

5

**Privacy Policy**

Our privacy policy can be viewed at any time on our website at: [www.tileapp.com/privacy-policy](http://www.tileapp.com/privacy-policy)

**WARNING:** Do not attempt to open or disassemble your Tile. There are no user-serviceable parts inside.

**NOTE - Based on European Union law only - The local laws of member states within the EU may impose additional protections for the consumer in the event of damage to the original retail purchaser and the original recipient of a second-hand product. This hardware condition, which fits the original recipient and packaging, within 30 days of delivery of the product, will be covered by the original manufacturer's warranty. Within the original purchase price. This is in addition to your legal rights under the general warranty laws of each member state within the EU.**

We have worked very hard to create a product you will love and we believe you will love the Tile product. However, we realize the Product you receive from Tile may not be exactly what you expected. Should this arise, contact us for a replacement or a refund of the exact amount you paid.

**2. TILE REFUND POLICY**

We have worked very hard to create a product you will love and we believe you will love the Tile product. However, we realize the Product you receive from Tile may not be exactly what you expected. Should this arise, contact us for a replacement or a refund of the exact amount you paid.

**3. PLACE THE TILE ON YOUR DEVICE**

as directed by the app

1. Add a Tile: select the + button to add a Tile

**Linking Your Tiles to the App**

Adding a Tile to your app is easy, just follow these quick instructions for each new Tile that you would like to use:

1. Place the Tile on your device

2. Open the Tile app and register for an account

3. Enter your email address

4. Create and enter a password

5. Open your email and confirm your email address

6. Open the app and log in with your email address and newly created password

7. Follow the prompts to allow Tile access to Bluetooth® and Location Finding so you can see your Tiles on a map

4

**Warranty and Return Policy**

**NOTE - Based on European Union law only - The local laws of member states within the EU may impose additional protections for the consumer in the event of damage to the original retail purchaser and the original recipient of a second-hand product. This hardware condition, which fits the original recipient and packaging, within the original purchase price. This is in addition to your legal rights under the general warranty laws of each member state within the EU.**

**1. TILE WARRANTY**

1.1. Tile hardware one (1) Year Worldwide Warranty

1.2. Tile S E Camino Real, 310-C-100, San Mateo, CA 94403 ("Tile"), warrants that your Tile hardware product ("the Product") will be free from defects in materials and workmanship for a period of one (1) year from the date of delivery to the original purchaser. Tile's S E Camino Real, 310-C-100, San Mateo, CA 94403 ("Tile"), warrants that your Tile hardware product ("the Product") will be free from defects in materials and workmanship for a period of one (1) year from the date of delivery to the original purchaser. This is in addition to your legal rights under the general warranty laws of each member state within the EU.

**2. WARRANTY**

2.1. Electric shock and voiding your warranty. There are no user-serviceable parts inside.

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3

**NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:**

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.**

**IMPORTANT: Changes or modifications not expressly approved by Tile, Inc. could void the user's authority to operate the equipment.**

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2


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