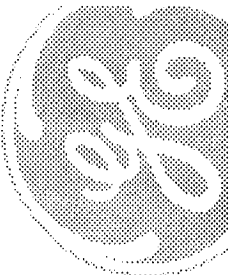


EXHIBIT A

[FCC Ref. 2.1033(b)(3)]

"Installation and Operating Instructions
Furnished to the User"



We bring good things to life

INTRODUCTION

Your Caller ID phone stores and displays specific information, provided by your local telephone company, to identify callers before you answer the phone.

- Identify callers before you answer the phone.
View the time and date of each incoming call.
Record up to 40 Caller ID messages securely.
Phone who called while you were away.

To get the most from your new phone, we suggest that you get the following right from the start through this user's guide.

Read the entire user's guide before you use the phone.
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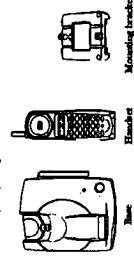
IMPORTANT: Because cordless phone operation is wireless, you should have at least one phone in every room where you use the phone.



WARNINGS TO PREVENT PERSONAL INJURY OR PROPERTY DAMAGE

BEFORE YOU BEGIN

Make sure your package includes the items shown here.



MODULAR JACK REQUIREMENTS

You need an RJ11 type modular jack, which is the most common type of phone jack and might look like a telephone jack.

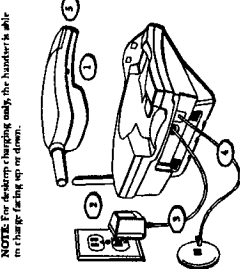
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TV, and VCR. To minimize or prevent such interference, the base of the cordless telephone VCR. If you have an interference problem, move the cordless telephone further away from the TV or VCR.

DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to protect your calls from unauthorized use.

INSTALLATION

NOTE: For desktop charging only, the handset is able to charge facing up or down.



- Place the handset in the base.
Plug the power supply cord into an AC outlet.
Allow the phone to charge for 12 hours before using the first time.
After charging, connect the telephone line cord to the wall jack.
Set the RINGER switch on the handset to ON.

NOTE: The phone automatically defaults to "Time/Phone Dialing". If you don't know which type of service you have, check with the phone company.

WALL MOUNT INSTALLATION

Because it is necessary to charge the handset for 12 hours prior to connecting the phone for use the first time, it is better to leave the unit on a flat surface during initial charge before attempting to hang it on the wall.



- Remove the handset hook; turn it upside down, and put it back in the slot.
Place the handset in the base.
Plug the power supply into the base and then into an AC outlet.
Set the RINGER switch on the handset to ON.

REDIAL

WHILE THE PHONE IS ON: While the phone is on, you can redial the last number you dialed (for 12 digits) by pressing the REDIAL button.

- Press the REDIAL button. The last number redialed shows on the display.
Press REDIAL again. The number redials automatically.

FLASH: The FLASH button is used to activate outgoing calling services such as call waiting or call transfer, which are available through your local phone company.

TIP: Don't use the TALK button to answer incoming calls. Answering with a call waiting, or you'll hang up the phone.

CHANNEL BUTTON

When talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL button to advance to the next clear channel.

TEMPORARY TONE

This feature enables busy (busy) tones to be used to access touch-tone services offered by banks, credit card companies, etc. by pressing the TONE button to temporarily make the phone touch-tone compatible.

- Call the bank's information line.
Press the TONE button (*) when your call is answered.
Follow the voice instructions to complete your transaction.
Hang up when finished. The phone returns to Pulse (rings) service.

FINDING THE HANDSET

This feature helps to locate a misplaced handset. Press the PAGE/END button on the base. The handset beeps continuously for about 2 minutes or until you press a button on the handset.

NOTE: The ringer does not have to be on for this feature to work.

RINGER SWITCH

The RINGER switch must be ON for the handset to ring during incoming calls.

PHONE/PULSE DIALING

This adjustment allows you to select tone (through tone) or pulse (through pulse) dialing. The phone is automatically set for touch-tone use.

- Make sure the phone is OFF.
Press and hold the CHANNEL button for 2 seconds until the phone beeps.
Press TONE*.
Make sure the phone is OFF.
Press and hold the CHANNEL button for 2 seconds until the phone beeps.
Press P.

VOLUME

The VOLUME button controls the volume of the handset's speaker.

VOICE MESSAGING

Provided your phone company offers voice messaging services, you can use the CHARGE-IN USE indicator on the base to store up to 40 messages. Press the message button after the message has been received.

CALLER ID FEATURES

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time, or the name, phone number, date, and time. The unit can store up to 40 calls for later review.

Table with columns: Time, Date, Number of calls, Caller ID number. Example: 10:28 PM 10/20 MON CALL # 03 317-555-1234 FRED PAGE

CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting, you can use the CALLER ID button to view the caller ID information that appears in the display after you hear the tone.

RECEIVING AND STORING CALLS

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second rings.

When the memory is full, a new call automatically replaces the oldest call in memory. A message appears in the display for calls received that have not been received.

IMPORTANT: In order to use this unit with your own landline or Caller ID with Call Waiting Service, you must subscribe to Caller ID with Call Waiting Service. NOTE: Check with your local phone company regarding name service availability.

REVIEWING MESSAGES

As calls are received and stored, the display is updated so you know how many calls have been received.

- Press the arrow down button to scroll through the call records from the most recent to the oldest.
Press the arrow up button to scroll through the call records from the oldest to the most recent.

DELETING RECORDS

Use the DELETE button to erase the record currently shown in the display or all records.

DELETING THE CURRENT RECORD

- Make sure the phone is OFF.
Use the arrow buttons to display the desired Caller ID record.
Press DELETE. The display shows ERASE CALL ID?
Press DELETE again to erase the record.

DELETING ALL RECORDS

- Make sure the phone is OFF.
Use the arrow buttons to display the desired Caller ID record.
Press and hold DELETE. The display shows ERASE ALL?
Press DELETE again to erase all records.

DIALING A CALLER ID NUMBER

- Make sure the phone is OFF.
Use the arrow buttons to display the desired Caller ID record.
Press CALL BACK. The number dials automatically.

CHANGING THE NUMBER FORMAT

The FORMAT button lets you change the format of the displayed number. The available formats are as follows.

- 10-digit 3-digit area code + 7-digit telephone number.
11-digit long distance code + 3-digit area code + 7-digit telephone number.
14-digit long distance code + 1 + 3-digit area code + 7-digit telephone number.

- Use the arrow buttons (*) and # to scroll to the number you want to edit.
If the number will not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits are shown.
Press CALL BACK. The number dials automatically.

NOTE: To clear the local area code, press and hold CRANK! until AREA CODE appears. Then enter "0".

MEMORY

Stores up to 16 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 40 Caller ID records that can be stored in the Caller ID memory log.

STORING A NUMBER IN MEMORY

- Make sure the phone is OFF.
Press the MEMORY button.
Press the memory location number (0-9).
Press MEMORY again. The display shows ENTER NAME.

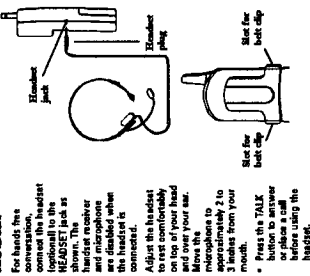
NOTE: If you don't want to enter the name, skip step 4.

Use the keypad to store a name up to 15 characters in the number log. For example, to store Joe Smith, press 5 for J, press 6 three times for O, press 3 two times for E, and so on. Press 14 for the last number. Press 14 for the last number. Press 14 for the last number.

If you're using two letters consecutively that are stored in the same number key, you must press FORMAT after the second letter. For example, to store Fred Page, press 3 for F, and 2 two times for R. You need to press FORMAT within the same number key.

HEADSET AND BELT CLIP OPERATION (OPTIONAL)

CONNECTING A HEADSET TO THE HANDSET



CONNECTING THE BELT CLIP

There are two slots, one on each side of the handset. Attach the belt clip (optional) by inserting the sides of the belt clip into the slots. Snap the ends of the belt clip into place.

CHANGING THE BATTERY

Make sure the telephone is OFF before you replace the battery.

1. Remove the battery compartment door.
2. Disconnect the cord attached to the handset. The handset will hang from the battery pack from the handset.
3. Insert the new battery pack and connect the cord into the jack inside the handset.
4. Put the battery compartment door back on.
5. Press the **CALL** button to test the battery pack (12 hours when you see a full charge).
6. Always use the phone manufacturer's recommended replacement cells.

BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- Always use the phone manufacturer's recommended replacement cells.
- Keep batteries out of the reach of children.
- Remove batteries if standing over 30 days.

NOTE: The **RECALL** and on the battery memory button. If you are participating in a program in which you are receiving Nickel-Cadmium batteries through the United States Postal Service, please call 1-800-BATTERY for information or contact your post office for more details.

GENERAL PRODUCT CARE

- To keep your telephone working and looking good, follow these guidelines:
- Avoid putting the phone near heating appliances and motors or fluorescent lamps.
- DO NOT expose to direct sunlight or moisture.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Wipe the handset with a soft cloth.
- Periodically clean the charging contacts on the handset and base with a clean pen or pencil eraser.

CAUSES OF POOR RECEPTION

- Aluminum siding
- Full loading on induction
- Heating ducts and other metal construction can shield radio signals
- You're too close to appliances such as microwaves, computers, etc.
- Atmospheric conditions, such as strong storms
- Base is installed in the basement or lower floor of the house
- Base is plugged into an AC outlet with other electronic devices
- Baby monitor is using the same frequency
- Handset battery is low
- You're out of range of the base.

MESSAGE INDICATORS

The following indicators show the status of a message or of the unit.

- ERROR** Caller information has been interrupted during transmission or the phone is busy.
- ENTER NAME** Prompt asking you to enter a name for one of the 10 memory locations.
- ENABLE ALL** Prompt asking if you want to erase all Caller ID records.
- ENABLE CALL ID** Prompt asking if you want to erase the current Caller ID record that is shown.
- ENABLE MEMO** Prompt asking if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
- END OF LIST** Indicates that there is no additional information in the Caller ID memory log.
- NEW** Indicates call or calls have not been received.
- UNKNOWN** The message call is from an area not programmed in the Caller ID information.
- PAGING YOU** Someone has pressed the PAGE button on the base.
- BLOCKED** The person is calling from a number that has been blocked from transmission.
- REPT** Repeat call message, indicates that a new call from the same number was received more than once.
- NO DATA** No Caller ID information was received.

HANDSET SOUND SIGNALS

- | Signal | Meaning |
|---|--------------------------|
| A long warning tone (with ring on) | Signals an incoming call |
| One short beep, one long beep (several times) | Page signal |
| Four short beeps | Out of range |
| Two short beeps | Low battery warning |

TROUBLESHOOTING TIPS

- Make sure the RINGER switch on the handset is ON.
- You may have too many extension phones on your line. Try unplugging some phones.
- See solutions for "No dial tone."
- Change channels
- Move closer to the base
- Do not use the base in a confined space
- Change battery
- Make sure base is not plugged into an outlet with another household appliance.
- Place handset in base for 20 seconds to reset the security code, if that battery for 12 hours.
- Clean charging contacts on handset and base with a soft cloth, or an eraser.
- See solutions for "No dial tone."
- Repeat battery.

Unit beeps

- Did you program the memory location keys correctly?
- Did you follow proper dialing sequence?
- Are you using the telephone numbers into memory after power outage or battery replacement?

Memory Dialing

- Did you program the memory location keys correctly?
- Did you follow proper dialing sequence?
- Are you using the telephone numbers into memory after power outage or battery replacement?

TELEPHONE

- Check installation:
 - Is the base power cord connected to a working outlet?
 - Is the telephone line cord connected to the base unit and the wall jack?
 - Disconnect the base from the wall jack and connect the wall jack and connect the base to the wall jack.
 - If there is no dial tone in the second phone, the problem might be your wiring or local service.
 - Is the handset out of range or out of power?
 - Make sure the battery is properly charged (12 hours).
 - Is the battery pack installed correctly?
 - Did the handset beep when you pressed the CHARGE/INUSE indicator come on? The battery may need to be replaced.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC rules. Operation is subject to the condition that you do not cause harmful interference. If you do cause interference, you may be required to correct the interference at your own expense. This device may cause interference to other devices. Interference may be caused by the following:

- Cordless telephones: Interference may occur if the cordless telephone is using the same frequency as the corded telephone.
- Microwave ovens: Interference may occur if the microwave oven is using the same frequency as the cordless telephone.
- Power lines: Interference may occur if the power lines are using the same frequency as the cordless telephone.
- Radio and television broadcasts: Interference may occur if the radio or television broadcast is using the same frequency as the cordless telephone.
- Cellular telephones: Interference may occur if the cellular telephone is using the same frequency as the cordless telephone.
- Other cordless telephones: Interference may occur if the other cordless telephone is using the same frequency as the cordless telephone.

LIMITED WARRANTY

What you can expect:
• Any defect in materials or workmanship.
• Two-year warranty.
• The base unit is covered for 24 months from the date of shipment to the retail store, whichever is later.
• The handset is covered for 12 months from the date of shipment to the retail store, whichever is later.

- Provide you with a new set of your phone, a replacement pack, or a replacement handset.
- The warranty is void if you have modified or altered the product in any way.
- Properly use the product. Abuse, misuse, or neglect, which voids the warranty, includes but is not limited to lightning strikes, fire, flood, or other natural disasters.
- The warranty does not cover damage to the product caused by the user or third party.
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REORDER NUMBER	MAILING LABEL NUMBER	PHONE NUMBER	STREET ADDRESS
1-800-538-0576	1-800-538-0576	1-800-538-0576	1-800-538-0576

NAME	ADDRESS	CITY	STATE	ZIP

NAME	ADDRESS	CITY	STATE	ZIP

NAME	ADDRESS	CITY	STATE	ZIP

NAME	ADDRESS	CITY	STATE	ZIP

NAME	ADDRESS	CITY	STATE	ZIP

NAME	ADDRESS	CITY	STATE	ZIP

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NAME	ADDRESS	CITY	STATE	ZIP

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