

Answering System Display Messages

The following indicators show the status of the answering system.

--	Answerer off.
0-59	Total number of messages.
An (blinking)	Currently answering a call.
CL (blinking)	The voice time/day stamp needs set.
F (blinking)	Memory is full.
LA (Line Access)	External line remote answerer.
Six bars (blinking)	Recording a memo or announcement.

Handset Sound Signals

Signal	Meaning
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 7 seconds	Low battery warning

Troubleshooting Guide

Caller ID Solutions

No Display

- The battery must be fully charged. Try replacing the battery.
 - Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the wall and plug it in again.
 - You must be subscribed to Caller ID service from your local telephone company in order to receive Caller ID records.
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Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.
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Cordless Phone Solutions

No dial tone

- Check installation:
 - Make sure the base power cord is connected to a working electrical outlet.
 - Make sure the telephone line cord is connected to the base unit and the wall phone jack.
 - Connect another phone to the same modular jack; if the second phone doesn't work, the problem might be with your wiring or local service.
 - The handset may be out of range of the base. Move closer to the base.
 - Make sure the battery is properly charged (for 16 hours).
 - Ensure the battery pack is installed correctly.
 - Did the handset beep when you pressed the TALK/call back button? Did the in use/charge indicator come on? The battery may need to be charged.
 - Place the handset in the base for at least 20 seconds.
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Handset does not ring

- Make sure the RINGER switch on the handset is turned ON.
 - Move closer to the base. The handset may be out of range.
 - You may have too many extension phones on your line. Try unplugging some phones.
 - Check for a dial tone.
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You experience static, noise, or fading in and out

- Change channels.
 - Move closer to base. The handset might be out of range.
 - Relocate the base. Make sure base is not plugged into an electrical outlet with another household appliance.
 - Charge the battery.
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Unit beeps

- Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.
 - Clean the charging contacts on handset and base with a soft cloth.
 - See solutions for "No dial tone."
 - Replace the battery.
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Memory Dialing doesn't work

- Make sure you programmed the memory location keys correctly.
 - Did you follow proper dialing sequence?
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Phone dials in pulse with tone service

- Make sure phone is in tone dialing mode.
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Phone won't dial out with pulse service

- Make sure phone is in pulse dialing mode.
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Answering System Solutions

Can't hear messages, beep, etc.

- Adjust the speaker volume.
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Time/Day setting stuck at 12 a.m Mon.

- Set the time clock.
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Answers on 10th ring

- Make sure answering system is turned on.
 - The phone's memory may be full.
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Incoming messages are incomplete

- Was an extension phone picked up?
 - The phone's memory is full.
 - You accidentally pressed the play/stop button during playback and stopped the message.
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Won't respond to remote commands

- You must use a tone-dial phone for remote access.
 - You must enter the correct security code.
 - Did the unit hang up? If you take no action for a period of time, the system automatically hangs up.
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Causes of Poor Reception

- Aluminum siding.
 - Foil backing on insulation.
 - Heating ducts and other metal construction that can shield radio signals.
 - You're too close to appliances such as microwaves, stoves, computers, etc.
 - Atmospheric conditions, such as strong storms.
 - Base is installed in the basement or lower floor of the house.
 - Base is plugged into AC outlet with other electronic devices.
 - Baby monitor is using the same frequency.
 - Handset battery is low.
 - You're out of range of the base.
 - Microwave oven is using the same frequency.
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General Product Care

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the unit and other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft cloth.