

the first years™

# Home & Away Portable™

*Digital Video Monitor*



Before returning this product to the store for any reason, please  
contact our Parent Service Center at

**1-800-704-8697** or **cs@learningcurve.com**

Often, we can provide helpful tips and instructions to resolve your  
problem quickly over the phone or by e-mail.

## SAFETY INSTRUCTIONS

 This symbol is intended to warn the user of potential safety hazards.

 This symbol is intended to alert the user to a potential risk of electric shock and other electrical safety issues.

### **WARNING:**

- To prevent electric shock or strangling by the cord, **KEEP OUT OF CHILD'S REACH.** Never place monitor or cord within 3 feet of child or attach to a crib or playpen.
- Never place these units within a child's reach.
- This product is not a toy; do not allow children to play with it.
- The product is designed to assist in the monitoring of children, not as a prevention for injury to or loss of a child.
- This product is not a substitute for proper adult supervision. All children should be supervised at all times by responsible adults.

### **WARNING**

To reduce the risk of fire or electrical shock, do not open this product or expose the product to:

- **Water and Moisture:** This product should not be used near water, for example, near a bathtub or sink, in a wet basement or near a swimming pool.
- **Heat:** This product should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances that produce heat.

#### IMPORTANT

- The user should not attempt to service this product. Read all safety and operating instructions before operating this product.
- Retain these instructions for future reference.

- Observe all warnings.
- Follow all operating instructions.
- Do not tamper with the plug under any circumstances.
- **Power Source** – This product should be connected only to the power supply provided.
- **Cleaning**—Before cleaning, be sure to unplug. Clean only as recommended in these instructions.
- **Object and Liquid Entry**—Care should be taken so that objects do not fall and liquids are not spilled into the enclosure through the openings.
- **Damage or Malfunction**—Please contact our Parent Service Center at 800-704-8697 or [cs@learningcurve.com](mailto:cs@learningcurve.com) if:
  - a. The power supply cord or plug has been damaged
  - b. Objects have fallen or liquid has been spilled into it
  - c. The product has been exposed to rain
  - d. The product does not appear to operate normally or exhibits a marked change in its performance
  - e. The product has been dropped or the enclosure damaged.

**Wall Mounting**—The Child Unit should be mounted to a wall only as recommended in these instructions.

### **WARNING**

Do not mount the Child Unit in a location where the unit or the adapter cord is within the child's reach. Never place monitor or cord within 3 feet of child or attach to a crib or playpen.

To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.

## The First Years Home and Away Portable™ Digital Video Monitor



The First Years® Home and Away Portable™ Digital Video Monitor enables you to see and hear your infant from just about anywhere in your house. It is compact, lightweight, easy to set up, and easy to use.

The wall-mountable Child Unit features a video camera that can be tilted and swiveled to give you the view and angle you want. The Parent Unit is compact and lightweight, with a convenient belt-clip, so it's easy to keep with you. Plus, the Parent Unit has talkback capability, so you can speak to your child from a different room, or a different part of the house. Automatic night-

vision technology means you can still see a low-light image of your child at night when the nursery is dark. Rechargeable batteries are supplied for the Parent Unit, which has an automatic 30-second display shut-off to save energy and extend battery life.

For expanded capability, you can add up to three more cameras to the system, so you'll be able to keep an eye on several locations in your home at the same time.

Plug the Parent Unit into your home computer using the USB cable provided, and open a whole new world of features and opportunities. With the software provided, you'll be able to view your baby from the computer, and even take pictures and video! You can also download Skype® or use an existing account to access your Monitor from anywhere in the world. By using Skype on any computer connected to the internet you will be able to see, hear, and talk to your baby just as you would with any Skype video chat. This Monitor was designed to truly maximize your ability to stay connected to your baby from home and away.



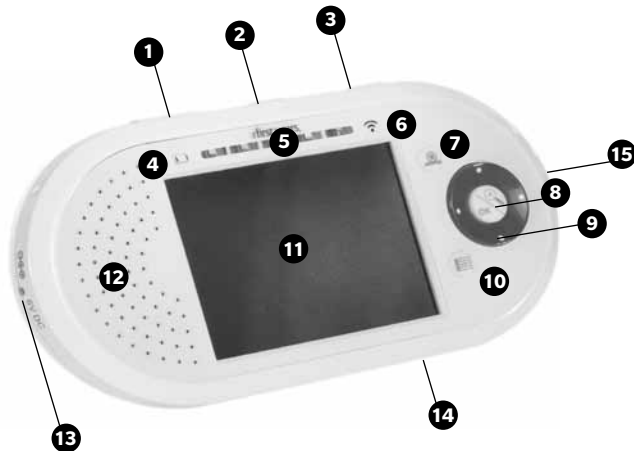
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## Parts Diagram

### Parent Unit

- 1 Volume control button
  - 2 Power button
  - 3 Talk button
  - 4 Battery indicator
  - 5 Sound level indicator
  - 6 Connection indicator
  - 7 Camera scan button
  - 8 OK/Zoom button
  - 9 Directional pad
  - 10 Menu button
  - 11 Display screen
  - 12 Speaker/microphone
  - 13 Power jack
  - 14 Headphone jack
  - 15 PC connector (USB port)
- Battery cover (not pictured)
- Belt clip/stand (not pictured)



### Child Unit

- 1 Antenna
  - 2 Microphone
  - 3 Power button
  - 4 Nightlight button
- Talkback volume switch (not pictured)
- 5 Connection indicator
  - 6 Camera
  - 7 Adjustable-angle camera base
- Wall mount slots (not pictured)
- Cord channel (not pictured)
- 8 Nightlight
- Battery cover (not pictured)
- Power jack (not pictured)

### Also Included

- AC adapters (2) (not pictured)
- USB cable (not pictured)
- Software disk (not pictured)



## Quick Start Instructions

You'll find detailed instructions on the pages that follow. Please read the Safety Instructions on pages 2–3.

### Set up the Parent Unit

For portable use Install the rechargeable battery pack provided. Battery compartment is on back of unit. Loosen screw to release it, and slide cover off. Insert plug on battery pack into connector inside compartment, then fit battery into place. Replace cover and secure it by tightening the screw. Connect one of the AC adapters to power jack and plug cord into wall outlet.

### IMPORTANT




CHARGE BATTERY FOR 8 HOURS BEFORE INITIAL USE.

For plug-in use: Connect one of the AC adapters to power jack and plug cord into wall outlet.

### Set up the Child Unit

- Place unit 4 to 6 feet from child's crib or play area.
- Connect remaining AC adapter to unit and plug into wall outlet.

### To use

1. Hold down power button  on Child Unit until connection indicator lights up and blinks to turn it on .
2. Move antenna to full upright position.
3. Lift camera to upright position.
4. Hold down power button  on Parent Unit until screen lights up to turn it on.
5. Connection indicators  on both units should glow blue indicating they are connected.
6. Adjust camera position to ensure desired view is displayed.
7. Press + or – to adjust the volume of the Parent Unit.

**Note:** Display on the Parent Unit will go blank after 30 seconds if unit is powered by batteries. This is a normal power-saving feature. Pressing any button on Parent Unit will reactivate the display. This feature can be turned off through menu in Parent unit.

Before returning this product to the store for any reason, please contact our Parent Service Center at 800-704-8697 or [cs@learningcurve.com](mailto:cs@learningcurve.com).

Often, we can provide helpful tips and instructions to resolve your problem quickly over the phone or by email.

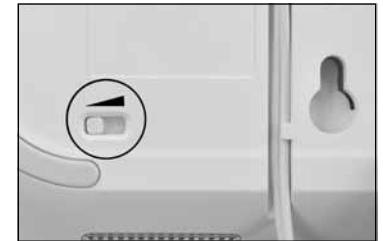
## To Set Up—Child Unit

1. Position the Child unit 4 to 6 feet from your child's crib or the area you wish to view. **NEVER** position the unit within a child's reach.
2. Insert the connector on the AC adapter into the jack on the back of the unit, then plug the adapter into an electrical outlet.



**Note:** Use attached hook & loop strip to gather and secure any excess cord.

3. Lift the antenna to its full upright position.
4. Rotate the camera out from the base and swivel it to the angle you think will give you your best view.
5. Use the Talkback Volume Switch on the back of the Child Unit to choose your preferred setting:



talkback volume switch on Child Unit

Low for quietest, or High for loudest.

### Additional cameras

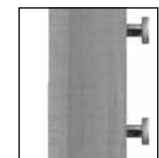
You can position up to three additional cameras in your home to monitor different locations. To find out where you can purchase additional cameras for your Monitor, please contact our Parent Service Center at 800-704-8697 or purchase directly at [thefirstyears.com](http://thefirstyears.com).

### For wall mounting (recommended)

1. Press the adapter cord into the grooved channel on the back of the unit, making certain to slide it under the two holding clips.
2. Securely fasten two #8 "pan" head screws to the wall, one above the other, exactly 1 inch apart, leaving the screw heads protruding by at least ¼ inch. For best results use a 3/4-inch long screw; mount in a solid wood panel, or use screw anchors.
3. Fit the round openings on the wall mount slots over the screw heads, then slide the unit down until it is seated firmly.
4. To test that unit is securely mounted, press on its top and side edges.



cord in grooved channel



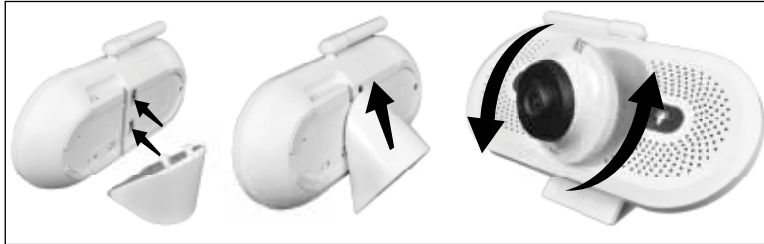
slots in unit slide over screws

## To Set Up – Parent Unit

### Optional Stand For Child Unit

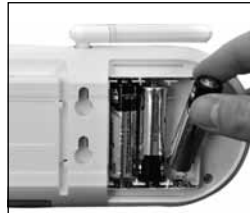
An optional stand has been included with the Home and Away™ Digital Video Monitor. This stand allows you to better view your baby from tough angles.

#### To Install:



### For temporary/battery-powered operation

Loosen the screw to release the battery compartment cover, then slide and lift it off. Insert three AA batteries, positioning them so the + and – symbols on the batteries are aligned with the corresponding symbols in the battery compartment. Replace the cover and secure it by tightening the screw.



*install batteries in compartment*

#### IMPORTANT

USE OF BATTERIES TO POWER THE CHILD UNIT IS INTENDED ONLY FOR TEMPORARY USE DURING A POWER OUTAGE OR WHEN A PLUG-IN ELECTRICAL OUTLET IS UNAVAILABLE. CHECK THE LOW BATTERY INDICATOR OFTEN, AND REPLACE BATTERIES AS NECESSARY.

## ⚠ WARNING

- **KEEP OUT OF CHILD'S REACH.**
- **Do not place Child Unit in crib or attach to crib or playpen.**
- **Never place monitor or cord within 3 feet of child or attach to a crib or playpen.**
- **Do not mount the Child Unit in a location where the unit or the adapter cord is within the child's reach.**

### To install and charge batteries

1. Loosen the screw to release the battery compartment cover. Then, slide the cover off.
2. Insert the plug on the battery pack into the connector inside the battery compartment.
3. Fit the battery pack into the compartment.
4. Place the cover back onto the battery compartment and secure it by tightening the screw.
5. **⚡ Charge the battery:** Insert the connector on the AC adapter into the power jack on the side of the unit, and plug into an electrical outlet. **The battery needs to be charged for 8 hours before the first portable use.**



*hold belt clip open to install battery pack*

#### IMPORTANT:

IF THE PARENT UNIT IS ON, THE POWER INDICATOR WILL GLOW PURPLE WHILE THE BATTERY IS CHARGING. ONCE THE BATTERY IS FULLY CHARGED, IT WILL GLOW BLUE.

#### For plug-in use/recharging

Reconnect the Parent Unit to the AC adapter as for initial battery charging, and plug the adapter into an electrical outlet. If desired, open the stand to support unit in upright position for viewing and operating.

- You may use the Monitor while charging; however, it will take longer to charge when in use.
- For best results, recharge daily. Keep plugged in overnight or for several hours a day.

#### IMPORTANT:

- USE ONLY THE AC ADAPTERS SUPPLIED WITH THIS PRODUCT; USE OF ANY OTHER ADAPTER(S) COULD DAMAGE MONITOR AND WOULD VOID WARRANTY.
- AC ADAPTERS SHOULD BE REGULARLY EXAMINED FOR SIGNS OF DAMAGE TO THE CORD, PLUG, ENCLOSURE OR OTHER PARTS; IN THE EVENT OF SUCH DAMAGE, IT MUST NOT BE USED .
- TO OBTAIN REPLACEMENT AC ADAPTER: PLEASE CALL OUR PARENT SERVICE CENTER AT 800-704-8697

## ⚠ WARNING:

- **Batteries may explode or leak if not used correctly. Follow all instructions for proper installation, use and storage.**





## To Use




Child Unit




Parent Unit


1. Hold down the power button  on the Child Unit until connection indicator lights up. The connection indicator will blink to indicate it is searching for the Parent Unit.
2. Hold down the power button  on the Parent Unit until the screen lights up. Connection indicator  will blink, and start-up graphics will be displayed on the screen.
3. Once the two units are connected, live video will be displayed, you will hear sounds from your child's room (or wherever you have placed the Child Unit), and connection indicators,  on both units will glow blue.
4. On the Parent Unit, press + and/or – on the volume button to adjust loudness to the desired level.
5. Always keep the Parent Unit with you, or nearby.

### To turn the Parent Unit off

Hold down the power button  until the power light goes out. This takes a few seconds.

### To turn the Child Unit off

Hold down the power button  until the power light goes out. This takes a few seconds.


 **Tip:** A loud screeching sound indicates the Parent Unit is too close to the Child Unit. To avoid this noisy feedback (which is common with audio devices), lower the volume on the Parent Unit (or turn it off) when entering your child's room (or any room where you have set up the Child Unit or an add-on camera).

### IMPORTANT

THE POWER INDICATORS ON THE PARENT UNIT WILL GLOW RED WHEN BATTERY POWER IS LOW. BATTERIES IN THE PARENT UNIT SHOULD BE RECHARGED AS SOON AS POSSIBLE.

THE POWER INDICATORS ON THE CHILD UNIT WILL GLOW RED WHEN BATTERY POWER IS LOW. BATTERIES IN THE CHILD UNIT SHOULD BE REPLACED. (SEE "RECHARGING/REPLACING BATTERIES." ON P. 24)

### Display Sleep Mode (Display Disappears after 30 seconds)

- When the Parent Unit is being operated on battery power, the display will go into sleep mode automatically. This means the screen will go blank after 30 seconds. It will always turn back on whenever sounds picked up by Child Unit indicate the baby is active or crying.
- To turn display back on at any time: Press any button.
- To return the display to sleep mode more quickly  than 30 seconds (and save even more battery power): Press the power button . The screen will go blank.
- Sound will always be transmitting even when the display is blank, unless unit is turned off.

**Note:** The unit will not go into Display Sleep Mode when it is plugged into the AC adapter. The Display Sleep Mode can be turned off during portable (battery) use via the Menu.

### Sound Activation

- The display will remain blank when sound level in the camera location is low.
- Once sound level from the Child Unit indicates child may be crying, or making loud noises, the image will be displayed.


### Range

The distance you can separate the units and still maintain a connection will vary based on the layout and construction of your home. To test the Monitor's workable range, walk through your house and yard to check for the volume of sounds being transmitted and the clarity of images being displayed.

### Night Vision

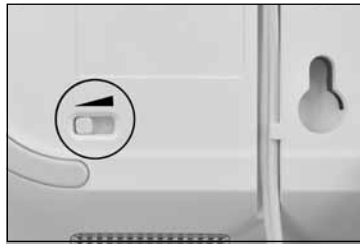
The Home and Away Portable Digital Video Monitor is equipped with night vision technology that enables the transmission of video images even when your child's room is dark. In low light situations, the display will appear as a black-and-white image.

### Talkback Feature: Two Way Communication

Press and hold the Talkback button  on the Parent Unit while speaking. Your child will be able to hear your voice.

Use the Talkback Volume Switch on the back of the Child Unit to choose your preferred setting:

Low for quietest, or High for loudest.



*talkback volume switch on Child Unit*


#### Note:

- While the Talk button is depressed, you will not hear any sounds being transmitted by the Child Unit.
- When using more than one camera, the talk feature will link to the camera in the location you are currently viewing.

### Belt Clip/Stand

Press on the top of the belt clip to open; slide it onto waistband or belt and release.

Or, lift the tip of the stand away from the unit and set the unit on any flat surface.

 **Tip:** Belt clip/stand can be removed from the Parent Unit to make it even more compact. To remove, unscrew the retention screw on the top of the belt clip. Once unscrewed, lift the assembly off.



*belt clip/stand*

### Headphone Capability

Headphones are not supplied with the Monitor. However, you can use any headphone with a standard 3.5mm plug; simply insert plug in headphone jack. Sounds will be transmitted through the headphone only. No sounds will come out of the speaker.



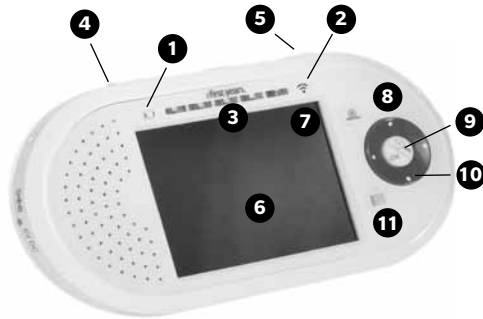
*headphone jack on Parent Unit*

### Parent Unit Finder Feature

If you should misplace the Parent Unit, turn off the Child Unit, and wait 5 seconds. The Parent Unit will beep, and continue beeping until it is found and turned off (or the batteries are exhausted). Turn Child Unit on before turning the Parent Unit back on.

**Note:** This feature will not work if Parent Unit is turned off or has lost power due to a dead battery.





### Parent Unit Indicators and Controls

#### 1 Power/Battery Level Indicator

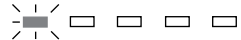
- Blue glow indicates full power.
- Red glow indicates battery power is low. Recharge as soon as possible.
- Purple glow indicates battery is charging.
- No light indicates no power. Unit will not work until turned on or recharged.

#### 2 Connection Indicator

- Blue glow when connected to Child Unit
- Blinking blue light means that connection has not been made or is lost.

#### 3 Sound Level Lights

No lights indicates lowest volume.



All lights indicates highest volume.



#### 4 Volume Control [ + , - ]

Press either side of the volume control button to make sounds louder (+) or softer (-).

#### 5 Talkback Button

Press the button while speaking. Your child will be able to hear your voice.

##### Note

- While using the Talkback button, you will not hear any sounds being transmitted by the Child Unit.
- When using more than one camera, the talkback feature will link to the camera in the location you are currently viewing.

#### 6 Video Display

The display screen will show live images being transmitted by the Child Unit.

#### 7 Clock:

The current time of day is shown in the upper right corner of the display. Time is set using the Menu (see page 18 for full instructions).

#### 8 Camera Scan Button

This button allows you to scan through multiple cameras if you have added cameras to your video monitoring system.

#### 9 OK/Zoom Button

Zoom Function 

Press the button once to zoom in on the image.  
Press the button again to revert to original size.


OK Function OK

The button is also used to select options when Parent Unit is in Menu mode.

#### 10 Directional Pad

##### Pan Function

If you have already zoomed in on the display, use the directional pad to move around to obtain the desired view.

**Note** If directional pad is pressed and you have not pressed , image will automatically zoom and move in direction pressed.

##### Menu Navigation

The directional pad is also used to navigate menu options when Parent Unit is in Menu mode.

#### 11 Menu Button

The Menu Button allows you to change current settings for various preferences (see section that follows for complete details).



sample video display

### Menu Choices—Your Preferences for Selected Features

You have the option of setting menu preferences for the Monitor features listed below. To review or change any preferences, press the Menu button. Use the directional pad to scroll through the available menu choices. Use the OK button to make and accept changes.

#### Nightlight



To turn the nightlight (on the Child Unit) ON or OFF from the parent unit:

1. Press the Menu button.
2. Press the OK button to change the setting for the Nightlight.
3. Press Menu button to return to the display mode.

**Note:** When Child Unit is being powered by batteries, Nightlight will turn off automatically after 60 seconds. You can use this Menu feature to turn it back on at any time.

#### Brightness

To set the brightness of the display on the Parent Unit:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until “Brightness” is highlighted.
3. Press the OK button.
4. A Brightness Selector Scale will appear, displaying five possible settings. The current setting will be shown. Use the directional pad to move the box to the right  to make the display brighter, or to the left  to make the display darker.
5. Press the OK button to confirm your selection.



**Reminder: If you do not press the OK button, no change will be made.**

6. Press the Menu button to return to the display mode.

#### Clock

To select a 24-hour clock or a 12-hour clock, and to set the current time:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until “Clock” is highlighted.
3. Press the OK button.

4. A “12hr/24hr” Preference screen will appear. The current setting will be with a highlighted. Use the sides of the directional pad to move the box to the right to  choose a 24-hour clock **24HR**, or to the left  to choose a 12-hour clock and **12HR** press OK button to accept.
5. A digital clock display will now appear showing [**◀12:00▶**] the current time setting.
6. To set the time:
  - a. Select the hours in the display using the top or bottom of the directional pad.
  - b. Press the right side of the directional pad to go to the first minute digit.
  - c. Use the top or bottom sides of the directional pad to select this digit.
  - d. Press the right side of the directional pad to go to the second minute digit.
  - e. Use the top or bottom sides of the directional pad to select this digit.
  - f. Once you are satisfied this is the correct time, press the OK button to accept it.

**Reminder: If you do not press the OK button, no change will be made.**

7. Press the Menu button to return to the display mode.

#### Add/Remove Camera

To add or remove cameras for your video monitoring system:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until “Add/Remove Camera” is highlighted.
3. Press the OK button.
4. Select whether you want to Add or Remove a camera on next screen using the sides of the directional pad to highlight your choice.
5. Press the OK button.
6. Follow the screen prompts to complete this operation.

### Language

You can choose to view displays in English, Spanish or French. To change your language selection:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Language" is highlighted.
3. Press the OK button.
4. A Language List will appear. The current setting will be highlighted. Use the directional pad to highlight the language of your choice.
5. Press the OK button to confirm your selection.

**Reminder: If you do not press the OK button, no change will be made.**

6. Press the Menu button to return to the display mode.

### Display Sleep Mode

When the Parent Unit is in portable use (not plugged into an electrical outlet via the AC adapter), Display Sleep Mode helps conserve battery power by turning the display off automatically after 30 seconds. The display will come back on any time sounds being transmitted indicate the baby is crying or making loud noises; you can also turn the display back on by hitting any button. You can choose to turn the Display Sleep Mode on or off. To do so:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Display Sleep Mode" is highlighted.
3. Press the OK button.
4. A "Display Sleep Mode Status" screen will appear. The current setting will be highlighted. Use the directional pad to highlight the setting that you want.
5. Press the OK button to confirm your selection.

**Reminder: If you do not press the OK button, no change will be made.**

6. Press the Menu button to return to the display mode.

### Camera Scan Mode

When multiple cameras are connected to your video monitoring system, the camera scan mode can be used. Scan mode will display an image from each camera for a short period of time and then advance to the next camera. For 2 cameras the display time is 10 seconds each. For more than 2 cameras the display time is shortened to 6 seconds each. You have the option to turn on this scan mode as follows:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Camera Scan" is highlighted.
3. Press the OK button.
4. A "Camera Scan" screen will appear. The current setting will be highlighted. Use the directional pad to highlight the setting that you want.
5. Press the OK button to confirm your selection.

**Reminder: If you do not press the OK button, no change will be made.**

6. Press the Menu button to return to the display mode.

### Support

The Support menu selection provides you with information on how to contact our customer service representatives, who will gladly assist you with any problems that you may have with your video baby monitor system. To access the Support screen:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Support" is highlighted.
3. Press the OK button to display the Support screen.
4. Press the Menu button to return to the display mode.

### Default

Menu choices are preset to the factory defaults listed below. Once you have made changes to menu selections, you have the option of returning all choices to the Factory Presets. To do so:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Default" is highlighted.
3. Press the OK button.

4. The “Default” screen will appear. Use the sides of the directional pad to highlight either “NO” or “YES.” If you choose “YES,” all Menu options will revert to the Factory Presets listed below. If you choose “NO,” all Menu options will remain as you have most recently set them.
5. Press the OK button to confirm your selection.
6. If you chose “YES” a second selection screen will appear. If you still want to change to the Default settings, highlight “YES” and press OK button to confirm your selection.

**Reminder: If you do not press the OK button, no change will be made.**

7. Display screen will now go blank and unit will restart with Default settings.

#### Factory presets are as follows:

Brightness: 0

Clock: 12 hour

Language: English

Display Sleep Mode: ON

Camera Scan: OFF

\* Multiple cameras are not changed when default is selected.



#### Child Unit Indicators and Controls

##### Power button

- Hold down to turn unit on or off.
- Blue glow indicates full power.
- Red glow indicates battery power is low. Replace batteries as soon as possible.
- No light indicates no power. Unit will not work until turned on, connected to AC adapter or powered by good batteries.

##### Nightlight button

- Press to turn the nightlight on or off.

**Note:** When Child Unit is being powered by batteries, nightlight will turn off automatically after 60 seconds.

##### Connection Indicator

- Glows blue when connected to Parent Unit
- Blinks blue when not connected

##### Talkback Volume Switch

- Allows you to choose your preferred setting for talkback volume to the Child Unit. Three settings are provided: Low, Medium, and High.

## Recharging/Replacing Batteries

### Parent Unit:

If Power Indicator on the Parent Unit glows red when unit is turned on, batteries are low. If indicator does not light at all, batteries may be dead. Recharge batteries by connecting AC adapter cord to power jack and plugging it into wall outlet. When charging the unit for the first time, it should be kept plugged in for at least 8 hours; when recharging, you should keep it plugged in until power indicator glows blue indicating that batteries are at full power.

Unit can be used while being recharged; however, it will take longer for batteries to charge fully.

To ensure that Parent Unit is always available when you need it, recharge daily. For best results, connect adapter and keep unit plugged in overnight, or for several hours each day.

### IMPORTANT:

EACH RECHARGEABLE BATTERY PACK IS DESIGNED TO LAST THROUGH MANY RECHARGE CYCLES. HOWEVER, LIKE ALL BATTERIES, IT WILL WEAR OUT OVER TIME. IF YOU NOTICE THAT THE BATTERY IS RETAINING ITS POWER FOR ONLY A SHORT TIME AND REQUIRES CHARGING FREQUENTLY, THE BATTERY PACK SHOULD BE REPLACED.

TO OBTAIN A REPLACEMENT BATTERY PACK: PLEASE CALL OUR PARENT SERVICE CENTER AT 800-704-8697. USE ONLY THE BATTERY PACK SUPPLIED.

### Child Unit

#### IMPORTANT:

REMEMBER THAT THE CHILD UNIT CAN BE OPERATED ON BATTERIES FOR ONLY A LIMITED TIME; ONCE THE BATTERIES RUN DOWN, THE UNIT WILL NOT WORK. BATTERY USE IS INTENDED ONLY DURING POWER OUTAGES OR IN TEMPORARY SITUATIONS WHERE ELECTRICITY IS NOT AVAILABLE. IF YOU ARE OPERATING THE CHILD UNIT ON BATTERIES, CHECK THE POWER LIGHT FREQUENTLY, AND REPLACE BATTERIES ONCE POWER BUTTON GLOWS RED.

 **Tip:** Use alkaline batteries for longer battery life.

## WARNING

**Keep batteries away from children. Parents are urged to exercise care in the storage, use and disposal of all batteries. Do not dispose of batteries in a fire. They may explode.**

To avoid battery leakage:

- Do not use rechargeable batteries;
- Batteries must be removed and inserted under adult supervision;
- Non-rechargeable batteries are not to be recharged;
- Batteries are to be inserted with the correct polarity;
- Exhausted batteries are to be removed from the unit and disposed properly;
- Supply terminals are not to be short-circuited;
- Different types of batteries (e.g. alkaline, standard carbon-zinc or rechargeable) or new and used batteries are not to be mixed;
- Do not dispose of batteries in fire, may explode or leak.
- Never use a screwdriver or any other tool to pry batteries from the compartment, as the supply terminals could be short-circuited.
- Do not leave batteries in the Monitor for long periods of non-use.

Failure to follow these instructions may cause batteries to make popping sounds and leak battery acid, which could result in personal injury, as well as damage to the Monitor. If battery leakage occurs, avoid all contact with battery acid, being especially careful to keep it away from eyes and mouth. Should contact occur, wash any affected skin and clothing thoroughly.

### IMPORTANT:



- IF BATTERIES ARE INSTALLED IN CHILD UNIT, CHECK FOR SIGNS OF BATTERY LEAKAGE AT LEAST EVERY SIX MONTHS.
- ALWAYS DISPOSE OF USED BATTERIES IN AN ENVIRONMENTALLY FRIENDLY MANNER.

Alkaline batteries and Nickel Metal Hydride batteries (Ni-Li or Ni-Hydride), are classified as non-hazardous waste (except in California) and can be either disposed of in the trash or recycled at a local recycling center. In order to find a center near you, go to [www.ehso.com](http://www.ehso.com); using the search function, type in "Batteries" and select the *Battery Disposal Guide for Households*. This will provide a link to nearby centers based on zip code.

## Pairing of Parent and Child Units

The Parent Unit and Child Unit are digitally paired at the factory. This means they are digitally encrypted with the same electronic code so that they can securely communicate with each other and not be confused by the signals sent out by other electronic devices, such as cell phones or other monitors.

It is unlikely, but possible, that strong electronic interference, such as a power surge, could erase this pairing. Should this occur, you can reset the pairing as described below.

1. Press the Menu button.
2. Use the up  or down  buttons on the directional pad to scroll through the list of preferences until “Add/Remove Camera” is highlighted.
3. Press the OK button.
4. Use the sides of the directional pad to highlight ADD
5. Press the OK button
6. Follow the screen prompts to complete this operation. Please note that you will be adding camera “1”.

**Note:** The above assumes that you only have one Child unit. If you have multiple cameras connected to your video monitor system, you can use this same method to re-connect cameras that have become unlinked.

### Need Further Assistance?

If you follow these instructions, and your Monitor still does not function properly, please contact our Parent Service Center at 800-704-8697.

## Care

### To Clean

Do not immerse the Parent and Child Units in water. Do not use cleaning spray or liquid cleaners.

1. Disconnect units from adapters (if connected) and unplug adapters from electrical outlets if they are plugged in.
2. Wipe units and adapters with a damp cloth.
3. Make sure all components are dry before reconnecting them.

### Storage

When you are not going to use your Home and Away Portable Digital Video Monitor for some time, remove the batteries from the Child Unit and the battery pack from the Parent Unit. Store in a clean, dry place.

## Using Your Computer as Parent Unit

1. Install Baby Viewer software on your computer by inserting the supplied disk and following on-screen prompts.
2. With your Video Monitor system on, connect the Parent unit to your home computer via the supplied USB cable as follows:

Insert the larger end of the supplied USB cable in the USB port on your computer.

Insert other end of the cable in the USB jack on Parent Unit.



USB jack on Parent Unit

**Note:** It is best to power your Parent unit with the supplied AC adapter while using it with your home computer.

3. Screen on Parent Unit will go blank; video and sounds will now be transmitted by computer.
4. While connected you can take pictures and video, as well as connect with the Monitor via the internet from anywhere via Skype. See pages 36–37 for full instructions.

**Note:** You can only use the Video Monitor with one computer program at a time (i.e. Baby Viewer or Skype).

Operating the Monitor from your computer is quite similar to operating the Parent Unit, itself. For complete instructions on using Baby Viewer software, please see page 30.

### Baby Viewer Software

This software will allow you to use your personal computer as a parent unit, while also giving you the ability to take still pictures and record video of your child.

### About the Software

Software is compatible with current Windows PC operating systems.

**Note:** If this software is lost, it can be downloaded from our Website: [www.thefirstyears.com/homeandaway](http://www.thefirstyears.com/homeandaway)

### Installation Requirements

#### PC:

Windows® XP (SP2 or higher), Vista® or Windows® 7 (32-bit or 64-bit)

- 1 GHz (1.6 GHz recommended)
- 512 MB RAM or more
- 200 MB hard drive space
- CD-ROM drive
- OS-compatible sound card and speakers
- 1.1 USB port (2.0 recommended)

### Installing Software

Insert the provided CD into the CD drive on your computer and install the software following on-screen directions.

**Note:** Software will search the Internet every time it opens to look for updates. You can determine if you want the software to update.




sample display on computer screen

### Setup & Usage

1. Turn on Child Unit, then Parent Unit. Verify connection by checking image on screen of Parent Unit.
2. Connect the Parent Unit to your computer using the supplied cord.

#### IMPORTANT:

**Note:** It is best to power your Parent unit with the supplied AC adapter while using it with your home computer.

3. Once connected the screen on the Parent Unit will go blank and all video and audio will come from your computer.
4. Open the on-screen display by double clicking on the Icon  located on your desktop.
5. You are now ready to use your computer as your video monitor. Please review the following descriptions of the On Screen Display to understand all of the features of this software.



### On Screen Display

The indicators, controls, and video display you'll see on your computer screen will be quite similar to those on the Parent Unit itself, with two significant additions. Home and Away Portable Digital Video Monitor software allows you to capture and save both still images and record video.

### Instant Help


Use your mouse to hover over any button; an explanation of that button's function will be displayed in a pop-up window.

### Talkback Feature

1. Click on the Talkback Button,  and hold your mouse button depressed while speaking.
  2. Your child will be able to hear your voice. An on-screen display  in red tells you that you are transmitting your voice.
- While the Talkback button is depressed, you will not hear any sounds being transmitted by the Child Unit.
  - When using more than one camera, the talk feature will link to the camera in the location you are currently viewing.

**Note:** For this feature to work, your computer must be equipped with a microphone.

### Zoom Feature

- Click on the Zoom Button to zoom in and out.
- Click once to  zoom the display image.
- Press again to revert to original size.

### Pan Feature

Use directional pad to view different areas of the image once it is zoomed.


### Camera Identification/Selection

#### Add/Remove Cameras

#### (If you have linked additional cameras to your Monitor)

Select File from the menu and then choose "Add/Remove Camera." Follow on screen instructions to add or remove cameras.

The system identifies cameras by number 1, 2, 3, 4 assigned when they were added. If you have not added any cameras to your system, the camera icon will be greyed out and the Camera Selection button will not respond when you try to click on it.

Click the camera button  to switch the display to the next camera in the numerical sequence. Click through the cameras in sequence until you reach the one you want to view. The number of the camera currently transmitting will be highlighted on the Control Panel.

If you have multiple cameras installed and active, the software can display each of these cameras in a scan mode, like the Parent unit. This scanning feature can be turned on by going into the Video tab in the Preferences in the File menu.


### Still Image Capture


Click on the camera icon . You will hear a shutter sound.

The image file will automatically be saved to the default location. File location will be displayed in the lower left corner of the window. You can click on this file location to see the picture you took.

The file location can be changed in Preferences in File menu.

### Video Capture

1. Click on the Video icon  to start recording. You will hear a sound at the start of the recording.
2. Video will be recorded until you click on the Video icon again.

A flashing on-screen display  in red tells you that the image on your display is being recorded.


**Note:** Maximum recording time is 20 minutes. Recording will stop automatically, even if you have not clicked the Video button again.

The video file will automatically be saved to the default location. File location will be displayed in the lower left corner of the window. You can click on this file location to watch the video you just made.


This location can be changed in Preferences in File menu.

### Mini Mode

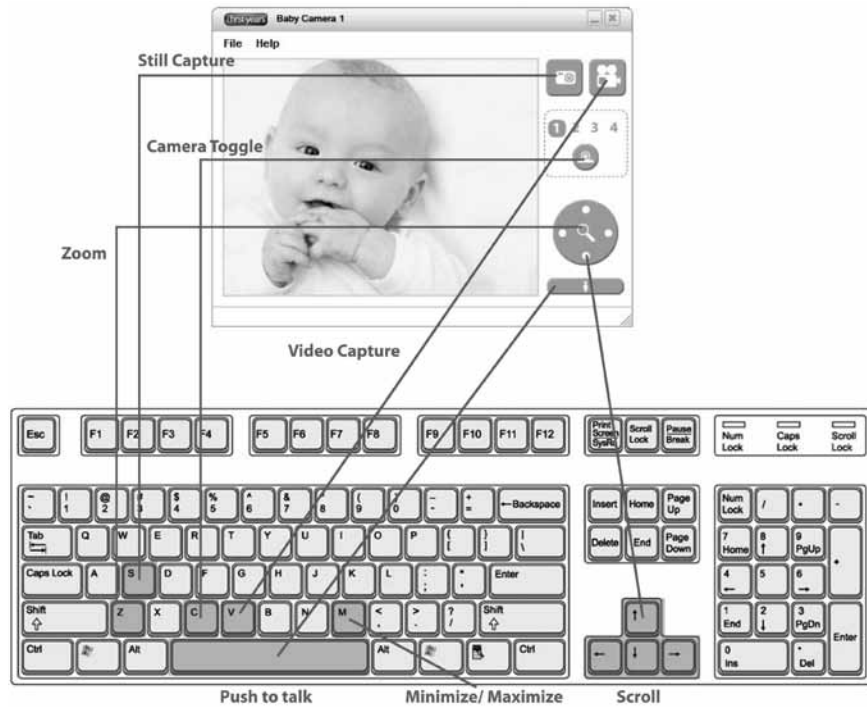
Use the Mini Mode display screen to maximize space on your desktop: This mini display screen will remain on top of any other active application windows on your computer screen, so you can watch your child while working on your computer.

Click on the  to create the mini display screen. This screen can be moved to any location on your computer desktop.

**Note:** When the mini display screen is being used, only the video image being captured by the Child Unit is displayed. You must restore the display to full size for access to the control buttons.

**To restore** the Control Panel display to full size: Click on the .





### Keyboard Shortcuts

S = Still photo

Z = Zoom

C = Camera Select

V = Video

M = Mini Display Screen - toggle

Spacebar = Talkback (hold while talking)

← = Pan image up

→ = Pan image down

↶ = Pan image left

↷ = Pan image right

**Note:** Keyboard shortcuts can be used in mini mode.

### File Menu Options:

**Change Language** — allows you to choose between English (default), Spanish and French. Once selection is made the language used in the software will change.

**Preferences** — opens the Preferences Screen with the following topics:

**Still Image** — allows you to change the location that your still images are stored and the naming convention for these images.

**Video** — allows you to change the location that your video recordings are stored and the naming convention for these images.

**Camera** — allows you to turn on or disable the display scan mode for multiple cameras, as well as open a Wizard to allow you to add & remove cameras from your video monitor system.

## Using your Home and Away Portable™ Digital Video Monitor with Skype®

Your Home and Away Portable Digital Video Monitor comes ready to use with Skype. Skype is a free program that allows you to make video and voice calls over the internet to anywhere in the world. With this feature you can check into your nursery camera and even talk to your baby from any computer with internet access. Check out [skype.com](http://skype.com) for more information and enjoy this wicked cool way to keep your family even closer!

For maintaining privacy for your Home and Away Portable Digital Video Monitor, we recommend that you setup a new Skype account for use with this system. Having this new Skype account will allow you to only include people that you trust to view your child as contacts. To setup your Skype account, go to [skype.com](http://skype.com) and follow instructions.

1. With your Video Monitor system on, connect the Parent unit to your home computer via the supplied USB cable.

**Note:** It is best to power your Parent unit with the supplied AC adapter while using it with your home computer.

2. Open Skype and sign in to your account by entering your Skype name and password.
3. Select "Options" from the "Tools" Menu.
4. From the list of Options, choose "Audio Settings."
5. In the Microphone Dialog Box, highlight "Wireless Audio Device." This designates the Child Unit of your Home and Away Baby Video Monitor as your new microphone, so that you can hear your baby.
6. Set microphone Volume using the Volume Selector Bar or click on the "Automatically adjust microphone settings" check box, as you would when using Skype.
7. In the Speakers Dialog Box, highlight "Wireless Audio Device." This designates the Child Unit of your Home and Away Video Monitor as your new speaker, so your baby will be able to hear you.
8. Set speaker Volume using the Volume Selector Bar or click on the "Automatically adjust speaker settings" check box, as you would when using Skype.
9. Click the "Save" button.

10. Again, select "Options" from the Tools menu.
11. From the list of Options, choose "Video Settings."
12. In the Webcam Dialog Box, select "USB Video Device." This designates the Child Unit of your Home and Away Portable Digital Video Monitor as your new video camera.
13. Click the "Save" button.
14. Once again, select "Options" from the Tools menu.
15. Choose the "Calls" option, then click on "Call setting."
16. Select "people in my Contact list only." This setting protects your privacy.
17. Click in the "Answer incoming calls automatically" check box. This setting enables Skype to receive transmissions from your Home and Away Portable Digital Video Monitor automatically.
18. Click on the "Save" button.

These settings will enable you to receive audio and video transmissions from your Home and Away Portable Digital Video Monitor, and to speak to your child, remotely, just as you would if using your home computer with its USB connection to the Parent Unit.

**Note:** These instructions were developed for Skype Version 4.0.32.227. If these instructions do not match your Skype interface, please follow latest Skype setup instructions or check [Skype.com](http://Skype.com).

### Troubleshooting

Problem	Possible Cause	Solution
No power (No lights on unit)	<p><b>Parent Unit(s)</b></p> <ul style="list-style-type: none"> <li>Unit is not turned on.</li> <li>Batteries are dead.</li> </ul> <p><b>Child Unit</b></p> <ul style="list-style-type: none"> <li>Unit is not turned on.</li> <li>Adapter not plugged in.</li> <li>Adapter is plugged into outlet that is turned off.</li> </ul>	<ul style="list-style-type: none"> <li>Press and hold power button.</li> <li>Recharge batteries or plug in adapter.</li> <li>Press and hold power button.</li> <li>Plug in adapter.</li> <li>If outlet is controlled by a wall switch, be sure switch is turned on.</li> </ul>
No connection Connection indicator on parent unit is flashing and unit is beeping	<ul style="list-style-type: none"> <li>Parent Unit is too far from Child Unit (out of range).</li> <li>Child Unit is turned off.</li> <li>Parent Unit has temporarily lost connection to Child Unit.</li> <li>Units are no longer digitally paired.</li> </ul>	<ul style="list-style-type: none"> <li>Move Parent Unit closer to Child Unit.</li> <li>Turn on the Child Unit. Connection indicator on both units should stop blinking and glow blue.</li> <li>Reset system by turning off both units and turning them back on again (Child Unit first).</li> <li>Follow add camera instructions on page 9 and add as camera 1</li> </ul>
Noisy feedback (High-pitched “screech”)	<ul style="list-style-type: none"> <li>Units too close together.</li> </ul>	<ul style="list-style-type: none"> <li>Be sure Parent Unit is at least 3 feet from Child Unit.</li> </ul>

### Troubleshooting

Problem	Possible Cause	Solution
No display image or sound, or very weak reception	<ul style="list-style-type: none"> <li>Unit is getting little or no power.</li> </ul>	<p><b>Parent Unit</b></p> <ul style="list-style-type: none"> <li>Recharge batteries or plug in adapter.</li> </ul> <p><b>Child Unit</b></p> <ul style="list-style-type: none"> <li>Make sure adapter is plugged in and outlet is receiving power.</li> </ul>
Nightlight on Child Unit does not turn on or off	<ul style="list-style-type: none"> <li>Unit is not turned on.</li> <li>No power to Unit.</li> <li>Setting on Parent Unit was not saved.</li> </ul>	<ul style="list-style-type: none"> <li>Press power button.</li> <li>Make sure adapter is plugged in and outlet is receiving power. If outlet is controlled by a wall switch, be sure switch is turned on. If running on battery power, the batteries are dead. Replace the batteries.</li> <li>Follow steps on page 18 to turn nightlight on and off remotely.</li> </ul>
Nightlight on Child Unit does not stay on	<ul style="list-style-type: none"> <li>Unit is running on battery power.</li> </ul>	<ul style="list-style-type: none"> <li>While under battery power the nightlight will shut off after 60 seconds.</li> </ul>
Skype instructions are different than actual Skype	<ul style="list-style-type: none"> <li>Skype has updated their software.</li> </ul>	<ul style="list-style-type: none"> <li>Refer to Skype.com for setup instructions.</li> </ul>

## Warranty

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

These devices comply with FCC and Industry Canada RF radiation exposure limits set forth for the general population. They must not be operated when co-located with any other antenna or transmitter.

Caution: To maintain the compliance with the FCC's and Industry Canada's RF exposure guideline, place the child unit at least 20 cm (8 inches) from nearby persons.

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference.

## WARNING

**Changes or modifications to this unit not expressly approved by Learning Curve Brands, Inc. could void the user's authority to operate the equipment.**

### Our Limited Warranty and Warranty Period

When we use the terms "we," "us," and "our," we are referring to Learning Curve Brands, Inc., and when we use the terms "you and "your," we mean the original end-user customer. Our products are guaranteed to be free from defects in material and workmanship under normal and intended use for a period of 90 days from the date of your purchase.

### Repair/Replacement

If your product fails to meet our limited warranty during the warranty period, we will, at our option, repair or replace the product free of charge.

### What Our Limited Warranty Does Not Cover

We offer this limited warranty only when the product is used by the original end-user customer. We offer no other warranty. Additionally, while our warranty is excellent, there are other limits to it. We offer NO WARRANTY in cases of damage in transit, inadequate care, abuse, abnormal use, misuse, accident, normal wear and tear, damage due to environmental or natural elements, failure to follow product instructions, immersion in water (except for products specifically identified by us in writing as intended for water use), battery leakage or improper storage or maintenance of the products.

### Disclaimer of Other Warranties:

THE EXPRESS WARRANTIES IN THE PRECEDING SECTION ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES. However, to the extent applicable law does not permit disclaimers of certain implied warranties, such warranties are limited to the warranty period identified above. Some states and countries do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

### Limitation on Damages:

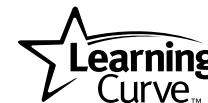
IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL, COMPENSATORY, PUNITIVE, CONSEQUENTIAL, INDIRECT, SPECIAL, OR OTHER DAMAGES. OUR AGGREGATE LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS IS LIMITED TO THE MONIES PAID TO US FOR THE DEFECTIVE GOOD. Some states and countries do not allow the exclusion or limitation of incidental, consequential or other damages, so the above limitations or exclusion may not apply to you.

### State Variations:

This warranty gives you specific legal rights, and you may also have other rights which vary based on state, province, or country.

### Contact Us:

If you have a warranty claim or request, or any customer care questions, please contact us at [cs@learningcurve.com](mailto:cs@learningcurve.com) or call us at 800-704-8697.



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