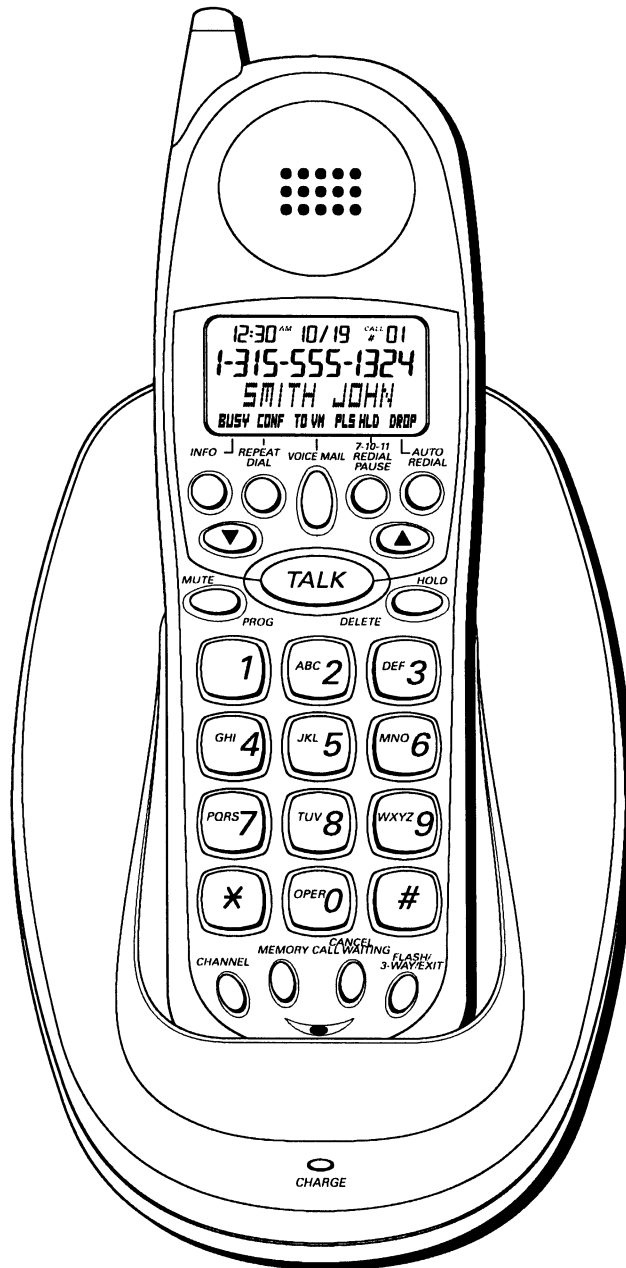EXHIBIT A
[FCC Ref. 2.1033(b)(3)]

"Installation and Operating Instructions
Furnished to the User"

Exhibit A(1) - User's Guide

27673
40-Channel 2.4 GHz Caller ID Digital Cordless Telephone User's Guide

EQUIPMENT APPROVAL INFORMATION

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 **Notification to the Local Telephone Company**

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

2 **Rights of the Telephone Company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

HEARING AID COMPATIBILITY

This telephone system meets FCC standards for Hearing Aid Compatibility.

TABLE OF CONTENTS

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

⚡	**CAUTION:** RISK OF ELECTRIC SHOCK DO NOT OPEN	❗
THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

4

INTRODUCTION

This telephone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this User's Guide. This telephone is a multifunction product for use with the Call Waiting and Caller ID services available from your local telephone company.

Your Caller ID Call Waiting phone allows you to:

- View the name and telephone number of a caller (Call Waiting Caller ID).
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 50 Caller ID messages sequentially.
- Know who called while you are on the other line when you were away.
- Screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone.

INSTALLATION AND SETUP

Make sure your package includes the items shown here.
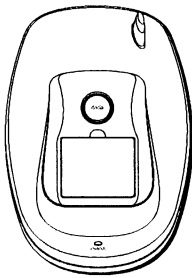
Base   Handset   Power supply   Telephone line cord

Missing belt clip and battery pictures

MODULAR JACK REQUIREMENTS

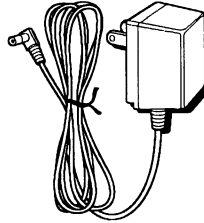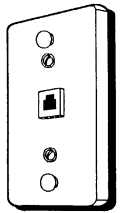You need an RJ11 type modular phone jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.

> **INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 2.4 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 2.4 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

DESKTOP INSTALLATION
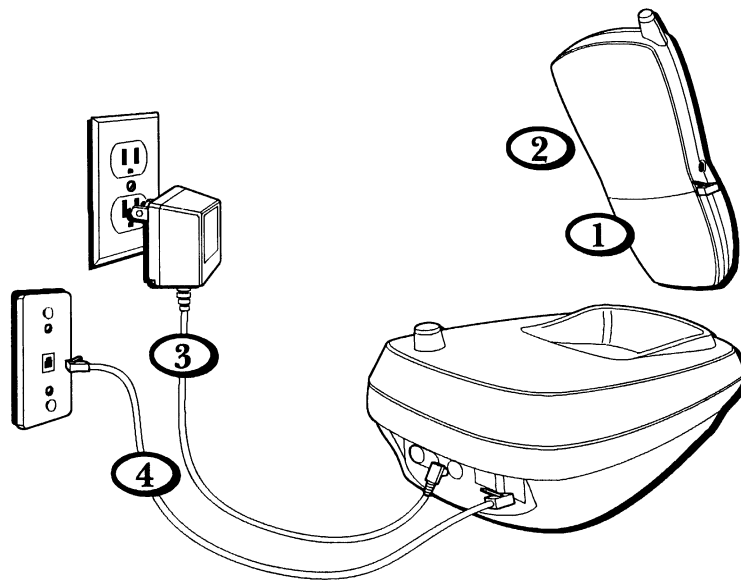
1. Remove the battery compartment door on the handset, insert the battery pack, plug the cord into the jack (inside the compartment), and replace the compartment door.

2. Set the RINGER switch (on the handset) to ON, and place handset in the cradle on the base.

3. Plug the power supply into the power jack on the back of base and the other end into an electrical outlet. The "charge" indicator comes on verifying the battery is charging.

   Allow the phone to charge for 12 hours prior to first use. If you don't properly charge the phone, battery performance will be compromised.

4. Plug the telephone line cord into the TEL LINE jack on the back of the base and into a modular phone jack.

NOTE : The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing." If you don't know which type of service you have, check with the phone company.

⚠ CAUTION: Use only the ATLINKS USA, Inc. 5-2533 power supply that is compatible with this unit. Using other power supplies may damage the unit.

Display

Page button

VOICE MAIL button

REPEAT DIAL button

INFO button

Arrow down button

MUTE/PROG button

TALK button

CHANNEL button

CHARGE indicator

MEMORY button

7-10-11 REDIAL PAUSE button

AUTO REDIAL button

Arrow up button

HOLD button

FLASH/3-WAY/ EXIT button

CANCEL/CALL WAITING button
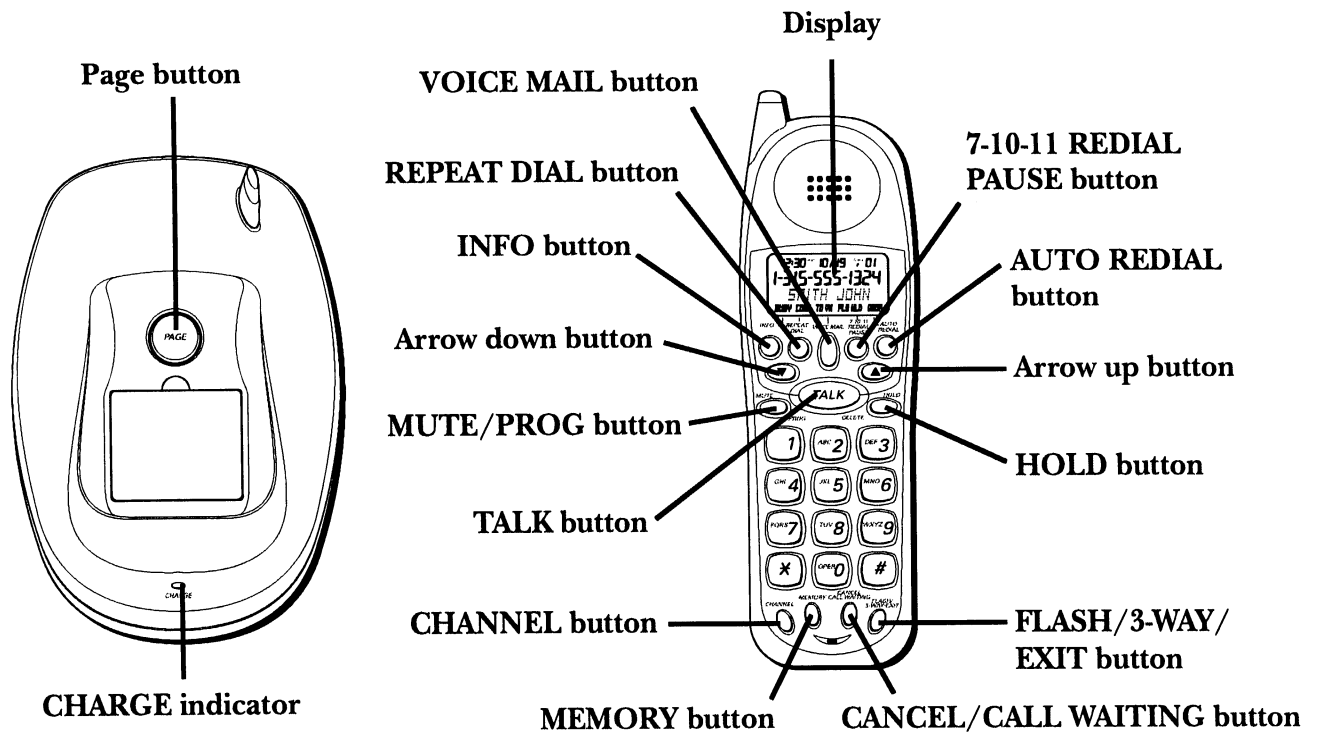
There are seven programmable menus available: Language, Local Area Code, Regional Area Code, Ringer Tone, Voice Mail no., Info service no., and Default.

SETTING THE DISPLAY LANGUAGE

1. Make sure the phone is **OFF**.

2. Press the MUTE/PROG button. *1 = ENGLISH 2 = FRA 3 = ESP* shows in the display.

3. Press the ~~CID review~~ (up or down arrow) button or the 1, 2, or 3 number key.

4. Select the desired language.

5. Press the MUTE/PROG button to confirm.

> **NOTE:** The language setting on the handset should match the language setting on the base.

Setting the Local Area Code (LAC)

For proper Caller ID operation, you must enter your local area code.

1. Make sure the phone is OFF (not in talk mode).

2. Press "MUTE/PROG" until [*SET LOCAL AREA CODE*] shows on the display.

3. Enter your 3 digit area code using the number keys.

4. Press "MUTE/PROG" button to confirm.

Setting the Regional Area Code (RAC)

You may enter multiple Regional Area Codes to assist the dial back feature for 10-digit caller ID records.

1. Make sure the phone is OFF (not in talk mode).

2. Press "MUTE/PROG" until [*SET REGIONAL AREA CODE - 1*] shows on the display.

3. Press the up or down arrow button to select the desired location (1-6) to store your regional area code.

4. Enter your 3 digits area code using the number keys.

5. Press "MUTE/PROG" button to confirm.

Setting the Ringer Tone

1. Make sure the phone is OFF (not in talk mode).

2. Press "MUTE/PROG" until [*SET RINGER TONE*] shows on the display.

3. Press the up or down arrow button or the 1, 2, or 3 number key to select the desired ringer tone.

4. Press "MUTE/PROG" button to confirm.

SETTING THE VOICE MAIL NUMBER

1. Make sure the phone is OFF (not in talk mode).

2. Press "MUTE/PROG" until [*SET VOICE MAIL #*] shows on the display. The corresponding voice mail number shows in the display if the number has been programmed.

3. Use the number keys to enter your voice mail service number (maximum 20 digits).

4. Press "MUTE/PROG" button to confirm.

SETTING THE INFORMATION SERVICES NUMBER

1. Make sure the phone is OFF (not in talk mode).

2. Press "MUTE/PROG" until [*SET INFO SVCS #*] shows on the display. The corresponding information service number shows in the display if the number has been set (Default is 411).

3. Use the number keys to enter the information service number of the telephone company (maximum 11 digits).

4. Press "MUTE/PROG" button to confirm.

SETTING THE DEFAULT

1. Make sure the phone is **OFF**.   1NO 2YES

2. Press the MUTE/PROG button until *DEFAULT SETTING* ~~1YES 2NO~~ shows in the display.

3. Press the ~~CID review~~ (up or down arrow) button or the 1 or 2 number key to select.

4. Press MUTE/PROG button to confirm.

> **NOTE :** The default settings are : Language – English, Area code - _ _ _,
> Ringer level – Hi, Ringer tone – 1.

TELEPHONE OPERATION

VOICE MAIL button

REPEAT/DIAL button

display

INFO button

7-10-11/REDIAL/PAUSE button

AUTO REDIAL button

Arrow down button

Arrow up button

MUTE/PROG button

HOLD/DELETE button

TALK button

CHANNEL button

FLASH/3-WAY/EXIT button

MEMORY button

CANCEL CALL WAITING button
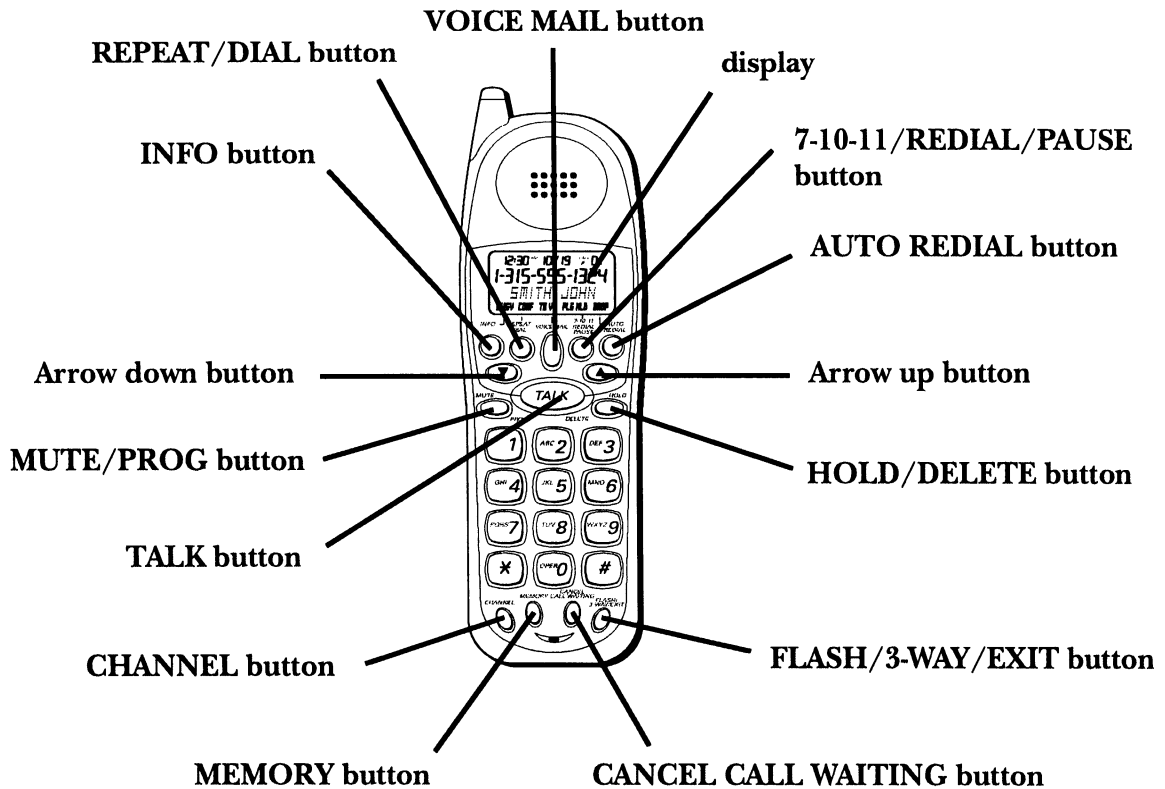
RECEIVING A CALL

1. Check the display to see who is calling.

2. Press the TALK on the handset to answer a call.

3. Press the TALK on the handset to hang up.

MAKING A CALL

To make a call, press the TALK button before you dial and press TALK again to hang up.

AUTO STANDBY

While the handset is on, place it in the base and it will automatically hang up.

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PRE-DIALING

1. Make sure the phone is **OFF**.

2. Enter the telephone number you wish to call. The telephone number shows in the handset display.

3. Press the TALK button on the handset. The telephone number and *TALK* shows in the handset display.

NOTE: You may enter up to 32 pre-dial digits.

DELETING THE PRE-DIAL NUMBER

• While entering the telephone number in pre-dialing mode, press DELETE button to delete the phone number.

DIALING

1. Press the TALK button on the handset. *TALK* shows on the handset and display.

2. Enter the telephone number. The telephone number, channel, time, and volume level shows on the handset display.

ADJUSTING THE HANDSET VOLUME

1. Make sure the phone is ON (handset is in use).

2. Press the up / down arrow button on the handset to select the desire volume level. The volume level will be shown on the display.

REDIAL

1. Make sure the phone is turned ON.

2. Press TALK on the handset.

3. Press the 7-10-11/REDIAL/PAUSE button to redial the last number you dialed (up to 32 digits).

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FLASH

Use the FLASH/3 WAY/EXIT button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

> **TIP:** Don't use the TALK button to activate custom calling services such as call waiting, or you'll hang up the phone.

CHANNEL BUTTON

While talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL button to switch to the next clear channel.

HOLD

Press the hold button to put a call on hold. The handset antenna indicator flashes. To release a line on hold, press the hold button again or pick up an extension phone.

EXIT

Press the EXIT button to cancel any command you initiated.

FINDING THE HANDSET

This feature helps to locate a misplaced handset.

Press and release the PAGE button on base. *PAGING* shows on the handset display, and the handset beeps until you press any Talk button on handset or press the PAGE button on base. Otherwise, the handset will beeps continuously about 2 minutes.

> **NOTE:** You can still page the handset with the ringer off.

HANDSET RINGER VOLUME SWITCH

The RINGER switch must be ON for the handset to ring during incoming calls.

MUTE

To prevent the person you are speaking to from hearing you while on a call, press the mute button. The telephone number you dialed, *MUTE*, the timer, and volume level shows in either display. Press mute again to cancel.
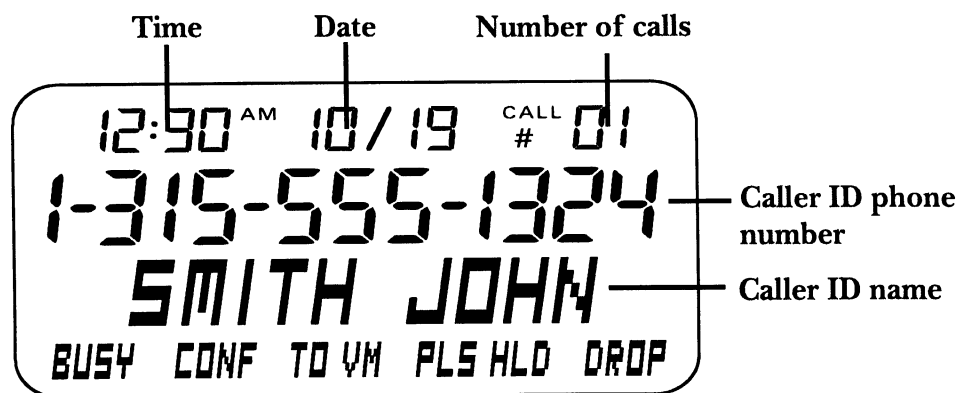
VOICE MESSAGING

Provided your phone company offers voice messaging service and you subscribe to it, the voice mail indicator on the base will flash to indicate there is a message waiting. The indicator will stop flashing after the message has been reviewed.

LOW BATTERY WARNING

If the battery is low, a warning tone will sound from the handset when in TALK mode. *LOW BATTERY*, the selected channel, the timer, and volume level shows in the display.

CALLER ID FEATURES

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time. The unit can store up to 50 calls for later review.

Time   Date   Number of calls

12:30 AM 10/19 CALL # 01

1-315-555-1324 — Caller ID phone number

SMITH JOHN — Caller ID name

BUSY CONF TO VM PLS HLD DROP

CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting service from your phone company, you are able to see who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

- Press the FLASH/3 WAY button to put the current person on hold so that you can answer the incoming call.

> **VERY IMPORTANT:** The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

RECEIVING AND STORING CALLS

When you receive a call, the information is transmitted by the phone company to your Caller ID Telephone between the first and second ring.

When the memory is full, a new call automatically replaces the oldest call in memory. *NEW* appears in the display for calls received that have not been reviewed.

> **NOTE:** Check with your local phone company regarding name service availability.
>
> **IMPORTANT:** You cannot receive Call Waiting Caller ID records while using the conference features.

DELETING RECORDS

Use the HOLD/DELETE button to erase the record currently shown in the display or all records.

> **NOTE:** Deleting Caller ID records on the handset and base is done separately.

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DELETING THE CURRENT RECORD

1. Make sure the phone if **OFF**.

2. Use the ~~CID review~~ (up or down arrow) button to find the record you want to delete. ~~MEMO #, telephone number, and name shows in the display.~~

3. While the record is displayed, press the HOLD/DELETE button. ~~MEMO #, telephone number, and~~ DELETE? shows in the display.

4. Press the HOLD/DELETE button again to delete the call record. DELETED shows in the display.

DELETING ALL RECORDS

1. Make sure the phone is **OFF**.

2. Use the ~~CID review~~ (up or down arrow) button to find the record you want to delete. ~~MEMO #, telephone number, and name shows in the display.~~

3. Press and hold the HOLD/DELETE button. ~~MEMO #, telephone number, and~~ DELETE ALL? shows in the display.

4. Press HOLD/DELETE button again to erase all records. ~~DELETED ALL~~ shows in the display. No Calls

DIALING A CALLER ID NUMBER

1. Make sure the phone is **OFF**.

2. Use the ~~CID review~~ (up or down arrow) button to scroll to the desired Caller ID record.

3. Press the TALK button on the handset.

CHANGING THE NUMBER FORMAT

The 7-10-11/REDIAL/PAUSE button lets you change the format of the displayed number. The available formats are as follows.

7-digit   7-digit telephone number.

10-digit   3-digit area code + 7-digit telephone number.

11-digit   long distance code "1" + 3-digit area code + 7-digit telephone number.

1. Use the ~~CID review~~ (up or down arrow) button to scroll to the number you want to call back.

2. If the number will not dial as shown, press the 7-10-11/REDIAL/PAUSE button. Repeat if necessary, until the correct number of digits are shown.

3. Press the TALK button on the handset.

> **NOTE:** If you find it necessary to dial all local calls with the area codes included, press the program/flash button on the base until *SET AREA CODE* shows on the display. Then press delete/redial to erase the area code. The display shows "- - -."

CALL WAITING DELUXE

If you do not press the " FLASH " button or any other buttons within 10 seconds to answer the call waiting, the menu appears in the display and you may select the function you prefer.

BUSY – Press to connect the waiting party with a specified announcement provided by the telephone company and remain connected to your current phone call.

CONF – Press to connect the waiting party to the existing conversion ~~in a~~ ~~3-way call.~~

TO VM - Press to forward the waiting party to a voice mail account provided by the telephone company while you remain connected to your current phone call.

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PLS HOLD – Press to connect the waiting party to a hold announcement provided by the telephone company.

DROP – Press to disconnect your current call and accept the waiting call.

CID 2.0/2.5 SWITCH

There is a Call Waiting Type selection switch on the back of the unit. When the telephone company provides Call Waiting Type 2.5 service, you may set the switch to Type 2.5 position to activate the 2.5 ACTION buttons.

MEMORY

You may store up to twenty 24-digit numbers in memory for quick dialing. The memory locations for the base and handset are separate, with 10 locations for each. This memory feature is in addition to the 40 Caller ID records that can be stored in memory.

STORING A NAME AND NUMBER IN MEMORY

The phone must be **OFF** when you store names and numbers in memory.

1. Press the MEMORY button. *MEMO #* and *MEMORY* shows in the display.

2. Press the desired memory location (0 through 9) or use the ~~CID review~~ (up or down arrow) button to find the stored memory. For example, select memory location 1 by pressing the 1 number key.

3. Press the MEMORY button. The display shows *ENTER NAME.*

4. Use the number keys on the handset to enter the name (up to 15 characters) and press the memory button to save. More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L and wait for the

flashing cursor to automatically move to the next position. Press the 5 key 3 times for the second letter L, and wait 3 seconds for the flashing cursor to automatically move to the next position. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

> **NOTE:** The cursor will automatically move to the next position if another number key is pressed.

6. Press the MEMORY button to save the name. The display shows *MEMO#* and *ENTER TEL* ~~NUMBER~~ NUMBR

7. Use the number keypad to enter the telephone number you want to store (up to 24 digits).

8. Press MEMORY button again to store the number. You will hear ~~a~~ two long confirmation tone.

Inserting a Pause in the Dialing Sequence

Press the 7-10-11/REDIAL/PAUSE button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.

Changing a Stored Number

Use the same procedure to change a stored number as you do to store a name and number in memory—you're just replacing the phone number with a different one.

DIALING A STORED NUMBER

1. Make sure the phone is **ON** by pressing the TALK button on the handset.
2. Press the MEMORY button.
3. Press a number (0-9) for the desired memory location. The number dials automatically.

> OR

1. Make sure the phone is **OFF**.
2. Press the memory button.
3. Use the ~~CID review~~ (up or down) button to scroll to the desired memory location.
4. Press the TALK button on the handset.

CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

The Number For	Memory Location
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON**.
2. Press memory and then press 7.
3. When you hear the access tone, press memory and then press 8.
4. At the next access tone, press memory and then 9.

> **TIP:** Wait for the access tones before pressing the next memory button, or your call might not go through.

REVIEWING AND DELETING STORED NUMBERS

1. Make sure the phone is **OFF**.

2. Press the MEMORY button.

3. Use the ~~CID review~~ (up or down) arrow button to scroll through the numbers stored in memory until the desired number is shown. For example, press the number 1 key if the number is stored in memory location 1. *MEMO#*, the selected telephone number and name shows in the display.

4. While the entry is displayed, press HOLD/DELETE to delete the entry. The display shows *MEMO#*, the selected telephone number, and *DELETE?*

5. Press HOLD/DELETE again to delete the entry. *DELETED* shows in the display.

CLASS SERVICES KEY OPERATION

VOICE MAIL (VOICE MAIL)

1. You must program the voice mail service number into the unit before you can use this button. If no number is entered, the display shows "*NO NUMBER*" on the display.

2. Once you have programmed the voice mail service number, you can call to the mailbox anytime by pressing the VOICE MAIL button once. The unit will dial the programmed number automatically.

3. Follow the voice instructions to listen to your voice mail messages.

REPEAT DIAL (REPEAT DIAL)

Repeat Dial is an outgoing CLASS service that allows you to automatically redial the last outgoing call. You can request this service anytime after placing an outgoing call.

The busy/idle status of the calling and called lines are monitored, and call setup is attempted when both calling and called lines are detected to be idle.

- Refer to the operation instructions from the service provider.

Press the REPEAT DIAL button to access this function automatically.

AUTOMATIC REDIAL (AUTO REDIAL)

Automatic Redial is a CLASS service that allows you to automatically return a call to the last incoming call. You can request this service anytime without knowing the calling number.

The busy/idle status of the calling and called lines are monitored, and call setup is attempted when both calling and called lines are detected to be idle.

- Refer to the operation instruction from the service provider.

Press AUTO REDIAL button to access this function automatically.

3-WAY CONFERENCE (FLASH/3-WAY/EXIT)

1. Call the first party to setup the call.

2. Press FLASH/3 WAY/EXIT button to put the first party on hold.

3. Call the second party.

4. Press FLASH/3 WAY/EXIT button and 3-way conference is established.

CANCEL CALL WAITING

Press CANCEL CALL WAITING button to stop the call waiting service.

> NOTE : Press CANCEL CALL WAITING button again to activate the call waiting service.

Changing the Battery

Make sure the phone is **OFF** before you replace the battery.

1. Remove the battery compartment door.
2. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
3. Insert the new battery pack and connect the cord into the jack inside the handset.
4. Put the battery compartment door back on.
5. Place the handset in the base to charge. **If you don't charge the handset battery properly (for 12 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.**
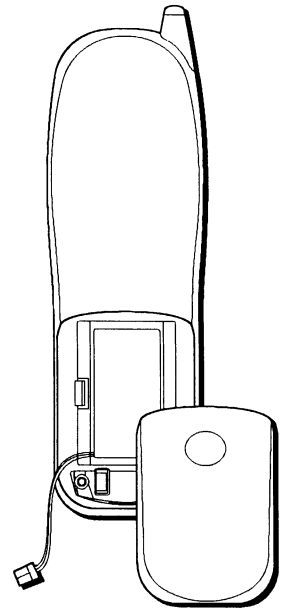
Battery Safety Precautions

• Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.

• To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.

• Keep batteries out of the reach of children.

• Remove batteries if storing over 30 days.

> ⚠ **CAUTION:** To reduce the risk of fire or personal injury, use only the battery listed in the instruction book.

MESSAGE INDICATORS

The following indicators show the status of a message or of the unit.

ERROR
Caller information has been interrupted during transmission or the phone is excessively noisy.

ENTER NAME
Prompt telling you to enter number in one of the memory locations.

DELETE ALL?
Prompt asking you if you want to erase all Caller ID records or memory locations.

DELETE?
Prompt asking you if you want to erase the current Caller ID record or memory location that is shown on the display.

END OF LIST
Indicates that there is no additional information in Caller ID memory.

NEW
Indicates call or calls have not been reviewed.

UNKNOWN
The incoming call is from an area not serviced by Caller ID or the information was not sent.

PAGING
Someone has pressed the PAGE button on the base.

BLOCKED
NUMBER
The person is calling from a number that has been blocked from transmission.

NO DATA
No Caller ID information was received.

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TROUBLESHOOTING TIPS

CALLER ID

Problem	Solution
No Display	• Is battery fully charged? Try replacing the battery. • If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again. • Did you order Caller ID service from your local telephone company? The display won't work unless you order Caller ID service from your phone company.
Caller ID Error Message	• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noises on the line, or that an invalid message has been sent from the telephone company.

TELEPHONE

Problem	Solution
No dial tone	• Check installation: — Is the base power cord connected to a working outlet? — Is the telephone line cord connected to the base unit and the wall jack? • Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. • Is the handset out of range of the base? • Make sure the battery is properly charged (12 hours). • Is the battery pack installed correctly? • Did the handset beep when you pressed the TALK button? Did the CHARGE/ ~~IN USE~~ indicator come on? The battery may need to be charged.

~~Dial tone is OK, but can't dial out~~	~~• Make sure the TONE/PULSE switch is set to TONE or PULSE according to your phone service.~~
Handset does not ring	• Make sure the RINGER switch on the handset is turned to ON.
	• You may have too many extension phones on your line. Try unplugging some phones.
	• See solutions for "No dial tone."
You experience static, noise, or fading in and out	• Change channels.
	• Is handset out of range? Move closer to the base.
	• Does the base need to be relocated?
	• Charge battery.
	• Make sure base is not plugged into an outlet with another household appliance.
Unit beeps	• Place handset in base for a maximum of 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours.
	• Clean charging contacts on handset and base with a soft cloth, or an eraser.
	• See solutions for "No dial tone."
	• Replace battery.
Memory Dialing	• Did you program the memory location keys correctly?
	• Did you follow proper dialing sequence?
	~~• Make sure the TONE/PULSE switch is set to TONE or PULSE according to your phone service.~~
	• Did you reprogram numbers into memory after power outage or battery replacement?

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the phone, and other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

SERVICE

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

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ACCESSORY ORDER FORM

DESCRIPTION	CATALOG NUMBER	PRICE*	QUANTITY	TOTAL
AC power supply	5-2524 2533	$XX.XX		
Belt Clip	5-2525 ??	$XX.XX		
Headset	5-2425 ??	$XX.XX		
Battery	5-2522 2459	$XX.XX		

To order, call **1-800-338-0376** (for accessories only) or complete this order form.

*Prices are subject to change without notice.

Total Merchandise......................$ _____

Sales Tax.................................$ _____

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent. Duties will apply for shipments to Canada.

Use VISA or Master Card or Discover preferably. Money order or check must be in U.S. currency only. No COD or Cash. All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping/Handling.......................$ **$5.00**

Total Amount Enclosed................$ _____

Mail order form and money order or check (in U.S. currency) made payable to Thomson multimedia Inc. to:

Thomson multimedia Inc.
Mail Order Department
P.O. Box 8419
Ronks, PA 17573-8419

Name _____

Address _____ Apt. _____

City _____ State _____ ZIP _____

For credit card purchases

Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your **VISA** card.

My card expires:

Copy your complete account number from your **Master Card or Discover.**

Copy the number above your name on the **Master Card**

My card expires:

_____
Authorized Signature

Please make sure that this form has been filled out completely

LIMITED WARRANTY

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year.

    (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit.

- The exchange unit is under warranty for the remainder of the original product's warranty period.

How to make a warranty claim:

- For information regarding a warranty claim, call the toll free number located on the bottom of your unit.

What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.)

- Installation and setup service adjustments.

- Batteries.

- Damage from misuse or neglect.

- Products which have been modified or incorporated into other products.

- Products purchased or serviced outside the USA.

- Acts of nature, such as but not limited to lightning damage.

Limitation of Warranty:

- The warranty stated above is the only warranty applicable to this product. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information given by ATLINKS USA, Inc., its agents, or employees shall create a guaranty or in any way increase the scope of this warranty.

- Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. ATLINKS USA, Inc. shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of any express or implied warranty on this product. This disclaimer of warranties and limited warranty are governed by the laws of the state of Indiana. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.

How state law relates to this warranty:

- This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.