## Model 28127 Series DECT6.0 Cordless Handset Speakerphone User's Guide





Your new GE telephone system is EXPANDABLE up to a total of 7 handsets (by purchase of optional Model 28107 handset with charge cradle)

## **Equipment Approval Information**

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

#### 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

#### Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

US Number is located on the cabinet bottom.
REN Number is located on the cabinet bottom.

#### 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

## Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **Hearing Aid Compatibility (HAC)**

This telephone system meets FCC standards for Hearing Aid Compatibility.

## **Licensing**

Licensed under US Patent 6,427,009.

## FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter."

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

### Information for DECT Product



This telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range. Installation of this equipment is subject to notification and coordination with UTAM. Any relocation of this equipment must be coordinated through and approved by UTAM. UTAM may be contacted at 1-800-429-8826.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSETHIS PRODUCT TO RAIN OR MOISTURE.



THE LIGHTNING
FLASH AND ARROW
HEAD WITHIN THE
TRIANGLE IS A
WARNING SIGN
ALERTING YOU OF
"DANGEROUS
VOLTAGE" INSIDE
THE PRODUCT.

#### CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

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### Introduction



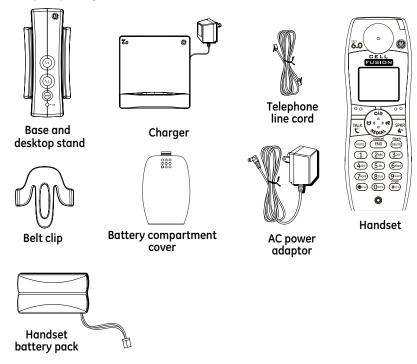
CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

## **Before You Begin**

Parts Checklist (for model 28127xx1)

Make sure your package includes the items shown here.



For **Model 28127xx2** there will be **ONE** additional handset, charge cradle, belt clip, battery pack and cover than shown.

NOTE: if a headset is included in your package, it teplaces one set of a handset, belt clip, battery pack and cover.

For **Model 28127xx3** there will be **TWO** additional handsets, charge cradle, belt clips, battery packs and covers than shown.

For **Model 28127xx4** there will be **THREE** additional handsets, charge cradle, belt clips, battery packs and covers than shown.

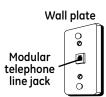
For **Model 28127xx5** there will be **FOUR** additional handsets, charge cradle, belt clips, battery packs and covers than shown.

For **Model 28127xx6** there will be **FIVE** additional handsets, charge cradle, belt clips, battery packs and covers than shown.

For **Model 28127xx7** there will be **SIX** additional handsets, charge cradle, belt clips, battery packs and covers than shown.

### **Telephone Jack Requirements**

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



### Installation

## **Digital Security System**

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

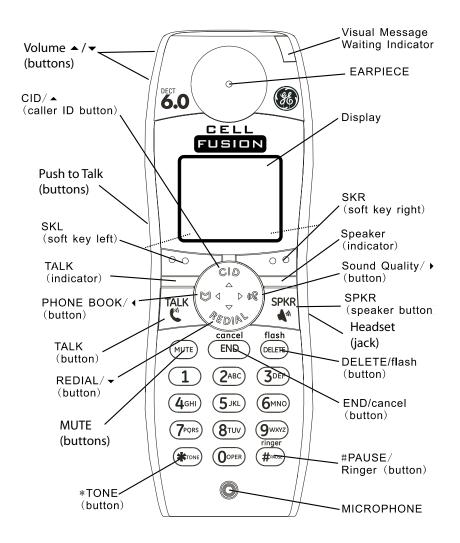
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

Certain other communications devices may also use the 1.9 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 1.9 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

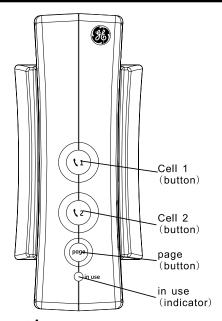
### **Important Installation Guidelines**

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

## **Handset Layout**



## **Base Layout**



## <u>Installing the Phone</u>

### Installing the Handset Battery

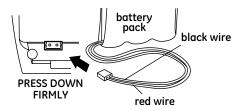
NOTE: You must connect the handset battery before using the cordless handsets.



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved model 5-2840 Nickel-metal Hydride battery (Ni-MH), which is compatible with this unit.

- 1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
- 2. Locate the battery compartment on the back of the handset.
- 3. Plug the battery pack cord into the jack inside the compartment.

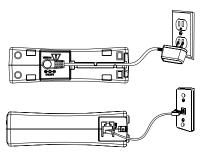
NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.



- 4. Insert the battery pack.
- 5. Close the battery compartment by pushing the door up until it snaps into place.
- 6. Place the handset in the charging cradle. Allow handset to charge for 16 hours prior to first use. If you do not properly charge the handset, battery performance is compromised.

#### **Base Station**

- 1. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop.
- 2. Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the base and the other end into a modular jack.



- 3. Plug the AC power converter into the electrical outlet and the DC connector into the jack on the bottom of the base.
- 4. Place the handset in the charge cradle. The Charge indicator turns on, verifying the battery is charging.

NOTE: After the Handset and Base have been powered up, the handset displays the Date/Time set up screen for entry. You MUST enter the date/time prior to operating the unit.

- 5. Use the number keys to enter the year and the date.
- 6. Press the **Next (SKL)** button to move to **Set Time** menu.

- 7. Use the number keys to enter the time and use the or button to select **AM** or **PM**
- 8. Press the **Store (SKL)** button to save the settings. You will hear a confirmation tone.
- 9. Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.



CAUTION: To reduce risk of personal injury, fire or damage use only the 5-2812 power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor mount position.

### BlueTooth® Setup

This unit supports a maximum of two Bluetooth cell phone devices. To use you Bluetooth cell phone device with the 28127 System, you must activeate Bluetooth on your device and then pair the device to the base.

NOTE: Your Bluetooth cell phone device should be within 2 feet to 10 feet from the base. If the device is too close it may create undesired noise. If device is too far it will not pair.

#### Connect (and pair)

- 1. Make sure your phone is **OFF** (not in talk mode).
- Press and hold the CELL 1 of CELL 2 button on base until the corresponding LED flashes. (refer to the instruction manual for your cell phone device on the proper procedure to add and pair a new device)

When "CELL FUSION" is shown on the device.

3. Use the number keys to enter the default PIN 0000 on your Bluetooth cell phone device. When the device is paired successful, the corresponding LED illuminates.

#### **Disconnect**

Press and hold the **CELL 1** or **CELL 2** btton to disconnect the Bluetooth cell phone. The **CELL 1** or **CELL 2** indicator will no longer be illuminated.

#### Reconnect

Press and release the CELL 1 or CELL 2 button again and the connection will resume.

NOTE: Certain cell phones may require an acceptance to allow reconnection.

## **Programming Information**

The handset menus give you access to all of the built-in features.

Press the Menu(SKL) button to display the menu oprions, then press the button to navigate to the desired option. Press the **Select (SKL)** button to activate a menu option. For details on programming, refer to the applicable section. During programming, you may press the **Back (SKR)** button at any time to exit the menu and keep the previous setting.

NOTE: You can press the END/cancel button at any time to go back to standby mode.

#### **Text Entry:**

Use the number keys to enter characters. More than one letter is stored in each of the number keys. For example, press the 2 key twice for the letter B. Press the 1 key to insert a space. Press the \*TONE button to toggle between upper and lower case.

NOTE: If you make a mistake, use the DELETE/flash button to backspace and delete one character at a time.

## **Programming The Handset**

There are eight programmable menus available: Phone book, Call records, Alarm, Scheduler, Extra Features, Phone setting, Sound settings and Bluetooth.

### **Phone Book**

NOTE: At any time you may press the END/cancel button on handset to exit and return to standby mode.

Each handset can store up to two hundred entries in phone book for quick dialing, each entry can contain a maximum of 20-digit numbers and 15-character names.

### **Adding Phone Book Entries**

For each entry you can enter up to 4 separate numbers and then assign a specific melody. The melody will **ONLY** work if you have subscribed to the Caller ID service. Then when that person calls, the assigned melody will ring instead of the normal ring. You may choose from 5 different ring tones.

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the **Menu (SKL)** button and use the **Phone Book**

NOTE: You may press the button to shortcut to the phone book.

3. Press the **Select (SKL)** button to enter the phone book.

NOTE: If there are no records stored you will go directly to the *Add Record* menu.

- 4. Press the **Option (SKL)** button to enter submenu.
- 5. Use the (CD) button to scroll to **Add Record**.
- 6. Press the **Select (SKL)** button to confirm. Phone book memory space shows on the display for 2 seconds. The screen displays **Enter Name**.
- 7. Use the number keys to enter a name (up to 15 characters, including spaces). More than one letter is stored in each of the number keys. (The number 1 key can be used to enter "space","-","\*", and "!")

NOTE: Use the \*/TONE button to toggle between upper case/lower case text entry.

- Press Next (SKL) button to move to save the name and proceed to Enter Number screen.
- 9. Use the number keys to enter the telephone number (up to 20 digits).

NOTE: If you make a mistake press the DELETE/flash button to backspace and erase the wrong character(s).

10.Use the or or button to select from the desired category; Home, Office, Cell or Other.

11. Press the **Store (SKL)** button to save the number.

- Add an additional Number to record (Up to 4 numbers)
- Use the (CID) or (CID) button to scroll to Add Number.
- Press the Select (SKL) button to confirm.
- Use number keys to enter the telephone number.
- Use the ♥◆ or ▶♠♥ button to select from the desired category.
- Press the Store (SKL) button to save the number.
- 12.Use the roll to **Ring Tone**.
- 13. Press the **Edit (SKR)** button and use the ringtone.

14. Press the **Select (SKL)** button to confirm.

### Storing the Last Number Dialed

Store a dialed number when reviewing it:

- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the results button on the handset to access the **Dialed Calls** menu.
- 3. Use the ( or CID) button to scroll to desired record.
- 4. Press the **Store (SKL)** button to save the number.
- 5. Use the or for button to select from the desired category; **Home**, **Office**, **Cell** or **Other**.
- 6. Press the **Select (SKL)** button to confirm. The screen displays **Enter Name**.
- 7. Use the number keys to enter a name (up to 15 characters, including spaces). More than one letter is stored in each of the number keys. (The number 1 Key can be used to enter "space", "-", "\*" and "!")
- 8. Press the **Store (SKL)** button to save the record.

## Inserting a Pause in the Dialing Sequence (of a Stored Number)

Press the **#PAUSE/ringer** button on the handset or the **#PAUSE/ringer** button on the base to insert a delay in dialing sequence of a stored number when a pause is needed to wait for a dial tone (for example, after you dial 9 for an outside line, or to wait for a computer access tone.) Each pause counts as one digit in the dialing sequence.

You can press the **#PAUSE/ringer** button to insert a P (pause) when you enter the telephone number when adding a phone book entry.

### **Reviewing Phone Book Records**

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the **Menu (SKL)** button and use the **Phone Book**.
- Press the Select (SKL) button to enter the phone book.
   NOTE: You may press the button to shortcut to the phone book, too.

- 4. Use the (CID) button to scroll the records
  - OR -

Press the number keys to go to the name of the records started with the corresponding character.

## NOTE: Your phone book records are sorted automatically in alphabetical order.

5. Press the **Option (SKL)** button to view the details of the record.

### **Editing a Phone Book Record**

- 1. When reviewing the phone book records list, use the or button to scroll to the desired record or enter the first character of name for alphabetical search.
- 2. Press Option (SKL) button to access the option menu.
- 3. Use the (CDIN) or (CD) button to scroll to Edit Record.
- Press the Edit (SKL) button to confirm. The screen displays the detail information of desired record
- 5. Use the ( button to scroll to desired edit item.
- 6. Press the Select (SKL) button.
- 7. The steps to edit are the same as steps in the section Adding Phone Book Entries.
  - Step 7 if you are editing the name.
  - Step 9 if you are editing the number.
  - Step 11 if you are editing the category.
  - Step 12 VIP ring you are editing the VIP ring tone.

### Deleting a Phone Book Record

- 1. When reviewing the phone book records list, use the form or the number keys to scroll to the desired record.
- 2. Press Option (SKL) button to access the option menu.
- 3. Use the or or button to scroll to **Delete Record**.
- 4. Press the Select (SKL) button. The screen displays DELETE?.
- 5. Press the Yes (SKL) button to confirm the deletion. The screen displays DELETED.

NOTE: If you don't want to change or delete the record when the screen displays *DELETE?*, simply press the No (SKR) button, or wait for one minute to exit the review mode automatically.

#### Managing the Record Grouping in Phone Book

This enables you to group a selection of records together, then specify a certain ringtone for the group.

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the 💓 to shortcut to phone book menu.
- 3. Use the ( or ( b) button to scroll to desired record.
- 4. Press the **Option (SKL)** button to access the Option menu.
- 5. Use the or or button to scroll to **Grouping**.
- 6. Press the **Select (SKL)** button and use the **(SKL)** button to select desired group.
- 7. Press the **Select (SKL)** button to confirm. The screen displays 5 items for grouping.

## Adding the Phone Book Entries In Desired Group From the GROUPING menu:

1. Use the or button to select a grouping.

Note: If the selected grouping is empty, the screen displays *Empty* and then automatically enters the Option menu.

- 2. Use the **CID** button to select the **Add Member** menu.
- 3. Press Select (SKL) button to confirm the selection.

## Deleting the Phone Book Entries In Desired Group From the GROUPING menu:

- 1. Press **Option (SKL)** button and use the **Press Option (SKL)** button to scroll to **Delete Member**.
- 2. Press **Select (SKL)** button to confirm the selection.

#### **Set Group Ring**

#### From the GROUPING menu:

1. Press **Option (SKL)** button and use the **Problem** or **Clo** button to scroll to **Set Group Ring**.

- 2. Use the or cip button to scroll to desired ring tone.
- 3. Press Select (SKL) button to confirm the selection.

#### Changing the Group Name

#### From the GROUPING menu:

- 1. Press **Option (SKL)** button and use the or or or button to scroll to **Rename**.
- 2. Use the number keys to enter a name (up to 15 characters, including space.)

# NOTE: If you make a mistake press the DELETE/flash button to backspace and erase the wrong character(s).

3. Press the **Store (SKL)** button to save the new group name.

# Managing Speed Dialing Record Adding the Speed Dialing Number

- 1 Make sure your phone is **OFF** (not in talk mode).
- 2. Press the to shortcut to phone book menu.
- 3. Use the (CD) button to scroll to desired record.
- 4. Press Option (SKL) button to access the option menu.
- 5. Use the (FDIA) or (Speed Dialing.
- 6. Press the **Select (SKL)** button and use the or or or button to select desired location. (Up to 10 locations, 0 to 9)
- 7. Press Select (SKL) button to confirm.

### **Editing the Speed Dialing Number**

- 1. Make sure your phone is **OFF** (not in talk mode).
- 2. Press the 💓 button to shortcut to phone book menu.
- 3. Press **Option (SKL)** button to access the option menu.
- 4. Use the or or button to scroll to **Speed Dialing**.
- 5. Press the **Select (SKL)** button and use the or or button to select desired location.
- 6. Press the Option (SKL) button to access the option menu.
- 7. Use the (CID) button to scroll to **Edit Number**.