### Base Setup

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the **menu** button to go to the main menu.
- 3. Use the cid/vol ( < or ▶ ) button to scroll to Setup BS.
- 4. Press the **menu** button to confirm and you may program the following items: Area Code, and Dial mode.

### Area Code

The telephone uses the pre-programmed area code to determine the number format to display when a valid Caller ID record is received. The pre-programmed area code is also used for the Dialback feature.

#### From the Setup BS Menu:

- 1. Use the cid/vol ( < or ▶ ) button to scroll to the Area code sub-menu.
- 2. Press menu button to enter the menu. The screen displays *Enter area code*.
- 3. Use the touch-tone pad to enter your 3-digit area code.
- 4. Press the **menu** button to save the setting.

NOTE: If you want to overwrite the area code, you must delete the existing one first.

### Dial Mode

#### From the Setup BS Menu:

- 1. Use the cid/vol ( < or > ) button to scroll to the Dial mode sub-menu.
- Press the menu button to enter the menu and use the cid/vol ( < or ▶ ) button to select Tone or Pulse.
- 3. Press the **menu** button to save your selection.

### Date/Time

### NOTE: Time set on handset will be transferred to the base unit automatically.

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the **menu** button to go to the main menu and use the **cid/vol ( < or ▶ )** button to scroll to **Date/Time**.
- 3. Press the menu button to enter the menu. The screen displays Year 2008.
- 4. Use the touch-tone pad to enter the last two digits of the current year (range: 00 to 99).

- 5. Press the **menu** button to save the year setting and proceed to date setting.
- 6. The screen displays *Date 01/01*. Use the touch-tone pad to enter two digits for current month and day respectively.
- 7. Press the **menu** button to save the month/date setting and proceed to time setting.
- The screen displays *Time 12:01p*. Use the touch-tone pad to enter four digits for current time and use the cid/vol ( < or > ) button to toggle between "p" (pm) and "a" (am).
- Press the menu button to save the setting. The screen displays Saved.
   NOTE: If you subscribe to Caller ID service, the current date/time is set automatically when you receive your first CID record and will override manually set date/time.

### Registration

### NOTE: The following procedures can ONLY be done with 27956 or 27911 Accessory Handsets.

A cordless handset will not operate until it is registered to the base. During the registration process, keep the handset near the base. Up to 4 cordless handsets can be registered to one base.

# NOTE: If a handset is not registered the screen displays *Not Register* and if the TALK button on the handset is pressed, the screen displays *Unavailable*.

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. On the handset; press the **menu** button to go to the main menu and use the **cid/vol ( ∢ or ▶ )** button to scroll to *Registration*.
- 3. Press the **menu** button to confirm and and use the **cid/vol ( ∢ or ▶ )** button to scroll to *Register*.
- 4. Press the menu button, the screen displays Press and hold page key for 5s.
- 5. Press and hold the **page** button on base for 5 seconds , the base screen displays *Registration Mode.*
- 6. If the registration is successful, the handset screen displays **Successful** and emits a confirmation tone.
- 7. If the registration fails (i.e. timeout), the handset screen displays *No base* and emits an error tone.

### **De-Registration**

Deregistration cancels registration. During the deregistration process, keep the handset near the base.

WARNING: It is not recommended that a handset be deregistered unless absolutely necessary because once a handset is deregistered, that handset's telephone features cannot be used until the handset is re-registered.

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the **menu** button to go to the main menu and use the **cid/vol ( < or → )** button to scroll to *Registration*.
- 4. Press the **menu** button to confirm.
- 1. Use the cid/vol ( < or > ) button to scroll to the Remove handset.
- 2. Press the **menu** button to enter the menu. The screen displays **Remove handset?**.
- Press the menu button again to confirm de-registration.
   NOTE: If a handset is de-registered, the screen displays Not Register in Standby and Unavailable if the TALK button is pressed.

### Telephone Operation Charge Indicator on Base

The charge indicator on the base illuminates when a handset is in the base charging.

### Making a Call

1. Press the **talk/call back** button. Dial the desired number.

- OR -

Dial the number first, then press the **talk/call back** button.

2. When finished, press the **talk/call back** button or put the handset back into the cradle to hang up.

NOTE: If you want to delete the pre-dial number you entered, press the mute/clear button until all of the digits are erased.

### **Answering Calls**

- 1. When the phone rings, press the **talk/call back** button.
- 2. When finished, press the **talk/call back** button or put the handset back into the cradle to hang up.

NOTE: If you have turned the Auto Talk function on, you can pick up the handset from the base to answer the incoming call directly, without pressing any buttons.

NOTE: Adjust the handset volume by pressing the cid/vol ( < or > ) button during a call.

### Inserting a Pause in the Dialing Sequence

Press the **#pause** button twice to insert a delay in dialing sequence when a pause is needed to wait for a dial tone (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) The screen displays a pause as a **P**, and each pause counts as one digit in the dialing sequence.

### Redial

To quickly redial a number you dialed:

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **talk/call back** button.
- 3. Press the **redial** button first, then use the **cid/vol ( < or ▶ )** button to select the desired redial number.

#### NOTE: You may choose from 10 last dialed numbers.

- 4. Press the **menu** button. The number dials automatically. -OR-
- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **redial** button. Then use the **cid/vol ( < or ▶ )** button to select the desired redial number.

#### NOTE: You may choose from 10 last dialed numbers.

3. Press the **talk/call back** button. The number dials automatically.

### Editing a Redial Record Before Dialing

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **redial** button first, then use the **cid/vol ( < or → )** button to select the desired redial number.
- 3. Press the **menu** button.
- 4. Use the cid/vol ( < or ▶ ) button to scroll to Select.
- 5. Press the **menu** button to enter edit mode.
- Use the cid/vol ( < or ▶ ) button to move the cursor forward or backward. Use the touch-tone pad to add digits or press the mute/clear button to backspace and delete one digit at a time.
- 7. After editing, press the talk/call back button to dial the modified redial number.

### Storing a Redial Record in Phone Book

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **redial** button first, then use the **cid/vol ( < or ▶ )** button to scroll to the desired redial number.
- 3. Press the **menu** button.
- 4. Use the **cid/vol ( < or → )** button to scroll to **Save number**.
- 5. Press the **menu** button to enter edit mode.
- 6. The screen displays *Enter name*. Input a name. Please refer to section "Handset Name" for name editing method.

#### NOTE: A name must be input otherwise the record cannot be stored.

7. Press the **menu** button to save. The screen displays **Saved**. Repeat steps 2 through 7 to save other records.

### **Deleting a Redial Record**

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **redial** button first, then use the **cid/vol ( < or ▶ )** button to select the desired redial number.
- 3. Press the **menu** button.
- 4. Use the cid/vol ( < or → ) button to scroll to Delete?.
- 5. Press the menu button to delete the record. The screen displays Confirm?.
- Press the menu button again to confirm the deletion. The screen displays *Deleted*. NOTE: Press the flash/exit button to return to the standby mode without deleting any redial records.

### **Deleting All Redial Records**

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Use the **cid/vol ( < or → )** button to display any redial record.
- 3. Press the **menu** button.
- 4. Use the cid/vol ( < or ▶ ) button to scroll to Delete all?.
- 5. Press the **menu** button. The screen displays **Confirm?** .
- 6. Press the **menu** button again to confirm the deletion. The screen displays **All** *deleted*.

## NOTE: Press the flash/exit button to return to the standby mode without deleting any redial records.

### Call Timer

After you press the talk/call back button on the handset, the built-in call timer shows on the display and counts the length of time of the call in hours, minutes and seconds.

### Auto Standby

If you place the handset in the cradle while the handset is off the hook (during a call), the call is automatically disconnected.

### Ringer On/Off

- 1. Make sure the phone is **OFF** (not in talk mode).
- Press the mute/clear/ringer on/off button to switch the ringer on or off.
   NOTE: If you turn the ringer OFF, the screen displays *RINGER OFF*.
   Flash

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and the handset screen displays the Caller ID information for the waiting call.

- To connect to the waiting call, press the **flash/exit** button on the handset, and your original call is put on hold.
- To switch between the two calls, press the **flash/exit** button.

TIP: Do not press the talk/call back button on the handset to activate a custom calling service, such as call waiting, or the call will disconnect.

### Mute

To have a private, off-line conversation, use the mute feature. The party on the telephone line cannot hear you, but you can hear them.

- 1. Press the mute/clear button. The handset screen displays MUTE.
- 2. Press the **mute/clear** button to cancel and return to your phone conversation.

### Page

The page feature helps you locate a misplaced handset.

- 1. Press the **page** button on the base. The base screen displays **Paging** and the handset beeps, then the handset screen displays **Page from base**.
- 2. To cancel the page, press the **page** button on the base, or press any key on the handset. Otherwise the paging will last for 2 minutes.

### **Receiver Volume Control**

When the handset is **ON** (in talk mode) you may adjust the receiver volume by pressing the **cid/vol** ( $\triangleleft$  or  $\blacktriangleright$ ) button. There are five volume levels to choose from. VOL 1 is minimum and VOL 5 is maximum.

### Intercom Operation

The intercom feature allows you to have a conversation with another registered handset without tying up the telephone line, allowing you to still receive incoming calls.

## NOTE: The Intercom Operation is applicable ONLY with an accessory handset.

### Handset to Handset Intercom Call

- 1. Make sure the originating phone is **OFF** (not in talk mode).
- 2. Press the **menu** button and use the **cid/vol** ( < or > ) button to scroll to *Intercom*.
- 3. Press the **menu** button to enter the menu. The screen displays *INT Number*?.
- 4. Use the touch-tone pad to input the number of the handset you want to page. (For example: press 1 to page handset 1.)
- 5. The receiving handset is paged and emits a tone.

### NOTE: To cancel the page, press the talk/call back button on the originating handset.

- 6. Wait for the person at the receiving handset to press the **talk/call back** button. **NOTE:** If the receiving handset does not answer within two minutes, the intercom call is automatically canceled and the originating handset screen displays *NO ANSWER*.
- 7. When finished, press the **talk/call back** on either handset to deactivate the intercom.

### **Three-way Conferencing**

You may have a three-way conversation using two handsets and an outside caller. NOTE: The Three-way Conference is applicable ONLY with an accessory handset.

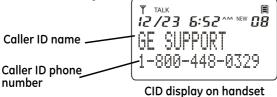
- 1. When the phone rings, press the **talk/call back** button on both handsets.
- 2. The screens display Conference. All three parties will hear a conference alert tone.
- 3. When finished, press the **talk/call back** button (or put the handsets back into the cradle) to hang up.

NOTE: If the phone system is expanded to additional handsets, only 2 handsets will be allowed in a telephone line conference. When the third handset tries to join the conference, *Unavailable* will be shown with error beeps. When a handset is in use (in talk mode), the other handset(s) screen displays *Line in use*.

### Caller ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time. The incoming date/time information will override the telephone Date/Time setting.



### Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are using the GE multi handset system, a beep indicates the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system.

• When you hear the call waiting beep in the handset receiver, press the **flash/exit** button to put the current call on hold and answer the incoming call. Press **flash/** exit again to return to the original call.

Note: After answer a match PCID, receive another match PCID, the base display the original picture at the top right corner.

### **Receiving CID Records**

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

### Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 30 most recent calls (up to 20 digits and 15 characters for each record) you received so you can see who called while you were unavailable. The screen displays **New calls**, as a reminder that there are unanswered calls. When the 31st call is received, the oldest Caller ID record (1st call) is automatically deleted. You may review the stored information at any time. If calls were received since your last review the screen displays **NEW**. Calls that have not been previously reviewed but were received from the same number more than are indicated as **RPT** in the display.

### **Reviewing CID Records**

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **cid/vol** ( ) button to review the oldest call and scroll toward the most recent calls.
- 3. Press the **cid/vol** ( ◀ ) button to review the newest call and scroll toward the older calls.

NOTE: When you reach the end of records, the screen displays -- End of list--.

NOTE: If no calls have been received, the screen displays *Empty* for 2 seconds at the time the cid/vol ( ∢ or ▶ ) button is pressed.

### **Dialing a CID Number**

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 3. Press the **talk/call back** button. The number dials automatically.

### Formatting a CID Number Before Dialing

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the format button to adjust the number, and try again.

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Use the **cid/vol** ( ◀ or ▶ ) button to scroll to the desired CID record.
- 3. Press the **format** button to scroll to the desired format.
- 4. Press the **talk/call back** button. The formatted number dials automatically. Available formats include:

Number of digits	Explanation	Example	
Eleven digits	long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-888-8888	
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888	
Seven digits	7-digit telephone number.	888-8888	

### Storing CID Records into Phone Book

You may also store CID information in the Phone Book.

NOTE: It is important that you format CID records correctly BEFORE storing in Phone Book as you cannot reformat CID records stored in Phone Book.

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Use the **cid/vol** ( ◀ or ▶ ) button to scroll to the desired CID record.
- 3. Press menu button.
- Press menu button to enter edit mode. You may now change the name, if desired. Please refer to section "Handset Name" for name editing method.

NOTE: If the CID record does not include a name. The screen displays *Enter name*.

6. Press the **menu** button to save.

NOTE: If the screen displays *Memory full* and the unit emits 3 beeps, you should delete one or more unnecessary records and repeat above steps to continue the call record storage.

NOTE: Press the flash/exit button to keep the previous setting (making no changes) and return to the standby mode.

NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the internal user memory.

### Deleting a CID Record

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the cid/vol ( < or > ) button to display the CID record you want to delete.
- 3. Press the **menu** button.
- 5. Press the **menu** button. The screen displays **Confirm?**y.
- Press the menu button again to confirm the deletion. The screen displays *Deleted*. NOTE: Press the flash/exit button to return to the standby mode without deleting any CID records.

### **Deleting All CID Records**

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the **cid/vol** ( ◀ or ▶ ) button to display any CID record.
- 3. Press the **menu** button.
- 4. Use the cid/vol ( < or ▶ ) button to scroll to Delete all?.
- 5. Press the **menu** button. The screen displays **Confirm?**.
- 6. Press the **menu** button again to confirm the deletion. The screen displays **All** *deleted*.

NOTE: Press the flash/exit button to return to the standby mode without deleting any CID records.

### Phone Book

Each handset can store up to fifty 24-digit numbers with up to 15-character names in memory for quick dialing. The records are stored by alphabetic ascending order.

### Adding Phone Book Entries

- 1. Make sure the phone is OFF (not in talk mode).
- 2. Press the **phone book** button.
- 3. Press the **menu** button and use the **cid/vol** ( ◀ or ▶ ) button to scroll **Add new**.
- 4. Press the **menu** button. The screen displays **Enter number**.
- 5. Use the touch-tone pad to input a telephone number.
  - TIP: Press the #pause button twice to insert a pause in a number if necessary.
- 6. Press the **menu** button. The screen displays *Enter name*. Please refer to section "Handset Name" for name editing method.
- 7. Press the **menu** button to save.

NOTE: If the screen displays *Memory full*, you should delete one or more unnecessary records and repeat above steps to continue the call record storage.

### **Reviewing Phone Book Records**

- 1. Make sure the phone is OFF (not in talk mode).
- 2. Press the **phone book** button.
- 3. Press the cid/vol ( < or ▶ ) button to scroll through the records,

-OR

Press the number keys to go to the name of the records started with the corresponding character.

TIP: Press the \*tone button to show the person's telephone number whose name is current shown in the display.

### Editing a Phone Book Record

- 1. When reviewing the phone book records, use the **cid/vol** ( ◀ or ► ) button or the number keys to scroll to the desired record.
- 2. Press **menu** button and use the **cid/vol** ( < or > ) button to scroll to *Edit*.
- 3. Press **menu** button to enter edit mode. You may now change the number, if desired.
- 4. Press **menu** button to proceed to name change. You may now change the name, if desired. Please refer to section "Handset Name" for name editing method.
- Press menu button to save.
   NOTE: Press the flash/exit button to keep the previous setting (making no changes) and return to the standby mode.

### Deleting a Phone Book Record

- 1. When reviewing the phone book records list, use the **cid/vol** ( ◀ or ▶ ) button or the number keys to scroll to the desired record.
- 2. Press menu button and use the cid/vol ( < or > ) button to scroll to Delete?.
- 3. Press menu button. The screen displays Confirm?.
- Press menu button to confirm. The screen displays *Deleted*.
   NOTE: If you don't want to delete the record when *DELETE*? is displayed simply press the flash/exit button, or wait for one minute to exit to the standby mode automatically.

### Dialing a Phone Book Record

#### Dial a phone book record while in talk mode:

- 1. Make sure the phone is **ON** (in talk mode) by pressing the **talk/call back** button.
- 2. Press the **phone book** button to access the phone book.
- 3. Use the cid/vol ( < or > ) button or the number keys to scroll to the desired record.
- 4. Press the **menu** button to dial the number.

- OR -

#### Dial a phone book record while reviewing it:

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the **phone book** button to access the phone book.
- 3. Use the cid/vol ( < or > ) button or the number keys to scroll to the desired record.
- 4. Press the **talk/call back** button. The number dials automatically.

#### If you want to edit the number before dialing:

- 1. Press the **menu** button when reviewing phone book records.
- Use the cid/vol ( 
   or 
   ) button to scroll to Select and press the menu button enter edit mode.
- 3. When finished editing, press talk/call back to dial the number.

### Chain Dialing from Phone Book

Use this feature to make calls which require a sequence of numbers, such as a calling card number used for a frequently called long distance number.

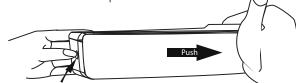
You can store each part of the dialing sequence (such as Long Distance Access Number, Authorization Code, and a frequently called long distance number) in the phone book and simply repeat step 2 through 4 in "Dial a phone book record while in talk mode" to dial them one by one.

### Changing the Battery



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-metal Hydride (Ni-MH) battery model 5-2734, that is compatible with this unit.

- 1. Make sure the telephone is **OFF** (not in TALK mode) before you replace battery.
- 2. Remove the battery compartment door; push and hold the release button on the handset and slide the back up and off.



- 3. Disconnect the battery plug from the jack inside the battery compartment and remove the battery pack from the handset.
- 4. Insert the new battery pack and connect the cord to the jack inside the battery compartment.
- 5. Put the battery compartment door back on.
- 6. Place handset in the base or handset charge cradle to charge. Allow the handset battery to properly charge (for 14 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.

### **Battery Safety Precautions**

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the **Nickel-metal Hydride** battery listed in the User's Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries).

For more information go to the RBRC web site at www.rbrc.org or call 1-800-8-BATTERY or contact a local recycling center.

### Display Messages

The following messages shows the status of the phone, provides Caller ID information, or helps you set up and use your phone.

BLOCKED	Indicates the person is calling from a number which is blocked from transmission.
DELETE ALL?	Prompt asking if you want to erase all records.
DELETE?	Prompt asking if you want to erase the current record.
END OF LIST	Indicates that it is the end of the list.
ENTER NAME	Prompt telling you to enter a name.
ENTER NUMBER	Prompt telling you to enter a telephone number.
NEW CALLS	Indicates call or calls which have not been reviewed.
HANDSET NAME	Prompt telling you to enter a user name for the handset.
UNAVAILABLE	The handset is not yet registered or is out of range.
NO LINE	Indicates that the telephone line is not connected.
LINE IN USE	Indicates that the telephone line is in use.
EMPTY	Indicates there are no CID records in memory.
SEARCHING	Indicates handset is too far away from the base, and the handset is searching for the base.
PAGE FROM BASE	Someone pressed the PAGE button on the base.
RPT	Indicates a repeat call message. Indicates a new call from the same number was received more than once.
UNKNOWN	Indicates incoming call is from an area not serviced by CID or the CID information was not sent.

### Handset Sound Signals

#### Signal

A long warbling tone (with ringer on) Three short beeps (several times)

One beep every 14 seconds

Low battery warning

Page signal

Meaning

Signals an incoming call

### Troubleshooting Guide

### **Telephone Solutions**

#### No dial tone

- Check or repeat installation steps: Make sure the base power cord is connected to a working electrical outlet. Make sure the telephone line cord is connected to the base and the wall jack.
- Connect another phone to the same jack. If it doesn't work, the problem might be your wiring or local service.
- The handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 14 hours).

#### Dial tone is ok, but can't dial out

• Make sure the type of phone service you are subscribed to is TONE or PULSE, and that the unit is SET TO MATCH the dialing mode.

#### Handset does not ring

- Make sure the handset ringer is set to on.
- The handset may be out of range of the base. Move closer to the base.
- You may have too many extension phones on your line. Try unplugging some extensions.
- Check for a dial tone. If no dial tone is heard, see "No dial tone".

#### You experience static, noise, or fading in and out

- The handset may be out of range of the base. Move closer to base.
- Make sure base is not plugged into an electrical outlet with another household appliance. If necessary, relocate the base.
- Charge the battery (for 14 hours).

#### Memory dialing doesn't work

• Did you follow proper dialing sequence?

#### Unit locks up and no communication between the base and cordless handset

• Unplug the power adaptor from the electrical outlet and the bottom of the base. Remove the handset battery. Wait for 30 seconds and plug the power adaptor back into the base and electrical outlet. Reconnect the battery and charge for 14 hours.

#### Searching.... shows in the handset display

- Move the handset closer to the base.
- Make sure the base power cord is connected to a working electrical outlet.

#### Date/Time setting is restored to default setting

• May be caused by power failure. Set Date/Time again.

### **Caller ID Solutions**

#### No Display

- Charge the battery (for 14 hours). Or replace the battery.
- Make sure the unit is connected to a non-switched electrical outlet. Disconnect the power adaptor from the base and reconnect it.

#### No Caller ID

• You must be subscribed to the standard Name/Number Caller ID service from your local telephone company to receive CID information.

#### Battery

If you experience any of the following problems, even after recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality
- Limited range

### Photo Frame

#### Blank area around picture, picture not filling entire frame:

• This is normal due to the aspect ratio of original picture.

#### Picture is displaying horizontally:

• You should correct orientation before loading onto photo frame.

#### Memory card does not fit:

- If using Sony memory stick, you will need an adaptor.
- Photo frame does not support Compact Flash cards.

### <u>General Product Care</u>

To keep your unit working and looking good, follow these guidelines:

- Avoid dropping the unit, as well as other rough treatment to the phone.
- Clean the unit with a soft cloth.
- Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical products to clean the unit. Doing so will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

### **Causes of Poor Reception**

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

### Warranty Assistance

If trouble is experienced with this equipment, for warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is resolved.

Any unauthorized repairs, changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain a replacement unit, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:

Thomson Inc. Manager, Consumer Relations P O Box 1976 Indianapolis, IN 46206

Attach your sales receipt to this booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase Date	 	 	
Name of Store			

### Accessory Information

DESCRIPTION	MODEL NO.
Handset Replacement Battery	5-2734
AC Power adaptor	5-2833
27911 Accessory Handset	27911

### To place order, have your Visa, MasterCard, or Discover Card ready and call toll-free 1-800-338-0376.

A shipping and handling fee will be charged upon ordering. It is required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability.

### Limited Warranty

#### What your warranty covers:

• Defects in materials or workmanship.

#### For how long after your purchase:

• One year, from date of purchase. (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

#### What we will do:

 Provide you with a new unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

#### How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the
  product is within the warranty period, must be presented to obtain warranty service." For
  rental firms, proof of first rental is also required. Also print your name and address and a
  description of the defect. Send via standard UPS or its equivalent to:

#### Thomson Inc. 11721 B Alameda Ave. Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case of damage or loss.
- A new unit will be shipped to you freight prepaid.

#### What your warranty does not cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

#### **Product Registration:**

Please complete and mail the Product Registration Card packed with your unit. It will make
it easier to contact you should it ever be necessary. The return of the card is not required for
warranty coverage.

#### Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

#### How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

#### If you purchased your product outside the USA:

• This warranty does not apply. Contact your dealer for warranty information.

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#### Visit the GE website at: www.GE.com/phones



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