25825/26

5.8 GHz Digital Cordless Handsfree Handset /Answering System with Call Waiting Caller ID User's Guide

We bring good things to life.

Equipment Approval Information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

1 **Notification to the Local Telephone Company**

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

2 **Rights of the Telephone Company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

Interference Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is “receiving” the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, “How To Identify and Resolve Radio/TV Interference Problems.” This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Hearing Aid Compatibility (HAC)

This telephone system meets FCC standards for Hearing Aid Compatibility.

US NUMBER IS LOCATED ON THE CABINET BOTTOM
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

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WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	**CAUTION:** RISK OF ELECTRIC SHOCK DO NOT OPEN CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

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INTRODUCTION

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Congratulations on purchasing this GE cordless telephone/answering system with Call Waiting Caller ID. This telephone has been designed to be simple to use, however, you can reach its full potential more quickly by taking a few minutes to read this instruction book. This telephone is a multifunction product for use with Call Waiting and Caller ID services available from your local telephone company.

Your Caller ID Call Waiting phone allows you to:

- view the name and telephone number of a caller while you are on the phone (Call Waiting Caller ID).
- identify callers before you answer the phone.
- view the time and date of each incoming call.
- record up to 99 Caller ID messages sequentially in each handset and the base.
- know who called while you are on the other line or when you were away.
- screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause interference to nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave ovens, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 5.8 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

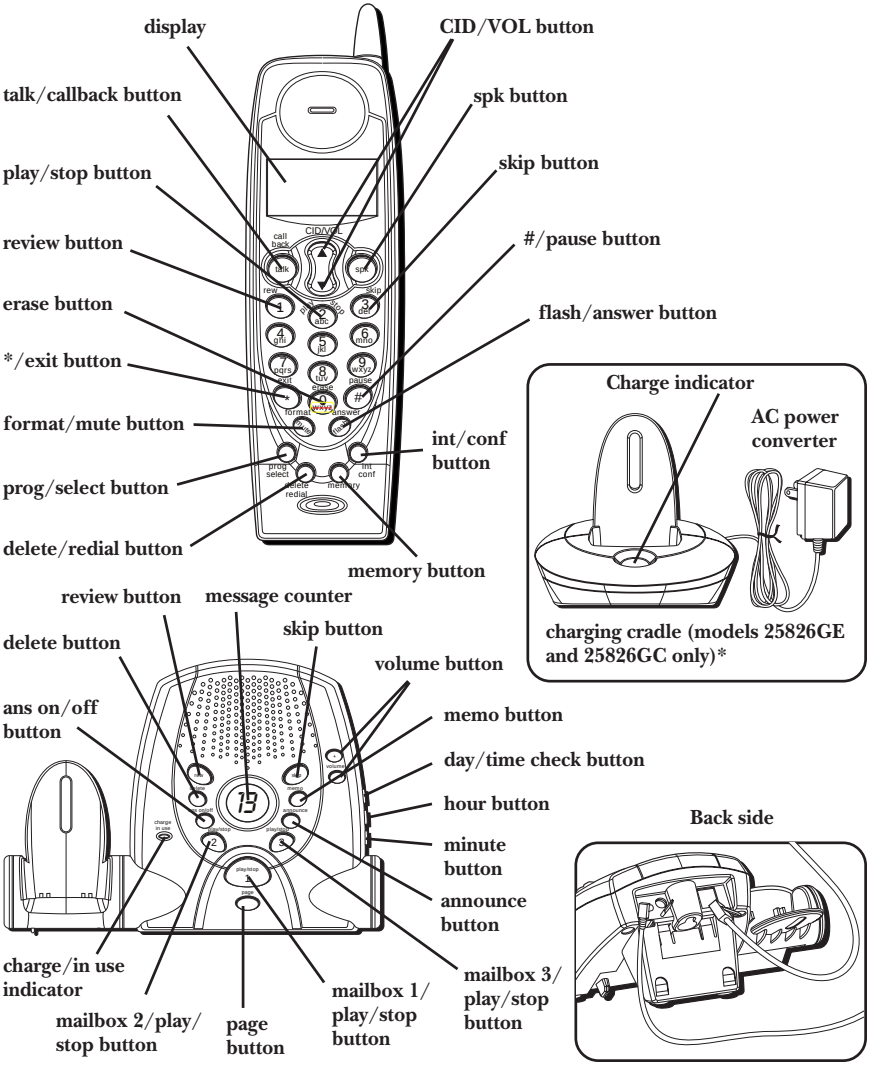
Digital Security System

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

There is a unique digital security code programmed in each unit. When the base and the handset is powered up the first time, the handset automatically registers with the base ready for normal use.

NOTE : If more than one handset is registered with the base, registration takes approximately one minute.

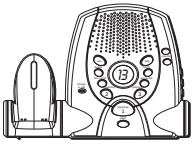
Handset and Base Layout



Before You Begin

Parts Checklist

Make sure your package includes the items shown here.



Base

Mounting pedestal

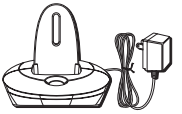
Handset(s)*

Battery compartment cover(s)*

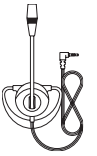
Battery pack(s)*

Telephone line cord

AC power converter



charging cradle(s) (models 25826GE and 25826GC only)*



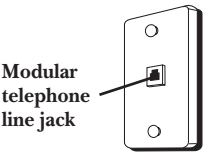
headset (model 25826GC only)*

* Model 25826GE is packaged with 2 handsets, 2 battery compartment covers, 2 battery packs, and a handset charging cradle with AC power converter.

* Model 25826GC is packaged with 3 handsets, 3 battery compartment covers, 3 battery packs, 2 handset charging cradles with AC power converters, and 1 headset.

Telephone Jack Requirements

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



Installation

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

Important Installation Guidelines

- Install telephone near both a telephone (modular) jack and an electrical power outlet.
- Avoid sources of noise, such as a window by a busy street, and electrical noise, such motors, microwave ovens, and fluorescent lighting.
- Avoid heat sources, such as heating air ducts, heating appliances, radiators, and direct sunlight.
- Avoid areas of excessive moisture or extremely low temperature.
- Avoid dusty locations.
- Avoid other cordless telephones or personal computers.

Installing the Phone

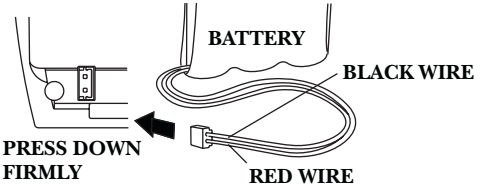
1. Choose an area near an electrical outlet and telephone wall jack (RJ11C).
2. Plug the AC power converter into an electrical outlet and the DC connector into the power jack on the back of the base.

CAUTION: Use only the ATLINKS USA, Inc. power supply 5-2620 (black) or 5-2627 (white) that came with this unit. Using other power supplies may damage the unit.

3. Install the handset battery.

NOTE: You must connect the handset battery before use.

- Lift the battery pack and connect it's plug to the jack inside the compartment.



NOTE: It is important to maintain the polarity (black and red wires) to the jack inside the compartment as shown in the illustration.

- Slide the battery compartment cover back into place.

NOTE: If the handset battery is not installed or the battery pack is not properly connected inside the battery compartment, the handset displays "*NO BATTERY*" when the handset is placed in the base cradle.

4. Connect the telephone line cord by plugging one end of the telephone line cord into the jack on the back of the base marked TEL LINE and other end into a telephone wall jack.

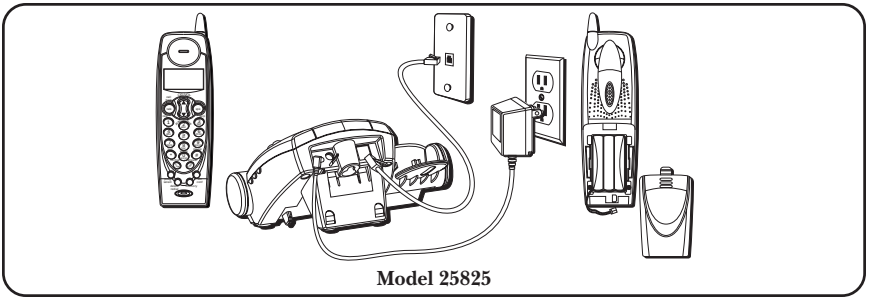
NOTE: One base can support up to four handsets.

5. If you purchased model 25825, place the handset in the base cradle. The charge indicator turns on to indicate the battery is charging.

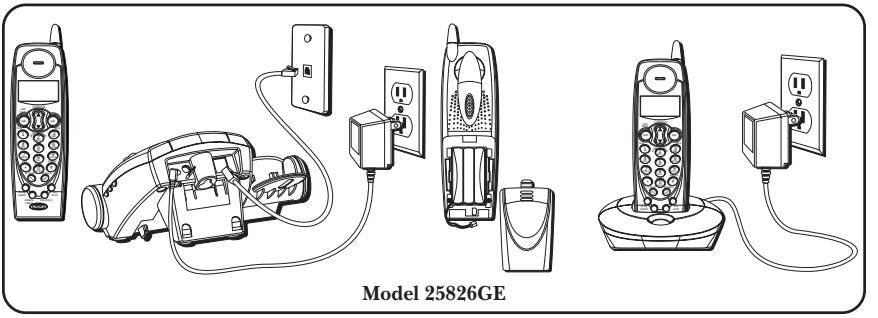
   If you purchased model 25826GE, place one handset in the base cradle, then plug the charging cradle into an electrical outlet, and place the other handset in the cradle. The charge indicators turn on to indicate the battery is charging.

   If you purchased model 25826GC, place one handset in the base cradle, then plug both charging cradles into an electrical outlet, and place a handset in each cradle. The charge indicators turn on to indicate the battery is charging.

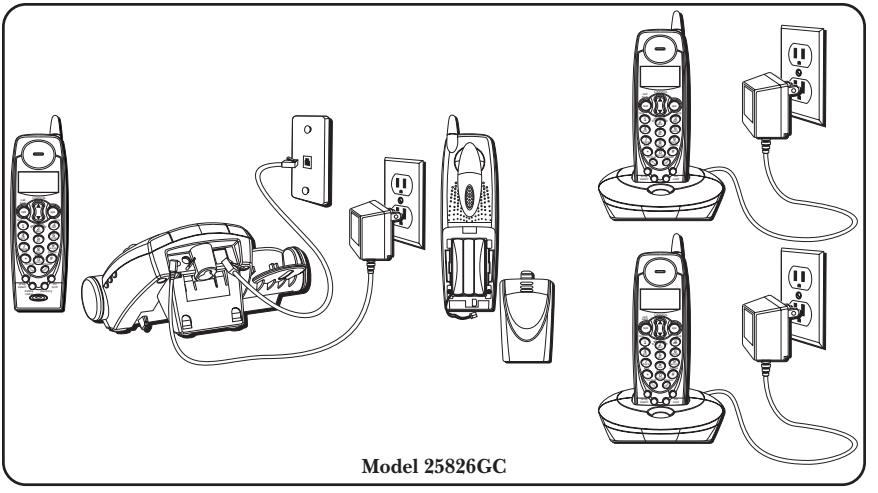
6. Allow the handset(s) to charge on a flat surface, such as a desk or table top, for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.



Model 25825



Model 25826GE

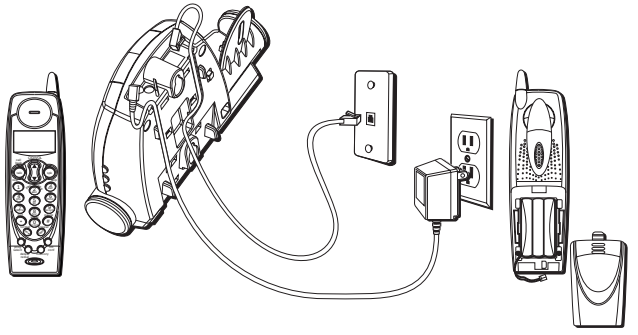


Model 25826GC

Wall Mounting the Base

NOTE: For best results, leave the base on a flat surface during initial charging before you hang it on the wall.

1. Turn the base over.
2. Remove the mounting pedestal.
3. Slip the mounting holes (on the back of the pedestal) over the wall plate posts and slide the unit down into place. (Wall plate not included.)



Programming the Telephone

NOTE: There are eleven programmable menus available : Add Memory, Language, Handset Name, Local Area Code, Ringer Volume, Ringer Melody, VIP Melody, Security Code, Registration, De-registration, and Factory Default.

NOTE: To enter the programming mode (main menu), press the prog/select button in standby mode. To exit the main menu, press the */exit button to return to standby mode.

Memory

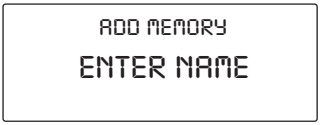
Each handset has separate memory dialing storage areas, and can store a maximum of fifty 15-character names and 24-digit telephone numbers.

Storing a Name and Number in Memory

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the prog/select button.

3. Press the CID/VOL (▲ or ▼) button to scroll to *ADD MEMORY*.

4. Press the prog/select button.



NOTE: If you don't want to enter the name, skip step 4.

5. Use the touch-tone pad on your handset to enter a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter I. Press the 5 key 3 times for the letter L. Wait for 1 second. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T; press the 4 key twice for the letter H.

NOTE: If you make a mistake press the delete / redial button on the base or handset to backspace and erase the wrong character(s) or number(s).

6. Press the prog/select button to save. The display shows *ENTER TEL NUMBR*.

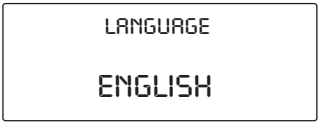
7. Use the touch-tone pad on your handset to enter the area code followed by the telephone number (up to 24 digits, including pauses) and press the prog/select button again to save. The unit beeps to confirm and returns to the main menu.
8. To enter another name and number in a different memory location, repeat step 3 to 6 again.

Language

1. Make sure your handset is **OFF** (not in talk mode).
2. Press the prog/select button while in standby mode to enter the main menu.
3. Press the CID/VOL (▲ or ▼) button to scroll to *LANGUAGE.*

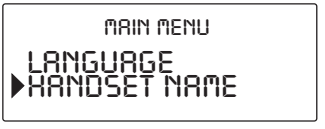
4. Press the prog/select button.
5. Use touch-tone pad to select *1ENG, 2FRA , 3ESP,* or use the CID/VOL (▲ or ▼) button to scroll to *1ENG, 2FRA, or 3ESP. ENG* (English) is the default setting.

6. Press the prog/select button to confirm. The confirmation screen displays if any changes are made and then returns to the main menu.

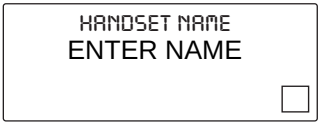


Handset Name

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press prog/select button.
3. Press the CID/VOL (▲ or ▼) button to scroll to *HANDSET NAME MENU.*



4. Press the prog/select button.



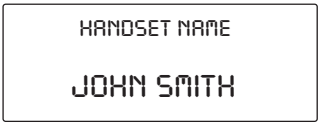
5. Use the touch-tone pad to enter the handset name.

   More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Briefly pause and the cursor moves to the next field. Press the 4 key 3 times for the letter I. Briefly pause and the cursor moves to the next field. Press the 5 key 3 times for the letter L. Briefly pause and the cursor moves to the next field. Press the 5 key 3 times for the second letter L, press 1 key to add a space. Press the 7 key 4 times for the letter S. Briefly pause and the cursor moves to the next field. Press the 6 key once for the letter M. Briefly pause and the cursor moves to the next field. Press the 4 key 3 times for the letter I. Briefly pause and the cursor moves to the next field. Press the 8 key for the letter T. Briefly pause and the cursor moves to the next field. Press the 4 key twice for the letter H.

NOTE: If a name is already stored in the handset, you may remove it by pressing the delete / redial button.

NOTE: If you make a mistake press the delete / redial key to backspace and erase the wrong character.

2. Press the prog/select button to save the name The confirmation screen shows for two seconds, then returns to the main menu. You will hear a confirmation tone.



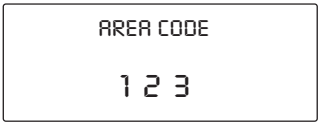
Area Code

If you entered a 3-digit area code in the area code menu, your local area code does not display on the Caller ID (CID) list. Instead, you only see the local seven digit number. Calls received from outside your local area code display as the full ten-digit number.

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press the prog/select button.
3. Press the CID/VOL (▲ or ▼) button to scroll to *AREA CODE*.

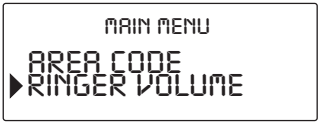
4. Press the prog/select.

5. Use the handset touch-tone pad to enter your three digit area code.
6. Press prog/select again. The confirmation screen shows for two seconds, and then returns to the main menu. You will hear a confirmation tone.



Ringer Volume

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press the prog/select button.
3. Press the CID/VOL (▲ or ▼) button to scroll to *RINGER VOLUME*.



4. Press the prog/select button.

5. Press the CID/VOL (▲ or ▼) button or use the handset touch-tone pad to enter 1, 2 or 3.
6. Press prog/select again. The confirmation screen shows for two seconds, and then returns to the main menu. You will hear a confirmation tone.

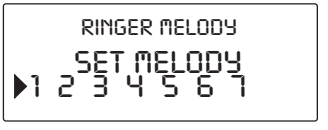
NOTE: If RINGER is turned OFF, the handset displays *RINGER OFF*.

Ringer Melody

You may choose from six different polyphonic melodies plus one ringer tone.

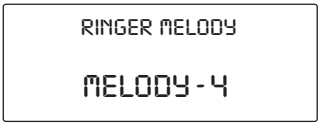
1. Make sure your phone is **OFF** (not in TALK mode).
2. Press the prog/select button.
3. Use the CID/VOL (▲ or ▼) button to scroll to *RINGER MELODY*.

4. Press prog/select again.



5. Press the CID/VOL (▲ or ▼) button, or use the touch tone pad on the handset to select a melody. The default value is *MELODY 1*.

6. Press the prog/select button again to save. The confirmation screen shows for two seconds, and then returns to the main menu. You will hear a confirmation tone.



VIP MELODY

This features allow you to assign a specific melody to someone you want to get your attention when the person calls. When a VIP melody is assigned and that person calls, the VIP melody will ring instead of the normal ring. You may choose from six different polyphonic melodies plus one ringer tone.

NOTE: This feature only works when the following conditions are met.

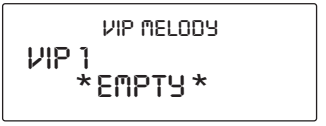
1. You have subscribed to Caller ID.
2. You have your Caller ID record transferred to the memory. (Refer to Transferring CID Records To Memory).

ASSIGNING, REVIEWING, CHANGING OR DELETING A VIP MELODY

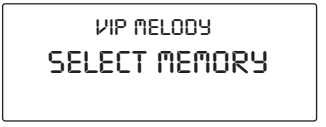
TO ASSIGN:

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press prog/select button to enter into *MAIN MENU*.
3. Press the CID/VOL (▲ or ▼) button to scroll to *VIP MELODY*.

4. Press prog/select button when the cursor ▶ key prompted to *VIP MELODY*.
5. Press the CID/VOL (▲ or ▼) button to your desired VIP location. If the location is available, it will display as below.



6. A total of 10 VIP can be stored. Press prog/select button to select the VIP memory location. The *SELECT MEMORY* screen displays for 2 seconds, and then displays the memory records.

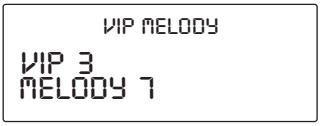


7. Press the CID/VOL (▲ or ▼) button to scroll to your desired memory record.
8. Press prog/select button to confirm the selection. *SET MELODY* screen displays.

9. Press the CID/VOL (▲ or ▼) button or the touch tone pad to select the desired ringer melody. The melodies ring accordingly.
10. Press prog/select select button to confirm your selection. The confirmation screen displays for two seconds and returns to the main menu. You will hear a confirmation tone.

To Review/Change/Delete:

1. Repeat step 1 ~ 5 as above section.
2. If there is a VIP which has already been assigned to this location, it will toggle to display that VIP name and number in 2 second intervals.



3. You can change, delete or return to previous menu:
   a) Press prog/select button to re-assign the VIP record, or
   b) Press delete/redial button to delete the VIP record, or
   c) Press exit to return to previous menu.

Setting the Security Code

This unit provides you with the ability to access the answering system from a tone dialing telephone in another location. The security code is required for remote access, and it prevents unauthorized access to your answering system. The default code is *#123*, and you may change the last 3 digits security code in any handset registered with the unit. The security code has to start with *#*.

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press prog/select button to enter into *MAIN MENU*.
3. Press the CID/VOL (▲ or ▼) button to scroll to *SECURITY CODE*.

4. Press prog/select button.

5. Default is *#123*. Enter "*#*" and any other 3 digits.
6. Press prog/select button to confirm. The confirmation screen shows for two seconds, and then returns to the main menu. You will hear a confirmation tone.

Handset Registration

READ THIS NOTE: Your handset(s) is pre-registered and ready to use. Registered handsets display *HANDSET 1, HANDSET 2,* and *HANDSET 3*. It is not recommended or necessary to re-register the handset. If you purchased an extra handset separately (model 25802), follow this procedure to register the extra handset. One base can support up to four handsets.

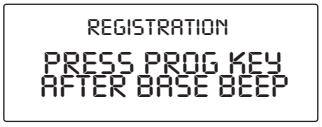
During the registration process, keep your handset near the base. When your handset shows the following:

1. Press the prog/select button.

2. Use the touch-tone pad or the CID/VOL (▲ or ▼) button to select *1YES*.

NOTE: If you select *2NO*, your handset cannot be registered and will not work.

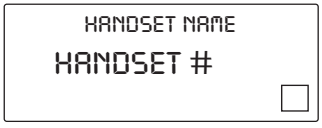
3. Press the prog/select button and *HOLD BASE PAGE WAIT FOR BEEP* and *PRESS PROG KEY AFTER BASE BEEP* shows in the display.



3. Press and hold the page button on the base until you hear a long confirmation tone.

NOTE: Registration should only take about 1 minute. If there is no response after 1 minute, an error tone is emitted and REGISTRATION FAIL will be displayed. Repeat step 1 to 3 to restart the registration process.

4. Press the prog/select button on the handset after you hear the base beep. *REGISTER.....* shows in the display. If registration is successful, *HANDSET # (1, 2, 3 or 4) REGISTERED* displays for two seconds, followed *by the HANDSET NAME* entry screen.



5. Use the touch-tone pad to enter the name.

   More than one letter is stored in each of the number keys. For example, to enter the name Bill Smith, press the 2 key twice for the letter B. Briefly pause and the cursor moves to the next field. Press the 4 key 3 times for the letter I. Briefly pause and the cursor moves to the next field. Press the 5 key 3 times for the letter L. Briefly pause and the cursor moves to the next field. Press the 5 key 3 times for the second letter L, press 1 key to add a space. Press the 7 key 4 times for the letter S. Briefly pause and the cursor moves to the next field. Press the 6 key once for the letter M. Briefly pause and the cursor moves to the next field. Press the 4 key 3 times for the letter I. Briefly pause and the cursor moves to the next field. Press the 8 key for the letter T. Briefly pause and the cursor moves to the next field. Press the 4 key twice for the letter H.

NOTE: If you make a mistake press the delete / redial button to backspace and erase the wrong character(s).

5. Press the prog/select button to save, and exit the standby mode, the name shows in the display.

Handset Deregistration

Deregistration cancels a handset's registration. During the de-registration process, it's important to keep the handset near the base.

WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is deregistered, that handset's telephone features cannot be used until the handset is re-registered.

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press the prog/select button.

3. Press the CID/VOL (▲ or ▼) button to scroll to *DE-REGISTRATION*.

4. Press prog/select and *DE-REGISTER? 1YES 2 NO* shows in the display.
5. Use the CID/VOL (▲ or ▼) button or touche tone pad to select *1YES.*

NOTE: If you select *2NO*, your handset is not deregistered.

6. Press prog/select again, *MOVE NEAR TO BASE* displays until you move the handset closer to the base. Then *CONFIRM? 1YES 2 NO* shows in the display.

7. Use the CID/VOL (▲ or ▼) button to scroll to *1YES*. The default setting is *1YES*.

NOTE: If you select *2NO*, your handset is not deregistered.

8. Press the prog/select button to confirm the deregistration. *HANDSET # DEREGISTERED* followed by *HANDSET NEEDS REGISTRATION* shows in the display.

NOTE: If one or more handsets becomes lost, you should de-register all handsets (globally) to ensure proper system operation.

1. Press and hold the base page button on the base until the charge/in use indicator flashes.
2. Press and hold the base page button again until the charge/in use flashes rapidly.
3. Press and release the page button on the base. The charge/in use indicator stops blinking, and confirms all handsets are de-registered. Then the base initializes again and each handset displays *HANDSET NEEDS REGISTRATION*. You should also set the date/time on the base answerer.

DEFAULT

As you become familiar with this system, you may prefer to use the system's original settings. Follow the steps to return to the factory settings.

1. Make sure your handset is in menu mode and it is **OFF** (not in TALK mode).
2. Use the CID/VOL (▲ or ▼) button to scroll to *DEFAULT SETTING*.
3. Press the prog/select button.
4. Use the touch-tone pad to select *1YES* or *2NO*, or press the CID/VOL (▲ or ▼) button to scroll to *1YES* or *2NO*. The default setting is *NO*.
   - If you select *YES*, all settings in the programmable menu on the handset return to the factory default settings except Memory and VIP Melody.

- If you select *NO*, your programmed setting are retained.

5. Press the prog/select button to save. The confirmation screen displays then returns to the main menu. You will hear a confirmation tone.

Telephone Basics

Ringer Setting Shortcut

NOTE : In addition to setting the ringer level through the programmable menu, you may also set it with the shortcut key.

1. Make sure the phone is **OFF** (not in TALK mode).
2. Press the #PAUSE button, and *SET RINGER 1ON 2OFF* shows on the display.
3. Press 1 to turn the ringer ON and 2 to turn it OFF. You will hear a confirmation tone, and the display returns to standby.

Handset Speakerphone

For hands-free operation and convenience, your multi-handset system is equipped with a handset speakerphone.

For best handset speakerphone performance, avoid the following:

- Areas with high background noise. (The microphone might pick up these sounds.)
- Surfaces affected by vibration.
- Recessed areas such as in a corner, under a cupboard, or next to a cabinet, which can generate an echo effect.

Note the following guidelines when using the speakerphone:

- Stay reasonably close to the phone so that you can be clearly heard by the person to whom you are talking.

Charge/in use Indicator

When the charge/in use indicator on the base is lit, the handset is correctly seated in the cradle and is charging. The indicator flashes, when the base pages the handset, or when you receive an incoming call.

Making a Call

1. Pick up the handset and press the talk/callback button. Listen for a dial tone.
2. Dial the desired number, or pre-dial the number first then press the talk/callback button.
3. When finished, press the talk/callback button again to hang up.

Making a Call with the Handset Speakerphone

1. Press the spk button on the handset. You will hear a dial tone.
2. Dial a number. Or, pre-dial the number and then press the spk button.
3. When finished, press the talk/callback button to hang up.

NOTE: You can enter up to 32 pre-dial digits. If you want to delete the pre-dial number you entered, press the delete / redial button until all of the digits are erased.

NOTE: The unit only supports tone dialing mode.

Answering a Call with the Handset

1. When the phone rings, press the talk/callback button on the handset.
2. When finished, press the talk/callback button again to hang up.

Answering a Call with the Handset Speakerphone

1. When the phone rings, press the spk button to answer a call.
2. When finished press talk/callback to hang up.

NOTE: If you are using the handset and want to switch to the handset speakerphone, press spk button once. Pressing the spk button a second time will turn the handset speaker phone off and back to the earpiece. At any time during a conversion, if talk / callback button is pressed, the line will be dropped and end the call.

Call Timer

After you press talk/callback or spk button on the handset, the built-in call timer shows in the display and counts the length of time of the call in minutes and seconds.

Auto Standby

Placing the handset in the base cradle while the handset is off hook (during a call) automatically hangs up the handset.

Call Waiting

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call you will hear a beep, which indicates another call is waiting on the line, and Caller ID information shows in the handset display. To connect to the waiting call, press the flash button on the handset, and your original call is put on hold. You may switch back and forth between the two calls by pressing the flash button.

Flash

Use the flash/answerer button on the handset to activate custom calling services, such as call waiting, which are available through your local phone company.

TIP: Don't press the talk/callback or spk button on the handset to activate a custom calling service, such as call waiting, or you'll hang up the phone.

Redial

You may redial the last 4 numbers, each up to 32 digits long. If the number is longer than 32 digits, it won't be stored in the redial list. To quickly redial the last number you dialed:

1. Press the talk/callback or spk button on the handset.
2. Press the redial button to redial the last number called.

-OR-

1. Press the redial button.

NOTE: If you get a busy signal and want to keep dialing the number, press the redial button to quickly redial the number.

Exit

Press the exit button on the handset to end an operation, such as TRANSFER or exit the programmable menu.

Paging

This feature helps you locate a misplaced handset. All handsets must be registered to use the page function. If your handsets are not registered, follow the instructions in the Handset Registration section of this manual.

Handset and Handset Paging

NOTE: For model 25825, you must register an additional handset (model 25802) in order to use this feature.

Make sure the phone is **OFF** (not in talk mode).

1. Press the int/conf button on the handset.
2. Use the touch-tone pad on your handset to enter the handset number you want to page when *PAGING EXTENSION?* shows in the display. The paged handset beeps for 2 minutes.
3. To cancel the page, press the *exit button, or press the int/conf button.

Paging from Base/Group Paging

1. Press the page button on the base. All registered handsets (or the single handset on model 25825) beep for 2 minutes and "*PAGING FROM BASE*" shows on each handset's display.
2. To cancel the page, press the page button on the base again, or press the talk/callback button on each handset.

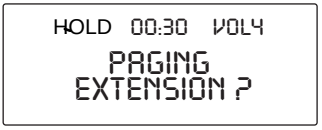
NOTE: Handsets are numbered from 1 to 4.

TRANSFERRING CALLS

NOTE : For model 25825, you must register an additional handset (model 25802) in order to use this feature.

This feature lets you transfer calls between handsets in talk mode.

1. During talk mode, press the int/conf button to put the call on hold.



2. Enter the handset number you want to transfer the call to, and the receiving handset is paged. During the page, a page tone is emitted on the receiving handset. For example, HANDSET 2 pages Steve's handset and the following information shows in the displays:

RECEIVING HANDSET

SENDING HANDSET

NOTE: If the page isn't answered, press the exit button on handset or the int/conf button to cancel the transfer.

When the int/conf or talk/callback button is pressed on the receiving handset, the unit goes into intercom mode. When the talk/callback button on the sending handset is pressed, the call is transferred.

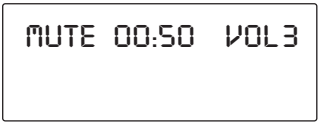
NOTE: 1) If talk/callback button on the sending handset is pressed before int/conf or talk/callback button is pressed on the receiving handset, the receiving handset emits the ringer tone (not the page tone), and *TRANSFER FROM* and the handset number or name shows in the display.

2) If the other extension does not take the call within 30 seconds, the call is transferred back to your handset, and *CALLBACK* is displayed.

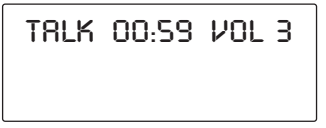
Mute

To have a private, off-line conversation use the mute feature. The party on the other end of the line cannot hear you, but you can still hear them.

1. During a phone conversation press the format/mute button on the handset. *MUTE* shows in the display.



2. Press the format/mute button again to cancel mute and return to your phone conversation.



Volume Control

When the phone is **ON** (in talk mode) adjust the receiver volume by pressing the CID/VOL (▲ or ▼) button on the cordless handset. There are four volume levels, and each press of the CID/VOL (▲ or ▼) button adjusts the receiver volume by one level.

NOTE: You may also adjust the volume during intercom mode, conference mode, and handset remote access.

INTERCOM

The intercom feature allows you to have an unlimited-duration, two-way conversation between two handsets.

NOTE : For model 25825, you must register an additional handset (model 25802) in order to use this feature.

MAKING AN INTERCOM CALL

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the int/conf button on the handset. *PAGING EXTENSION* shows in the display.

3. Enter the handset number you want to intercom with. The receiving party is paged.

NOTE: To cancel the page, press the int/conf button again or press the *exit button on the sending handset.

THE SENDING PARTY

THE RECEIVING PARTY

4. When the receiving party answers the page (by pressing the int/conf, or talk/callback button), the intercom is activated. When the intercom is setup the following information shows in the display:

THE SENDING PARTY

THE RECEIVING PARTY

5. When finished, press the exit button or the int/conf button or talk/callback on either handset to deactivate the intercom.

Receiving an Intercom Call

When an intercom call is received, the handset beeps. To answer the intercom call, press the int/conf, talk/callback or spk button on the handset.

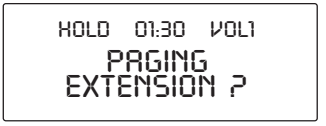
Receiving an External Telephone Call During an Intercom Call

If you receive a telephone call during an intercom call you will hear a beep in the earpiece to alert you of the incoming call. Press the talk/callback or *exit button on the handset to end the intercom first, and then press the talk/callback button or spk button to answer the external telephone call.

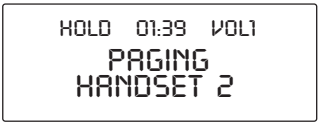
Using Intercom or Conference with External Calls

During an external telephone call, you may page other handsets and have off-line, private intercom conversations between an external caller and the handsets, or you may have a 3-way conference with external line and another handset or the base.

1. During an external call, press the int/conf key on your handset to place the external call on hold.



2. Enter the handset number you want to intercom/conference. The receiving handset is paged.



SENDING PARTY

RECEIVING PARTY

3. The receiving handset must press the int/conf or talk/callback or spk button to answer the intercom, then both intercom users may speak privately. The external caller cannot hear the intercom conversation.

SENDING PARTY

RECEIVING PARTY

4. Press the int/conf button on the sending handset to initiate a conference between handset 1 and handset 2.

NOTE: Press the exit button on the handset to cancel the intercom call, and the sending party may continue to talk to the external party. Or the calling party may press the talk/callback button to transfer the call to the receiving party who may speak to the external caller independently.

NOTE: A handset can enter conference directly by pressing talk/callback while the other handset is on an external call.

Storing a Redial Number

1. Make sure your phone is **OFF** (not in TALK mode).
2. Press the delete/redial button on the handset.
3. Press CID/VOL (▲ or ▼) button to scroll to the desired redial number.
4. Press the memory button, and the display shows *ENTER NAME*.
5. Repeat steps 4 through 7 in Add Memory.

NOTE: If the redial number has more than an 24 digits, it cannot be stored in memory. "*UNABLE TO STORE*" is displayed.

Inserting a Pause in the Dialing Sequence

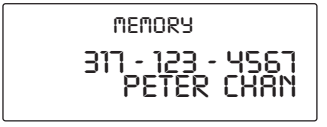
If a pause is needed to wait for a dial tone press the # pause button on the touch-tone pad to insert a delay in dialing sequence of a stored telephone number (for example, after you dial 9 for an outside line, or wait for a computer access tone.) Each pause counts as one digit and shows as *"P"* in the dialing sequence.

Reviewing, Changing or Deleting Stored Numbers

To Review:

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the memory button, and the display either shows *EMPTY* or the number of stored records.

3. Press the CID/VOL (▲ or ▼) button to review the memories.



To Change:

1. Repeat the steps from 1 to 3 in Reviewing Stored Memory.
2. Press the memory button, the display shows *ENTER NAME*.
3. Use the touch tone pad to enter a name.

NOTE: The first press of the new character entirely removes the previous name so you may enter a new name.

4. Press the memory button, the display shows *ENTER TEL NUMBR*.
5. Use the touch tone pad to enter a number.

NOTE: The first press of the new number entirely removes the previous number so you may enter a new telephone number.

6. Press the memory button again. You will hear a confirmation tone.

To Delete:

1. Make sure the phone is **OFF** (not in talk mode).

2. Press the memory button, and the display either shows *EMPTY* or the number of stored records.
3. Press the CID/VOL (▲ or ▼) button to scroll to a desired record.
4. When the record shows in the display, press the delete/redial button. The display shows *DELETE?*

5. Press the delete/redial button again to delete the record. *DELETED* shows in the display.

NOTE: If you don't want to change or delete a number, press the exit button or wait for one minute to exit the review mode automatically.

Dialing a Stored Number with the Handset

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the memory button.
3. Press the CID/VOL (▲ or ▼) button to scroll through memory until the desired number displays, or, after the first name displays, press the first character of the stored name to find the memory you want to dial.
4. Press the talk/callback button. The number dials automatically.

Chain Dialing from Memory

Use this feature to make calls that require a sequence of numbers, such as a calling card number used for a frequently called long distance number. The following example shows how you can store each part of the long dialing sequence and use chain dialing to make a call through a long distance service:

1. Make sure the phone is **ON**.

For example:

The Number	*Memory Name*
Long Distance Access Number	LONG D-1
Authorization Code	LONG D-A
Long distance number	DON SMITH

2. Press memory button on the handset, and then press CID/VOL (▲ or ▼) to scroll to *LONG D-1*. Press the talk/call back button to dial the long distance access number.
3. When you hear the access tone, press the memory button, and then press CID/VOL (▲ or ▼) to scroll to *LONG D-A*. Press the memory button again to dial the authorization code.
4. At the next access tone, press memory button, then press CID/VOL (▲ or ▼) to scroll to the call that you want to make. Press the memory button again to dial the long distance number.

CALLER ID (CID)

Caller ID (CID) is a service available from your local telephone company. For Caller ID to work on this system, you must subscribe to Caller ID service. To receive Caller ID information for a Call Waiting call, you must subscribe to the combined Caller ID Call Waiting service.

When your telephone rings, and you are subscribed to Caller ID Call Waiting service, you will receive information (if available) transmitted by your local telephone company. You will also receive Caller ID information from Call Waiting calls. If you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting Call on the line, and Caller ID information for the Call Waiting call shows on the display. This information may include the phone number, date and time; or the name, phone number, and date and time.

Receiving and Storing CID Records

When you receive a call, Caller ID information is transmitted by the phone company to your Caller ID telephone between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call.

If you are not at home or cannot answer, your telephone's Caller ID memory automatically stores the call number, date, time, phone number, and name for the 99 most recent calls so you can see who called while you were unavailable. CID records are stored sequentially, in the order they are received. When the 100th call is received, the oldest CID record is automatically deleted.

You may review the stored information for the most recent 99 calls at any time. Calls received since your last review show as *NEW* in the display.

Reviewing CID Records

As CID records are received and stored, the display is updated to let you know how many calls you have received.

1. Press the CID/VOL (▲) to review the oldest call and scroll toward the most recent calls (higher numbers). When you reach the newest call, the display shows *END OF LIST*.
2. Press the CID/VOL (▼) button on the handset to review the newest call and scroll to older calls (lower numbers). When you reach the oldest call, the display shows *END OF LIST*.

As you review calls, the display shows you the following information for each call:

- The telephone number of the caller.
- The number of the call, with regard to the order received.
- The name of the caller, if this service is available in your area.

NOTE: If a name is received which exceeds 15 characters, the extra characters are removed.

- Time and date the call was received.
- *NEW* appears at the bottom right corner of the display for all calls that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.

- *NEW* and *REPT* appears at the bottom right corner of the display for all calls received more than once which have not been reviewed.

Transferring CID Records to Memory

You may transfer a Caller ID record to your phone 's memory.

NOTE: It is important that you format CID records correctly before storing in memory. It is not possible to reformat CID records stored in memory. For details, please see Dialing a Caller ID Number.

1. Use the CID/VOL (▲ or ▼) button on the handset to scroll to the desired CID record.

2. Press the memory button. The display shows *STORED* for two seconds, and you will hear a confirmation tone. The handset returns to standby mode.

Dialing a CID Number

While reviewing CID records, you may dial the phone number showing in the display.

1. Make sure the phone is **OFF** (not in talk mode).
2. Press the CID/VOL (▲ or ▼) button until the desired CID record shows in the display.

NOTE: Depending on (a) how the incoming phone number is formatted when the CID record is received, and (b) whether or not you pre-programmed your local area code in the set up menu, you may need to adjust the format of the telephone number in the CID record before dialing it back. The mute/format button lets you change the format of a displayed number.

Available formats include:

Number of digits	*Explanation*	*Example*
Eleven digits	long distance code "1 " +3- digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code +7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

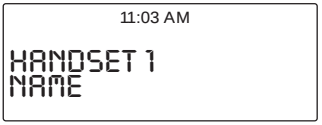
3. If the number does not dial as shown, press the format/mute button. Repeat if necessary, until the correct number of digits show in the display.
4. Press the talk/callback or spk button. The number dials automatically.

NOTE: If the incoming number is a Direct Dial Number, it is supplied by your local phone company, and you may not adjust its format. When you press the mute/format button on handset *PRESS TALK KEY* displays. Press the talk/callback button on handset to dial the number.

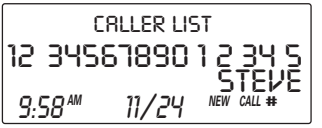
NOTE: If the number is corrupted, such as a number in a name or an alphabetical character in a number, an error tone returns and the number cannot be dialed.

Deleting the CID Record Showing in the Display

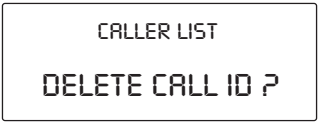
1. Make sure the phone is **OFF** (not in talk mode).



2. Use the CID/VOL (▲ or ▼) button to display the desired CID record.



3. Press the delete/redial button. The display shows *DELETE ?*

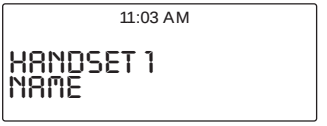


4. Press the delete/redial button to erase the record. The display briefly shows *DELETED*, and then confirms the deletion with a tone.

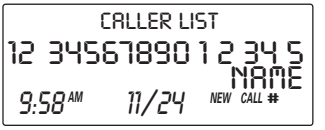
NOTE: Press exit button to return to standby mode.

Deleting All CID Records

1. Make sure the phone is **OFF** (not in talk mode).



2. Use the CID/VOL (▲ or ▼) button to display any CID record.



3. Press and hold the delete/redial button until the display shows *DELETE ALL?*

4. Press the delete/redial button to erase all CID records from memory. The display shows *NO CALLS*. You will hear a confirmation tone. The handset returns to standby mode.

NOTE: Press exit button to return to standby mode.

CID Errors

If there is an error in the transmission of information to your phone, *ERROR* or *INCOMPLETE DATA* shows in the display. If you are not subscribed to CID service, or it is not working properly, *NO DATA* shows in the display.

Answering System Set Up

This section shows you how to set up your answering machine to receive incoming calls. Answering system setup may only be done at the base.

Turning the Answering System Off and On

1. Make sure the unit is not in TALK mode.
2. Press the ans on/off button, you will hear "*ANSWER ON*" or "*ANSWER OFF*".
3. The MESSAGES indicator lights when the answering system is on. The indicator and the corresponding mailbox blink when you have new messages in that mailbox.

NOTE : The answering system displays "- -" when it is off.

Voice Instructions

If you need additional assistance, press the review (rew) button in standby mode and follow the voice instructions.

Recording the Outgoing Announcement

Before using your answering system, you should record an outgoing announcement (the announcement caller hear when your answering system answers a call). A customized outgoing announcements can be recorded. If you don't record an outgoing announcement, callers hear a default outgoing announcement, which says, "*PLEASE LEAVE YOUR MESSAGE AFTER THE TONE*."

You can record two types of outgoing announcements, one to use for global mailbox 1, or one to direct callers to leave messages in specific mailboxes. This is especially useful for active families or small businesses.

When recording the outgoing announcement, you should be about 6 inches from the unit. This ensures the best recording quality. Eliminate as much background noise as possible.

Both types of outgoing announcements are recorded by the following:

1. Prepare your outgoing announcement.

   For example:

   Sample Single Mailbox Outgoing announcement: *Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.*

   Sample Multi-Mailbox Outgoing announcement: *Hi, this is (use your name here), We can't answer the phone right now, so please press 1 to direct your message to (name 1), press 2 to direct your message to (name 2), press 3 to direct your message to (name 3). Leave your name, number and a brief message after the tone, and we'll get back to you. Thanks.*

2. Press and hold the announce button. You will hear "*RECORD ANNOUNCEMENT AFTER TONE*". After the tone, say your outgoing announcement.
3. Release the announce button when you finish. The new recorded outgoing announcement plays.

NOTE: You can direct callers to leave messages in a specific mailbox by having them press the desired mailbox (1-3) after the outgoing announcement plays. If no mailbox is selected, the incoming messages automatically go into mailbox 1.

NOTE: The outgoing announcement must be 2 seconds or longer to be valid and should not be longer than 2 minutes. Otherwise, the system uses the default announcement.

DEFAULT MAILBOX for incoming messages: mailbox 1.

Reviewing the Outgoing Announcement

To review the outgoing announcement, press and release the announce button.

Erasing Your Recorded Outgoing Announcement

1. To erase your outgoing announcement while listening to it, press and release the delete button. You will hear *ANNOUNCEMENT ERASED*.
2. To re-record your outgoing announcement from any point, press and hold the announce button. After the tone, say your new outgoing announcement. Release the announce button when you finish.
3. The new outgoing announcement will be announced indicating that the default one is being replaced.

Returning to the Default Outgoing Announcement

To return to the answerer's default outgoing announcement after you've recorded one:

1. Press and release the announce button to play your outgoing announcement.
2. Press and release the delete button while your outgoing announcement is playing.

3. Your outgoing announcement will stop and be erased, a confirmation tone is emitted.
4. You will hear *ANNOUNCEMENT ERASED*, and the default announcement is restored.

Setting the Day and Time

For each message received, a day/time stamp is added to the message.

Press the day/check button, the unit will announce current time and day (Day/ Hour/ Minute/ (AM/PM)).

To Set the Day

1. Press and hold the day/check button until the unit announces the correct day.
2. After the day is set, the new day and time will be announced.

To Set the Hour

1. Press and hold the hour button until the unit announces the correct hour.
2. After the hour is set, the new day and time will be announced.

To Set the Minutes

1. Press and hold the minute button until the unit announces the correct minute.
2. After the minute is set, the new day and time will be announced.

Setting the Rings to Answer

This feature is used to set the unit to answer a call after a specific number of rings. The Ring Select Switch is located at the back of the unit.

1. When it is set at "3", the unit will answer the incoming call after 3 rings.
2. When it is set at "5", the unit will answer the incoming call after 5 rings.

Toll Saver

The toll saver is the final setting in the rings to answer menu. This feature allows you to know if you have new messages when calling the machine from a remote phone. If you have new messages, the unit will ring twice before

answering. If you don't, it will ring four times. This allows you to hang up before the machine answers so that you don't have to pay toll charges.

Adjusting the Volume

Use the Volume + and – buttons to increase the volume up and down. The unit beeps when the maximum or minimum volume is reached. L8 is the maximum level and L1 is the minimum level.

Call screening level from the base will be low when the unit is set to its minimum volume, that is you will not hear what caller says while caller is recording.

Message Counter

The MESSAGES counter gives you a numeric display of how many messages you have.

- MESSAGES COUNTER has a number displayed (not flashing) – No new messages. Shows total of old messages.
- MESSAGES COUNTER has a flashing number displayed – There are new messages. Shows total of new and old messages.
- MESSAGES COUNTER has bars (- -) – Answerer is off.
- MESSAGES COUNTER has an "*F* " flashing on the display – Memory is full.
- MESSAGES COUNTER has a "*CL*" flashing on the display – Clock is not set since power up.
- MESSAGES COUNTER has a " " flashing on the display – OGM playing / recording or MEMO recording.
- MESSAGES COUNTER has a "*An*" flashing on the display – Answering incoming calls and recording an incoming call.
- MESSAGES COUNTER has "*LA*" – The answering machine is being accessed remotely.

NOTE: While the messages are playing, the MESSAGES COUNTER will display the messages in the order they were received.

Mailbox Indicator

The mailbox indicators tell you if you have any messages in each individual mailbox and if they are new or old.

Mailbox indicator is on –There are no new messages, but there are old ones.

Mailbox indicator is off –There are either no messages or the answerer is turned off.

Mailbox indicator is flashing –There are new messages.

Message Playback

The base mailboxes play/stop 1, play/stop 2 and play/stop 3 buttons let you know when you have new messages. To play messages, press the corresponding play/stop 1 or 2 or 3 button. While a message is playing, you may do the following:

1. Press the corresponding play/stop 1 or 2 or 3 button to stop message playback.
2. Press rew button once to re-play the current message.
3. Press rew button twice to review previous messages.
4. Press skip button to skip to the next message.
5. Press the delete button to erase the current message.

Erasing Messages

You may erase messages in the following three ways:

To Erase a Message While it is Playing

1. Press and release the respective mailbox button (play/stop 1 or play/stop 2 or play/stop 3).
2. Press rew or skip button to select and play the message you want to erase.
3. Press the delete button, the current message is erased, and the next message plays.

To Erase All Previously Played Messages in a Mailbox

1. Make sure the phone is **OFF** (not in talk mode).
2. Press and hold the delete button, the answerer will announce "*TO ERASE MESSAGES, PRESS MAILBOX*".
3. Press the mailbox button (play/stop 1 or play/stop 2 or play/stop 3).
4. The answerer will announce "*ALL MESSAGES ERASED MAILBOX X*", followed by a confirmation tone.

To Erase a message from the handset:

1. Press the flash/answerer button on the handset.
2. Press the play/stop (key 2) followed by the mailbox number on the handset (eg. Press key 2 and then key 3).
3. Press the erase (key 0) on the handset to erase a message during playback.

NOTE : Erased messages cannot be restored.

Memo

Use the memo feature to leave a message for yourself.

1. Press the memo button, the answerer will announce "*TO RECORD, PRESS AND HOLD MAILBOX*".
2. Press and hold the mailbox button (play/stop 1 or play/stop 2 or play/stop 3).
3. Begin speaking after you hear "*RECORD MESSAGE*" and the beep.
4. Release the mailbox button when you are finished recording the memo.

Screening Calls

This feature allows you to screen incomings calls by using the handset to listen as the caller leaves a message.

1. Press the flash/answer button on any handset after the answerer answers to the external call.
2. Press the answer button again to exit.

3. During call screening, you can press talk/callback button or pick up the extension phone to connect to the external caller and start the conversation. The answerer stops recording once you answer the call.

Remote Access

This section explains how to use the cordless handset, or any touch-tone phone, to access the answering system with your 4-digit security code.

TIPS: If you access the answering system with any other touch-tone phone, a voice menu guides you through the steps.

Accessing the Answering System with the Cordless Handset

1. Make sure your handset is in standby mode.
2. Press the ans flash/answer button to access the answering system. The display shows "*ANSWERER REMOTE ACCESS*".
3. Follow the voice menu to use the answering system's remote functions.
4. Press vol + or vol – button during message playback to adjust the volume of earpiece or speaker.
5. At any time, you can press the exit button or the flash/answer button to abort the current operations and return to the standby mode.

Accessing the Answering System from Another Location

You can access your answering system from any touch-tone phone by entering your 4-digit security code after you hear the outgoing announcement.

1. Dial the phone number to which the answering system is connected.
2. When the answering system answers enter the security code after you hear the tone.
3. Follow the voice menu to use the answering system's remote functions.

Memory Full

When you access your answering system remotely, and the answering system's memory is full, the system answers after 10 rings, beeps, and awaits for you to enter the 4-digit security code. You have 10 seconds to

enter the security code before the pone disconnects. You should erase some of the old messages so the system can record new messages.

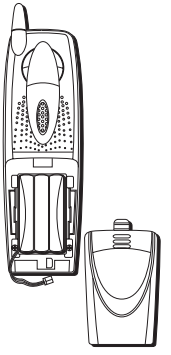
NOTE: The unit also answers after the 10th ring if it is turned off. To access the answering machine, enter your 4-digit security code after you hear the beep.

The remote feature enables you to perform the following function:

To	*Press this Button*
Replay the current message	press 1 once
Review the previous message	press 1 twice
Play back messages	2 + mailbox number
Stop message playback	2
Erase messages (during message playback)	0
Skip message	3
Turn answering system off/on	4
Review voice menu options	7

Replacing the Battery

CAUTION: To reduce the risk of fire or personal injury, use only the battery listed on the accessory order form, which is compatible with this unit.



1. Make sure the telephone is **OFF** before you replace battery.
2. Remove the battery compartment door.
3. Disconnect the cord attached to the battery pack from the jack inside the battery compartment and remove the battery pack from the handset.

4. Insert the new battery pack and reconnect the battery plug.
5. Put the battery compartment door back on.
6. Place handset in the base to charge. **If you don't charge the handset battery properly (for 16 hours) when you first set up the phone and/or when you install a new battery pack, the battery's long-term performance will be compromised.**

NOTE : If the battery is not installed in the handset or the battery pack is not properly connected inside the compartment, the handset displays "*NO BATTERY*" when it is placed on the cradle.

Battery Safety Precautions

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.

Headset Installation

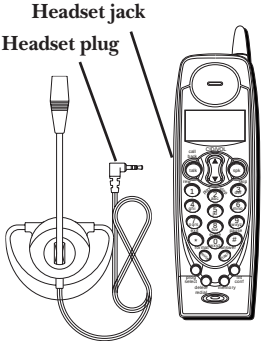
Connecting an Optional Headset to the Handset

For hands free conversation, remove the rubber cap, insert the headset plug into the headset jack.

Adjust the headset to rest comfortably on the ear. Move the microphone to approximately 2 to 3 inches from your mouth.

- Press the talk/callback button to answer or place a call while using the headset.

NOTE : The headset is packaged with model 25826GC only.



DISPLAY MESSAGES

The following indicators show the status of a message or of the unit.

INCOMPLETE DATA	Caller information has been interrupted during transmission or the phone line is excessively noisy.
ENTER NAME	Prompt telling you to enter the name in one of the 50 memory locations. (NOTE: The memory records in the cordless handsets do not overlap and cannot be shared. Each handset has 50 individual memory locations.)
DELETE ALL?	Prompt asking if you want to erase all Caller ID records.
DELETE CALL ID?	Prompt asking if you want to erase the current Caller ID record that is shown on the display.
DELETE?	Prompt asking if you want to erase one of the 50 numbers stored in the phone's outgoing memory.
END OF LIST	Indicates that there is no additional information in Caller ID memory.
UNKNOWN NAME/ CALLER/NUMBER	The incoming call is from an area not serviced by Caller ID or the information was not sent.
PAGING/PAGING FROM	Someone has pressed the page/intercom button on the base or handset.
BLOCKED NUMBER	The caller's number is blocked from transmission.
REPT	Repeat call message. Indicates that a new call from the same number was received more than once.

PRESS TALK KEY	Prompt telling you that a CID number cannot be formatted and you may only use the talk button to dial back the CID number.
NO DATA	No Caller ID information was received.
NO BATTERY	Indicates the battery is not installed in the handset or the battery pack is not properly connected in the compartment.
LOW BATTERY	Indicates the battery needs to be charged.
LINE IN USE	Displays on handset when the telephone line is in use.
LONG DISTANCE	Indicates CID record is from a long distance call.
NO CALLS	Indicates there are no CID records in memory.
NEW CALLS XX	XX represents the number of new CID records not reviewed.
ENTER TEL NUMBR	Prompt telling you to enter a telephone number in one of the 50 memory locations.
BLOCKED CALL	Indicates CID information is blocked from transmission.
BLOCKED NAME	The caller's name is blocked from transmission.

Handset Sound Signals

Signal	*Meaning*
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps	Page signal
One short beep (every 7 seconds)	Low battery warning

TELEPHONE SOLUTIONS

No dial tone

- Check or repeat installation steps.
- Make sure base power cord is connected to a working electrical outlet. Make sure the telephone line cord is connected to the base and the modular phone jack.
- Connect another phone to the same jack; if there is still no dial tone, the problem might be your wiring or local service.
- The cordless handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (16 hours).
- Make sure the battery pack is installed correctly.
- Did the handset beep when you pressed the talk/callback button? Did the charge/in use indicator on the base turn on? The battery may need to be charged.

Handset does not ring

- Make sure the handset ringer setting is on and is programmed to HI.
- The cordless handset may be out of range of the base. Move closer to the base.
- You may have too many extension phones on your line. Try unplugging some phones.
- Check for dial tone.

You experience static, noise, or fading in and out

- The cordless handset may be out of range of the base. Move closer to the base.

- Relocate the base. Make sure base is not plugged into an outlet with another household appliance.
- Charge the battery.

Unit beeps

- Place the handset in the cradle for 20 seconds. If it still beeps, charge battery for 16 hours.
- Clean charging contacts on cordless handset and base/charge cradle with a soft cloth or an eraser.
- See solutions for "No dial tone."
- Replace the battery.

Memory Dialing doesn't work

- Did you program the memory correctly?
- Did you follow proper dialing sequence?

Unit shows *SEARCHING* or *OUT OF RANGE*

- Unplug the handset battery and plug it in again after 1 minute.
- Unplug the base power converter and plug it in again after 1 minute.

Unit locks up and no communication between the base and cordless handset

- Unplug the power converter from the electrical outlet and the back of the base/charge cradle. Remove the handset battery. Wait for 30 seconds and plug the power converter back into the base/charge cradle and electrical outlet. Reconnect the battery and charge for 16 hours. Re-register the handset.

Cannot register extra handset

. During registration, press and hold the page/int button on the base of Model 25895 or the page button on the base of Model 25825 or 25826 until you hear a long beep. Then follow the steps listed in session HANDSET REGISTRATION.

. If no long beep tone is emitted but in use/charging LED is blinking indicates that the base can no longer be in the registration mode. It has fully occupied with the maximum number of handsets (i.e., 4). To register a new handset, you need to do a Global De-registration. Please follow the steps listed at the end of the session HANDSET DE-REGISTRATION.

Caller ID Solutions

No Display

- Charge or replace the battery.
- Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the power supply cord from the base/charge cradle and reconnect it.

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates the presence of noise on the line.

No Caller ID

- You must be subscribed to Caller ID service from your local telephone company to receive Caller ID records.

Battery Solutions

If you experience any of the following problems, even after fully recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality
- Limited range
- Charge indicator fails to light when the handset is placed in the base or charge cradle.

General Product Care

To keep your unit working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft, clean cloth.

Causes of Poor Reception

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You're out of range of the base.

SERVICE

If trouble is experienced with this equipment, for repair or warranty information, please contact customer service at **1-800-448-0329**. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This product may be serviced only by the manufacturer or its authorized service agents. Changes or modifications not expressly approved by ATLINKS USA, Inc. could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service at **1-800-448-0329**.

Or refer inquiries to:
ATLINKS USA, Inc.
Manager, Consumer Relations
P O Box 1976
Indianapolis, IN 46206

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

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CUSTOMER: CUT ALONG DOTTED LINE.

ACCESSORY ORDER FORM

DESCRIPTION	MODEL NUMBER		PRICE*	QTY.	TOTAL
	Black	White			
AC power adapter	5-2620	5-2627			
Headset	5-2638				
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Your complete charge card number, its expiration date and your signature are necessary to process all charge card orders.

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***Prices are subject to change without notice.**

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Name_____

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LIMITED WARRANTY

What your warranty covers:

- Defects in materials or workmanship.

For how long after your purchase:

- One year, from date of purchase. (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under warranty for the remainder of the original product's warranty period.

How you get service:

- Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service." For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:

  ATLINKS USA, Inc.
  c/o Thomson
  11721 B Alameda Ave.
  Socorro, Texas 79927

- Pay any charges billed to you by the Exchange Center for service not covered by the warranty.
- Insure your shipment for loss or damage. ATLINKS accepts no liability in case of damage or loss.
- A new or refurbished unit will be shipped to you freight prepaid.

What your warranty *does not* cover:

- Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. Any additional information, should be obtained from your dealer.)
- Installation and setup service adjustments.
- Batteries.
- Damage from misuse or neglect.
- Products which have been modified or incorporated into other products.
- Products purchased or serviced outside the USA.
- Acts of nature, such as but not limited to lightning damage.

Product Registration:

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

Limitation of Warranty:

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY ATLINKS USA, INC., ITS AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
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- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your product outside the USA:

- This warranty does not apply. Contact your dealer for warranty information.

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