Auto Standby

Placing the cordless handset in the charge cradle while the handset is **Off** the hook (or during a call) automatically hangs up the handset.

Flash/Call Waiting

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display.

• To connect to the waiting call, press the **DELETE/flash** button on the handset, and your original call is put on hold.

• To switch between the two calls, press the **DELETE/flash** button.

   NOTE: Some cellular phones do not support this feature, refer to your cellular devices instruction Manual.

Last Number Redial

You may redial a number up to 32 digits long.

To quickly redial the last number you dialed:

1. Press the **TALK** or **SPKR** button on the handset or press the **Cell (SKR)** to dial the number.
2. Press the (REDIAL) button.

   -**OR**-

To quickly choose from any of the last three numbers you dialed:

1. Press the (REDIAL) button first, then use the (REDIAL) or (CID) button to select the desired redial number.
2. Press the **TALK** or **SPKR** button on the handset, the number dials automatically.

   -**OR**-

If you get a busy signal and want to keep dialing the number, press the (REDIAL) button to quickly redial the number.

Page

The page feature helps you locate a misplaced handset. To send and receive pages, all handsets must be registered. If your handset is not registered, follow the instructions in the Registration section of this manual.

Paging from the Base/Group Page

Use the base-only to page all registered handsets at the same time.

1. Make sure the phone is **OFF** (not in talk mode).

2. Press the **Page** button on the base.

3. All registered handsets beep for two minutes and the screen displays *PAGING.*

4. To cancel the page, press the **Page** button on the base, or press any button on each handset.

Mute

To have a private, off-line conversation, use the mute feature. The party on the other end of the line cannot hear you, but you can still hear them.

When you are using the phone, press the **MUTE** button on handset to activate the mute function. The screen displays *Mute*. To de-activate, press the **MUTE** button on handset again.

Ringer Volume (Shortcut)

There are two ways to set the ringer volume. One is via the handset menu as described in the section Programming the Telephone-->Sound Setting-->Ringer Volume, while the other one is this shortcut.

1. Make sure the phone is **OFF** (not in talk mode).

2. Press and hold the **#PAUSE/ringer** button until the screen diplays the *Ring Volume* menu.

3. Use the (REDIAL) or (CID) button to scroll to the desired ringer volume. The default is *Volume 5*.

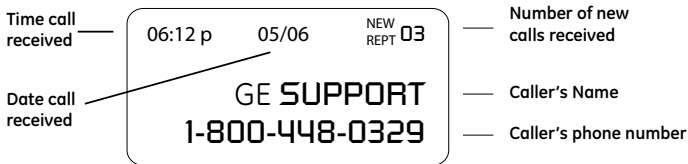4. Press the **Select (SKL)** button to save your selection. You will hear a confirmation tone.

Caller ID (CID)

> **IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.**

This unit receives and displays information transmitted by your local phone company.

This information can include the phone number, date, and time; or the name, phone number, date, and time.

NOTE: Unit will not display time and date setting from incoming cellular calls.

Time call received ———

Date call received ———

| 06:12 p | 05/06 | NEW 03 REPT |
| GE SUPPORT |
| 1-800-448-0329 |

——— Number of new calls received

——— Caller's Name

——— Caller's phone number

Call Waiting Caller ID

Provided you subscribe to Call Waiting Caller ID service from your phone company; if you receive an incoming call and you are using the GE multi handset system, a beep indicates the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system.

• When you hear the call waiting beep in the handset receiver, press the **DELETE/ flash** button to put the current call on hold and answer the incoming call. Press DELETE again to return to the original call.

CID Error Codes

Various Caller ID error messages may appear on the display. Refer to the Display Messages section of this User 's Guide for more information.

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

Storing CID Records (In CID Memory)

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

You may review the stored information at any time. Calls received since your last review show on the top line of the display as; *All=XX, New=XX*.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the (CID) button. (a tally of *All*l calls and *New* ccalls displays.)
3. Press the **View (SKL)** button.
4. Press the (REDIAL) button to review the newest CID record.
5. Press the (CID) button to review the oldest CID record first.

Dialing a CID Number

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the (CID) button.
3. Press the **View (SKL)** button.
4. Use the (REDIAL) or (CID) button to display the desired record.
5. Press the **TALK** or **SPKR** button. The number dials automatically.

Formatting a CID Number Before Dialing

NOTE: Depending on (a) how the incoming caller's phone number is formatted when it is received, and (b) whether or not you previously pre-programmed your local area code into the PHONE SETTING menu, you may need to adjust the format of the incoming caller's stored phone number before calling back the record.

If the number does not dial as shown, follow steps below to format it:

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the (CID) button.
3. Press the **View (SKL)** button or press the (CID) button again.
4. Use the (REDIAL) or (CID) button to scroll to the desired CID record.
5. Press the **More (SKL)** button.
6. Press the **Select (SKL)** button.

7. Press the **Format (SKL)** button to change the format of the displayed number.

8. Press the **TALK** or **SPKR** button. The formatted number dials automatically.

   NOTE: TO dial from cellular line, press Back (SKP), then press the Cell (SKR) button.

Available formats include:

Number of digits	Explanation	Example
Eleven digits	long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

Storing CID Records into Phone Book

You may also store CID information in the Phone Book.

   NOTE: It is important that you format CID records correctly for dialing out BEFORE storing in the Phone Book as you cannot reformat CID records stored in memory.

1. Make sure the phone is **OFF** (not in talk mode).

2. Press the (CID) button.

3. Press the **View (SKL)** button or press the (CID) button again.

4. Use the (REDIAL) or (CID) button to scroll to the desired CID record.

5. Press the **More (SKL)** button.

6. Use the (REDIAL) or (CID) button to scroll to Store.

7. Press the **Select (SKL)** button.

8. The screen displays the CID numbers. Refer to "*Adding Phone Book Entries*" section to save the record.

   NOTE: If the selected CID record contains any information that is non-numeric, the unit will not allow this record to transfer to the phone book.

Deleting a CID Record

1. Make sure the phone is **OFF** (not in TALK mode).

2. Press the $\binom{\text{CID}}{\blacktriangle}$ button.

3. Press the **View (SKL)** button.

4. Use the $\binom{\text{REDIAL}}{\blacktriangledown}$ or $\binom{\text{CID}}{\blacktriangle}$ button to scroll to the CID record.

5. Press the **DELETE/flash** button to show *DELETE?*.

   NOTE: To delete all CID records, press and hold the DELETE/flash button.

6. Press the **Yes (SKL)** button to confirm the deletion. The screens displays *DELETED*.

⚠ NOTE: Press the No (SKR) button to return to the standby mode or if no action is taken, it will exit automatically after one minute.

Connecting the Belt Clip

1. To attach the belt clip, insert the sides of the belt clip into the slots on each side of the handset.

2. Snap the ends of the belt clip into place.

Connecting Optional Headset

Each handset can be used with an optional headset for hands free operation.

1. Connect the headset to the headset jack on the side of the handset. The handset receiver and microphone are disabled when the headset is connected.

2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the microphone to approximately two to three inches from your mouth.

3. Press the **TALK** button to answer a call or make calls using the headset.

4. To return to normal operation, unplug the headset from the jack.

Changing the Battery

CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved model 5-2840 Nickel-metal Hydride battery (Ni-MH), which is compatible with this unit.

1. Make sure the telephone is **OFF** (not in TALK mode) before you replace the battery.

2. Remove the battery compartment door.

3. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.

4. Insert the new battery pack and connect the cord to the jack inside the battery compartment.

5. Put the battery compartment door back on.

6. Place handset in the charge cradle to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

> **NOTE: The RBRC seal on the battery used in your Thomson Inc. product indicates that we are participating in a program to collect and recycle the rechargeable battery (or batteries).**
> **For more information go to the RBRC web site at www.rbrc.org**
> **or call 1-800-8-BATTERY or contact a local recycling center.**

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.

- To reduce the risk of fire or personal injury, use only the **Nickel-metal Hydride** battery listed in the User's Guide.

- Keep batteries out of the reach of children.

- Remove batteries if storing over 30 days.

Display Messages

The following indicators show the status of a message or of the unit.

BLOCKED NUMBER   The person is calling from a number that has been blocked from transmission.

CHARGING...   Indicates the handset need to charge for a period of time before it can resume normal function.

DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase the Caller ID record that is shown on the display.
DELETE?	Prompt asking if you want to erase one of the 50 records stored in the phone's memory.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
ENTER NAME	Prompt telling you to enter the name in one of the 200 memory locations.
ENTER NUMBER	Prompt telling you to enter a telephone number in one of the 200 memory locations.
HANDSET NAME	Prompt telling you to enter the user name for the registered handset.
HANDSET NEEDS REGISTRATION	Indicates you must register a non-registered handset prior to use.
INCOMPLETE DATA	Caller information is interrupted during transmission or the phone line is excessively noisy.
LINE IN USE	Displays on handset while the line is in use.
LONG DISTANCE	Indicates CID record is from a long distance call.
LOW BATTERY	Indicates the battery needs to be charged.
NEW	Indicates call or calls have not been reviewed.
NEW CALL XX	XX represents the number of new CID records not reviewed.
NO CALLS	Indicates there are no CID records in memory.
NO DATA	No Caller ID information was received.
OUT OF RANGE	May indicate handset is too far away from the base or that the power has been interrupted. Move closer and check connections.
PAGING or PAGING FROM	Someone pressed the PAGE button on the base or INT button on the handset

PLEASE REGISTER	Indicates the handset needs to be registered before use.
REPEAT	Repeat call message. Indicates that a new call from the same number was received more than once.
SEARCHING	Indicates handset is searching for the base.
SPEAKER	Indicates the handset is in speakerphone mode.
UNKNOWN CALLER/ NAME/NUMBER	The incoming call is from an area not serviced by Caller ID or the information was not sent. .

Handset Sound Signals

Signal	*Meaning*
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps	Page signal
One long beep	Confirmation tone for the completion of a function
One short beep (during room monitoring mode)	Ring alert tone
One short beep (every 7 seconds)	Low battery warning

Troubleshooting Guide
Telephone Solutions

No dial tone

- Check and repeat installation steps:
  Ensure the base power cord is connected to a working electrical outlet .
  Ensure the telephone line cord is connected to the base and the wall jack.

- Connect another phone to the same jack; if there is still no dial tone, the problem might be your wiring or local service.

- The handset may be out of range of the base. Move closer to the base.

- Ensure the battery is properly charged (16 hours).

- Ensure the battery pack is installed correctly.

- The handset should beep when you press the **TALK** button and the charge indicator should be lit when the handset rests in the cradle. If not, the battery may need to be charged.

- Place handset in charge cradle for at least 20 seconds to reset the unit.

Handset does not ring

- Make sure the handset ringer switch is set to ON, this can be done through the handset setup menu - Ringer Volume.

- The handset may be out of range. Move closer to the base.

- You may have too many extension phones on your line. Try unplugging some phones.

- Check for dial tone.

You experience static, noise, or fading in and out

- The handset may be out of range of the base. Move closer to the base.

- Make sure base is not plugged into an outlet with another household appliance. If necessary, relocate the base.

- Charge the battery.

Unit beeps

- Clean charging contacts on cordless handset.

- See solutions for "No dial tone".

- Replace the battery.

Memory Dialing doesn't work

- Did you program the memory location keys correctly?

- Did you follow proper dialing sequence?

Unit locks up and there is no communication between the base and cordless handset

- Unplug the AC power adaptor from the wall outlet and the back of the base. Remove the handset battery. Wait for 30 seconds and plug the power adaptor back into the base and wall outlet. Reconnect the battery and charge for 16 hours.

Handset displays **SEARCHING** or **OUT OF RANGE** and cannot link up with the base when the **TALK** button is pressed.

- Handset may be out of range of the base. Move closer to the base.

- Make sure the power adaptor is properly installed.

- Disconnect the handset battery and plug it in again. Place the handset on the cradle for at least 2 to 3 minutes.

• Disconnect the power adaptor and plug it in again. Then place the handset on the cradle for at least 2 to 3 minutes.

Handset displays *HANDSET NEEDS REGISTRATION*

• Follow the programming in the telephone procedures to re-register the handset to the base.

• Press the **Select (SKL)** button to begin handset registration. Follow instructions on Handset screen.

Caller ID Solutions

No Display

• Charge the battery (for 16 hours). Or replace the battery.

• Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the AC power adaptor from the base and reconnect it.

Caller ID Error Message

• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

No Caller ID

• In order to receive Caller ID information, you must subscribe to the standard name/number Caller ID service from your local telephone company.

Battery Solutions

If you experience any of the following problems, even after fully recharging the battery, you may need to replace the battery pack:

• Short talk time

• Poor sound quality

• IN USE indicator on the cradle fails to illuminate.

• Limited range

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.

General Product Care

To keep your unit working and looking good, follow these guidelines:

- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and remote charger with a clean pencil eraser.

Accessory Information

DESCRIPTION	MODEL NO.
AC power adapter	5-2812
Belt Clip	5-2717
Headset	5-2425 (black)
Replacement Handset Battery	5-2840

To place order, have your Visa, MasterCard, or Discover Card ready and call toll-free **1-800-338-0376**. A shipping and handling fee will be charged upon ordering. We are required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability.

Warranty Assistance

If trouble is experienced with this equipment, for warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may require that you disconnect the equipment until the problem is resolved.

Any unauthorized repairs, changes or modifications not expressly approved by Thomson Inc. could void the user's authority to operate this product. For instructions on how to obtain a replacement unit, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:

Thomson Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to this booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

Limited Warranty

What your warranty covers:
- • Defects in materials or workmanship.

For how long after your purchase:
- • One year, from date of purchase.
  (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:
- • Provide you with a new unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:
- • Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- • "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and

a description of the defect. Send via standard UPS or its equivalent to:

> **Thomson Inc.**
> **11721 B Alameda Ave.**
> **Socorro, Texas 79927**

- Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case of damage or loss.
- A new unit will be shipped to you freight prepaid.

What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- **THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY THOMSON INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.**

- **REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. THOMSON INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF INDIANA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.**

How state law relates to this warranty:

- Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

Index

Index

Index

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