TomTom GO
Reference Guide

TomTom

Contents

Planning a route   36

Changing your route   52

My Routes   55

Voice control   58

Traffic   63

Welcome to navigation with TomTom

This Reference Guide explains all you need to know about your new TomTom GO navigation device.

If you want a quick read of the essentials, we recommend that you read the Get going chapter. This covers installation, switching on, setting up and planning your first route.

After that, you will probably want to connect to TomTom services, and you can read all about that in the Connecting to TomTom services chapter.

For information about what you see on the device itself, go to:

- What's on the screen
- Using gestures
- Main menu

Tip: There are also frequently asked questions (FAQs) at tomtom.com/support. Select your product model from the list or enter a search term.

We hope you enjoy reading about and, most importantly, using your new navigation device!

Get going

Installing in your car

Use the mount provided with your device to install your TomTom GO device in your vehicle. Read the instructions about positioning your device before you install your device.

To install your device, do the following:

1. Connect the supplied USB cable to the mount. If the mount is integrated into your device, connect the USB cable to the device.

   Note: Use ONLY the USB cable supplied with your device. Other USB cables may not work.

2. Connect the USB cable to the USB car charger and plug this into the power supply on your dashboard.
3. Choose the best smooth location, on your windshield or side window, to mount your TomTom GO device.
4. Make sure that both the suction cup on the mount and your windshield are clean and dry.
5. Press the suction cup of the mount firmly against your windshield.
6. Turn the rubber grip near the base of the mount in a clockwise direction until you feel it lock.
7. If your mount is not integrated into your device, place your device in the mount, making sure that it clicks into place.

Dashboard mount disks are available as part of a range of accessories for your device. For more information, go to tomtom.com/accessories.

Positioning the device

Be careful where you install your navigation device in your car. The device shouldn't block or interfere with any of the following:

- Your view of the road.
- The controls in your car.
- Your rearview mirrors.
- The airbags.

You should be able to reach the device easily without leaning or stretching. You can attach the device to the windshield or side window or you can use a Dashboard Mount Disk to attach the mount to your dashboard.

Switching on and off

Switching your device on

Press the On/Off button until your device starts. If the device was off you see the map view. If your device was sleeping you see the last screen you were looking at.

Putting your device to sleep

To put your navigation device to sleep, press the On/Off button and then release it.

You can also press the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Sleep** to make the device sleep.

Tip: To put your navigation device to sleep whenever it is removed from the mount, go to Battery settings in the Settings Menu.

Switching your device off completely

To switch off your navigation device completely, you can do one of the following:

- Press and hold the On/Off button for more than 2 seconds until you see the Sleep and Turn Off buttons. Select **Turn Off** to switch off the device. Select the "back" button if you don't want to switch your device off.
- Press and hold the On/Off button for more than 5 seconds until the device switches off.

Setting up

Note: The language you choose will be used for all text on the screen. You can always change the language later in Language and Units in the **Settings** menu.

When you first switch on your device, you have to answer a few questions to set up the device. Answer the questions by touching the screen.

GPS reception

When you first start your TomTom GO navigation device, the device may need a few minutes to determine your position. In future, your position will be found much faster.

To ensure good satellite reception, use your device outdoors and keep it upright. Large objects such as tall buildings can sometimes interfere with reception.

Important: QuickGPSfix contains information about satellite positions which helps your navigation device find your position faster. QuickGPSfix information is sent to Always Connected devices in real time and to Smartphone Connected devices when connected to TomTom services using your smartphone.

Planning a route to an address using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.
3. Use the keyboard to enter the name of the place you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for an address, town, city, postcode or mapcode.

Tip: To search for a specific city you can use the city's state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.

Tip: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

    Towns and roads are shown on the left, POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select an address suggestion.

6. Enter the house number if you have one and haven't entered it already.

7. Select **Drive**.

    Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

    Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

    Tip: You can add a stop to a route you have already planned.

    Tip: You can save a route using My Routes.

Planning a route using the map

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using the map, do the following:

1. Move the map until you can see the destination you want to navigate to. Here are some of the gestures you can use to move the map:

    - **Pinch** - to zoom, touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

      Tip: Pinch to zoom isn't available on all devices. When pinch to zoom isn't available on your device, use the zoom buttons to zoom in and out.

    - **Double tap** - to zoom in, double tap on the map.
    - **Drag** - to scroll the map, touch the screen with a finger and move it across the screen.
    - **Flick** - to scroll the map a long way, flick the tip of a finger across the screen.

      Tip: For a complete list of gestures, see Using gestures.

2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

   A pop-up menu shows the nearest address.

3. To plan a route to this destination, select the drive button:

   Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

   Tip: You can use the location you selected in other ways, such as adding it to My Places, by selecting the pop-up menu button.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Connecting to TomTom services

About TomTom services

TomTom services give you real-time information about traffic and safety cameras on your route.

To get TomTom services on your GO you need the following items:

- A GO that can connect to TomTom services.
- A smartphone with a data plan from a mobile services provider.
- The TomTom MyDrive app for iOS or Android installed on your smartphone.
- A MyTomTom account.

Using TomTom services means that data is sent and received by your phone using your mobile services provider.

Important: You might have additional costs when you use the internet on your phone, especially if you are outside the area covered by your data plan. Check with your mobile services provider for more information.

Note: TomTom services are not available on all GO devices.
Note: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.

TomTom MyDrive App for iOS or Android

The TomTom MyDrive app connects your GO to the internet using your smartphone.

You can download and install the app on your smartphone from the Apple iTunes store or Google Play store.

Note: The language used for buttons and menus in the TomTom MyDrive app is the same as the language you selected in your smartphone settings. If you change the language you must restart the TomTom MyDrive app to see the new language.

Starting the app

On your smartphone tap the **MyDrive** icon to start the app. To use TomTom services, you must create a MyTomTom account or you can log in using an existing MyTomTom account. When the app is started you can do one of the following:

- Connect to TomTom services using your smartphone
- Reconnect to TomTom services using your smartphone

Sharing your information

When you use a TomTom service we ask you to share information about you and your device. The first time you use a TomTom service please read the details about how each service uses your information. On your GO, tap **Yes** to allow your information to be shared. If you don't agree to share your information the service will not work.

Notifications

Your smartphone displays a notification when the TomTom MyDrive app is connected to your GO.

Main menu

Tap the app Main Menu button to show the main menu. The menu has the following items:

- **Status** - shows the status screen where you can see the status of the connection.
- **Traffic** - shows a map of your location with traffic incidents.
- **MyTomTom Account** - lets you log in to your MyTomTom account.
- **Settings** - lets you change the app settings.
- **About** - Displays information about the TomTom MyDrive app.

Connect to TomTom services using your smartphone

To connect your GO to your phone, do the following:

1. Select **TomTom Traffic** in the Main Menu.
2. Select **Activate now**.
3. If you are prompted, select **Yes** to agree to send information to TomTom.

   Note: You cannot use TomTom services unless you agree to send information to TomTom.

4. Switch on Bluetooth on your phone, and make sure your phone is discoverable (iOS) or visible (Android).
5. Start the TomTom Traffic app on your phone.
6. Select the next screen arrow on your navigation device.

   Your device searches for your phone.

   Tip: If your device cannot find your phone, make sure your phone is still discoverable (iOS) or visible (Android) for other Bluetooth devices. Select **Search** to search for your phone again.

7. Select your phone from the list on your navigation device.

   Your navigation device connects to the internet using your phone's internet connection.
8. On the TomTom Traffic app, log in to your existing MyTomTom account or create a new My-TomTom account.

   Tip: If you already own a TomTom navigation device, we recommend that you open a new My-TomTom account for your GO using a different email address.

9. Return to the map view on your navigation device.

TomTom services are now active.

Reconnect to TomTom services using your smartphone

To reconnect your GO to TomTom services, on your phone make sure that Bluetooth is on and that the TomTom MyDrive app is started.

Your GO will remember your phone and will find it automatically when you are in range of your navigation device. If you have a valid TomTom services subscription, the service will start automatically.

The Bluetooth icon at the top of the Main Menu screen on your GO shows the status of the Bluetooth connection:

Bluetooth not connected.

Bluetooth connecting. Your device is trying to automatically connect to your phone.

Bluetooth connected. Your device is connected to your phone.

You can also connect using another phone.

Connect to TomTom services using a different smartphone

1. Switch on Bluetooth on your phone, and make sure that your phone is discoverable (iOS) or visible (Android).
2. Start the TomTom MyDrive app on your phone.
3. Select **TomTom Traffic** in the Main Menu.
4. Select the pop-up menu button then select **Search for Phones**.

    Your navigation device searches for your smartphone.

    Tip: If your device cannot find your smartphone, make sure your smartphone is still discoverable (iOS) or visible (Android) for other Bluetooth devices.

5. Select your smartphone from the list of smartphones on your device.

    Your navigation device connects to TomTom services using your smartphone internet connection.
6. On the TomTom Traffic app, log in to your existing MyTomTom account.
7. Return to the map view on your navigation device.

TomTom services are now active.

Deleting phones

1. Select **Tomtom Traffic** in the Main Menu.
2. Select **Manage Phones**.
3. Select the pop-up menu button then select **Delete Phones**.
4. Select the phone you want to delete.
5. Select **Delete**.

    Your phone is deleted.

    Tip: If you delete all your connected phones, you will no longer be able to use TomTom services.

Unable to get a connection

If your GO cannot connect to your phone, or you have no internet connection, check the following:

- Your phone is shown on your TomTom navigation device.
- Your phone's Bluetooth is switched on.
- The TomTom MyDrive app is started on your phone.
- Your data plan with your mobile services provider is active, and you can access the internet on your phone.

My device

Memory card slot

Some TomTom navigation devices have a memory card slot that is located on the side or bottom of the device.

Before you use the memory card slot, make sure that you have the latest version of the application installed on your navigation device by connecting to MyDrive using a computer.

When your device is up to date, you can use a memory card as extra storage space to add extra maps to your device. Maps can be purchased from tomtom.com.

Device not starting

In rare cases, your TomTom GO navigation device may not start correctly or may stop responding to your taps.

First, check that the battery is charged. To charge the battery, connect your device to the car charger. It can take up to 2 hours to fully charge the battery.

If this does not solve the problem, you can reset the device. To do this, press and hold the On/Off button until your device begins to restart.

Charging your device

The battery in your TomTom GO navigation device charges when you connect it to the car charger or to your computer.

You are warned when the battery level is low or critical. You lose your connection to some TomTom services when the battery level is low or critical. When the battery is empty, the device goes into sleep mode.

Important: You should plug the USB connector directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

Sending information to TomTom

When you first start navigating or perform a full reset, your device asks for permission to collect some information about your use of the navigation device. The information is stored on the device until we retrieve it. We use it anonymously to improve our products and services. If you use our services, we will also use your location information to deliver the services to you.

You can change whether you share this information with us at any time by doing the following:

1. In the Main Menu, select **Settings**.
2. Select **System**.
3. Select **Your information**.
4. Select the button to turn sending of information on or off.

Note: If you choose not to share this information, you will no longer receive our services. This is because services need to send the location of your device to TomTom in order to receive the traffic information related to where you are. The end date of your subscription remains the same, even if you do not share this information with us.

Additional information

If you think that your information is not being used for the purpose for which you have provided it to TomTom, contact us at tomtom.com/support.

You can find current and more detailed information at tomtom.com/privacy.

Getting help

You can get further help by going to tomtom.com/support.

For warranty and privacy information, go to tomtom.com/legal.

Take care of your navigation device

It is important to take care of your device:

- Do not open the casing of your device under any circumstances. Doing so may be dangerous and will void the warranty.
- Wipe or dry the screen of your device using a soft cloth. Do not use any liquid cleaners.

What's on the screen

The map view

The map view is shown when you start your navigation device and you have no planned route. Your actual location is shown as soon as your device has found your GPS location.

You can use map view in the same way as you might look at a traditional paper map. You can move around the map using gestures, and zoom using the zoom buttons.

Important: Everything on the map is interactive, including the route and the map symbols - try selecting something and see what it does!

Tip: To open a pop-up menu for an item on the map, select and hold the item until the menu opens.

The map shows your current location and many other locations such as your My Places locations.

If you have not planned a route, the map is zoomed out to show the area around your location.

If you have planned a route, your complete route is shown on the map. You can add stops to your route directly from the map. When you start to drive, the guidance view is shown.
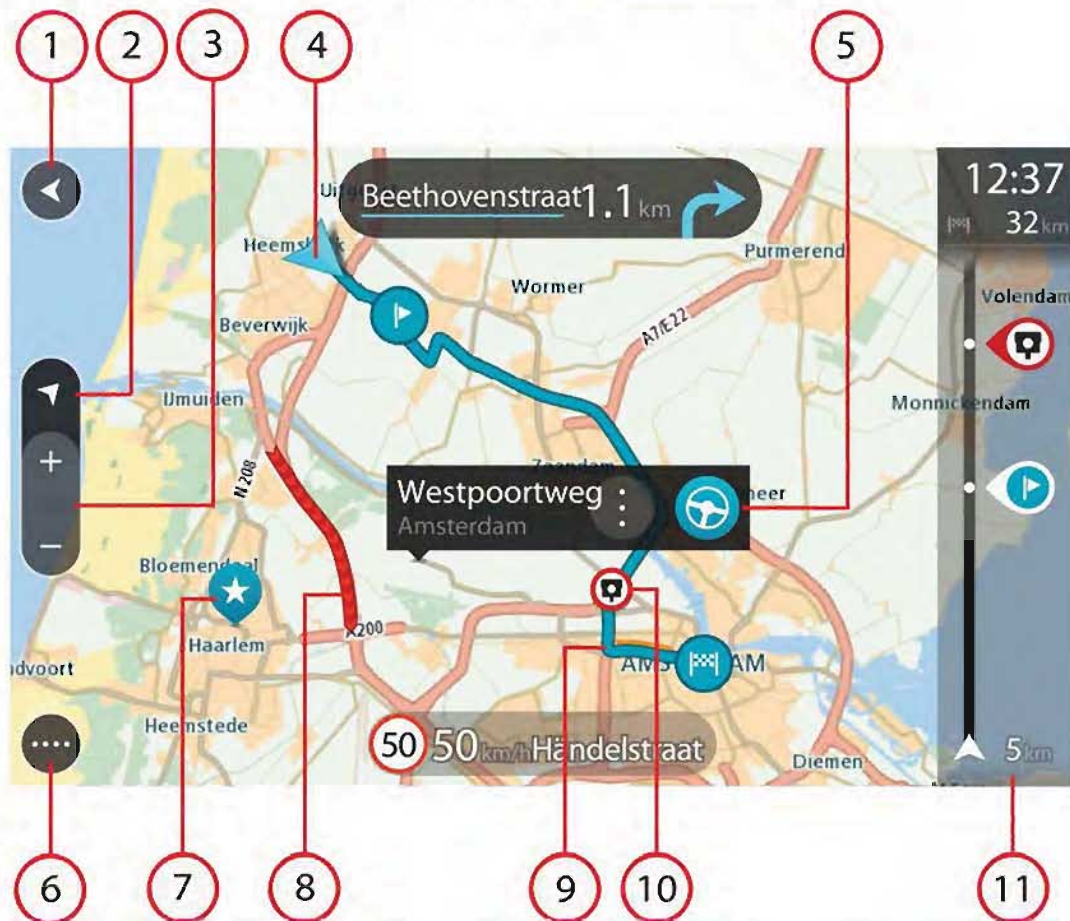
1. Back button. This button returns the map to an overview of your whole route or, if no route is planned, moves the map to put your current location at the center.

2. Switch view button. Select the switch view button to change between the map view and the guidance view. When in map view, if you are driving, the small arrow rotates to show you your current driving direction, with north being up.

3. Zoom buttons. Select the zoom buttons to zoom in and out.

4. Current location. This symbol shows your current location. Select it to add it to My Places or search near your current location.

5. Selected location. Press and hold to select a location on the map. Select the pop-up menu button to show options for the location, or select the drive button to plan a route to the location.

6. Main Menu button. Select the button to open the Main Menu.

7. Map symbols. Symbols are used on the map to show your destination and your saved places:

   ▪ Your destination.

   ▪ Your home location. You can set your home location in My Places.

   ▪ A stop on your route.

   ▪ A location saved in My Places.

   Select a map symbol to open the pop-up menu, then select the menu button to see a list of actions you can take.

8. Traffic information. Select the traffic incident to display information about the traffic delay.

9. Your route, if you have planned a route. Select the route to clear it, change the route type, add a stop or save changes to your route.

10. Safety cameras on your route. Select a safety camera to display information about that camera.

11. Route bar. The route bar is shown when you have planned a route.

The guidance view

The guidance view is used to guide you along the route to your destination. The guidance view is shown when you start driving. You see your current location and details along your route, including 3D buildings in some cities.

Note: 3D buildings in guidance view are not available on all GO devices.

The guidance view is normally in 3D. To show a 2D map with the map moving in your direction of travel, change the 2D and 3D default settings.

Tip: When you have planned a route and the 3D guidance view is shown, select the switch view button to change to the map view and use the interactive features.

When your navigation device starts after it was turned off and you have a route planned, you are shown the map view with your current location.
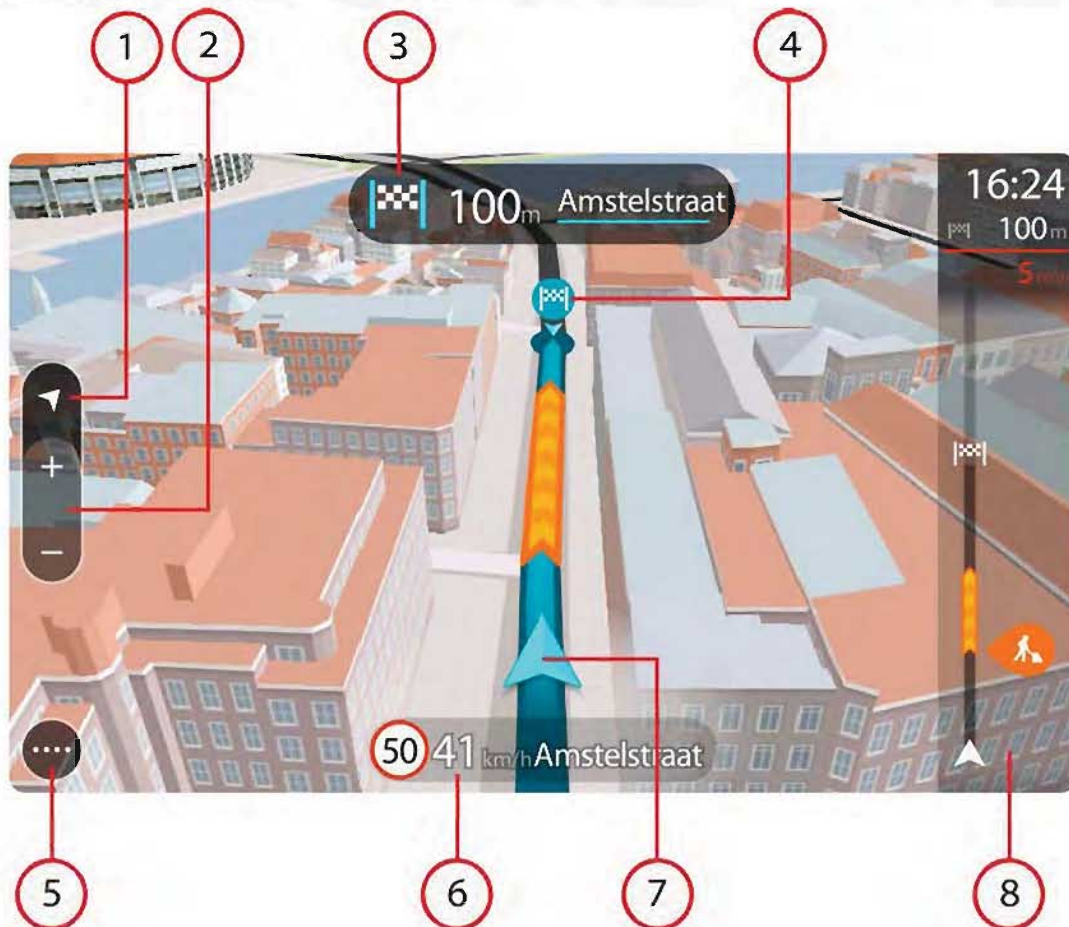
1. Switch view button. Select the switch view button to change between the map view and the guidance view.
2. Zoom buttons. Select the zoom buttons to zoom in and out.

   Tip: On some devices you can also pinch to zoom in and out.
3. Instruction panel. This panel shows the following information:
   - The direction of your next turn.
   - The distance to your next turn.
   - The name of the next road on your route.
   - Lane guidance at some junctions.
4. Route symbols. Symbols are used on your route to show your starting location, your stops, and your destination.
5. Main Menu button. Select the button to show the Main Menu.
6. Speed panel. This panel shows the following information:
   - The speed limit at your location.
   - Your current speed.
   - The name of the street you are driving on.
7. Current location. This symbol shows your current location.
8. Route bar. The route bar is shown when you have planned a route.

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Note: The distance ahead shown by the route bar is a maximum of 50 km or 30 miles. The bottom half of the route bar shows the first third of the route distance (up to 16 km or 10 miles from your location), while the top half shows the remaining two thirds (34 km or 20 miles).

The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

If you have stops on your route, select this panel to change between information about the next stop and your final destination.

You can choose the information you see on the arrival information panel.

The bar uses symbols to show the following information:

- The next two stops on your route.
- Gas stations that are directly on your route.
- TomTom Traffic.
- TomTom Safety Cameras and Danger Zones.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera.

The total time delay due to traffic jams and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see Traffic incidents.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows messages about the status of your GO, for example **Finding fastest route** or **Playing route preview**.

Advanced Lane Guidance

Note: Lane guidance is not available for all junctions or in all countries.

Your TomTom GO navigation device helps you prepare for highway exits and junctions by showing the correct driving lane for your planned route.

As you approach an exit or junction, the lane you need is shown on the screen and in the instruction panel.

To turn lane images off, select **Settings** in the Main Menu, then select **Appearance**. Switch off the **Show previews of highway exits** setting.

Time-dependent speed limits

Some speed limits change depending on the time of day. For example, you may see the speed limit near schools decrease to 40 km/h or 25 mph in the morning from 08:00 - 09:00 and in the afternoon from 15:00 - 16:00. Where possible, the speed limit shown in the speed panel changes to show these variable speed limits.

Some speed limits change depending on driving conditions. For example, the speed limit will decrease if there is heavy traffic, or the weather conditions are bad. These variable speed limits are not shown in the speed panel. The speed shown in the speed panel is the maximum speed limit allowed in good driving conditions.

Important: The speed limit shown in the speed panel is only an indication. You must always obey the actual speed limit for the road you are on and the conditions you are driving in.

Using gestures

All about gestures

You need to use gestures to control your navigation device.

This Reference Guide explains which gestures to use throughout the guide but here is a complete list of all the gestures you can use.

Double tap   Touch one finger on the screen twice in rapid succession.
Example of when to use this: Zooming in on the map.

Drag   Put one finger on the screen and move it across the screen.
Example of when to use this: Scrolling around in the map.

Flick   Flick the tip of a single finger across the screen.
Example of when to use this: Scrolling a long distance on the map.
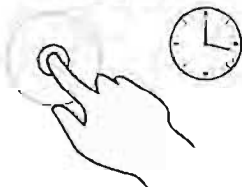
Press and hold   Put one finger on the screen for more than 0.5 second.
Example of when to use this: Opening the pop-up menu for a place on the map.

Pinch to zoom   Touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.
Example of when to use this: Zooming in and out on the map.

Tip: Pinch to zoom isn't available on all devices. When pinch to zoom isn't available on your device, use the zoom buttons to zoom in and out.

Tap or select   Tap a single finger on the screen.
Example of when to use this: Selecting an item in the Main Menu.

Tip: To open a pop-up menu for an item on the map, select and hold the item until the menu opens.

Main Menu

On the map view or guidance view, select the Main Menu button to open the Main Menu.

The following navigation buttons are available in the Main Menu:

Note: Not all features are supported on all devices.

Search	Select this button to search for an address, a place or a Point of Interest, then plan a route to that location.
Current route	Select this button to clear or change your planned route.
Report Safety Camera	Select this button to report a safety camera.
My Places	Select this button to show your saved places.
My Routes	Select this button to show your saved routes.

Parking	Select this button to find parking lots/garages.
Gas Station	Select this button to find gas stations.
Voice Control	Select this button to start voice control. **Tip**: You can also say the wake-up phrase to start voice control.
TomTom Traffic	Select this button to connect to TomTom services, or to check your TomTom Traffic, TomTom Safety Cameras or TomTom Danger Zones subscription.

Other buttons

On the map or guidance view, select the Main Menu button to open the Main Menu.

The following buttons are available in the Main Menu screen, in addition to the navigation buttons:

	Select this button to open the Settings Menu.
	Select this button to open the Help Menu. The Help Menu contains a guided tour and information about your GO.
	Select this button to return to the previous screen.
	Select this button to return to the map view or guidance view.

	This symbol shows the status of the Bluetooth connection when you use a smartphone to connect to TomTom services.
	This symbol shows the power level of the battery in your device.
	This symbol shows that the TomTom Traffic service is active.
	This symbol shows that the TomTom Traffic service is not active.
	Select this button to switch off voice instructions. You will no longer hear spoken route instructions but you will still hear information such as traffic information and warning sounds. **Tip**: You can select the types of instructions you want to hear. Select Voices in the Settings Menu and select the instructions you want to hear.
	Select this button to switch on voice instructions.
	Select this button to reduce the brightness of the screen and display the map in darker colors. When driving at night or when driving through a dark tunnel, it is easier to view the screen and less distracting for the driver if the brightness of the screen is dimmed. **Tip**: Your device automatically switches between day and night colors depending on the time of day. To switch off this feature, select Appearance in the Settings menu and switch off **Switch to night colors when dark**.
	Select this button to increase the brightness of the screen and display the map in brighter colors.

Volume control

On the map or guidance view, select the Main Menu button to open the Main Menu.

Select and slide the volume control to change the volume of voice instructions and warnings. If the voice instructions are switched off, the volume control will still change the volume of the warnings.

Using Quick Search

About search

You use search to find a wide range of places and then navigate to them. You can search for the following:

- A specific address, for example, 335 Madison Avenue, New York.
- A partial address, for example, Madison Ave NY.
- A type of place, for example, gas station or restaurant.
- A place by name, for example, Starbucks.
- A ZIP code, for example, 10017 for Murray Hill, East Side, Manhattan, New York.
- A city to navigate to a city center, for example, Kingston, NY.
- A POI (Point of Interest) near your current location, for example, restaurant near me.
- Latitude and longitude coordinates, for example, N 40°45'28″ W 73°59'09″.

Planning a route to a POI using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

   The search screen opens with the keyboard showing.
3. Use the keyboard to enter the name of the place you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria."

Note: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left; POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.
Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select a POI type or an individual POI.
6. If you selected a POI type, select your chosen POI.

7. Select **Drive**.

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Entering search terms

Select **Search** in the Main menu to start searching for addresses and POIs. The search screen opens showing the keyboard and the following buttons:

1. **Back button**.

    Select this button to go back to the previous screen.

2. **Search input box**.

    Enter your search term here. As you type, matching addresses and POIs are shown.

    Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

    Tip: To edit, select a word you have already typed to place the cursor. You can then insert or delete characters.

3. **Type of search**.

    By default, the whole of the current map is searched. Once you have used search, the last search type you selected is used. Select this button to change the type of search to any of the following:

    Current map

    Select this option to search the whole of your current map with no limit to the search radius. Your current location is the center of the search. The results are ranked by exact match.

    Near me

    Select this option to search with your current GPS location as the search center. The results are ranked by distance.

    In town or city

    Select this option to use a town or city as the center for your search.

28

You need to enter the town or city name using the keyboard. When you have selected the town or city from the results list, you can search for an address or POI in that city.

Along route

When a route has been planned, you can select this option to search along your route for a specific type of location, for example, gas stations. When prompted, enter the type of location and then select it in the right-hand column to carry out the search.

Near destination

When a route has been planned, you can select this option to use your destination as the center for your search.

Latitude Longitude

Select this option to enter a pair of latitude longitude coordinates. You can enter any of these coordinate types:

- Decimal values, for example, 51.508742 -0.142822.

- Degrees, minutes and seconds, for example, N 51°30'31" W 0°08'34".

- GPS standard coordinates, for example, N 51 30.525 W 0 08.569.

> **Note**: The bar below the coordinates goes red if you enter coordinates that are not recognized by your GO.

1. **View button**.

   Select this button to return to the map view or guidance view.

2. **123?! button**.

   Select this button to use numbers and symbols on your keyboard. Select the =\< button to toggle between the numbers and more symbols. Select the **ABC** button to go back to the general keyboard.

3. **Keyboard layout button**.

   Select this button to change your keyboard layout to another language. You can choose up to four layouts from the list. If you have more than one layout selected, selecting the keyboard layout button opens a pop-up so you can quickly swap between your selected keyboard layouts. Press and hold this button to go directly to the list of all the layouts.

4. **List/map button**.

   Select this button to switch between showing the results in a list or showing the results on the map.

5. **Show/hide keyboard**.

   Select this button to show or hide the keyboard.

> **Tip**: Select the **Shift** key once to make the next letter you type upper case. Double tap the **Shift key** to use Caps-Lock where all the letters you type are upper case. Select the **Shift** key once to quit Caps-Lock.
> **Tip**: To cancel a search, select the map/guidance view button in the top right-hand corner of the screen.

Working with search results

Your search results are shown in two columns.

Address and city matches are shown in the left-hand column, and POIs, types of POIs and Places are shown in the right-hand column.

> **Tip**: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

When you select an address from the list of search results, you can choose to show it on the map, add a crossroad or plan a route to that chosen location. To get an exact address you can add the house number.

If you show the result on the map, you can use the pop-up menu to add the location to My Places or search near this location. If a route is already planned, you can add the location to your current route.
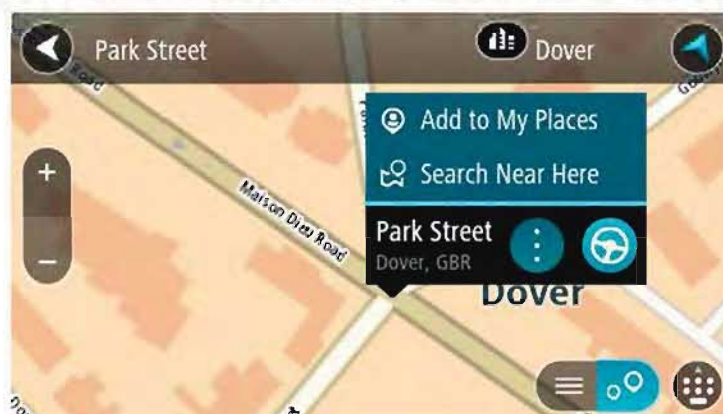
Note: The best search results are shown on the map. When you zoom in, the lower ranked search results are gradually shown.

About postcodes

You can search using a ZIP code to get closer to the area in which you want to find an address or POI.

When you search using a ZIP code, your results include all the streets in a city district, the whole town, or the towns and villages within that ZIP code zone.

Note: If you search using a ZIP code you will not get a single address in your results.

You do not have to use the state or province postal abbreviation or first change the state or province because this is included in the ZIP code.

For example, a search for York in the whole map returns a long list of possible results. Adding a space followed by the area ZIP code narrows the results down to the York that you are looking for.

About mapcodes

In countries where roads and houses have no names or addresses, you can use a mapcode instead. A mapcode represents a location.

Every location on Earth, including those in the sea, like islands and oil rigs, can be represented by a mapcode. Mapcodes are short, and easy to recognize, remember and communicate. They are precise to a few meters, which is good enough for every-day use.

Go to mapcode.com for instructions on how to find the mapcode for a location.

Mapcodes are more precise and more flexible than the address on a business card. You can PICK the location you want to associate with your address, for example, the main entrance or entrance to a parking lot.

List of POI type icons

Legal and financial services

	Court house		Cash dispenser
	Legal - Solicitors		Financial institution
	Legal - other services		

Food services

	Convenience store		Fast food restaurant
	Restaurant		Chinese restaurant

Accommodation

	Hotel or motel		Luxury hotel

Campground			Economy chain hotel

Emergency services

H	Hospital or polyclinic		Dentist
	Police station		Veterinarian
	Doctor		Fire station

Car-related services

P	Outside parking		Gas station
P	Parking garage		Car wash
	Car dealer		Vehicle inspection center
	Rental car facility		Electric car charging point(s)
P	Rental car parking		Car repair facility

Other services

	Embassy		Pet services
	Government office		Telecommunication
	Company		Community service

	Post office		Pharmacy
	Shopping center		Beauty services
	Tourist information office		Shop

Education

	College or university	Aa	School
	Library		Convention center

Leisure

	Casino		Winery
	Theater		Tourist attraction
	Cinema		Zoo
	Concert hall		Amusement park
	Museum		Exhibition center
	Opera		Cultural center
	Nightlife		Leisure center

Sport

	Playing field		Swimming pool

33

Mountain peak		Water sports	
Beach		Tennis court	
Park or recreation area		Ice skating rink	
Yacht basin or marina		Sports center	
Stadium		Golf course	

Religion

Church		Place of worship	

Travel

Railroad station		Mountain pass	
Airport		Scenic or panoramic view	
Ferry terminal		ZIP code	

Note: Not used in all countries.

Border crossing		Residential area	
Bus station		Gas station	
Toll gate		Electric car charging stations	
Rest area		Truck stop	

City center

Planning a route

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to an address using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for an address, town, city, postcode or mapcode.

Tip: To search for a specific city you can use the city's state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.

Tip: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left, POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select an address suggestion.

6. Enter the house number if you have one and haven't entered it already.

7. Select **Drive**.

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route you have already planned.

Tip: You can save a route using My Routes.

Planning a route to a city center

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a city center using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the city or town you want to plan a route to.

> **Tip**: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a town, city, or ZIP code.

> **Tip**: To search for a specific city you can use the city's state code or ZIP code. For example, searching for York will return many results. If you search for York AL or York 36925 then that city will be at the top of the results. You can then search in the city.
>
> **Tip**: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example, to being along the route or in a city.

4. As you type the address, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left; POIs are shown on the right.

> **Tip**: To see more results, hide the keyboard or swipe the results list to scroll it.
>
> **Tip**: You can switch between seeing the results on the map or in a list by selecting the list/map button:
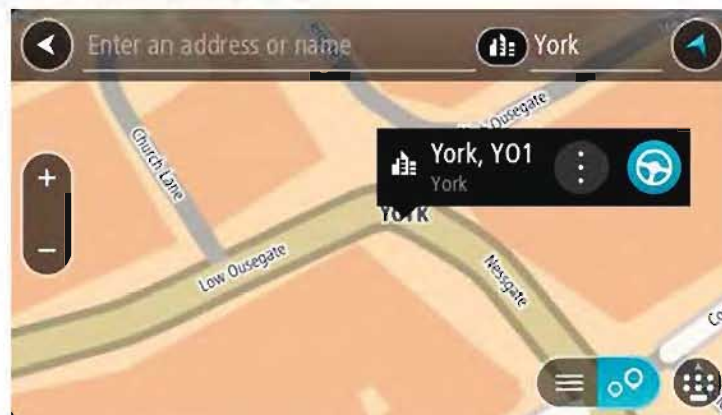

5. Select the city in the left-hand column.

The city name is shown in the right side of the search input box, and the city center POI is shown below in the right-hand column.

6. Select the city center POI.

    The city center location is shown on the map.

7. Select **Drive**.

    Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

    Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

    Tip: You can add a stop to a route that you have already planned.

    Tip: You can save a route using My Routes.

Planning a route to a POI using search

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route to a POI type or a specific POI using search, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the place you want to plan a route to.

Tip: If you press and hold a letter key on the keyboard, you get access to extra characters if they are available. For example, press and hold the letter "e" to access characters 3 e è é ê ë and more.

You can search for a POI (Point of Interest) type, such as a restaurant or tourist attraction. Alternatively, you can search for a specific POI, for example "Rosie's Pizzeria."

Note: When searching, the whole map is searched. If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is done, for example along the route or in a city.

4. As you type, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left; POIs are shown on the right.
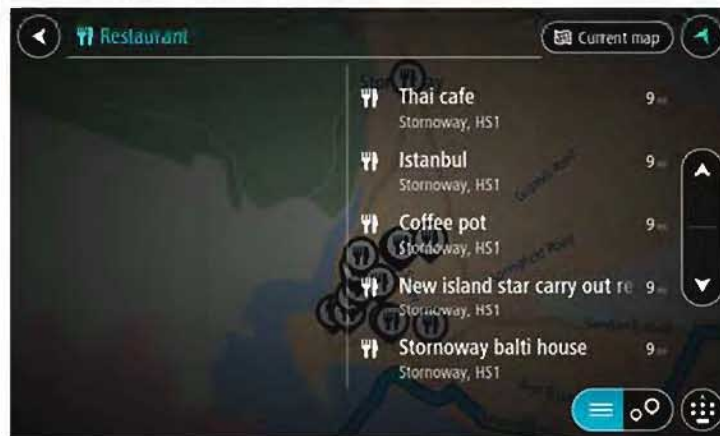
Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

Tip: You can switch between seeing the results on the map or in a list by selecting the list/map button:

5. Select a POI type or an individual POI.

6. If you selected a POI type, select your chosen POI.

7. Select **Drive**.

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using the map

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using the map, do the following:

1. Move the map until you can see the destination you want to navigate to. Here are some of the gestures you can use to move the map:

   - **Pinch** - to zoom, touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

     Tip: Pinch to zoom isn't available on all devices. When pinch to zoom isn't available on your device, use the zoom buttons to zoom in and out.
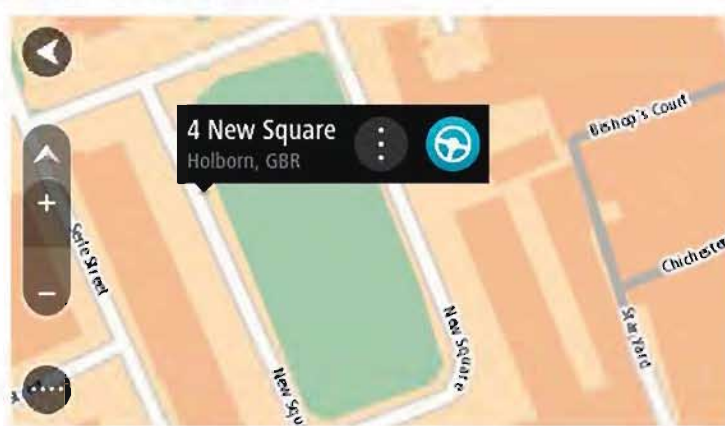
   - **Double tap** - to zoom in, double tap on the map.
   - **Drag** - to scroll the map, touch the screen with a finger and move it across the screen.
   - **Flick** - to scroll the map a long way, flick the tip of a finger across the screen.

   Tip: For a complete list of gestures, see Using gestures.

2. When you have found your destination on the map, select it by pressing and holding the screen for about one second.

A pop-up menu shows the nearest address.

3. To plan a route to this destination, select the drive button:

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: You can use the location you selected in other ways, such as adding it to My Places, by selecting the pop-up menu button.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

Tip: You can add a stop to a route that you have already planned.

Tip: You can save a route using My Routes.

Planning a route using My Places

To navigate to one of My Places from your current location, do the following:
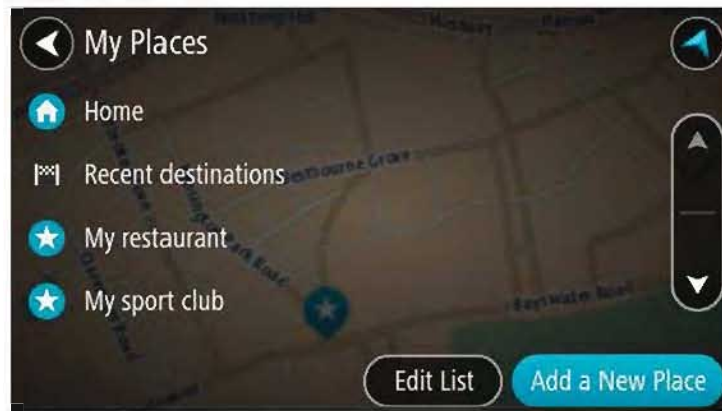
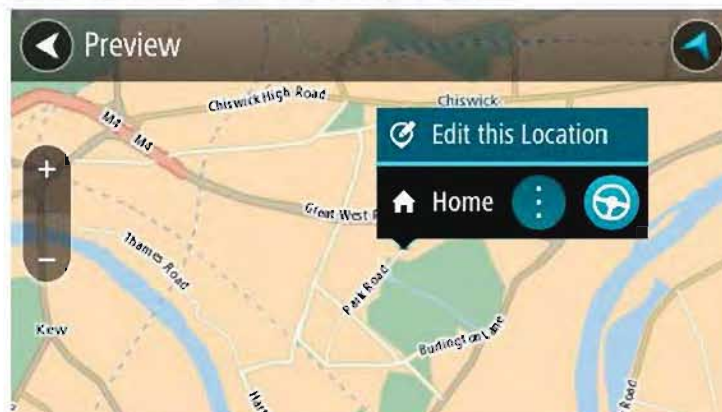1. Select the Main Menu button to open the Main Menu.

2. Select **My Places**.

A list of all your Places opens.

3. Select the Place you want to navigate to, for example Home.
Your chosen Place is shown on the map with a pop-up menu.

4. To plan a route to this Place, select the drive button:

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.
Tip: You can add a stop to a route that you have already planned.
Tip: You can save a route using My Routes.

Planning a route using coordinates

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a pair of coordinates, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select Search.

The search screen opens with the keyboard showing.
3. Select the type of search button to the right of the search box.

4. Select Latitude Longitude.
   The keyboard changes to a special keyboard for coordinate entry.
5. Type in your pair of coordinates. You can enter any of these coordinate types:
   - Decimal values, for example, 51.508742   -0.142822.
   - Degrees, minutes and seconds, for example, N 51°30′31″   W 0°08′34″.
   - GPS standard coordinates, for example,   N 51 30.525   W 0 08.569.

Note: The bar below the coordinates goes red if you enter coordinates that are not recognized by your GO.

6. As you type in the coordinates, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.
   Towns and roads are shown on the left, POIs are shown on the right.

Tip: To see more results, hide the keyboard or swipe the results list to scroll it.

7. Select a suggestion for your destination.
8. Select **Drive**.

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Planning a route using a mapcode

Important: In the interest of safety and to avoid distractions while you are driving, you should always plan a route before you start driving.

To plan a route using a mapcode, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

The search screen opens with the keyboard showing.

3. Type in your mapcode. You can enter any of these mapcode types:
   - International, for example, WH6SL.TR10.
   - Country-specific, for example, GBR 8MH.51.
   - Alternative country-specific, for example, GBR 28.Y6VH or GBR LDGZ.VXR.

4. As you type in the mapcode, suggestions are shown based on what you have entered. You can continue typing or select a suggestion.

Towns and roads are shown on the left, POIs are shown on the right.

5. Select a suggestion for your destination.

6. Select **Drive**.

    Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

    Tip: If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

    Tip: You can add a stop to a route that you have already planned.

    Tip: You can save a route using My Routes.

Planning a route in advance

You can plan a route in advance before you drive it. You can save the route as part of your My Routes list.

To plan a route in advance, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Search**.

    The search screen opens with the keyboard showing.

3. Use the keyboard to enter the name of the location you want to use as a starting point.

4. Select an address or POI suggestion.

5. Select **Show on Map**.

6. Select the pop-up menu button.

    A pop-up menu shows a list of options.
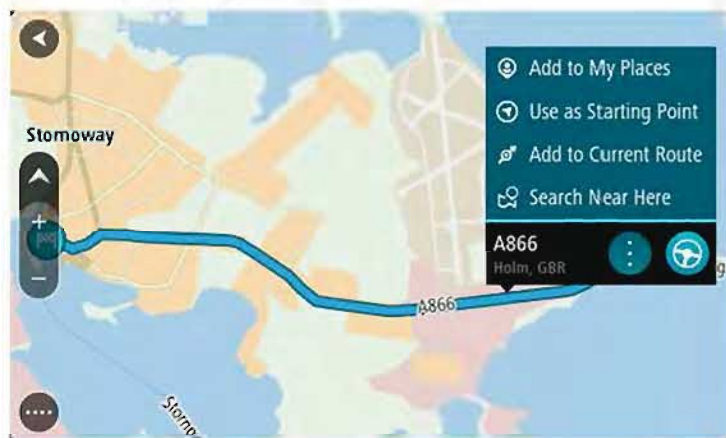
7. Select **Use as Starting Point**.

8. Repeat the search steps to choose your destination, and then select the drive button in the pop-up menu:

Your route is planned using your chosen starting point and destination. The estimated time of arrival is shown at the top of the route bar.

> **Tip**: If you don't want to use search to choose your starting point and destination, go to the map view and press and hold to select a location.
>
> **Tip**: Stops, POIs, Places and the destination can all be selected as starting points using their pop-up menus.

Changing the starting point to be your current location

1. Select the starting point of the route in the map view.
2. Select the pop-up menu button.

   A pop-up menu shows a list of options.

3. Select **Remove Starting Point**.

   Your route is replanned with your current location as the starting point.

Changing the starting point into a stop

1. Select the starting point on the route in the map view.
2. Select the pop-up menu button.

   A pop-up menu shows a list of options.

3. Select **Change to a Stop**.

   Your route is replanned with the starting point changed into a stop.

Finding a parking lot

To find a parking lot, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Parking**.

The map opens showing the locations of parking lots.

If a route is planned, the map shows parking lots near your destination. If a route isn't planned, the map shows parking lots near your current location.

You can change the screen to show a list of parking lots by pressing this button:

You can select a parking lot from the list to locate it on the map.

Tip: You can scroll down the list of results using the scroll bar on the right hand side of the second column.

If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.

3. Select a parking lot from the map or the list.

    A pop-up menu opens on the map showing the name of the parking lot.
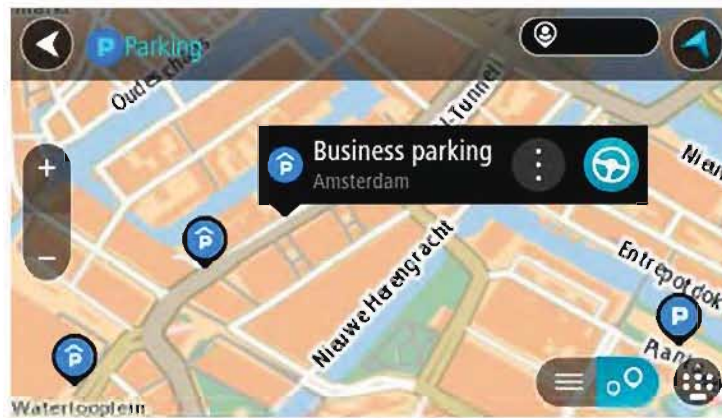
4. To plan a route to your chosen parking lot, select the drive button:

    Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

    Tip: You can add a parking lot as a stop on your route by using the pop-up menu.

Finding a gas station

To find a gas station, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Gas Station**.

The map opens showing the locations of gas stations.
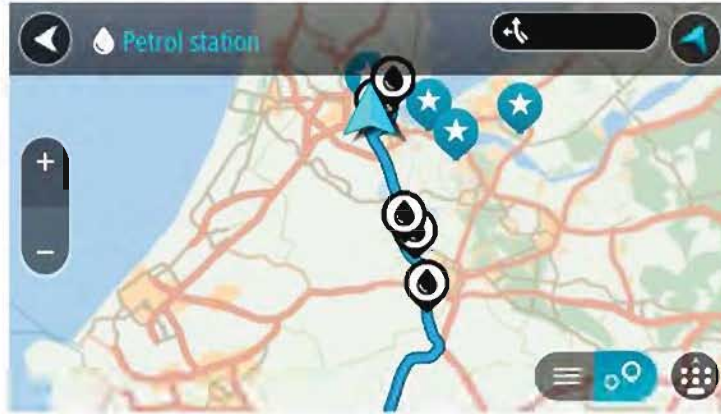
If a route is planned, the map shows gas stations along your route. If a route isn't planned, the map shows gas stations near your current location.

You can change the screen to show a list of gas stations by pressing this button:

You can select a gas station from the list to locate it on the map.

Tip: You can scroll down the list of results using the scroll bar on the right hand side of the second column.

If you want to change how the search is done, select the button to the right of the search box. You can then change where the search is carried out, for example, to search near you or the whole map.
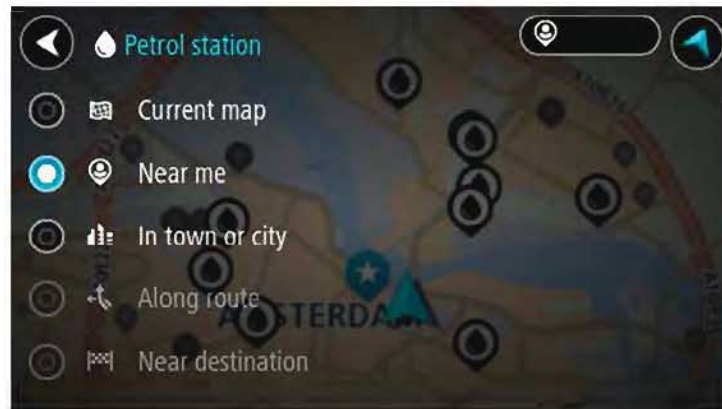
3. Select a gas station from the map or the list.

A pop-up menu opens on the map showing the name of the gas station.
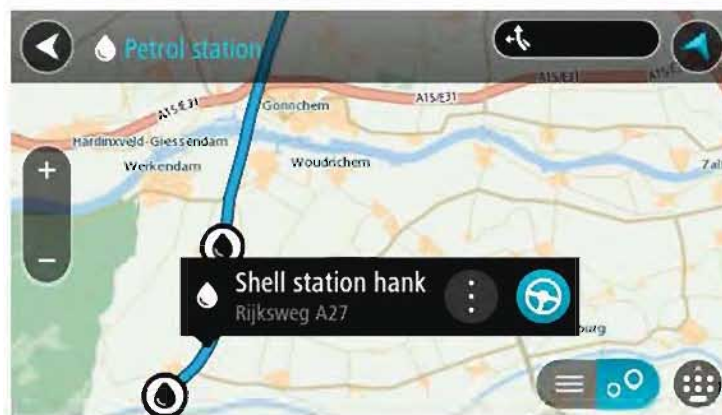
4. To plan a route to your chosen gas station, select the drive button:

Your navigation device plans a route then starts to guide you to your destination. As soon as you start driving, the guidance view is shown automatically.

Tip: You can add a gas station as a stop on your route by using the pop-up menu. A gas station that is a stop on your route has a blue icon.

Changing your route

When you have planned a route, select the **Current Route** button in the Main Menu to open the Current Route Menu.

The following buttons are available in the Current Route Menu:

Clear Route	Select this button to clear the currently planned route. The Current Route Menu closes and you return to the map view.
Change Route Type	Select this button to change the type of route used to plan your route. Your route will be recalculated using the new route type.
Avoid on This Route	Select this button to avoid some types of route features that are on your currently planned route. These include ferries, toll roads and unpaved roads.
Add Stop to Route	Select this button to add a stop to your currently planned route. You can also add a stop to your route directly from the map.
Add to My Routes	If you plan a new route that has not already been saved, you see this button. Select this button to save this route as part of your My Routes list.
Save Changes to Route	If you make a change to a My Route, you see this button. Select this button to save the changes.
Reorder Stops	Select this button to see the lists of stops for your current route. You can then change the order of the stops on your route. For a route without stops, you can also select this button to reverse your route.

Drive to Route	Select this button to plan a route from your current location to the starting point of a My Route. The starting point is converted to a stop.
Play Route Preview	Select this button to watch a preview of your planned route.
Stop Route Preview	Select this button to stop the preview of your planned route.

Types of route

Select **Change Route Type** to change the type of route planned to your current destination. Your route is recalculated using the new route type.

You can select the following types of route:

- **Fastest route** - the fastest route to your destination.
- **Shortest route** - the shortest route to your destination. This may take much longer than the fastest route.
- **Most eco-friendly route** - the most fuel-efficient route.
- **Avoid Highways** - this type of route avoids all highways.
- **Walking Route** - this type of route is optimized for walking.
- **Bicycle Route** - this type of route is optimized for bicycles.

You can set the default route type in the Settings Menu.

Route features

You can choose to avoid some features that are on your currently planned route. You can avoid the following route features:

- **Toll Roads**
- **Ferries and car shuttle trains**
- **Carpool Lanes**
- **Unpaved Roads**

Note: Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV lanes) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

If you choose to avoid a route feature, a new route is planned.

In Route Planning in the Settings Menu, you can set how each route feature is handled when a new route is planned.

Adding a stop to your route from the current route menu

1. In the Main Menu, select **Current Route**.

53

2. Select **Add Stop to Route**.

   The map view is shown.

3. To select a stop, do one of the following steps:
   - Zoom in on the map, then press and hold to select a location. In the pop-up menu, select **Add to Current Route**.
   - Press the Search button and search for a location. When you have found a location, select **Add Stop to Route**.

   Your route is recalculated to include your stop.

Adding a stop to your route using the map

1. Press the switch view button to show the map.

   Your complete route is shown on the map.

2. Zoom in on the map, then press and hold to select a location.

3. Select the pop-up menu button.

4. Select **Add to Current Route**.

   Your route is recalculated to include your stop.

Deleting a stop from your route

1. Press the switch view button to show the map.

   Your complete route is shown on the map.

2. In the route bar, press the stop you want to delete.

   The map zooms in to the stop and shows a pop-up menu.

   Tip: If you select the wrong stop, press the back button to return to the map.

3. Select **Delete This Stop**.

   The stop is deleted and your route is recalculated.

Reordering stops on a route

Note: If you have a route with no stops, you can use this button to reverse the route.

1. In the Main Menu, select **Current Route**.

2. Select **Reorder Stops**.

   The map view is shown with the route cleared. The starting point, destination and all the stops are shown in black with a cross which means that they can be changed.

3. Select the starting point.

   The symbol changes to a starting point arrow.

4. Select the stops one by one in the order you wish to drive them.

   The symbols change to a flag as you select each stop.

5. Select your destination.

   Your route is recalculated with the stops in the changed order.

My Routes

About My Routes

My Routes provides an easy way to create saved routes with optional stops, sometimes known as an itinerary. You can use My Routes to save, retrieve and edit routes.

You may want to use My Routes in one or more of the following situations:

- **While working** - Your job involves driving several routes with multiple stops on a daily basis. Your routes can change and you need to be flexible and be able to change the order of your stops or change the planned route.
- **While on holiday** - You are going on holiday and want to plan and save a route. Your route includes scenic roads, stops at various hotels, and other places like tourist attractions.
- **While commuting to work** - You want to add one or two regular stops between home and work. Your route back home in the evening is the reverse of your route to work in the morning.

You can add the route that you have planned on the map to your My Routes list by selecting it.

Saving a route

1. Plan a route using the steps described in Planning a route.

   Tip: If you cannot see your planned route on the map view, select the back button to show your route.

2. Select the route.
3. Select the pop-up menu button to open the menu.
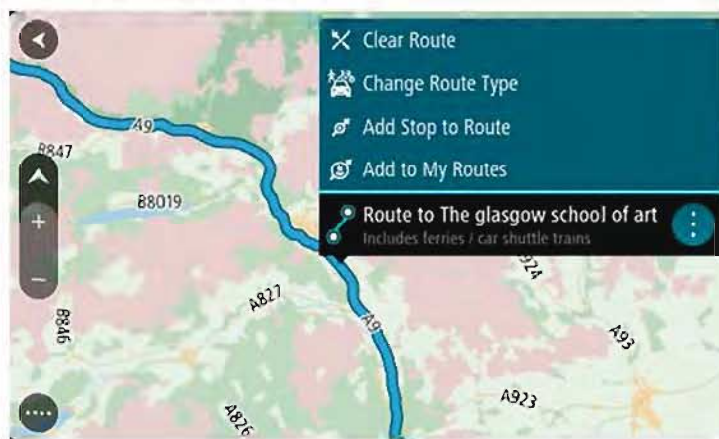
4. Select **Add to My Routes**.
   The name of the route is shown in the edit screen.
5. Edit the name of the route so that you can easily recognize it.
6. Select **Add** to save your route in the My Routes list.

   Tip: You can also save a route using the **Add to My Routes** button in the Current Route menu.

Navigating using a saved route

To navigate using a previously saved route, do the following:

1. In the Main Menu, select **My Routes**.
2. Select a route from your list.
   The route is shown on the map view.
3. Select the route on the map view.
   A pop-up menu shows the name of the route.

4. To navigate to the start of the saved route, select the drive button:

Your navigation device converts the starting point of the saved route to your first stop and then plans the route. Your device then starts to guide you to your destination from your current location. As soon as you start driving, the guidance view is shown automatically.

Tip: There are two other ways to navigate using a saved route:
Select the starting point of the route. When the pop-up menu opens, select **Change to Stop**.
Alternatively, select **Drive to Route** in the Current Route menu.

Adding a stop to a saved route using the map

Note: You can also press and hold a location on the map and select **Add to Current Route** from the pop-up menu.

1. Press the switch view button to show the map.
   Your complete route is shown on the map.
2. Select the route.

3. Select the pop-menu button to open the menu.
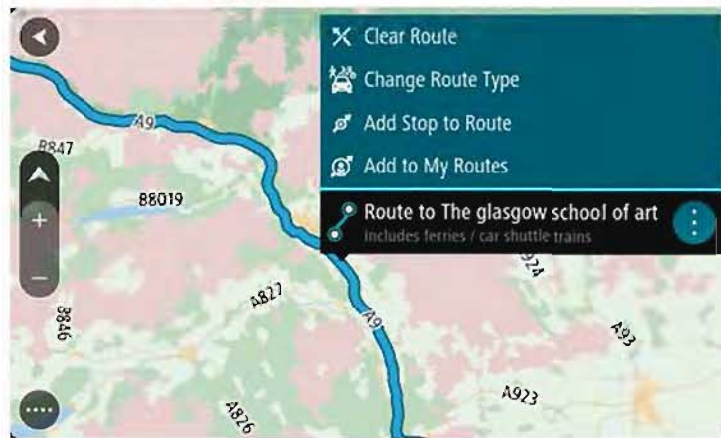
4. Select **Add Stop to Route**.

5. Select your new stop on the map.

> **Tip**: If you know the name of your new stop, you can use **Search** to select your stop instead of using the map.

6. Select the blue button with the arrow to add this location as a stop.

Your route is recalculated to include your stop.

> **Tip**: To update the saved route in your My Routes list with the changes, select **Save Changes to Route** in the pop-up menu.

Deleting a route from My Routes

1. In the Main Menu, select **My Routes**.
2. Select **Edit List**.
3. Select the routes you want to delete.
4. Select **Delete**.

Voice control

Note: Voice control is not supported on all devices or in all languages.

Instead of selecting items on the screen to control your TomTom GO device, you can use your voice to control your device.

You can use voice control to control many of the navigation features on your device, or to change settings on your device. For example, you can change the screen to day colors or decrease the device volume just by using your voice.

Voice control is active in the map view, the guidance view, and the voice control screen.

Important: Voice control requires a voice that speaks street names. When there is no voice that speaks street names installed and selected on your TomTom GO, this feature is not available.

To select a voice that reads aloud street names, select **Voices** in the Settings menu, then select **Choose a voice** and select a Computer voice that reads aloud street names.

Starting voice control

Voice control is on by default if it is supported by your chosen language.

In map view or guidance view, say the wake-up phrase to start voice control. The wake-up phrase is "Hey TomTom."

Tip: You can switch the wake-up phrase on or off in the settings menu.
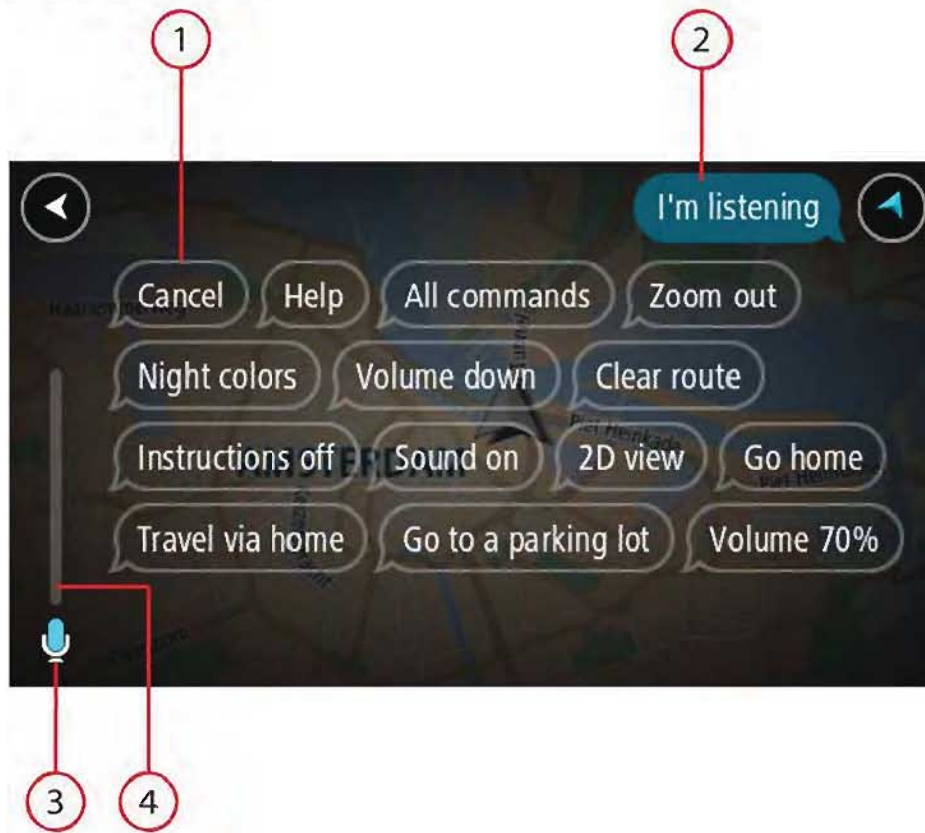
Alternatively, you can select **Voice Control** in the Main Menu:

When voice control is ready to use, you see the voice control screen and the device says "I'm listening." Speak when you hear the beep.

Note: If the volume control is set to 20% or lower, the volume automatically changes to 50% when you start voice control.

The voice control screen

1. Examples of what you can say.

   > **Tip**: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

2. The status of voice control on your device. You can speak when your device says "I'm listening" and you see the microphone symbol in the left corner.

   The status message tells you if voice control cannot understand what you said and gives you instructions about using voice control. At the same time, voice control reads aloud the message.

3. The microphone symbol shows you when you can speak:

   - This symbol shows you that voice control is ready to listen. Speak when you hear the beep.

   - This symbol shows you that voice control is busy.

4. The microphone monitor. While you are speaking the microphone monitor shows how well voice control can hear your voice:

   - A light blue bar means voice control can hear your voice.
   - A red bar means your voice is too loud for voice control to recognize individual words.
   - A dark blue bar means your voice is too quiet for voice control to recognize individual words.

Some tips for using voice control

You can help your device understand what you are saying by following these tips:

- Mount your device about an arm's length in front of you, away from speakers or air vents.
- Reduce background noise such as voices or the radio. If there is excessive road noise, you may need to speak in the direction of the microphone.

- Speak fluently and naturally as though speaking to a friend.
- When saying an address, try not to pause between parts of the address or add extra words.
- Try not to correct mistakes, for example "Four, oh I mean Five."

Important: Voice control on your device is specific for native speakers of the selected language who have a neutral accent. If you have a strong local or foreign accent, voice control might not understand everything you say.

What you can use voice control for

You can say the following commands when voice control is active:

Global commands
- "Help" and "Cancel"

Navigation and route
- "Go home" and "Travel via home"
- "Go to a parking lot" and "Go to a gas station"
- "Go to a city center"
- "Display My Places"
- "Recent destinations"
- "Go via a recent destination", and "Go via a saved place"
- "Report safety camera"
- "Add current location to My Places"
- "Clear route"

Device settings
- "Volume 70%", "Volume up", and "Volume down"
- "Mute", and "Sound on"
- "Instructions on", and "Instructions off"
- "Day colors", and "Night colors"
- "2D view", and "3D view"
- "Zoom in", and "Zoom out"

Tip: To view the list of available commands, select Help in the Main menu, then **Voice control** and then **Which commands can I say?**.
When voice control is on, you can also say "All commands" to view the list of available commands.

Saying commands in different ways

Your device recognizes many more words than just the ones you see in the list of commands, so try some of your own words. You can say other words that have the same meaning, for example you can say the following words:

- "OK," "Correct" or "Right" instead of "Yes" when you want to confirm what you said.
- "Navigate to," "Look for" or "Nearest" instead of "Drive to" when you want to drive to a gas station.
- "Cancel" or "Delete" instead of "Clear" when you want to clear your current route.

Going home using voice control

The following example shows how to use voice control to plan a trip to your home location:

1. In map view or guidance view, say the wake-up phrase "Hey TomTom" to start voice control.

The voice control screen is shown and your device says "I'm listening." When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.

2. Say the command "Drive home."

   Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

   For some commands, your device repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."

   If the command is incorrect, say "No" and repeat the command after you hear "I'm listening."

Your device plans a route from your current location to your home location.

Tip: To stop voice control, say "Cancel." To go back one step, say "Back."

Going to a POI using voice control

The following example shows how to use voice control to plan a trip to a gas station:

1. In map view or guidance view, say the wake-up phrase "Hey TomTom" to start voice control.

   The voice control screen is shown and your device says "I'm listening." When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.

2. Say the command "Drive to a gas station."

   Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

   For some commands, voice control repeats what you say and asks for confirmation.

   If a route is planned, a list of gas stations along your route is shown. If a route isn't planned, a list of gas stations near your current location is shown.

3. Say the number of the gas stations you want to use.

   Voice control repeats what you say and asks for confirmation.

4. If the command is correct, say "Yes."

   If the command is incorrect, say "No" and repeat the command after you hear "I'm listening."

Your device plans a route from your current location to the gas station.

Tip: To stop voice control, say "Cancel." To go back one step, say "Back."

Changing a setting using voice control

For example, to change the volume do the following:

1. In the map view, say the wake-up phrase "Hey TomTom" to start voice control.

   The voice control screen is shown and your device says "I'm listening." When voice control is ready to listen, you see a microphone icon in the bottom left corner and you hear a beep.

2. Say the command "Volume 50%."

   Tip: Say "All commands" to see a list of commands you can say. Alternatively, select Help in the Main menu, then select **Voice control** and then select **Which commands can I say?**.

   For some commands, your device repeats what you say and asks for confirmation.

3. If the command is correct, say "Yes."

    If the command is incorrect, say "No" and repeat the command after you hear "I'm listening."

The volume on your device changes to 50%.

Tip: To stop voice control, say "Cancel." To go back one step, say "Back."

Traffic

About TomTom Traffic

TomTom Traffic is a unique TomTom service providing real-time traffic information. For more information about TomTom services, go to tomtom.com/services.

In combination with IQ Routes, TomTom Traffic helps you plan the optimum route to your destination taking into account the current local traffic conditions.

Your TomTom GO device regularly receives information about the changing traffic conditions. If traffic jams or other incidents are found on your current route, your device will offer to replan your route to try and avoid any delays.

To get TomTom services on your GO, you must first connect your navigation device.

Note: TomTom services are not available on all GO devices.

Note: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.

Note: You need to open a MyTomTom account before you can use TomTom services on your device.

The route bar

The route bar is shown when you have planned a route. It has an arrival information panel at the top, and a bar with symbols underneath.

Note: The distance ahead shown by the route bar is a maximum of 50 km or 30 miles. The bottom half of the route bar shows the first third of the route distance (up to 16 km or 10 miles from your location), while the top half shows the remaining two thirds (34 km or 20 miles).

The arrival information panel shows the following information:

- The estimated time that you will arrive at your destination.
- The length of time to drive to the destination from your current location.
- A parking button is shown near the destination flag when parking is available near your destination.

> **Tip:** If your destination is in a different time zone, you see a plus (+) or a minus (-) sign and the time difference in hours and half hours in the arrival information panel. The estimated time of arrival is the local time at your destination.

If you have stops on your route, select this panel to change between information about the next stop and your final destination.

You can choose the information you see on the arrival information panel.

The bar uses symbols to show the following information:

- The next two stops on your route.
- Gas stations that are directly on your route.
- TomTom Traffic.
- TomTom Safety Cameras and Danger Zones.

The symbols are in the order that they occur on your route. For traffic incidents, the symbol for each incident alternates between showing the type of incident and the delay in minutes. Select a symbol to see more information about a stop, an incident or a speed camera.

The total time delay due to traffic jams and other incidents on your route, including information provided by IQ Routes, is shown above the symbols.

For a complete list of incident types, see Traffic incidents.

The bottom of the route bar represents your current location and shows the distance to the next incident on your route.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

The route bar also shows messages about the status of your GO, for example **Finding fastest route** or **Playing route preview**.

Looking at traffic on the map

Traffic incidents are shown on the map. If several traffic incidents overlap, the highest priority incident is shown. For example, a road closure is higher priority than roadworks or a closed lane.

1. Traffic incident that affects your route in your direction of travel.

   A symbol or number at the start of the incident shows the type of incident or the delay in minutes, for example 5 minutes.

   The color of the incident indicates the speed of traffic relative to the maximum allowed speed at that location, with red being the slowest. The stripes on the traffic jam are also animated to show the speed of the traffic, where appropriate.

   For a complete list of incident types, see Traffic incidents.
2. Traffic incident on your route but in the opposite direction of travel.
3. Traffic incidents on roads that are not visible at your current zoom level.

Looking at traffic on your route

Information about traffic incidents on your route is shown in the route bar on the right-hand side of the map.

The route bar tells you about traffic delays while you are driving, using symbols to show you where each traffic incident is located on your route.

Note: To make the route bar more readable some incidents may not be shown. These incidents will always be of minor importance and only cause short delays.

To get more information about an incident, select an incident in the route bar. The map opens zoomed in on the incident and a pop-up opens showing detailed information about the traffic incident.

The information shown includes:

- The type of traffic incident - general, accident, roadworks or lane closure.
- The severity of the incident - slow traffic, traffic lining up or stationary traffic.
- The delay time.
- The length of the incident.

For a complete list of incident types, see Traffic incidents.

Select the back button to go back to the guidance view.

Traffic incidents

Traffic incidents and warnings are shown in the map view and in the route bar. Symbols shown in a circle are traffic incidents. Your navigation device replans your route to avoid traffic incidents by automatically checking for a faster route.

Traffic incident symbols:

	Stationary traffic
	Traffic lining up
	Slow traffic
	Unknown accident
	Unknown incident
	Roadworks
	Lane closure
	Road closure

Safety Cameras

About safety cameras

The Speed Cameras service warns you about the following camera locations:

- Fixed safety camera locations.
- Mobile speed trap locations.
- Mobile speed trap hotspots.
- Average speed camera locations.
- Speed enforcement zones.
- Red light camera locations.
- Traffic restriction cameras.

The Speed Cameras service also warns you about the following safety hazards:

- Accident hotspot locations.
- Traffic jams.

To get TomTom services on your GO, you must connect your navigation device.

> **Note**: TomTom services are not available on all GO devices.
> **Note**: TomTom services are not available in all countries or regions, and not all services are available in all countries or regions. For more information on available services in each region, go to tomtom.com/services.
> **Note**: You need to open a MyTomTom account before you can use TomTom services on your device.

Safety camera warnings

When you first start using your device, a warning sound is played for the most common types of safety camera. To change the way you are warned about safety cameras, select **Sounds & Warnings** in the **Settings** Menu.

Warnings are given as you approach a safety camera. You are warned in several ways:

- A symbol is shown in the route bar and on your route on the map.
- Your distance to the safety camera is shown in the route bar.
- You hear a warning sound as you get near the camera.
- While you are approaching a camera or driving in an average speed zone, your speed is monitored. If you drive more than 5 km/h or 3 mph over the speed limit the route bar turns red. If you drive less than 5 km/h or 3 mph over the speed limit the route bar turns orange.

> **Tip**: In the map view or guidance view, you can select a speed camera symbol in the route bar to see the type of camera, the maximum speed and also the length of an average speed zone. In the map view, you can also select a safety camera that is shown on your route.

Symbol shown on map	Symbol shown in route bar	Description
		Safety camera - this type of camera checks the speed of passing vehicles and is fixed in one place.
		Speed trap - this type of camera checks the speed of passing vehicles and can be moved to different locations.
		Speed trap hotspots - this type of warning shows places where speed traps are often used.
		Average speed cameras - these types of cameras measure your average speed between two points. You are warned at the start and end of the average speed zone. While you are driving in an average speed zone, your average speed is shown, instead of your current speed. The distance to the end of the area is shown in the route bar.
		Speed enforcement cameras - these areas can contain multiple safety cameras. You are warned at the start and end of the speed enforcement area. While you are driving in a speed enforcement area, your current speed is shown. When you are in the speed check area, the visual warning continues to be shown in the route bar.
		Red light camera - this type of camera checks for vehicles breaking traffic rules at traffic lights. There are two types of traffic light camera - those which check if you drive through a red light and those which check for driving through a red light together with speeding.
		Traffic restriction - this type of warning warns you about restricted roads.
		Accident hotspot - this type of warning is given for a place where road traffic accidents have historically been concentrated. You are warned at the start and end of the accident blackspot. While you are driving in an accident hotspot, your current speed is shown. When you are in the hotspot, the visual warning continues to be shown in the route bar.

Symbol shown on map	Symbol shown in route bar	Description
		Traffic jams - warnings are given in the route bar for traffic jams.

Changing the way you are warned

To change the way your TomTom GO navigation device warns you about safety cameras, select the **Sounds and Warnings** button in the **Settings** Menu.

You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for whether you want to be warned, never warned or warned only if you are speeding.

For example, to change how you are warned when you approach a safety camera, do the following:

1. Select **Sounds and Warnings** in the **Settings** Menu.
2. Select **Safety camera warnings**.
3. Select **Safety cameras**.
4. Select whether you always want to be warned or warned only when you are speeding. Select **Never** to turn off the warning.
5. Select the **back** button.

Tip: To turn off all audible warnings, select **Settings**, followed by **Sounds and Warnings** and then switch off **Warning sounds**.

Reporting a new safety camera

If you pass a new safety camera that you were not warned about, you can report it instantly.

Note: You must be connected to TomTom services in order to report a safety camera.

To report a safety camera, do the following:

1. Select the Main Menu button to open the Main Menu.

2. Select **Report Safety Camera**.

    You see a message thanking you for adding the camera.

    Tip: If you make a mistake when reporting a camera, select **Cancel** in the message.

The safety camera is saved on your device automatically and also shared with other users.

Confirm or remove a speed trap

You can confirm the presence of a speed trap or remove a speed trap if it is no longer present.

1. Just after you pass a speed trap, in the route bar you are asked if the camera was still there.
2. Select **Yes** if the speed trap is still there.
3. Select **No** if the speed trap has been removed.

   If you select No, the speed trap is removed from your device.

Updating locations for cameras and hazards

The locations of safety cameras can change frequently. New cameras can also appear without warning and the locations for other hazards, such as accident hotspots, may also change.

When connected to TomTom services, your TomTom GO receives all camera updates for safety cameras and speed trap locations in real time. You do not need to do anything to receive updates – they are sent to your device automatically.

My Places

About My Places

My Places provides an easy way to select a location without the need to search for the location each time. You can use My Places to create a collection of useful addresses.

The following items are always in My Places:

- **Home** - Your home location can be somewhere you often visit, such as your office. This feature provides an easy way to navigate there.
- **Recent destinations** - Select this button to select your destination from a list of locations you have recently used as destinations. These also include your stops.

You can add a location to My Places directly in My Places, by selecting a location from the map, or by searching for a location.

Your home location and the locations that you have added appear in a list in My Places and are shown with a marker on the map.

Setting your home location

1. In the Main Menu, select **My Places**.
2. Select **Home**.
3. To select a home location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
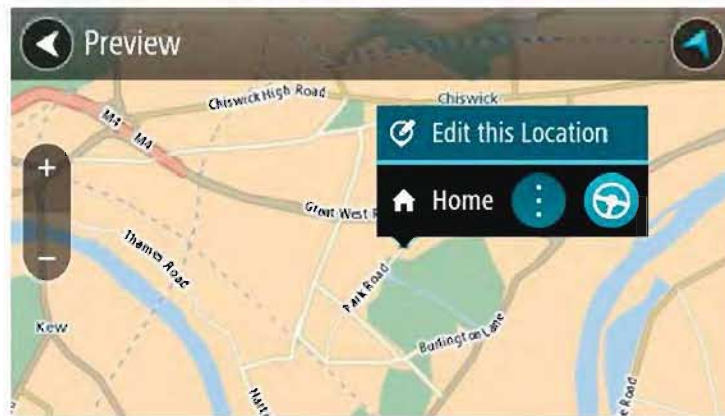

   - Select the Search button and search for a location. Select a location set as home. Select **Set home location**.

Changing your home location

1. In the Main Menu, select **My Places**.
2. Select **Home**.

Your home location is shown on the map, with a pop-up menu.

3. Select **Edit this Location**.
4. To select a new home location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the home location symbol.
   - Select the Search button and search for a location. Select a location set as home. Select **Set home location**.

Adding a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Add a new place**.
3. To select a location, do one of the following:
   - Zoom in on the map at the location you want to select. Press and hold to select the location, then select the add location symbol.
   - Search for a location. Select **Show on Map**, then select the add location symbol.

The name of the location appears in the edit screen.
4. Edit the name of the location so you can easily recognize it.
5. Select **Done** to save your location in the My Places list.

Add a location to My Places from the map

1. Move the map until you can see the destination that you want to navigate to. Here are some of the gestures you can use to move the map:
   - **Pinch** - to zoom, touch the screen with your thumb and a finger. Move them apart to zoom in or move them together to zoom out.

   Tip: Pinch to zoom isn't available on all devices. When pinch to zoom isn't available on your device, use the zoom buttons to zoom in and out.

   - **Double tap** - to zoom in, double tap on the map.
   - **Drag** - to scroll the map, touch the screen with a finger and move it across the screen.
   - **Flick** - to scroll the map a long way, flick the tip of a finger across the screen.

   Tip: For a complete list of gestures, see Using gestures.

2. Press and hold to select the location.
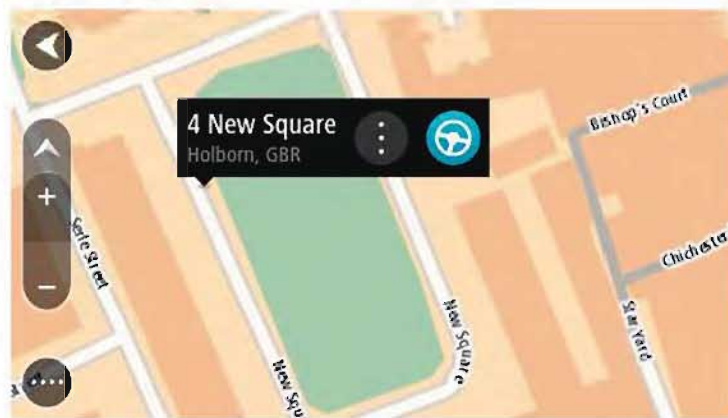
3. Select the pop-up menu button.

4. Select **Add to My Places**.

The name of the location is shown in the edit screen.

5. Edit the name of the location so you can easily recognize it.
6. Select **Done** to save your location in the My Places list.

Adding a location to My Places using search

1. In the Main Menu, select **Search**.
2. Search for a location.
3. Select the location then select **Show on map**.
4. When the map view shows the location, select the pop-up menu button.

5. Select **Add to My Places**.

The name of the location appears in the edit screen.

6. Edit the name of the location so you can easily recognize it.
7. Select **Done** to save your location in the My Places list.

Deleting a recent destination from My Places

1. In the Main Menu, select My Places.
2. Select **Recent Destinations**.
3. Select **Edit List**.
4. Select the destinations you want to delete.
5. Select **Delete**.

Deleting a location from My Places

1. In the Main Menu, select **My Places**.
2. Select **Edit List**.
3. Select the locations you want to delete.

4. Select **Delete**.

Settings

Appearance

Select **Settings** in the Main Menu, then select **Appearance**.

On this screen, you can change these settings:

- **Switch to night colors when dark**

  Select this setting to make the device automatically switch to night colors when it gets dark.

- **Show previews of highway exits**

  Select this setting to control the full screen preview when you approach highway exits.

- **Switch map view**

  By default, automatic changing of views is on. This means, for example, that the device shows the map view when an alternative route is being suggested, along with several other sets of circumstances. Also, for example, that the device shows the guidance view when you start driving and you start to accelerate. Select this setting if you want to turn off automatic changing between guidance view and map view.

- **Guidance view**

  Select this setting to choose from 3D or 2D versions of the guidance view. Both the 2D and 3D guidance views move in your direction of travel.

Brightness

Select **Settings** in the Main Menu, then select **Appearance**.

Select **Brightness** to change the following settings:

- **Day brightness**

  Move the slider to adjust the brightness level of the screen during the day.

- **Night brightness**

  Move the slider to adjust the brightness level of the screen during the night.

Arrival information panel

Select **Settings** in the Main Menu, then select **Appearance**.

Select **Arrival information** to change the following settings:

- **Show remaining distance**

  Select this setting to show the remaining distance left to travel in the arrival information panel during navigation.
- **Show remaining time**

  Select this setting to show the remaining time left to travel in the arrival information panel during navigation.
- **Switch between distance and time automatically**

  Select this setting to control the automatic switching between remaining distance and remaining time in the arrival information panel.
- **Show arrival information for**

  Use this setting to control whether you want to see information about the destination or the next stop in the arrival information panel.

Tip: To find out where the different panels are in the guidance view or map view, see What's on the screen.

Voices

Select **Settings** in the Main Menu, then select **Voices**.

Choosing a voice

Select **Choose a voice** to change the voice that gives spoken directions and other route instructions.

A wide range of voices are available. There are computer voices which can read street names and other information directly from the map and there are recorded voices which have been recorded by actors.

Note: Computer voices are not available in all languages.

If you need a computer voice and your language is unavailable, then you are asked to choose from a list of installed computer voices available for your language.

Instruction settings
- **Read aloud early instructions**

  For example, if you switch on this setting, you could hear early instructions such as "After 2 km take the exit right" or "Ahead, turn left."

  Note: When a recorded voice is chosen, you see only this setting because recorded voices cannot read out road numbers, road signs, etc.

- **Read aloud road numbers**

  Use this setting to control whether road numbers are read aloud as part of navigation instructions. For example, when road numbers are read aloud, you hear "Turn left onto A100."
- **Read aloud road sign information**
- Use this setting to control whether road sign information is read aloud as part of navigation instructions. For example, "Turn left onto A302 Bridge Street towards Islington."
- **Read aloud street names**

  Use this setting to control whether street names are read aloud as part of navigation instructions. For example, when street names are read aloud, you hear "Turn left Graham Road towards Hackney."
- **Read aloud foreign street names**

Use this setting to control whether foreign street names are read aloud as part of navigation in-structions, such as "Turn right Champs Élysées." For example, an English computer voice can read and pronounce French street names but pronunciation may not be completely accurate.

Voice Control

Note: Voice control is not supported on all devices or in all languages.

Select **Settings** in the Main Menu, then select **Voice Control**.

Select **Start listening when I say the wake-up phrase** to start voice control when you say the wake-up phrase.

Tip: The wake-up phrase is shown on the Voice Control settings screen.

Maps

Select **Settings** in the Main Menu, then select **Maps**.

Changing the map

Select **Change map** to change the map that you are using.

You can choose from maps stored either in internal memory or memory cards if your device has a memory card slot.

Note: Although you can store more than one map on your device, you can only use one map at a time for planning and navigation.

Choosing map corrections

Select **Map corrections** to choose the type of map corrections you want added to your map.

- **Corrections checked by TomTom**

  These map corrections have been checked by TomTom.
- **Corrections checked by TomTom or by another user**

  These map corrections have been checked by TomTom or by a trusted user.
- **All corrections**

  If you choose this setting, you receive all map corrections, verified or unverified.

Route Planning

Select **Settings** in the Main Menu, then select **Route Planning**.

77

When a faster route is available

If a faster route is found while you are driving, TomTom Traffic can replan your trip to use the faster route. Select from the following options:

- **Always take the fastest route**
- **Ask me so I can choose**
- **Don't ask me**

Always plan this type of route

The types of route you can choose from are as follows:

- **Fastest route** - the route which takes the least time.
- **Shortest route** - the shortest distance between the locations you set. This may not be the quickest route, especially if the shortest route is through a town or city.
- **Most eco-friendly route** - the most fuel-efficient route for your trip.
- **Avoid highways** - this type of route avoids all highways.
- **Walking route** - a route designed for making the trip on foot.
- **Bicycle route** - a route designed for making the trip on a bicycle.

Avoid on every route

You can choose to avoid ferries and car shuttle trains, toll roads, carpool lanes, and unpaved roads. Set how your TomTom should manage each of these road features when the device calculates a route.

Carpool lanes are sometimes known as High Occupancy Vehicle Lanes (HOV) and are not present in every country. To travel on these lanes, you may need to have more than one person in the car, for example, or the car may need to use environmentally-friendly fuel.

Sounds and Warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings.**

On this screen, you can change this setting:

- **Warning sounds**

  Select this setting to turn all audible warnings on or off.

Safety camera warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings.**

Select **Safety camera warnings**. You can then set how you want to be warned for the different types of cameras and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

Safety warnings

Select **Settings** in the Main Menu, then select **Sounds & Warnings**.

Select **Safety warnings**. You can then set how you want to be warned for the different types of danger zones and safety hazards. You can change settings for advance warning time and whether you want to be warned, never warned or warned only if you are speeding.

- **Danger zones**

    This type of warning is only given in France where you are only warned about danger zones.

- **Accident hotspots**

    This type of warning is given for a place where road traffic accidents have historically been concentrated.

- **Risk zones**

- This type of warning is only given in France where you are only warned about danger zones.

- **Traffic jams**

    To receive warnings in the route bar for traffic jams, you must have a TomTom Traffic subscription. You can choose never to be warned or to be warned when approaching a jam too quickly.

- **When speeding**

    This warning is given as soon as you exceed the speed limit by more than 5km/h or 3 mph. When you are speeding, the speed panel also turns red in the guidance view.

Language and Units

Select **Settings** in the Main Menu, then select **Language & Units**.

On this screen, you can change the following settings:

- **Language**

    You can see your currently selected language on this screen. Select this setting to change the language used for all buttons and messages that you see on your device.

    When you change the language setting, the voice automatically changes and units are set to automatic.

- **Country**

    You can see your currently selected country on this screen. Select this setting to change the country. When you change the country, the time/date format, distance units and voice are changed automatically. The list includes the countries from the maps currently installed on your device.

- **Keyboards**

    Select this setting to choose from a list of available keyboards.

    You use the keyboard to enter names and addresses, such as when you plan a route or search for the name of a town or a local restaurant.

- **Units**

    Select this setting to choose the units used on your device for features such as route planning. If you want the units to be set by the GPS, select **Automatic**.

- **Time and date**

The time and date are automatically set by satellite clocks but you can change the format of both the time and date using these settings.

System

Select **Settings** in the Main Menu, then select **System**.

On this screen, you can change these settings:

- **About**

  This is an information screen rather than a setting and shows you information about your TomTom GO. You may be asked to go to this screen during a call to TomTom Customer Support or you may need to enter information taken from this screen when using the TomTom Shop.

  Information includes: Serial number, Application version, Installed maps, Product certifications, MyTomTom account details, Free space, Copyright, Licenses.

- **Send information**

  Select this setting to control whether you are asked about sending information to TomTom every time your device starts.

- **Battery settings**

  Select this setting to control power saving options on your device.

- **Reset**

  Select this setting to delete all your saved places and settings and restore the standard factory settings to your TomTom GO. This includes the language, voice and warning settings.

  This is not a software update and will not affect the version of the software application installed on your device.

Help

Select **Settings** in the Main Menu or the Settings menu, then select **Help**.

On this screen, you can see the following information:

- **Guided tour**

  Select this option to get a short tutorial on how to use your navigation device.

- **Voice control**

  Note: Voice control is not supported on all devices or in all languages.

  Select this option to see the following information about voice control:
  - **How to use voice control**
  - **Tips for using voice control**
  - **Which command can I say?**
- **About**

  See System.

Help

Help

Select **Settings** in the Main Menu or the Settings menu, then select **Help**.

On this screen, you can see the following information:

- **Guided tour**

  Select this option to get a short tutorial on how to use your navigation device.

- **Voice control**

  Note: Voice control is not supported on all devices or in all languages.

  Select this option to see the following information about voice control:

  - **How to use voice control**
  - **Tips for using voice control**
  - **Which command can I say?**

- **About**

  See System.

Product certification

Finding product certification information on your device

To find product certification information, such as the ICASA-approved certification number, do the following on your GO:

1. Select **Settings** in the Main Menu.
2. Select **System**.

3. Select **About**.
4. Select **Legal information**.
5. Select **Certificates**.
6. You then see the relevant product certification information for your device, for example, ICASA.

MyDrive

About MyDrive

MyDrive is a web-based tool that helps you manage the contents and services of your TomTom GO navigation device. For example, you can use MyDrive to get map updates, software updates or manage your MyTomTom account.

You log in to MyDrive on the TomTom website. It is a good idea to frequently connect your navigation device to MyDrive to ensure you always have the latest updates.

Tip: We recommend using a broadband internet connection whenever you connect your navigation device to MyDrive.

About MyDrive Connect

In order to use MyDrive, you need to install MyDrive Connect on your computer.

MyDrive Connect is an application that allows your navigation device to communicate with the MyDrive website. MyDrive Connect needs to be running the entire time that your device is connected to your computer.

MyTomTom account

To download content and to use TomTom services, you need a MyTomTom account.

You can create an account using your computer in one of the following ways:

- By selecting the **Create account** button at tomtom.com.
- By selecting the green **MyTomTom** button at tomtom.com.
- By going to tomtom.com/getstarted.

Alternatively you can create an account using the TomTom MyDrive App for iOS or Android on your smartphone. To use this method, your device needs to be able to connect to TomTom services and you need a smartphone with a data plan from a mobile services provider.

Important: Take care when choosing a country during account creation. The correct country is needed if you make a purchase from the TomTom shop, and it cannot be changed after the account has been created.

Note: If you have more than one TomTom navigation device, you need a separate account for each device.

Setting up MyDrive

To get ready to use MyDrive for the first time, do the following:

1. On your computer, open a web browser and go to tomtom.com/getstarted.
2. Click **Get Started**.
3. Click **Download MyDrive Connect**.
   Follow the instructions on the screen.
4. When prompted, connect your device to your computer using the USB cable supplied with your device, then switch your device on.

Note: Use ONLY the USB cable supplied with your device. Other USB cables may not work.

Note: You cannot use the mount to connect your device to your computer.
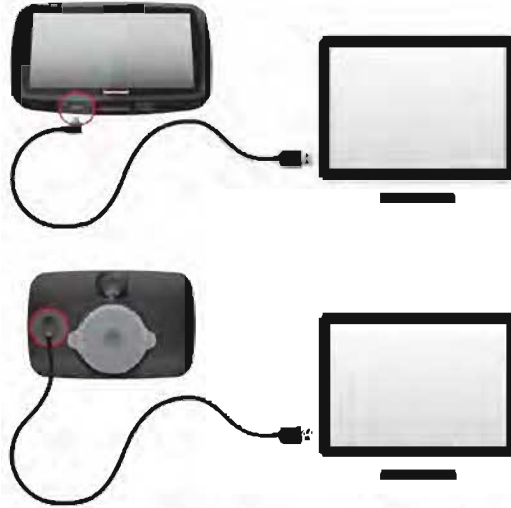
Note: You should plug the USB cable directly into a USB port on your computer and not into a USB hub or USB port on a keyboard or monitor.

5. Enter the requested information for account creation, including your country.

    When set-up is complete, a MyTomTom account is created and your navigation device is linked to that account.

    You can now access MyDrive Connect from the notification area on your desktop.

MyDrive starts automatically after the account is created.

Note: Next time you want to access MyDrive, go to tomtom.com/mydrive in a web browser.

Tip: When you connect your navigation device to your computer, MyDrive Connect tells you if there are any updates for your device.

Addendum

Important Safety Notices and Warnings

Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS)

The Global Positioning System (GPS) and Global Navigation Satellite System (GLONASS) systems are satellite-based systems that provide location and timing information around the globe. GPS is operated and controlled by the Government of the United States of America, which is solely responsible for its availability and accuracy. GLONASS is operated and controlled by the Government of Russia, which is solely responsible for its availability and accuracy. Changes in GPS or GLONASS availability and accuracy, or in environmental conditions may impact the operation of this device. TomTom disclaims any liability for the availability and accuracy of GPS or GLONASS.

⚠

Safety messages

Use with care

Use of TomTom products while driving still means that you need to drive with due care and attention.

Your device is intended to serve as a driving aid and is not a substitute for driving with due care and attention. Always obey posted road signs and applicable laws. Distracted driving can be extremely dangerous. Please do not operate this device in any manner that diverts a driver's attention from the road in an unsafe manner. TomTom recommends using the hands-free systems where available and pulling over to a complete stop at a safe location in order to interact with the device.

Notice for oversized/commercial vehicles

This product is intended for use by passenger vehicles and may not provide appropriate routes for oversized and commercial vehicles. If you are operating an oversized or commercial vehicle, please visit tomtom.com to find an appropriate product with maps containing height and weight restrictions.

Pacemakers

Pacemaker manufacturers recommend that a minimum of 15 cm / 6 inches be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

Guidelines for people with pacemakers
- You should ALWAYS keep the device more than 15 cm / 6 inches from your pacemaker.
- You should not carry the device in a breast pocket.

Other medical devices

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

Prohibited uses

Aircraft and hospitals

Use of devices with an antenna is prohibited on most aircraft, in many hospitals and in many other locations. This device must not be used in these environments.

Special Note Regarding Driving in California, Minnesota and Other States

California Vehicle Code Section 26708 which applies to those driving within the State of California restricts the mounting of a navigation device on the windshield to a seven-inch square in the lower corner of the windshield farthest removed from the driver or in a five-inch square in the lower corner of the windshield nearest to the driver and outside of an airbag deployment zone, if the system is used only for door-to-door navigation while the motor vehicle is being operated. Drivers in California should not mount the device on their side or rear windows.

Minnesota State Legislature Statutes Section 169.71, subdivision 1, section 2 restrict any person driving within the State of Minnesota from driving with a device suspended between the driver and the windshield.

Many other states have enacted laws which restrict the placement of any object or material on the windshield or side or rear window that obstructs a driver's clear view of the road. It is incumbent upon the driver to be aware of all applicable laws and to place the device in such a manner that will not interfere with his/her driving.

TomTom, Inc. bears no responsibility for and hereby disclaims all liability for any fines, penalties or damage incurred by a driver for violations of the law. While driving in any state with windshield mounting restrictions, TomTom recommends using the supplied Adhesive Mounting Disk or purchasing an alternative mounting system (e.g. dashboard or air vents). See tomtom.com for more information about these mounting options.

Battery

This product uses a Lithium-Ion battery.

Do not use it in a humid, wet and/or corrosive environment. Do not put, store or leave your product in a high temperature location, in strong direct sunlight, in or near a heat source, in a microwave oven or in a pressurized container, and do not expose it to temperatures over 122°F / 50°C. Failure to follow these guidelines may cause the battery to leak acid, become hot, explode or ignite and cause injury and/or damage. Do not pierce, open or disassemble the battery. If the battery leaks and you come into contact with the leaked fluids, rinse thoroughly with water and seek medical attention immediately. For safety reasons, and to prolong the lifetime of the battery, remove your product from your vehicle when you are not driving and keep in a cool, dry place. Charging will not occur at low (below 32°F / 0°C) or high (over 113°F / 45°C) temperatures.

Temperatures: Standard operation: 32°F / 0°C to 113°F / 45°C; short period storage: -4°F / -20°C to 122°F / 50°C; long period storage: -4°F / -20°C to 95°F / 35°C.

Caution: risk of explosion if battery is replaced with an incorrect type.

Do not remove or attempt to remove the non-user-replaceable battery. If you have a problem with the battery, please contact TomTom customer support.

THE BATTERY CONTAINED IN THE PRODUCT MUST BE RECYCLED OR DISPOSED OF PROPERLY ACCORDING TO THE LOCAL LAWS AND REGULATIONS AND ALWAYS KEPT SEPARATE FROM HOUSEHOLD WASTE. BY DOING THIS YOU WILL HELP CONSERVE THE ENVIRONMENT. USE YOUR TOMTOM DEVICE ONLY WITH THE SUPPLIED DC POWER CORD (CAR CHARGER/BATTERY CABLE), AC ADAPTER (HOME CHARGER), IN AN APPROVED CRADLE OR USING THE SUPPLIED USB CABLE TO CONNECT TO A COMPUTER FOR BATTERY CHARGING.

If your device requires a charger, please use this device with the charger provided. For replacement chargers, go to tomtom.com for information about approved chargers for your device.

The stated battery life is a maximum possible battery life. The maximum battery life will only be achieved under specific atmospheric conditions. The estimated maximum battery life is based on an average usage profile.

For tips on extending the battery life, see this FAQ: tomtom.com/batterytips.

Do not disassemble or crush, bend or deform, puncture or shred your device.

Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.

Only use the battery for a system for which it is specified.

Only use the battery with a charging system that has been qualified for use with the system per this standard. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.

Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.

Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

Promptly dispose of used batteries in accordance with local regulations.

Battery usage by children should be supervised.

Avoid dropping the device. If the device is dropped, especially on a hard surface, and the user suspects damage, please contact customer support.

Improper battery use may result in a fire, explosion or other hazard.

For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the navigation device shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.

FCC information for the user

THE DEVICE COMPLIES WITH PART 15 OF THE FCC RULES

Federal Communications Commission (FCC) Statement

This equipment radiates radio frequency energy and if not used properly - that is, in strict accordance with the instructions in this manual - may cause interference to radio communications and television reception.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Important

This equipment was tested for FCC compliance under conditions that included the use of shielded cables and connectors between it and the peripherals. It is important that you use shielded cables and connectors to reduce the possibility of causing radio and television interference. Shielded cables, suitable for the product range, can be obtained from an authorized dealer. If the user modifies the equipment or its peripherals in any way, and these modifications are not approved by TomTom, the FCC may withdraw the user's right to operate the equipment. For customers in the USA, the following booklet prepared by the Federal Communications Commission may be of help: "How to Identify and Resolve Radio-TV Interference Problems." This booklet is available from the US Government Printing Office, Washington, DC 20402. Stock No 004-000-00345-4.

FCC ID: S4L4FC43, S4L4FC54, S4L4FC64, S4L4FA54, S4L4FA64, S4L4FC54A

IC ID: 5767A-4FC43,, 5767A-4FC54, 5767A-4FC64, 5767A-4FA54, 5767A-4FA64, 5767A-4FC54A

FCC RF Radiation Exposure Statement

The transmitters within this device must not be co-located or operating in conjunction with any other antenna or transmitter.

Specific Absorption Rate (SAR) compliance

THIS WIRELESS DEVICE MODEL MEETS GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES WHEN USED AS DIRECTED IN THIS SECTION

This GPS Navigation System is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government, Industry Canada of the Canadian Government (IC).

The SAR limit recommended by the Federal Communications Commission (FCC) of the U.S. Government, Industry Canada of the Canadian Government (IC) is 1.6W/kg averaged over 1 gram of tissue for the body (4.0 W/kg averaged over 10 grams of tissue for the extremities - hands, wrists, ankles and feet). Tests for SAR are conducted using standard operating positions specified by FCC/IC with the device transmitting at its highest certified power level in all tested frequency bands.

Emissions information for Canada

Operation is subject to the following two conditions:

- This device may not cause interference.
- This device must accept any interference, including interference that may cause undesired operation of the device.

Operation is subject to the condition that this device does not cause harmful interference.

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-3(B)/NMB-3(B).

IMPORTANT NOTE

IC Radiation Exposure Statement:

- This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
- This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.

Exposure limits

This device complies with radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the radio frequency exposure limits, human proximity to the antenna shall not be less than 8 inches (20 cm) during normal operation.

Model names

4FC43, 4FC54, 4FC64, 4FA54, 4FA64, 4FC54A

Rating: 5VDC, 1.2A

Additional information

Responsible party in North America

TomTom, Inc., 24 New England Executive Park, Burlington, MA 01803

Tel: 866 486-6866 option 1 (1-866-4-TomTom)

TomTom MyDrive app

This device is compatible with the TomTom MyDrive mobile application which may be downloaded from tomtom.com/mydrive-app. The use of the TomTom MyDrive mobile application on your smartphone and any integration with your product will require that your smartphone has a wireless data service plan provided by a third-party wireless service carrier. The procurement of and all charges associated with such a connectivity plan are your responsibility. TomTom shall not be liable for any costs or expenses associated with such a network connectivity plan (such as the data charges or possible tethering fees which may be imposed by your carrier). Any changes to the availability or reliability of the network connection may impact the operation of certain TomTom services which may be offered on this device.

Legal terms

For information regarding how TomTom uses your data and personal information, visit tomtom.com/privacy. Please see tomtom.com/legal for limited warranty and end user license agreements and additional copyrights applying to this product, embedded software and services. The software included in this product contains copyrighted software that is licensed under the GPL. A copy of that license can be viewed in the Third Party Licenses section. You can obtain the complete corresponding source code from us for a period of three years after our last shipment of this product. For more information, visit tomtom.com/gpl or contact your local TomTom customer support team via tomtom.com/support. Upon request, we will send you a CD with the corresponding source code.

The information contained herein is subject to change without notice. TomTom reserves the right to update, change and improve its products and materials without obligation of notice. For updated and additional information, please visit the TomTom website at tomtom.com.

TomTom shall not be liable for technical or editorial errors or omissions contained herein, nor for incidental or consequential damages resulting from the performance or use of this document.

Copyright notices