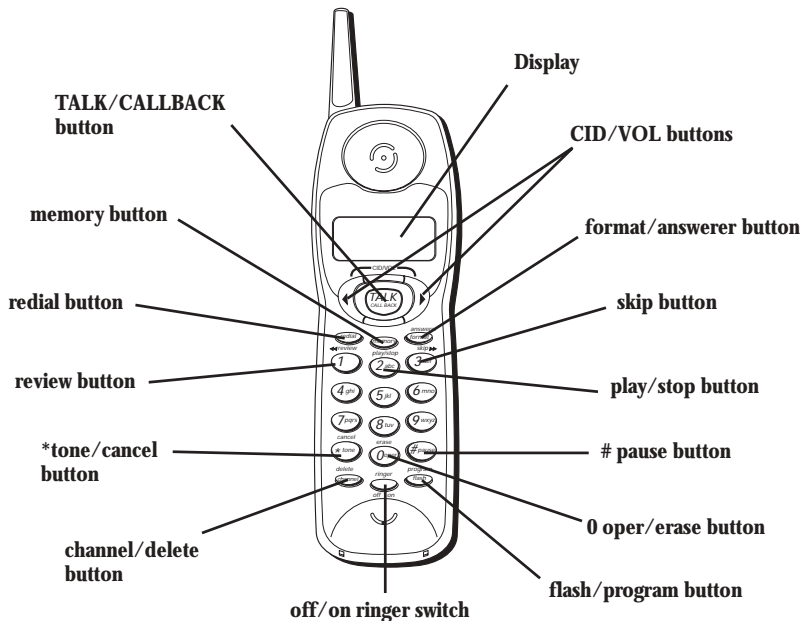
There are three programmable menus available: Language, Tone/Pulse Dialing, and Local Area Code.

Setting the Display Language

1. Make sure the phone is **OFF** (not in TALK mode).

2. Press and release flash/program button until *1 ENG 2 FRA 3 ESP* shows in the display. The default setting is English

3. Use the handset number pad or press the left or right arrow buttons to enter the desired setting. For example, to choose English press the number 1 key.

4. When finished, press and release flash/program button again to store the setting. You will hear a confirmation tone, and the unit enters the Tone/Pulse Dialing menu.

Tone/Pulse Dialing

1. Make sure the phone is **OFF** (not in TALK mode).

2. Press and release the flash/program button until *1TONE 2PULSE* shows in the display. The default setting is TONE.

3. Use the handset number pad or press the left or right arrow buttons to enter the desired setting. For example, to choose Tone dialing, press the number 1 key.

4. Press the flash/program button again to store. You will hear a confirmation tone, and the unit enters the Local Area Code Setting menu.

Setting the Local Area Code

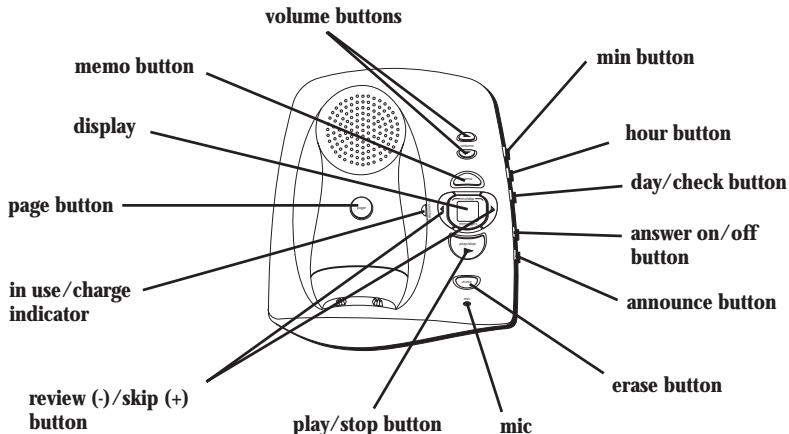1. Make sure the phone is **OFF** (not in TALK mode).

2. Press and release flash/program button until *ENTER AREA CODE* shows on the display.

3. Use the handset number pad to enter your three digit area code.

4. When finished, press and release flash/program button again to store the area code and exit setup. You will hear a confirmation tone.

NOTE: If you make a mistake, repeat steps 1-3.

ANSWERING SYSTEM SETUP

volume buttons

memo button

display

page button

in use/charge indicator

review (-)/skip (+) button

play/stop button

mic

min button

hour button

day/check button

answer on/off button

announce button

erase button

Besides basic telephone feature, your 26998 unit is also equipped with Digital Answering feature. It can store message, when you are not available to answer the call, up to 10 minutes. Besides, its voice prompt is dual language English and Spanish selectable.

This section shows you how to set up your answering system to receive incoming calls. Before you begin the setup, you must turn on the answering system.

• Press the answer on/off button on the side of the base to turn the answering system on and off.

> **NOTE:** The answering system displays "- -" when it is off.

SETTING THE VOICE TIME/DAY STAMP

1. Make sure the answering system is **ON**.

2. Press and hold the day/check button to set the day of the week.

3. Press the hour button to set the hour (a.m. or p.m.).

4. Press the min button to set the minute. When you press and hold the min button, the time advances in 5-minute intervals.

5. Press and release the day/check button to review the day and time settings.

SETTING VOICE PROMPT LANGUAGE
The default voice prompt language is English.
To change the voice prompt language of the answering system, press and hold the skip button for 2 seconds. The unit announces "SPANISH SELECTED".

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Note: To convert to "English", press and hold skip button again for 2 seconds.
Note: In remote access mode, it will follow the selected language set and cannot convert the voice prompt language.

Setting the Ring Select

Use the RING SELECT switch on the bottom of the base to select the number of times you want the phone to ring before the system answers the call. You may choose three or five rings.

Speaker Volume

Use the volume up or down to adjust speaker volume to a comfortable level.

Recording the Outgoing Announcement

For best results when recording, you should be about nine inches from the microphone, and eliminate as much background noise as possible.

1. Make sure the answering system is **ON**.
2. Press and hold the announce button. You need to hold the button until you finish the announcement.
3. Begin talking after you hear the beep.
4. Release the button when you finish your announcement.

If you choose not to record an outgoing announcement, a default announcement will play. To return to the default announcement after you have recorded your own outgoing announcement, press and hold the announce button and release it when you hear the beep.

Sample Outgoing Announcement

Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.

Reviewing Announcement

• Press and release announce button to review your outgoing announcement.

CORDLESS PHONE BASICS

MAKING A CALL

To make a call:

- Press the TALK/CALLBACK button before you dial.

- Press TALK/CALLBACK button or place the handset in the base to hang up.

> **IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

REDIAL

Press the redial button to redial the last number you called (up to 32 digits).

If you get a busy signal, and want to keep dialing the number, press TALK/CALLBACK to turn off the phone. Press TALK/CALLBACK again to turn it back on. Then press redial to dial the number.

RECEIVING A CALL

To answer a call you must press the TALK/CALLBACK button on the handset before you can talk.

FLASH

Use the flash/program button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

> **TIP:** Don't use the TALK/CALLBACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

VOLUME

When the phone is **ON**, press the CID/VOL left (-) and right (+) arrow buttons to adjust the handset volume. There are four settings. VOL 1 is the lowest level and VOL 4 is the loudest.

Ringer Switch
The ringer switch must be **ON** for the handset to ring during incoming calls.

Cancel
Press the *tone/cancel button to cancel any command you initiated.

In Use/Indicator Light
The phone is **ON** or being charged when the in use/charge indicator on the base is turned on.

Finding the Handset
This feature helps to locate a misplaced handset.

Press the page button on the base. The display shows *PAGING*. The handset beeps for about two minutes or until you press TALK/CALLBACK on the handset or press the page button on the base.

NOTE: You can still page the handset with the ringer off.

Channel Button
While talking, you might need to manually change the channel in order to reduce static caused by baby monitors, garage door openers, or other cordless phones. Press and release the channel/delete button to advance to the next clear channel.

Temporary Tone
This feature enables pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc. Press the *tone button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

1. Call the bank's information line.
2. Press the *tone key, when your call is answered.
3. Follow the voice menu instructions to get the information. When you hang up, the phone goes back to pulse (rotary) service.

CALLER ID FEATURES

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; *or* the name, phone number, date, and time. The unit can store up to 40 calls for later review.
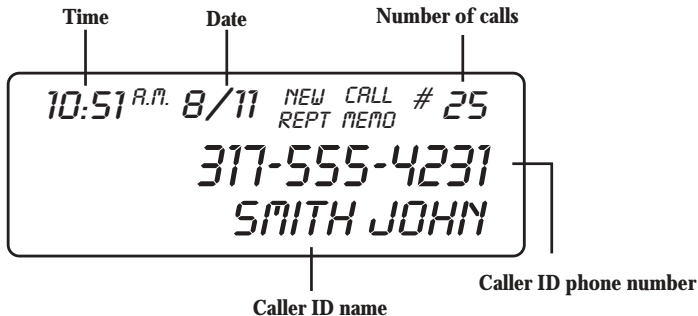
TRANSFERRING CALLER ID RECORDS TO MEMORY

You may transfer a Caller ID record to the phone's internal memory.

1. Use the CID/VOL(-) arrow or CID/VOL(+) arrow button to scroll to the desired record.
2. Press the memory button, and then press the desired memory location. For example, press the number 1 key to store the record in memory location 1. You will hear a confirmation tone.

To replace a Caller ID record stored in a memory location with a new Caller ID record:

1. Repeat steps 1 through 2 in Transferring Caller ID Records to Memory.
2. Press the memory button and *REPLACE MEMO?* shows in the display.
3. Press *tone/cancel to exit, or press memory again and the new CID record replaces the old CID record in that memory location. You will hear a confirmation tone.

Time Date   Number of calls

10:51 A.M. 8/11 NEW CALL # 25
REPT MEMO

317-555-4231

SMITH JOHN

Caller ID phone number

Caller ID name

CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting service from your phone company, you may see who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

• Press the flash/program button to put the current call on hold so that you can answer the incoming call.

RECEIVING AND STORING CALLS

When you receive a call, Caller ID information is transmitted by the phone company to your telephone between the first and second ring.

> **VERY IMPORTANT:** In order to use all of the features of this unit, you must subscribe to either the standard Name/Number Caller ID Service or Caller ID with Call Waiting Service available through your local telephone company. To know who is calling while you are on the phone, you must subscribe to Caller ID with Call Waiting Service.

When the memory is full, a new call automatically replaces the oldest call in memory. *NEW* appears in the display for calls received that have not been reviewed.

> **NOTE:** Check with your local phone company regarding name service availability.

REVIEWING MESSAGES

As calls are received and stored, the display is updated to let you know how many calls have been received.

• Press the CID/VOL left (-) arrow button to scroll through the call records from the most recent to the oldest.

• Press the CID/VOL right (+) arrow button to scroll through the call records from the oldest to the newest.

DELETING RECORDS

Use the channel/delete button to erase the record currently shown in the display or all records.

DELETING THE CURRENT RECORD

1. Press channel/delete button. The display shows *DELETE?*

2. Press delete/channel again to erase the current record. The display shows *DELETED*, and you will hear a confirmation tone.

DELETING ALL RECORDS

1. Press and hold channel/delete. The display shows *DELETE ALL?*

2. Press channel/delete again to erase all records. You will hear a confirmation tone.

DIALING A CALLER ID NUMBER

1. Make sure the phone is **OFF**.

2. Use the CID/VOL left (-) and right (+) arrow buttons to display the desired Caller ID record.

3. Press the TALK/CALLBACK button to dial the number.

CHANGING THE NUMBER FORMAT

The format/answerer button lets you change the format of the displayed number. The available formats are as follows.

7-digit   7-digit telephone number.

10-digit   3-digit area code + 7-digit telephone number.

11-digit   long distance code "1" + 3-digit area code + 7-digit telephone number.

1. Use the CID/VOL left (-) and right (+) arrow buttons to scroll to the number you want to call back.

2. If the number will not dial as shown, press the format/answerer button. Repeat if necessary, until the correct number of digits are shown.

3. Press TALK/CALLBACK.

> **NOTE:** To clear the local area code, press and release flash/program, until *ENTER AREA CODE* is displayed. Then press channel/delete to delete the current local area code, or enter "*000*" to replace the current one.

THE MEMORY FEATURE

Store up to ten 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in memory.

STORING A NUMBER IN MEMORY

1. Make sure the phone is **OFF** (not in TALK mode).

2. Press the memory button.

3. Press the desired memory location number (0 through 9).

4. Press the memory button again. The display shows *ENTER NAME.*

> **NOTE:** If you don't want to enter the name, skip step 5.

5. Use the keypad to store a name (up to 15 characters). For example, to enter the name Bill Smith, press the two key twice for the letter B, press the four key three times for the letter I, and press the five key three times for the letter L. After one second, press the five key three times again for the second letter L and press the one key to insert a space between the letter L and S. Press the seven key four times for the letter S, press the six key once for the letter M, press the four key three times for the letter I, press the eight key once for the letter T, and press the four key twice for the letter H.

6. Press the memory button to save the name. The display shows *ENTER NUMBER.*

7. Use the number keypad to enter the telephone number you want to store (up to 24 digits).

8. Press memory again to store the number. You will hear a confirmation tone.

CHANGING A STORED NUMBER

1. Repeat steps 1 through 7 in Storing a Name and Number in Memory.

2. Press the memory button. "*REPLACE MEMO?*" shows in the display.

3. Press *tone/cancel to exit, or press the memory button to store the number. You will hear a confirmation tone.

Dialing a Stored Number

1. Make sure the phone is **ON** by pressing the TALK/CALLBACK button.

2. Press memory.

3. Press the number (0-9) for the desired memory location. The number dials automatically.

Dialing Caller ID Numbers

1. Make sure the phone is **OFF**.

2. Press memory.

3. Use the CID/VOL left (-) and right (+) arrow buttons to scroll through the numbers stored in memory until the desired number is shown.

4. Press TALK/CALLBACK. The number dials automatically.

> **IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.

Chain Dialing from Memory

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON**.

2. Press memory and then press 7.

3. When you hear the access tone, press memory and then press 8.

4. At the next access tone, press memory and then 9.

TIP: Wait for the access tones before pressing the next memory button, or your call might not go through.

INSERTING A PAUSE IN THE DIALING SEQUENCE
Press the # pause button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as one digit in the dialing sequence. Pause shows in the display as a "*P*".

REVIEWING AND DELETING STORED NUMBERS
1. Press the memory button.

2. Use the CID/VOL left (-) and right (+) arrow buttons to scroll to the desired memory location or press 0-9.

3. While the entry is displayed, press the channel/delete button. The display shows *DELETE ?*

4. Press channel/delete again to erase the current record. You will hear a confirmation tone.

ANSWERING SYSTEM OPERATION

This section discusses the buttons and features on the answering system.

MESSAGES INDICATOR
The messages indicator shows you the number of new messages you have received. The answer on/off button must be turned on for the messages indicator to work.

SCREENING CALLS FROM THE BASE

You can screen incoming calls by waiting for the caller to begin leaving a message (to hear who it is), then pick up the handset, and press TALK/CALLBACK to talk to the caller. The answering system automatically stops recording when you activate the handset or pick up an extension phone.

> **TIP:** Make sure the volume on the base is set loud enough to hear your incoming calls.

MESSAGE PLAYBACK

The messages indicator lets you know when you have messages. To play messages, press the play/stop button on the handset or the base.

If you use the handset to play a message, please make sure your handset is off and press format/answerer to access the answering machine.

While a message is playing, you can do the following:

- Press play/stop button on the handset or the base to stop the message playback.
- Press the review button on the handset, or the left arrow (-) button on the base, to go to the previous messages.
- Press and release the skip button on the handset, or the (+) right arrow button on the base to go to the next message.
- Press erase on the handset or base to erase the message that is currently playing.

MEMORY FULL

When the memory is full, the system answers after 10 rings. You need to erase some messages so the answering system can record new messages.

ERASING MESSAGES

- **To erase a message,** press play/stop on the base and press and release erase button on the base to erase the message that is playing.
- **To erase all messages,** press and hold the erase button on the base when messages have stopped playing.

- **To erase a message from the handset:**
    1. Press format/answerer button on the handset.
    2. Press play/stop on the handset.
    3. Press 0/erase on the handset to erase the message that is playing.

> **NOTE:** Erased messages cannot be restored. Also, be careful you don't press the erase button as the next unheard message is playing because that message will also be erased.

LEAVING A MEMO

Use the Memo feature to leave a message.

1. Press and hold the memo button. You need to hold the button until you finish the message.

2. Begin talking after you hear the beep.

3. Release the memo button when you finish.

REMOTE ACCESS

This section explains two types of remote access: using the handset to access the answering system and accessing the answering system from another phone.

The handset contains integrated buttons that enable you access the answering system with the handset.

You can also access your answering system from any phone that is tone-dial compatible by entering a 3-digit security code after you hear the outgoing announcement. A voice menu system guides you through all of the procedures.

USING THE HANDSET

Press the format/answerer button to access the answering system from the cordless handset.

After you access the answering system, use the marked handset keys just as if you were pressing the corresponding buttons on the base (see "Answering System Operation" for details on functions). To make it easy for you, the functions are listed on the handset above each number. For example, to play messages:

1. Press the format/answerer button.

2. Press the 2 button (play/stop.)

3. When you are finished listening to your messages, press format/ answerer again.

ANSWERER INDICATOR

The remote answering system is active when *ANSWERER REMOTE* is displayed on the handset.

SCREENING CALLS FROM THE HANDSET

When the phone rings:

1. Press the format/answerer button to access the answering system. The display shows *CALL SCREENING.*

2. Listen as the caller leaves a message.

3. Press the TALK/CALLBACK button to speak to the caller or press answerer to stop screening the call.

MEMORY FULL

When the memory is full, the system answers after 10 rings, beeps, and waits for the caller to enter the 3-digit security code. If a security code is not entered within 10 seconds after the unit beeps, the phone hangs up.

You need to erase some of the messages so the system can record new messages.

> **NOTE:** The unit also answers after the 10th ring if it is turned off. To access the answering system, enter your 3-digit security code after you hear the beep.

ACCESSING THE ANSWERING SYSTEM FROM ANOTHER LOCATION

You can access your answering system from any touch-tone phone by entering your 3-digit security code after you hear the outgoing announcement.

1. Dial the phone number for your answering system.

2. Enter the security code after you hear the tone.

3. Follow the voice menu to use the answering system's remote functions.

The remote feature lets you perform the following functions:

To	Press this Button
Review message	1
Play back messages	2
Stop message playback	2
Erase message	0 (during message playback)
Skip message	3
Turn off/on answering system	4
Review voice menu options	7

TIP: You can bypass the outgoing announcement by pressing any numbered key on the keypad while the announcement is playing. Then enter your security code to access the answering system.

CHANGING THE SECURITY CODE

The default security code for accessing the answering system from another location is **1 2 3**. You must use the handset to change the security code. With the phone off (not in TALK mode), follow these steps:

1. Press the format/answerer button.

2. Press * tone.

3. Enter three numbers to be used as the new security code.

4. Press * tone again.

TIP: After pressing format/answerer, press *tone after you hear the voice menu. Then after you enter the new security code and press *tone again, you will hear the digits you entered followed with a confirmation tone at the earpiece of the handset.

HEADSET AND BELT CLIP OPERATION

CONNECTING A HEADSET TO THE HANDSET

For hands free conversation, use a headset with your cordless handset.

1. Connect the headset to the HEADSET jack on the side of the handset. The handset receiver and microphone are disabled when the headset is connected.

2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately 2 to 3 inches from your mouth.

3. Press the TALK/CALLBACK button to answer or make calls.

4. To return to normal operation, unplug the headset from the jack.

CONNECTING THE BELT CLIP

To attach the belt clip (provided with the 26998 only), insert the sides of the belt clip into the slots on each side of the handset. Snap the ends of the belt clip into place.

Handset jack

Slot for belt clip

Headset jack
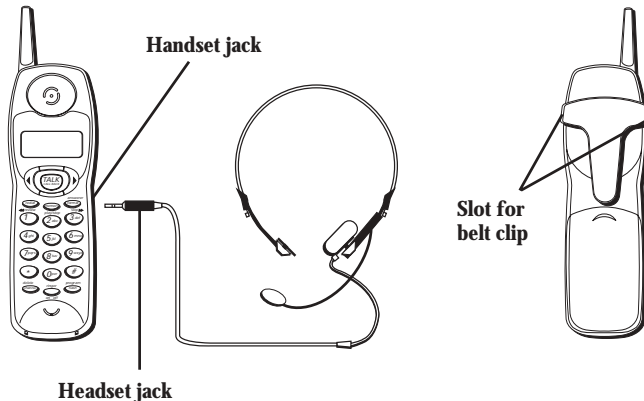
CHANGING THE BATTERY

Make sure the telephone is **OFF** before you replace battery.

1. Remove the battery compartment door.
2. Disconnect the battery plug from the jack in the handset battery compartment and remove the battery pack.
3. Insert the new battery pack and connect the battery plug.
4. Put the battery compartment door back on.
5. Place handset in the base to charge. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.**
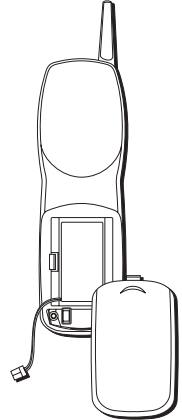
BATTERY SAFETY PRECAUTIONS

• Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.

• To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.

• Keep batteries out of the reach of children.

• Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your ATLINKS USA, Inc. product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information or contact your local recycling center.

NOTE: If the battery is not installed into the handset or its connector is not properly plugged into the battery jack, "NO BATTERY" shows in the display when the handset is placed on the its base cradle.

GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft cloth.

HANDSET SOUND SIGNALS

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
One long beep 14 seconds during conversation	Confirmation tone
One short beep every 7 seconds	Low battery warning
One long beep (when placing handset into the cradle)	Parking tone-the handset is placed into the cradle correctly

ANSWER STATUS INDICATORS

The following indicators show the status of the answerer.

0-59	Total number of messages.
Blinking CL	The voice time/day stamp needs set.
- -	Answerer off.
Blinking An	Currently answering a call.
Blinking F	Memory is full.
Six blinking bars	Recording a memo or announcement.

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HANDSET INDICATORS

The following indicators show the status of a message or of the unit.

ERROR	Caller information has been interrupted during transmission or the phone is excessively noisy.
ENTER NAME	Prompt telling you to enter the name for one of the 10 memory locations.
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
NEW	Indicates call or calls have not been reviewed.
UNKNOWN NUMBER	The incoming call is from an area not serviced by Caller ID or the information was not sent
PAGING	Someone has pressed the page button on the base.
BLOCKED NUMBER	The person is calling from a number that has been blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.
NO CALLS	No Caller ID information was received.
INCOMPLETE DATA	Caller information has been interrupted during transmission or the phone line is excessively noisy.
ENTER NUMBER	Prompt telling you to enter the telephone number for one of the 10 memory locations.
DELETE?	Prompt asking if you want to erase Caller ID records or one of the 10 numbers stored in the phones's outgoing memory.
DELETED	Prompt confirming the Caller ID/Memory record is erased.
EMPTY	Indicates a memory location is vacant.
LOW BATTERY	The handset battery is running out soon, please re-cradle to the base immediately to recharge the battery.
NO DATA	Caller information is not available. Did you order Caller ID service from your local telephone company? Please apply for it to receive Caller ID information.
NO BATTERY	**Indicates the battery is not installed or its connector is not properly plugged into the battery jack**
LOW Battery	Indicates the battery will run out very soon. Please return the handset to the base cradle for charging

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TROUBLESHOOTING GUIDE

CORDLESS PHONE SOLUTIONS

Problem	Solution
No dial tone	• Check installation: — Is the base power cord connected to a working outlet? — Is the telephone line cord connected to the base unit and the wall jack? • Connect another phone to the same jack; the problem might be your wiring or local service. • Is the handset out of range of the base? • Make sure the battery is properly charged (12 hours). • Is the battery pack installed correctly? • Did the handset beep when you pressed the TALK button? Did the In use/Charge indicator come on? The battery may need to be charged. • Place the handset in the base for at least 20 seconds.
Phone dials in pulse with tone service	• Make sure the phone is in TONE mode.
Phone won't dial out with pulse service	• Make sure the phone is in PULSE mode.
Handset does not ring	• Make sure the ringer switch on the handset is turned ON. • Move closer to the base. The handset may be out of range. • You may have too many extension phones on your line. Try unplugging some phones. • Check for dial tone.
You experience static, noise, or fading in and out	• Change channels. • Move closer to base (handset might be out of range). • Does the base need to be relocated? Make sure base is not plugged into an outlet with another household appliance. • Charge battery.
Unit beeps	• Place handset in base for 20 seconds; if it still beeps, charge battery for 12 hours. • Clean charging contacts on handset and base with a soft cloth, or an eraser. • See solutions for "No dial tone." • Replace battery.

Memory Dialing doesn't work	• Did you program the memory location keys correctly? • Did you follow proper dialing sequence?

CALLER ID

Problem	Solution
No Display	• Is battery fully charged? Try replacing the battery. • Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again. • Did you order Caller ID service from your local telephone company? The display won't work unless you order Caller ID service from your phone company.
Caller ID Error Message	• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noises on the line, or that an invalid message has been sent from the telephone company.

ANSWERING SYSTEM SOLUTIONS

Problem	Solution
Can't hear messages, beep, etc.	• Adjust speaker volume.
Time/Day setting stuck at 12 a.m Mon.	• Set the time clock.
Answers on 10th ring	• Make sure answering system is turned on. • Memory may be full.
Incoming messages are incomplete	• Was an extension phone picked up? • Memory is full. • Accidentally pressed play/stop button during playback and stopped message.
Won't respond to remote commands	• Must use tone-dial phone. • Must enter correct security code. • Did unit hang up? If you take no action for a period of time, it automatically hangs up.

CAUSES OF POOR RECEPTION

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

SERVICE

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

INDEX

Setting the Voice Prompt Language

ACCESSORY ORDER FORM

DESCRIPTION	MODEL NUMBER		PRICE*	QUANTITY	TOTAL
	(white)	(black)			
AC power supply	5-2618	5-2512	$10.00		
Belt clip	5-2552	5-2555	$10.85		
Headset	5-2444	5-2425	$36.35		
Replacement handset battery	5-2459		$10.00		

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

*Prices are subject to change without notice.

Total Merchandise...$_____

Sales Tax...$_____

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.

Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping/Handling.. $_____ **$5.00**

Total Amount Enclosed.................................. $_____

Mail order form and money order or check (in U.S. currency) made payable to Thomson to:

Thomson
Mail Order Department
P.O. Box 8419
Ronks, PA 17573-8419

Name_____

Address_____ Apt._____

City_____ State_____ ZIP_____

Daytime Phone Number (   )_____

For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your **VISA** card.

My card expires:

Copy your complete account number from your **Master Card or Discover.**

Copy the number above your name on the **Master Card**

My card expires:

Authorized Signature

Please make sure that this form has been filled out completely.

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Limited Warranty

What your warranty covers:
- Defects in materials or workmanship.

For how long after your purchase:
- One year, from date of purchase.

  (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:
- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:
- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

      ATLINKS USA, Inc.
      c/o Thomson
      11721 B Alameda Ave.
      Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty *does not* cover:
- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:
- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:
- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. ATLINKS USA, INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

How state law relates to this warranty:
- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:
- This warranty does not apply. Contact your dealer for warranty information.

Models 26990C
16268400 (Rev. 0 E/S)
03-20
Printed in China