

- Wait for the person at the receiving handset to press the INTERCOM button.

**NOTE: If the receiving handset does not answer within two minutes, the intercom call is automatically canceled. The originating handset displays NO ANSWER.**

- When finished, press the \*EXIT button or INTERCOM button on either handset to deactivate the intercom.

**NOTE: The system is expandable up to 4 handsets (by purchase of optional Model 28001 handset with recharge cradle). When 4 handsets are registered, the system can handle 2 separate intercom operations at once, for example, 1st handset intercoms with 2nd handset while 3rd handset intercoms with 4th handset.**

## Receiving an Intercom Call

When you receive an intercom call, your handset beeps. To answer the call press the INTERCOM button or TALK/CALL BACK button.

## Advanced Intercom Features

### Receiving an Incoming Call During an Intercom Call

If you receive a telephone call during an intercom call, the intercom call is immediately terminated and both handsets ring. Either handset user may press the TALK/CALL BACK button to answer the call.

### Using Intercom with External Telephone Calls

During a telephone call, you may use the intercom/paging function to page another handset and have an off line, private (two-way) intercom conversation. You may also have a three-way conversation between the external caller and the handsets, or you may transfer the external telephone call to another handset.

**NOTE: Before you intercom/page another handset, you must decide whether you want to create a two-way or a three-way conversation.**

### Two-Way Calling

- During an external call, press the INTERCOM button, and use the touch-tone pad to enter the handset number you want to call.

**NOTE: The receiving handset presses the INTERCOM button to answer the intercom call. Both intercom users may speak privately. The external caller will not hear the intercom conversation.**

- When finished, press the \*EXIT button or INTERCOM button to end the intercom call, return to the talk mode, and resume your original telephone conversation.

### Three-Way Calling

- During an external call, press the INTERCOM button. **LINE ON HOLD EXTENSION?** shows in the display.
- Use the touch-tone pad to select Handset #. You will hear a paging tone and **PAGING** shows in the originating handset's display.

**NOTE: PAGING FROM... shows in the display on the receiving handset, and the receiving handset presses the INTERCOM or TALK/CALL BACK button to answer the intercom.**

- When the receiving handset connects, press the FORMAT/CONF button on the originating handset to conference with the receiving handset and the external caller. **CONFERENCE** shows in the display on the originating and receiving handsets.

**NOTE: A handset can enter conference mode directly by pressing TALK/CALL BACK on the second handset during a call.**

### Transferring External Calls to Other Handsets

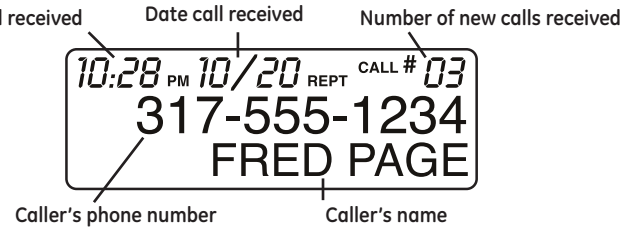
During an external call, you may transfer the external call to another handset.

- Press the INTERCOM button on the originating handset to put an external call on hold, and then page the receiving handset.
- Use the touch-tone pad on the handset to select Handset #. You will hear a paging tone. **PAGING** shows on the originating handset's display, and **PAGING FROM...** shows on the receiving handset's display.
- When the receiving handset connects, press the TALK/CALL BACK button on the originating handset to transfer the call.  
-OR-
- Press the TALK/CALL BACK button on the originating handset to transfer the call. If the receiving handset does not answer within 30 seconds, the originating handset rings back and displays **CALLBACK**. If the originating handset does not answer within 20 seconds, the call is automatically dropped.

## CALLER ID (CID)

**IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.**

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.



## Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company, you are able to see who is calling while you are on the phone when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

- When you hear the call waiting beep in the handset receiver, press the FLASH button to put the current call on hold and answer the incoming call.

## Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

## Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

## Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

- Make sure the phone is **OFF** (not in talk mode).
- Press the CALLER ID-VOLUME (▼) button to review the newest CID record.
- Press the CALLER ID-VOLUME (▲) button to review the oldest CID record first.

## Dialing a CID Number

- Make sure the phone is **OFF** (not in TALK mode).
- Use the CALLER ID-VOLUME (▼ or ▲) button to display the desired record.
- Press the TALK/CALL BACK or SPEAKER button. The number dials automatically.

**NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the FORMAT/CONF button to adjust the number, and try again**

Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1" +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888