#first years

Home & Away Computer-Connect

Digital Video Monitor



Before returning this product to the store for any reason, please contact our Parent Service Center at

1-800-704-8697 or cs@learningcurve.com

Often, we can provide helpful tips and instructions to resolve your problem quickly over the phone or by e-mail.

SAFETY INSTRUCTIONS



This symbol is intended to warn the user of potential safety hazards.

#

This symbol is intended to alert the user to a potential risk of electric shock and other electrical safety issues.

→ MARNING:

- To prevent electric shock or strangling by the cord, KEEP OUT OF CHILD'S REACH. Never place monitor or cord within 3 feet of child or attach to a crib or playpen.
- Never place these units within a child's reach.
- This product is not a toy; do not allow children to play with it.
- The product is designed to assist in the monitoring of children, not as a prevention for injury to or loss of a child.
- This product is not a substitute for proper adult supervision. All children should be supervised at all times by responsible adults.



WARNING

To reduce the risk of fire or electrical shock, do not open this product or expose the product to:

- Water and Moisture: This product should not be used near water, for example, near a bathtub or sink, in a wet basement or near a swimming pool.
- Heat: This product should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances that produce heat.

IMPORTANT

- The user should not attempt to service this product. Read all safety and operating instructions before operating this product.
- Retain these instructions for future reference.

- Observe all warnings.
- Follow all operating instructions.
- Do not tamper with the plug under any circumstances.
- Power Source This product should be connected only to the power supply provided.
- Cleaning—Before cleaning, be sure to unplug. Clean only as recommended in these instructions.
- Object and Liquid Entry—Care should be taken so that objects do not fall and liquids are not spilled into the enclosure through the openings.
- Damage or Malfunction—Please contact our Parent Service Center at 800-704-8697 or cs@learningcurve.com if:
 - a. The power supply cord or plug has been damaged
 - b. Objects have fallen or liquid has been spilled into it
 - c. The product has been exposed to rain
 - d. The product does not appear to operate normally or exhibits a marked change in its performance
 - e. The product has been dropped or the enclosure damaged.

Wall Mounting—The Child Unit should be mounted to a wall only as recommended in these instructions.

MARNING

Do not mount the Child Unit in a location where the unit or the adapter cord is within the child's reach. Never place monitor or cord within 3 feet of child or attach to a crib or playpen.

To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.

The First Years Home and Away Computer-Connect™ Video Monitor



With The First Years® Home & Away Computer-Connect™ you can turn your home computer into your video monitor. The USB connector creates a wireless connection between your computer and the camera in baby's room. With the supplied software you can easily see, hear and even talk to your baby right from the computer. You can also take quick snapshots or long videos and store them to your hard drive.

Also, when your computer is connected to the internet you open a world of

connectivity to your video monitor. You can use free programs such as $Skype^{\circ}$ or $Google^{\bowtie}$ Chat to tap into your monitor from anywhere in the world. This is a great way to check in from work and travel or let the grandparents check in on the little one. Of course you get complete control over this and it works like any Skype call or phone call.

With the Home & Away Computer-Connect Video Monitor you will always have a simple way of connecting your family!



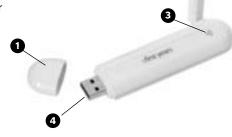
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Parts Diagram

USB Connector

- 1 Cap
- 2 Antenna
- 3 Connection Indicator
- 4 USB Plug



Child Unit

- 1 Antenna
- 2 Microphone
- 3 Power button
- 4 Nightlight button
 Talkback volume switch (not pictured)
- **5** Connection indicator
- 6 Camera
- 7 Adjustable-angle camera base Wall mount slots (not pictured) Cord channel (not pictured)
- 8 Nightlight

Battery cover (not pictured) Power jack (not pictured)

Also Included

AC adapter (1) (not pictured) Software disk (not pictured)

Quick Start Instructions

You'll find detailed instructions on the pages that follow. Please read the Safety Instructions on pages 2–3.

Set up the Computer

Install baby viewer software from included CD into your computer. See detailed instructions on page 10 if needed.

Set up the Child Unit

- Place unit 4 to 6 feet from child's crib or play area.
- Connect remaining AC adapter to unit and plug into wall outlet.

To use

- 1. Hold down power button **o** on Child Unit until connection indicator lights up and blinks to turn it on .
- 2. Move antenna to full upright position.
- 3. Lift camera to upright position.
- 4. Insert USB connector into computer with software installed.
- Connection indicators ? on both units should glow blue indicating they are connected.
- 6. Launch Baby Viewer software.
- 7. Adjust camera position to ensure desired view is displayed.
- 8. Use computer volume controls to adjust volume.

Before returning this product to the store for any reason, please contact our Parent Service Center at 800-704-8697 or cs@learningcurve.com.

Often, we can provide helpful tips and instructions to resolve your problem quickly over the phone or by email.

To Set Up—Child Unit

- Position the Child unit 4 to 6 feet from your child's crib or the area you wish to view. **NEVER** position the unit within a child's reach.
- Insert the connector on the AC adapter into the jack on the back of the unit, then plug the adapter into an electrical outlet.



Note: Use attached hook & loop strip to gather and secure any excess cord.

- 3. Lift the antenna to its full upright position.
- Rotate the camera out from the base and swivel it to the angle you think will give you your best view.
- Use the Talkback Volume Switch on the back of the Child Unit to choose your preferred setting:

Low for quietest, or High for loudest.



Talkback volume switch on Child Unit

Additional cameras

You can position up to three additional cameras in your home to monitor different locations. To find out where you can purchase additional cameras for your Monitor, please contact our Parent Service Center at 800-704-8697 or purchase directly at the first years.com.

For wall mounting (recommended)

- Press the adapter cord into the grooved channel on the back of the unit, making certain to slide it under the two holding clips.
- 2. Securely fasten two #8 "pan" head screws to the wall, one above the other, exactly 1 inch apart, leaving the screw heads protruding by at least ¼ inch. For best results use a 3/4-inch long screw; mount in a solid wood panel, or use screw anchors.
- Fit the round openings on the wall mount slots over the screw heads, then slide the unit down until it is seated firmly.
- 4. To test that unit is securely mounted, press on its top and side edges.



cord in grooved channel

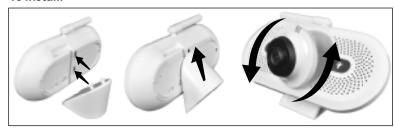


Slots in unit slide over screws

Optional Stand For Child Unit

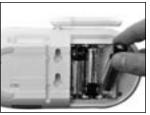
An optional stand has been included with the Home and Away™ Digital Video Monitor. This stand allows you to better view your baby from tough angles.

To Install:



For temporary/battery-powered operation

Loosen the screw to release the battery compartment cover, then slide and lift it off. Insert three AA batteries, positioning them so the + and – symbols on the batteries are aligned with the corresponding symbols in the battery compartment. Replace the cover and secure it by tightening the screw.



Install batteries in compartment

IMPORTANT

USE OF BATTERIES TO POWER THE CHILD UNIT IS INTENDED ONLY FOR TEMPORARY USE DURING A POWER OUTAGE OR WHEN A PLUG-IN ELECTRICAL OUTLET IS UNAVAILABLE. CHECK THE LOW BATTERY INDICATOR OFTEN, AND REPLACE BATTERIES AS NECESSARY.

⚠ WARNING

- KEEP OUT OF CHILD'S REACH.
- Do not place Child Unit in crib or attach to crib or playpen.
- Never place monitor or cord within 3 feet of child or attach to a crib or playpen.
- Do not mount the Child Unit in a location where the unit or the adapter cord is within the child's reach.

To Use

Baby Viewer Software

This software will allow you to use your personal computer as a parent unit, while also giving you the ability to take still pictures and record video of your child.

About the Software

Software is compatible with current Windows PC operating systems.

Note: If this software is lost, it can be downloaded from our Website.

Installation Requirements

PC:

Windows® XP (SP2 or higher), Vista® or Windows® 7 (32-bit or 64-bit)

- 1 GHz (1.6 GHz recommended)
- 512 MB RAM or more
- 200 MB hard drive space
- CD-ROM drive
- OS-compatible sound card and speakers
- 1.1 USB port (2.0 recommended)

Installing Software

Insert the provided CD into the CD drive on your computer and install the software following on-screen directions.

Note: Software will search the Internet every time it opens to look for updates. You can determine if you want the software to update.



Sample display on computer screen

Setup & Usage

- 1. Turn on Child Unit.
- 2. Connect the USB connector to your computer.
- 3. Open the on-screen display by double clicking on the Icon located on your desktop.
- You are now ready to use your computer as your video monitor. Please review the following descriptions of the On Screen Display to understand all of the features of this software.

On Screen Display

The indicators, controls, and video display you'll see on your computer screen will be quite similar to those on the Parent Unit itself, with two significant additions. Home and Away Computer-Connect Digital Video Monitor software allows you to capture and save both still images and record video.

Instant Help

Use your mouse to hover over any button; an explanation of that button's function will be displayed in a pop-up window.

Talkback Feature

- 1. Click on the Talkback Button, and hold your mouse button depressed while speaking.
- 2. Your child will be able to hear your voice. An on-screen display in red tells you that you are transmitting your voice.
- While the Talkback button is depressed, you will not hear any sounds being transmitted by the Child Unit.
- When using more than one camera, the talk feature will link to the camera in the location you are currently viewing.

Note: For this feature to work, your computer must be equipped with a microphone.

Zoom Feature

- Click on the Zoom Button (to zoom in and out.
- Click once to zoom the display image.
- Press again to revert to original size.

Pan Feature

Use directional pad to view different areas of the image once it is zoomed.

Camera Identification/Selection

Add/Remove Cameras

(If you have linked additional cameras to your Monitor)

Select file from the menu and then choose "Add/Remove Camera." Follow on screen instructions to add or remove cameras.

The system identifies cameras by number 1, 2, 3, 4 assigned when they were added. If you have not added any cameras to your system, the camera icon will be greyed out and the Camera Selection button will not respond when you try to click on it.

Click the camera button a to switch the display to the next camera in the numerical sequence. Click through the cameras in sequence until you reach the one you want to view. The number of the camera currently transmitting will be highlighted on the Control Panel.

If you have multiple cameras installed and active, the software can display each of these cameras in a scan mode. This scanning feature can be turned on by going into the Video tab in the Preferences in the File menu.

Still Image Capture

Click on the camera icon . You will hear a shutter sound.

The image file will automatically be saved to the default location. File location will be displayed in the lower left corner of the window. You can click on this file location to see the picture you took.

The file location can be changed in Preferences in File menu.

Video Capture

- 1. Click on the Video icon to start recording. You will hear a sound at the start of the recording.
- 2. Video will be recorded until you click on the Video icon again.

A flashing on-screen display $\stackrel{\text{display}}{=}$ in red tells you that the image on your display is being recorded.

Note: Maximum recording time is 20 minutes. Recording will stop automatically, even if you have not clicked the Video button again.

The video file will automatically be saved to the default location. File location will be displayed in the lower left corner of the window. You can click on this file location to watch the video you just made.

This location can be changed in Preferences in File menu.

Mini Mode

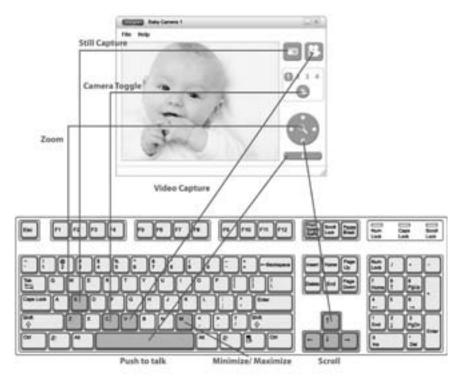
Use the Mini Mode display screen to maximize space on your desktop: This mini display screen will remain on top of any other active application windows on your computer screen, so you can watch your child while working on your computer.

Click on the to create the mini display screen. This screen can be moved to any location on your computer desktop.

Note: When the mini display screen is being used, only the video image being captured by the Child Unit is displayed. You must restore the display to full size for access to the control buttons.

To restore the Control Panel display to full size: Click on the





Keyboard Shortcuts

S = Still photo

Z = Zoom

C = Camera Select

V = Video

M = Mini Display Screen - toggle

Spacebar = Talkback (hold while talking)

↑ = Pan image up

 Ψ = Pan image down

←= Pan image left

→= Pan image right

Note: Keyboard shortcuts can be used in Mini Mode.

File Menu Options:

Change Language — allows you to chose between English (default), Spanish and French. Once selection is made the language used in the software will change.

Preferences — opens the Preferences Screen with the following topics:

Still Image – allows you to change the location that your still images are stored and the naming convention for these images.

Video — allows you to change the location that your video recordings are stored and the naming convention for these images.

Camera — allows you to turn on or disable the display scan mode for multiple cameras, as well as open a Wizard to allow you to add & remove cameras from your video monitor system.



- 1. Hold down the power button \bullet on the Child Unit until connection indicator lights up. The connection indicator will blink to indicate it is searching for the USB Connector.
- 2. Insert USB connector into computer with Baby Viewer software installed.
- 3. Launch Baby Viewer software. Once the two units are connected, and software opened, live video will be displayed, you will hear sounds from your child's room (or wherever you have placed the Child Unit), and connection indicators, ? on both units will glow blue.
- 4. Use computer volume controls to adjust volume.

To turn the Child Unit off

Hold down the power button \bullet until the power light goes out. This takes a few seconds.

IMPORTANT

THE POWER INDICATORS ON THE CHILD UNIT WILL GLOW RED WHEN BATTERY POWER IS LOW. BATTERIES IN THE CHILD UNIT SHOULD BE REPLACED. (SEE "RECHARGING/REPLACING BATTERIES." ON P. 24)

Range

The distance you can separate the units and still maintain a connection will vary based on the layout and construction of your home. To test the Monitor's workable range, walk though your house and yard to check for the volume of sounds being transmitted and the clarity of images being displayed.

Night Vision

The Home and Away Computer-Connect Digital Video Monitor is equipped with night vision technology that enables the transmission of video images even when your child's room is dark. In low light situations, the display will appear as a black-and-white image.

Child Unit Indicators and Controls



Power button



- · Hold down to turn unit on or off.
- Blue glow indicates full power.
- Red glow indicates battery power is low. Replace batteries as soon as possible.
- No light indicates no power. Unit will not work until turned on, connected to AC adapter or powered by good batteries.

Nightlight button



· Press to turn the nightlight on or off.

Note: When Child Unit is being powered by batteries, nightlight will turn off automatically after 60 seconds.

Connection Indicator



- Glows blue when connected to Parent Unit
- · Blinks blue when not connected

Talkback Volume Switch



· Allows you to choose your preferred setting for talkback volume to the Child Unit. Three settings are provided: Low, Medium, and High.

Recharging/Replacing Batteries

Child Unit

IMPORTANT:

REMEMBER THAT THE CHILD UNIT CAN BE OPERATED ON BATTERIES FOR ONLY A LIMITED TIME; ONCE THE BATTERIES RUN DOWN, THE UNIT WILL NOT WORK. BATTERY USE IS INTENDED ONLY DURING POWER OUTAGES OR IN TEMPORARY SITUATIONS WHERE ELECTRICITY IS NOT AVAILABLE. IF YOU ARE OPERATING THE CHILD UNIT ON BATTERIES, CHECK THE POWER LIGHT FREQUENTLY. AND REPLACE BATTERIES ONCE POWER BUTTON GLOWS RED.



Tip: Use alkaline batteries for longer battery life.

⚠ WARNING

Keep batteries away from children. Parents are urged to exercise care in the storage, use and disposal of all batteries. Do not dispose of batteries in a fire. They may explode.

To avoid battery leakage:

- Do not use rechargeable batteries;
- · Batteries must be removed and inserted under adult supervision;
- Non-rechargeable batteries are not to be recharged;
- Batteries are to be inserted with the correct polarity;
- Exhausted batteries are to be removed from the unit and disposed properly;
- Supply terminals are not to be short-circuited;
- Different types of batteries (e.g. alkaline, standard carbon-zinc or rechargeable) or new and used batteries are not to be mixed;
- Do not dispose of batteries in fire, may explode or leak.
- Never use a screwdriver or any other tool to pry batteries from the compartment, as the supply terminals could be short-circuited.
- Do not leave batteries in the Monitor for long periods of non-use.

Failure to follow these instructions may cause batteries to make popping sounds and leak battery acid, which could result in personal injury, as well as damage to the Monitor. If battery leakage occurs, avoid all contact with battery acid, being especially careful to keep it away from eyes and mouth. Should contact occur, wash any affected skin and clothing thoroughly.

IMPORTANT:

- IF BATTERIES ARE INSTALLED IN CHILD UNIT. CHECK FOR SIGNS OF BATTERY LEAKAGE AT LEAST EVERY SIX MONTHS.
- ALWAYS DISPOSE OF USED BATTERIES IN AN ENVIRONMENTALLY FRIENDLY MANNER.

Alkaline batteries and Nickel Metal Hydride batteries (Ni-Li or Ni-Hydride), are classified as non-hazardous waste (except in California) and can be either disposed of in the trash or e recycled at a local recycling center. In order to find a center near you, go to www.ehso.com; using the search function, type in "Batteries" and select the Battery Disposal Guide for Households. This will provide a link to nearby centers based on zip code.

Care

To Clean

Do not immerse the USB Connector and Child Unit in water. Do not use cleaning spray or liquid cleaners.

- 1. Disconnect Child Unit from adapter (if connected) and unplug adapter from electrical outlets if it is plugged in.
- 2. Wipe units and adapter with a damp cloth.
- 3. Make sure all components are dry before reconnecting them.

Storage

When you are not going to use your Home and Away Computer-Connect Digital Video Monitor for some time, remove the batteries from the Child Unit. Store in a clean, dry place.

Using your Home and Away Baby Video Monitor with Skype

Your Home and Away Computer-Connect Digital Video Monitor comes ready to use with Skype. Skype is a free program that allows you to make video and voice calls over the internet to anywhere in the world. With this feature you can check into your nursery camera and even talk to your baby from any computer with internet access. Check out skype.com for more information and enjoy this wicked cool way to keep your family even closer!

For maintaining privacy for your Home and Away Computer-Connect Digital Video Monitor, we recommend that you setup a new Skype account for use with this system. Having this new Skype account will allow you to only include people that you trust to view your child as contacts. To setup your Skype account, go to skype.com and follow instructions.

- With your Video Monitor system on, connect the USB Connector to your home computer.
- Open Skype and sign in to your account by entering your Skype name and password.
- 3. Select "Options" from the "Tools" Menu.
- 4. From the list of Options, choose "Audio Settings."
- 5. In the Microphone Dialog Box, highlight "Wireless Audio Device." This designates the Child Unit of your Home and Away Computer-Connect Digital Video Monitor as your new microphone, so that you can hear your baby.
- 6. Set microphone Volume using the Volume Selector Bar or click on the "Automatically adjust microphone settings" check box, as you would when using Skype.
- 7. In the Speakers Dialog Box, highlight "Wireless Audio Device." This designates the Child Unit of your Home and Away Computer-Connect Digital Video Monitor as your new speaker, so your baby will be able to hear you.
- 8. Set speaker Volume using the Volume Selector Bar or click on the "Automatically adjust speaker settings" check box, as you would when using Skype.
- 9. Click the "Save" button.

- 10. Again, select "Options" from the Tools menu.
- 11. From the list of Options, choose "Video Settings."
- 12. In the Webcam Dialog Box, select "USB Video Device." This designates the Child Unit of your Home and Away Computer-Connect Digital Video Monitor as your new video camera.
- 13. Click the "Save" button.
- 14. Once again, select "Options" from the Tools menu.
- 15. Choose the "Calls" option, then click on "Call setting."
- 16. Select "people in my Contact list only." This setting protects your privacy.
- 17. Click in the "Answer incoming calls automatically" check box. This setting enables Skype to receive transmissions from your Home and Away Computer-Connect Digital Video Monitor automatically.
- 18. Click on the "Save" button.

These settings will enable you to receive audio and video transmissions from your Home and Away Computer-Connect Digital Video Monitor, and to speak to your child, remotely, just as you would if using your home computer with its USB connection to the Parent Unit.

Note: These instructions were developed for Skype Version 4.0.32.227. If these instructions do not match your Skype interface, please follow latest Skype setup instructions or check Skype.com. You can also contact our Parent Service Center at 1-800-704-8697 to obtain further help.

Troubleshooting

Problem	Possible Cause	Solution	
No power (No lights on unit)	USB Connector Unit is not plugged in.	Plug into USB port.	
	Child Unit Unit is not turned on. Adapter not plugged in. Adapter is plugged into outlet that is turned off.	 Press and hold power button. Plug in adapter. If outlet is controlled by a wall switch, be sure switch is turned on. 	
No connection Connection indicator on USB connector is flashing	 USB Connector is too far from Child Unit (out of range). Child Unit is turned off. 	Move USB Connector closer to Child Unit. Turn on the Child Unit. Connection indicator on both units should stop blinking and glow blue.	
	USB Connector has temporarily lost connection to Child Unit.	Reset system by turning off Child Unit and unplugging USB connector. Turn Child Unit on. Plug in USB connector. Relaunch software.	
	Units are no longer digitally paired.	Follow add camera instructions on page 8 and add as camera 1.	

Troubleshooting

Problem	Possible Cause	Solution
Nightlight on Child Unit does not turn on or off	Unit is not turned on. No power to Unit.	Press power button. Make sure adapter is plugged in and outlet is receiving power. If outlet is controlled by a wall switch, be sure switch is turned on. If running on battery power, the batteries are dead. Replace the batteries.
Nightlight on Child Unit does not stay on	Unit is running on battery power.	While under battery power the nightlight will shut off after 60 seconds.
Skype instructions are different than actual Skype	Skype has updated their software.	Refer to Skype.com for setup instructions.

Warranty

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the

instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

These devices comply with FCC and Industry Canada RF radiation exposure limits set forth for the general population. They must not be operated when co-located with any other antenna or transmitter.

Caution: To maintain the compliance with the FCC's and Industry Canada's RF exposure guideline, place the child unit at least 20 cm (8 inches) from nearby persons.

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference.

MARNING

Changes or modifications to this unit not expressly approved by Learning Curve Brands, Inc. could void the user's authority to operate the equipment.

Our Limited Warranty and Warranty Period

When we use the terms "we," "us," and "our," we are referring to Learning Curve Brands, Inc., and when we use the terms "you and "your," we mean the original end-user customer. Our products are guaranteed to be free from defects in material and workmanship under normal and intended use for a period of 90 days from the date of your purchase.

Repair/Replacement

If your product fails to meet our limited warranty during the warranty period, we will, at our option, repair or replace the product free of charge.

What Our Limited Warranty Does Not Cover:

We offer this limited warranty only when the product is used by the original end-user customer. We offer no other warranty. Additionally, while our warranty is excellent, there are other limits to it. We offer NO WARRANTY in cases of damage in transit, inadequate care, abuse, abnormal use, misuse, accident, normal wear and tear, damage due to environmental or natural elements, failure to follow product instructions, immersion in water (except for products specifically indentified by us in writing as intended for water use), battery leakage or improper storage or maintenance of the products.

Disclaimer of Other Warranties:

THE EXPRESS WARRANTIES IN THE PRECEDING SECTION ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES. However, to the extent applicable law does not permit disclaimers of certain implied warranties, such warranties are limited to the warranty period identified above. Some states and countries do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

Limitation on Damages:

IN NO EVENT SHALL WE BE LIABLE FOR INDICDENTAL, COMPENSATORY, PUNITIVE, CONSEQUENITAL, INDIRECT, SPECIAL, OR OTHER DAMAGES. OUR AGGREGATE LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS IS LIMITED TO THE MONIES PAID TO US FOR THE DEFECTIVE GOOD. Some states and countries do not allow the exclusion or limitation of incidental, consequential or other damages, so the above limitations or exclusion may not apply to you.

State Variations:

This warranty gives you specific legal rights, and you may also have other rights which vary based on state, province, or country.

Contact Us:

If you have a warranty claim or request, or any customer care questions, please contact us at cs@learningcurve.com or call us at 800-704-8697.



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