

EXHIBIT A

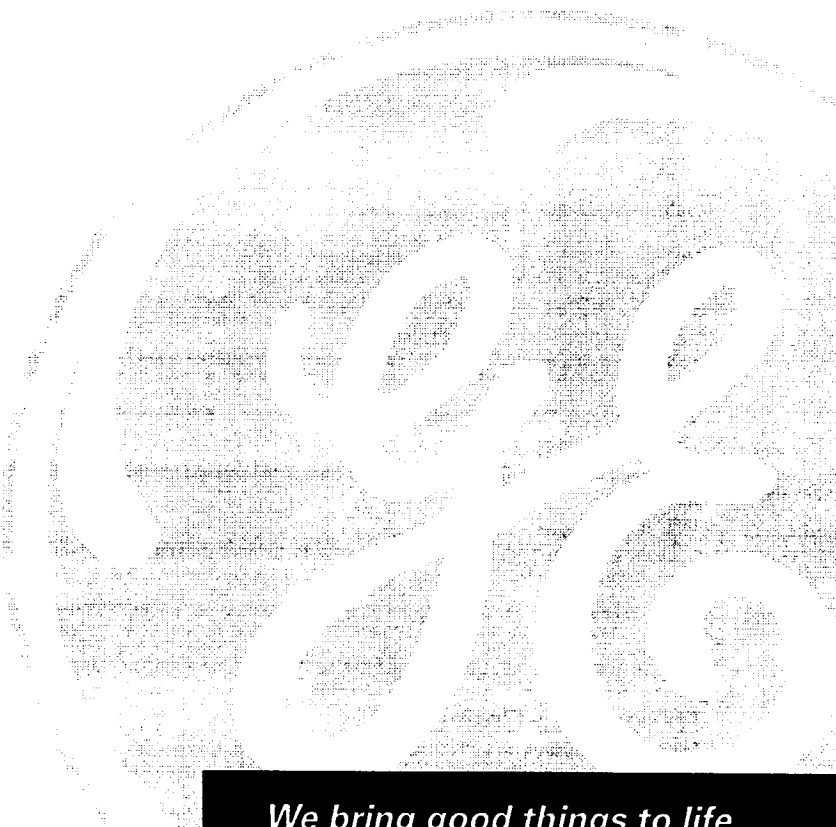
[FCC Ref. 2.1033(b)(3)]

"Installation and Operating Instructions  
Furnished to the User"



**25-Channel  
Caller ID with Call Waiting  
Cordless Telephone  
User's Guide**

**26730**



*We bring good things to life.*

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3/23/99, 2:30 PM

FCC ID: G9H26730  
Marstech Report No. 99053D  
EXHIBIT A(1)

## FCC REGISTRATION INFORMATION

Your telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

### 1 Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

#### Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

### 2 Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

## INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

## HEARING AID COMPATIBILITY

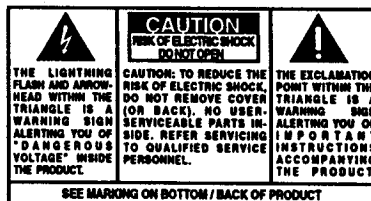
This telephone system meets FCC standards for Hearing Aid Compatibility.

FCC NUMBER IS LOCATED ON THE CABINET BOTTOM  
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

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**WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.**





## **INTRODUCTION**


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Your Caller ID phone stores and displays specific information, provided by your local telephone company, to subscribers of Caller ID or similar caller identification services. You must subscribe to one of these services in order to use this unit.

Your Caller ID phone enables you to:

- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 40 Caller ID messages sequentially.
- Know who called while you were away.

To get the most from your new phone, we suggest that you take a few minutes right now to read through this user's guide.

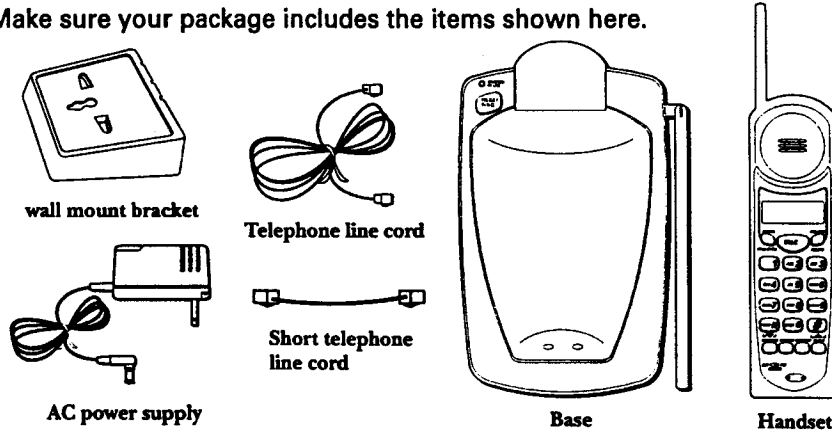


**REMINDER:** This product requires a subscription to Caller ID service from your telephone company. Check for name service availability.

**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

## INSTALLATION AND SETUP

Make sure your package includes the items shown here.



### MODULAR JACK REQUIREMENTS

You need an RJ11 type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.



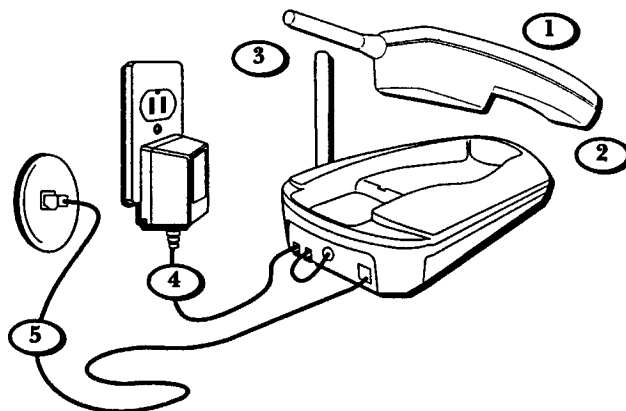
**INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If such interference continues, move the cordless telephone farther away from the TV or VCR.

### DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to provide protection against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

## DESKTOP INSTALLATION



**NOTE:** For desktop charging only, the handset is able to charge facing up or down.

1. Place the handset in the base.
2. Set the RINGER switch on the handset to ON.
3. Raise the base antenna.
4. Plug the power supply cord into the base and then into an AC outlet. The CHARGE/IN USE light comes on indicating that the battery is charging.

**Allow the phone to charge for 12 hours before using the first time. If you don't charge the phone properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised.**

5. After charging, connect the telephone cord to the phone and then to the wall jack.

**NOTE :** The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing. If you don't know which type of service you have, check with the phone company.

**CAUTION:** Use only the Thomson 5-2455 (black)/ 5-2454 (white) power supply that came with this unit. Using other adapters may damage the unit.

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## WALL MOUNT INSTALLATION

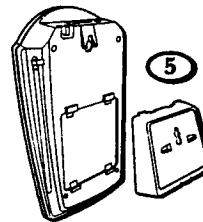
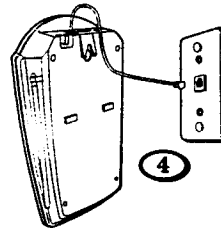
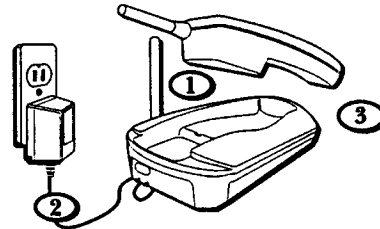
Because it is necessary to charge the handset for 12 hours prior to connecting the phone for use the first time, it is better to leave the unit on a flat surface during initial charge before attempting to hang it on the wall.

1. Place the handset in the base.
2. Connect the power supply adapter into the base and then an AC outlet.

**Allow the phone to charge for 12 hours before using the first time. If you don't charge the phone properly (for 12 hours) when you first set up the phone, performance of the battery will be compromised.**

The **CHARGE/IN USE** light comes on indicating that the battery is charging.

3. Set the RINGER switch on the handset to ON.
4. After charging, plug the short phone line cord into the phone jack on the back of the unit and then to the wall jack.
5. Attach the wall mount bracket by inserting the two tabs at the top and then snapping the tab at the bottom into place.

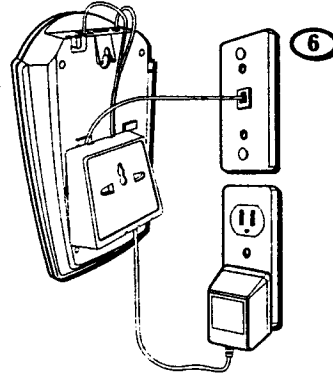


**CAUTION:** Use only the Thomson 5-2455 (black) / 5-2454 (white) power supply that came with this unit. Using other adapters may damage the unit.



6. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)

**NOTE :** The phone automatically defaults to touch-tone dialing. To change to pulse (rotary) dialing, see "Tone/Pulse Dialing. If you don't know which type of service you have, check with the phone company.



## TELEPHONE OPERATION

### RECEIVING A CALL

1. Check the display to see who is calling.
2. Press the TALK button.

### MAKING A CALL

To make a call, press the TALK button before you dial and press it again to hang up.

### REDIAL

Press the REDIAL button to redial the last number you dialed.

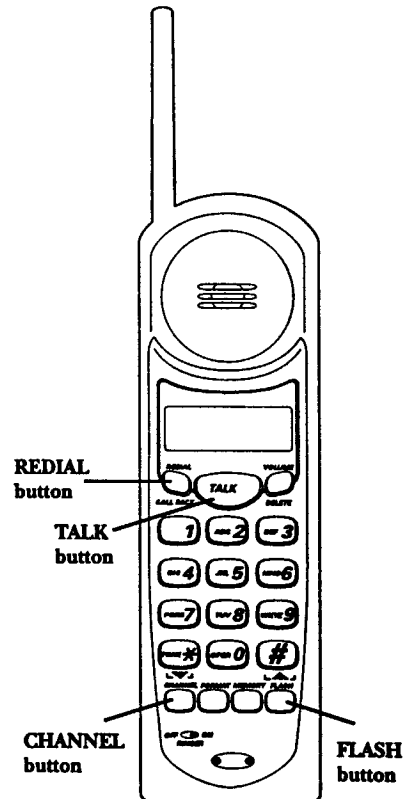
### FLASH BUTTON

Use the FLASH button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

**TIP:** Don't use the TALK button to activate custom calling services such as call waiting, or you'll hang up the phone.

### CHANNEL BUTTON

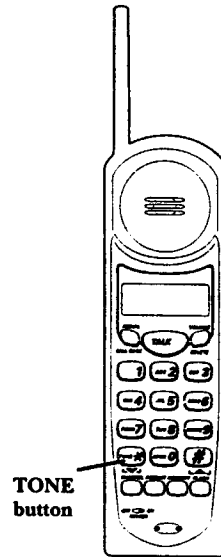
While talking, you might need to manually change the channel in order to get rid of static. Press and release the CHANNEL button to advance to the next clear channel.



## TEMPORARY TONE

This feature enables Pulse (rotary) service phone users to access touch-tone services offered by banks, credit card companies, etc., by pressing the TONE button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

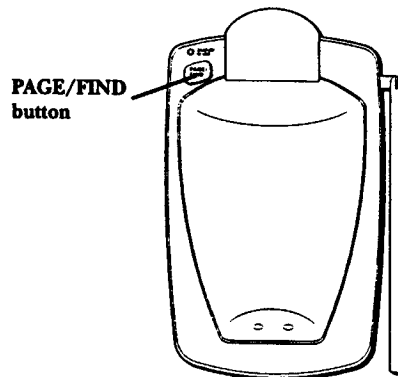
1. Call the bank's information line.
2. Press the TONE button (\*) after your call is answered.
3. Follow the voice instructions to complete your transaction.
4. Hang up when finished. The phone returns to Pulse (rotary) service.



## FINDING THE HANDSET

This feature helps to locate a misplaced handset.

Press and hold the PAGE/FIND button on the base. The handset beeps continuously for about 2 minutes or until you press any button on the handset.



## RINGER SWITCH

The RINGER switch must be ON for the handset to ring during incoming calls.

## TONE/PULSE DIALING

This adjustment allows you to select tone (touch-tone) or pulse (rotary) mode dialing. The phone is automatically set for touch-tone use.

### TONE

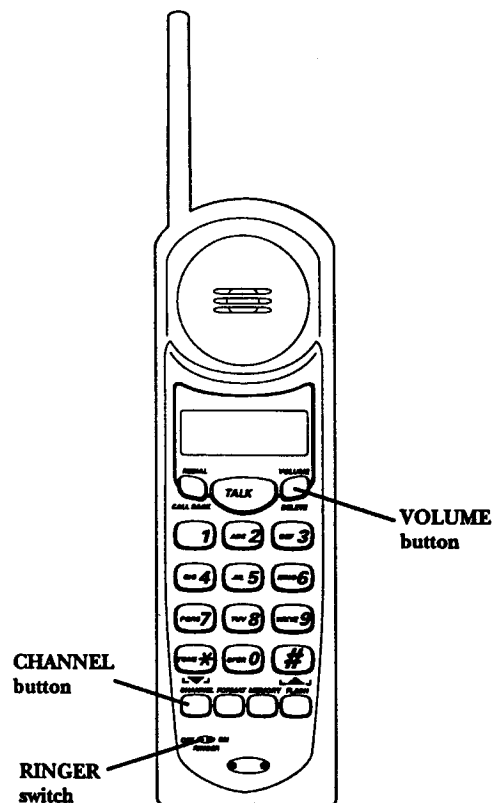
1. Turn the phone off.
2. Press and hold the CHANNEL button for 2 seconds until the phone beeps.
3. Press TONE\*

### PULSE

1. Turn the phone off.
2. Press and hold the CHANNEL button for 2 seconds until the phone beeps.
3. Press #.

## VOLUME

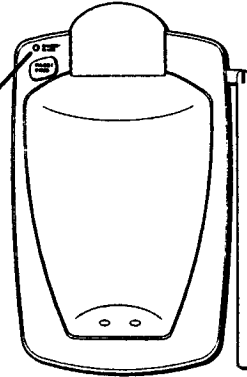
The VOLUME button controls the volume of the handset's earpiece and allows you to insert a pause for memory dialing.



## VOICE MESSAGING

Provided your phone company offers voice messaging service and you subscribe to it, the CHARGE/IN USE light on the base will flash when the phone is not in use to indicate there is a message waiting. It will stop flashing after the message has been reviewed.

CHARGE/IN  
USE light



## CALLER ID FEATURES

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; *or* the name, phone number, date, and time. The unit can store up to 40 calls for later review.

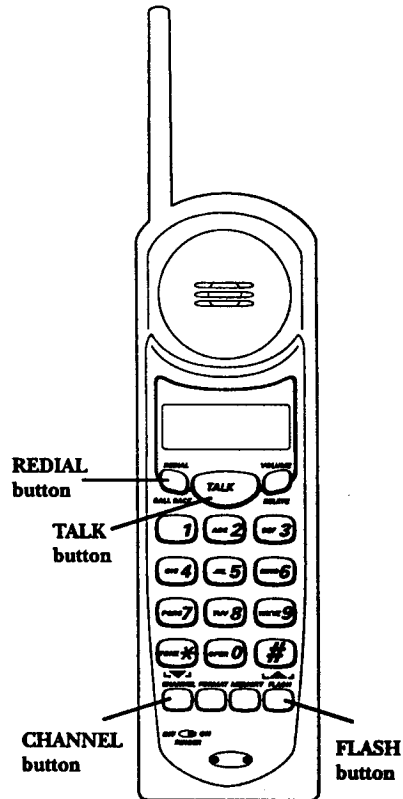
### CALLER ID WITH CALL WAITING

Provided you subscribe to Caller ID with Call Waiting service from your phone company, you are able to see who is calling when you hear the call waiting beep. The caller identification information appears in the display after you hear the tone.

- Press the FLASH button to put the current person on hold so that you can answer the incoming call.

### RECEIVING AND STORING CALLS

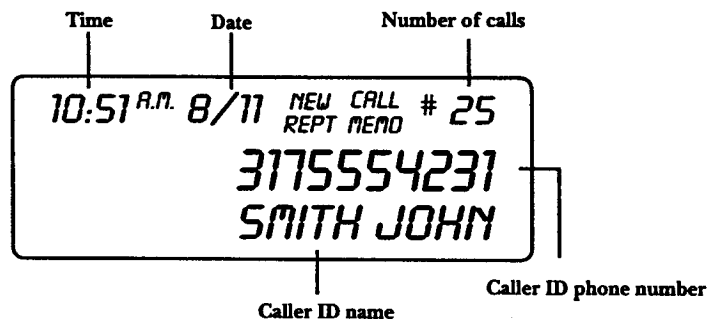
When you receive a call, the information is transmitted by the phone company to your Caller ID Telephone between the first and second ring.



**VERY IMPORTANT:** The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

When the memory is full, a new call automatically replaces the oldest call in memory. *NEW* appears in the display for calls received that have not been reviewed.

**NOTE:** Check with your local phone company regarding name service availability.



## REVIEWING MESSAGES

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Press either the arrow up or down button to view the newest call record.
- Press the arrow down button to scroll through the call records from the most recent to the oldest.
- Press the arrow up button to scroll through the call records from the oldest to the newest.

## DELETING RECORDS

Use the DELETE button to erase the record currently shown in the display or all records.

### DELETING THE CURRENT RECORD

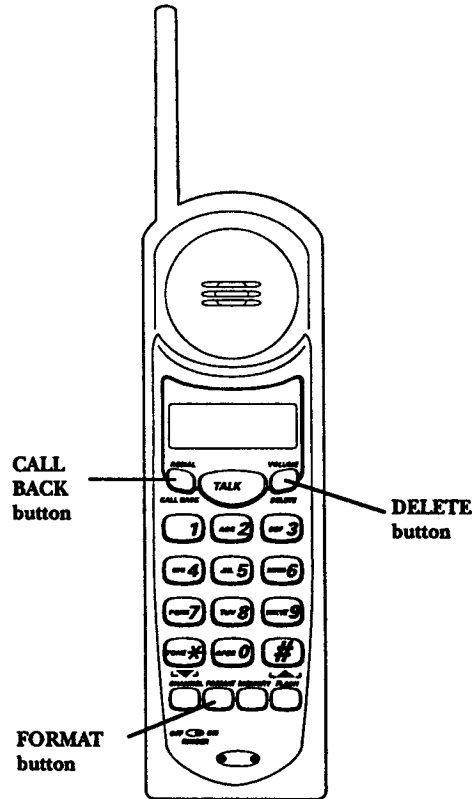
1. Press DELETE. The display shows *ERASE CALL ID?*
2. Press DELETE again to erase the record.

### DELETING ALL RECORDS

1. Press and hold DELETE. The display shows *ERASE ALL?*
2. Press DELETE again to erase all records.

## DIALING A CALLER ID NUMBER

1. Make sure the phone is OFF.
2. Use the arrow buttons to display the desired Caller ID record.
3. Press the CALL BACK button to dial the number.





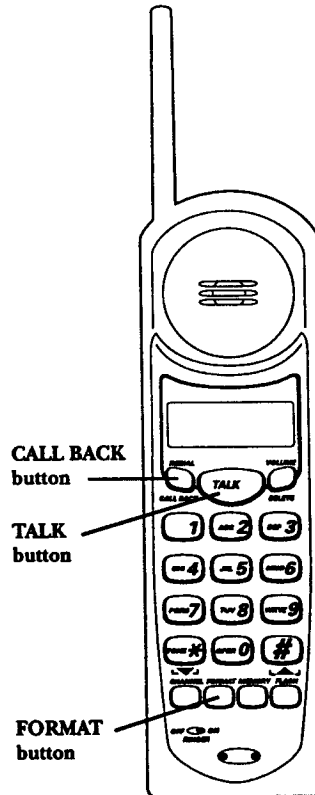
## CHANGING THE NUMBER FORMAT

The **FORMAT** button lets you change the format of the displayed number. The available formats are as follows.

- 7-digit** 7-digit telephone number.
- 10-digit** 3-digit area code + 7-digit telephone number.
- 11-digit** long distance code "1" + 3-digit area code + 7-digit telephone number.

1. Use the arrow buttons to scroll to the number you want to call back.
2. If the number will not dial as shown, press the **FORMAT** button. Repeat if necessary, until the correct number of digits are shown.
3. Press **CALL BACK**.
4. Press **TALK** to dial the number.

**NOTE:** To clear the local area code, press and hold **CHANNEL** until **AREA CODE** appears. Then enter "000".



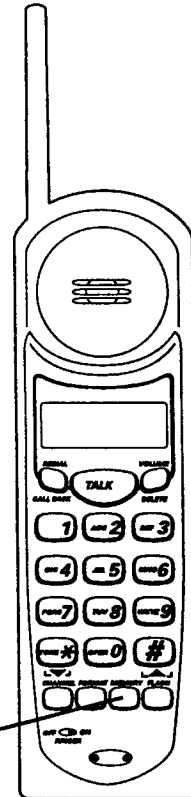
## THE MEMORY FEATURE

Store up to 10 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 25 Caller ID records that can be stored in memory.

### STORING A NUMBER IN MEMORY

The phone must be **OFF** when you store numbers.

1. Press the **MEMORY** button.
2. Press the memory location number (0-9).
3. Press **MEMORY** again. The display shows *ENTER NAME*.
4. Use the keypad to store a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Joe Smith, press 5 for J; press 6 three times for O; press 3 two times for E; press 1 to enter a space before you start entering the last name; press 7 four times for S; press 6 for M; press 4 three times for I; press 8 for T; and 4 two times for H. If you're using two letters consecutively that are stored in the same number key, you must press **MEMORY** between the letters. For example, if you enter Barb, press 2 two times for B; press **MEMORY**; press 2 for A; 7 three times for R;



**NOTE:** If you don't want to enter the name, skip step 4.

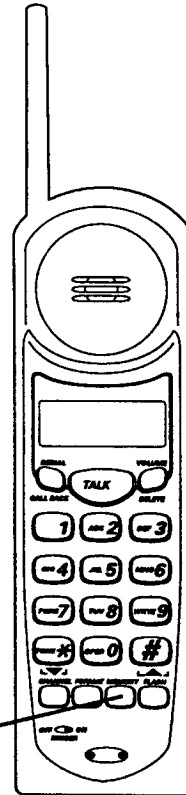
and 2 two times for B. You need to press MEMORY between the B and the A since they are stored within the same number key.

5. Press MEMORY. The display shows *ENTER TEL NUMBER*.
6. Use the keypad to enter the number you want to store (up to 24 digits).
7. Press MEMORY again to store the number.
8. Record whose number is stored in the location on the memory label provided. You will also be able to view the name and number in the phone's display.

### CHANGING A STORED NUMBER

Use the same procedure to change a stored number as you do to store a number—you're just replacing the phone number with a different one.

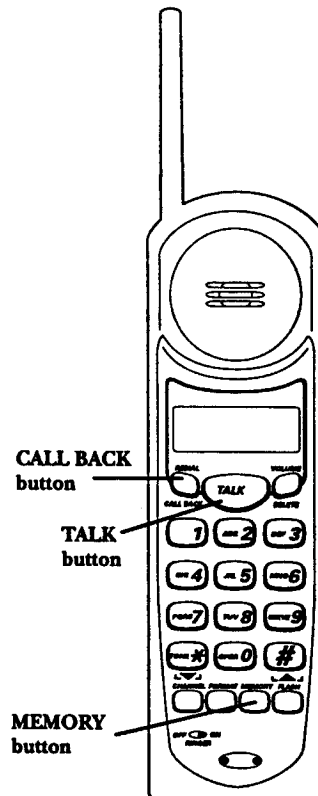
MEMORY  
button



## DIALING A STORED NUMBER

1. Make sure the phone is **ON** by pressing the **TALK** button.
2. Press **MEMORY**
3. Press the number (0-9) for the desired memory location **OR** use the arrow buttons to scroll through the numbers stored in memory and press **CALL BACK** when you reach the desired number.

**IMPORTANT:** If you make test calls to emergency numbers stored in memory, remain on the line and briefly explain the reason for the call to the dispatcher. Also, it's a good idea to make these calls in off-peak hours, such as early morning or late evening.



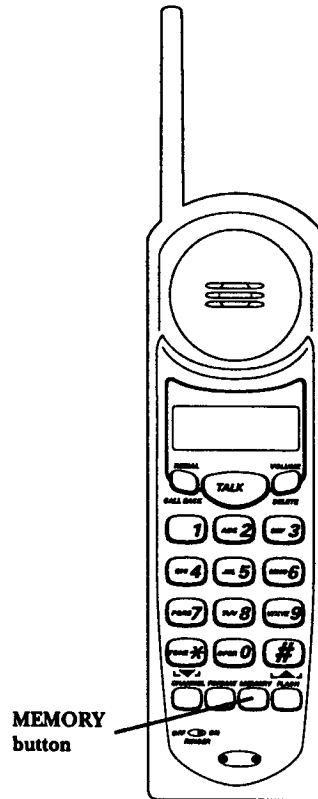
### CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers such as using a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

1. Make sure the phone is **ON**.
2. Press **MEMORY** and then press 7.
3. When you hear the access tone, press **MEMORY** and then press 8.
4. At the next access tone, press **MEMORY** and then 9.

**TIP:** Wait for the access tones before pressing the next memory button, or your call might not go through.



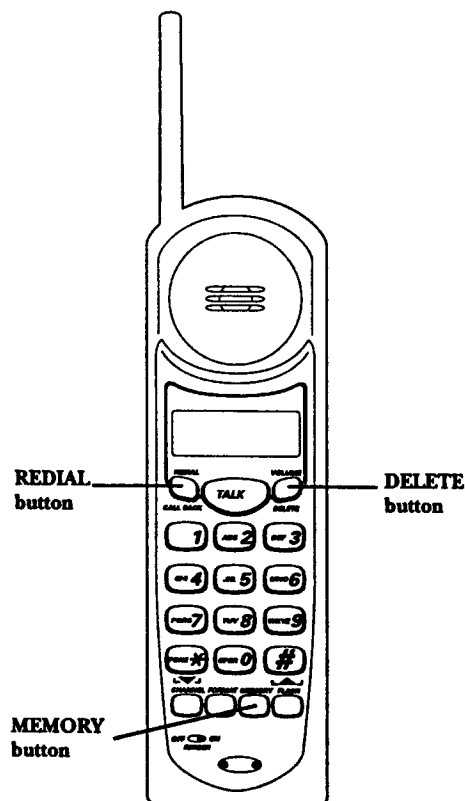
## INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the REDIAL button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.

## REVIEWING AND DELETING STORED NUMBERS

1. Press MEMORY, then press the arrow keys to view the entry.
2. While the entry is displayed, press DELETE to delete the entry. The display shows *ERASE MEMO?*
3. Press DELETE a second time to delete the entry.

To exit the memory review mode, press the MEMORY button again.

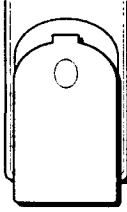
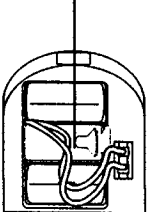
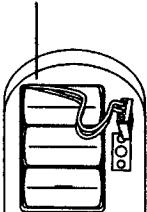
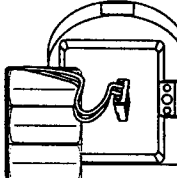


## CHANGING THE BATTERY

The handset runs on a consumer-replaceable nickel cadmium battery pack. If you experience any of the following problems, you may need to replace the battery pack:

- Short talk time
- Limited range
- Poor sound quality
- CHARGE/IN USE light fails to light

Make sure phone is **OFF** before you replace battery.

- 
- 
- 
- 
- Battery Holding Strap**
- Plug**
1. Slide open the battery compartment door.
  2. Unhook the strap holding the battery in place.
  3. Pull out the battery plug.
  4. Remove the battery pack.
  5. Replace and plug in the new battery pack. (use GE BT-12 replacement battery.)
  6. Reconnect the strap to secure the battery.
  7. Replace the battery compartment door.
  8. Charge the battery for 12 hours before use.

## BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
- Keep batteries out of the reach of children.



**NOTE:** The RBRC seal on the battery used in your Thomson Consumer Electronics product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States. Please call 1-800-8-BATTERY for information or contact your local recycling center.

## GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a clean pen or pencil eraser.



## MESSAGE INDICATORS

The following indicators show the status of a message or of the unit.

<b>CALLER ID ERROR</b>	Caller information has been interrupted during transmission or the phone is excessively noisy.
<b>ENTER NAME</b>	Prompt telling you to enter name one of the 10 memory locations.
<b>ERASE ALL?</b>	Prompt asking you if you want to erase all Caller ID records.
<b>ERASE CALL ID?</b>	Prompt asking you if you want to erase the current Caller ID record that is shown on the display.
<b>ERASE MEMO?</b>	Prompt asking you if you want to erase one of the 10 numbers stored in the phone's outgoing memory.
<b>END OF LIST</b>	Indicates that there is no additional information in Caller ID memory.
<b>NEW</b>	Indicates call or calls have not been reviewed.
<b>OUT OF AREA</b>	The incoming call is from an area not serviced by Caller ID or the information was not sent
<b>PAGING YOU</b>	Someone has pressed the PAGE button on the base.
<b>PRIVATE</b>	The person is calling from a number that has been blocked from transmission.
<b>REPT</b>	Repeat call message. Indicates that a new call from the same number was received more than once.

## HANDSET SOUND SIGNALS

<i>Signal</i>	<i>Meaning</i>
A long warbling tone (with ringer on)	Signals an incoming call
One short beep, one long beep (3 times)	Page signal
Three short beeps	Out of range
Four short beeps	Low battery warning

## TROUBLESHOOTING TIPS

### CALLER ID

<i>Problem</i>	<i>Solution</i>
No Display	<ul style="list-style-type: none"><li>• Is battery fully charged? Try replacing the battery.</li><li>• If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again.</li><li>• Did you order Caller ID service from your local telephone company? The display won't work unless you order Caller ID service from your phone company.</li></ul>
Caller ID Error Message	<ul style="list-style-type: none"><li>• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noises on the line, or that an invalid message has been sent from the telephone company.</li></ul>

### TELEPHONE

<i>Problem</i>	<i>Solution</i>
No dial tone	<ul style="list-style-type: none"><li>• Check installation:<ul style="list-style-type: none"><li>– Is the base power cord connected to a working outlet?</li><li>– Is the TALK light on?</li><li>– Is the telephone line cord connected to the base unit and the wall jack?</li></ul></li><li>• Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.</li><li>• Is the handset out of range of the base?</li><li>• Make sure the battery is properly charged (12 hours).</li><li>• Is the battery pack installed correctly?</li><li>• Did the handset beep when you pressed the TALK button? Did the CHARGE/ IN USE indicator come on? The battery may need to be charged.</li></ul>

<i>Problem</i>	<i>Solution</i>
Dial tone is OK, but can't dial out	<ul style="list-style-type: none"> <li>• Make sure the TONE/PULSE setting is programmed correctly.</li> </ul>
Handset does not ring	<ul style="list-style-type: none"> <li>• Make sure the RINGER switch on the handset is turned to ON.</li> <li>• You may have too many extension phones on your line. Try unplugging some phones.</li> <li>• See solutions for "No dial tone."</li> </ul>
You experience static, noise, or fading in and out	<ul style="list-style-type: none"> <li>• Change channels</li> <li>• Is handset out of range? Move closer to the base.</li> <li>• Does the base need to be relocated?</li> <li>• Charge battery.</li> <li>• Make sure base is not plugged into an outlet with another household appliance.</li> </ul>
Unit beeps	<ul style="list-style-type: none"> <li>• Place handset in base for 20 seconds to reset the security code. If that doesn't work, charge battery for 12 hours.</li> <li>• Clean charging contacts on handset and base with a soft cloth, or an eraser.</li> <li>• See solutions for "No dial tone."</li> <li>• Replace battery.</li> </ul>
Memory Dialing	<ul style="list-style-type: none"> <li>• Did you program the memory location keys correctly?</li> <li>• Did you follow proper dialing sequence?</li> <li>• Make sure the TONE/PULSE setting is programmed correctly.</li> <li>• Did you reprogram numbers into memory after power outage or battery replacement?</li> </ul>



## **CAUSES OF POOR RECEPTION**

- Aluminum siding
- Foil backing on insulation
- Heating ducts and other metal construction can shield radio signals
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms
- Base is installed in the basement or lower floor of the house
- Base is plugged into an AC outlet with other electronic devices
- Baby monitor is using the same frequency
- Handset battery is low.
- You're out of range of the base.



## **SERVICE**

The FCC requires this product to be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this user's guide or contact Consumer Information at **1-800-448-0329**.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date \_\_\_\_\_ Name of store \_\_\_\_\_

# ACCESSORY ORDER FORM

DESCRIPTION	CATALOG NUMBER	PRICE*	QUANTITY	TOTAL
Replacement handset battery	BT-12	\$9.95		
AC power supply adapter (black)	5-2455	\$14.95		
AC power supply adapter (white)	5-2454	\$14.95		

\*Prices are subject to change without notice.

Total Merchandise.....\$ \_\_\_\_\_

**For credit card purchases**  
 Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

Copy your complete account number from your VISA card.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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My card expires:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Copy your complete account number from your MasterCard.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Copy the number above your name on the MasterCard

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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My card expires:

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent.

Sales Tax.....\$ \_\_\_\_\_

Use VISA or MasterCard preferably. Money order or check must be in U.S. currency only. No COD or Cash.

All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping, Handling, and Insurance.....\$ **\$5.00**

Total Amount Enclosed.....\$ \_\_\_\_\_

Mail order form and money order or check (in U.S. currency) made payable to Thomson Consumer Electronics, Inc. to:

Consumer Electronics  
 Mail Order Department  
 P.O. Box 8419  
 Ronks, PA 17573-9419

This is your return label. Please print clearly.

To:

Name \_\_\_\_\_ Apt. \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Authorized Signature \_\_\_\_\_

Please make sure that this form has been filled out completely.

CUSTOMER: CUT ALONG DOTTED LINE. ✂

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## LIMITED WARRANTY

### What your warranty covers:

- Any defect in materials or workmanship.

### For how long after your purchase:

- One year.

(The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

### What we will do:

- Provide you with a new or, at our option, a refurbished unit.
- The exchange unit is under warranty for the remainder of the original product's warranty period.

### How to make a warranty claim:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- Include in the package evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

Thomson Consumer Electronics, Inc.  
11721 B Alameda Ave.  
Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. Thomson accepts no liability in case of damage or loss en route to Thomson.
- A new or refurbished unit will be shipped to you freight prepaid.

### What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of God, such as but not limited to lightning damage.

### Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

### How state law relates to this warranty:

- This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

### If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

Model 26730A  
15435330 (Rev. 0 E/S)  
99-10  
Printed in China

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