

# TomTom GO User Manual



# Contents

<b>What's new</b>	<b>3</b>
<hr/>	
New in this release .....	3
Video workshops .....	4
<b>TomTom account</b>	<b>5</b>
<hr/>	
<b>Addendum</b>	<b>6</b>
<hr/>	
<b>Copyright notices</b>	<b>12</b>
<hr/>	

# What's new

---

## New in this release

### Version 16.4

#### GO 520, GO 620, GO 5200, GO 6200

#### Update your device using Wi-Fi

You can now update the maps and software and much more on your device using Wi-Fi.

To learn more go to Wi-Fi in this guide.

#### Receive smartphone messages

You can now stay connected and get your messages without distraction. Your TomTom GO can read out messages from your phone so you can keep your hands on the wheel.

To learn more go to Hands-free calling in this guide.

#### Compatibility with Siri and Google Now™

Activate and talk to Siri or Google Now™ by tapping a button on your TomTom GO and using the built-in microphone. Get full access to your personal assistant with your phone safely tucked away in your bag or pocket.

To learn more go to Talking to Siri or Google Now™ in this guide.

#### Destination prediction

Your TomTom GO now learns your driving habits and predicts when you're likely to drive to frequent destinations that are saved in My Places. Thanks to smart learning, the more you drive with your device the more accurate the predictions will become.

To learn more go to Using destination prediction in this guide.

#### Hands-free calling

You can now make and receive high quality calls in your car. Simply connect your phone to your device.

To learn more go to About hands-free calling in this guide.

#### TomTom MyDrive

Easily plan trips before you get in your car. Plan routes, check live traffic and save favourite Places from your smartphone, tablet or computer. You can now associate up to ten TomTom devices with one TomTom account.

To learn more go to About MyDrive Connect in this guide.

#### TomTom services are on by default

Traffic and Speed Camera services are now enabled automatically out of the box as soon as there is an internet connection. You can connect to the internet using any of the following methods:

- Wi-Fi.
- Connect to MyDrive Connect to an internet-connected computer with the USB cable.

- GPRS.
- Bluetooth with networking enabled.

To learn more go to TomTom services in this guide.

### Other bug fixes and improvements

Various performance improvements and bug fixes have been implemented.

### Video workshops

You can find many videos on our YouTube channel to help you learn about your new TomTom GO and other TomTom products. Visit [www.youtube.com/user/TomTomOfficial/videos](https://www.youtube.com/user/TomTomOfficial/videos) to find out more!

**Tip:** Look on the TomTom YouTube Channel for videos in your own language.

Here are links to some videos that you might find interesting:

#### TomTom GO - playlist of English videos

<https://www.youtube.com/playlist?list=PLSoQAVympWk79NpmQgjFgigup-UgowFxE>

#### Using MyDrive

- |                  |   |
|------------------|---|
| UK English:      | <a href="https://www.youtube.com/watch?v=Pls5tGFhQIA">https://www.youtube.com/watch?v=Pls5tGFhQIA</a> |
| French (France): | <a href="https://www.youtube.com/watch?v=LYpPDxxXSwk">https://www.youtube.com/watch?v=LYpPDxxXSwk</a> |
| Spanish (Spain): | <a href="https://www.youtube.com/watch?v=HkZqdD5MkHI">https://www.youtube.com/watch?v=HkZqdD5MkHI</a> |
| German:          | <a href="https://www.youtube.com/watch?v=Skg6PwMbRxl">https://www.youtube.com/watch?v=Skg6PwMbRxl</a> |
| Italian:         | <a href="https://www.youtube.com/watch?v=AybGRzpgu1s">https://www.youtube.com/watch?v=AybGRzpgu1s</a> |

#### TomTom Sports products

[https://www.youtube.com/playlist?list=PLSoQAVympWk4DPx3\\_yMxwHP7cqa17iW6H](https://www.youtube.com/playlist?list=PLSoQAVympWk4DPx3_yMxwHP7cqa17iW6H)

# TomTom account

---

To download content and to use TomTom services, you need a TomTom account.

You can create an account using your computer in one of the following ways:

- On the device itself during the first time you use it or by selecting the **MyDrive** button.
- By selecting the **Create account** button at [tomtom.com](https://tomtom.com).
- By selecting the green **MyTomTom** button at [tomtom.com](https://tomtom.com).
- By going to [tomtom.com/getstarted](https://tomtom.com/getstarted).

---

**Important:** Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom shop and it cannot be changed after the account has been created.

---

**Note:** You can associate up to ten TomTom devices with one TomTom account.

# Addendum

---

## Important Safety Notices and Warnings

### Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled by the Government of the United States of America, which is solely responsible for its availability and accuracy. GLONASS is operated and controlled by the Government of Russia, which is solely responsible for its availability and accuracy. Changes in GPS or GLONASS availability and accuracy, or in environmental conditions, may impact the operation of this device. TomTom disclaims any liability for the availability and accuracy of GPS or GLONASS.



### Safety messages

#### Use with care

It is your responsibility to use best judgment, due care and attention when using this navigation device. Don't allow interaction with this device to distract you while driving. Minimise the time spent looking at the device screen while driving. You are responsible for observing laws that limit or prohibit the use of mobile phones or other electronic devices, for example, the requirement to use hands-free options for making calls when driving. **Always obey applicable laws and road signs** especially those relating to your vehicle's dimensions, weight and payload type. TomTom does not guarantee the error-free operation of this navigation device nor the accuracy of the route suggestions provided and shall not be liable for penalties arising from your failure to comply with applicable laws and regulations.

#### Notice for oversized/commercial vehicles

If a truck map is not installed on this product then this product is intended for use only on cars and light commercial vehicles without a trailer, because the product will not provide appropriate routes for oversized and commercial vehicles, buses, or campers and recreational vehicles. If you are operating one of those vehicle types, please visit [tomtom.com](http://tomtom.com) to find an appropriate product with maps containing height and weight restrictions.

#### Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This device must not be used in these environments.

### Safety messages

Please read and take note of the following important safety advice:

- Check your tyre pressures regularly.
- Service your vehicle regularly.
- Medication can affect your riding or driving ability.
- Always use seat belts if available.
- Don't drink and drive.
- Most accidents happen less than 5 km / 3 miles from home.
- Obey the rules of the road.

- Always use your turn indicators.
- Every 2 hours, take a break for at least 10 minutes.
- Keep your seat belts on.
- Keep a safe distance from the vehicle in front.
- Before setting off on a motorbike, fasten your helmet correctly.
- When riding a motorbike, always wear protective clothing and equipment.
- When riding a motorbike, be extra vigilant and always ride defensively.

### **Special Note Regarding Driving in California, Minnesota and Other States**

California Vehicle Code Section 26708 which applies to those driving within the State of California restricts the mounting of a navigation device on the windshield to a seven-inch square in the lower corner of the windshield farthest removed from the driver or in a five-inch square in the lower corner of the windshield nearest to the driver and outside of an airbag deployment zone, if the system is used only for door-to-door navigation while the motor vehicle is being operated. Drivers in California should not mount the device on their side or rear windows.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 restricts any person driving within the State of Minnesota from driving with a device suspended between the driver and the windshield.

Many other states have enacted laws which restrict the placement of any object or material on the windshield, side or rear window that obstructs a driver's clear view of the road. It is incumbent upon the driver to be aware of all applicable laws and to place the device in such a manner that will not interfere with his/her driving.

TomTom Inc. bears no responsibility for and hereby disclaims all liability for any fines, penalties or damage incurred by a driver for violations of the law. While driving in any state with windshield mounting restrictions, TomTom recommends using the supplied Adhesive Mounting Disk or purchasing an alternative mounting system (e.g. dashboard or air vents). See [tomtom.com](http://tomtom.com) for more information about these mounting options.

**Rating: DC5V, 1.2A**

### **Device and battery safety**

#### **Your device**

This product uses a Lithium-Ion battery.

Do not disassemble, crush, bend, deform, puncture, or shred your device. Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in a high temperature location, in strong direct sunlight, in or near a heat source in a microwave oven or in a pressurised container, and do not expose it to temperatures over 122°F / 50°C.

Avoid dropping the device. If the device is dropped, especially on a hard surface and the user suspects damage, please contact customer support.

#### **Operating temperature**

This device will remain fully operational within the temperature range 32°F / 0°C to 113°F / 45°C. Prolonged exposure to higher or lower temperatures can cause damage to your device and is therefore advised against.

Temperatures: Standard operation: 32°F / 0°C to 113°F / 45°C; short period storage: -4°F / -20°C to 122°F / 50°C; long period storage: -4°F / -20°C to 95°F / 35°C.

**Important:** Before you switch on the device, let the device acclimatise to the standard operation temperature range for at least 1 hour. Do not use the device outside of this temperature range.

## Device battery

Do not modify or re-manufacture the battery. Do not attempt to insert foreign objects into the battery, or immerse or expose to water or other liquids. Do not expose the battery to fire, explosion or other hazard.

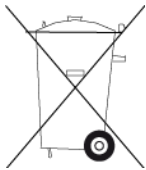
Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

Only use the battery for a system for which it is specified.

Caution: Risk of explosion if battery is replaced by an incorrect type.

Do not remove or attempt to remove the non-user-replaceable battery. If you have a problem with the battery, please contact TomTom customer support.

THE BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS KEPT SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT. USE YOUR TOMTOM DEVICE ONLY WITH THE SUPPLIED DC POWER LEAD (CAR CHARGER/BATTERY CABLE), AC ADAPTER (HOME CHARGER), IN AN APPROVED CRADLE OR USING THE SUPPLIED USB CABLE TO CONNECT TO A COMPUTER FOR BATTERY CHARGING.



If your device requires a charger, please use this device with the charger provided. For replacement chargers, go to [tomtom.com](http://tomtom.com) for information about approved chargers for your device.

The stated battery life is a maximum possible battery life. The maximum battery life will only be achieved under specific atmospheric conditions. The estimated maximum battery life is based on an average usage profile.

For tips on extending the battery life, see this FAQ: [tomtom.com/batterytips](http://tomtom.com/batterytips).

Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, remove your product from your vehicle when you are not driving and keep in a cool, dry place. Charging will not occur at low (below 32°F / 0°C) or high (over 113°F / 45°C) temperatures.

## WEEE e-waste disposal

This product is marked with the wheelie bin symbol on its body and/or packaging to show that it shall not be treated as household waste or be disposed of as unsorted municipal waste. Please dispose of this product by making use of local e-waste collection point or other recycling facility or by returning it to the point of sale. More information about national recycling options can be requested from the responsible local authority in your country.



## USA Specific Absorption Rate (SAR) compliance

THIS WIRELESS DEVICE MODEL MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES WHEN USED AS DIRECTED IN THIS SECTION



This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government, Industry Canada of the Canadian Government (IC).

The SAR limit recommended by the Federal Communications Commission (FCC) of the U.S. Government, Industry Canada of the Canadian Government (IC) is 1.6W/kg averaged over 1 gram of tissue for the body (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles and feet). Tests for SAR are conducted using standard operating positions specified by FCC/IC with the device transmitting at its highest certified power level in all tested frequency bands.

#### **FCC information for the user**



THE DEVICE COMPLIES WITH PART 15 OF THE FCC RULES

#### **Federal Communications Commission (FCC) Statement**

This equipment radiates radio frequency energy and if not used properly - that is, in strict accordance with the instructions in this manual - may cause interference to radio communications and television reception.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **Important**

This equipment was tested for FCC compliance under conditions that included the use of shielded cables and connectors between it and the peripherals. It is important that you use shielded cable and connectors to reduce the possibility of causing radio and television interference. Shielded cables, suitable for the product range, can be obtained from an authorized dealer. If the user modifies the equipment or its peripherals in any way, and these modifications are not approved by TomTom, the FCC may withdraw the user's right to operate the equipment. For customers in the USA, the following booklet prepared by the Federal Communications Commission may be of help: "How to Identify and Resolve Radio-TV Interference Problems". This booklet is available from the US Government Printing Office, Washington, DC 20402. Stock No 004-000-00345-4.

FCC ID: S4L4AL51

IC ID: 5767A-4AL51

### **FCC RF Radiation Exposure Statement**

The transmitters within this device must not be co-located or operating in conjunction with any other antenna or transmitter.

### **FCC Country Code Selection**

The Country Code Selection feature is disabled for products marketed in the US or Canada. Per FCC regulations, all Wi-Fi products marketed in US must be fixed to US operation channels only.

### **Location of FCC ID and IC ID information on your device**

The FCC ID and IC ID can be found next to the memory slot on your device.

### **Pacemakers**

Pacemaker manufacturers recommend that a minimum of 15 cm / 6 inches be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

### **Guidelines for people with pacemakers**

- You should ALWAYS keep the device more than 15 cm / 6 inches from your pacemaker.
- You should not carry the device in a breast pocket.

### **Other medical devices**

Please consult your physician or the manufacturer of the medical device to determine if the operation of your wireless product may interfere with the medical device.

### **Emissions information for Canada**

Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

Operation is subject to the condition that this device does not cause harmful interference.

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-3(B)/NMB-3(B)

The Country Code Selection feature is disabled for products marketed in the US or Canada.

Equipment is certified to the requirements of RSS-247 for 2.4-GHz.

### **IMPORTANT NOTE**

IC Radiation Exposure Statement:

- This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
- This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain with IC RF exposure compliance requirements please follow operation instruction as documented in this manual.

## Responsible party in North America

TomTom, Inc., 2400 District Avenue, Burlington, MA 01803

Tel: 866 486-6866 option 1 (1-866-4-TomTom)

## TomTom MyDrive app

This device is compatible with the TomTom MyDrive mobile application which may be downloaded from [tomtom.com/mydrive-app](http://tomtom.com/mydrive-app). The use of the TomTom MyDrive mobile application on your smartphone and any integration with your product will require that your smartphone has a wireless data service plan provided by a third party wireless service carrier. The procurement of and all charges associated with such a connectivity plan are your responsibility. TomTom shall not be liable for any costs or expenses associated with such network connectivity plan (such as the data charges or possible tethering fees which may be imposed by your carrier). Any changes to the availability or reliability of the network connection may impact the operation of certain TomTom services which may be offered on this device.

## Legal terms

For information regarding how TomTom uses your data and personal information, visit [tomtom.com/privacy](http://tomtom.com/privacy). Please see [tomtom.com/legal](http://tomtom.com/legal) for general terms and conditions including the limited warranty, end user licence agreements and additional copyrights applying to this product, embedded software and services. The software included in this product contains copyrighted software that is licensed under the GPL. A copy of that licence can be viewed in the Third Party Licences section. You can obtain the complete corresponding source code from us for a period of three years after our last shipment of this product. For more information, visit [tomtom.com/gpl](http://tomtom.com/gpl) or contact your local TomTom customer support team at [tomtom.com/support](http://tomtom.com/support). Upon request, we will send you a CD with the corresponding source code.

Great care was taken in preparing this document. Constant product development may mean that some information is not entirely up to date. The information in this document is subject to change without notice. TomTom reserves the right to update, change and improve its products and materials without obligation of notice. For updated and additional information, please visit the TomTom website at [tomtom.com](http://tomtom.com).

TomTom shall not be liable for technical or editorial errors or omissions contained herein, nor for incidental or consequential damages resulting from the performance or use of this document.

This document contains information protected by copyright. No part of this document may be photocopied or reproduced in any form without prior written consent from TomTom N.V.

## Model numbers

4AL51

## Accessories supplied with this device

- Adhesive mounting disk
- USB cable
- RDS-TMC cable
- Quick Start Guide

# Copyright notices

---

© 1992 - 2017 TomTom. All rights reserved. TomTom and the "two hands" logo are trademarks or registered trademarks of TomTom N.V. or one of its subsidiaries. Please see [tomtom.com/legal](http://tomtom.com/legal) for limited warranty and end user licence agreements applying to this product.

© 1992 - 2017 TomTom. All rights reserved. This material is proprietary and the subject of copyright protection and/or database rights protection and/or other intellectual property rights owned by TomTom or its suppliers. The use of this material is subject to the terms of a licence agreement. Any unauthorised copying or disclosure of this material will lead to criminal and civil liabilities.



The software included in this product contains copyrighted software that is licensed under the GPL. A copy of that licence can be viewed in the Licence section. You can obtain the complete corresponding source code from us for a period of three years after our last shipment of this product. For more information, visit [tomtom.com/gpl](http://tomtom.com/gpl) or contact your local TomTom customer support team via [tomtom.com/support](http://tomtom.com/support). Upon request, we will send you a CD with the corresponding source code.

## Bluetooth®



The **Bluetooth®** word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by TomTom is under license. Other trademarks and trade names are those of their respective owners.

## Wi-Fi®

Wi-Fi® is a registered trademark of Wi-Fi Alliance®. The Wi-Fi CERTIFIED™ Logo is a certification mark of Wi-Fi Alliance®.

## Apple, Mac, iPhone, Siri and the "Download on the App Store" badge

Apple, Mac, iPhone, Siri and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

## Android, Google Now, Google Earth and the "Get it on Google Play" badge

Android, Google Now, Google Earth, Google Play, and the Google Play logo are trademarks of Google Inc.

## Windows®

Windows is either a registered trademark or a trademark of Microsoft Corporation in the United States and/or other countries.